aetna®

Report of Results of

Aetna Better Health of Louisiana

2018 HEDIS[®]/CAHPS[®] Health Plan Survey

Adult Medicaid Version

for Medicaid Members Enrolled as of December 31, 2017



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WHAT'S NEW IN 2018

NCQA 2018 HEDIS/CAHPS SURVEY UPDATES

NCQA introduced the following changes to the HEDIS/CAHPS survey methodology this year:

- The sampling deduplication methodology was revised to allow survey vendors to develop their own method for identifying household members.
- In January 2017, NCQA announced the retirement of the *Aspirin Use and Discussion (ASP)* measure due to misalignment with updated recommendations from the United States Preventive Services Task Force (USPSTF). All questions related to the *ASP* measure were removed from the 2018 CAHPS Survey.

UPDATES TO THE 2018 CSS HEDIS/CAHPS HEALTH PLAN SURVEY REPORT

CSS introduced the following updates and enhancements to your HEDIS/CAHPS Health Plan Survey report:

- The Key Driver Model was updated based on the most current industry data.
- An updated and expanded *Health Plan Quality Improvement Resource Guide* is included.

ABOUT THIS REPORT

The key features of this 2018 HEDIS/CAHPS report, prepared by CSS for Aetna Better Health of Louisiana, hereafter referred to as ABH of LA, are highlighted below.

- All survey results presented in this report were calculated by CSS following the NCQA guidelines published in *HEDIS 2018, Volume 3: Specifications for Survey Measures.* To support the plan's quality improvement efforts, results are presented for <u>all</u> measures, regardless of whether the plan submits survey data to NCQA or achieves the NCQA-required minimum of 100 valid responses. Any measure result shown in this report that does not meet the NCQA reporting threshold of 100 valid responses is marked as "NA".
- Throughout the report, 2018 ABH of LA results are compared to national benchmark scores, represented by the 2018 CSS Adult Medicaid Average and the 2017 NCQA Adult Medicaid National Average for All Lines of Business (LOBs). The 2018 CSS Adult Medicaid Average is calculated by pooling survey responses across representative Adult Medicaid plans surveyed by CSS. The 2017 NCQA Adult Medicaid National Average (All LOBs) is made up of Adult Medicaid plans that submitted data to NCQA last year.
- *Executive Summary* provides a high-level overview of survey findings for ABH of LA. This section highlights areas of plan performance that are significantly above or below national benchmarks. If prior-year survey results are available, any statistically significant improvements or declines on key survey measures and changes in the plan's NCQA Accreditation percentiles are also noted. The plan's top priorities for quality improvement based on CSS's *Key Driver Analysis* are identified.
- Summary of Survey Results presents the plan's scores on key survey measures, including question summary rates (QSRs), global proportions, means, and NCQA Accreditation percentiles; changes in QSR and global proportion scores from the previous year (if applicable); and comparisons to relevant national benchmarks. Statistically significant differences in scores are noted.
- Detailed Performance Charts are provided for the rating questions, composite measures, and individual survey items representing the various CAHPS domains of care. The plan's 2018 QSRs and global proportions are compared to the 2018 CSS Adult Medicaid Average on all measures. Where appropriate, the 2018 QSRs and global proportions are compared to the 2017 NCQA Adult Medicaid National Average (All LOBs) and performance percentiles, calculated by NCQA. Where available, a three-year trend in plan scores is also shown.
- Scoring for NCQA Accreditation presents the plan's mean scores on relevant measures, which are used by NCQA for Accreditation scoring. If applicable and/or available, a three-year trend in the plan's scores is shown. The plan's 2018 Accreditation percentile is provided for all measures that meet the NCQA reporting threshold of 100 valid responses. This section of the report is limited to those measures that are scored for NCQA Accreditation.

- Analysis of Member Characteristics compares the plan's respondent profile to the national distribution of demographic characteristics and utilization variables (e.g., number of doctor visits, number of specialists seen, etc.). Variation in health plan ratings by member segment is examined.
- A one-page summary of the *Effectiveness of Care* measures includes comparisons to the plan's prior-year rates (if available) as well as to the 2018 CSS Adult Medicaid Average rates. All rates are calculated according to the NCQA guidelines, but are presented regardless of their eligibility for NCQA reporting.
- *Key Driver Analysis* identifies the areas or dimensions of health plan performance (key drivers) that are closely related to the overall rating of the plan. The CSS *Key Driver Model* quantifies the contribution of each key driver to the overall evaluation of the plan. ABH of LA results on each key driver are compared to the highest score among the 15 Adult Medicaid plans contributing to the 2018 CSS Adult Medicaid Average, yielding a measure of available room for improvement in each area. The result is then weighted by the key driver's contribution to the overall *Rating of Health Plan* score. Opportunities for improvement are prioritized based on the expected improvement in the overall health plan rating score due to improvement.
- The *Appendix* includes:
 - Survey Results at a Glance;
 - Detailed cross-tabulations of survey responses for every survey question, with additional tables summarizing performance on key survey measures;
 - Copies of survey materials; and
 - Step-by-step guidelines for calculating composite and rating mean scores and global proportions.

HEDIS/CAHPS 5.0H HEALTH PLAN SURVEY

BACKGROUND

Introduced by the Agency for Healthcare Research and Quality (AHRQ) in the mid-1990s, the Consumer Assessment of Healthcare Providers and Systems (CAHPS) program encompasses the full range of standardized surveys that ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers, such as accessibility of services and communication skills of providers.

The National Committee for Quality Assurance (NCQA) uses the Health Plan CAHPS survey in its Health Plan Accreditation Program as part of the Healthcare Effectiveness Data and Information Set (HEDIS). HEDIS measures health plan performance on important dimensions of care and service and is designed to provide purchasers and consumers with the information they need to reliably compare the performance of health care plans. For health plans seeking NCQA Accreditation, the Health Plan CAHPS survey represents the member satisfaction component of the HEDIS measurement set. The survey measures member *Satisfaction with the Experience of Care* and gives a general indication of how well the health plan meets members' expectations. Surveyed members are asked to rate various aspects of the health plan based on their experience with the plan during the previous six months. In addition, the survey is used to collect data on several measures from the *Effectiveness of Care* domain.

EXECUTIVE SUMMARY

CSS administered the Adult Medicaid version of the 2018 HEDIS/CAHPS Health Plan Survey on behalf of ABH of LA between February 16 and May 15, 2018. The final survey sample for ABH of LA included 1,350 members. 310 members completed the survey, resulting in the NCQA response rate of 23.40 percent. This section highlights some of the key survey findings, including statistically significant improvements or declines on reportable CAHPS ratings and composites compared to 2017 (if applicable) and differences from national benchmarks. Results are based on the rates of members answering *8, 9, or 10* for ratings; *Yes* for the *Shared Decision Making* composite; and *Usually* or *Always* for all other composites. Statistical significance tests were conducted at the 95% confidence level. Changes in the plan's estimated NCQA Accreditation percentiles from 2017 (if applicable) as well as its top priorities for quality improvement are also listed.

KEY MEASURES SHOWING STATISTICALLY SIGNIFICANT IMPROVEMENTS OR DECLINES COMPARED TO 2017

Reportable Plan Rate IMPROVED	Reportable Plan Rate DECLINED			
No statistically significant improvements	No statistically significant declines			

KEY MEASURES SHOWING STATISTICALLY SIGNIFICANT DIFFERENCES FROM NATIONAL BENCHMARKS

	Reportable Plan Rate ABOVE National Benchmark	Reportable Plan Rate BELOW National Benchmark			
National Benchmark: 2018 CSS Adult Medicaid Average					
None		None			
National Benchmark: 2017 NCQA Adult Medicaid National Average, All LOBs					
None		Rating of All Health Care (by 5.75 points)			

CHANGE IN PLAN'S ESTIMATED NCQA ACCREDITATION PERCENTILES FROM 2017 TO 2018

NCQA Accreditation Percentile IMPROVED or 90th Percentile MAINTAINED	NCQA Accreditation Percentile DECLINED
Rating of Personal Doctor (from 50th to 90th percentile)	None
Rating of Specialist Seen Most Often (from below 25th to 90th percentile)	
Rating of Health Plan (from 25th to 50th percentile)	
How Well Doctors Communicate (remained at 90th percentile; retired from	
Accreditation in 2015)	

TOP PRIORITIES FOR QUALITY IMPROVEMENT IDENTIFIED IN KEY DRIVER ANALYSIS

CSS's *Key Driver Analysis* identifies the areas of health plan performance and aspects of member experience that shape members' overall assessment of the plan. To the extent that these areas or experiences can be improved, the overall rating of the plan can be expected to improve as a result. Up to five quality improvement opportunities with the highest return on investment for your plan are identified below. Effective interventions in these areas have the greatest potential impact on the *Rating of Health Plan* score.

Top Priorities for Health Plan Quality Improvement

- 1. Improving member access to care (ease of getting needed care, tests, or treatment)
- 2. Improving member access to care (scheduling appointments for routine care)
- 3. Improving saliency, availability, and clarity of information about how the health plan works in written materials or on the Internet
- 4. Improving the ability of the health plan customer service to provide members with necessary information or help
- 5. Improving the quality of physicians in health plan network (personal doctors)

The remainder of this report examines these and other findings in greater detail.

SURVEY ADMINISTRATION PROTOCOL

CSS administered the Adult Medicaid version of the 2018 HEDIS/CAHPS Health Plan Survey on behalf of ABH of LA in accordance with the NCQA methodology detailed in *HEDIS 2018, Volume 3: Specifications for Survey Measures* and *Quality Assurance Plan for HEDIS 2018 Survey Measures*. Health plans administering the survey may choose between a mail-only methodology and a mixed (mail with telephone follow-up) methodology. Both of these standard survey protocols include two questionnaire mailings, each followed by a reminder postcard. For plans following the mail-only protocol, non-respondents are sent a third, final survey mailing. Non-respondents from the mixed-methodology samples are contacted by telephone.

ABH of LA opted for the mixed methodology. The standard data collection protocol consisted of the following milestones:

- An initial questionnaire with cover letter, which was mailed on February 16;
- An initial reminder/thank-you postcard, which was mailed on February 22;
- A replacement questionnaire with cover letter, which was mailed on March 23;
- An additional reminder/thank-you postcard, which was mailed on March 28; and
- A telephone follow-up phase targeting non-respondents, with up to six telephone follow-up attempts spaced at different times of the day and on different days of the week, which started on April 12.

Data collection closed on May 15, 2018. Data for the plan were submitted to NCQA on May 30, 2018.

SURVEY MATERIALS

The complete set of survey materials used for ABH of LA is provided in the Appendix. CSS designed survey materials for ABH of LA following the NCQA specifications detailed in *HEDIS 2018, Volume 3: Specifications for Survey Measures* and *Quality Assurance Plan for HEDIS 2018 Survey Measures*. All of the elements of the survey package, including the questionnaire, cover letters, postcards, and envelopes, were approved by NCQA prior to the initial mailing. The name and logo of the plan appeared on all of the mailing materials. The carrier envelope used for survey mailings was marked "RESPONSE NEEDED" or "FINAL REMINDER – PLEASE RESPOND", depending on the mailing wave, to enhance response rates. Each survey package included a postage-paid return envelope.

SAMPLE SELECTION

CSS followed NCQA's systematic sampling protocol to generate the survey sample for ABH of LA. Sample-eligible members were defined as plan members who were 18 years old or older as of December 31, 2017; were currently enrolled; had been continuously enrolled for six months (with no more than one enrollment break of 45 days or less); and whose primary coverage was through Medicaid. Prior to sampling, CSS carefully inspected the member file(s) provided by the plan and informed the plan of any errors or irregularities found (such as missing address elements or subscriber numbers). Once the quality assurance process had been completed, CSS processed member addresses through the USPS National Change of Address (NCOA) service to ensure that the mailing addresses were up-to-date. The final sample was generated following the NCQA-specified methodology, with no more than one member per household selected to receive the survey. CSS assigned each sampled member a unique identification number, which was used to track their progress throughout the data collection process.

NCQA's sampling methodology prevents plans from identifying disenrolled members after the start of survey administration. Plans that were unable to identify disenrollees prior to December 31, 2017 were advised to increase their sample size by a factor sufficient to compensate for members expected to leave the plan by the time the survey was fielded. Plans could also choose to oversample to receive more completed surveys.

The NCQA-prescribed sample size for health plans administering the Adult Medicaid version of the survey is 1,350 members. ABH of LA chose not to oversample. The final survey sample for ABH of LA included 1,350 members.

DATA CAPTURE

Questionnaires returned by mail were recorded using either manual data entry or optical scanning. Responses recorded via manual data entry were keyed by two independent data entry operators, and any discrepancies between the two response records were flagged and reconciled by a supervisor. Individual items on surveys recorded via optical scanning were sent to data entry operators if the scanning technology was unable to identify the specific response option selected with a pre-defined degree of certainty.

For plans selecting the mixed methodology, Computer Assisted Telephone Interviewing (CATI) technology was used to electronically capture survey responses obtained during telephone interviews. On-site CATI supervisors maintained quality control by monitoring the telephone interviews and keyboard entry of interviewers in real time. In addition, CSS research staff remotely monitored interviews on a regular basis. Due to the multiple mailings and varied modes of data collection, multiple survey responses could be received from the same sample member. In those cases, CSS included only one survey response (the most complete survey) in the final analysis dataset.

MEMBER DISPOSITIONS AND RESPONSE RATE

Among all of the ABH of LA sample members who met final eligibility criteria, 310 completed the survey, resulting in the NCQA response rate of 23.40 percent. Additional detail on sample member dispositions is provided in Exhibit 1.

Disposition			
	То	2018 CSS Adult	
	Number	% Initial sample	Medicaid Average
Initial Sample	1,350		
Disposition			
Complete and Eligible - Mail	210	15.56%	13.31%
Complete and Eligible - Phone	100	7.41%	4.20%
Complete and Eligible - Internet	0	0.00%	0.02%
Complete and Eligible - Total	310	22.96%	17.53%
Does not meet Eligible Population criteria	17	1.26%	0.90%
Incomplete (but Eligible)	27	2.00%	1.56%
Language barrier	4	0.30%	1.17%
Mentally or physically incapacitated	4	0.30%	0.08%
Deceased	0	0.00%	0.06%
Refusal	28	2.07%	1.58%
Nonresponse after maximum attempts	951	70.44%	63.12%
Added to Do Not Call (DNC) list	9	0.67%	0.57%
NCQA Response Rate**		23.40%	20.79%

EXHIBIT 1. 2018 ABH OF LA ADULT MEDICAID CAHPS SURVEY: SAMPLE MEMBER DISPOSITIONS AND RESPONSE RATE

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* Any sample members who called and requested another survey were given the option to complete the survey online. Due to the rarity of this occurrence any surveys completed online are included with mail responses.

**NCQA response rate = Complete and Eligible Surveys/[Complete and Eligible + Incomplete (but Eligible) + Refusal + Nonresponse after maximum attempts + Added to Do Not Call (DNC) List]

SATISFACTION WITH THE EXPERIENCE OF CARE DOMAIN

MEASURES

CAHPS Health Plan Survey 5.0H, Adult Medicaid version includes four global *rating questions* that ask respondents to rate the following items on a 0 to 10 scale:

- **Rating of Personal Doctor** (0 = worst personal doctor possible; 10 = best personal doctor possible)
- **Rating of Specialist Seen Most Often** (0 = worst specialist possible; 10 = best specialist possible)
- **Rating of All Health Care** (0 = worst health care possible; 10 = best health care possible)
- **Rating of Health Plan** (0 = worst health plan possible; 10 = best health plan possible)

The results for five *composite measures* are also reported. Composite measures combine results from related survey questions into a single measure to summarize health plan performance in the areas listed below.

- Getting Needed Care combines responses to two survey questions that address member access to care:
 - In the last 6 months, how often was it easy to get the care, tests, or treatment you needed?
 - In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed?
- Getting Care Quickly combines responses to two survey questions that address timely availability of both urgent and routine care:
 - In the last 6 months, when you needed care right away, how often did you get care as soon as you needed?
 - In the last 6 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?
- *How Well Doctors Communicate* combines responses to four survey questions that address physician communication:
 - In the last 6 months, how often did your personal doctor explain things in a way that was easy to understand?

- In the last 6 months, how often did your personal doctor listen carefully to you?
- In the last 6 months, how often did your personal doctor show respect for what you had to say?
- In the last 6 months, how often did your personal doctor spend enough time with you?
- *Customer Service* combines responses to two survey questions that ask about member experience with the health plan's customer service:
 - In the last 6 months, how often did your health plan's customer service staff give you the information or help you needed?
 - In the last 6 months, how often did your health plan's customer service staff treat you with courtesy and respect?
- Shared Decision Making combines responses to three survey questions that focus on decisions about taking prescription medicines:
 - Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?
 - Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want to take a medicine?
 - When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?

In addition to the five composite measures listed above, question summary rates are also reported for two survey items summarizing the following concepts:

• Health Promotion and Education

In the last 6 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?

• Coordination of Care

In the last 6 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

CALCULATION AND REPORTING OF RESULTS

QUESTION SUMMARY RATES AND COMPOSITE GLOBAL PROPORTIONS

Question Summary Rates (QSRs) express the proportion of respondents selecting the response option(s) of interest from a given question on the survey.

- Rating questions use a 0 to 10 scale with 10 being the most favorable response. Results are reported as the proportion of members selecting one of the top three responses (8, 9, or 10).
- Most survey items use a *Never, Sometimes, Usually,* or *Always* scale, with *Always* being the most favorable response. Results are reported as the proportion of members selecting *Usually* or *Always*.
- Shared Decision Making and Health Promotion and Education use a Yes or No scale, with Yes being the desired response. Results are reported as the proportion of members selecting Yes.

Composite Global Proportions express the proportion of respondents selecting the response option(s) of interest from a given group of questions on the survey. They are calculated by first determining the proportion of respondents selecting the reported response(s) on each survey question contributing to the composite and subsequently averaging these proportions across all items in the composite.

- For composite measures except *Shared Decision Making*, results are reported as *Usually* or *Always* global proportions.
- For the *Shared Decision Making* composite, the proportion of *Yes* is reported.

Throughout the report, all question summary rates and composite global proportions are rounded to two decimal places for display purposes (e.g., 0.23456 is displayed as 23.46%). However, all calculations involving rates and proportions, including statistical significance testing, are carried out prior to rounding. For more details on the calculations please refer to *HEDIS 2018, Volume 3: Specifications for Survey Measures* or consult the Appendix.

RATING AND COMPOSITE MEANS

In addition to the QSRs and global proportions, CSS calculated rating and composite means on a 3-point scale. The mean scoring procedure is described in more detail in the *Scoring for NCQA Accreditation* section as well as in the Appendix of this report.

NCQA MINIMUM DENOMINATOR SIZE

NCQA requires health plans to achieve a denominator of at least 100 valid responses to obtain a reportable result on a measure. The denominator for an individual question is the total number of valid responses to that question. The denominator for a composite is the average number of responses across all questions in the composite (note: composite denominators are rounded for display purposes). If the rate denominator is less than 100, NCQA assigns a measure result of "NA". This report presents results for all measures, regardless of denominator size. Any result that does not meet the NCQA threshold of 100 valid responses is denoted with "NA". The only exception is the *Scoring for NCQA Accreditation* section, where reporting is limited to the measures that meet the NCQA minimum denominator threshold.

COMPARISONS TO NATIONAL BENCHMARKS AND PRIOR-YEAR PLAN RESULTS

Throughout the report, the 2018 ABH of LA question summary rates and composite global proportions are compared to the 2018 CSS Adult Medicaid Average as well as to the 2017 NCQA Adult Medicaid National Average (All LOBs), where available. The 2018 CSS Adult Medicaid Average is calculated by pooling survey responses across representative Adult Medicaid plans surveyed by CSS. The 2017 NCQA Adult Medicaid National Average (All LOBs) is made up of Adult Medicaid plans that submitted data to NCQA last year.

If prior-year results are available for ABH of LA, they are provided alongside the 2018 plan results for comparison. Where appropriate, year-to-year changes in results are tested for statistical significance. All of the statistical tests are carried out at the 95% confidence level (i.e., there is a 95% probability that the observed difference is not due to chance).

SUMMARY OF SURVEY RESULTS

Exhibit 2 provides a high-level overview of the 2018 ABH of LA results on key survey measures. These include overall ratings, composite global proportions, and QSRs for additional content areas. Where applicable, changes in plan scores over time and comparisons to relevant national benchmarks are reported and tested for statistical significance.

		Difference** between 2018 Plan Rate and			2018 NCQA Accreditation Scoring	
CAHPS 5.0H Survey Measures*	2018 Plan Rate	2017 Plan Rate	2018 CSS Adult Medicaid Average	2017 NCQA Adult Medicaid National Average, All LOBs	Mean	Percentile for Accreditation
Ratings						
Rating of Personal Doctor	83.00%	2.15%	3.15%	1.82%	2.5950	90th
Rating of Specialist Seen Most Often	83.00%	3.19%	1.53%	1.21%	2.6400	90th
Rating of All Health Care	68.61%	-1.27%	-5.64%	-5.75% 🔻	2.3229	below 25th
Rating of Health Plan	78.07%	5.88%	2.83%	2.19%	2.5017	50th
Composite Measures						
Getting Needed Care	78.06%	2.50%	-5.24%	-3.92%	2.3393	25th
Getting Care Quickly	78.87%	0.98%	-4.00%	-2.96%	2.3719	25th
How Well Doctors Communicate	93.08%	2.59%	1.55%	1.70%	2.7190	90th
Customer Service	IA 90.32%	5.83%	1.96%	2.17%	2.6989	90th
Shared Decision Making	78.27%	-1.22%	-0.88%	-1.49%	Not calculated	Not scored
Additional Content Areas						
Health Promotion and Education	72.97%	0.28%	-2.38%	-0.84%	2.4595	Not scored
Coordination of Care	A 83.52%	-1.80%	0.39%	0.28%	2.4505	50th

EXHIBIT 2. 2018 ABH OF LA ADULT MEDICAID CAHPS SURVEY: SUMMARY OF RESULTS ON KEY MEASURES

* Results were calculated by CSS following NCQA specifications. At least 100 valid responses must be collected for a measure to be reportable by NCQA. How Well Doctors Communicate was retired from Accreditation scoring in 2015. Accreditation mean and percentile values for this measure are provided for reference only.

NA appears next to the measure name and a lighter display is used for results to indicate that the result is not reportable by NCQA due to insufficient denominator (less than 100 responses). In such cases, CSS calculates measure results for reference only.

** Comparisons to prior-year results and relevant benchmark scores are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (n=100). All differences in rates are calculated prior to rounding and are rounded for display purposes only. All statistical tests are conducted at the 95% confidence level. Statistically significant differences between the plan and the comparison score are marked as \blacktriangle when the plan's score is higher or \bigtriangledown when the plan's score is lower.

DETAILED PERFORMANCE CHARTS

This section of the report includes detailed charts for composite global proportions, rating question summary rates (QSRs), as well as additional QSRs for individual survey items. The charts have the following features:

TREND IN PLAN RESULTS

- Plan scores are trended over three consecutive years of data collection, if available. A result may not be available if the plan did not conduct the survey in a given year or if the measure is new or is not deemed appropriate for trending. In such cases, "No data" appears in place of the score.
- Where appropriate, changes in the distribution of favorable ratings over time are shown in the *Top Rating Distribution* panel of the chart (i.e., percent responding *8* vs. percent responding *9* or *10*, or percent responding *Usually* vs. percent responding *Always*).
- The number of valid responses (the NCQA-defined denominator, *n*) appears above each bar. If the number of responses is less than 100, "NA" appears next to the value of *n*, indicating that the result is not reportable by NCQA. CSS calculates the unofficial rate for reference only.
- Statistical comparisons are conducted between the current-year rate and each of the prior-year rates, if available. Where appropriate, differences in both standard (e.g., 8 + 9 + 10 or Usually + Always) as well as top-box (e.g., 9 + 10 or Always) rates are tested for statistical significance at the 95% confidence level. Statistically significant differences are indicated with a ★ symbol next to the comparison score. For example, ★ appearing next to the 2017 rate denotes a statistically significant difference between the 2018 and 2017 rates.

COMPARISON TO NCQA PERFORMANCE BENCHMARKS AND PERCENTILES

To provide ABH of LA with an indication of the plan's performance with respect to industry benchmarks on key CAHPS measures, CSS licensed the *2017 NCQA Quality Compass CAHPS Booklet*. The *CAHPS Booklet* includes QSRs and global proportions corresponding to the national Quality Compass averages as well as the 10th, 25th, 50th, 75th, and 90th performance percentiles for all lines of business. CSS's agreement with NCQA authorizes CSS to provide this information to ABH of LA for the plan's internal use only. Under the terms of this agreement, ABH of LA may not publicly report these results.

• If the 2017 NCQA benchmarks are available, the bar representing the 2018 ABH of LA score is juxtaposed against the NCQA percentile distribution, providing an indication of the plan's competitive position on the measure. Note that the performance percentiles displayed in these charts are calculated on the basis of QSRs and global proportions and are <u>different</u> from the mean score-based percentiles used for NCQA Accreditation scoring. In many cases, the plan's performance percentile will not correspond to its Accreditation percentile (see *Scoring for NCQA Accreditation*).

The horizontal lines displayed on the charts correspond to the 2018 CSS Adult Medicaid Average as well as the 2017 NCQA Adult Medicaid National Average (All LOBs), if available. If the 2018 ABH of LA score is significantly different from any of these benchmark scores at the 95% confidence level,

 ★ appears next to the relevant score.

Rating of Personal Doctor

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*



* 2017 NCQA Adult Medicaid National Percentile, All LOBs

Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Rating of Specialist Seen Most Often

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*

* 2017 NCQA Adult Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Rating of All Health Care

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*



Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Rating of Health Plan

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Needed Care (Composite)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Care Quickly (Composite)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.







Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



Percent Responding Always or Usually



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Customer Service (Composite)

Percent Responding Always or Usually



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Customer Service (Contributing Items)

Percent Responding Always or Usually



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Shared Decision Making (Composite)

Percent Responding Yes



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Shared Decision Making (Contributing Items)

Percent Responding Yes



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a 🛧 symbol next to the comparison rate.
Shared Decision Making (Contributing Items)

Percent Responding Yes

Q12. When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Health Promotion and Education (Single Item)



Comparison to National Averages and Percentiles*



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Coordination of Care (Single Item)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*

* 2017 NCQA Adult Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Written Materials and the Internet Provided Needed Information (Single Item)

Percent Responding Always or Usually

Q29. In the last 6 months, how often did the written materials or the Internet provide the information you needed about how your health plan works?



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Forms from Plan Were Easy to Fill Out (Single Item)

Percent Responding Always or Usually

Q34. In the last 6 months, how often were the forms from your health plan easy to fill out? (Note: Following NCQA guidelines, respondents who did not have to fill out any forms from the health plan are counted as answering "Always".)



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

EFFECTIVENESS OF CARE DOMAIN

The *Effectiveness of Care* domain for the Medicaid product line includes the following measures: *Flu Vaccinations for Adults Ages 18–64 (FVA)* and *Medical Assistance with Smoking and Tobacco Use Cessation (MSC)*. NCQA retired *Aspirin Use and Discussion (ASP)* in January of 2017 and removed all related questions from the survey instrument for the 2018. The *MSC* measure is based on two years of data collection and is calculated using the NCQA rolling average methodology. The *FVA* measure is a single-year rate. A brief description of each measure, as it appears in *HEDIS 2018, Volume 3: Specifications for Survey Measures, Section 2: Effectiveness of Care*, is reproduced below. Please refer to *Volume 3* for additional information on the measures, including rolling average calculation methodology and NCQA reporting rules.

MEASURES

FLU VACCINATIONS FOR ADULTS AGES 18-64 (FVA)

The *FVA* measure is based on a single-year rate. Results are calculated only for those respondents between the ages of 18 and 64 as of July 1 of the measurement year as identified by the plan.

MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION (MSC)

The following components of the MSC measure assess different facets of providing medical assistance with smoking and tobacco use cessation:

- Advising Smokers and Tobacco Users to Quit a rolling average rate represents the percentage of current smokers or tobacco users who received advice to quit during the measurement year.
- Discussing Cessation Medications a rolling average rate represents the percentage of current smokers or tobacco users who discussed or were recommended cessation medications during the measurement year.
- Discussing Cessation Strategies a rolling average rate represents the percentage of current smokers or tobacco users who discussed or were provided cessation methods or strategies during the measurement year.

CALCULATION AND REPORTING OF RESULTS

The rolling average method, employed by NCQA for the *MSC* measure, allows a health plan to combine two consecutive years of data collection to obtain a denominator sufficient to calculate results for a measure. Rolling average results are calculated using data reported for the current year and, when available, data reported for the prior year. NCQA calculates and reports the *MSC* rates according to the following rules:

- For a health plan with two consecutive years of reported data, the rate is calculated if the rolling average denominator is 100 or more. If the rolling average denominator is less than 100, NCQA reports the measure result as "NA".
- If the plan that did not report results in the prior year but reports results for the current year, the rate is calculated if the current-year denominator is 100 or more. If the current year denominator is less than 100, NCQA reports the measure result as "NA".

A health plan that does not report an *Effectiveness of Care* result for the current year gets assigned a result of "NR" by NCQA. Note that as with all other measures, CSS reports *Effectiveness of Care* rates regardless of whether the plan reports them to NCQA or whether it achieves the minimum denominator of 100 valid responses required for NCQA reporting. Any result shown in this report that does not meet the NCQA reporting criteria is denoted with "NA".

EFFECTIVENESS OF CARE RESULTS

Exhibit 3 provides a summary of the *Effectiveness of Care* results for ABH of LA. Comparisons to the plan's prior-year rates (if available) as well as to the 2018 CSS Adult Medicaid Average rates with statistical significance tests are included.

EXHIBIT 3. 2018 ABH OF LA ADULT MEDICAID CAHPS SURVEY: E	EFFECTIVENESS OF CARE RESULTS
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		Difference** between 2018 Plan Rate and				
Effectiveness of Care Measures* Measures marked [NPR] are not publicly reportable by NCQA	2018 Plan Rate	2017 Plan Rate	2018 CSS Adult Medicaid Average			
Flu Vaccinations for Adults (FVA)		'	, v			
Flu Vaccinations for Adults	35.23%	3.59%	-1.73%			
Medical Assistance with Smoking and Tobacco Use Cess	ation (MSC)	•				
Advising Smokers and Tobacco Users to Quit	68.70%	-1.13%	-9.05% 🔻			
Discussing Cessation Medications	43.68%	1.53%	-9.46% 🔻			
Discussing Cessation Strategies	39.23%	3.55%	-9.11% 🔻			
			49130			

* *Effectiveness of Care* results were calculated by CSS following NCQA specifications. Rates for the MSC measure were calculated using NCQA's rolling average methodology. The FVA rate is based on current-year results only. Results are presented regardless of whether the plan is reporting the measure(s) to NCQA or meets the minimum reporting threshold of 100 valid responses.

** Comparisons to prior-year results and relevant benchmark scores are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (n=100). All differences in rates are calculated prior to rounding and are rounded for display purposes only. All statistical tests are conducted at the 95% confidence level. Statistically significant differences between the plan and the relevant comparison score are marked as ▲ when the plan's score is higher or ▼ when the plan's score is lower.

ANALYSIS OF MEMBER CHARACTERISTICS

This section of the report presents a detailed profile of the health plan's membership. In addition to member demographics and health status, responses to survey items that assess utilization of healthcare services are included.

Each plan's membership mix is shaped by multiple factors, most of which are beyond the scope of this survey. These include benefit design, geography, availability of health plan choices, and member self-selection into products that best meet their needs. CSS's analysis of industry data suggests that there is considerable variation in demographic makeup and member utilization patterns across plans. To the extent that various member segments have distinct healthcare needs, utilization patterns, expectations, experiences, as well as attitudes and perceptions, their ratings of the *same* health plan will likely differ.

Certain member characteristics (e.g., health status) appear to be directly related to differences in healthcare needs and utilization levels. For example, some plans have predominantly healthy members, whose interactions with care providers and the plan tend to be limited. By contrast, other plans serve populations with higher rates of illness. These members tend to have more frequent encounters with the healthcare system and as a result may become more experienced users of health plans. The ways in which members use the plan, the frequency of their interactions with providers and staff, and their overall level of familiarity with how the plan works may affect ratings.

In addition to health care needs and utilization patterns, demographic characteristics have been shown to influence survey responses. For example, all else being equal, older respondents and members of certain ethnic groups (e.g., Hispanic or Latino respondents) tend to rate their health care providers and plans more positively. By contrast, more educated members rate more critically, regardless of age or ethnicity.

While the interplay between these membership variables (often referred to as the plan's "case mix") and health plan ratings is complex, health plan ratings clearly vary across demographic groups and user segments. Understanding the plan's case mix can help managers to gain insight into possible sources of this variation.

The charts on the following pages compare your plan's membership profile to the relevant national distribution on demographic characteristics and utilization patterns. The pie charts in the upper half of each panel contrast the distribution of the ABH of LA membership on a given variable (e.g., gender, education level, number of doctor visits, etc.) with the national distribution on the same variable. The bar chart in the lower half of each panel shows how the overall rating of the plan varies by member segment.

HEALTH STATUS AND DEMOGRAPHICS

The following characteristics are profiled in this section:

- Respondent's self-reported health status
- Respondent's self-reported mental or emotional health status
- Respondent's age
- Respondent's gender
- Respondent's education level
- Respondent's race
- Respondent's ethnicity (Hispanic or Latino)



* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.



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* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.





49130

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.



* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.

USE OF SERVICES

The following utilization measures are included in this section:

- Seeking urgent care
- Making appointments for routine care
- Discussing prescription medications with doctor
- Having a personal doctor
- Receiving care from a provider other than personal doctor
- Making an appointment to see a specialist
- Number of visits to a doctor's office or clinic
- Number of specialists seen
- Seeing a doctor or other health provider for a chronic condition
- Taking prescription medications



49130

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.

Q7. In the last 6 months, not counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself?

Q26. How many specialists have you seen in the last 6 months? (Note: the question applies only to those respondents who had appointments with specialists.)



Note: all percentages are rounded for display. Rating of Health Plan score should be interpreted with caution if the size of the group (pie slice) is small.

