

Heroin & Opioid Crisis Interagency Survey

Heroin and Opioid Crisis Interagency Coordination Survey

During the 2017 Regular Legislative Session, Act 88 established the Advisory Council on Heroin and Opioid Prevention and Education (HOPE). The Council's purpose is to create an Interagency Heroin and Opioid Coordination Plan, coordinate parish-level data on opioid overdoses and usage of overdose-reversal medication (Naloxone), and coordinate a central online location to disseminate information and resources, including the Interagency Heroin and Opioid Coordination Plan. Two sub-committees were formed to address this body of work: a Data Workgroup, and an Interagency Coordination Plan Workgroup.

The objective of the Interagency Coordination Plan Workgroup is to coordinate and organize existing initiatives and resources to assist in developing a statewide coordination plan. We are asking for your participation in this survey so we may gather information on heroin and opioid initiatives taking place within your organization **since July 1, 2016 (State Fiscal Year 2017)** and the impacts of these initiatives. We request a response to this survey by **close-of-business on April 5th, 2018**. Please send completed survey responses to Brad Wellons with the Office of Behavioral Health at brad.wellons@la.gov

Feel free to share this survey with other agencies, organizations or departments, as well. Thank you for your time, and we look forward to your response.

Organization Information

ACER, LLC	DHH/OBH
Agency/Organization	Office/Subdivision
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Agency/Organization Mission

1. What is your agency's (or organization's) mission?

ACER is committed to restoring hope to all those who suffer from the damaging effects of addiction problems. If you are concerned that you or someone you love may have problems with substance use, you don't have to deal with it alone. We specialize in helping individuals and families acquire the skills necessary to achieve lasting recovery. It's never too late to start the healing process, but it's important to act now.

MISSION STATEMENT

ACER provides individualized client care in a healthy, non-judgmental environment welcoming individuals, families, and the community. Our caring and supportive staff uses established, holistic, and innovative treatment options for persons struggling with substance use challenges to improve their quality of life.

PHILOSOPHY

Our treatment approach offers personalized care designed to meet the unique needs of each person. We focus on teaching recovery skills, increasing social support, improving communication skills, identifying coping strategies, providing education and accountability, connecting people to community resources, and encouraging spiritual development. Our primary goal is to inspire people to live healthy, functional, and productive lives through the therapeutic process and become flourishing members of society.

FIND SUPPORT

We hold firmly that it is by helping others that we help ourselves. We provide the most effective tools for recovery in an environment that fosters opportunities for helping others. When we give our selves we grow – physically, emotionally and spiritually.

2. How does addressing the opioid crisis impact your mission?

We have been providing ASAM level 2-WM intergrated with ASAM 2.1 since 2004, treating all type of substance dependence. Since the use of opioids(Heroin) has become the most predominate presenting condition we have increased our medical/nursing and psychiatrist/addictionologist use to accomidate the need for a intervention on the same day or within 24-hrs of presentation. The opioid crisis does not expressly effect our mission, but the expense to treat it does effect our abilty to expand, because of the margins are very low. There are finite resources of our type of specialist also and the funding level or rates did not change with the crisis. In our community we are one of the very few providers that provide ASAM level of care with Medicaid funding.

Current Initiatives:

3. Identify your agency's (or organization's) initiatives that address the opioid crisis since **July 1, 2016** **(State Fiscal Year 2017)**

Initiative #1

A. Describe initiative:

Expand treatment locations for pregnant women with an addiction (primarily opiate dependent, specifically Heroin) in an intensive outpatient program using MAT. The intention is to improve treatment access for this underserved population, reducing overdosing fetal demise. And reduce length of stay and incidence of NAS, or NOWS, for the neonate. Expansion will include adding the pregnant women's program in our Metairie office and opening an office in Baton Rouge to serve this population with MAT.

B. Initiative can be categorized as: (check all that apply)

- Prevention – type of Prevention initiative: Education Awareness Outreach
- Treatment
- Other

C. Current status of this initiative:

1. Start Date: 1/1/2016
2. In Progress: Yes No
3. End Date: On Going

D. Identify the program indicators used to measure the contributions necessary to enable the initiative to be implemented. Indicators may include process and impact. To better understand an indicator, please refer to this link: <https://www.cdc.gov/eval/indicators/index.htm>

- Program Indicator 1: Expand Pregnant women treatment to other locations
- Program Indicator 2: Number of pregnant women treated with MAT by expansion
- Program Indicator 3: Average length of stay(los) of all neonate
- Program Indicator 4: Percentage of neonates treated for NOWS

E. Target Population of this initiative: (check all that apply)

1. Age: 0-17 18-21 22-45 46 and older
2. Gender: Male Female Other Data not available
3. Geographic Location(s) – Identify the geographic location(s) impacted by your initiative (please check the appropriate type and list the specific region(s) in the text box provided below) :
- Statewide Parish Regional Health Unit Judicial District
- Local Governing Entity (LGE) Region/Human Services District Other geographic region

3 offices in the New Orleans Metro Area and in the process of opening an office in Baton Rouge

F. Identify funding source for this initiative: (check all that apply)

- State general funds Federal grant funds Local/parish funds
- Private/foundation funds Other funds

G. Partnerships: List any other agencies or organizations that you partner with on this prevention or treatment initiative.

