The New Louisiana Medicaid Self-Service Portal

Access Medicaid's new **ONLINE SELF-SERVICE PORTAL** on your computer or mobile device from anywhere.

This new system gives **Applicants** and **Enrollees** options like...

Manage My Account
- Create an account
- Link a case to your account
- Change your password

Check My Benefits
- See details about your coverage
- View cases on your account

Report My Change
- Request a new Medicaid card
- Report a change
- Request to close a case

My Applications
- Apply for coverage
- Complete an application you already started
- See the status of applications submitted through the portal

Renew My Benefits
- Request a renewal for coverage
- Complete a renewal you already started
- See the status of renewals submitted through the portal