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.



49130

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Adult Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q35 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q35 or if no one rated the plan as 8, 9, or 10.

SCORING FOR NCQA ACCREDITATION

To be used for HEDIS reporting and NCQA Accreditation, HEDIS/CAHPS survey results must be calculated by NCQA. All of the results reported in this section should be used only as guidelines for estimating the plan's Accreditation score.

CALCULATION OF MEAN SCORES

This section outlines how NCQA assigns points toward Accreditation earned by the plan based on its CAHPS survey results. Mean scores provide the basis for calculating Accreditation points. For more information, please refer to the following documents: *HEDIS 2018, Volume 3: Specifications for Survey Measures* and *NCQA 2018 Accreditation Benchmarks and Thresholds – Mid Year Update* (released in August of 2018).

As the first step in the mean scoring procedure, all of the original responses are converted to a 3-point scale at the respondent level as follows (note: missing, invalid, and "Don't know" responses are excluded):

Measure Used in Accreditation Scoring	Mean Scoring Scale Based on Responses
Composites and related items; Coordination of Care	Never or Sometimes = 1; Usually = 2; Always = 3
Ratings	<i>0</i> to 6 = 1; 7 or 8 = 2; 9 or 10 = 3

Next, for each rating question, single-item measure (e.g., *Coordination of Care*), and survey item contributing to a composite, the mean of these recoded score values is computed across all valid responses. For composite measures, the mean of the question means is computed to arrive at the composite mean (note: each question in a composite is weighted equally, regardless of how many members respond). An example of this calculation is illustrated in the Appendix.

NCQA determines the Accreditation points contributed by each CAHPS survey measure by first comparing the plan's mean score on the measure with a national 90th percentile "benchmark" and with national thresholds (the 75th, 50th and 25th percentiles). The plan's percentile on each measure is then translated into a point value component of the Accreditation score. A health plan's CAHPS survey results can contribute up to 13 points towards the plan's total NCQA Accreditation score. CSS does not calculate the CAHPS component of the plan's Accreditation score.

The *How Well Doctors Communicate* composite measure was retired from Accreditation scoring in 2015. However, NCQA continues to provide the national benchmark and thresholds for this measure, and health plans may find their scores on this composite informative. This report includes your plan's score trend on *How Well Doctors Communicate* for reference.

THREE-YEAR TREND IN ACCREDITATION MEANS

The charts on the following pages show the trend in the plan's mean scores over time, where applicable and/or available. Since these scores are used exclusively for Accreditation scoring, the reported means are limited to the measures that are scored for NCQA Accreditation and meet the NCQA minimum denominator threshold of 100 valid responses. The charts have the following features:

- The 2018 NCQA Accreditation percentile is provided at the top of each chart. Note that this percentile value is based on the plan's mean score and may not necessarily correspond to its performance percentile shown in the *Detailed Results Charts*.
- The plan's Accreditation mean scores are plotted in relation to the NCQA Accreditation percentile thresholds.
- If the number of responses is less than 100, "NA" appears next to the year label, indicating that the result is not reportable by NCQA. In such cases the result is not displayed.





"(NA)" indicates that the score is not reportable by NCQA because fewer than 100 responses were collected for the measure.



"(NA)" indicates that the score is not reportable by NCQA because fewer than 100 responses were collected for the measure.

KEY DRIVER ANALYSIS

OBJECTIVES

CSS's Key Driver Analysis (KDA) highlights some of the key differences between high- and low-rated health plans at the industry level. The principal objectives of the KDA are:

- To isolate a set of plan attributes, or key drivers, that distinguish high-rated plans from low-rated plans;
- To highlight industry best practices on the key driver measures;
- To compare ABH of LA to industry best practices in these areas; and
- To estimate the impact of improving the plan's performance on these measures on its overall rating.

TECHNICAL APPROACH

INDUSTRY VIEW

Industry-level analysis, which uses health plans as units of analysis, has several important advantages compared to the alternative approach, which focuses on member experiences *within* a single plan. Certain plan attributes are strongly related to member satisfaction *at the industry level*. However, these relationships may be missed if we focus on only one plan at a time. For example, it has been shown that plans that are rated highly on measures of access and availability of care tend to have high overall ratings. Conversely, poor access scores are associated with low overall plan scores. This relationship is clear when ratings are compared *across* plans. However, *within* a specific plan, member experiences may not be sufficiently varied to reveal the underlying relationship. That is, if all of the plan's members are equally dissatisfied with access to care, this measure will show a misleadingly low correlation with the overall rating of the plan. As a result, the plan may underestimate the key role of access to care as a driver of member satisfaction and miss a critical opportunity for improvement.

In addition, expressing every CAHPS survey variable as a plan-level rate yields a complete and rich information set on each plan. This effectively eliminates any "gaps" in respondent-level data from a single plan caused by survey skip patterns and allows every response to be used in the analysis.

Finally, in addition to the standard CAHPS performance measures, other sources of differences between health plans can be explored, increasing the explanatory power of the model and allowing for more precise estimation of the individual key driver effects. These include experience rates, which are based on responses to the CAHPS screener questions. Screeners establish whether a member had a particular type of experience or interaction with the plan (e.g.,

contacted customer service, searched for information in the plan's written materials, etc.). CSS's analysis shows that these experience variables explain a significant portion of the plan's overall satisfaction score. Additional components of the overall score include utilization rates and demographic characteristics of the plan's membership, addressed in more detail in the *Analysis of Member Characteristics* section of this report. Clearly, from the plan's perspective, some of these factors are more actionable than others. However, to yield an accurate model of key drivers of member satisfaction, the analysis must consider any and all measurable influences on the overall rating of the plan.

KEY DRIVER MODEL DEVELOPMENT

The CSS *Key Driver Model* was developed based on a rich dataset of CAHPS survey results comprising 307 Adult Medicaid samples included in NCQA's Quality Compass database in 2017 and 2016. CSS performed regression analysis of health plan ratings to identify the sources of variation in overall satisfaction scores across the industry spectrum, using individual health plans as units of analysis. Regression analysis expresses mathematically the relationship between plan attributes (predictors) and overall satisfaction scores, controlling for interdependencies among the predictors and other factors that may influence ratings (e.g., member demographics, utilization patterns, etc.). Predictors were chosen carefully to yield a model that is both meaningful and actionable from the health plan's point of view.

All of the plan variables, including potential drivers of satisfaction (i.e., variables that the plan may consider actionable) and control variables (member demographics, health status, utilization rates, product type, and year of data collection) were entered into the regression model, and the independent contribution of each variable was estimated. As in the past, CSS excluded *Rating of All Health Care* from the list of predictors both because of its high correlation with *Rating of Health Plan* and the presence of other survey items that measure more specific aspects of member experience. If included, *Rating of all Health Care* would account for a large portion of the variance and confound coefficient estimates for the remaining variables in the model.

INDUSTRY KEY DRIVER MODEL

The table below lists five key drivers of Adult Medicaid member satisfaction in order of importance, from highest to lowest, based on their relative contribution to the *Rating of Health Plan* score. These variables have statistically significant coefficients in the regression model (*p*-value < 0.1). Performance on these variables, together with the control variables, explains 63 percent of the industry variation in Adult Medicaid health plan ratings. Note that this ordering reflects *only* the strength of the overall relationship between each key driver and the health plan score at the industry level. It does not take into account how ABH of LA is currently performing on these measures, and is thus not necessarily indicative of the plan's improvement opportunities. Plan-specific improvement targets, which take into account both the strength of the key driver and the plan's current performance in the area, are presented graphically in the next section.

Ratings of the plan are strongly related to members' ability to get the care they need when they need it (Q14). Making appointments for routine care at a doctor's office or clinic (Q5) may also be viewed as an indirect measure of access and availability of care. *Rating of Personal Doctor* may reflect the quality of the health plan's network and its ability to contract with better providers.

Key Driver	Interpretation
Q14. Ease of getting needed care, tests, or treatment (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of plan members reporting that the necessary care, tests, or treatment were easy to get, the higher the overall plan score
Q5. Made appointments for routine care at a doctor's office or clinic (percent <i>Yes</i>)	The higher the proportion of members who made appointments for check-up or routine care at a doctor's office or clinic during the past 6 months, the higher the overall plan score
Q31. Health plan customer service provided needed information or help (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of members who were able to get the information or help they needed from customer service, the higher the overall plan score
Q23. Rating of Personal Doctor (percent 8, 9, or 10)	The higher the proportion of members rating their personal doctor as 8, 9, or 10, the higher the overall plan score
Q29. Written materials or the Internet provided needed information (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of members reporting that they found the information they needed in the plan's written materials or the Internet, the higher the overall plan score

OPPORTUNITIES FOR PLAN QUALITY IMPROVEMENT

Exhibit 4 lists opportunities and priorities for improvement identified specifically for ABH of LA. The ordering reflects both the strength of each key driver in the broad industry context and the plan's current performance on the measure.

The middle panel of the chart compares the plan's current performance to the *best practice* score on each key driver. CSS defined the best practice score as the highest score among the 15 Adult Medicaid plans contributing to the 2018 CSS Adult Medicaid Average. Room for improvement, represented by the green arrows on the chart, is the difference between the 2018 ABH of LA score and the best practice score.

The bar chart on the right displays the expected improvement in the overall *Rating of Health Plan* score that could be achieved by ABH of LA if it performed on par with the best practice plan on each of the key driver measures. Each bar represents the plan's room for improvement on the key driver weighted by its contribution to the *Rating of Health Plan* score.

EXHIBIT 4. 2018 ABH OF LA ADULT MEDICAID CAHPS SURVEY: KEY AREAS AND PRIORITIES FOR IMPROVEMENT

Current Key Driver Performance		Room for Improvement on Key Driver	Overall Improvement Opportunity
2018 Plan Rate		Percentage Point Difference Between Current Key Driver Score and the Best Practice Score *	Expected Percentage Point Improvement in Rating of Health Plan score (percent 8, 9, or 10) if Key Driver Performs at Best Practice Level
Q14. Ease of getting needed care, tests, or treatment (percent <i>Always</i> or <i>Usually</i>)	78.54%	+12.69% 91.23%	+6.16%
Q5. Made appointments for routine care at a doctor's office or clinic (percent <i>Yes</i>)	68.40%	+10.75% 79.15%	+2.89%
Q29. Plan's written materials/Internet provided needed information (percent <i>Always</i> or <i>Usually</i>)	72.15%	+13.14% > 85.29%	+2.16%
Q31. Customer service provided needed information or help (percent <i>Always</i> or <i>Usually</i>)	82.80%	+10.95%	+1.74%
Q23. Rating of Personal Doctor (percent <i>8, 9,</i> or <i>10</i>)	83.00%	+1.49% -> 84.49%	+0.42%
* Best score on the key driver measure among all plans included	in the 2018 C	SS Adult Medicaid Average	49130

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HEALTH PLAN QUALITY IMPROVEMENT RESOURCES FOR KEY DRIVERS

CSS's Industry *Key Driver Analysis* lists improvement opportunities and priorities for your plan. The following is a list of possible interventions and resources related to each of the key drivers. This section is included as a guide to assist the plan in its quality improvement efforts. Some of these resources may be more applicable to your plan than others, especially because many of the cited interventions are intended to be implemented at the practice or provider level. For a useful introduction to quality improvement (QI), refer to The Agency for Health Care Research and Quality's (AHRQ) reference guide that includes descriptions of QI strategies in health delivery systems (<u>https://www.ahrq.gov/sites/default/files/wysiwyg/cahps/quality-improvement/improvement-guide/4-approach-qi-process/cahps-section-4-ways-to-approach-qi-process.pdf</u>).

IMPROVING ACCESS TO CARE: SCHEDULING APPOINTMENTS FOR ROUTINE CARE AND THE EASE OF GETTING NEEDED CARE, TESTS, OR TREATMENT (Q5 & Q14)

Removing barriers to care is central to improving the health care experience of plan members. The following resources suggest ways to improve patient access to care, tests, and treatment.

- Same-Day Appointment Scheduling The Agency for Healthcare Research and Quality (AHRQ) recommends a method of scheduling that leaves part of each physician's day open for same-day appointments, rather than a traditional scheduling model that books appointments weeks or months in advance. Because the method does not differentiate between urgent and routine care, patients with non-urgent concerns are able to schedule appointments sooner than under traditional scheduling methods. For more information, see http://www.ahrq.gov/cahps/quality-improvement/improvement-guide/6-strategies-for-improving/access/strategy6a-openaccess.html.
- Implement Process Improvements to Streamline Patient Flow Delays experienced by patients while waiting for care, tests, or treatment can be minimized through a variety of mechanisms. For example, reallocating tasks such as physical exams and ordering x-rays to physician's assistants and nurse practitioners frees up physicians' time to attend to more pressing patient concerns. The exact form of these improvements will vary widely by practice. See http://www.ahrq.gov/research/findings/final-reports/ptflow/index.html for AHRQ's guide to plan and implement patient flow improvement strategies.
- Patient-Centered Medical Homes (PCMH) This model increases patient access to physicians, reducing barriers to receiving care

 (https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2869425/). There are many valuable sources of information on the medical home model of care and
 health equity. To start, see this Institute of Medicine report: https://nam.edu/wp-content/uploads/2015/06/PatientCenteredMedicalHome.pdf. Family
 Medicine for America's Health is a collaboration of family medicine organizations dedicated to improving health care by expanding and emphasizing
 primary care, particularly through the use of patient-centered medical homes. See http://fmahealth.org/ for details and resources. For AHRQ's resources
 detailing transitioning a practice to a patient-centered medical home model, see http://www.pcmh.ahrq.gov/.

Alternative Access Centers – This brief (<u>http://www.rwjf.org/content/dam/farm/reports/issue_briefs/2015/rwjf419415</u>) from the Robert Wood Johnson Foundation highlights the growing capacity of retail clinics and telemedicine to meet patient medical needs, particularly in rural and underserved communities and for patients with acute but non-serious conditions who need care quickly. Providing patients with alternative venues to access health care, rather than the traditional doctor's office or hospital, lowers barriers to care (<u>https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4795318/</u>).

IMPROVING SALIENCY, AVAILABILITY, AND CLARITY OF HEALTH PLAN INFORMATION IN WRITTEN MATERIALS OR INTERNET (Q29)

It is important that health plan information be provided to members and that the information addresses member concerns. The first resource highlights the importance of making plan information available in a variety of formats for different member audiences. The remaining resources focus on helping members get the most out of the information provided by the plan.

- Make Plan Information Accessible to All Members A Health Research and Educational Trust study found that demographic characteristics, including education, age, gender, and income, significantly impacted use of an Internet-based decision tool. The tool provided cost information as well as a health and wellness assessment. The study suggests that effort beyond Internet-based tools is necessary to reach certain demographics. For further information, see http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3447236/.
- Increase Access to Trusted Health Information Many people look to their health plan for information not only on how the health plan works, but also on resources to help them improve their health, particularly when dealing with chronic illnesses. The National Institute of Diabetes and Digestive and Kidney Diseases offers an online resource (https://www.niddk.nih.gov/health-information/communication-programs/ndep/health-professionals/practice-transformation-physicians-health-care-teams/information-systems) that describes how information systems can be used to encourage better outcomes for chronic conditions, specifically diabetes. A recent meta-analysis confirmed that improved access to trusted health information leads to improved outcomes (https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5818676/).
- Evaluate the Organization's Health Literacy Programs The CDC has developed guidance on evaluating an organization's health literacy program, including recommended sources of communication and health literacy measures. See http://www.cdc.gov/healthliteracy/researchevaluate/program-evaluation.html. The CDC's National Prevention Information Network also offers tools to create health materials in plain language to reduce health disparities (http://www.cdc.gov/healthliteracy/researchevaluate/program-evaluation.html. The CDC's National Prevention Information Network also offers tools to create health materials in plain language to reduce health disparities (https://npin.cdc.gov/pages/health-communication-language-and-literacy).
- Improve Patient Health Literacy This guide by the Office of Disease Prevention and Health Promotion outlines steps to improve health literacy, which may help patients to better absorb the information they obtain from written materials or the Internet. For detailed steps, see http://www.health.gov/communication/literacy/#tools. AHRQ has also developed its own health literacy toolkit to support physicians (http://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/healthlittoolkit2.html).

IMPROVING ABILITY OF CUSTOMER SERVICE TO PROVIDE MEMBERS WITH INFORMATION OR HELP (Q31)

As representatives of the plan, customer service staff must ensure that members have confidence and trust in their ability to address their concerns. The following resources contain recommendations for improving customer service.

- Develop Customer Service Standards To improve customer service, the Agency for Healthcare Research and Quality suggests first articulating which aspects of customer service are most important to your organization. After developing these standards, monitor performance and promote accountability among staff. For more information, see http://www.ahrq.gov/cahps/quality-improvement/improvement/service/strategies-for-improving/customer-service/strategy6q-custservice-standards.html.
- Iterative Improvement for Member Services This RAND paper details a case study in which a health plan used additional surveys to supplement CAHPS results and thoroughly assess member dissatisfaction with customer service. Throughout the process, plan leadership continually examined and adjusted improvement goals. The intervention resulted in a reduction of wait time for customer service calls and increased member satisfaction with customer service, as measured on the CAHPS survey. See http://www.rand.org/pubs/working_papers/WR517.html.
- Implement Service Recovery Procedures When customers have a complaint, service recovery programs support customer service personnel in identifying and remedying the problem. While complaints may be inevitable, proper handling of complaints can reassure patients and restore loyalty to the health plan. For more information, see http://www.ahrq.gov/cahps/quality-improvement/improvement/improvement-guide/6-strategies-for-improving/customer-service-recovery.html.

IMPROVING QUALITY OF PHYSICIANS IN HEALTH PLAN NETWORK (Q23)

These resources concentrate on improving the physician-patient relationship, with a focus on communication. Implementing the solutions proposed here may result in patients' increased rating of doctors.

- Help Patients Communicate Patients who can effectively communicate their needs tend to have higher satisfaction with their care. AHRQ recommends four interventions that prepare patients to better communicate with their providers, including record sharing, writing down talking points prior to visits, and "coached care" programs. See http://www.ahrq.gov/cahps/quality-improvement/improvement/strategies-for-improving/communication/strategy6i-shared-decisionmaking.html and <a href="http://www.ahrq.gov/cahps/quality-improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement-guide/6-strategies-for-improving/communication/strategy6htools.html. For a sample communication document that providers can distribute to patients before or during visits, see http://www.ahrq.gov/cahps/quality-improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement/improvement-guide/6-strategies-for-improving/communication/strategy6htools.html. For a sample communication document that providers can distribute to patients before or during visits, see http://www.rwjf.org/content/dam/farm/toolkits/2013/rwjf404048.
- Build Physician-Patient Relationships An article published in the British Journal of General Practice found that patients seeing their preferred doctor rated their satisfaction with visits significantly higher than patients who did not have a doctor preference or those who would have preferred to see a different doctor. Prioritizing continuity of care by honoring patients' physician preferences may increase patient satisfaction
 (http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1326072/). Additionally, a study of English National Health Service data found that confidence and trust in a doctor is an important predictor of overall patient satisfaction (http://www.ncbi.nlm.nih.gov/pubmed/18416910/), while a Harvard study found that a positive physician-patient relationship correlates with better healthcare outcomes (https://www.ncbi.nlm.nih.gov/pmc/articles/PMC1326072/).
- Improve Referral Communication The coordination of care between primary and specialist providers can be a challenge and may affect patient
 perceptions of their specialist care. Improving the coordination of care and case management can increase patient satisfaction with their specialist. For
 examples of interventions that improve care coordination efficiency and quality, see https://innovations.ahrq.gov/profiles/electronic-referrals-andcommunications-reduce-wait-times-specialty-appointments-and as well as https://innovations.ahrq.gov/profiles/referring-physicians-send-electroniccommunications-reduce-wait-times-specialty-appointments-and as well as https://innovations.ahrq.gov/profiles/referring-physicians-send-electronichandoff-note-pertinent-patient-information-emergency.

APPENDIX

SURVEY RESULTS AT A GLANCE

CAHPS 5.0H Survey Measures		Global Proportions and Question Summary Rates			Valid Responses		Accreditation Means and Percentiles					
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2018 CSS Adult Medicaid Average	2017 NCQA Adult Medicaid National Average, All LOBs
	Q13. Rating of All Health Care	74.34%	69.88%	68.61%	226	259	223	2.3938 (50th)	2.2973 (<25th)	2.3229 (<25th)	74.25%	74.36% 🔻
Overall Ratings	Q23. Rating of Personal Doctor	77.11%	80.85%	83.00%	201	235	200	2.5075 (50th)	2.5191 (50th)	2.5950 (90th)	79.85%	81.18%
(% 8, 9, or 10)	Q27. Rating of Specialist Seen Most Often	81.08%	79.81%	83.00%	111	104	100	2.5586 (50th)	2.4519 (<25th)	2.6400 (90th)	81.47%	81.79%
	Q35. Rating of Health Plan	72.47%	72.19%	78.07%	287	338	301	2.4286 (25th)	2.4083 (25th)	2.5017 (50th)	75.24%	75.88%
Cotting Needed Care	Getting Needed Care Composite	79.72%	75.56%	78.06%	176	188	168	2.4063 (50th)	2.3101 (25th)	2.3393 (25th)	83.30%	81.98%
(% Always or Usually)	Q14. Easy to get needed care	82.02%	79.69%	78.54%	228	256	219				85.96% 🔻	
(76 Always of Osually)	Q25. Easy to see specialists	77.42%	71.43%	77.59%	124	119	116				80.65%	
Catting Care Quickly	Getting Care Quickly Composite	81.09%	77.89%	78.87%	185	200	176	2.4661 (75th)	2.3687 (25th)	2.3719 (25th)	82.87%	81.83%
(% Always or Usually)	Q4. Got urgent care as soon as needed	81.53%	83.13%	81.76%	157	166	148				85.63%	
(76 Always of Osually)	Q6. Got routine care as soon as needed	80.66%	72.65%	75.98%	212	234	204				80.10%	
	How Well Doctors Communicate Composite	87.25%	90.49%	93.08%	173	205	174	2.6653 (90th)	2.6685 (90th)	2.7190 (90th)	91.53%	91.38%
How Well Doctors	Q17. Doctor explained things	88.37%	91.26%	92.53%	172	206	174				91.49%	
Communicate*	Q18. Doctor listened carefully	86.71%	90.73%	93.64%	173	205	173				91.96%	
(% Always or Usually)	Q19. Doctor showed respect	87.79%	91.75%	94.25%	172	206	174				93.45%	
	Q20. Doctor spent enough time	86.13%	88.24%	91.91%	173	204	173				89.23%	
Customer Corvice	Customer Service Composite	83.18%	84.50%	90.32% (NA)	110	126	93	2.4864 (25th)	2.5386 (25th)	2.6989 (NA)	88.36%	88.15%
Customer Service	Q31. Provided needed information/help	75.45%	76.19%	82.80% (NA)	110	126	93				83.01%	
(% Always or Usually)	Q32. Treated with courtesy/respect	90.91%	92.80%	97.85% (NA)	110	125	93				93.72%	
Changed Desision	Shared Decision Making Composite	80.17%	79.50%	78.27%	111	124	112				79.16%	79.76%
Stated Decision	Q10. Discussed reasons to take a medicine	95.54%	95.16%	90.18%	112	124	112				92.28%	
Waking**	Q11. Discussed reasons not to take a medicine	69.09%	72.36%	69.64%	110	123	112				67.18%	
(% Yes)	Q12. Discussed what was best for you	75.89%	70.97%	75.00%	112	124	112				78.00%	
Other Areas	Q8. Health Promotion and Education (% Yes)	71.56%	72.69%	72.97%	225	260	222				75.36%	73.81%
Other Areas	Q22. Coordination of Care (% Always or Usually)	81.05% (NA)	85.32%	83.52% (NA)	95	109	91	2.4105 (NA)	2.5413 (90th)	2.4505 (NA)	83.13%	83.24%
	Advising Smokers and Tobacco Users to Quit	74.26%	69.83%	68.70%	101	242	262				77.75% 🔻	
Effectiveness of Care	Discussing Cessation Medications	46.00%	42.15%	43.68%	100	242	261				53.13% 🔻	
Measures	Discussing Cessation Strategies	36.63%	35.68%	39.23%	101	241	260				48.34% 🔻	
	Flu Vaccinations for Adults	32.62%	31.64%	35.23%	282	335	298				36.96%	

Results were calculated by CSS following NCQA specifications. At least 100 valid responses must be collected for a measure to be reportable by NCQA.

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"NA" appears next to the result if is not reportable by NCQA due to insufficient denominator (less than 100 responses). In such cases, CSS calculates the result for reference only.

Comparisons to prior-year results and relevant benchmark scores are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (n=100). All statistical tests are conducted at the 95% confidence level prior to rounding. Statistically significant differences between the plan and the comparison score are marked as 🛦 when the plan's score is higher or 🔻 when the plan's score is lower.

* How Well Doctors Communicate was retired from Accreditation scoring in 2015. Accreditation mean and percentile values for this measure are provided for reference only.

** Shared Decision Making is not scored for NCQA Accreditation.

CROSS-TABULATIONS OF SURVEY RESPONSES

on With the Experience of Care

	Global Proportions					NCQA Accreditatio		
	2017 NCQA National Average, All	2018 CSS Average	Plan Rate			2018 Plan Mean	Per	
easures*	LOBs	nvorago	2018	2017 2016			S	
							1	
rsonal Doctor	81.18%	79.85%	83.00%	80.85%	77.11%	2.5950		
ecialist	81.79%	81.47%	83.00%	79.81%	81.08%	2.6400		
Health Care	74.36%	74.25%	68.61%	69.88%	74.34%	2.3229	Be	
alth Plan	75.88%	75.24%	78.07%	72.19%	72.47%	2.5017		
				•		•		
led Care	81.98%	83.30%	78.06%	75.56%	79.72%	2.3393		
Quickly	81.83%	82.87%	78.87%	77.89%	81.09%	2.3719		
ctors Communicate	91.38%	91.53%	93.08%	90.49%	87.25%	2.7190		
ervice	88.15%	88.36%	90.32%	84.50%	83.18%	2.6989		
sion Making	79.76%	79.16%	78.27%	79.50%	80.17%	No Applicable Mean	No	
Content Areas								
otion and Education	73.81%	75.36%	72.97%	72.69%	71.56%	2.4595	No	
of Care	83.24%	83.13%	83.52%	85.32%	81.05%	2.4505		

calculated by CSS following NCQA specifications. At least 100 valid responses must be collected for a measure to be reportable by NCQA. A lighter display is used to indicate portable by NCQA due to insufficient denominator (less than 100 responses). In such cases, CSS calculates measure results only for internal plan reporting. are based on the 2018 Accreditation Benchmarks and Thresholds released by NCQA in January 2018. The How Well Doctors Communicate measure was removed from accred b. Coordination of Care was added in 2017.

ss of Care

		2018 Reported Rate	2018 Rate (Single Year)	2017 Rate (Single Year)
ns for Adults Ages 18-64 (FVA)				
spondents flagged by the plan as being age 18 to 64 a	as of July 1 of the measurement year			
	Received a flu vaccination	105	105	106
s for Adults	Usable responses	298	298	335
	FVA Rate	35.2%	35.2%	31.6%
ance with Smoking and Tobacco Use C	essation (MSC)			
spondents who smoke or use tobacco				
	Advised to quit	180	86	94
ers and Tobacco Users to Quit	Usable responses	262	121	141
	MSC Rate	68.7%	71.1%	66.7%
	Discussed medications	114	58	56
sation Medications	Usable responses	261	119	142
	MSC Rate	43.7%	48.7%	39.4%
	Discussed strategies	102	53	49
sation Strategies	Usable responses	260	120	140
	MSC Rate	39.2%	44.2%	35.0%
			10100	

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presented regardless of whether the plan is reporting the measure(s) to NCQA or meets the minimum reporting threshold of 100 valid responses. A lighter display is at the measure does not meet the NCQA minimum denominator threshold. The 2018 Reported Rate for the MSC measures were calculated using NCQA's rolling bgy. For more detail on the calculation of these rates, please refer to HEDIS® 2018, Volume 3: Specifications for Survey Measures, Section 2: Effectiveness of Care. ficial Effectiveness of Care results only for internal plan reporting.
					Ger	nder		Age			Education	1	Hisp	anic		Race		H	ealth S
	20				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 C.S.S. Aver		2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
A	۱.	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4	,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
	69	6	4	2	3	3	0	2	4	4	0	1	0	6	3	3	0	3	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4	,238	304	348	298	121	178	83	115	99	186	74	33	12	271	121	133	36	101	
98	3.4%	98.1%	98.9%	99.3%	97.6%	98.3%	100.0%	98.3%	96.1%	97.9%	100.0%	97.1%	100.0%	97.8%	97.6%	97.8%	100.0%	97.1%	98.
1	,858	155	171	160	53	100	34	68	50	90	43	15	6	140	68	62	17	42	
43	3.8%	51.0%	49.1%	53.7%	43.8%	56.2%	41.0%	59.1%	50.5%	48.4%	58.1%	45.5%	50.0%	51.7%	56.2%	46.6%	47.2%	41.6%	54.
2	,380	149	177	138	68	78	49	47	49	96	31	18	6	131	53	71	19	59	
56	6.2%	49.0%	50.9%	46.3%	56.2%	43.8%	59.0%	40.9%	49.5%	51.6%	41.9%	54.5%	50.0%	48.3%	43.8%	53.4%	52.8%	58.4%	45.
		Α			F	E	Н	G										Т	

((23)																		
					Ger	nder		Age		I	Education		Hisp	anic		Race		He	alth S
	age				(Q	48)		(Q47)			(Q49)		(Q!	50)		(Q51)			(Q3)
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
	1,858	155	171	160	53	100	34	68	50	90	43	15	6	140	68	62	17	42	
	69	7	5	3	1	6	0	4	3	5	2	0	0	7	3	2	2	5	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	1,789	148	166	157	52	94	34	64	47	85	41	15	6	133	65	60	15	37	
	96.3%	95.5%	97.1%	98.1%	98.1%	94.0%	100.0%	94.1%	94.0%	94.4%	95.3%	100.0%	100.0%	95.0%	95.6%	96.8%	88.2%	88.1%	97.
	28	4	4	6	2	2	1	1	2	2	1	1	0	4	4	0	0	1	-
	1.6%	2.7%	2.4%	3.8%	3.8%	2.1%	2.9%	1.6%	4.3%	2.4%	2.4%	6.7%	0.0%	3.0%	6.2%	0.0%	0.0%	2.7%	2.
	229	23	24	23	8	14	/ 00.00/	10	5	14	3	3	2	19	10.00/	11	2	6	40
	12.8%	15.5%	14.5%	14.6%	15.4%	14.9%	20.6%	15.6%	10.6%	10.5%	1.3%	20.0%	33.3%	14.3%	10.8%	18.3%	13.3%	16.2%	13.
	435 24 3%	20 17 6%	33 10 0%	23 14 6%	9 17 3%	18 1%	0 17.6%	20.3%	ر 14 0%	16 5%	26.8%	ı 6.7%	∠ 23.3%	24 18.0%	20.0%	16 7%	20.0%	16.2%	24
1	1 097	95	10.570	10.5	.33	61	20	20.370	.33	55	20.070	10	2	86	20.070	39	20.0%	24	27.
	61.3%	64.2%	63.3%	66.9%	63.5%	64.9%	58.8%	62.5%	70.2%	64.7%	63.4%	66.7%	33.3%	64.7%	63.1%	65.0%	66.7%	64.9%	60.
				2 510 70										2 /0		2.31070			
1	1,532	121	138	128	42	78	26	53	40	69	37	11	4	110	54	49	13	30	
	85.6%	81.8%	83.1%	81.5%	80.8%	83.0%	76.5%	82.8%	85.1%	81.2%	90.2%	73.3%	66.7%	82.7%	83.1%	81.7%	86.7%	81.1%	84.

