

Louisiana Medicaid MCOs Accreditation Status as of June 15, 2018

Title 42, Code of Federal Regulations § 438.332 requires states to publish the accreditation status of managed care organizations (MCOs). The table below shows the accreditation status of all Medicaid MCOs providing services in Louisiana as of June 15, 2018.

| Plan Name | Date Granted- Date Expired, Next Review Date | Plan Type | Accrediting Entity* | Accredited Product | Accreditation Type | Access and Service** | Qualified Providers** | Staying Healthy** | Getting Better** | Living with Illness** | Overall Accreditation Status |
|--|---|-----------|------------------------|-----------------------|------------------------------|-------------------------|--------------------------|-------------------|------------------|--------------------------|------------------------------------|
| Aetna | 2/9/2017- 8/9/2018, 05/15/2018 | Medicaid | NCQA | HMO | Health Plan Accreditation | ☆☆☆☆ | ☆☆☆☆ | ☆☆☆☆ | ☆☆☆☆ | ☆☆☆☆ | Interim |
| Amerihealth Caritas Louisiana | 5/17/2018- 5/17/2021, 02/23/2021 | Medicaid | NCQA | HMO | Health Plan Accreditation | ★★★★ | ★★★★ | ★★☆☆ | ★★☆☆ | ★★☆☆ | Commendable |
| Healthy Blue | 9/19/16- 9/19/19, 06/25/2019 | Medicaid | NCQA | HMO | Health Plan Accreditation | ★★★★ | ★★★★ | ★★☆☆ | ★★☆☆ | ★★☆☆ | Commendable |
| Louisiana Healthcare Connections | 6/1/2017- 6/1/2020, 3/10/2020 | Medicaid | NCQA | HMO | Health Plan Accreditation | ★★★★ | ★★★★ | ★★☆☆ | ★★☆☆ | ☆☆☆☆ | Commendable |
| United Healthcare | 7/7/2017- 7/7/2020, 04/14/2020 | Medicaid | NCQA | HMO | Health Plan Accreditation | ★★★★ | ★★★★ | ★★☆☆ | ★★☆☆ | ★★☆☆ | Commendable |

*NCQA = National Committee for Quality Assurance

**NCQA Accreditation Report Card accessed at: <https://reportcards.ncqa.org/#/health-plans/list>. Star results provide a view of plan performance in five categories. Ratings for performance are shown with 1–4 stars; 4 stars is the highest rating. There are currently no Star Results for Aetna health plan since its Accreditation Status is currently "Interim". There are currently no Star Results for LHC health plan in the "Living with Illness" category.