

Clerk of Court – LEERS Sales and Management Users

Beginning May 21, 2012, Clerks of Court users will be able to send partial birth records to be updated electronically. This process normally takes from 1-3 hours, and allows the Clerk of Court office to issue long-form birth certificates within the same day even when a record's status is *partial*.

Previously, these records could only be sold as birth cards. Long form certificates needed to be updated at a Vital Records Service Center or by purchasing the record via mail. As of May 21, this can be done from any issuing Clerk's office.

The process begins when you search for the document in SAM. You would begin your search normally, until you see that the document is a partial record.

Below is an example of a partial record. Partial records will display the SFN, Mother Name, Father Name, DOB, Sex, and Parish in **red text**. Once you have confirmed that this is the correct record, click on the pencil to link the record to your case.

LEERS Guissan Afternante Event Registration System		В	BIRTH CERTIFICATES			
łelp	TEST CLERK OF C	TEST CLERK OF COURTS Welco				
	Details of the Documer	nt being Searched for Case # 42577				
Child's Last Name: Nother's Maiden Name:	Child's First Name: Mother's First Name:	Child's Date of Birth: 05/05/1936 Father's Last Name:	Parish of Birth: ORLEANS Father's First Name:			
	Go back to Doo	cument No Record Found				
	Sear	ch for a Record				
NOTE: Child DOB Year is required for	all multiple search criteria, except Mo	other/Father SSN, State File # and compl	ete Child DOB			
		Use Soundex?				
State File Number	119	Child's Date of Birth	05/05/1936 MM/DD/YYYY			
Child's Last Name	williams	Child's First Name				
Mother's maiden Name(Last Name)		Mother's First Name				
Father's Last Name		Father's First Name				
Mother's SSN		Father's SSN				
Parish of birth	-	Sex of the child				
Facility Name			_	-		
	Subr	mit Clear form	لے	Ļ		
SFN Child	Name Mother Name	Father Name D	OB Sex Parish			
119193620201124C		05/05	5/1936 F ORLEANS 🧷	9 🤨		
	Total Count: 1					

Once the record is linked to your case, you will be taken to the Documents and Services tab. Be sure to check the 'Paid' box and enter payment on the Case tab before proceeding.

Clicking the **'Update Partial Record'** option will send the record to Vital Records, who will begin working on updating the record from the archives. This process usually takes **1-3 hours**.

Louisia	na Electronic Event Registration System		SALES AN	d Management		
ome SAM Se	earch Help	TEST CLERK OF COURTS		Welcome: Khalid, Omar Log		
				Print History		
ase #: 42577	Requestor: KHALID, O	Date Created: 5/21/	2012 10:39:18 AM	Case Status: Incomplete		
Documents List:		Pending Document	s: 1	Complete Documents: 0		
Case	Documents and Services Audit	Log/Comments Attachments	7			
Add Doo				Reint Onum Latt		
				Print Cover Lett		
1	Document Type	Rqstr Relation:	Certificate Last Nar	Name Certificate First Name		
	BIRTH CERTIFICATE -		-			
		Event Date				
🙆 🔍 🔛	Parish					
09 🔍 🖬	Parish ORLEANS	05/05/1936 MM/DD/YYYY				
3 🥄 🖬		05/05/1936 MM/DD/YYYY				
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© ९ ₪ (ORLEANS SFN # 119193 Update Partial Record	05/05/1936 MM/DD/YYYY				
© ९ ₽ (ORLEANS SFN # 119193 O Update Partial Record Add Service					
© ९ ₽ (ORLEANS SFN # 119193 Update Partial Record	05/05/1936 MM/DD/YYYY Qty Unit Fee (\$) ▼ 01 ▼ 15	Tot Fee (\$) 15	Paid Print/Complete		

When your record has been successfully submitted to Vital Records for updating, it will move to the queue labelled 'Submitted to State.'

Louisiana Flee	tronic Event Registration System	SALES AND MANAGEMEN				NT		
me Help		TEST CLERK OF COURTS			Welcome: Khalid, Omar Log			
				Add New Case	Search Case	Inventory	Exchange Re	eports For
ase #:	Document Last Name:		Document First	Name:		Event [Date : _/_/	9
Status	Records	Case	# Request	or Name	Creat	ed By	Date	Created
Incomplete	<u>6</u>	Choose qu	eue to view records.					
Ready To Print	0							
Submitted to Sta	<u>te 1</u>							

When the record has been updated from the archives, the case will automatically move from the 'Submitted to State' queue to the **'Ready To Print'** queue. From that point, you can click on the underlined text to bring up your case, and proceed normally to complete the printing process.

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Home Help TEST CLER			OF COURTS		Welcome: Khalid, Omar Logout			
				Add New Case	Search Case Inver	ntory Exchange	Reports Fo	orms
Case #:	Case #: Document Last Name:			ame:	Event Date : _/_/			. 1
Status Incomplete Ready To Print Submitted to s		Case # Choose queu	Requestor	Name	Created By		Date Created	
		+	◉ All Cases ⊚	My Cases		Record	Count: 0	١
<i>i</i> -VStats © 2008	- 2012 (User Group)		Hotline: (50	4) 593-5101 / C	ustomer Service: (50	4) 593-5100 / Fa	ax: (504) 568-8	3716

If you have any questions or comments about this new process, please call the LEERS Helpdesk at **(504) 593-5101**, or email <u>leers@la.gov</u>.