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
69	3	7	3	0	3	0	1	2	2	0	1	0	3	1	2	0	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,238	307	345	297	124	178	83	116	101	188	74	33	12	274	123	134	36	102	
98.4%	99.0%	98.0%	99.0%	100.0%	98.3%	100.0%	99.1%	98.1%	98.9%	100.0%	97.1%	100.0%	98.9%	99.2%	98.5%	100.0%	98.1%	100.
3,057	210	242	217	77	129	43	85	76	127	52	21	10	186	84	94	24	57	
72.1%	68.4%	70.1%	73.1%	62.1%	72.5%	51.8%	73.3%	75.2%	67.6%	70.3%	63.6%	83.3%	67.9%	68.3%	70.1%	66.7%	55.9%	67.
1,181	97	103	80	47	49	40	31	25	61	22	12	2	88	39	40	12	45	
27.9%	31.6%	29.9%	26.9%	37.9%	27.5%	48.2%	26.7%	24.8%	32.4%	29.7%	36.4%	16.7%	32.1%	31.7%	29.9%	33.3%	44.1%	32.
						HI	G	G									Т	Т

r a check-up or routine care (Q5)

0				Ger	nder		Age		l	Education	1	Hisp	anic		Race		He	ealth
rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
3,057	210	242	217	77	129	43	85	76	127	52	21	10	186	84	94	24	57	
102	6	8	5	2	4	0	3	3	4	1	0	0	6	2	3	1	3	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
2,955	204	234	212	75	125	43	82	73	123	51	21	10	180	82	91	23	54	
96.7%	97.1%	96.7%	97.7%	97.4%	96.9%	100.0%	96.5%	96.1%	96.9%	98.1%	100.0%	100.0%	96.8%	97.6%	96.8%	95.8%	94.7%	98
69	9	9	4	3	6	1	4	4	4	4	1	2	7	4	2	3	4	
2.3%	4.4%	3.8%	1.9%	4.0%	4.8%	2.3%	4.9%	5.5%	3.3%	7.8%	4.8%	20.0%	3.9%	4.9%	2.2%	13.0%	7.4%	5
519	40	55	37	17	21	7	16	15	23	9	6	5	33	13	19	5	11	
17.6%	19.6%	23.5%	17.5%	22.7%	16.8%	16.3%	19.5%	20.5%	18.7%	17.6%	28.6%	50.0%	18.3%	15.9%	20.9%	21.7%	20.4%	26
690	48	42	35	21	27	12	20	15	28	12	7	1	46	20	23	5	13	
23.4%	23.5%	17.9%	16.5%	28.0%	21.6%	27.9%	24.4%	20.5%	22.8%	23.5%	33.3%	10.0%	25.6%	24.4%	25.3%	21.7%	24.1%	25
1,677	107	128	136	34	71	23	42	39	68	26	7	2	94	45	47	10	26	
56.8%	52.5%	54.7%	64.2%	45.3%	56.8%	53.5%	51.2%	53.4%	55.3%	51.0%	33.3%	20.0%	52.2%	54.9%	51.6%	43.5%	48.1%	42
	D																	Т
2,367	155	170	171	55	98	35	62	54	96	38	14	3	140	65	70	15	39	
80.1%	76.0%	72.6%	80.7%	73.3%	78.4%	81.4%	75.6%	74.0%	78.0%	74.5%	66.7%	30.0%	77.8%	79.3%	76.9%	65.2%	72.2%	67
																		Т

T	II.												1					
				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
122	2 10	9	6	2	8	3	5	2	/ NA	2	0	1	/ NA	1	/	2	4	
NA 4.4.05		NA	NA 204	100	170	NA 00	NA	NA	102	NA 70	NA 24	NA 11	NA 070	100	100	NA 24	NA 100	
4,185	06 8%	343 07.4%	294 08.0%	08.4%	95.6%	06 06 1%	11Z 05.7%	101 08.1%	06.3%	07.3%	34 100.0%	01 7%	270 07.5%	123	04 0%	34 04 4%	96.2%	100
91.27	76	97.470 81	90.070 64	30.470 12	30.070	90.470 24	90.170	90.170 25	52	97.570	100.070	91.770	97.370 71	33.270	94.970 20	94.470 11	30.270	100
23.7%	25.3%	23.6%	21.8%	34 4%	19.1%	30.0%	23 2%	23 24 8%	28.4%	15.3%	35.3%	9.1%	26.3%	26.0%	22 5%	32.4%	33.0%	25
759	44	58	38	17	25	12	17	13	19	16	6	3	37	16	21	4	13	
18.1%	14.7%	16.9%	12.9%	13.9%	14.5%	15.0%	15.2%	12.9%	10.4%	22.2%	17.6%	27.3%	13.7%	13.0%	16.3%	11.8%	13.0%	20
801	53	68	43	16	37	17	18	17	26	21	5	4	44	21	21	9	23	
19.1%	17.7%	19.8%	14.6%	13.1%	21.4%	21.3%	16.1%	16.8%	14.2%	29.2%	14.7%	36.4%	16.3%	17.1%	16.3%	26.5%	23.0%	16
582	2 45	47	42	17	28	11	15	19	31	9	4	2	43	17	25	2	15	
13.9%	15.0%	13.7%	14.3%	13.9%	16.2%	13.8%	13.4%	18.8%	16.9%	12.5%	11.8%	18.2%	15.9%	13.8%	19.4%	5.9%	15.0%	14
335	5 34	30	24	15	18	7	16	10	21	5	6	0	31	17	12	3	9	
8.0%	11.3%	8.7%	8.2%	12.3%	10.4%	8.8%	14.3%	9.9%	11.5%	6.9%	17.6%	0.0%	11.5%	13.8%	9.3%	8.8%	9.0%	12
486	34	44	49	11	23	6	14	14	26	8	0	1	32	15	15	4	6	
11.6%	11.3%	12.8%	16.7%	9.0%	13.3%	7.5%	12.5%	13.9%	14.2%	11.1%	0.0%	9.1%	11.9%	12.2%	11.6%	11.8%	6.0%	8
230	14	15	34	4	9	3	6	3	8	2	1	0	12	5	6	1	1	
5.5%	4.7%	4.4%	11.6%	3.3%	5.2%	3.8%	5.4%	3.0%	4.4%	2.8%	2.9%	0.0%	4.4%	4.1%	4.7%	2.9%	1.0%	2.
716	6 48	59	83	15	32	9	20	17	34	10	1	1	44	20	21	5	7	40
17.1%	16.0%	17.2%	28.2%	12.3%	18.5%	11.3%	17.9%	16.8%	18.6%	13.9%	2.9%	9.1%	16.3%	16.3%	16.3%	14.7%	7.0% T	10
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clinic to get care (Q7)

					Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth \$
	age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
ľ	Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
I	3,193	224	262	230	80	140	56	86	76	131	61	22	10	199	91	100	23	67	
	48	2	2	5	1	1	0	1	1	2	0	0	1	1	2	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	3,145	222	260	225	79	139	56	85	75	129	61	22	9	198	89	100	23	67	
	98.5%	99.1%	99.2%	97.8%	98.8%	99.3%	100.0%	98.8%	98.7%	98.5%	100.0%	100.0%	90.0%	99.5%	97.8%	100.0%	100.0%	100.0%	98
I	2,370	162	189	161	62	97	37	61	59	92	49	13	5	146	66	72	17	50	
	75.4%	73.0%	72.7%	71.6%	78.5%	69.8%	66.1%	71.8%	78.7%	71.3%	80.3%	59.1%	55.6%	73.7%	74.2%	72.0%	73.9%	74.6%	69
	775	60	71	64	17	42	19	24	16	37	12	9	4	52	23	28	6	17	
	24.6%	27.0%	27.3%	28.4%	21.5%	30.2%	33.9%	28.2%	21.3%	28.7%	19.7%	40.9%	44.4%	26.3%	25.8%	28.0%	26.1%	25.4%	30
											L	K							

clinic to get care (Q7)

				Ger	nder		Age			Education	ı	Hisp	anic		Race		H	ealth \$
age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
3,193	224	262	230	80	140	56	86	76	131	61	22	10	199	91	100	23	67	
62	1	2	4	0	1	0	1	0	1	0	0	0	1	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
3,131	223	260	226	80	139	56	85	76	130	61	22	10	198	90	100	23	67	
98.1%	99.6%	99.2%	98.3%	100.0%	99.3%	100.0%	98.8%	100.0%	99.2%	100.0%	100.0%	100.0%	99.5%	98.9%	100.0%	100.0%	100.0%	100
1,442	115	124	113	46	66	24	47	40	67	29	12	6	100	54	41	14	26	
46.1%	51.6%	47.7%	50.0%	57.5%	47.5%	42.9%	55.3%	52.6%	51.5%	47.5%	54.5%	60.0%	50.5%	60.0%	41.0%	60.9%	38.8%	60
1,689	108	136	113	34	73	32	38	36	63	32	10	4	98	36	59	9	41	
53.9%	48.4%	52.3%	50.0%	42.5%	52.5%	57.1%	44.7%	47.4%	48.5%	52.5%	45.5%	40.0%	49.5%	40.0%	59.0%	39.1%	61.2%	39
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clinic to get care and whose doctor talked about starting/stopping medication (Q7 & Q9)

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth
age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,442	115	124	113	46	66	24	47	40	67	29	12	6	100	54	41	14	26	
17	3	0	1	2	1	0	2	1	2	0	1	1	2	1	2	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,425	112	124	112	44	65	24	45	39	65	29	11	5	98	53	39	14	26	
98.8%	97.4%	100.0%	99.1%	95.7%	98.5%	100.0%	95.7%	97.5%	97.0%	100.0%	91.7%	83.3%	98.0%	98.1%	95.1%	100.0%	100.0%	94
1,315	101	118	107	40	58	21	40	36	59	26	10	5	89	50	33	13	24	
92.3%	90.2%	95.2%	95.5%	90.9%	89.2%	87.5%	88.9%	92.3%	90.8%	89.7%	90.9%	100.0%	90.8%	94.3%	84.6%	92.9%	92.3%	88
110	11	6	5	4	7	3	5	3	6	3	1	0	9	3	6	1	2	
7.7%	9.8%	4.8%	4.5%	9.1%	10.8%	12.5%	11.1%	7.7%	9.2%	10.3%	9.1%	0.0%	9.2%	5.7%	15.4%	7.1%	7.7%	11

clinic to get care and whose doctor talked about starting/stopping medication (Q7 & Q9)

				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,442	115	124	113	46	66	24	47	40	67	29	12	6	100	54	41	14	26	
16	3	1	3	1	2	0	2	1	1	1	1	0	3	1	2	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,426	112	123	110	45	64	24	45	39	66	28	11	6	97	53	39	14	26	
98.9%	97.4%	99.2%	97.3%	97.8%	97.0%	100.0%	95.7%	97.5%	98.5%	96.6%	91.7%	100.0%	97.0%	98.1%	95.1%	100.0%	100.0%	97
958	78	89	76	32	43	19	28	27	44	20	8	3	69	41	24	8	20	
67.2%	69.6%	72.4%	69.1%	71.1%	67.2%	79.2%	62.2%	69.2%	66.7%	71.4%	72.7%	50.0%	71.1%	77.4%	61.5%	57.1%	76.9%	64
468	34	34	34	13	21	5	17	12	22	8	3	3	28	12	15	6	6	
32.8%	30.4%	27.6%	30.9%	28.9%	32.8%	20.8%	37.8%	30.8%	33.3%	28.6%	27.3%	50.0%	28.9%	22.6%	38.5%	42.9%	23.1%	35

clinic to get care and whose doctor talked about starting/stopping medication (Q7 & Q9)

				Ger	nder		Age			Education	ı	Hisp	anic		Race		He	ealth
age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,44	2 115	124	113	46	66	24	47	40	67	29	12	6	100	54	41	14	26	
1	9 3	0	1	1	1	0	2	0	1	0	1	0	2	0	2	0	0	
N	A NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,42	3 112	124	112	45	65	24	45	40	66	29	11	6	98	54	39	14	26	
98.7	6 97.4%	100.0%	99.1%	97.8%	98.5%	100.0%	95.7%	100.0%	98.5%	100.0%	91.7%	100.0%	98.0%	100.0%	95.1%	100.0%	100.0%	97
1,11	0 84	88	85	32	50	21	33	27	44	25	10	5	72	41	26	13	23	
78.0	6 75.0%	71.0%	75.9%	71.1%	76.9%	87.5%	73.3%	67.5%	66.7%	86.2%	90.9%	83.3%	73.5%	75.9%	66.7%	92.9%	88.5%	78
31	3 28	36	27	13	15	3	12	13	22	4	1	1	26	13	13	1	3	
22.0	6 25.0%	29.0%	24.1%	28.9%	23.1%	12.5%	26.7%	32.5%	33.3%	13.8%	9.1%	16.7%	26.5%	24.1%	33.3%	7.1%	11.5%	21
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clinic to get care (Q7)

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				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3)
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	Κ	L	М	Ν	0	Р	Q	R	S
3,193	224	262	230	80	140	56	86	76	131	61	22	10	199	91	100	23	67	
44	1	3	4	0	1	0	1	0	1	0	0	0	1	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
3,149	223	259	226	80	139	56	85	76	130	61	22	10	198	90	100	23	67	
98.6%	99.6%	98.9%	98.3%	100.0%	99.3%	100.0%	98.8%	100.0%	99.2%	100.0%	100.0%	100.0%	99.5%	98.9%	100.0%	100.0%	100.0%	100.
21	2	2	0	1	1	0	2	0	2	0	0	0	2	0	2	0	0	
0.7%	0.9%	0.8%	0.0%	1.3%	0.7%	0.0%	2.4%	0.0%	1.5%	0.0%	0.0%	0.0%	1.0%	0.0%	2.0%	0.0%	0.0%	1.
10	4	2	2	2	2	0	2	2	3	0	1	1	3	3	1	0	1	
0.3%	1.8%	0.8%	0.9%	2.5%	1.4%	0.0%	2.4%	2.6%	2.3%	0.0%	4.5%	10.0%	1.5%	3.3%	1.0%	0.0%	1.5%	1.
13	3	5	4	1	2	1	2	0	2	0	1	0	3	1	2	0	1	
0.4%	1.3%	1.9%	1.8%	1.3%	1.4%	1.8%	2.4%	0.0%	1.5%	0.0%	4.5%	0.0%	1.5%	1.1%	2.0%	0.0%	1.5%	0.
36	1	6	5	0	1	1	0	0	0	0	1	0	1	1	0	0	0	
1.1%	0.4%	2.3%	2.2%	0.0%	0.7%	1.8%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.5%	1.1%	0.0%	0.0%	0.0%	1.
44	5	8	7	1	4	1	0	4	4	0	1	0	5	3	1	1	1	
1.4%	2.2%	3.1%	3.1%	1.3%	2.9%	1.8%	0.0%	5.3%	3.1%	0.0%	4.5%	0.0%	2.5%	3.3%	1.0%	4.3%	1.5%	1.
183	16	22	14	6	10	4	8	4	10	5	0	0	15	8	8	0	3	
5.8%	7.2%	8.5%	6.2%	7.5%	7.2%	7.1%	9.4%	5.3%	7.7%	8.2%	0.0%	0.0%	7.6%	8.9%	8.0%	0.0%	4.5%	9.
160	16	14	11	4	11	4	7	4	10	2	2	0	13	6	8	0	2	
5.1%	7.2%	5.4%	4.9%	5.0%	7.9%	7.1%	8.2%	5.3%	7.7%	3.3%	9.1%	0.0%	6.6%	6.7%	8.0%	0.0%	3.0%	4.
344	23	19	15	13	10	7	10	5	12	9	2	1	22	9	8	6	6	
10.9%	10.3%	7.3%	6.6%	16.3%	7.2%	12.5%	11.8%	6.6%	9.2%	14.8%	9.1%	10.0%	11.1%	10.0%	8.0%	26.1%	9.0%	12.
658 20.0%	34 15 29/	45 17 49/	36 15 0%	12 15.0%	21 15 10/	6 10 7%	16 10 00/	11 14 5%	19 14 6%	10 16 4%	4	10.0%	31 15 7%	16 17 90/	15 15 0%	2 0 70/	7 10.4%	22
20.9%	10.2 /0 20	17.470 20	1J.9 /0 2/	10.0 /0	13.170	7	10.0 /0	14.5%	12	7 10.4	10.2 %	10.0 /0	1J.1 /0 25	10.070	10.0 /0	0.770 Л	10.4 /0	۷۷.
14 6%	20 12 6%	29 11 2%	۲ <u>4</u> 10 6%	12 5%	12.2%	12 5%	12 9%	9 11 8%	10.0%	11 5%	27 3%	10.0%	23 12.6%	11 1%	12 0%	4 17 4%	16.4%	12
1.220	.0 %	107	10.0 %	30	60	25	27		55	28	4	6	78	33	43	10	35	12.
38.7%	40.8%	41.3%	47.8%	37.5%	43.2%	44.6%	31.8%	48.7%	42.3%	45.9%	18.2%	60.0%	39.4%	36.7%	43.0%	43.5%	52.2%	31
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clinic to get care (Q7)

				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	S
3,193	224	262	230	80	140	56	86	76	131	61	22	10	199	91	100	23	67	
44	1	3	4	0	1	0	1	0	1	0	0	0	1	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
3,149	223	259	226	80	139	56	85	76	130	61	22	10	198	90	100	23	67	
98.6%	99.6%	98.9%	98.3%	100.0%	99.3%	100.0%	98.8%	100.0%	99.2%	100.0%	100.0%	100.0%	99.5%	98.9%	100.0%	100.0%	100.0%	100
124	15	23	18	5	10	3	6	6	11	0	4	1	14	8	6	1	3	
3.9%	6.7%	8.9%	8.0%	6.3%	7.2%	5.4%	7.1%	7.9%	8.5%	0.0%	18.2%	10.0%	7.1%	8.9%	6.0%	4.3%	4.5%	6
183	16	22	14	6	10	4	8	4	10	5	0	0	15	8	8	0	3	
5.8%	7.2%	8.5%	6.2%	7.5%	7.2%	7.1%	9.4%	5.3%	7.7%	8.2%	0.0%	0.0%	7.6%	8.9%	8.0%	0.0%	4.5%	9
504	39	33	26	17	21	11	17	9	22	11	4	10,000	35	15	16	6	8	47
16.0%	17.5%	12.7%	11.5%	21.3%	15.1%	19.6%	20.0%	11.8%	16.9%	18.0%	18.2%	10.0%	17.7%	16.7%	16.0%	26.1%	11.9%	17
2,338	153	181	168	52 65 00/	98 70 50/	38	54 62 50/	57	۲8 ۱۳۵۰ ۵۵	45	14	8	134	59	70	16	53	60
14.2%	68.6%	69.9%	74.3%	65.0%	70.5%	67.9%	63.5%	75.0%	66.9%	13.8%	63.6%	80.0%	67.7%	65.6%	70.0%	69.6%	79.1% T	60
467	47	FO	10	15	21	11	01	1 /	21	7	G	1	10	22	22	1	 0	
407 14.8%	47 21.1%	22.8%	43 19.0%	18.8%	22.3%	19.6%	21 24.7%	14 18.4%	23.8%	7 11.5%	0 27.3%	10.0%	42 21.2%	22 24.4%	22.0%	4.3%	ہ 11.9%	20
1.002	57	64	51	25	31	13	26	16	31	19	6	2	53	25	23	8	13	-
31.8%	25.6%	24.7%	22.6%	31.3%	22.3%	23.2%	30.6%	21.1%	23.8%	31.1%	27.3%	20.0%	26.8%	27.8%	23.0%	34.8%	19.4%	34
1,680	119	136	132	40	77	32	38	46	68	35	10	7	103	43	55	14	46	
53.4%	53.4 %	52.5%	58.4%	50.0%	55.4%	57.1%	44.7%	60.5%	52.3%	57.4%	45.5%	70.0%	52.0%	47.8%	55.0%	60.9%	68.7%	44
							Ι	Н									ST	R
	A SSD 800 800 800 800 800 800 800 80	B X X X X B 3,193 224 44 1 NA 3,193 223 98.6% 99.6% 124 1XA NA 3,149 223 98.6% 99.6% 124 15 3.9% 6.7% 124 153 3.9% 6.7% 183 16.0% 74.2% 68.6% 467 467 467 467 467 467 1,002 57 31.8% 25.6% 1,680 119 53.4%	B S	Debay OS 	Boo See Lon Ger See See	Bit Image: Set of the set	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	\mathfrak{b}_{0} $\mathfrak{b}_$	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $									

clinic to get care (Q7)

					Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth \$
	age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
	3,193	224	262	230	80	140	56	86	76	131	61	22	10	199	91	100	23	67	
	52	5	6	2	1	4	0	4	1	3	1	1	0	5	4	1	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	3,141	219	256	228	79	136	56	82	75	128	60	21	10	194	87	99	23	66	
	98.4%	97.8%	97.7%	99.1%	98.8%	97.1%	100.0%	95.3%	98.7%	97.7%	98.4%	95.5%	100.0%	97.5%	95.6%	99.0%	100.0%	98.5%	98
	53	8	8	7	3	4	3	2	2	4	3	0	0	7	3	4	0	2	
	1.7%	3.7%	3.1%	3.1%	3.8%	2.9%	5.4%	2.4%	2.7%	3.1%	5.0%	0.0%	0.0%	3.6%	3.4%	4.0%	0.0%	3.0%	3
	388	39	44	34	17	21	9	15	14	25	6	6	3	35	18	14	5	11	
	12.4%	17.8%	17.2%	14.9%	21.5%	15.4%	16.1%	18.3%	18.7%	19.5%	10.0%	28.6%	30.0%	18.0%	20.7%	14.1%	21.7%	16.7%	21
	915	50	47	49	18	32	9	25	15	29	16	3	2	45	24	20	5	8	
_	29.1%	22.8%	18.4%	21.5%	22.8%	23.5%	16.1%	30.5%	20.0%	22.7%	26.7%	14.3%	20.0%	23.2%	27.6%	20.2%	21.7%	12.1%	24
	1,785	122	157	138	41	79	35	40	44	70	35	12	5	107	42	61	13	45	
	56.8%	55.7%	61.3%	60.5%	51.9%	58.1%	62.5%	48.8%	58.7%	54.7%	58.3%	57.1%	50.0%	55.2%	48.3%	61.6%	56.5%	68.2%	51
																		T	
	2,700	172	204	187	59	111	44	65	59	99	51	15	7	152	66	81	18	53	
	86.0%	78.5%	/9.7%	82.0%	/4.7%	81.6%	/8.6%	/9.3%	/8.7%	/7.3%	85.0%	/1.4%	/0.0%	78.4%	/5.9%	81.8%	/8.3%	80.3%	75
		A																	

				Ger	nder		Age			Education	1	Hisp	anic		Race		Н	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
A	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,30	7 310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
6	3 3	1	3	1	2	0	1	2	1	2	0	0	3	0	3	0	1	
N/	NA NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,24	4 307	351	297	123	179	83	116	101	189	72	34	12	274	124	133	36	103	
98.5%	6 99.0%	99.7%	99.0%	99.2%	98.9%	100.0%	99.1%	98.1%	99.5%	97.3%	100.0%	100.0%	98.9%	100.0%	97.8%	100.0%	99.0%	98.
3,50	6 212	245	209	74	135	47	81	79	123	55	26	7	191	87	95	21	61	
82.6%	6 9.1%	69.8%	70.4%	60.2%	75.4%	56.6%	69.8%	78.2%	65.1%	76.4%	76.5%	58.3%	69.7%	70.2%	71.4%	58.3%	59.2%	70.
73	3 95	106	88	49	44	36	35	22	66	17	8	5	83	37	38	15	42	
17.4%	5 30.9%	30.2%	29.6%	39.8%	24.6%	43.4%	30.2%	21.8%	34.9%	23.6%	23.5%	41.7%	30.3%	29.8%	28.6%	41.7%	40.8%	29
	A			F	E	I		G									Т	

d)				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth S
rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q36
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	S
3,506	212	245	209	74	135	47	81	79	123	55	26	7	191	87	95	21	61	
101	9	5	7	3	6	1	6	2	7	0	1	0	9	4	4	1	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
3,405	203	240	202	71	129	46	75	77	116	55	25	7	182	83	91	20	59	
97.1%	95.8%	98.0%	96.7%	95.9%	95.6%	97.9%	92.6%	97.5%	94.3%	100.0%	96.2%	100.0%	95.3%	95.4%	95.8%	95.2%	96.7%	94.
636	29	33	28	11	18	5	9	15	14	10	5	1	28	14	11	2	12	
18.7%	14.3%	13.8%	13.9%	15.5%	14.0%	10.9%	12.0%	19.5%	12.1%	18.2%	20.0%	14.3%	15.4%	16.9%	12.1%	10.0%	20.3%	14.
852	37	53	42	14	22	12	11	13	22	10	4	1	34	15	20	1	13	10
25.0%	18.2%	22.1%	20.8%	19.7%	17.1%	26.1%	14.7%	16.9%	19.0%	18.2%	16.0%	14.3%	18.7%	18.1%	22.0%	5.0%	22.0%	16.
000 22.6%	04 26 6%	22 80%	39 10 3%	14 10 7%	40 31.0%	12 26 1%	28.0%	20	20 21.6%	20	0 32.0%	ى 12.0%	40 25.3%	10 21 7%	20 27 5%	50.0%	10 25 4%	33
25.070	20.0 /0	23.070	19.370	19.770	31.070	20.170	20.0 /0	20.076	21.070	50.4 /0	JZ.0 /0	42.970	23.3 %	21.770	27.370	30.070	23.4 /0	55.
13.5%	15.8%	16 7%	15.8%	22.5%	11.6%	8.7%	17.3%	18.2%	19.0%	9.1%	16.0%	14.3%	15.4%	18 1%	13.2%	15.0%	13.6%	16
252	17	20	16	4	13	6	5	6	10	4	3	0	16	7	10	0	5	
7.4%	8.4%	8.3%	7.9%	5.6%	10.1%	13.0%	6.7%	7.8%	8.6%	7.3%	12.0%	0.0%	8.8%	8.4%	11.0%	0.0%	8.5%	5.
320	28	26	35	9	18	5	14	7	19	4	1	0	25	11	12	2	6	
9.4%	13.8%	10.8%	17.3%	12.7%	14.0%	10.9%	18.7%	9.1%	16.4%	7.3%	4.0%	0.0%	13.7%	13.3%	13.2%	10.0%	10.2%	8.
81	6	11	10	3	3	2	2	2	4	2	0	1	5	3	1	2	0	
2.4%	3.0%	4.6%	5.0%	4.2%	2.3%	4.3%	2.7%	2.6%	3.4%	3.6%	0.0%	14.3%	2.7%	3.6%	1.1%	10.0%	0.0%	5.
401	34	37	45	12	21	7	16	9	23	6	1	1	30	14	13	4	6	
11.8%	16.7%	15.4%	22.3%	16.9%	16.3%	15.2%	21.3%	11.7%	19.8%	10.9%	4.0%	14.3%	16.5%	16.9%	14.3%	20.0%	10.2%	14.
	A																	

0				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth
rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
2,769	174	207	174	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
19	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
2,750	174	206	172	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
99.3%	100.0%	99.5%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100
36	3	4	6	0	3	1	1	1	2	1	0	0	3	1	2	0	0	
1.3%	1.7%	1.9%	3.5%	0.0%	2.7%	2.4%	1.5%	1.6%	2.0%	2.2%	0.0%	0.0%	1.9%	1.4%	2.5%	0.0%	0.0%	2
198	10	14	14	5	4	1	5	3	7	2	0	0	9	3	3	3	2	
7.2%	5.7%	6.8%	8.1%	8.3%	3.6%	2.4%	7.6%	4.8%	6.9%	4.4%	0.0%	0.0%	5.8%	4.3%	3.8%	16.7%	4.3%	8
466	22	28	8	13	9	2	9	10	18	2	2	1	20	7	12	3	4	
16.9%	12.6%	13.6%	4.7%	21.7%	8.1%	4.9%	13.6%	16.1%	17.6%	4.4%	10.0%	16.7%	13.0%	10.1%	15.0%	16.7%	8.5%	16
2,050	139	160	144	42	95	37	51	48	75	40	18	5	122	58	63	12	41	
74.5%	79.9%	77.7%	83.7%	70.0%	85.6%	90.2%	77.3%	77.4%	73.5%	88.9%	90.0%	83.3%	79.2%	84.1%	78.8%	66.7%	87.2%	72
				F	E				K	J								
2,516	161	188	152	55	104	39	60	58	93	42	20	6	142	65	75	15	45	
91.5%	92.5%	91.3%	88.4%	91.7%	93.7%	95.1%	90.9%	93.5%	91.2%	93.3%	100.0%	100.0%	92.2%	94.2%	93.8%	83.3%	95.7%	89

0				Ger	nder		Age			Education)	Hisp	anic		Race		He	ealth
rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
2,769	174	207	174	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
19	1	2	1	0	1	0	0	1	1	0	0	0	1	1	0	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
2,750	173	205	173	60	110	41	66	61	101	45	20	6	153	68	80	18	46	
99.3%	99.4%	99.0%	99.4%	100.0%	99.1%	100.0%	100.0%	98.4%	99.0%	100.0%	100.0%	100.0%	99.4%	98.6%	100.0%	100.0%	97.9%	100
31	2	4	8	0	2	1	1	0	1	1	0	0	2	1	1	0	0	
1.1%	1.2%	2.0%	4.6%	0.0%	1.8%	2.4%	1.5%	0.0%	1.0%	2.2%	0.0%	0.0%	1.3%	1.5%	1.3%	0.0%	0.0%	2
190	9	15	15	5	4	1	5	3	8	1	0	0	9	3	4	2	0	
6.9%	5.2%	7.3%	8.7%	8.3%	3.6%	2.4%	7.6%	4.9%	7.9%	2.2%	0.0%	0.0%	5.9%	4.4%	5.0%	11.1%	0.0%	6
424	20	32	13	13	6	3	8	7	13	3	3	1	17	8	9	2	2	
15.4%	11.6%	15.6%	7.5%	21.7%	5.5%	7.3%	12.1%	11.5%	12.9%	6.7%	15.0%	16.7%	11.1%	11.8%	11.3%	11.1%	4.3%	16
2,105	142	154	137	42	98	36	52	51	79	40	17	5	125	56	66	14	44	
76.5%	82.1%	75.1%	79.2%	70.0%	89.1%	87.8%	78.8%	83.6%	78.2%	88.9%	85.0%	83.3%	81.7%	82.4%	82.5%	77.8%	95.7%	75
				F	E												ST	R
2,529	162	186	150	55	104	39	60	58	92	43	20	6	142	64	75	16	46	
92.0%	93.6%	90.7%	86.7%	91.7%	94.5%	95.1%	90.9%	95.1%	91.1%	95.6%	100.0%	100.0%	92.8%	94.1%	93.8%	88.9%	100.0%	91
	D																	

0				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
2,769	174	207	174	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
20	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
2,749	174	206	172	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
99.3%	100.0%	99.5%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100
36	0	3	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1.3%	0.0%	1.5%	3.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0
144	10	14	15	4	6	2	5	3	8	2	0	0	10	5	3	2	1	
5.2%	5.7%	6.8%	8.7%	6.7%	5.4%	4.9%	7.6%	4.8%	7.8%	4.4%	0.0%	0.0%	6.5%	7.2%	3.8%	11.1%	2.1%	6
361	22	21	12	12	9	4	7	9	14	4	2	1	19	9	9	3	2	
13.1%	12.6%	10.2%	7.0%	20.0%	8.1%	9.8%	10.6%	14.5%	13.7%	8.9%	10.0%	16.7%	12.3%	13.0%	11.3%	16.7%	4.3%	18
2,208	142	168	139	44	96	35	54	50	80	39	18	5	125	55	68	13	44	
80.3%	81.6%	81.6%	80.8%	73.3%	86.5%	85.4%	81.8%	80.6%	78.4%	86.7%	90.0%	83.3%	81.2%	79.7%	85.0%	72.2%	93.6%	75
				F	E												ST	R
2,569	164	189	151	56	105	39	61	59	94	43	20	6	144	64	77	16	46	
93.5%	94.3%	91.7%	87.8%	93.3%	94.6%	95.1%	92.4%	95.2%	92.2%	95.6%	100.0%	100.0%	93.5%	92.8%	96.3%	88.9%	97.9%	93
	D																	

0				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth
rag∈				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
2,769	174	207	174	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
20	1	3	1	1	0	0	1	0	0	0	1	0	1	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
2,749	173	204	173	59	111	41	65	62	102	45	19	6	153	68	80	18	47	
99.3%	99.4%	98.6%	99.4%	98.3%	100.0%	100.0%	98.5%	100.0%	100.0%	100.0%	95.0%	100.0%	99.4%	98.6%	100.0%	100.0%	100.0%	97
55	4	4	10	0	4	1	2	1	3	1	0	0	4	2	2	0	1	
2.0%	2.3%	2.0%	5.8%	0.0%	3.6%	2.4%	3.1%	1.6%	2.9%	2.2%	0.0%	0.0%	2.6%	2.9%	2.5%	0.0%	2.1%	4
241	10	20	14	6	4	4	3	3	7	2	1	0	10	1	7	2	3	
8.8%	5.8%	9.8%	8.1%	10.2%	3.6%	9.8%	4.6%	4.8%	6.9%	4.4%	5.3%	0.0%	6.5%	1.5%	8.8%	11.1%	6.4%	2
577	35	35	22	17	17	5	15	13	23	6	5	2	31	15	15	4	7	
21.0%	20.2%	17.2%	12.7%	28.8%	15.3%	12.2%	23.1%	21.0%	22.5%	13.3%	26.3%	33.3%	20.3%	22.1%	18.8%	22.2%	14.9%	21
1,876	124	145	127	36	86	31	45	45	69	36	13	4	108	50	56	12	36	
68.2%	71.7%	71.1%	73.4%	61.0%	77.5%	75.6%	69.2%	72.6%	67.6%	80.0%	68.4%	66.7%	70.6%	73.5%	70.0%	66.7%	76.6%	72
				F	E													
2,453	159	180	149	53	103	36	60	58	92	42	18	6	139	65	71	16	43	
89.2%	91.9%	88.2%	86.1%	89.8%	92.8%	87.8%	92.3%	93.5%	90.2%	93.3%	94.7%	100.0%	90.8%	95.6%	88.8%	88.9%	91.5%	93

and who visited their personal doctor to get care (Q15 & Q16)

					Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth \$
	age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
ľ	Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
I	2,769	174	207	174	60	111	41	66	62	102	45	20	6	154	69	80	18	47	
	64	4	6	6	1	3	0	2	2	4	0	0	0	4	0	4	0	2	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	2,705	170	201	168	59	108	41	64	60	98	45	20	6	150	69	76	18	45	
	97.7%	97.7%	97.1%	96.6%	98.3%	97.3%	100.0%	97.0%	96.8%	96.1%	100.0%	100.0%	100.0%	97.4%	100.0%	95.0%	100.0%	95.7%	97
I	1,590	93	114	97	34	58	15	40	37	57	20	12	2	85	43	37	10	21	
	58.8%	54.7%	56.7%	57.7%	57.6%	53.7%	36.6%	62.5%	61.7%	58.2%	44.4%	60.0%	33.3%	56.7%	62.3%	48.7%	55.6%	46.7%	55
I	1,115	77	87	71	25	50	26	24	23	41	25	8	4	65	26	39	8	24	
	41.2%	45.3%	43.3%	42.3%	42.4%	46.3%	63.4%	37.5%	38.3%	41.8%	55.6%	40.0%	66.7%	43.3%	37.7%	51.3%	44.4%	53.3%	44
Ī							HI	G	G										

visited their	personal doctor	and got care	from another health	provider besides th	neir personal doctor	(Q15, Q16, & Q21)
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Ø				Ger	nder		Age			Education	1	Hisp	anic		Race		H	ealth
rage				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	S
1,590	93	114	97	34	58	15	40	37	57	20	12	2	85	43	37	10	21	
43	2	5	2	0	2	0	2	0	2	0	0	0	2	0	1	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,547	91	109	95	34	56	15	38	37	55	20	12	2	83	43	36	9	21	
97.3%	97.8%	95.6%	97.9%	100.0%	96.6%	100.0%	95.0%	100.0%	96.5%	100.0%	100.0%	100.0%	97.6%	100.0%	97.3%	90.0%	100.0%	100
75	5	8	6	1	4	3	2	0	2	1	2	0	5	4	1	0	1	
4.8%	5.5%	7.3%	6.3%	2.9%	7.1%	20.0%	5.3%	0.0%	3.6%	5.0%	16.7%	0.0%	6.0%	9.3%	2.8%	0.0%	4.8%	11
186	10	8	12	7	3	1	5	4	8	2	0	0	10	4	5	1	2	_
12.0%	11.0%	7.3%	12.6%	20.6%	5.4%	6.7%	13.2%	10.8%	14.5%	10.0%	0.0%	0.0%	12.0%	9.3%	13.9%	11.1%	9.5%	7
396	20	18	20	9	11	3	7	10	10	5	5	1	19	9	7	4	4	
25.6%	22.0%	16.5%	21.1%	26.5%	19.6%	20.0%	18.4%	27.0%	18.2%	25.0%	41.7%	50.0%	22.9%	20.9%	19.4%	44.4%	19.0%	26
890	56	75 00.00/	57	17	38	8 50.00/	24	23	35	12	5	50.00/	49	20	23	4	14	
57.5%	61.5%	68.8%	60.0%	50.0%	67.9%	53.3%	63.2%	62.2%	63.6%	60.0%	41.7%	50.0%	59.0%	60.5%	63.9%	44.4%	66.7%	53
1 226	76	02	77	26	40	11	21	22	15	17	10	2	60	25	20	0	10	
1,∠00 83.1%	/0 83.5%	90 85 3%	// 81.1%	20 76 5%	49 87 5%	73.3%	े। 81.6%	30 2%	40 81.8%	۱ <i>۲</i> 85 ۵%	83.3%	ے 100 0%	00 81 0%	30 81 4%	83.3%	0 88.0%	10 85 7%	80
05.1%	03.3%	00.070	01.170	10.370	01.370	13.370	01.070	09.270	01.070	03.070	03.370	100.070	01.970	01.470	05.570	00.970	03.170	

