

PHARMACY FACTS

Program Updates from Louisiana Medicaid

December 21, 2018

New uniform prior authorization form requirements for 2019

Effective January 1, 2019, the Louisiana Medicaid fee-for-service (FFS) pharmacy program and Medicaid's five managed care organizations (MCOs) will require prescribers to use the [Louisiana Uniform Prescription Drug Prior Authorization Form](#).

Use of the form is mandated through Act 423 of the 2018 Louisiana Legislative Regular Session and impacts all insurance payors in the state, including Medicaid. According to the Act, "a prescriber or pharmacy required to obtain prior authorization from a third party payor shall complete the Louisiana Uniform Prescription Drug Prior Authorization Form." Prior authorization of specialty drugs could require use of a different form in order to obtain the necessary clinical information.

The following guidance applies to use of the uniform prior authorization form:

- Prescribers shall complete the form in full and fax to the appropriate Medicaid MCO or the FFS pharmacy prior authorization provider. Fax numbers listed below, and on the form.
- Use of the form is a legal requirement and a prior authorization request could be denied if not submitted on the proper form.
- To obtain necessary prior authorization processing, the following therapeutic classes shall be considered specialty drugs for Medicaid, but ONLY for prior authorization purposes. This list is subject to change:
 - Hepatitis C Virus (HCV) Direct-Acting Antiviral (DAA) agents
 - Palivizumab (Synagis®)
 - Multiple sclerosis agents
 - Respiratory monoclonal antibody agents: benralizumab (Fasenra®), dupilumab (Dupixent®), mepolizumab (Nucala®), omalizumab (Xolair®), and reslizumab (Cinqair®)
 - Growth Hormones

Questions about pharmacy claims billing should be routed to the appropriate pharmacy helpdesk, as noted below.

Health Plan	Pharmacy Benefits Manager	Phone Number	Fax Number
Aetna Better Health of Louisiana	CVS Health	(855) 242-0802	(844) 699-2889
AmeriHealth Caritas of Louisiana	PerformRx	(800) 684-5502	(855) 452-9131
Fee-for-Service Louisiana Legacy Medicaid	DXC Technology	(800) 730-4357	(866) 797-2329
Healthy Blue	Express Scripts	(844) 521-6942	(844) 864-7865
Louisiana Healthcare Connections	CVS Caremark	(888) 929-3790	(866) 399-0929
UnitedHealthCare	Optum Rx	(800) 310-6826	(866) 940-7328

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Clarification of federal accreditation standard for durable medical equipment suppliers

Pharmacies that provide medical equipment, supplies and appliances for fee-for-service Medicaid **will not** be required to meet accreditation standards set by the federal government for supplies or durable medical equipment (DME).

Any questions or additional clarifications can be directed to the provider enrollment section with DXC Technology (formerly Molina). They can be reached at (225) 216-6370.