- Partnership 1: Slidell Memorial Hospital
- Partnership 2: Woman's Hospital
- Partnership 3: Children's International
- Partnership 4: River Oaks Hospital

H. Can you identify any gaps or opportunities for partnerships?

Outpatient treatment providers willing to accept Medicaid payment for a medication visit.

If your agency has no other initiatives, go to question 4, page 18

Initiative #2

A. Describe initiative:

Provide ASAM level 2-WM combined with ASAM 2.1 IOP for Medicaid clients to accommodate its expansion. And to provide a continuum of care from a higher level of care, to reduce risk of relapse and overdose. This includes nursing coverage, master degree or licensed clinicians, a psychiatrist and addictionologist.

B. Initiative can be categorized as: (check all that apply)

- Prevention – type of Prevention initiative: Education Awareness Outreach
- Treatment
- Other

C. Current status of this initiative:

1. Start Date: 7.1.2016
2. In Progress: Yes No
3. End Date: Until Medicaid expansion ends

D. Identify the program indicators used to measure the contributions necessary to enable the initiative to be implemented. Indicators may include process and impact. To better understand an indicator, please refer to this link: <https://www.cdc.gov/eval/indicators/index.htm>

- Program Indicator 1: Assess number of Medicaid funded clients served since 7/1/2016
- Program Indicator 2: Compare the number of Medicaid funded clients served to previous year
- Program Indicator 3: Click or tap here to enter text.
- Program Indicator 4: Click or tap here to enter text.

E. Target Population of this initiative: (check all that apply)

1. Age: 0-17 18-21 22-45 46 and older
2. Gender: Male Female Other Data not available
3. Geographic Location(s) – Identify the geographic location(s) impacted by your initiative (please check the appropriate type and list the specific region(s) in the text box provided below) :
- Statewide Parish Regional Health Unit Judicial District
- Local Governing Entity (LGE) Region/Human Services District Other geographic region

3 office in the New Orleans metro area

F. Identify funding source for this initiative: (check all that apply)

- State general funds Federal grant funds Local/parish funds
- Private/foundation funds Other funds

G. Partnerships: List any other agencies or organizations that you partner with on this prevention or treatment initiative.

- Partnership 1: River Oaks Hospital
- Partnership 2: Slidell Memorial Hospital
- Partnership 3: Covington Behavioral Health
- Partnership 4: Metropolitan Human Service District

H. Can you identify any gaps or opportunities for partnerships?

Outpatient Medicaid provider's for mediation management.

If your agency has no other initiatives, go to question 4, page 18

Initiative #3

A. Describe initiative:

Intergrate primary, functional and nutrional medicine along with acudetox(aricular acupuncture) and meditation into the treatment setting. By providing this type of care for the client in the treatment setting we will see improved treatment engagement and completion.

B. Initiative can be categorized as: (check all that apply)

- Prevention – type of Prevention initiative: Education Awareness Outreach
- Treatment
- Other

C. Current status of this initiative:

1. Start Date: 10/1/2017
2. In Progress: Yes No
3. End Date: Click or tap here to enter text.

D. Identify the program indicators used to measure the contributions necessary to enable the initiative to be implemented. Indicators may include process and impact. To better understand an indicator, please refer to this link: <https://www.cdc.gov/eval/indicators/index.htm>

- Program Indicator 1: Acudetox training of principal staff
- Program Indicator 2: Programatically intergrate meditation
- Program Indicator 3: Develop a plan for payment for alteranative services
- Program Indicator 4: Hire and intergrate a primary care, functional and nuturional practioner.

E. Target Population of this initiative: (check all that apply)

1. Age: 0-17 18-21 22-45 46 and older
2. Gender: Male Female Other Data not available
3. Geographic Location(s) – Identify the geographic location(s) impacted by your initiative (please check the appropriate type and list the specific region(s) in the text box provided below) :
- Statewide Parish Regional Health Unit Judicial District
- Local Governing Entity (LGE) Region/Human Services District Other geographic region

Click or tap here to enter text.

F. Identify funding source for this initiative: (check all that apply)

- State general funds Federal grant funds Local/parish funds
- Private/foundation funds Other funds

G. Partnerships: List any other agencies or organizations that you partner with on this prevention or treatment initiative.

- Partnership 1: Trainor for Acudetox
- Partnership 2: Trainor for Meditation
- Partnership 3: Nurse Practitioner Associations
- Partnership 4: MCO providers

H. Can you identify any gaps or opportunities for partnerships?

Medicaid and the MCO who are willing to credential and intergrate reimbursement for these treatment options. As this would actually lower the utilization of service in the long term for these clients.