Health S Gender Age Education Hispanic Race 2018 CSS Average (Q48) (Q47) (Q49) (Q50) (Q51) (Q3) African-American College grad or grad or less 2018 2016 2017 Some college Not Hispanic Excellent or Very good or more Hispanic 54 18 to 34 Female more White Other Good Male 35 to 55 SH S С D Е F G Н J Κ Μ Ν 0 Ρ Q R А В L 3,506 212 245 209 74 135 79 123 55 26 7 87 95 21 47 81 191 61 137 12 10 8 2 9 0 4 8 7 2 10 NA 235 201 70 78 53 3,369 200 127 45 72 116 24 181 83 88 20 60 7 96.2% 95.7% 98.7% 94.3% 96.1% 94.3% 95.9% 94.6% 94.1% 88.9% 96.4% 92.3% 94.8% 95.4% 92.6% 95.2% 98.4% 93. 100.0% 29 2 0 0 2 0 0 0 0.0% 1.0% 2.8% 1.1% 0.9% 1.0% 1.4% 0.8% 0.0% 0.0% 1.7% 0.0% 0.0% 0.0% 1.1% 1.2% 0.0% 0.0% 1. 15 2 5 0 0 0 0 0 0 0 0.9% 0.4% 0.5% 2.5% 0.0% 0.8% 2.2% 0.0% 0.0% 0.0% 0.0% 1.9% 0.0% 0.6% 0.0% 1.1% 0.0% 0.0% 0. 19 0 0 0 0.0% 1.7% 0.0% 0.0% 0.0% 0.6% 1.5% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0. 34 5 2 2 0 2 5 0 0 0 0 2.8% 1.0% 2.5% 0.9% 2.0% 2.9% 0.0% 4.3% 2.4% 3.8% 0.0% 0.0% 0.0% 2.8% 1.2% 4.5% 0.0% 1.7% 0. 40 3 4 2 2 0 0 6 0 2 1.2% 1.5% 1.7% 3.0% 2.9% 0.8% 2.2% 1.4% 1.3% 1.7% 0.0% 4.2% 1.7% 2.3% 0.0% 1.2% 0.0% 0.0% 1. 164 12 5 9 3 3 2 0 3 4.9% 2.5% 5.1% 4.5% 1.4% 3.1% 4.4% 4.2% 0.0% 2.6% 3.8% 0.0% 0.0% 2.8% 3.6% 2.3% 0.0% 1.7% 1. 132 6 4 2 0 3.9% 2.0% 2.6% 2.0% 1.4% 2.4% 2.2% 1.4% 2.6% 0.9% 3.8% 4.2% 0.0% 2.2% 1.2% 1.1% 10.0% 1.7% 5. 15 246 14 13 6 0 13 6 7.3% 7.0% 6.4% 6.5% 5.7% 7.1% 4.4% 8.3% 5.1% 5.7% 4.2% 7.2% 7.2% 6.7% 9. 7.8% 0.0% 6.8% 5.0% 488 27 38 20 13 14 15 26 13 12 5 11 11 5 14.5% 13.5% 16.2% 10.0% 18.6% 11.0% 11.1% 15.3% 14.1% 12.9% 13.2% 20.8% 14.3% 14.4% 15.7% 13.6% 5.0% 8.3% 20. 557 27 33 26 12 15 14 23 10 11 11 6 14 8 16.5% 13.5% 12.9% 11.8% 14.0% 17.1% 15.6% 8.3% 17.9% 12.1% 15.1% 16.7% 42.9% 12.7% 12.0% 12.5% 30.0% 18.3% 14. 1,645 112 119 109 34 76 26 40 65 30 99 47 48 37 43 12 10 3 55.6% 48.8% 54.2% 57.8% 55.1% 45. 56.0% 50.6% 48.6% 59.8% 56.0% 56.6% 50.0% 42.9% 54.7% 56.6% 54.5% 50.0% 61.7%

(Q15)

Ð				Ger	nder		Age			Education	1	Hisp	oanic		Race		He	ealth S
rag				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q36
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	S
3,506	212	245	209	74	135	47	81	79	123	55	26	7	191	87	95	21	61	
137	12	10	8	4	8	2	9	1	7	2	2	0	10	4	7	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA 10.1	NA	NA	NA	NA	
3,369	200	235	201	70	127	45	12	/8 00 7 0/	116	53	24	1	181	83	88	20	60	00
96.1%	94.3%	95.9%	96.2%	94.6%	94.1%	95.7%	88.9%	98.7%	94.3%	96.4%	92.3%	100.0%	94.8%	95.4%	92.6%	95.2%	98.4%	93.
137 4.1%	11 5.5%	12 5.1%	20 10.0%	5 7.1%	6 4.7%	2 4.4%	5 6.9%	4 5.1%	9 7.8%	1 1.9%	1 4.2%	0 0.0%	11 6.1%	3 3.6%	8 9.1%	0 0.0%	1 1.7%	3.
164	5	12	9	1	4	2	3	0	3	2	0	0	5	3	2	0	1	
4.9%	2.5%	5.1%	4.5%	1.4%	3.1%	4.4%	4.2%	0.0%	2.6%	3.8%	0.0%	0.0%	2.8%	3.6%	2.3%	0.0%	1.7%	1.
378	18	21	17	5	12	3	7	6	10	5	2	0	17	7	7	3	5	
11.2%	9.0%	8.9%	8.5%	7.1%	9.4%	6.7%	9.7%	7.7%	8.6%	9.4%	8.3%	0.0%	9.4%	8.4%	8.0%	15.0%	8.3%	14.
2,690	166	190	155	59	105	38	57	68	94	45	21	7	148	70	71	17	53	
79.8%	83.0%	80.9%	77.1%	84.3%	82.7%	84.4%	79.2%	87.2%	81.0%	84.9%	87.5%	100.0%	81.8%	84.3%	80.7%	85.0%	88.3%	80.
433	20	30	33	7	13	5	9	6	13	5	2	0	20	7	11	2	3	10
12.9%	10.0%	12.8%	16.4%	10.0%	10.2%	11.1%	12.5%	1.1%	11.2%	9.4%	8.3%	0.0%	11.0%	8.4%	12.5%	10.0%	5.0%	10.
734 21.8%	41 20.5%	53 22.6%	33 16.4%	17 24.3%	23 18.1%	7 15.6%	17 23.6%	15 19.2%	24 20.7%	10 18.9%	6 25.0%	1 14.3%	39 21.5%	19 22.9%	18 20.5%	2 10.0%	9 15.0%	29.
2,202	139	152	135	46	91	33	46	57	79	38	16	6	122	57	59	16	48	
65.4%	69.5%	64.7%	67.2%	65.7%	71.7%	73.3%	63.9%	73.1%	68.1%	71.7%	66.7%	85.7%	67.4%	68.7%	67.0%	80.0%	80.0%	60.
																	S	R

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
68	4	6	2	0	4	1	2	1	3	0	1	0	4	1	2	1	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,239	306	346	298	124	177	82	115	102	187	74	33	12	273	123	134	35	102	
98.4%	98.7%	98.3%	99.3%	100.0%	97.8%	98.8%	98.3%	99.0%	98.4%	100.0%	97.1%	100.0%	98.6%	99.2%	98.5%	97.2%	98.1%	98.
1,835	119	121	127	41	76	22	48	47	70	31	13	4	106	52	50	14	29	
43.3%	38.9%	35.0%	42.6%	33.1%	42.9%	26.8%	41.7%	46.1%	37.4%	41.9%	39.4%	33.3%	38.8%	42.3%	37.3%	40.0%	28.4%	38.
2,404	187	225	171	83	101	60	67	55	117	43	20	8	167	71	84	21	73	
56.7%	61.1%	65.0%	57.4%	66.9%	57.1%	73.2%	58.3%	53.9%	62.6%	58.1%	60.6%	66.7%	61.2%	57.7%	62.7%	60.0%	71.6%	61.
						HI	G	G									Т	

see a specialist (Q24)

				Ger	nder		Age			Educatior	1	Hisp	anic		Race		He	ealth
rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,835	119	121	127	41	76	22	48	47	70	31	13	4	106	52	50	14	29	
42	3	2	3	1	1	0	1	1	2	0	0	0	1	0	2	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,793	116	119	124	40	75	22	47	46	68	31	13	4	105	52	48	14	29	
97.7%	97.5%	98.3%	97.6%	97.6%	98.7%	100.0%	97.9%	97.9%	97.1%	100.0%	100.0%	100.0%	99.1%	100.0%	96.0%	100.0%	100.0%	100
50	10	8	7	4	6	4	4	2	6	2	2	0	10	9	1	0	3	
2.8%	8.6%	6.7%	5.6%	10.0%	8.0%	18.2%	8.5%	4.3%	8.8%	6.5%	15.4%	0.0%	9.5%	17.3%	2.1%	0.0%	10.3%	6
297	16	26	21	8	8	3	8	5	11	3	2	1	15	6	7	3	6	
16.6%	13.8%	21.8%	16.9%	20.0%	10.7%	13.6%	17.0%	10.9%	16.2%	9.7%	15.4%	25.0%	14.3%	11.5%	14.6%	21.4%	20.7%	6
481	25	26	20	9	16	6	11	8	16	7	2	2	23	12	10	3	2	
26.8%	21.6%	21.8%	16.1%	22.5%	21.3%	27.3%	23.4%	17.4%	23.5%	22.6%	15.4%	50.0%	21.9%	23.1%	20.8%	21.4%	6.9%	34
965	65	59	76	19	45	9	24	31	35	19	7	1	57	25	30	8	18	
53.8%	56.0%	49.6%	61.3%	47.5%	60.0%	40.9%	51.1%	67.4%	51.5%	61.3%	53.8%	25.0%	54.3%	48.1%	62.5%	57.1%	62.1%	53
								G										
1,446	90	85	96	28	61	15	35	39	51	26	9	3	80	37	40	11	20	
80.6%	77.6%	71.4%	77.4%	70.0%	81.3%	68.2%	74.5%	84.8%	75.0%	83.9%	69.2%	75.0%	76.2%	71.2%	83.3%	78.6%	69.0%	87

see a specialist (Q24)

					Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
	age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aven	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
	1,835	119	121	127	41	76	22	48	47	70	31	13	4	106	52	50	14	29	
	47	2	6	4	1	1	0	2	0	1	1	0	0	2	0	1	1	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	1,788	117	115	123	40	75	22	46	47	69	30	13	4	104	52	49	13	29	
	97.4%	98.3%	95.0%	96.9%	97.6%	98.7%	100.0%	95.8%	100.0%	98.6%	96.8%	100.0%	100.0%	98.1%	100.0%	98.0%	92.9%	100.0%	100.
	84	14	9	12	3	10	6	4	3	8	2	3	0	12	7	5	1	4	
	4.7%	12.0%	7.8%	9.8%	7.5%	13.3%	27.3%	8.7%	6.4%	11.6%	6.7%	23.1%	0.0%	11.5%	13.5%	10.2%	7.7%	13.8%	15.
	859	58	53	60	25	33	11	23	24	27	21	8	2	53	23	24	11	15	
	48.0%	49.6%	46.1%	48.8%	62.5%	44.0%	50.0%	50.0%	51.1%	39.1%	70.0%	61.5%	50.0%	51.0%	44.2%	49.0%	84.6%	51.7%	56.
	460	27	40	30	5	21	4	8	14	20	5	1	0	24	14	12	0	7	
ļ	25.7%	23.1%	34.8%	24.4%	12.5%	28.0%	18.2%	17.4%	29.8%	29.0%	16.7%	7.7%	0.0%	23.1%	26.9%	24.5%	0.0%	24.1%	12.
	242	12	11	13	5	7	1	7	4	9	1	1	1	10	5	6	0	2	
	13.5%	10.3%	9.6%	10.6%	12.5%	9.3%	4.5%	15.2%	8.5%	13.0%	3.3%	7.7%	25.0%	9.6%	9.6%	12.2%	0.0%	6.9%	12.
	84	4	0	0	1	3	0	3	1	4	0	0	1	3	2	1	1	0	
	4.7%	3.4%	0.0%	0.0%	2.5%	4.0%	0.0%	6.5%	2.1%	5.8%	0.0%	0.0%	25.0%	2.9%	3.8%	2.0%	7.7%	0.0%	3.
	59	2	2	8 0 5 0	1	1	0	1	1	1	2 201	0	0	2	1	1	0	2 40/	~
	3.3%	1./%	1.7%	0.5%	2.5%	1.3%	0.0%	2.2%	2.1%	1.4%	3.3%	0.0%	0.0%	1.9%	1.9%	2.0%	0.0%	3.4%	0.
	385	18	13	21	/ 17 F0/	11	1	11	6	14	2	1	2	15	8 4 F 404	40.00/	1	3	4 -
	21.5%	15.4%	11.3%	17.1%	17.5%	14.7%	4.5%	23.9%	12.8%	20.3%	6.7%	1.1%	50.0%	14.4%	15.4%	16.3%	1.1%	10.3%	15.

	۵ ۵				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth S
	rage				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q36
	2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
	1,704	103	106	111	37	65	16	42	44	61	28	10	4	92	45	44	12	25	
	15	3	2	0	1	2	2	0	1	2	0	0	0	3	3	0	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	1,689	100	104	111	36	63	14	42	43	59	28	10	4	89	42	44	12	24	100
	99.1%	97.1%	98.1%	100.0%	97.3%	96.9%	87.5%	100.0%	97.7%	96.7%	100.0%	100.0%	100.0%	96.7%	93.3%	100.0%	100.0%	96.0%	100.
	0.8%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.
1	5	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	0.3%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.
	12	2	2	1	1	1	0	2	0	2	0	0	0	2	1	1	0	0	
	0.7%	2.0%	1.9%	0.9%	2.8%	1.6%	0.0%	4.8%	0.0%	3.4%	0.0%	0.0%	0.0%	2.2%	2.4%	2.3%	0.0%	0.0%	3.
	18	2	1	1	2	0	0	2	0	1	0	1	0	2	2	0	0	1	
	1.1%	2.0%	1.0%	0.9%	5.6%	0.0%	0.0%	4.8%	0.0%	1.7%	0.0%	10.0%	0.0%	2.2%	4.8%	0.0%	0.0%	4.2%	3.
	23	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	1.4%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.
	3.4%	∠ 2.0%	5 4.8%	5 4.5%	0.0%	∠ 3.2%	0.0%	∠ 4.8%	0.0%	∠ 3.4%	0.0%	0.0%	0.0%	∠ 2.2%	ı 2.4%	2.3%	0.0%	0.0%	0.
1	65	3	8	3	3	0	0	2	1	3	0	0	0	3	0	2	1	0	-
	3.8%	3.0%	7.7%	2.7%	8.3%	0.0%	0.0%	4.8%	2.3%	5.1%	0.0%	0.0%	0.0%	3.4%	0.0%	4.5%	8.3%	0.0%	0.
1	120	8	5	7	2	6	3	3	2	4	2	1	0	8	5	2	1	4	
	7.1%	8.0%	4.8%	6.3%	5.6%	9.5%	21.4%	7.1%	4.7%	6.8%	7.1%	10.0%	0.0%	9.0%	11.9%	4.5%	8.3%	16.7%	3.
	290	10	20	14	2	8	1	4	5	2	6	2	0	10	6	2	2	0	
	17.2%	10.0%	19.2%	12.6%	5.6%	12.7%	7.1%	9.5%	11.6%	3.4%	21.4%	20.0%	0.0%	11.2%	14.3%	4.5%	16.7%	0.0%	14.
	283	16	14	9	6	10	3	9	4	9	5	2	1	14	5	8	3	4	00
ł	16.8%	16.0%	13.5%	8.1%	16.7%	15.9%	21.4%	21.4%	9.3%	15.3%	17.9%	20.0%	25.0%	15.7%	11.9%	18.2%	25.0%	16.7%	-22.
	003 47 5%) 37 57 مەر	49 47 1%	60.4%	20 55.6%	30 57 1%	7 50 0%	18	31 72 1%	30 61.0%	10 53.6%	4 40 በ%	3 75.0%	48 53 0%	22 52 1%	20 63 6%	Э ⊿1 7%	10 62 5%	51
	-1.J/0	51.0/0	77.170	00.470	00.070	57.170	50.070	72.370	12.170	01.070	00.070	-0.070	10.070	00.070	JZ.+ /0	00.070	TI.1 /0	02.070	51.

Q26)

je				Ger	nder		Age			Educatior	I	Hisp	anic		Race		He	ealth S
ía				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3)
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н		J	K	L	Μ	Ν	0	Р	Q	R	S
1,704	103	106	111	37	65	16	42	44	61	28	10	4	92	45	44	12	25	
15	3	2	0	1	2	2	0	1	2	0	0	0	3	3	0	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,689	100	104	111	36	63	14	42	43	59	28	10	4	89	42	44	12	24	
99.1%	97.1%	98.1%	100.0%	97.3%	96.9%	87.5%	100.0%	97.7%	96.7%	100.0%	100.0%	100.0%	96.7%	93.3%	100.0%	100.0%	96.0%	100.
71	4	3	6	3	1	0	4	0	3	0	1	0	4	3	1	0	1	
4.2%	4.0%	2.9%	5.4%	8.3%	1.6%	0.0%	9.5%	0.0%	5.1%	0.0%	10.0%	0.0%	4.5%	7.1%	2.3%	0.0%	4.2%	7.
57	2	5	5	0	2	0	2	0	2	0	0	0	2	1	1	0	0	
3.4%	2.0%	4.8%	4.5%	0.0%	3.2%	0.0%	4.8%	0.0%	3.4%	0.0%	0.0%	0.0%	2.2%	2.4%	2.3%	0.0%	0.0%	0.
185	11	13	10	5	6	3	5	3	7	2	1	0	11	5	4	2	4	
11.0%	11.0%	12.5%	9.0%	13.9%	9.5%	21.4%	11.9%	7.0%	11.9%	7.1%	10.0%	0.0%	12.4%	11.9%	9.1%	16.7%	16.7%	3.
1,376	83	83	90	28	54	11	31	40	47	26	8	4	72	33	38	10	19	
81.5%	83.0%	79.8%	81.1%	77.8%	85.7%	78.6%	73.8%	93.0%	79.7%	92.9%	80.0%	100.0%	80.9%	78.6%	86.4%	83.3%	79.2%	88.
							Ι	Н										
193	9	16	14	6	3	0	8	1	8	0	1	0	9	4	4	1	1	
11.4%	9.0%	15.4%	12.6%	16.7%	4.8%	0.0%	19.0%	2.3%	13.6%	0.0%	10.0%	0.0%	10.1%	9.5%	9.1%	8.3%	4.2%	7.
410	18	25	21	4	14	4	7	7	6	8	3	0	18	11	4	3	4	
24.3%	18.0%	24.0%	18.9%	11.1%	22.2%	28.6%	16.7%	16.3%	10.2%	28.6%	30.0%	0.0%	20.2%	26.2%	9.1%	25.0%	16.7%	18.
1,086	73	63	76	26	46	10	27	35	45	20	6	4	62	27	36	8	19	
64.3%	73.0%	60.6%	68.5%	72.2%	73.0%	71.4%	64.3%	81.4%	76.3%	71.4%	60.0%	100.0%	69.7%	64.3%	81.8%	66.7%	79.2%	74.

Q26)

				Ger	nder		Age		ł	Education	1	Hisp	anic		Race		Н	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	S
4,30	7 310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
92	2 8	7	5	0	7	1	5	1	4	1	0	0	7	1	4	2	1	
NA	NA NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,21	5 302	345	295	124	174	82	112	102	186	73	34	12	270	123	132	34	103	
97.9%	97.4%	98.0%	98.3%	100.0%	96.1%	98.8%	95.7%	99.0%	97.9%	98.6%	100.0%	100.0%	97.5%	99.2%	97.1%	94.4%	99.0%	98.
82	5 79	105	94	28	51	22	31	25	41	22	14	5	69	32	30	12	30	
19.6%	2 6.2%	30.4%	31.9%	22.6%	29.3%	26.8%	27.7%	24.5%	22.0%	30.1%	41.2%	41.7%	25.6%	26.0%	22.7%	35.3%	29.1%	26.
3,38	223	240	201	96	123	60	81	77	145	51	20	7	201	91	102	22	73	
80.4%	73.8%	69.6%	68.1%	77.4%	70.7%	73.2%	72.3%	75.5%	78.0%	69.9%	58.8%	58.3%	74.4%	74.0%	77.3%	64.7%	70.9%	73.
	A								L		J							

written materials or on the Internet about how their health plan works (Q28)

0				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth
rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
826	79	105	94	28	51	22	31	25	41	22	14	5	69	32	30	12	30	
15	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
811	79	101	94	28	51	22	31	25	41	22	14	5	69	32	30	12	30	
98.2%	100.0%	96.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100
32	1	10	4	0	1	1	0	0	0	1	0	0	1	1	0	0	1	
3.9%	1.3%	9.9%	4.3%	0.0%	2.0%	4.5%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	1.4%	3.1%	0.0%	0.0%	3.3%	0
205	21	24	25	9	12	6	11	4	9	5	7	0	20	12	2	6	10	
25.3%	26.6%	23.8%	26.6%	32.1%	23.5%	27.3%	35.5%	16.0%	22.0%	22.7%	50.0%	0.0%	29.0%	37.5%	6.7%	50.0%	33.3%	27
283	20	21	25	8	12	3	8	9	11	6	3	2	18	5	10	3	6	0.4
34.9%	25.3%	20.8%	26.6%	28.6%	23.5%	13.6%	25.8%	36.0%	26.8%	27.3%	21.4%	40.0%	26.1%	15.6%	33.3%	25.0%	20.0%	31
291	37	40	40	20.00/	20		12	12	Z1		4	3	30 40 50/	14		3 05 00/	13	40
35.9%	40.0%	45.5%	42.0%	39.3%	51.0%	54.5%	38.1%	48.0%	51.2%	45.5%	28.0%	60.0%	43.5%	43.8%	60.0%	25.0%	43.3%	40
574	F7	67	C.E.	40	20	45		04	20	46		F	40	40	Q	۲ د	40	
5/4 70.00/	57 70 20/	/۲۵ /۱۵۵ مم	60 10/	19 67 0%	38 74 50/	15 69 20/	20 64 5%	21	32 70 00/	10 70 70/	/ 50.0%	5 100.0%	48 60.6%	19 50.4%	28	50.0%	62.20/	70
70.8%	12.2%	00.3%	69.1%	07.9%	/4.5%	08.2%	04.3%	84.0%	78.0%	12.1%	50.0%	100.0%	09.0%	59.4%	93.3%	50.0%	03.3%	12
														Р	0			

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
145	11	6	13	3	6	2	4	2	8	0	0	0	7	3	5	0	3	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,162	299	346	287	121	175	81	113	101	182	74	34	12	270	121	131	36	101	
96.6%	96.5%	98.3%	95.7%	97.6%	96.7%	97.6%	96.6%	98.1%	95.8%	100.0%	100.0%	100.0%	97.5%	97.6%	96.3%	100.0%	97.1%	98.
1,351	94	128	110	35	59	25	34	35	54	26	11	5	86	40	38	13	35	
32.5%	31.4%	37.0%	38.3%	28.9%	33.7%	30.9%	30.1%	34.7%	29.7%	35.1%	32.4%	41.7%	31.9%	33.1%	29.0%	36.1%	34.7%	26.
2,811	205	218	177	86	116	56	79	66	128	48	23	7	184	81	93	23	66	
67.5%	68.6%	63.0%	61.7%	71.1%	66.3%	69.1%	69.9%	65.3%	70.3%	64.9%	67.6%	58.3%	68.1%	66.9%	71.0%	63.9%	65.3%	73.

om the health plan's customer service (Q30)

(I)				Ger	nder		Age			Educatior	I	Hisp	anic		Race		He	ealth
rag((Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,351	94	128	110	35	59	25	34	35	54	26	11	5	86	40	38	13	35	
21	1	2	0	1	0	0	1	0	1	0	0	0	1	0	1	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,330	93	126	110	34	59	25	33	35	53	26	11	5	85	40	37	13	35	
98.4%	98.9%	98.4%	100.0%	97.1%	100.0%	100.0%	97.1%	100.0%	98.1%	100.0%	100.0%	100.0%	98.8%	100.0%	97.4%	100.0%	100.0%	100
34	4	5	3	2	2	2	2	0	2	1	1	0	4	2	2	0	2	
2.6%	4.3%	4.0%	2.7%	5.9%	3.4%	8.0%	6.1%	0.0%	3.8%	3.8%	9.1%	0.0%	4.7%	5.0%	5.4%	0.0%	5.7%	4
192	12	25	24	6	6	1	4	7	6	4	2	2	10	2	6	2	8	
14.4%	12.9%	19.8%	21.8%	17.6%	10.2%	4.0%	12.1%	20.0%	11.3%	15.4%	18.2%	40.0%	11.8%	5.0%	16.2%	15.4%	22.9%	13
355	15	21	23	6	9	5	7	3	7	5	3	0	15	11	4	0	6	
26.7%	16.1%	16.7%	20.9%	17.6%	15.3%	20.0%	21.2%	8.6%	13.2%	19.2%	27.3%	0.0%	17.6%	27.5%	10.8%	0.0%	17.1%	27
749	62	75	60	20	42	17	20	25	38	16	5	3	56	25	25	11	19	
56.3%	66.7%	59.5%	54.5%	58.8%	71.2%	68.0%	60.6%	71.4%	71.7%	61.5%	45.5%	60.0%	65.9%	62.5%	67.6%	84.6%	54.3%	54
																	Т	Т
1,104	77	96	83	26	51	22	27	28	45	21	8	3	71	36	29	11	25	
83.0%	82.8%	76.2%	75.5%	76.5%	86.4%	88.0%	81.8%	80.0%	84.9%	80.8%	72.7%	60.0%	83.5%	90.0%	78.4%	84.6%	71.4%	81
																	Т	

om the health plan's customer service (Q30)

0				Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth \$
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R	S
1,351	94	128	110	35	59	25	34	35	54	26	11	5	86	40	38	13	35	
30	1	3	0	1	0	0	1	0	1	0	0	0	1	0	1	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,321	93	125	110	34	59	25	33	35	53	26	11	5	85	40	37	13	35	
97.8%	98.9%	97.7%	100.0%	97.1%	100.0%	100.0%	97.1%	100.0%	98.1%	100.0%	100.0%	100.0%	98.8%	100.0%	97.4%	100.0%	100.0%	100
19	1	2	3	0	1	1	0	0	0	1	0	0	1	1	0	0	1	
1.4%	1.1%	1.6%	2.7%	0.0%	1.7%	4.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	1.2%	2.5%	0.0%	0.0%	2.9%	0
64	1	7	7	0	1	0	0	1	0	1	0	1	0	0	0	1	0	
4.8%	1.1%	5.6%	6.4%	0.0%	1.7%	0.0%	0.0%	2.9%	0.0%	3.8%	0.0%	20.0%	0.0%	0.0%	0.0%	7.7%	0.0%	4
193	5	17	16	2	3	1	2	2	3	2	0	1	4	1	3	0	2	
14.6%	5.4%	13.6%	14.5%	5.9%	5.1%	4.0%	6.1%	5.7%	5.7%	1.1%	0.0%	20.0%	4.7%	2.5%	8.1%	0.0%	5.7%	4
1,045	86	99	84	32	54	23	31	32	50	22	11	3	80	38	34	12	32	
79.1%	92.5%	79.2%	76.4%	94.1%	91.5%	92.0%	93.9%	91.4%	94.3%	84.6%	100.0%	60.0%	94.1%	95.0%	91.9%	92.3%	91.4%	90
4.000	ACD	4.10	4.6.0							<u> </u>								
1,238	91	116	100	34	57	24	33	34	53	24	11	4	84	39	37	12	34	0-
93.7%	97.8%	92.8%	90.9%	100.0%	96.6%	96.0%	100.0%	97.1%	100.0%	92.3%	100.0%	80.0%	98.8%	97.5%	100.0%	92.3%	97.1%	95
	D																	

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
157	12	10	19	3	7	2	5	2	6	2	0	1	8	2	6	0	4	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,150	298	342	281	121	174	81	112	101	184	72	34	11	269	122	130	36	100	
96.4%	96.1%	97.2%	93.7%	97.6%	96.1%	97.6%	95.7%	98.1%	96.8%	97.3%	100.0%	91.7%	97.1%	98.4%	95.6%	100.0%	96.2%	98.
1,033	65	82	68	25	40	18	29	18	36	18	10	4	56	22	30	10	21	
24.9%	21.8%	24.0%	24.2%	20.7%	23.0%	22.2%	25.9%	17.8%	19.6%	25.0%	29.4%	36.4%	20.8%	18.0%	23.1%	27.8%	21.0%	21.
3,117	233	260	213	96	134	63	83	83	148	54	24	7	213	100	100	26	79	
75.1%	78.2%	76.0%	75.8%	79.3%	77.0%	77.8%	74.1%	82.2%	80.4%	75.0%	70.6%	63.6%	79.2%	82.0%	76.9%	72.2%	79.0%	78.

from the health plan (Q33)

													((
	0				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
	age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
	4,150	298	342	281	121	174	81	112	101	184	72	34	11	269	122	130	36	100	
	40	2	5	1	2	0	0	1	1	2	0	0	0	2	0	1	1	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	4,110	296	337	280	119	174	81	111	100	182	72	34	11	267	122	129	35	99	
	99.0%	99.3%	98.5%	99.6%	98.3%	100.0%	100.0%	99.1%	99.0%	98.9%	100.0%	100.0%	100.0%	99.3%	100.0%	99.2%	97.2%	99.0%	100
	28	4	2	4	2	2	0	3	1	3	0	0	0	3	1	2	0	3	
	0.7%	1.4%	0.6%	1.4%	1.7%	1.1%	0.0%	2.7%	1.0%	1.6%	0.0%	0.0%	0.0%	1.1%	0.8%	1.6%	0.0%	3.0%	0.
	138	10	9	9	7	3	1	5	4	6	1	3	0	10	5	3	2	0	
	3.4%	3.4%	2.7%	3.2%	5.9%	1.7%	1.2%	4.5%	4.0%	3.3%	1.4%	8.8%	0.0%	3.7%	4.1%	2.3%	5.7%	0.0%	6.
	289	16	20	15	4	12	3	9	4	9	6	1	2	14	7	6	2	3	
	7.0%	5.4%	5.9%	5.4%	3.4%	6.9%	3.7%	8.1%	4.0%	4.9%	8.3%	2.9%	18.2%	5.2%	5.7%	4.7%	5.7%	3.0%	6.
	3,655	266	306	252	106	157	11	94	91	164	65	30	9	240	109	118	31	93	
	88.9%	89.9%	90.8%	90.0%	89.1%	90.2%	95.1%	84.7%	91.0%	90.1%	90.3%	88.2%	81.8%	89.9%	89.3%	91.5%	88.6%	93.9%	88.
	0.011		0.00			100	H	G		4=0				07.1	4.10	10.1			
	3,944	282	326	267	110	169	80	103	95	173	71	31	11	254	116	124	33	96	<u> </u>
_	96.0%	95.3%	96.7%	95.4%	92.4%	97.1%	98.8%	92.8%	95.0%	95.1%	98.6%	91.2%	100.0%	95.1%	95.1%	96.1%	94.3%	97.0%	94.

cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

3 are reported to NCQA as "Always" in question 34, and are used in calculating the Question Summary Rate.

