MEMORANDUM

TO: OAAS Home and Community-Based Services (HCBS) Providers
    OAAS Support Coordination Agencies (SCAs)

FROM: Melanie Richard, OAAS Policy Program Manager

DATE: January 11, 2019

SUBJECT: OAAS Provider Manuals Updates

This memorandum is to notify providers and Support Coordination Agencies that both the Adult Day Health Care (ADHC) Waiver and Community Choices Waiver (CCW) policy manuals located on the Medicaid website have been updated.

Changes in the ADHC Waiver manual include:
- Clarification of provisions and technical edits;
- Relocation of “Standards” from Section 9.1 – Covered Services to Section 9.5 – Provider Requirements;
- Addition of Electronic Visit Verification (EVV) requirements and information; and
- Updated hyperlinks throughout the manual and appendices.

The updated ADHC Waiver Policy Manual can be accessed at: www.lamedicaid.com> Provider Manuals > Adult Day Health Care Waiver.

Changes in the CCW manual include:
- Clarification of provisions and technical edits;
- Addition of hyperlinks in the text and appendices;
- Addition of EVV requirements and information;
- Separation of “Prior Authorization (PA)” and “Post Authorization” in Section 7.5 - Service Access and Authorization;
- Relocation of “Standards” and “Reimbursement” information from Section 7.1 – Covered Services to Sections 7.6-Provider Requirements and Section 7.8 - Reimbursement, respectively.; and
- Updated instructions in Appendix D - Claims Filing.
The updated CCW Policy Manual can be accessed at: [www.lamedicaid.com> Provider Manuals > Community Choices Waiver.]

We encourage all HCBS providers and Support Coordination Agencies to reference these manuals regularly to ensure that you use accurate and up-to-date information.

c:  OAAS State Office  
    OAAS Regional Offices  
    OAAS Data Contractor  
    OAAS Long Term Access Services Contractor  
    Medicaid Program Supports and Waiver (MPSW)