



**Louisiana Department of Health
Health Plan Advisory 16-31
October 11, 2016**

Retroactive Member Enrollment Claims Processing

A member may be retroactively enrolled with a plan up to twelve (12) months before the member's MCO linkage add date. Providers have up to twelve (12) months from the member's MCO linkage add date to submit claims to the plan for services with dates of service during the retrospective enrollment period. The MCO linkage add date is reported on the 834 file header. Plans should accommodate this policy and not deny these claims for timely filing, prior authorization or precertification edits. The provider shall not be required to submit the member's eligibility determination award letter. Instead, the MCOs shall develop a process to bypass timely filing, prior authorization and precertification edits using the member's MCO linkage add date. This process shall be implemented no later than Jan. 27, 2017.

MCOs may conduct post-service reviews for medical necessity and if the MCO determines the service was not medically necessary, the MCO may deny the claim. The provider will have the right to appeal the denial.