Ð				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S	
rag				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3	
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S	
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104		
147	9	14	13	3	3	2	2	1	4	0	1	0	5	1	4	0	2		
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
4,160	301	338	287	121	1/8	81	115	102	186	/4	33	12	272	123	132	36	102	00	
96.6%	97.1%	96.0%	95.7%	97.6%	98.3%	97.6%	98.3%	99.0%	97.9%	100.0%	97.1%	100.0%	98.2%	99.2%	97.1%	100.0%	98.1%	98.	
30 0.7%	د 1.0%	∠ 0.6%	2 0.7%	ا 0.8%	∠ 1.1%	ے 2.5%	ا 0.9%	0.0%	0.5%	2 2.7%	0.0%	0.0%	3 1.1%	ا 0.8%	∠ 1.5%	0.0%	∠ 2.0%	0.	
15	3	3	4	3	0	1	0	2	3	0	0	1	2	2	1	0	1		
0.4%	1.0%	0.9%	1.4%	2.5%	0.0%	1.2%	0.0%	2.0%	1.6%	0.0%	0.0%	8.3%	0.7%	1.6%	0.8%	0.0%	1.0%	1.	
25	5	4	3	1	4	2	2	1	4	0	1	0	5	4	1	0	1		
0.6%	1.7%	1.2%	1.0%	0.8%	2.2%	2.5%	1.7%	1.0%	2.2%	0.0%	3.0%	0.0%	1.8%	3.3%	0.8%	0.0%	1.0%	0.	
42	4	6	7	1	3	1	1	2	3	0	1	0	4	0	4	0	1		
1.0%	1.3%	1.8%	2.4%	0.8%	1.7%	1.2%	0.9%	2.0%	1.6%	0.0%	3.0%	0.0%	1.5%	0.0%	3.0%	0.0%	1.0%	1.	
1.8%	6 2.0%	3 0.9%	9 3.1%	3 2.5%	3 1.7%	ا 1.2%	4 3.5%	ı 1.0%	5 2.7%	ı 1.4%	0.0%	0.0%	ہ 2.2%	4 3.3%	0.0%	∠ 5.6%	2 2.0%	0.	
262	11	21	18	5	6	4	2	5	7	1	2	1	9	3	3	4	3		
6.3%	3.7%	6.2%	6.3%	4.1%	3.4%	4.9%	1.7%	4.9%	3.8%	1.4%	6.1%	8.3%	3.3%	2.4%	2.3%	11.1%	2.9%	4.	
191	9	23	12	3	6	1	5	3	6	2	1	0	9	3	5	1	3		
4.6%	3.0%	6.8%	4.2%	2.5%	3.4%	1.2%	4.3%	2.9%	3.2%	2.7%	3.0%	0.0%	3.3%	2.4%	3.8%	2.8%	2.9%	3.	
391	25	32	24	13	12	10	9	5	11	8	6	0	25	9	9	4	9		
9.4%	8.3%	9.5%	8.4%	10.7%	6.7%	12.3%	7.8%	4.9%	5.9%	10.8%	18.2%	0.0%	9.2%	7.3%	6.8%	11.1%	8.8%	11.	
745 17.9%	43 14.3%	44 13.0%	30 10.5%	19 15.7%	23 12.9%	11 13.6%	17 14.8%	14 13.7%	28 15.1%	11 14.9%	2 6.1%	2 16.7%	40 14.7%	24 19.5%	13 9.8%	5 13.9%	14 13.7%	16.	
660	38	39	44	16	22	11	16	11	16	15	7	2	36	15	19	4	14		
15.9%	12.6%	11.5%	15.3%	13.2%	12.4%	13.6%	13.9%	10.8%	8.6%	20.3%	21.2%	16.7%	13.2%	12.2%	14.4%	11.1%	13.7%	14.	
1,725	154	161	134	56	97	37	58	58	102	34	13	6	133	58	75	16	52		
41.5%	51.2%	47.6%	46.7%	46.3%	54.5%	45.7%	50.4%	56.9%	54.8%	45.9%	39.4%	50.0%	48.9%	47.2%	56.8%	44.4%	51.0%	46.	
					Ger	nder		Age			Educatior	1	Hisp	anic		Race		He	ealth \$
---	---------------	---------------	---------------	---------------	--------	--------	--------------	--------------	--------------	-----------------	--------------	-------------------------	----------	--------------	--------------	------------------	------------	---------------------------	----------
	age				(Q	48)		(Q47)			(Q49)		(Q:	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	A	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
	4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
	147	9	14	13	3	3	2	2	1	4	0	1	0	5	1	4	0	2	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	4,160	301	338	287	121	178	81	115	102	186	74	33	12	272	123	132	36	102	
	96.6%	97.1%	96.0%	95.7%	97.6%	98.3%	97.6%	98.3%	99.0%	97.9%	100.0%	97.1%	100.0%	98.2%	99.2%	97.1%	100.0%	98.1%	98
	186	21	18	25	9	12	7	8	6	16	3	2	1	20	11	8	2	7	
	4.5%	7.0%	5.3%	8.7%	7.4%	6.7%	8.6%	7.0%	5.9%	8.6%	4.1%	6.1%	8.3%	7.4%	8.9%	6.1%	5.6%	6.9%	2
	262	11	21	18	5	6	4	2	5	7	1	2	1	9	3	3	4	3	
	6.3%	3.7%	6.2%	6.3%	4.1%	3.4%	4.9%	1.7%	4.9%	3.8%	1.4%	6.1%	8.3%	3.3%	2.4%	2.3%	11.1%	2.9%	4
	582	34	55 16 20/	36 10 50/	12 20/	10 10	11	14	8 7 90/	17	10 12 50/) 21.20/	0	34 12 50/	12	14	12.0%	12	15
	14.0%	11.3%	10.3%	12.5%	13.2%	10.1%	13.0%	12.2%	7.0%	9.1%	13.5%	21.2%	0.0%	12.5%	9.0%	10.0%	13.9%	11.0%	15
	3,130	235 70 40/	244 70.00/	208 70 50/	75 20/	70.90/	59 70.00/	91 70.10/	03 01 40/	70 50/	0U 01 10/	22 66 70/	02 20/	209	97 79.00/	107	20	80 70 40/	77
	75.2%	78.1%	12.2%	72.5%	15.2%	79.8%	12.8%	79.1%	81.4%	/8.5%	81.1%	00.7%	83.3%	70.8%	78.9%	81.1%	69.4%	78.4%	11
	630	11	62	55	17	24	12	15	1/	20	6	5	2	38	17	16	7	13	
	15.4%	13.6%	18.3%	19.2%	14.0%	13.5%	14.8%	13.0%	13.7%	15.6%	8.1%	15.2%	16.7%	14.0%	13.8%	12.1%	, 19.4%	12.7%	10
1	1,136	68	76	54	32	35	21	26	19	39	19	8	2	65	33	22	9	23	
	27.3%	22.6%	22.5%	18.8%	26.4%	19.7%	25.9%	22.6%	18.6%	21.0%	25.7%	24.2%	16.7%	23.9%	26.8%	16.7%	25.0%	22.5%	28
	2,385	192	200	178	72	119	48	74	69	118	49	20	8	169	73	94	20	66	
	57.3%	63.8%	59.2%	62.0%	59.5%	66.9%	59.3%	64.3%	67.6%	63.4%	66.2%	60.6%	66.7%	62.1%	59.3%	71.2%	55.6%	64.7%	60
		А													Р	0			

					Gei	nder		Age			Education	1	Hisp	anic		Race		He	ealth S
	age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	S
	4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
	83	6	5	6	1	2	0	1	1	2	0	0	0	2	0	1	1	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	4,224	304	347	294	123	179	83	116	102	188	74	34	12	275	124	135	35	104	
	98.1%	98.1%	98.6%	98.0%	99.2%	98.9%	100.0%	99.1%	99.0%	98.9%	100.0%	100.0%	100.0%	99.3%	100.0%	99.3%	97.2%	100.0%	100
	260	36	39	36	12	24	2	21	13	32	4	0	0	34	17	15	4	0	
	6.2%	11.8%	11.2%	12.2%	9.8%	13.4%	2.4%	18.1%	12.7%	17.0%	5.4%	0.0%	0.0%	12.4%	13.7%	11.1%	11.4%	0.0%	0.
	1,001	79	84	88	33	46	7	38	34	60	11	4	0	70	32	40	6	0	
	23.7%	26.0%	24.2%	29.9%	26.8%	25.7%	8.4%	32.8%	33.3%	31.9%	14.9%	11.8%	0.0%	25.5%	25.8%	29.6%	17.1%	0.0%	0
	1,452	85	115	93	34	49	24	31	28	48	25	10		75	30	33	13	0	400
	34.4%	28.0%	33.1%	31.0%	27.0%	27.4%	28.9%	20.7%	27.5%	25.5%	33.8%	29.4%	58.3%	21.3%	29.0%	24.4%	37.1%	0.0%	100
	24.0%	59 19.4%	20.2%	17 0%	24 10.5%	19.6%	∠0 31.3%	14 7%	14 7%	30 16.0%	19 25.7%	9 26 5%	25.0%	10.6%	24 10 / %	24 17 8%	1/1 3%	56 7%	0
1	24.070 497	45	20.270	27	20	25	24	۲. <i>۲</i> /۵	12	18	15	11	20.070	42	15.470	23	7	45	0
	11.8%	43 14.8%	11.2%	9.2%	16.3%	14.0%	28.9%	7.8%	11.8%	9.6%	20.3%	32.4%	16.7%	15.3%	12.1%	17.0%	20.0%	43.3%	0.
	1,511	104	109	77	44	60	50	26	27	48	34	20	5	96	39	47	12	104	
	35.8%	34.2%	31.4%	26.2%	35.8%	33.5%	60.2%	22.4%	26.5%	25.5%	45.9%	58.8%	41.7%	34.9%	31.5%	34.8%	34.3%	100.0%	0.
		D					HI	G	G	KL	J	J						ST	R

_																			
					Gei	nder		Age			Education	1	Hisp	anic		Race		He	ealth S
	age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
	4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
	68	5	3	7	0	2	0	1	0	1	0	0	0	1	0	1	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	4,239	305	349	293	124	179	83	116	103	189	74	34	12	276	124	135	36	104	
	98.4%	98.4%	99.1%	97.7%	100.0%	98.9%	100.0%	99.1%	100.0%	99.5%	100.0%	100.0%	100.0%	99.6%	100.0%	99.3%	100.0%	100.0%	100.
	236	32	28	29	15	16	8	16	7	23	5	0	0	29	16	11	3	5	
	5.6%	10.5%	8.0%	9.9%	12.1%	8.9%	9.6%	13.8%	6.8%	12.2%	6.8%	0.0%	0.0%	10.5%	12.9%	8.1%	8.3%	4.8%	3.
	878	60 40 70/	76	90	19	41	9 40.0%	29	22	46	40.0%	3	0	52 40.0%	26	31	2	4	40
	20.7%	19.7%	21.8%	30.7%	15.3%	22.9%	10.8%	25.0%	21.4%	24.3%	12.2%	8.8%	0.0%	18.8%	21.0%	23.0%	5.6%	3.8%	12
	1,109	21 6%	00 25 2%	24 2%	25.0%	30 10.6%	10 10 10	20 21.6%	20 25 2%	40 22.8%	19 25 7%	4 11 90/	ა 25.0%	01 22.1%	29	24 17 9%	10 26 1%	14 13 5%	30
	1 020	21.0 //	23.270	24.270	23.070	19.0 %	10.170	21.070	20.270	22.070	23.7 /0	11.0 /0	23.0 %	ZZ.170 54	23.4 /0	28	30.170	13.370	30.
	24.3%	19.0%	18.3%	19.1%	19.4%	19.0%	21.7%	17.2%	19.4%	19.0%	14.9%	32.4%	25.0%	19.6%	19.4%	20.7%	8.3%	23.1%	27
1	937	89	93	47	35	53	33	26	28	41	30	16	6	80	29	41	15	57	
	22.1%	29.2%	26.6%	16.0%	28.2%	29.6%	39.8%	22.4%	27.2%	21.7%	40.5%	47.1%	50.0%	29.0%	23.4%	30.4%	41.7%	54.8%	25
	1,966	147	157	103	59	87	51	46	48	77	41	27	9	134	53	69	18	81	
	46.4%	48.2%	45.0%	35.2%	47.6%	48.6%	61.4%	39.7%	46.6%	40.7%	55.4%	79.4%	75.0%	48.6%	42.7%	51.1%	50.0%	77.9%	52
		D					HI	G	G	KL	JL	JK						ST	RT

Ith plan as being 18 to 64 as of July 1 of the measurement year

					Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth S
	age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
I	4,091	308	349	290	122	181	81	117	103	188	74	34	12	276	123	136	35	102	
	47	5	5	3	0	2	0	1	0	0	0	1	0	1	0	1	0	0	
	86	5	9	5	0	4	1	3	0	1	3	0	0	4	2	2	0	1	
	3,958	298	335	282	122	175	80	113	103	187	71	33	12	271	121	133	35	101	
	96.7%	96.8%	96.0%	97.2%	100.0%	96.7%	98.8%	96.6%	100.0%	99.5%	95.9%	97.1%	100.0%	98.2%	98.4%	97.8%	100.0%	99.0%	98
I	1,463	105	106	92	42	63	18	44	43	66	26	9	5	95	38	49	15	32	
	37.0%	35.2%	31.6%	32.6%	34.4%	36.0%	22.5%	38.9%	41.7%	35.3%	36.6%	27.3%	41.7%	35.1%	31.4%	36.8%	42.9%	31.7%	34
I	2,495	193	229	190	80	112	62	69	60	121	45	24	7	176	83	84	20	69	
	63.0%	64.8%	68.4%	67.4%	65.6%	64.0%	77.5%	61.1%	58.3%	64.7%	63.4%	72.7%	58.3%	64.9%	68.6%	63.2%	57.1%	68.3%	65
							HI	G	G										

cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

ns for Adults measure will include only those members flagged by the plan as being age 18 to 64 as of July 1 of the measurement year.

_																			
					Ger	nder		Age		I	Education	1	Hisp	anic		Race		He	ealth S
	age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
	4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
	65	6	3	7	0	3	0	2	0	2	0	0	0	2	1	1	0	1	
ļ	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	4,242	304	349	293	124	178	83	115	103	188	74	34	12	275	123	135	36	103	
	98.5%	98.1%	99.1%	97.7%	100.0%	98.3%	100.0%	98.3%	100.0%	98.9%	100.0%	100.0%	100.0%	99.3%	99.2%	99.3%	100.0%	99.0%	100
	856	72	81	57	33	38	13	33	25	57	10	2	2	67	40	25	5	18	
ļ	20.2%	23.7%	23.2%	19.5%	26.6%	21.3%	15.7%	28.7%	24.3%	30.3%	13.5%	5.9%	16.7%	24.4%	32.5%	18.5%	13.9%	17.5%	16
	514	50	61	47	27	22	11	21	17	31	11	4	0	47	17	26	4	15	
ļ	12.1%	16.4%	17.5%	16.0%	21.8%	12.4%	13.3%	18.3%	16.5%	16.5%	14.9%	11.8%	0.0%	17.1%	13.8%	19.3%	11.1%	14.6%	20
	2,818	181	204	188	63	118	59	60	61	99	53	28	10	160	65	84	27	70	
ļ	66.4%	59.5%	58.5%	64.2%	50.8%	66.3%	71.1%	52.2%	59.2%	52.7%	71.6%	82.4%	83.3%	58.2%	52.8%	62.2%	75.0%	68.0%	63.
	54	1	3	1	1	0	0	1	0	1	0	0	0	1	1	0	0	0	
ļ	1.3%	0.3%	0.9%	0.3%	0.8%	0.0%	0.0%	0.9%	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%	0.8%	0.0%	0.0%	0.0%	0.
	1,370	122	142	104	60	60	24	54	42	88	21	6	2	114	57	51	9	33	
	32.3%	40.1%	40.7%	35.5%	48.4%	33.7%	28.9%	47.0%	40.8%	46.8%	28.4%	17.6%	16.7%	41.5%	46.3%	37.8%	25.0%	32.0%	36.
		A			F	E	Н	G		KL	J	J			Q		0	Т	

tobacco (Q39)

				Ger	nder		Age		1	Education	1	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,370	122	142	104	60	60	24	54	42	88	21	6	2	114	57	51	9	33	
17	1	1	3	1	0	0	0	1	1	0	0	0	1	0	1	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,353	121	141	101	59	60	24	54	41	87	21	6	2	113	57	50	9	33	
98.8%	99.2%	99.3%	97.1%	98.3%	100.0%	100.0%	100.0%	97.6%	98.9%	100.0%	100.0%	100.0%	99.1%	100.0%	98.0%	100.0%	100.0%	100
304	35	47	26	20	15	11	15	9	26	7	1	0	34	15	18	2	15	
22.5%	28.9%	33.3%	25.7%	33.9%	25.0%	45.8%	27.8%	22.0%	29.9%	33.3%	16.7%	0.0%	30.1%	26.3%	36.0%	22.2%	45.5%	19
235	25	25	15	11	14	4	12	9	17	2	2	0	23	14	7	2	6	
17.4%	20.7%	17.7%	14.9%	18.6%	23.3%	16.7%	22.2%	22.0%	19.5%	9.5%	33.3%	0.0%	20.4%	24.6%	14.0%	22.2%	18.2%	22
231	18	14	21	8	10	4	9	5	11	5	2	0	18	11	6	1	3	
17.1%	14.9%	9.9%	20.8%	13.6%	16.7%	16.7%	16.7%	12.2%	12.6%	23.8%	33.3%	0.0%	15.9%	19.3%	12.0%	11.1%	9.1%	19
583	43	55	39	20	21	5	18	18	33	7	1	2	38	17	19	4	9	
43.1%	35.5%	39.0%	38.6%	33.9%	35.0%	20.8%	33.3%	43.9%	37.9%	33.3%	16.7%	100.0%	33.6%	29.8%	38.0%	44.4%	27.3%	38
1,049	86	94	75	39	45	13	39	32	61	14	5	2	79	42	32	7	18	
(1.5%	71.1%	66.7%	74.3%	66.1%	75.0%	. 54.2%	72.2%	/8.0%	/0.1%	66.7%	83.3%	100.0%	69.9%	/3./%	64.0%	//.8%	54.5%	80
								G									ST	R

obacco	(Q39)

					Gei	nder		Age			Education	1	Hisp	anic		Race		He	ealth \$
	age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
L	1,370	122	142	104	60	60	24	54	42	88	21	6	2	114	57	51	9	33	
L	31	3	0	4	1	2	0	3	0	1	1	0	0	3	2	0	1	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
L	1,339	119	142	100	59	58	24	51	42	87	20	6	2	111	55	51	8	33	
	97.7%	97.5%	100.0%	96.2%	98.3%	96.7%	100.0%	94.4%	100.0%	98.9%	95.2%	100.0%	100.0%	97.4%	96.5%	100.0%	88.9%	100.0%	96
I	609	61	86	54	36	25	15	29	17	48	11	1	0	60	30	29	2	19	
	45.5%	51.3%	60.6%	54.0%	61.0%	43.1%	62.5%	56.9%	40.5%	55.2%	55.0%	16.7%	0.0%	54.1%	54.5%	56.9%	25.0%	57.6%	53
L	280	20	21	17	7	12	3	9	7	11	5	3	0	19	10	8	1	5	
	20.9%	16.8%	14.8%	17.0%	11.9%	20.7%	12.5%	17.6%	16.7%	12.6%	25.0%	50.0%	0.0%	17.1%	18.2%	15.7%	12.5%	15.2%	20
L	172	15	11	13	7	8	2	5	8	12	2	1	0	15	8	5	2	2	
	12.8%	12.6%	7.7%	13.0%	11.9%	13.8%	8.3%	9.8%	19.0%	13.8%	10.0%	16.7%	0.0%	13.5%	14.5%	9.8%	25.0%	6.1%	13
L	278	23	24	16	9	13	4	8	10	16	2	1	2	17	7	9	3	7	
L	20.8%	19.3%	16.9%	16.0%	15.3%	22.4%	16.7%	15.7%	23.8%	18.4%	10.0%	16.7%	100.0%	15.3%	12.7%	17.6%	37.5%	21.2%	13
	730	58	56	46	23	33	9	22	25	39	9	5	2	51	25	22	6	14	
	54.5%	48.7%	39.4%	46.0%	39.0%	56.9%	37.5%	43.1%	59.5%	44.8%	45.0%	83.3%	100.0%	45.9%	45.5%	43.1%	75.0%	42.4%	46

obacco	(Q39)

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					Ger	nder		Age			Education	1	Hisp	anic		Race		He	ealth
	rage				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R	S
	1,370	122	142	104	60	60	24	54	42	88	21	6	2	114	57	51	9	33	
	27	2	2	3	2	0	0	0	2	2	0	0	0	2	0	2	0	2	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	1,343	120	140	101	58	60	24	54	40	86	21	6	2	112	57	49	9	31	
	98.0%	98.4%	98.6%	97.1%	96.7%	100.0%	100.0%	100.0%	95.2%	97.7%	100.0%	100.0%	100.0%	98.2%	100.0%	96.1%	100.0%	93.9%	100
	684	67	91	64	35	31	17	32	17	51	10	3	0	65	37	26	3	15	
	50.9%	55.8%	65.0%	63.4%	60.3%	51.7%	70.8%	59.3%	42.5%	59.3%	47.6%	50.0%	0.0%	58.0%	64.9%	53.1%	33.3%	48.4%	54
	268	16	21	17	9	7	2	9	5	9	6	1	0	16	7	8	1	6	
	20.0%	13.3%	15.0%	16.8%	15.5%	11.7%	8.3%	16.7%	12.5%	10.5%	28.6%	16.7%	0.0%	14.3%	12.3%	16.3%	11.1%	19.4%	19
	164	15	10	7	5	10	2	4	9	10	2	1	0	14	7	5	2	2	
	12.2%	12.5%	7.1%	6.9%	8.6%	16.7%	8.3%	7.4%	22.5%	11.6%	9.5%	16.7%	0.0%	12.5%	12.3%	10.2%	22.2%	6.5%	12
	227	22	18	13	9	12	3	9	9	16	3	1	2	17	6	10	3	8	
	16.9%	18.3%	12.9%	12.9%	15.5%	20.0%	12.5%	16.7%	22.5%	18.6%	14.3%	16.7%	100.0%	15.2%	10.5%	20.4%	33.3%	25.8%	12
Į	0.50																		
	659	53	49	37	23	29	7	22	23	35	11	3	2	47	20	23	6	16	4-
Į	49.1%	44.2%	35.0%	36.6%	39.7%	48.3%	29.2%	40.7%	57.5%	40.7%	52.4%	50.0%	100.0%	42.0%	35.1%	46.9%	66.7%	51.6%	45
							I		G										

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
138	9	11	20	3	3	0	4	1	3	2	0	0	5	0	5	0	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,169	301	341	280	121	178	83	113	102	187	72	34	12	272	124	131	36	102	
96.8%	97.1%	96.9%	93.3%	97.6%	98.3%	100.0%	96.6%	99.0%	98.4%	97.3%	100.0%	100.0%	98.2%	100.0%	96.3%	100.0%	98.1%	98.
1,479	118	114	113	43	74	23	56	38	81	22	9	3	109	47	56	10	24	
35.5%	39.2%	33.4%	40.4%	35.5%	41.6%	27.7%	49.6%	37.3%	43.3%	30.6%	26.5%	25.0%	40.1%	37.9%	42.7%	27.8%	23.5%	35.
2,690	183	227	167	78	104	60	57	64	106	50	25	9	163	77	75	26	78	
64.5%	60.8%	66.6%	59.6%	64.5%	58.4%	72.3%	50.4%	62.7%	56.7%	69.4%	73.5%	75.0%	59.9%	62.1%	57.3%	72.2%	76.5%	64.
						Н	G										Т	Т

imes for the same condition or problem (Q43)

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth \$
age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
1,479	118	114	113	43	74	23	56	38	81	22	9	3	109	47	56	10	24	
40	6	1	1	2	3	0	3	2	2	0	0	0	4	1	2	1	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1,439	112	113	112	41	71	23	53	36	79	22	9	3	105	46	54	9	22	1
97.3%	94.9%	99.1%	99.1%	95.3%	95.9%	100.0%	94.6%	94.7%	97.5%	100.0%	100.0%	100.0%	96.3%	97.9%	96.4%	90.0%	91.7%	93
1,189	93	94	92	33	60	15	46	32	69	16	8	3	89	40	44	7	14	
82.6%	83.0%	83.2%	82.1%	80.5%	84.5%	65.2%	86.8%	88.9%	87.3%	72.7%	88.9%	100.0%	84.8%	87.0%	81.5%	77.8%	63.6%	82
250	19	19	20	8	11	8	7	4	10	6	1	0	16	6	10	2	8	
17.4%	17.0%	16.8%	17.9%	19.5%	15.5%	34.8%	13.2%	11.1%	12.7%	27.3%	11.1%	0.0%	15.2%	13.0%	18.5%	22.2%	36.4%	17

				Ger	nder		Age		I	Education	1	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
97	8	7	13	2	3	2	1	1	2	0	1	0	4	2	0	2	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,210	302	345	287	122	178	81	116	102	188	74	33	12	273	122	136	34	102	
97.7%	97.4%	98.0%	95.7%	98.4%	98.3%	97.6%	99.1%	99.0%	98.9%	100.0%	97.1%	100.0%	98.6%	98.4%	100.0%	94.4%	98.1%	98.
2,752	219	234	200	85	132	37	95	85	136	55	23	10	196	91	97	25	54	
65.4%	72.5%	67.8%	69.7%	69.7%	74.2%	45.7%	81.9%	83.3%	72.3%	74.3%	69.7%	83.3%	71.8%	74.6%	71.3%	73.5%	52.9%	73.
1,458	83	111	87	37	46	44	21	17	52	19	10	2	77	31	39	9	48	
34.6%	27.5%	32.2%	30.3%	30.3%	25.8%	54.3%	18.1%	16.7%	27.7%	25.7%	30.3%	16.7%	28.2%	25.4%	28.7%	26.5%	47.1%	26
	А					HI	G	G									ST	RT

rescribed by a doctor (Q45)

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		H	ealth \$
age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
2,752	219	234	200	85	132	37	95	85	136	55	23	10	196	91	97	25	54	
72	3	8	1	2	1	0	1	2	2	0	0	0	2	1	1	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
2,680	216	226	199	83	131	37	94	83	134	55	23	10	194	90	96	24	53	
97.4%	98.6%	96.6%	99.5%	97.6%	99.2%	100.0%	98.9%	97.6%	98.5%	100.0%	100.0%	100.0%	99.0%	98.9%	99.0%	96.0%	98.1%	100
2,441	197	211	180	79	117	33	87	76	126	47	21	8	180	83	87	22	50	
91.1%	91.2%	93.4%	90.5%	95.2%	89.3%	89.2%	92.6%	91.6%	94.0%	85.5%	91.3%	80.0%	92.8%	92.2%	90.6%	91.7%	94.3%	82
239	19	15	19	4	14	4	7	7	8	8	2	2	14	7	9	2	3	
8.9%	8.8%	6.6%	9.5%	4.8%	10.7%	10.8%	7.4%	8.4%	6.0%	14.5%	8.7%	20.0%	7.2%	7.8%	9.4%	8.3%	5.7%	17
																	S	RT

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
69	7	5	10	1	1	0	0	0	1	0	0	0	1	0	1	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,238	303	347	290	123	180	83	117	103	189	74	34	12	276	124	135	36	103	
98.4%	97.7%	98.6%	96.7%	99.2%	99.4%	100.0%	100.0%	100.0%	99.5%	100.0%	100.0%	100.0%	99.6%	100.0%	99.3%	100.0%	99.0%	97.
401	21	38	40	7	14	21	0	0	13	6	2	2	18	10	9	1	13	-
9.5%	6.9%	11.0%	13.8%	5.7%	7.8%	25.3%	0.0%	0.0%	6.9%	8.1%	5.9%	16.7%	6.5%	8.1%	6.7%	2.8%	12.6%	6
790	62	61	57	21	41	62	0	0	22	25	14	1	60	27	27	1	37	
18.6%	20.5%	17.6%	19.7%	17.1%	22.8%	/4./%	0.0%	0.0%	11.6%	33.8%	41.2%	8.3%	21.7%	21.8%	20.0%	19.4%	35.9%	22
671	48	53	55	18	30	0	48	0	32	9	6	1	45	21	18	8	12	10
15.8%	15.8%	15.3%	19.0%	14.6%	16.7%	0.0%	41.0%	0.0%	16.9%	12.2%	17.6%	8.3%	16.3%	16.9%	13.3%	22.2%	11.7%	16.
870 20 50/	22 80/	02 22 60/) 37 10 70	32 26.0%	37		69 50.0%	0.00/	40	19 00/	20.6%	ے 16 70/	01 22.10/	30	30	0 16 70/	12 60/	20
20.3%	22.0%	23.0%	19.770	20.0%	20.0%	0.0%	09.0%	100	24.3%	10.9%	20.0%	10.7%	22.170	24.270	22.270	10.7 70	13.0%	20.
30.3%	33.0%	30.8%	26.2%	40 36.6%	30.6%	0	0 0%	97.1%	38.6%	20 27 0%	14 7%	50.0%	32.2%	28.2%	36.3%	38.0%	25 2%	33
156	33.070	50.070	20.270	00.070	30.070	0.070	0.070	37.170	30.070	27.070	0	0.070	3	20.270	2	00.570	20.270	
3.7%	1.0%	1.4%	1.4%	0.0%	1.7%	0.0%	0.0%	2.9%	1.6%	0.0%	0.0%	0.0%	1.1%	0.8%	1.5%	0.0%	1.0%	0.
65	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1.5%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.
1,506	103	113	81	45	58	0	0	103	76	20	5	6	92	36	51	14	27	
35.5%	34.0%	32.6%	27.9%	36.6%	32.2%	0.0%	0.0%	100.0%	40.2%	27.0%	14.7%	50.0%	33.3%	29.0%	37.8%	38.9%	26.2%	33.
						Ι	Ι	GH	KL	J	J						Т	

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q!	50)		(Q51)			(Q3)
2018 CSS Ave	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
71	5	5	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,236	305	347	293	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
98.4%	98.4%	98.6%	97.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.
1,747	124	128	101	124	0	28	50	45	93	15	15	5	112	48	59	15	44	
41.2%	40.7%	36.9%	34.5%	100.0%	0.0%	33.7%	42.7%	43.7%	48.9%	20.3%	44.1%	41.7%	40.4%	38.7%	43.4%	41.7%	42.3%	41.
2,489	181	219	192	0	181	55	67	58	97	59	19	7	165	76	77	21	60	
58.8%	59.3%	63.1%	65.5%	0.0%	100.0%	66.3%	57.3%	56.3%	51.1%	79.7%	55.9%	58.3%	59.6%	61.3%	56.6%	58.3%	57.7%	59.
				F	E				K	JL	K							

				Ger	nder		Age			Education	ı	Hisp	anic		Race		He	ealth {
age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
114	12	11	13	1	6	1	3	2	0	0	0	0	4	2	1	1	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,193	298	341	287	123	175	82	114	101	190	74	34	12	273	122	135	35	102	l
97.4%	96.1%	96.9%	95.7%	99.2%	96.7%	98.8%	97.4%	98.1%	100.0%	100.0%	100.0%	100.0%	98.6%	98.4%	99.3%	97.2%	98.1%	97
247	21	22	23	7	14	1	13	7	21	0	0	0	19	13	7	1	3	
5.9%	7.0%	6.5%	8.0%	5.7%	8.0%	1.2%	11.4%	6.9%	11.1%	0.0%	0.0%	0.0%	7.0%	10.7%	5.2%	2.9%	2.9%	4
665	69	54	54	42	27	11	29	29	69	0	0	6	59	26	29	12	15	1
15.9%	23.2%	15.8%	18.8%	34.1%	15.4%	13.4%	25.4%	28.7%	36.3%	0.0%	0.0%	50.0%	21.6%	21.3%	21.5%	34.3%	14.7%	22
1,529	100	129	109	44	56	23	36	40	100	0	0	3	91	41	50	7	30	l
36.5%	33.6%	37.8%	38.0%	35.8%	32.0%	28.0%	31.6%	39.6%	52.6%	0.0%	0.0%	25.0%	33.3%	33.6%	37.0%	20.0%	29.4%	30
1,174	74	106	73	15	59	31	23	20	0	74	0	3	70	30	33	11	34	1
28.0%	24.8%	31.1%	25.4%	12.2%	33.7%	37.8%	20.2%	19.8%	0.0%	100.0%	0.0%	25.0%	25.6%	24.6%	24.4%	31.4%	33.3%	30
374	23	20	22	8	15	12	7	4	0	0	23	0	23	8	10	3	13	1
8.9%	7.7%	5.9%	7.7%	6.5%	8.6%	14.6%	6.1%	4.0%	0.0%	0.0%	67.6%	0.0%	8.4%	6.6%	7.4%	8.6%	12.7%	9
204	11	10	6	7	4	4	6	1	0	0	11	0	11	4	6	1	7	-
4.9%	3.7%	2.9%	2.1%	5.7%	2.3%	4.9%	5.3%	1.0%	0.0%	0.0%	32.4%	0.0%	4.0%	3.3%	4.4%	2.9%	6.9%	2
578	34	30	28	15	19	16	13	5	0	0	34	0	34	12	16	4	20	
13.8%	11.4%	8.8%	9.8%	12.2%	10.9%	19.5%	11.4%	5.0%	0.0%	0.0%	100.0%	0.0%	12.5%	9.8%	11.9%	11.4%	19.6%	12
								G	L	L	JK						Т	Т

				Ger	nder		Age		E	Education		Hisp	anic		Race		H	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
182	21	27	24	7	9	2	8	5	12	1	0	0	0	3	6	4	3	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
4,125	289	325	276	117	172	81	109	98	178	73	34	12	277	121	130	32	101	
95.8%	93.2%	92.3%	92.0%	94.4%	95.0%	97.6%	93.2%	95.1%	93.7%	98.6%	100.0%	100.0%	100.0%	97.6%	95.6%	88.9%	97.1%	96.
879	12	15	19	5	7	3	3	6	9	3	0	12	0	2	1	6	5	
21.3%	4.2%	4.6%	6.9%	4.3%	4.1%	3.7%	2.8%	6.1%	5.1%	4.1%	0.0%	100.0%	0.0%	1.7%	0.8%	18.8%	5.0%	8
3,246	277	310	257	112	165	78	106	92	169	70	34	0	277	119	129	26	96	
78.7%	95.8%	95.4%	93.1%	95.7%	95.9%	96.3%	97.2%	93.9%	94.9%	95.9%	100.0%	0.0%	100.0%	98.3%	99.2%	81.3%	95.0%	91.
	А																	

_																			
					Gei	nder		Age			Education		Hisp	anic		Race		He	ealth S
	age				(Q	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
	2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
	4,307	310	352	300	124	181	83	117	103	190	74	34	12	277	124	136	36	104	
	164	14	9	19	2	7	2	4	2	4	0	2	3	3	0	0	0	6	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	4,143	296	343	281	122	174	81	113	101	186	74	32	9	274	124	136	36	98	
	96.2%	95.5%	97.4%	93.7%	98.4%	96.1%	97.6%	96.6%	98.1%	97.9%	100.0%	94.1%	75.0%	98.9%	100.0%	100.0%	100.0%	94.2%	96.
	2,242	142	154	128	57	85	43	57	42	93	32	15	3	132	124	0	18	45	
	54.1%	48.0%	44.9%	45.6%	46.7%	48.9%	53.1%	50.4%	41.6%	50.0%	43.2%	46.9%	33.3%	48.2%	100.0%	0.0%	50.0%	45.9%	50.
	1,481	145	171	141	62	83	39	52	53	91	35	18	2	137	0	136	9	51	
	35.7%	49.0%	49.9%	50.2%	50.8%	47.7%	48.1%	46.0%	52.5%	48.9%	47.3%	56.3%	22.2%	50.0%	0.0%	100.0%	25.0%	52.0%	45.
	180	4	7	7	2	2	0	2	2	3	0	1	0	4	0	0	4	2	
	4.3%	1.4%	2.0%	2.5%	1.6%	1.1%	0.0%	1.8%	2.0%	1.6%	0.0%	3.1%	0.0%	1.5%	0.0%	0.0%	11.1%	2.0%	1.
	27	1	0	3	1	0	0	1	0	0	0	1	0	1	0	0	1	1	0
	0.7%	0.3%	0.0%	1.1%	0.8%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	3.1%	0.0%	0.4%	0.0%	0.0%	2.8%	1.0%	0.
	129	1/ 5 70/	14	14 5 00/	9 7 40/	8 4 60/	4	6.0%	5 OV	10 E 40/	3 4 10/	3 0.40/	11 10/	13		0 00/	17	4	4
	3.1%	5.1%	4.1%	5.0%	/.4%	4.0%	4.9%	0.2%	5.9%	0.4%	4.1%	9.4%	11.1%	4.1%	0.0%	0.0%	41.2%	4.1%	4.
	3/4	18 C 40/	18	14 5.00/	5	13	5 6 01/	5	8 7 00/	8 4 20/	8 ۱۰ ۵۰/	2	66 70/	11	0.00/	0.00/	18	7 10/	14
ſ	9.0%	0.1%	ე.∠%	5.0%	4.1%	1.5%	0.∠%	4.4%	7.9%	4.3%	10.8%	0.3%	00.7%	4.0%	0.0%	0.0%	50.0%	7.1%	11.

bre than one response option, therefore percentages may not add up to 100%.