If your agency has no other initiatives, go to question 4, page 18

Initiative #4

A. Describe initiative:

Educate the medical and non-medical community about MAT, ASAM criteria, and integrated care.

B. Initiative can be categorized as: (check all that apply)

- Prevention – type of Prevention initiative: Education Awareness Outreach
- Treatment
- Other

C. Current status of this initiative:

1. Start Date: 1/1/18
2. In Progress: Yes No
3. End Date: Click or tap here to enter text.

D. Identify the program indicators used to measure the contributions necessary to enable the initiative to be implemented. Indicators may include process and impact. To better understand an indicator, please refer to this link: <https://www.cdc.gov/eval/indicators/index.htm>

- Program Indicator 1: Develop a strategic plan for Education Events and Outreach
- Program Indicator 2: Track the number of Educational Events planned and completed
- Program Indicator 3: Survey the understanding of the educational programs.
- Program Indicator 4: [Click or tap here to enter text.](#)

E. Target Population of this initiative: (check all that apply)

1. Age: 0-17 18-21 22-45 46 and older
2. Gender: Male Female Other Data not available
3. Geographic Location(s) – Identify the geographic location(s) impacted by your initiative (please check the appropriate type and list the specific region(s) in the text box provided below) :
- Statewide Parish Regional Health Unit Judicial District
- Local Governing Entity (LGE) Region/Human Services District Other geographic region

[Click or tap here to enter text.](#)

F. Identify funding source for this initiative: (check all that apply)

- State general funds Federal grant funds Local/parish funds
- Private/foundation funds Other funds

G. Partnerships: List any other agencies or organizations that you partner with on this prevention or treatment initiative.

- Partnership 1: LSAMA
- Partnership 2: LDH
- Partnership 3: Click or tap here to enter text.
- Partnership 4: Click or tap here to enter text.

H. Can you identify any gaps or opportunities for partnerships?

MCO's and Parish partenrs.

If your agency has no other initiatives, go to question 4, page 18

Initiative #5

A. Describe initiative:

Click or tap here to enter text.

B. Initiative can be categorized as: (check all that apply)

- Prevention – type of Prevention initiative: Education Awareness Outreach
- Treatment
- Other

C. Current status of this initiative:

1. **Start Date:** Click or tap here to enter text.
2. **In Progress:** Yes No
3. **End Date:** Click or tap here to enter text.

D. Identify the program indicators used to measure the contributions necessary to enable the initiative to be implemented. Indicators may include process and impact. To better understand an indicator, please refer to this link: <https://www.cdc.gov/eval/indicators/index.htm>

- Program Indicator 1: Click or tap here to enter text.
- Program Indicator 2: Click or tap here to enter text.
- Program Indicator 3: Click or tap here to enter text.
- Program Indicator 4: Click or tap here to enter text.

E. Target Population of this initiative: (check all that apply)

1. Age: 0-17 18-21 22-45 46 and older
2. Gender: Male Female Other Data not available
3. Geographic Location(s) – Identify the geographic location(s) impacted by your initiative (please check the appropriate type and list the specific region(s) in the text box provided below) :
- Statewide Parish Regional Health Unit Judicial District
- Local Governing Entity (LGE) Region/Human Services District Other geographic region

Click or tap here to enter text.

F. Identify funding source for this initiative: (check all that apply)

- State general funds Federal grant funds Local/parish funds
- Private/foundation funds Other funds

G. Partnerships: List any other agencies or organizations that you partner with on this prevention or treatment initiative.

- Partnership 1: Click or tap here to enter text.
- Partnership 2: Click or tap here to enter text.
- Partnership 3: Click or tap here to enter text.
- Partnership 4: Click or tap here to enter text.

H. Can you identify any gaps or opportunities for partnerships?

Click or tap here to enter text.

I. If your agency or organization has additional initiatives, please list them here:

Click or tap here to enter text.

Future Opportunities

4. Identify any potential opportunities to partner with other agencies or organizations to expand the scope of your initiatives:

There are many locations in the region that will benefit from an ASAM level treatment models. Providing Ambulatory Withdrawal management in more area's to improve access to care.

5. What new initiatives would you undertake if funding were available?

Provide intensive outpatient programs and MAT for Adolescents with addictive disorders.

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6. Please provide any additional information that you feel necessary to explain or help us understand any of your responses to this survey:

We are focused on the transformation of the generations of addiction. Especially when we treat a pregnant woman and her family. We have the opportunity to change the face of addiction for three generations, past-parents and grand parents, present-mother and significate other and future-the neonate.

Thank you for taking the time to fill out this survey. Your input is greatly appreciated. Please remember to save the survey document and send to brad.wellons@la.gov