				Ger	nder		Age			Educatior	ı	Hisp	anic		Race		He	ealth S
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	S
3,275	210	261	189	82	126	36	88	83	137	49	19	6	192	93	93	21	61	
56	3	3	4	0	1	0	1	0	1	0	0	0	1	0	1	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
3,219	207	258	185	82	125	36	87	83	136	49	19	6	191	93	92	21	60	
98.3%	98.6%	98.9%	97.9%	100.0%	99.2%	100.0%	98.9%	100.0%	99.3%	100.0%	100.0%	100.0%	99.5%	100.0%	98.9%	100.0%	98.4%	98.
459	26	34	36	18	8	1	16	9	24	2	0	0	25	11	13	2	2	
14.3%	12.6%	13.2%	19.5%	22.0%	6.4%	2.8%	18.4%	10.8%	17.6%	4.1%	0.0%	0.0%	13.1%	11.8%	14.1%	9.5%	3.3%	5.
2,760	181	224	149	64	117	35	71	74	112	47	19	6	166	82	79	19	58	
85.7%	87.4%	86.8%	80.5%	78.0%	93.6%	97.2%	81.6%	89.2%	82.4%	95.9%	100.0%	100.0%	86.9%	88.2%	85.9%	90.5%	96.7%	94.
				F	E				K	J							Т	Т

survey (Q52)

0)				Ger	nder		Age			Education	ı	Hisp	anic		Race		H	ealth
age				(Q4	48)		(Q47)			(Q49)		(Q	50)		(Q51)			(Q3
2018 CSS Aver	2018	2017	2016	Male	Female	18 to 34	35 to 54	55 or more	HS grad or less	Some college	College grad or more	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very good	Good
А	В	С	D	E	F	G	Н		J	К	L	М	Ν	0	Р	Q	R	S
459	26	34	36	18	8	1	16	9	24	2	0	0	25	11	13	2	2	
10	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
449	26	33	36	18	8	1	16	9	24	2	0	0	25	11	13	2	2	100
97.8%	100.0%	97.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%	100.0%	100.0%	100.0%	100.0%	100
228 50.8%	16 61 5%	23	21 58.3%	10 55 6%	6 75.0%	0	9 56.3%	/ 77 9%	16 66 7%	0.0%	0	0	15 60.0%	6 54 5%	9 60.2%	1 50.0%	50.0%	33
145	01.570	09.770	- 30.3 /0 16	53.0 %	13.078	0.078	50.570	3	8	0.078			00.070 Q	J4.J70 4	09.270	0.07	30.0 %	
32.3%	34.6%	42.4%	44.4%	27.8%	50.0%	100.0%	31.3%	33.3%	33.3%	50.0%			36.0%	36.4%	38.5%	0.0%	50.0%	33
117	6	9	5	5	1	0	4	2	6	0	0	0	6	3	3	0	0	
26.1%	23.1%	27.3%	13.9%	27.8%	12.5%	0.0%	25.0%	22.2%	25.0%	0.0%			24.0%	27.3%	23.1%	0.0%	0.0%	66
46	2	3	2	1	1	0	1	1	2	0	0	0	2	0	0	2	0	
10.2%	7.7%	9.1%	5.6%	5.6%	12.5%	0.0%	6.3%	11.1%	8.3%	0.0%			8.0%	0.0%	0.0%	100.0%	0.0%	33
67	2	2	6	1	1	0	2	0	1	1	0	0	2	2	0	0	0	
14.9%	7.7%	6.1%	16.7%	5.6%	12.5%	0.0%	12.5%	0.0%	4.2%	50.0%			8.0%	18.2%	0.0%	0.0%	0.0%	0

bre than one response option, therefore percentages may not add up to 100%.

SURVEY MATERIALS



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AET-r



AETLA3_1

care plan that is best for them? How can Aetna Better Health® of Louisiana serve you better? How can people choose the health

Aetna Better Health[®] of Louisiana. It will take less than 20 minutes to complete. This survey gives you the chance to tell us what you think about the services we provide at

country. (NCQA), a non-profit group that helps people learn more about health care plans around the The survey is part of a national project by the National Committee for Quality Assurance

will not have your name on them and will be part of a pool of information from others like you. conduct the survey. No one but the staff at CSS and NCQA will see your answers. Your answers you have any questions. Please call the toll-free number 1-800-874-5561 or e-mail CSS at questions@cssresearch.org if The Center for the Study of Services (CSS) is an independent research firm that is helping us

the survey and return it right away. Please use the pre-paid envelope to return the survey. Because we are asking only a few people to take the survey, it is very important that you fill out

Thank you for helping to make health care better.

Sincerely,

Cichard Asm

Richard C. Born VP, Medicaid Health Plan/CEO



АЕТLАЗ_З

Health® of Louisiana. If you sent your survey back, thank you for your help! You can ignore this About three weeks ago, we sent you a survey about the services we provide at Aetna Better letter.

complete it. It should take you less than 20 minutes. We sent you another survey, just in case you misplaced the first one. Please take a little time to

(NCQA), a non-profit group that helps people learn more about health care plans The survey is part of a national project by the National Committee for Quality Assurance

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survey and return it right away. Please return it in the pre-paid envelope. Because we asked only a few people to take the survey, it is very important that you fill out the

Thank you for helping to make health care better.

Sincerely,

Sichurd Born

Richard C. Born VP, Medicaid Health Plan/CEO

aetna®

We need your help! Recently, we sent you a short survey about your health care. Your answers will help us improve the services we provide. The survey will also help other people learn more about health care plans, but it will help only if everyone who gets the survey sends it back.

After you finish the survey, please return it in the pre-paid envelope to the Center for the Study of Services (CSS), a research firm working with us on this survey.

If you did not get the survey, or if you misplaced it, please call CSS at the tollfree number 1-800-874-5561 or e-mail them at questions@cssresearch.org. They will mail you another one. You can also call that number if you have any questions.

If you have already sent in your survey, thank you! You can ignore this reminder.

Thanks again for your help!



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CSS Processing PO Box 10810 Herndon, VA 20172-9904

AET13

Survey Instructions

Answer each question by marking the box to the left of your answer.

a note that tells you what question to answer next, like this: You are sometimes told to skip over some questions in this survey. When this happens you will see an arrow with

```
\mathbf{V}_1 Yes \rightarrow If Yes, Go to Question 1
```

No

laws and regulations. Personally identifiable information will not be made public and will only be released in accordance with federal

so we don't have to send you reminders. notice a number on the cover of this survey. This number is ONLY used to let us know if you returned your survey You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may

If you want to know more about this study, please call 1-800-874-5561

 Our records show that you are now in Aetna Better Health[®] of Louisiana. Is that right?

 $\Box_1 \quad \text{Yes} \rightarrow If \text{ Yes, Go to Question 3}$ $\Box, \text{ No}$

2. What is the name of your health plan? (Please print)

Your Health Care in the Last 6 Months

These questions ask about your own health care. Do <u>not</u> include care you got when you stayed overnight in a hospital. Do <u>not</u> include the times you went for dental care visits.

 In the last 6 months, did you have an illness, injury, or condition that <u>needed care right away</u> in a clinic, emergency room, or doctor's office?

Yes

- \Box_2 No ightarrow If No, Go to Question 5
- 4. In the last 6 months, when you <u>needed care right away</u>, how often did you get care as soon as you needed?
- □₁ Never
- \square_2 Sometimes
- Usually
- Always
- 5. In the last 6 months, did you make any appointments for a <u>check-up or routine care</u> at a doctor's office or clinic?

 \square_1 Yes \square_2 No \rightarrow If No, Go to Question 7

In the last 6 months, how often did you get an appointment for a <u>check-up or routine care</u> at a doctor's office or clinic as soon as you needed?

б.

7. In the last 6 months, <u>not</u> counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself?

 $□_0 \text{ None} → If None, Go to Question 15$ $□_1 \text{ 1 time}$ $□_2 \text{ 2}$ $□_3 \text{ 3}$

 \Box_{6}^{\vee} 10 or more times

8. In the last 6 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?

 \square_1 Yes \square_2 No

9. In the last 6 months, did you and a doctor or other health provider talk about starting or stopping a prescription medicine?

 \square_1 Yes \square_2 No \Rightarrow *If No, Go to Question 13*

10. Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?

 \square_1 Yes

11. Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want to take a medicine?

 \square_1 Yes \square_2 No

12. When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?

2	
No	Yes

 Never Sometimes Usually Always 	20. In the last 6 months, how often did your personal doctor spend enough time with you?	 1 Never 2 Sometimes 3 Usually 4 Always 	 Usually Always In the last 6 months, how often did your personal doctor show respect for what you had to say? 	 In the last 6 months, how often did your personal doctor listen carefully to you? Never Sometimes 	 1 Never 2 Sometimes 3 Usually 4 Always 	17. In the last 6 months, how often did your personal doctor explain things in a way that was easy to understand?	5 to 9	 In the last 6 months, how many times did you visit your personal doctor to get care for yourself? □ None → <i>If None, Go to Question 23</i> □ 1 time □ 2 	 15. A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor? □₁ Yes □₂ No → <i>If No, Go to Question 24</i> 	Your Personal Doctor	 14. In the last 6 months, how often was it easy to get the care, tests, or treatment you needed? 1 Never 2 Sometimes 3 Usually 4 Always 	Worst health care Best health care possible possible
The next questions ask about your experience with your health plan.	Your Health Plan	0 1 2 3 4 5 6 7 8 9 10 1	27. We want to know your rating of the specialist you saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?	 2 3 4 5 or more specialists 	26. How many specialists have you seen in the last 6 months? $\Box_{0} \text{ None } \rightarrow If \text{ None, Go to Question 28}$ $\Box_{1} \text{ 1 specialist}$	 Never Sometimes Usually Always 	25. In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed?	24. Specialists are doctors like surgeons, near doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments to see a specialist? □ ₁ Yes □ ₂ , No → If No, Go to Question 28	When you answer the next questions, do <u>not</u> include dental visits or care you got when you stayed overnight in a hospital.	Getting Health Care From Specialists	personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor? 0 1 2 3 4 5 6 7 8 9 10 0 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	 Usually Always Using any number from 0 to 10, where 0 is the worst

or menopause		37. In general, how would you rate your overall <u>mental or</u> <u>emotional</u> health?
 Is this medicin for at least 3 m 	46	☐₄ Fair □ ₅ Poor
L ₁ Yes		Very Good Good
 Do you now ne a doctor? Do <u>r</u> 	45	36. In general, how would you rate your overall health?
\square_1 Yes \square_2 No		About You
 Is this a condit 3 months? Do 	44	possible possible
\square_1 Yes \square_2 No -		0 1 2 3 4 5 6 7 8 9 10
 In the last 6 m times for the s 	43	possible, what number would you use to rate your health plan?
□ ₄ Alwa		35. Using any number from 0 to 10, where 0 is the worst
$\square_{1}^{1} \text{ Neve}$		□ ₃ Usually □ ₄ Always
individual or g		\square_1 Never \square_2 Sometimes
quitting smoki methods and s		your health plan easy to fill out?
strategies othe		3.4 In the last 6 months how often were the forms from
. In the last 6 m	42	$\Box_1 \text{Yes}$ $\Box_2 \text{No} \rightarrow If \text{ No, Go to Question 35}$
□ ₃ Usua □ ₄ Alwa		33. In the last 6 months, and your health plan give you any forms to fill out?
Som		Do the fact of months did to the bootthe along the two to the second and
patch, nasal sp		Usually
provider to ass tobacco? Exam		$\square_1 \text{ Never}$
. In the last 6 m recommended	41	plan's customer service staff treat you with courtesy and respect?
L₄ Alwa		32. In the last 6 months, how often did your health
Usua		La Usualiy La Always
		2 Sometimes
quit smoking c health provide		you needed?
). In the last 6 m	40	31. In the last 6 months, how often did your health plan's customer service give you the information or help
□ ₃ Not □₄ Don'		\square_1 Yes \square_2 No \rightarrow If No, Go to Question 33
D ₁ Ever		30. In the last 6 months, did you get information or help from your health plan's customer service?
some days, or	U U	Alwdys
	ρ	

	 Do you now smoke cigarettes or use tobacco every da some days, or not at all? I Every day Some days Not at all > <i>if Not at all, Go to Question 43</i> In the last 6 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan? I Never Sometimes Sometimes Usually A loways In the last 6 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication medication is using tobacco? Examples of medication to assist you with quitting smoking or using tobacco? Examples of medication to assist you with a discuss or provide methods and strategies are: telephone helpline, individual or group counseling, or cessation program. Never Never Sometimes Usually Always
1	 In the last 6 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan? In Never Sometimes Usually Always In the last 6 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum patch, nasal spray, inhaler, or prescription medicatic Never Sometimes Usually Always
12.	 In the last 6 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation progran 1 Never 2 Sometimes 3 Usually 4 Always
ů.	 In the last 6 months, did you get health care 3 or monthes for the same condition or problem? □₁ Yes □₂ No → <i>If No, Go to Question 45</i>
.4	 Is this a condition or problem that has lasted for at li 3 months? Do <u>not</u> include pregnancy or menopause 1 Yes 2 No
ý.	 Do you now need or take medicine prescribed by a doctor? Do <u>not</u> include birth control. □ 1 Yes □ 2 No → If No, Go to Question 47
16.	 Is this medicine to treat a condition that has lasted for at least 3 months? Do <u>not</u> include pregnancy or menopause.

Please do not include any other correspondence.
Center for the Study of Services PO Box 10810 Herndon, VA 20172-9904
Please return the completed survey in the postage-paid envelope to:
Thank You
 Read the questions to me Wrote down the answers I gave Answered the questions for me Translated the questions into my language Helped in some other way
How did that person help you? Mark one or more.
 Did someone help you complete this survey? [¬] [¬] [¬] [¬] [¬] [¬] ^{Thank} you. Please return ^{the} completed survey in the postage-paid envelope.
 What is your race? Mark one or more. White Black or African-American Asian Antive Hawaiian or other Pacific Islander American Indian or Alaska Native Other
 Are you of Hispanic or Latino origin or descent? □₁ Yes, Hispanic or Latino □₂ No, Not Hispanic or Latino
 9. What is the highest grade or level of school that you have completed? 1 8th grade or less 2 Some high school, but did not graduate 3 High school graduate or GED 4 Some college or 2-year degree 5 4-year college graduate 6 More than 4-year college degree
 Are you male or female? Male Female
□ ₅ 55 to 64 □ ₆ 65 to 74 □ ₇ 75 or older

NCQA CALCULATION GUIDELINES FOR RATING AND COMPOSITE MEANS AND GLOBAL PROPORTIONS

NCQA's HEDIS 2018, Volume 3: Specifications for Survey Measures contains detailed guidelines for calculation of survey results. These guidelines include:

- Criteria for including a survey in the results calculation. A questionnaire must have the final disposition code of *Complete and Valid Survey* to be included in the calculation of plan-level scores.
- Rules for handling appropriately answered questions (i.e., questions that comply with survey skip-pattern instructions).
- Rules for handling inappropriately answered questions (e.g., unanswered questions, multiple-mark questions, questions that should have been skipped, and questions within a skip pattern of an inappropriately answered or skipped gate item).
- Denominator reporting thresholds. Health plans must achieve a denominator of at least 100 responses to obtain a reportable result. If the denominator for a particular survey result calculation is less than 100, NCQA assigns a measure result of "NA".
- Rules for calculating denominators for questions and composites. The denominator for a question is equal to the total number of responses to that question. The denominator for a composite is the average number of responses across all questions in the composite.
- Rules for calculating rolling average composites and question summary rates.
- Rules for handling changes in submission entity (i.e., if a health plan changes how it reports HEDIS/CAHPS results from one year to the next.)

MEAN SCORES (COMPOSITES, RATINGS, AND COORDINATION OF CARE)

Mean scores serve as the basis for NCQA Accreditation scoring. They range from 1 to 3, where 1 is the lowest possible score and 3 is the highest possible score.

There are two steps needed to calculate single-item (ratings and Coordination of Care) mean scores and three steps to calculate composite mean scores:

Step 1

Convert member responses to score values of 1, 2, or 3 according to the following rules:

Measure Used in Accreditation Scoring	Mean Scoring Scale Based on Responses
Composites and related items; Coordination of Care	Never or Sometimes = 1; Usually = 2; Always = 3
Ratings	<i>0</i> to <i>6</i> = 1; 7 or <i>8</i> = 2; 9 or <i>10</i> = 3

Step 2

For a rating question, calculate the mean of all responses. This is the rating mean. Follow the same procedure for the *Coordination of Care* measure. For a composite, calculate the mean or all responses *for each question in the composite*.

Step 3 (Composite Measures Only)

Calculate the mean of the question means. This is the composite mean. (Note: each question in a composite is weighted equally, regardless of how many members respond.)

The step-by-step calculation of the *Getting Care Quickly* composite mean score is illustrated in the example for the Adult Commercial product line below.

This composite score is comprised of two questions, Q4 and Q6. Suppose the following member responses were collected:

Member	Q4	Q6
1	Usually (2)	Never (1)
2	Sometimes (1)	Always (3)
3	Always (3)	
4	Usually (2)	Usually (2)
5	Always (3)	Always (3)

Missing responses are not assigned any values, and are not included in the denominator.

After the mean response for each question is calculated, the composite mean score, which is a mean of the means, is calculated.

 $MEAN_{Q4} = (2 + 1 + 3 + 2 + 3) / 5 = 11 / 5 = 2.2000$

 $MEAN_{Q6} = (1 + 3 + 2 + 3) / 4 = 9 / 4 = 2.2500$

 $MEAN_{composite} = (2.2000 + 2.2500) / 2 = 2.2250$

In this example, the *Getting Care Quickly* composite mean score is 2.2250.

COMPOSITE GLOBAL PROPORTIONS

Global Proportions are *average* proportions of respondents who gave the plan a favorable rating on each question in a composite. There are three steps needed to calculate the composite global proportion:

Step 1

For each question in a composite, count the number of members who selected a favorable response option:

- For all composite questions except those in the *Shared Decision Making* composite, the favorable responses are Usually and Always.
- For the Shared Decision Making questions, the favorable response is Yes.

Step 2

For each question, determine the proportion of respondents rating favorably (i.e., Usually/Always or Yes).

Step 3

Calculate the average proportion rating favorably across all the questions in the composite. These are the composite global proportions. Note: each question in a composite is weighted equally, regardless of how many members respond.

Using the example above, here is an illustration of the step-by-step calculation of the *Getting Care Quickly* composite global proportion. Missing responses are not included in the denominator.

Response option	Q4	Q6	Global Proportion
Never or Sometimes	1/5=0.20	1/4=0.25	(0.20 + 0.25) / 2 = 0.2250
Usually	2 / 5 = 0.40	1/4=0.25	(0.40 + 0.25) / 2 = 0.3250
Always	2 / 5 = 0.40	2 / 4 = 0.50	(0.40 + 0.50) / 2 = 0.4500
Always or Usually	4 / 5 = 0.80	3 / 4 = 0.75	(0.80 + 0.75) / 2 = 0.7750

Therefore, 80.00 percent and 75.00 percent of members respectively provided favorable responses to the *Getting Care Quickly* questions Q4 and Q6. Averaging these two proportions yields the global proportion score of 77.50 percent for the *Getting Care Quickly* composite.

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Report of Results of

Aetna Better Health of Louisiana

2018 HEDIS[®]/CAHPS[®] Health Plan Survey

Child Medicaid with CCC Measure Version

for Medicaid Members Enrolled as of December 31, 2017



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WHAT'S NEW IN 2018

NCQA 2018 HEDIS/CAHPS SURVEY UPDATES

NCQA introduced the following changes to the HEDIS/CAHPS survey methodology this year:

• The sampling deduplication methodology was revised to allow survey vendors to develop their own method for identifying household members.

UPDATES TO THE 2018 CSS HEDIS/CAHPS HEALTH PLAN SURVEY REPORT

CSS introduced the following updates and enhancements to your HEDIS/CAHPS Health Plan Survey report:

- The *Key Driver Model* was updated based on the most current industry data.
- An updated and expanded Health Plan Quality Improvement Resource Guide is included.

ABOUT THIS REPORT

The key features of this 2018 HEDIS/CAHPS report, prepared by CSS for Aetna Better Health of Louisiana, hereafter referred to as ABH of LA, are highlighted below.

- All survey results presented in this report were calculated by CSS following the NCQA guidelines published in *HEDIS 2018, Volume 3: Specifications for Survey Measures.* To support the plan's quality improvement efforts, results are presented for <u>all</u> measures, regardless of whether the plan submits survey data to NCQA or achieves the NCQA-required minimum of 100 valid responses. Any measure result shown in this report that does not meet the NCQA reporting threshold of 100 valid responses is marked as "NA".
- Throughout the report, 2018 ABH of LA results are compared to national benchmark scores, represented by the 2018 CSS Child Medicaid Average and the 2017 NCQA Child Medicaid National Average for All Lines of Business (LOBs). The 2018 CSS Child Medicaid Average is calculated by pooling survey responses across representative Child Medicaid plans surveyed by CSS. The 2017 NCQA Child Medicaid National Average (All LOBs) is made up of Child Medicaid plans that submitted data to NCQA last year.
- Executive Summary provides a high-level overview of survey findings for ABH of LA. This section highlights areas of plan performance that are significantly above or below national benchmarks. If prior-year survey results are available, any statistically significant improvements or declines on key survey measures and changes in the plan's NCQA Accreditation percentiles are also noted. The plan's top priorities for quality improvement based on CSS's Key Driver Analysis are identified.
- Summary of Survey Results presents the plan's scores on key survey measures, including question summary rates (QSRs), global proportions, means, and NCQA Accreditation percentiles; changes in QSR and global proportion scores from the previous year (if applicable); and comparisons to relevant national benchmarks. Statistically significant differences in scores are noted.
- Detailed Performance Charts are provided for the rating questions, composite measures, and individual survey items representing the various CAHPS domains of care. The plan's 2018 QSRs and global proportions are compared to the 2018 CSS Child Medicaid Average on all measures. Where appropriate, the 2018 QSRs and global proportions are compared to the 2017 NCQA Child Medicaid National Average (All LOBs) and performance percentiles, calculated by NCQA. Where available, a three-year trend in plan scores is also shown.
- Scoring for NCQA Accreditation presents the plan's mean scores on relevant measures, which are used by NCQA for Accreditation scoring. If applicable and/or available, a three-year trend in the plan's scores is shown. The plan's 2018 Accreditation percentile is provided for all measures that meet the NCQA reporting threshold of 100 valid responses. This section of the report is limited to those measures that are scored for NCQA Accreditation.

- Analysis of Member Characteristics compares the plan's respondent profile to the national distribution of demographic characteristics and utilization variables (e.g., number of doctor visits, number of specialists seen, etc.). Variation in health plan ratings by member segment is examined.
- *Key Driver Analysis* identifies the areas or dimensions of health plan performance (key drivers) that are closely related to the overall rating of the plan. The CSS *Key Driver Model* quantifies the contribution of each key driver to the overall evaluation of the plan. ABH of LA results on each key driver are compared to the highest score among the 15 Child Medicaid plans contributing to the 2018 CSS Child Medicaid Average, yielding a measure of available room for improvement in each area. The result is then weighted by the key driver's contribution to the overall *Rating of Health Plan* score. Opportunities for improvement are prioritized based on the expected improvement in the overall health plan rating score due to improvement.
- The *Appendix* includes:
 - Survey Results at a Glance;
 - Detailed cross-tabulations of survey responses for every survey question, with additional tables summarizing performance on key survey measures;
 - Copies of survey materials; and
 - Step-by-step guidelines for calculating composite and rating mean scores and global proportions.

HEDIS/CAHPS 5.0H HEALTH PLAN SURVEY

BACKGROUND

Introduced by the Agency for Healthcare Research and Quality (AHRQ) in the mid-1990s, the Consumer Assessment of Healthcare Providers and Systems (CAHPS) program encompasses the full range of standardized surveys that ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers, such as accessibility of services and communication skills of providers.

The National Committee for Quality Assurance (NCQA) uses the Health Plan CAHPS survey in its Health Plan Accreditation Program as part of the Healthcare Effectiveness Data and Information Set (HEDIS). HEDIS measures health plan performance on important dimensions of care and service and is designed to provide purchasers and consumers with the information they need to reliably compare the performance of health care plans. For health plans seeking NCQA Accreditation, the Health Plan CAHPS survey represents the member satisfaction component of the HEDIS measurement set. The survey measures member *Satisfaction with the Experience of Care* and gives a general indication of how well the health plan meets members' expectations. Surveyed members are asked to rate various aspects of the health plan based on their experience with the plan during the previous six months.

EXECUTIVE SUMMARY

CSS administered the Child Medicaid with CCC Measure version of the 2018 HEDIS/CAHPS Health Plan Survey on behalf of ABH of LA between February 16 and May 15, 2018. The final survey sample for ABH of LA included 3,490 members. 787 members from the general population completed the survey, resulting in the NCQA response rate of 23.19 percent. This section highlights some of the key survey findings, including statistically significant improvements or declines on reportable CAHPS ratings and composites compared to 2017 (if applicable) and differences from national benchmarks. Results are based on the rates of members answering *8*, *9*, or *10* for ratings; *Yes* for the *Shared Decision Making* composite; and *Usually* or *Always* for all other composites. Statistical significance tests were conducted at the 95% confidence level. Changes in the plan's estimated NCQA Accreditation percentiles from 2017 (if applicable) as well as its top priorities for quality improvement are also listed.

KEY MEASURES SHOWING STATISTICALLY SIGNIFICANT IMPROVEMENTS OR DECLINES COMPARED TO 2017

Reportable Plan Rate IMPROVED	Reportable Plan Rate DECLINED			
No statistically significant improvements	No statistically significant declines			

KEY MEASURES SHOWING STATISTICALLY SIGNIFICANT DIFFERENCES FROM NATIONAL BENCHMARKS

	Reportable Plan Rate ABOVE National Benchmark	Reportable Plan Rate BELOW National Benchmark				
National Benchmark: 2018 CSS Child Medicaid Average						
None	Rating of Health Plan (by 5.83 points)					
National Benchmark: 2017 NCQA Child Medicaid National Average, All LOBs						
None	None Rating of Health Plan (by 5.22 points)					

CHANGE IN PLAN'S ESTIMATED NCQA ACCREDITATION PERCENTILES FROM 2017 TO 2018

NCQA Accreditation Percentile IMPROVED or 90th Percentile MAINTAINED	NCQA Accreditation Percentile DECLINED			
Rating of Personal Doctor (remained at 90th percentile)	Rating of Health Plan (from 75th to 25th percentile)			
Rating of All Health Care (remained at 90th percentile)	Getting Needed Care (from 90th to 50th percentile)			
How Well Doctors Communicate (remained at 90th percentile; retired from	Getting Care Quickly (from 90th to 50th percentile)			
Accreditation in 2015)				

TOP PRIORITIES FOR QUALITY IMPROVEMENT IDENTIFIED IN KEY DRIVER ANALYSIS

CSS's *Key Driver Analysis* identifies the areas of health plan performance and aspects of member experience that shape members' overall assessment of the plan. To the extent that these areas or experiences can be improved, the overall rating of the plan can be expected to improve as a result. Up to five quality improvement opportunities with the highest return on investment for your plan are identified below. Effective interventions in these areas have the greatest potential impact on the *Rating of Health Plan* score.

Top Priorities for Health Plan Quality Improvement

- 1. Improving the quality of physicians in the plan's network (personal doctors)
- 2. Improving member access to care (ease of getting needed care, tests, or treatment)
- 3. Improving member access to care (getting a checkup or routine care as soon as needed)
- 4. Improving the ability of the health plan customer service to provide members with necessary information or help
- 5. Improving member access to care (getting an appointment to see a specialist)

The remainder of this report examines these and other findings in greater detail.

SURVEY ADMINISTRATION PROTOCOL

CSS administered the Child Medicaid with CCC Measure version of the 2018 HEDIS/CAHPS Health Plan Survey on behalf of ABH of LA in accordance with the NCQA methodology detailed in *HEDIS 2018, Volume 3: Specifications for Survey Measures* and *Quality Assurance Plan for HEDIS 2018 Survey Measures*. Health plans administering the survey may choose between a mail-only methodology and a mixed (mail with telephone follow-up) methodology. Both of these standard survey protocols include two questionnaire mailings, each followed by a reminder postcard. For plans following the mail-only protocol, non-respondents are sent a third, final survey mailing. Non-respondents from the mixed-methodology samples are contacted by telephone.

ABH of LA opted for the mixed methodology. The standard data collection protocol consisted of the following milestones:

- An initial questionnaire with cover letter, which was mailed on February 16;
- An initial reminder/thank-you postcard, which was mailed on February 22;
- A replacement questionnaire with cover letter, which was mailed on March 23;
- An additional reminder/thank-you postcard, which was mailed on March 28; and
- A telephone follow-up phase targeting non-respondents, with up to six telephone follow-up attempts spaced at different times of the day and on different days of the week, which started on April 12.

Data collection closed on May 15, 2018. Data for the plan were submitted to NCQA on May 30, 2018.

SURVEY MATERIALS

The complete set of survey materials used for ABH of LA is provided in the Appendix. CSS designed survey materials for ABH of LA following the NCQA specifications detailed in *HEDIS 2018, Volume 3: Specifications for Survey Measures* and *Quality Assurance Plan for HEDIS 2018 Survey Measures*. All of the elements of the survey package, including the questionnaire, cover letters, postcards, and envelopes, were approved by NCQA prior to the initial mailing. The name and logo of the plan appeared on all of the mailing materials. The carrier envelope used for survey mailings was marked "RESPONSE NEEDED" or "FINAL REMINDER – PLEASE RESPOND", depending on the mailing wave, to enhance response rates. Each survey package included a postage-paid return envelope.

SAMPLE SELECTION

CSS followed NCQA's systematic sampling protocol to generate the survey sample for ABH of LA. Sample-eligible members were defined as plan members who were 17 years old or younger as of December 31, 2017; were currently enrolled; had been continuously enrolled for six months (with no more than one enrollment break of 45 days or less); and whose primary coverage was through Medicaid. The sample frame included a pre-screen status code to identify children that were likely to have a chronic condition (CCC) based on claim and encounter records. Using this code, a second sample was drawn from the child Medicaid CCC population, in addition to those members from the general child Medicaid population included in the initial sample. While the CCC sample was drawn based on member pre-screen status, the results for the CCC population presented in this report are based on responses to the survey. Children were included in the CCC results if their parent or caretaker responded "Yes" to all of the screener questions for any one of the following summary measures:

- Use of or Need of Prescription Medicines;
- Above-Average Use or Need for Medical, Mental Health, or Education Services;
- Functional Limitations Compared with Others of Same Age;
- Use of or Need for Specialized Therapies; and
- Treatment or Counseling for Emotional or Developmental Problems.

Prior to sampling, CSS carefully inspected the member file(s) provided by the plan and informed the plan of any errors or irregularities found (such as missing address elements or subscriber numbers). Once the quality assurance process had been completed, CSS processed member addresses through the USPS National Change of Address (NCOA) service to ensure that the mailing addresses were up-to-date. The final sample was generated following the NCQA-specified methodology, with no more than one member per household selected to receive the survey. CSS assigned each sampled member a unique identification number, which was used to track their progress throughout the data collection process.

NCQA's sampling methodology prevents plans from identifying disenrolled members after the start of survey administration. Plans that were unable to identify disenrollees prior to December 31, 2017 were advised to increase their sample size by a factor sufficient to compensate for members expected to leave the plan by the time the survey was fielded. Plans could also choose to oversample to receive more completed surveys.

The NCQA-prescribed sample size for health plans administering the Child Medicaid with CCC Measure version of the survey is 3,490 members. ABH of LA chose not to oversample. The final survey sample for ABH of LA included 3,490 members.

DATA CAPTURE

Questionnaires returned by mail were recorded using either manual data entry or optical scanning. Responses recorded via manual data entry were keyed by two independent data entry operators, and any discrepancies between the two response records were flagged and reconciled by a supervisor. Individual items on surveys recorded via optical scanning were sent to data entry operators if the scanning technology was unable to identify the specific response option selected with a pre-defined degree of certainty.

For plans selecting the mixed methodology, Computer Assisted Telephone Interviewing (CATI) technology was used to electronically capture survey responses obtained during telephone interviews. On-site CATI supervisors maintained quality control by monitoring the telephone interviews and keyboard entry of interviewers in real time. In addition, CSS research staff remotely monitored interviews on a regular basis. Due to the multiple mailings and varied modes of data collection, multiple survey responses could be received from the same sample member. In those cases, CSS included only one survey response (the most complete survey) in the final analysis dataset.

MEMBER DISPOSITIONS AND RESPONSE RATE

Among all of the ABH of LA sample members from the general population who met final eligibility criteria, 787 completed the survey, resulting in the NCQA response rate of 23.19 percent. Additional detail on sample member dispositions is provided in Exhibit 1.

Disposition				
	Тс	2018 CSS Child		
	Number	% Initial sample	Medicaid Average	
Initial Sample	1,650			
Disposition				
Complete and Eligible - Mail	153	9.27%	11.94%	
Complete and Eligible - Phone	185	11.21%	11.14%	
Complete and Eligible - Internet	0	0.00%	0.01%	
Complete and Eligible - Total	338	20.48%	23.10%	
Does not meet Eligible Population criteria	14	0.85%	1.27%	
Incomplete (but Eligible)	24	1.45%	2.12%	
Language barrier	29	1.76%	0.40%	
Mentally or physically incapacitated	0	0.00%	0.00%	
Deceased	0	0.00%	0.07%	
Refusal	312	18.91%	8.31%	
Nonresponse after maximum attempts	933	56.55%	64.00%	
Added to Do Not Call (DNC) list	0	0.00%	0.72%	
NCQA Response Rate**	21.03%	23.51%		

EXHIBIT 1. 2018 ABH OF LA CHILD MEDICAID WITH CCC MEASURE CAHPS SURVEY: SAMPLE MEMBER DISPOSITIONS AND RESPONSE RATE

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* Any sample members who called and requested another survey were given the option to complete the survey online. Due to the rarity of this occurrence any surveys completed online are included with mail responses.

**NCQA response rate = Complete and Eligible Surveys/[Complete and Eligible + Incomplete (but Eligible) + Refusal + Nonresponse after maximum attempts + Added to Do Not Call (DNC) List]

SATISFACTION WITH THE EXPERIENCE OF CARE DOMAIN

MEASURES

CAHPS Health Plan Survey 5.0H, Child Medicaid with CCC Measure version includes four global *rating questions* that ask respondents to rate the following items on a 0 to 10 scale:

- **Rating of Personal Doctor** (0 = worst personal doctor possible; 10 = best personal doctor possible)
- **Rating of Specialist Seen Most Often** (0 = worst specialist possible; 10 = best specialist possible)
- **Rating of All Health Care** (0 = worst health care possible; 10 = best health care possible)
- **Rating of Health Plan** (0 = worst health plan possible; 10 = best health plan possible)

The results for seven *composite measures* are also reported. Composite measures combine results from related survey questions into a single measure to summarize health plan performance in the areas listed below. The following composites are reported for the general child Medicaid population:

- Getting Needed Care combines responses to two survey questions that address member access to care:
 - In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?
 - In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as you needed?
- *Getting Care Quickly* combines responses to two survey questions that address timely availability of both urgent and routine care:
 - In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?
 - In the last 6 months, when you made an appointment for a check-up or routine care for your child at a doctor's office or clinic, how often did you get an appointment as soon as your child needed?
- *How Well Doctors Communicate* combines responses to four survey questions that address physician communication:
 - In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?

- In the last 6 months, how often did your child's personal doctor listen carefully to you?
- In the last 6 months, how often did your child's personal doctor show respect for what you had to say?
- In the last 6 months, how often did your child's personal doctor spend enough time with your child?
- *Customer Service* combines responses to two survey questions that ask about member experience with the health plan's customer service:
 - In the last 6 months, how often did customer service staff at your child's health plan give you the information or help you needed?
 - In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?
- Shared Decision Making combines responses to three survey questions that focus on decisions about taking prescription medicines:
 - Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?
 - Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want your child to take a medicine?
 - When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

The following composite measures are calculated and reported for the CCC population:

- Access to Specialized Services combines responses to three survey questions addressing the child's access to special equipment or devices, therapies, treatments, or counseling:
 - In the last 6 months, how often was it easy to get special medical equipment or devices for your child?
 - In the last 6 months, how often was it easy to get this therapy for your child?
 - In the last 6 months, how often was it easy to get this treatment or counseling for your child?
- Personal Doctor Who Knows Child combines responses to three survey questions addressing the doctor's understanding of the child's health issues:
 - In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

- Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?
- Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your <u>family's</u> day-to-day life?
- Coordination of Care for Children with Chronic Conditions combines responses to two survey items addressing care coordination needs related to the child's chronic condition:
 - In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?
 - In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

In addition to the seven composite measures listed above, question summary rates are also reported for two survey items summarizing the following concepts:

• Health Promotion and Education

In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

• Coordination of Care

In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?

The results for *Health Promotion and Education* and *Coordination of Care* are reported for the general child Medicaid population. Additional question summary rates calculated and reported for the CCC population include:

• Getting Needed Information

In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?

• Access to Prescription Medicines

In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

CALCULATION AND REPORTING OF RESULTS

QUESTION SUMMARY RATES AND COMPOSITE GLOBAL PROPORTIONS

Question Summary Rates (QSRs) express the proportion of respondents selecting the response option(s) of interest from a given question on the survey.

- Rating questions use a 0 to 10 scale with 10 being the most favorable response. Results are reported as the proportion of members selecting one of the top three responses (8, 9, or 10).
- Most survey items use a *Never, Sometimes, Usually,* or *Always* scale, with *Always* being the most favorable response. Results are reported as the proportion of members selecting *Usually* or *Always*.
- Shared Decision Making and Health Promotion and Education use a Yes or No scale, with Yes being the desired response. Results are reported as the proportion of members selecting Yes.
- Items contributing to CCC composites *Personal Doctor Who Knows Child* and *Coordination of Care for Children with Chronic Conditions* use a Yes or No scale, with Yes being the most favorable response. Results are reported as the proportion of members selecting Yes.

Composite Global Proportions express the proportion of respondents selecting the response option(s) of interest from a given group of questions on the survey. They are calculated by first determining the proportion of respondents selecting the reported response(s) on each survey question contributing to the composite and subsequently averaging these proportions across all items in the composite.

- For composite measures except *Shared Decision Making*, results are reported as *Usually* or *Always* global proportions.
- For the *Shared Decision Making* composite, the proportion of *Yes* is reported.
- For two of the three CCC composites (*Personal Doctor Who Knows Child* and *Coordination of Care for Children with Chronic Conditions*), the proportion of *Yes* is reported.

Throughout the report, all question summary rates and composite global proportions are rounded to two decimal places for display purposes (e.g., 0.23456 is displayed as 23.46%). However, all calculations involving rates and proportions, including statistical significance testing, are carried out prior to rounding. For more details on the calculations please refer to *HEDIS 2018, Volume 3: Specifications for Survey Measures* or consult the Appendix.

RATING AND COMPOSITE MEANS

In addition to the QSRs and global proportions, CSS calculated rating and composite means on a 3-point scale. The mean scoring procedure is described in more detail in the *Scoring for NCQA Accreditation* section as well as in the Appendix of this report.

NCQA MINIMUM DENOMINATOR SIZE

NCQA requires health plans to achieve a denominator of at least 100 valid responses to obtain a reportable result on a measure. The denominator for an individual question is the total number of valid responses to that question. The denominator for a composite is the average number of responses across all questions in the composite (note: composite denominators are rounded for display purposes). If the rate denominator is less than 100, NCQA assigns a measure result of "NA". This report presents results for all measures, regardless of denominator size. Any result that does not meet the NCQA threshold of 100 valid responses is denoted with "NA". The only exception is the *Scoring for NCQA Accreditation* section, where reporting is limited to the measures that meet the NCQA minimum denominator threshold.

COMPARISONS TO NATIONAL BENCHMARKS AND PRIOR-YEAR PLAN RESULTS

Throughout the report, the 2018 ABH of LA question summary rates and composite global proportions are compared to the 2018 CSS Child Medicaid Average as well as to the 2017 NCQA Child Medicaid National Average (All LOBs), where available. The 2018 CSS Child Medicaid Average is calculated by pooling survey responses across representative Child Medicaid plans surveyed by CSS. The 2017 NCQA Child Medicaid National Average (All LOBs) is made up of Child Medicaid plans that submitted data to NCQA last year.

If prior-year results are available for ABH of LA, they are provided alongside the 2018 plan results for comparison. Where appropriate, year-to-year changes in results are tested for statistical significance. All of the statistical tests are carried out at the 95% confidence level (i.e., there is a 95% probability that the observed difference is not due to chance).

SUMMARY OF SURVEY RESULTS

Exhibit 2 provides a high-level overview of the 2018 ABH of LA results on key survey measures. These include overall ratings, composite global proportions, and QSRs for additional content areas. Where applicable, changes in plan scores over time and comparisons to relevant national benchmarks are reported and tested for statistical significance.

			Difference** between 2018 Plan Rate and			2018 NCQA Accreditation Scoring		
CAHPS 5.0H Survey Measures*		2018 Plan Rate	2017 Plan Rate	2018 CSS Child Medicaid Average	2017 NCQA Child Medicaid National Average, All LOBs	Mean	Percentile for Accreditation	
Ratings (General Population)								
Rating of Personal Doctor		88.69%	-1.67%	-1.73%	-0.58%	2.7032	90th	
Rating of Specialist Seen Most Often	NA	88.33%	-4.62%	1.15%	1.03%	2.6667	90th	
Rating of All Health Care		86.15%	-3.04%	-2.29%	-0.57%	2.6038	90th	
Rating of Health Plan		80.62%	-5.34%	-5.83% 🔻	-5.22% 🔻	2.5692	25th	
Composite Measures (General Population)	Composite Measures (General Population)							
Getting Needed Care		87.52%	-3.34%	2.24%	3.02%	2.5402	50th	
Getting Care Quickly		89.59%	-4.44%	-0.57%	0.76%	2.6423	50th	
How Well Doctors Communicate		94.65%	0.85%	0.05%	1.16%	2.7779	90th	
Customer Service	NA	92.25%	3.92%	3.00%	4.16%	2.6654	90th	
Shared Decision Making	NA	80.21%	0.20%	0.79%	1.51%	Not calculated	Not scored	
Additional Content Areas (General Population)								
Health Promotion and Education		76.83%	-1.91%	2.04%	5.10%	2.5367	Not scored	
Coordination of Care	NA	83.67%	-2.73%	1.46%	0.76%	2.5000	75th	
Children with Chronic Conditions Measures (CC	Children with Chronic Conditions Measures (CCC Population)							
Access to Prescription Medicines		87.63%	0.30%	Not calculated	-3.02%	2.5972	Not scored	
Access to Specialized Services	NA	75.80%	-1.92%	Not calculated	-0.49%	2.3508	Not scored	
Getting Needed Information		91.29%	3.30%	Not calculated	0.01%	2.6899	Not scored	
Personal Doctor Who Knows Child		93.35%	1.49%	Not calculated	3.36%	Not calculated	Not scored	
Coordination of Care for Children With Chronic Conditions	NA	82.79%	-0.35%	Not calculated	4.89%	Not calculated	Not scored	

EXHIBIT 2. 2018 ABH OF LA CHILD MEDICAID WITH CCC MEASURE CAHPS SURVEY: SUMMARY OF RESULTS ON KEY MEASURES

* Results were calculated by CSS following NCQA specifications. At least 100 valid responses must be collected for a measure to be reportable by NCQA.

How Well Doctors Communicate was retired from Accreditation scoring in 2015. Accreditation mean and percentile values for this measure are provided for reference only.

NA appears next to the measure name and a lighter display is used for results to indicate that the result is not reportable by NCQA due to insufficient denominator (less than 100 responses). In such cases, CSS calculates measure results for reference only.

** Comparisons to prior-year results and relevant benchmark scores are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (n=100). All differences in rates are calculated prior to rounding and are rounded for display purposes only. All statistical tests are conducted at the 95% confidence level. Statistically significant differences between the plan and the comparison score are marked as 🛦 when the plan's score is higher or 🔻 when the plan's score is lower.

DETAILED PERFORMANCE CHARTS

This section of the report includes detailed charts for composite global proportions, rating question summary rates (QSRs), as well as additional QSRs for individual survey items. The charts have the following features:

TREND IN PLAN RESULTS

- Plan scores are trended over three consecutive years of data collection, if available. A result may not be available if the plan did not conduct the survey in a given year or if the measure is new or is not deemed appropriate for trending. In such cases, "No data" appears in place of the score.
- Where appropriate, changes in the distribution of favorable ratings over time are shown in the *Top Rating Distribution* panel of the chart (i.e., percent responding *8* vs. percent responding *9* or *10*, or percent responding *Usually* vs. percent responding *Always*).
- The number of valid responses (the NCQA-defined denominator, *n*) appears above each bar. If the number of responses is less than 100, "NA" appears next to the value of *n*, indicating that the result is not reportable by NCQA. CSS calculates the unofficial rate for reference only.
- Statistical comparisons are conducted between the current-year rate and each of the prior-year rates, if available. Where appropriate, differences in both standard (e.g., 8 + 9 + 10 or Usually + Always) as well as top-box (e.g., 9 + 10 or Always) rates are tested for statistical significance at the 95% confidence level. Statistically significant differences are indicated with a ★ symbol next to the comparison score. For example, ★ appearing next to the 2017 rate denotes a statistically significant difference between the 2018 and 2017 rates.

COMPARISON TO NCQA PERFORMANCE BENCHMARKS AND PERCENTILES

To provide ABH of LA with an indication of the plan's performance with respect to industry benchmarks on key CAHPS measures, CSS licensed the *2017 NCQA Quality Compass CAHPS Booklet*. The *CAHPS Booklet* includes QSRs and global proportions corresponding to the national Quality Compass averages as well as the 10th, 25th, 50th, 75th, and 90th performance percentiles for all lines of business. CSS's agreement with NCQA authorizes CSS to provide this information to ABH of LA for the plan's internal use only. Under the terms of this agreement, ABH of LA may not publicly report these results.

• If the 2017 NCQA benchmarks are available, the bar representing the 2018 ABH of LA score is juxtaposed against the NCQA percentile distribution, providing an indication of the plan's competitive position on the measure. Note that the performance percentiles displayed in these charts are calculated on the basis of QSRs and global proportions and are <u>different</u> from the mean score-based percentiles used for NCQA Accreditation scoring. In many cases, the plan's performance percentile will not correspond to its Accreditation percentile (see *Scoring for NCQA Accreditation*).

• The horizontal lines displayed on the charts correspond to the 2018 CSS Child Medicaid Average as well as the 2017 NCQA Child Medicaid National Average (All LOBs), if available. If the 2018 ABH of LA score is significantly different from any of these benchmark scores at the 95% confidence level, \star appears next to the relevant score.

Rating of Personal Doctor

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Rating of Specialist Seen Most Often

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Rating of All Health Care

Percent Responding 8, 9, or 10



Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Rating of Health Plan

Percent Responding 8, 9, or 10









Tests of statistical significance were conducted for the following reportable rates: (8 + 9 + 10) and (9 + 10). Statistically significant differences, tested at the 95% confidence level, between the plan's currentyear rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Needed Care (Composite)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Needed Care (Contributing Items)

Percent Responding Always or Usually



Q46. In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as you needed?



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Care Quickly (Composite)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Care Quickly (Contributing Items)

Percent Responding Always or Usually



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

How Well Doctors Communicate (Composite)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



How Well Doctors Communicate (Contributing Items)

Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Customer Service (Composite)

Percent Responding Always or Usually



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Customer Service (Contributing Items)

Percent Responding Always or Usually



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Shared Decision Making (Composite)

Percent Responding Yes



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Shared Decision Making (Contributing Items)

Percent Responding Yes



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Shared Decision Making (Contributing Items)

Percent Responding Yes

Q13. When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.







Comparison to National Averages and Percentiles*

* 2017 NCQA Child Medicaid National Percentile, All LOBs



Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.
Coordination of Care (Single Item)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Forms from Plan Were Easy to Fill Out (Single Item)

Percent Responding Always or Usually

Q53. In the last 6 months, how often were the forms from your child's health plan easy to fill out? (Note: Following NCQA guidelines, respondents who did not have to fill out any forms from the health plan are counted as answering "Always".)



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.



Percent Responding Always or Usually



Comparison to National Averages and Percentiles*



Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Access to Specialized Services (Composite)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Getting Needed Information (Single Item)

Percent Responding Always or Usually



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the following reportable rates: (Always + Usually) and Always. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Personal Doctor Who Knows Child (Composite)

Percent Responding Yes



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

Coordination of Care for Children With Chronic Conditions (Composite)

Percent Responding Yes



Comparison to National Averages and Percentiles*





Tests of statistical significance were conducted for the Yes rate. Statistically significant differences, tested at the 95% confidence level, between the plan's current-year rate and a comparison rate (the plan's prior-year, national, or, if applicable, regional rate) are marked with a \star symbol next to the comparison rate.

ANALYSIS OF MEMBER CHARACTERISTICS

This section of the report presents a detailed profile of the health plan's membership. In addition to member demographics and health status, responses to survey items that assess utilization of healthcare services are included.

Each plan's membership mix is shaped by multiple factors, most of which are beyond the scope of this survey. These include benefit design, geography, availability of health plan choices, and member self-selection into products that best meet their needs. CSS's analysis of industry data suggests that there is considerable variation in demographic makeup and member utilization patterns across plans. To the extent that various member segments have distinct healthcare needs, utilization patterns, expectations, experiences, as well as attitudes and perceptions, their ratings of the *same* health plan will likely differ.

Certain member characteristics (e.g., health status) appear to be directly related to differences in healthcare needs and utilization levels. For example, some plans have predominantly healthy members, whose interactions with care providers and the plan tend to be limited. By contrast, other plans serve populations with higher rates of illness. These members tend to have more frequent encounters with the healthcare system and as a result may become more experienced users of health plans. The ways in which members use the plan, the frequency of their interactions with providers and staff, and their overall level of familiarity with how the plan works may affect ratings.

In addition to health care needs and utilization patterns, demographic characteristics have been shown to influence survey responses. For example, all else being equal, older respondents and members of certain ethnic groups (e.g., Hispanic or Latino respondents) tend to rate their health care providers and plans more positively. By contrast, more educated members rate more critically, regardless of age or ethnicity.

While the interplay between these membership variables (often referred to as the plan's "case mix") and health plan ratings is complex, health plan ratings clearly vary across demographic groups and user segments. Understanding the plan's case mix can help managers to gain insight into possible sources of this variation.

The charts on the following pages compare your plan's membership profile to the relevant national distribution on demographic characteristics and utilization patterns. The pie charts in the upper half of each panel contrast the distribution of the ABH of LA membership on a given variable (e.g., gender, education level, number of doctor visits, etc.) with the national distribution on the same variable. The bar chart in the lower half of each panel shows how the overall rating of the plan varies by member segment.

HEALTH STATUS AND DEMOGRAPHICS

The following characteristics are profiled in this section:

- Child's age
- Child's gender
- Child's health status
- Child's mental or emotional health status
- Respondent's age
- Respondent's gender
- Respondent's education level
- Respondent's relationship to the child
- Child's race
- Child's ethnicity (Hispanic or Latino)



* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.



49170

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.



49170

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.



* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.



49170

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.

USE OF SERVICES

The following utilization measures are included in this section:

- Seeking urgent care
- Making appointments for routine care
- Discussing prescription medications with doctor
- Having a personal doctor
- Receiving care from a provider other than personal doctor
- Making an appointment to see a specialist
- Number of visits to a doctor's office or clinic
- Number of specialists seen



* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.

Q7. In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care?

Q47. How many specialists has your child seen in the last 6 months? (Note: the question applies only to those respondents who had appointments with specialists.)



Note: all percentages are rounded for display. Rating of Health Plan score should be interpreted with caution if the size of the group (pie slice) is small.

* Represents the combined distribution of responses to this question for all plans included in the 2018 CSS Child Medicaid Average.

** Includes members of this health plan who answered the question and provided a valid response to Q54 (Rating of Health Plan). "No data" appears in place of the score if none of the group respondents provided a valid response to Q54 or if no one rated the plan as 8, 9, or 10.

SCORING FOR NCQA ACCREDITATION

To be used for HEDIS reporting and NCQA Accreditation, HEDIS/CAHPS survey results must be calculated by NCQA. All of the results reported in this section should be used only as guidelines for estimating the plan's Accreditation score.

CALCULATION OF MEAN SCORES

This section outlines how NCQA assigns points toward Accreditation earned by the plan based on its CAHPS survey results. Mean scores provide the basis for calculating Accreditation points. For more information, please refer to the following documents: *HEDIS 2018, Volume 3: Specifications for Survey Measures* and *NCQA 2018 Accreditation Benchmarks and Thresholds – Mid Year Update* (released in August of 2018).

As the first step in the mean scoring procedure, all of the original responses are converted to a 3-point scale at the respondent level as follows (note: missing, invalid, and "Don't know" responses are excluded):

Measure Used in Accreditation Scoring	Mean Scoring Scale Based on Responses
Composites and related items; Coordination of Care	Never or Sometimes = 1; Usually = 2; Always = 3
Ratings	<i>0</i> to 6 = 1; 7 or 8 = 2; 9 or 10 = 3

Next, for each rating question, single-item measure (e.g., *Coordination of Care*), and survey item contributing to a composite, the mean of these recoded score values is computed across all valid responses. For composite measures, the mean of the question means is computed to arrive at the composite mean (note: each question in a composite is weighted equally, regardless of how many members respond). An example of this calculation is illustrated in the Appendix.

NCQA determines the Accreditation points contributed by each CAHPS survey measure by first comparing the plan's mean score on the measure with a national 90th percentile "benchmark" and with national thresholds (the 75th, 50th and 25th percentiles). The plan's percentile on each measure is then translated into a point value component of the Accreditation score. A health plan's CAHPS survey results can contribute up to 13 points towards the plan's total NCQA Accreditation score. CSS does not calculate the CAHPS component of the plan's Accreditation score.

The *How Well Doctors Communicate* composite measure was retired from Accreditation scoring in 2015. However, NCQA continues to provide the national benchmark and thresholds for this measure, and health plans may find their scores on this composite informative. This report includes your plan's score trend on *How Well Doctors Communicate* for reference.

THREE-YEAR TREND IN ACCREDITATION MEANS

The charts on the following pages show the trend in the plan's mean scores over time, where applicable and/or available. Since these scores are used exclusively for Accreditation scoring, the reported means are limited to the measures that are scored for NCQA Accreditation and meet the NCQA minimum denominator threshold of 100 valid responses. The charts have the following features:

- The 2018 NCQA Accreditation percentile is provided at the top of each chart. Note that this percentile value is based on the plan's mean score and may not necessarily correspond to its performance percentile shown in the *Detailed Results Charts*.
- The plan's Accreditation mean scores are plotted in relation to the NCQA Accreditation percentile thresholds.
- If the number of responses is less than 100, "NA" appears next to the year label, indicating that the result is not reportable by NCQA. In such cases the result is not displayed.



"(NA)" indicates that the score is not reportable by NCQA because fewer than 100 responses were collected for the measure.



"(NA)" indicates that the score is not reportable by NCQA because fewer than 100 responses were collected for the measure.



"(NA)" indicates that the score is not reportable by NCQA because fewer than 100 responses were collected for the measure.

KEY DRIVER ANALYSIS

OBJECTIVES

CSS's Key Driver Analysis (KDA) highlights some of the key differences between high- and low-rated health plans at the industry level. The principal objectives of the KDA are:

- To isolate a set of plan attributes, or key drivers, that distinguish high-rated plans from low-rated plans;
- To highlight industry best practices on the key driver measures;
- To compare ABH of LA to industry best practices in these areas; and
- To estimate the impact of improving the plan's performance on these measures on its overall rating.

TECHNICAL APPROACH

INDUSTRY VIEW

Industry-level analysis, which uses health plans as units of analysis, has several important advantages compared to the alternative approach, which focuses on member experiences *within* a single plan. Certain plan attributes are strongly related to member satisfaction *at the industry level*. However, these relationships may be missed if we focus on only one plan at a time. For example, it has been shown that plans that are rated highly on measures of access and availability of care tend to have high overall ratings. Conversely, poor access scores are associated with low overall plan scores. This relationship is clear when ratings are compared *across* plans. However, *within* a specific plan, member experiences may not be sufficiently varied to reveal the underlying relationship. That is, if all of the plan's members are equally dissatisfied with access to care, this measure will show a misleadingly low correlation with the overall rating of the plan. As a result, the plan may underestimate the key role of access to care as a driver of member satisfaction and miss a critical opportunity for improvement.

In addition, expressing every CAHPS survey variable as a plan-level rate yields a complete and rich information set on each plan. This effectively eliminates any "gaps" in respondent-level data from a single plan caused by survey skip patterns and allows every response to be used in the analysis.

Finally, in addition to the standard CAHPS performance measures, other sources of differences between health plans can be explored, increasing the explanatory power of the model and allowing for more precise estimation of the individual key driver effects. These include experience rates, which are based on responses to the CAHPS screener questions. Screeners establish whether a member had a particular type of experience or interaction with the plan (e.g.,

contacted customer service, searched for information in the plan's written materials, etc.). CSS's analysis shows that these experience variables explain a significant portion of the plan's overall satisfaction score. Additional components of the overall score include utilization rates and demographic characteristics of the plan's membership, addressed in more detail in the *Analysis of Member Characteristics* section of this report. Clearly, from the plan's perspective, some of these factors are more actionable than others. However, to yield an accurate model of key drivers of member satisfaction, the analysis must consider any and all measurable influences on the overall rating of the plan.

KEY DRIVER MODEL DEVELOPMENT

The CSS *Key Driver Model* was developed based on a rich dataset of CAHPS survey results comprising 395 Child Medicaid samples included in the National CAHPS Benchmarking Database (NCBD) in 2015 and 2014. CSS performed regression analysis of health plan ratings to identify the sources of variation in overall satisfaction scores across the industry spectrum, using individual health plans as units of analysis. Regression analysis expresses mathematically the relationship between plan attributes (predictors) and overall satisfaction scores, controlling for interdependencies among the predictors and other factors that may influence ratings (e.g., member demographics, utilization patterns, etc.). Predictors were chosen carefully to yield a model that is both meaningful and actionable from the health plan's point of view.

All of the plan variables, including potential drivers of satisfaction (i.e., variables that the plan may consider actionable) and control variables (member demographics, health status, utilization rates, product type, and year of data collection) were entered into the regression model, and the independent contribution of each variable was estimated. As in the past, CSS excluded *Rating of All Health Care* from the list of predictors both because of its high correlation with *Rating of Health Plan* and the presence of other survey items that measure more specific aspects of member experience. If included, *Rating of all Health Care* would account for a large portion of the variance and confound coefficient estimates for the remaining variables in the model.

INDUSTRY KEY DRIVER MODEL

The table below lists five key drivers of Child Medicaid member satisfaction in order of importance, from highest to lowest, based on their relative contribution to the *Rating of Health Plan* score. These variables have statistically significant coefficients in the regression model (*p*-value < 0.1). Performance on these variables, together with the control variables, explains 67 percent of the industry variation in Child Medicaid health plan ratings. Note that this ordering reflects *only* the strength of the overall relationship between each key driver and the health plan score at the industry level. It does not take into account how ABH of LA is currently performing on these measures, and is thus not necessarily indicative of the plan's improvement opportunities. Plan-specific improvement targets, which take into account both the strength of the key driver and the plan's current performance in the area, are presented graphically in the next section.

Ratings of the plan are strongly related to members' ability to get the care they need as soon as they need it (Q15, Q46, and Q6). *Rating of Personal Doctor* (Q41) may reflect the quality of the health plan's network and its ability to contract with better providers.

Key Driver	Interpretation
Q15. Ease of getting needed care, tests, or treatment (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of respondents reporting that the necessary care, tests, or treatment were easy to get, the higher the overall plan score
Q41. Rating of Personal Doctor (percent 8, 9, or 10)	The higher the proportion of members rating their child's personal doctor as 8, 9, or 10, the higher the overall plan score
Q50. Customer service provided needed information or help (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of respondents who got the information or help they needed when they called customer service, the higher the overall plan score
Q46. Got specialist appointment as soon as needed (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of respondents who were able to get a specialist appointment when they needed it, the higher the overall plan score
Q6. Got an appointment for a check-up or routine care as soon as needed (percent <i>Always</i> or <i>Usually</i>)	The higher the proportion of respondents who made checkup/routine care appointments for their child at a doctor's office or clinic during the past 6 months, the higher the overall plan score

OPPORTUNITIES FOR PLAN QUALITY IMPROVEMENT

Exhibit 3 lists opportunities and priorities for improvement identified specifically for ABH of LA. The ordering reflects both the strength of each key driver in the broad industry context and the plan's current performance on the measure.

The middle panel of the chart compares the plan's current performance to the *best practice* score on each key driver. CSS defined the best practice score as the highest score among the 15 Child Medicaid plans contributing to the 2018 CSS Child Medicaid Average. Room for improvement, represented by the green arrows on the chart, is the difference between the 2018 ABH of LA score and the best practice score.

The bar chart on the right displays the expected improvement in the overall *Rating of Health Plan* score that could be achieved by ABH of LA if it performed on par with the best practice plan on each of the key driver measures. Each bar represents the plan's room for improvement on the key driver weighted by its contribution to the *Rating of Health Plan* score.

EXHIBIT 3. 2018 ABH OF LA CHILD MEDICAID WITH CCC MEASURE CAHPS SURVEY: KEY AREAS AND PRIORITIES FOR IMPROVEMENT

Current Key Driver Performance		Room for Improvement on Key Driver	Overall Improvement Opportunity
2018 Plan Rate		Percentage Point Difference Between Current Key Driver Score and the Best Practice Score *	Expected Percentage Point Improvement in Rating of Health Plan score (percent 8, 9, or 10) if Key Driver Performs at Best Practice Level
Q41. Rating of Personal Doctor (percent <i>8, 9,</i> or <i>10</i>)	88.69%	+6.73% > 95.42%	+2.89%
Q15. Ease of getting needed care, tests, or treatment (percent <i>Always</i> or <i>Usually</i>)	89.96%	+4.72% > 94.68%	+2.28%
Q6. Got an appointment for a check-up or routine care as soon as needed (percent <i>Always</i> or <i>Usually</i>)	90.44%	+5.74%	+0.76%
Q50. Customer service provided needed information or help (percent <i>Always</i> or <i>Usually</i>)	86.90%	+3.27%	+0.58%
Q46. Got specialist appointment as soon as needed (percent <i>Always</i> or <i>Usually</i>)	85.07%	+4.27%	+0.44%
* Best score on the key driver measure among all plans included	in the 2018 C	SS Child Medicaid Average	49170

HEALTH PLAN QUALITY IMPROVEMENT RESOURCES FOR KEY DRIVERS

CSS's Industry *Key Driver Analysis* lists improvement opportunities and priorities for your plan. The following is a list of possible interventions and resources related to each of the key drivers. This section is included as a guide to assist the plan in its quality improvement efforts. Some of these resources may be more applicable to your plan than others, especially because many of the cited interventions are intended to be implemented at the practice or provider level. For a useful introduction to quality improvement (QI), refer to The Agency for Health Care Research and Quality's (AHRQ) reference guide that includes descriptions of QI strategies in health delivery systems (<u>https://www.ahrq.gov/sites/default/files/wysiwyg/cahps/quality-improvement/improvement-guide/4-approach-qi-process/cahps-section-4-ways-to-approach-qi-process.pdf</u>).

IMPROVING ACCESS TO CARE: SCHEDULING APPOINTMENTS FOR ROUTINE AND SPECIALTY CARE; EASE OF GETTING NEEDED CARE, TESTS, OR TREATMENT (Q6 & Q46; Q15)

Removing barriers to care is central to improving the health care experience of plan members. The following resources suggest ways to improve patient access to care, tests, and treatment. For child Medicaid members, two key drivers tap into this concept. The first key driver is whether members scheduled an appointment for routine care. The second is ease of getting care, tests, and treatment. Because the two are so closely linked, resources related to both key drivers are presented together.

- Alternative Access Centers This brief (<u>http://www.rwjf.org/content/dam/farm/reports/issue_briefs/2015/rwjf419415</u>) from the Robert Wood Johnson Foundation highlights the growing capacity of retail clinics and telemedicine to meet patient medical needs, particularly in rural and underserved communities and for patients with acute but non-serious conditions who need care quickly. Providing patients with alternative venues to access health care, rather than the traditional doctor's office or hospital, lowers barriers to care (<u>https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4795318/</u>).
- Same-Day Appointment Scheduling The Agency for Healthcare Research and Quality (AHRQ) recommends a method of scheduling that leaves part of each physician's day open for same-day appointments, rather than a traditional scheduling model that books appointments weeks or months in advance. Because the method does not differentiate between urgent and routine care, patients with non-urgent concerns are able to schedule appointments sooner than under traditional scheduling methods. For more information, see http://www.ahrq.gov/cahps/quality-improvement/improvement
- Implement Process Improvements to Streamline Patient Flow Delays experienced by patients while waiting for care, tests, or treatment can be minimized through a variety of mechanisms. For example, reallocating tasks such as physical exams and ordering x-rays to physician's assistants and nurse practitioners frees up physicians' time to attend to more pressing patient concerns. The exact form of these improvements will vary widely by practice. See http://www.ahrq.gov/research/findings/final-reports/ptflow/index.html for examples of interventions provided by AHRQ.

- Importance of Usual Source of Care A usual source of care is important not only for satisfaction purposes, but also because usual sources of care are
 related to health outcomes. These papers, funded by AHRQ, explore the role of a usual source of care in ensuring that children receive proper care. See
 http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3512198/ and http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3512198/ and http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3512198/ and http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3262919/.
- Patient-Centered Medical Homes (PCMH) This model increases patient access to physicians. There are many resources available that provide information on the medical home model of care and health equity. To start, see this Institute of Medicine report: https://nam.edu/wp-content/uploads/2015/06/PatientCenteredMedicalHome.pdf. There is also Family Medicine for America's Health, which is a collaboration of family medicine organizations dedicated to improving health care by expanding and emphasizing primary care through the use of patient-centered medical homes. See http://fmahealth.org/ for details and resources. For AHRQ's resources on transitioning a practice to a patient-centered medical home model, see http://www.pcmh.ahrq.gov/.
- Improve Referral Communication The coordination of care between primary and specialist providers can be a challenge and may affect patient
 perceptions of their specialist care. Improving the coordination of care and case management can increase satisfaction with specialists. For examples of
 interventions that improve care coordination efficiency and quality, see https://innovations.ahrq.gov/profiles/electronic-referrals-and-communicationsreduce-wait-times-specialty-appointments-and as well as https://innovations.ahrq.gov/profiles/referring-physicians-send-electronic-handoff-notepertinent-patient-information-emergency.

IMPROVING QUALITY OF DOCTORS IN HEALTH PLAN NETWORK (Q41)

These resources concentrate on improving the physician-patient relationship, with a focus on communication. Implementing the solutions proposed here may result in improved doctor ratings.

- Help Patients Communicate Patients who can effectively communicate their needs tend to have higher satisfaction with their care. AHRQ recommends four interventions that prepare patients to better communicate with their providers, including record sharing, writing down talking points prior to visits, and "coached care" programs. Many of these recommendations could be adapted for parents or guardians of younger patients. See http://www.ahrq.gov/cahps/quality-improvement/improvement-guide/6-strategies-for-improving/communication/strategy6i-shared-decisionmaking.html and http://www.ahrq.gov/cahps/quality-improvement/improvement-guide/6-strategies-for-improving/communication/strategy6i-shared-improving/communication/strategy6htools.html. For a sample communication template that providers can distribute to patients before or during visits, see http://www.rwjf.org/content/dam/farm/toolkits/2013/rwjf404048.
- Build Physician-Patient Relationships An article published in the British Journal of General Practice found that patients seeing their preferred doctor rated their satisfaction with visits significantly higher than patients who did not have a doctor preference or those who would have preferred to see a different doctor. Prioritizing continuity of care by honoring patients' physician preferences may increase patient satisfaction
 (http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1326072/). Additionally, a study of English National Health Service data found that confidence and trust in a doctor is an important predictor of overall patient satisfaction (http://www.ncbi.nlm.nih.gov/pubmed/18416910/), while a Harvard study found that a positive physician-patient relationship correlates with better healthcare outcomes (https://www.ncbi.nlm.nih.gov/pmc/articles/PMC1326072/).

IMPROVING ABILITY OF CUSTOMER SERVICE TO PROVIDE MEMBERS WITH INFORMATION OR HELP (Q50)

As representatives of the plan, customer service personnel must ensure that those adults responsible for the enrollee's care have confidence and trust in customer service staff and the information they provide. The following sources make recommendations for improving customer service.

- Develop Customer Service Standards To improve customer service, AHRQ suggests first articulating which aspects of customer service are most
 important to your organization. After developing these standards, monitor performance and promote accountability among staff. For more information,
 see http://www.ahrq.gov/cahps/quality-improvement/improvement/improvement-guide/6-strategies-for-improving/customer-service/strategy6q-custservice-standards.html.
- Iterative Improvement for Member Services This RAND paper details a case study in which a health plan used additional surveys to supplement CAHPS results and more thoroughly assess member satisfaction with customer service. Throughout the process, plan leadership continually examined and adjusted improvement goals. The intervention resulted in a reduction of wait time for customer service calls and increased member satisfaction with customer service, as measured on the CAHPS survey. See http://www.rand.org/pubs/working_papers/WR517.html.
- Implement Service Recovery Procedures When customers have a complaint, service recovery programs support customer service personnel in identifying
 and remedying the problem. While complaints may be inevitable, their proper handling can reassure members and restore loyalty to the health plan. See
 http://www.ahrq.gov/cahps/quality-improvement/improvement/improvement-guide/6-strategies-for-improving/customer-service/strategy6p-service-recovery.html.

APPENDIX

SURVEY RESULTS AT A GLANCE

		Global Proportion	Valid	Respo	nses	Accredita	ation Means and P	ercentiles				
	CAHPS 5.0H Survey Measures	2016	2017	2018	2016	2017	2018	2016	2017	2018	2018 CSS Child Medicaid Average	2017 NCQA Child Medicaid National Average, All LOBs
	Q14. Rating of All Health Care	80.32%	89.20%	86.15%	249	287	260	2.5382 (50th)	2.6725 (90th)	2.6038 (90th)	88.44%	86.72%
Overall Ratings	Q41. Rating of Personal Doctor	87.23%	90.37%	88.69%	282	301	283	2.6844 (75th)	2.7276 (90th)	2.7032 (90th)	90.42%	89.27%
(% 8, 9, or 10)	Q48. Rating of Specialist Seen Most Often	80.65% (NA)	92.96% (NA)	88.33% (NA)	62	71	60	2.6290 (NA)	2.7183 (NA)	2.6667 (NA)	87.19%	87.30%
	Q54. Rating of Health Plan	78.77%	85.96%	80.62%	325	349	325	2.4985 (<25th)	2.6447 (75th)	2.5692 (25th)	86.45% 🔻	85.84% 🔻
Cotting Noodod Caro	Getting Needed Care Composite	86.14%	90.86%	87.52%	158	180	163	2.5704 (75th)	2.6241 (90th)	2.5402 (50th)	85.27%	84.50%
(% Always or Usually)	Q15. Easy to get needed care	89.92%	92.68%	89.96%	248	287	259				90.28%	
	Q46. Easy to see specialists	82.35% (NA)	89.04% (NA)	85.07% (NA)	68	73	67				80.27%	
Cotting Core Quickly	Getting Care Quickly Composite	88.97%	94.03%	89.59%	186	207	197	2.6549 (50th)	2.7562 (90th)	2.6423 (50th)	90.15%	88.83%
(% Abyeve or Llevelly)	Q4. Got urgent care as soon as needed	90.70%	93.38%	88.73%	129	151	142				91.24%	
(% Always or Usually)	Q6. Got routine care as soon as needed	87.24%	94.68%	90.44%	243	263	251				89.07%	
	How Well Doctors Communicate Composite	94.78%	93.80%	94.65%	230	255	239	2.7911 (90th)	2.7797 (90th)	2.7779 (90th)	94.60%	93.49%
How Well Doctors	Q32. Doctor explained things	96.52%	95.29%	96.23%	230	255	239				95.00%	
Communicate*	Q33. Doctor listened carefully	95.20%	93.33%	95.82%	229	255	239				95.84%	
(% Always or Usually)	Q34. Doctor showed respect	96.52%	96.86%	97.07%	230	255	239				97.21%	
	Q37. Doctor spent enough time	90.87%	89.72%	89.50%	230	253	238				90.37%	
Customor Sorvico	Customer Service Composite	86.93% (NA)	88.33%	92.25% (NA)	88	103	84	2.5909 (NA)	2.6155 (75th)	2.6654 (NA)	89.25%	88.09%
(% Always or Lisually)	Q50. Provided needed information/help	85.23% (NA)	81.55%	86.90% (NA)	88	103	84				84.48%	
(76 Always of Osually)	Q51. Treated with courtesy/respect	88.64% (NA) 🔺	95.10%	97.59% (NA)	88	102	83				94.01%	
Shared Decision	Shared Decision Making Composite	78.37% (NA)	80.01% (NA)	80.21% (NA)	79	91	82				79.42%	78.70%
Making**	Q11. Discussed reasons to take a medicine	96.20% (NA)	94.38% (NA)	90.24% (NA)	79	89	82				91.48%	
(% Voc)	Q12. Discussed reasons not to take a medicine	64.56% (NA)	69.57% (NA)	68.67% (NA)	79	92	83				66.64%	
(% Yes)	Q13. Discussed what was best for you	74.36% (NA)	76.09% (NA)	81.71% (NA)	78	92	82				80.13%	
Other Areas	Q8. Health Promotion and Education (% Yes)	69.92%	78.75%	76.83%	246	287	259				74.79%	71.73%
Other Areas	Q40. Coordination of Care (% Always or Usually)	85.54% (NA)	86.41%	83.67% (NA)	83	103	98	2.4819 (NA)	2.5437 (90th)	2.5000 (NA)	82.21%	82.91%

Results were calculated by CSS following NCQA specifications. At least 100 valid responses must be collected for a measure to be reportable by NCQA.

"NA" appears next to the result if is not reportable by NCQA due to insufficient denominator (less than 100 responses). In such cases, CSS calculates the result for reference only.

Comparisons to prior-year results and relevant benchmark scores are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (n=100). All statistical tests are conducted at the 95% confidence level prior to rounding. Statistically significant differences between the plan and the comparison score are marked as **a** when the plan's score is higher or **v** when the plan's score is lower.

* How Well Doctors Communicate was retired from Accreditation scoring in 2015. Accreditation mean and percentile values for this measure are provided for reference only.

** Shared Decision Making is not scored for NCQA Accreditation.

CROSS-TABULATIONS OF SURVEY RESPONSES

ith the Experience of Care

		Gl	NCQA Accreditation Scoring					
	2017 NCQA National	2018 CSS		Plan Rate	2018 Plan	2018 Percentile		
res*	Average, All LOBs	Average	2018	2017	2016	Mean	Accreditati Scoring*	
Doctor	89.27%	90.42%	88.69%	90.37%	87.23%	2.7032	90th	
st	87.30%	87.19%	88.33%	92.96%	80.65%	2.6667	90th	
h Care	86.72%	88.44%	86.15%	89.20%	80.32%	2.6038	90th	
lan	85.84%	86.45%	80.62%	85.96%	78.77%	2.5692	25th	
are	84.50%	85.27%	87.52%	90.86%	86.14%	2.5402	50th	
kly	88.83%	90.15%	89.59%	94.03%	88.97%	2.6423	50th	
Communicate	93.49%	94.60%	94.65%	93.80%	94.78%	2.7779	90th	
	88.09%	89.25%	92.25%	88.33%	86.93%	2.6654	90th	
laking	78.70%	79.42%	80.21%	80.01%	78.37%	No Applicable Mean	Not scored t Accred.	
ent Areas								
and Education	71.73%	74.79%	76.83%	78.75%	69.92%	2.5367	Not scored t Accred.	
are	82.91%	82.21%	83.67%	86.41%	85.54%	2.5000	75th	

4

ated by CSS following NCQA specifications. At least 100 valid responses must be collected for a measure to be reportable by NCQA. A lighter display is used to indicate that a e by NCQA due to insufficient denominator (less than 100 responses). In such cases, CSS calculates measure results only for internal plan reporting.

sed on the 2018 Accreditation Benchmarks and Thresholds released by NCQA in January 2018. The How Well Doctors Communicate measure was removed from accreditation direction of Care was added in 2018

$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	ge				Respor Ger	ndent's ider	Child's Age			Respondent's Education			Child's Health Status			Child's Doctor Visits in Last 6 Months			
No. No. <td>era</td> <td rowspan="2">2018</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>(Q</td> <td>79)</td> <td colspan="2">(Q74)</td> <td colspan="2">(Q80)</td> <td colspan="3">(Q58)</td> <td colspan="3">(Q7)</td>	era	2018						(Q	79)	(Q74)		(Q80)		(Q58)			(Q7)		
A B C D E F G H I J K L M N O P Q R 6,002 338 362 337 30 303 157 106 70 42 98 185 267 51 117 67 216 53 3 3 4 1 2 1 1 0 1 2 2 1 0 0 2 2 1 0 0 2 2 1 0 0 2 2 1 0 0 2 2 1 0 0 2 2 1 0 0 2 2 1 0 0 0 2 2 1 0 0 1 0 1 1 0 1 0 1 0 0 0 0 0 0 0 0 0 <	2018 CSS Av		2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more	
60,002 338 362 337 303 303 157 106 70 42 98 185 267 51 117 67 216 533 3 3 4 11 2 1 10 12 22 11 100 00 22 NA	А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
53 33 33 44 1 2 1 <	6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46	
NA NA <th< th=""><td>53</td><td>3</td><td>3</td><td>4</td><td>1</td><td>2</td><td>1</td><td>1</td><td>1</td><td>0</td><td>1</td><td>2</td><td>2</td><td>1</td><td>0</td><td>0</td><td>2</td><td>-</td></th<>	53	3	3	4	1	2	1	1	1	0	1	2	2	1	0	0	2	-	
5,949 335 3359 333 29 301 156 105 69 42 97 183 265 50 17 67 214 99.1% 99.1% 99.2% 98.8% 96.7% 99.3% 99.4% 99.1% 98.6% 100.0% 99.0% 98.9% 99.3% 98.0% 100.0% 99.1% 99.3% 99.3% 99.1% 99.1% 99.0% 99.0% 99.3% 99.3% 99.1% 99.1% 99.0% 99.3% 99.3% 99.1% 99.1% 99.3% 90.3% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
99.1% 99.2% 98.8% 96.7% 99.3% 99.4% 99.6% 100.0% 99.0% 98.9% 99.3% 98.0% 100.0% 100.0% 99.1% 97. 2,270 146 155 130 11 132 81 42 20 16 41 84 108 25 10 99.1% 99.1% 68. 38.2% 43.6% 43.2% 39.0% 37.9% 43.9% 51.9% 40.0% 29.0% 38.1% 42.3% 45.9% 40.8% 50.0% 58.8% 13.4% 47.7% 68. 3,679 189 204 203 18 169 75 63 49 26 56 99 157 25 7 58.8% 112 68. 61.8% 56.4% 56.8% 61.0% 62.1% 48.1% 60.0% 71.0% 61.9% 57.7% 54.1% 59.2% 50.0% 41.2% 86.6% 52.3% 31. 61.9% A A I I G G I I I G </th <td>5,949</td> <td>335</td> <td>359</td> <td>333</td> <td>29</td> <td>301</td> <td>156</td> <td>105</td> <td>69</td> <td>42</td> <td>97</td> <td>183</td> <td>265</td> <td>50</td> <td>17</td> <td>67</td> <td>214</td> <td>45</td>	5,949	335	359	333	29	301	156	105	69	42	97	183	265	50	17	67	214	45	
2,270 146 155 130 11 132 81 42 20 16 41 84 108 25 10 9 102 38.2% 43.6% 43.2% 39.0% 37.9% 43.9% 51.9% 40.0% 29.0% 38.1% 42.3% 45.9% 40.8% 50.0% 58.8% 13.4% 47.7% 68. 3,679 189 204 203 18 169 75 63 49 26 56 99 157 25 7 58.8% 112.4% 47.7% 68. 61.8% 56.4% 56.8% 61.0% 62.1% 56.1% 48.1% 60.0% 71.0% 61.9% 57.7% 54.1% 59.2% 50.0% 41.2% 86.6% 52.3% 31. 4 A A A I I I G I </th <td>99.1%</td> <td>99.1%</td> <td>99.2%</td> <td>98.8%</td> <td>96.7%</td> <td>99.3%</td> <td>99.4%</td> <td>99.1%</td> <td>98.6%</td> <td>100.0%</td> <td>99.0%</td> <td>98.9%</td> <td>99.3%</td> <td>98.0%</td> <td>100.0%</td> <td>100.0%</td> <td>99.1%</td> <td>97.8%</td>	99.1%	99.1%	99.2%	98.8%	96.7%	99.3%	99.4%	99.1%	98.6%	100.0%	99.0%	98.9%	99.3%	98.0%	100.0%	100.0%	99.1%	97.8%	
38.2% 43.6% 43.2% 39.0% 37.9% 43.9% 51.9% 40.0% 29.0% 38.1% 42.3% 40.8% 50.0% 58.8% 13.4% 47.7% 68. 3,679 189 204 203 18 169 75 63 49 26 56 99 157 25 7 58 112 61.8% 56.4% 56.8% 61.0% 62.1% 56.1% 48.1% 60.0% 71.0% 61.9% 57.7% 54.1% 59.2% 50.0% 41.2% 86.6% 52.3% 31. 4 A A I	2,270	146	155	130	11	132	81	42	20	16	41	84	108	25	10	9	102	3	
3,679 189 204 203 18 169 75 63 49 26 56 99 157 25 7 58 112 61.8% 56.4% 56.8% 61.0% 62.1% 56.1% 48.1% 60.0% 71.0% 61.9% 57.7% 54.1% 59.2% 50.0% 41.2% 86.6% 52.3% 31. 7 A A I I G G I I G I	38.2%	43.6%	43.2%	39.0%	37.9%	43.9%	51.9%	40.0%	29.0%	38.1%	42.3%	45.9%	40.8%	50.0%	58.8%	13.4%	47.7%	68.9%	
61.8% 56.4% 56.8% 61.0% 62.1% 56.1% 48.1% 60.0% 71.0% 61.9% 57.7% 54.1% 59.2% 50.0% 41.2% 86.6% 52.3% 31. A A I I G I I QR PR PQ	3,679	189	204	203	18	169	75	63	49	26	56	99	157	25	7	58	112	14	
A I I G G I QR PR PQ	61.8%	56.4%	56.8%	61.0%	62.1%	56.1%	48.1%	60.0%	71.0%	61.9%	57.7%	54.1%	59.2%	50.0%	41.2%	86.6%	52.3%	31.1%	
		А					Ι		G							QR	PR	PQ	

centage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence le

need care right away (Q3)

	ge				Respoi Ger	ndent's nder	Child's Age			Respondent's Education			Child's	s Health S	Status	Child's Doctor Visits in Last 6 Months			
	era				(Q	79))				(Q80)			(Q58)			(Q7)		
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more	
	Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
	2,270	146	155	130	11	132	81	42	20	16	41	84	108	25	10	9	102	31	
r	45	4	4	1	0	4	0	2	2	0	2	2	4	0	0	1	3	C	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	2,225	142	151	129	11	128	81	40	18	16	39	82	104	25	10	8	99	31	
	98.0%	97.3%	97.4%	99.2%	100.0%	97.0%	100.0%	95.2%	90.0%	100.0%	95.1%	97.6%	96.3%	100.0%	100.0%	88.9%	97.1%	100.0%	
	22	1	2	3	0	1	0	1	0	0	1	0	1	0	0	0	1	C	
	1.0%	0.7%	1.3%	2.3%	0.0%	0.8%	0.0%	2.5%	0.0%	0.0%	2.6%	0.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	
	173	15	8	9	1	14	5	8	2	3	2	10	12	3	0	1	8	5	
	7.8%	10.6%	5.3%	7.0%	9.1%	10.9%	6.2%	20.0%	11.1%	18.8%	5.1%	12.2%	11.5%	12.0%	0.0%	12.5%	8.1%	16.1%	
	209	13	14	13	3	10	7	4	2	1	8	4	10	2	1	0	11	1	
	9.4%	9.2%	9.3%	10.1%	27.3%	7.8%	8.6%	10.0%	11.1%	6.3%	20.5%	4.9%	9.6%	8.0%	10.0%	0.0%	11.1%	3.2%	
	1,821	113	127	104	7	103	69	27	14	12	28	68	81	20	9	7	79	25	
	81.8%	79.6%	84.1%	80.6%	63.6%	80.5%	85.2%	67.5%	77.8%	75.0%	71.8%	82.9%	77.9%	80.0%	90.0%	87.5%	79.8%	80.6%	
×							Н	G											
	2,030	126	141	117	10	113	76	31	16	13	36	72	91	22	10	7	90	26	
	91.2%	88.7%	93.4%	90.7%	90.9%	88.3%	93.8%	77.5%	88.9%	81.3%	92.3%	87.8%	87.5%	88.0%	100.0%	87.5%	90.9%	83.9%	
k																			

centage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence le

ge				Respor Gen	ndent's ider	Child's Age			Respondent's Education			Child's Health Status			Child's Doctor Visits in Last 6 Months		
era				(Q7	79)		(Q74)			(Q80)		(Q58)			(Q7)		
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
83	7	5	3	0	7	2	3	2	2	0	5	6	0	1	0	6	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,919	331	357	334	30	296	155	103	68	40	98	180	261	51	16	67	210	46
98.6%	97.9%	98.6%	99.1%	100.0%	97.7%	98.7%	97.2%	97.1%	95.2%	100.0%	97.3%	97.8%	100.0%	94.1%	100.0%	97.2%	100.0%
4,350	252	266	246	17	232	131	76	43	31	75	138	190	46	14	17	186	42
73.5%	76.1%	74.5%	73.7%	56.7%	78.4%	84.5%	73.8%	63.2%	77.5%	76.5%	76.7%	72.8%	90.2%	87.5%	25.4%	88.6%	91.3%
1,569	79	91	88	13	64	24	27	25	9	23	42	71	5	2	50	24	2
26.5%	23.9%	25.5%	26.3%	43.3%	21.6%	15.5%	26.2%	36.8%	22.5%	23.5%	23.3%	27.2%	9.8%	12.5%	74.6%	11.4%	8.7%
				F	Е	HI	G	G				Ν	М		QR	Р	Р

centage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence le
n appointment for their child for health care (Q5)

ge				Respor Ger	ndent's nder	C	hild's Ag	е	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R
4,350	252	266	246	17	232	131	76	43	31	75	138	190	46	14	17	186	42
104	1	3	3	0	1	0	1	0	0	1	0	1	0	0	0	1	C
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,246	251	263	243	17	231	131	75	43	31	74	138	189	46	14	17	185	42
97.6%	99.6%	98.9%	98.8%	100.0%	99.6%	100.0%	98.7%	100.0%	100.0%	98.7%	100.0%	99.5%	100.0%	100.0%	100.0%	99.5%	100.0%
58	2	1	4	0	2	0	2	0	0	1	1	2	0	0	1	1	C
1.4%	0.8%	0.4%	1.6%	0.0%	0.9%	0.0%	2.7%	0.0%	0.0%	1.4%	0.7%	1.1%	0.0%	0.0%	5.9%	0.5%	0.0%
406	22	13	27	2	20	6	11	5	4	9	9	17	4	1	3	15	3
9.6%	8.8%	4.9%	11.1%	11.8%	8.7%	4.6%	14.7%	11.6%	12.9%	12.2%	6.5%	9.0%	8.7%	7.1%	17.6%	8.1%	7.1%
755	52	41	36	3	47	30	12	9	3	17	27	37	12	2	2	41	7
 17.8%	20.7%	15.6%	14.8%	17.6%	20.3%	22.9%	16.0%	20.9%	9.7%	23.0%	19.6%	19.6%	26.1%	14.3%	11.8%	22.2%	16.7%
3,027	175	208	176	12	162	95	50	29	24	47	101	133	30	11	11	128	32
 71.3%	69.7%	79.1%	72.4%	70.6%	70.1%	72.5%	66.7%	67.4%	77.4%	63.5%	73.2%	70.4%	65.2%	78.6%	64.7%	69.2%	76.2%
	С																
3,782	227	249	212	15	209	125	62	38	27	64	128	170	42	13	13	169	39
 89.1%	90.4%	94.7%	87.2%	88.2%	90.5%	95.4%	82.7%	88.4%	87.1%	86.5%	92.8%	89.9%	91.3%	92.9%	76.5%	91.4%	92.9%
						Н	G										

age				Respor Ger	ndent's ider	C	Child's Age	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
er				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 A	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
157	9	5	13	0	8	3	4	2	2	1	4	6	3	0	0	0	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,845	329	357	324	30	295	154	102	68	40	97	181	261	48	17	67	216	46
97.4%	97.3%	98.6%	96.1%	100.0%	97.4%	98.1%	96.2%	97.1%	95.2%	99.0%	97.8%	97.8%	94.1%	100.0%	100.0%	100.0%	100.0%
1,310	67	69	73	10	56	20	23	22	8	23	33	58	8	0	67	0	(
22.4%	20.4%	19.3%	22.5%	33.3%	19.0%	13.0%	22.5%	32.4%	20.0%	23.7%	18.2%	22.2%	16.7%	0.0%	100.0%	0.0%	0.0%
1,604	83	65	74	8	75	37	31	15	6	26	50	71	9	3	0	83	(
27.4%	25.2%	18.2%	22.8%	26.7%	25.4%	24.0%	30.4%	22.1%	15.0%	26.8%	27.6%	27.2%	18.8%	17.6%	0.0%	38.4%	0.0%
1,324	69	86	74	6	63	37	19	13	9	14	44	59	9	1	0	69	(
22.7%	21.0%	24.1%	22.8%	20.0%	21.4%	24.0%	18.6%	19.1%	22.5%	14.4%	24.3%	22.6%	18.8%	5.9%	0.0%	31.9%	0.0%
727	40	54	35	0	39	21	12	6	7	12	20	33	6	1	0	40	(
12.4%	12.2%	15.1%	10.8%	0.0%	13.2%	13.6%	11.8%	8.8%	17.5%	12.4%	11.0%	12.6%	12.5%	5.9%	0.0%	18.5%	0.0%
366	24	28	26	3	20	14	6	3	4	7	10	16	6	1	0	24	(
6.3%	7.3%	7.8%	8.0%	10.0%	6.8%	9.1%	5.9%	4.4%	10.0%	7.2%	5.5%	6.1%	12.5%	5.9%	0.0%	11.1%	0.0%
388	34	40	34	2	31	20	9	4	5	11	17	19	8	6	0	0	34
6.6%	10.3%	11.2%	10.5%	6.7%	10.5%	13.0%	8.8%	5.9%	12.5%	11.3%	9.4%	7.3%	16.7%	35.3%	0.0%	0.0%	73.9%
126	12	15	8	1	11	5	2	5	1	4	7	5	2	5	0	0	12
2.2%	3.6%	4.2%	2.5%	3.3%	3.7%	3.2%	2.0%	7.4%	2.5%	4.1%	3.9%	1.9%	4.2%	29.4%	0.0%	0.0%	26.1%
514	46	55	42	3	42	25	11	9	6	15	24	24	10	11	0	0	46
8.8%	14.0%	15.4%	13.0%	10.0%	14.2%	16.2%	10.8%	13.2%	15.0%	15.5%	13.3%	9.2%	20.8%	64.7%	0.0%	0.0%	100.0%
	Α											Ν	MO	Ν	R	R	PQ

ge				Respor Ger	ndent's ider	C	Child's Ag	9	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
4,535	262	288	251	20	239	134	79	46	32	74	148	203	40	17	0	216	46
48	3	1	5	1	2	0	1	2	0	2	1	2	1	0	0	3	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,487	259	287	246	19	237	134	78	44	32	72	147	201	39	17	0	213	46
98.9%	98.9%	99.7%	98.0%	95.0%	99.2%	100.0%	98.7%	95.7%	100.0%	97.3%	99.3%	99.0%	97.5%	100.0%		98.6%	100.0%
3,356	199	226	172	9	187	103	61	32	25	55	113	153	29	15	0	159	4(
74.8%	76.8%	78.7%	69.9%	47.4%	78.9%	76.9%	78.2%	72.7%	78.1%	76.4%	76.9%	76.1%	74.4%	88.2%		74.6%	87.0%
1,131	60	61	74	10	50	31	17	12	7	17	34	48	10	2	0	54	6
25.2%	23.2%	21.3%	30.1%	52.6%	21.1%	23.1%	21.8%	27.3%	21.9%	23.6%	23.1%	23.9%	25.6%	11.8%		25.4%	13.0%

	ge				Respor Ger	ndent's nder	C	hild's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
	2,173	262	288	251	20	239	134	79	46	32	74	148	203	40	17	0	216	46
r	18	1	2	3	0	1	1	0	0	0	0	1	1	0	0	0	1	C
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,155	261	286	248	20	238	133	79	46	32	74	147	202	40	17	0	215	46
	99.2%	99.6%	99.3%	98.8%	100.0%	99.6%	99.3%	100.0%	100.0%	100.0%	100.0%	99.3%	99.5%	100.0%	100.0%		99.5%	100.0%
	68	8	2	6	1	7	3	3	2	0	3	4	7	1	0	0	8	C
	3.2%	3.1%	0.7%	2.4%	5.0%	2.9%	2.3%	3.8%	4.3%	0.0%	4.1%	2.7%	3.5%	2.5%	0.0%		3.7%	0.0%
	180	24	30	22	3	21	8	11	5	4	7	12	19	5	0	0	21	3
	8.4%	9.2%	10.5%	8.9%	15.0%	8.8%	6.0%	13.9%	10.9%	12.5%	9.5%	8.2%	9.4%	12.5%	0.0%		9.8%	6.5%
	310	29	33	34	2	26	18	6	4	0	13	15	24	3	1	0	23	6
	14.4%	11.1%	11.5%	13.7%	10.0%	10.9%	13.5%	7.6%	8.7%	0.0%	17.6%	10.2%	11.9%	7.5%	5.9%		10.7%	13.0%
	1,597	200	221	186	14	184	104	59	35	28	51	116	152	31	16	0	163	37
	74.1%	76.6%	77.3%	75.0%	70.0%	77.3%	78.2%	74.7%	76.1%	87.5%	68.9%	78.9%	75.2%	77.5%	94.1%		75.8%	80.4%
										K	J				. –			
	1,907	229	254	220	16	210	122	65	39	28	64	131	176	34	17	0	186	43
	88.5%	87.7%	88.8%	88.7%	80.0%	88.2%	91.7%	82.3%	84.8%	87.5%	86.5%	89.1%	87.1%	85.0%	100.0%		86.5%	93.5%
¢							Н	G										

	ge				Respor Gen	ndent's ider	C	Child's Ag	е	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	4,535	262	288	251	20	239	134	79	46	32	74	148	203	40	17	0	216	46
	61	1	1	1	0	1	1	0	0	0	1	0	1	0	0	0	1	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	4,474	261	287	250	20	238	133	79	46	32	73	148	202	40	17	0	215	40
	98.7%	99.6%	99.7%	99.6%	100.0%	99.6%	99.3%	100.0%	100.0%	100.0%	98.6%	100.0%	99.5%	100.0%	100.0%		99.5%	100.0%
	1,380	83	92	79	5	76	42	26	13	9	24	46	54	18	9	0	52	3
	30.8%	31.8%	32.1%	31.6%	25.0%	31.9%	31.6%	32.9%	28.3%	28.1%	32.9%	31.1%	26.7%	45.0%	52.9%		24.2%	67.4%
	3,094	178	195	171	15	162	91	53	33	23	49	102	148	22	8	0	163	1
	69.2%	68.2%	67.9%	68.4%	75.0%	68.1%	68.4%	67.1%	71.7%	71.9%	67.1%	68.9%	73.3%	55.0%	47.1%		75.8%	32.6%
r													Ν	М			R	Q

went to a doctor's office/clinic to get care and whose doctor talked about starting/stopping medication (Q7 & Q10)

ge				Respor Ger	ndent's nder	C	hild's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
1,380	83	92	79	5	76	42	26	13	9	24	46	54	18	9	0	52	3
6	1	3	0	0	1	0	1	0	0	1	0	0	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
1,374	82	89	79	5	75	42	25	13	9	23	46	54	17	9	0	52	3
99.6%	98.8%	96.7%	100.0%	100.0%	98.7%	100.0%	96.2%	100.0%	100.0%	95.8%	100.0%	100.0%	94.4%	100.0%		100.0%	96.8%
1,257	74	84	76	5	67	37	23	12	8	21	42	48	15	9	0	48	2
91.5%	90.2%	94.4%	96.2%	100.0%	89.3%	88.1%	92.0%	92.3%	88.9%	91.3%	91.3%	88.9%	88.2%	100.0%		92.3%	86.7%
117	8	5	3	0	8	5	2	1	1	2	4	6	2	0	0	4	
8.5%	9.8%	5.6%	3.8%	0.0%	10.7%	11.9%	8.0%	7.7%	11.1%	8.7%	8.7%	11.1%	11.8%	0.0%		7.7%	13.3%

went to a doctor's office/clinic to get care and whose doctor talked about starting/stopping medication (Q7 & Q10)

$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		ge				Respor Gen	ndent's der	C	Child's Ag	e	Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
No. No. <th></th> <td>era</td> <td></td> <td></td> <td></td> <td>(Q7</td> <td>79)</td> <td></td> <td>(Q74)</td> <td></td> <td></td> <td>(Q80)</td> <td></td> <td></td> <td>(Q58)</td> <td></td> <td></td> <td>(Q7)</td> <td></td>		era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
A B C D E F G H I J K L M N O P Q R 1,380 83 92 79 5 76 42 26 13 9 24 46 54 18 9 0 52 3 16 0		2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
1,380 83 92 79 5 76 42 26 13 9 24 46 54 18 9 0 52 33 16 0 <th></th> <th>А</th> <th>В</th> <th>С</th> <th>D</th> <th>E</th> <th>F</th> <th>G</th> <th>Н</th> <th>I</th> <th>J</th> <th>K</th> <th>L</th> <th>М</th> <th>Ν</th> <th>0</th> <th>Р</th> <th>Q</th> <th>R</th>		А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		1,380	83	92	79	5	76	42	26	13	9	24	46	54	18	9	0	52	3
NA <th< th=""><th></th><th>16</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>(</th></th<>		16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
1,364 83 92 79 5 76 42 26 13 9 24 46 54 18 9 0 52 3 98.8% 100.0% 100		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
98.8% 100.0%		1,364	83	92	79	5	76	42	26	13	9	24	46	54	18	9	0	52	3
909 57 64 51 3 52 27 18 10 8 15 32 34 14 7 0 39 1 66.6% 68.7% 69.6% 64.6% 60.0% 68.4% 64.3% 69.2% 76.9% 88.9% 62.5% 69.6% 63.0% 77.8% 77.8% 75.0% 58.1% 455 26 28 28 2 24 15 8 3 1 9 14 20 4 2 0 13 1 33.4% 31.3% 30.4% 35.4% 40.0% 31.6% 35.7% 30.8% 23.1% 11.1% 37.5% 30.4% 37.0% 22.2% 22.2% 25.0% 41.9% * **** *** *** <td< th=""><th></th><th>98.8%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th></th><th>100.0%</th><th>100.0%</th></td<>		98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
66.6% 68.7% 69.6% 64.6% 60.0% 68.4% 64.3% 69.2% 76.9% 88.9% 62.5% 69.6% 63.0% 77.8% 77.8% 75.0% 58.1% 455 26 28 28 2 24 15 8 3 1 9 14 20 4 2 0 13 1 33.4% 31.3% 30.4% 35.4% 40.0% 31.6% 35.7% 30.8% 23.1% 11.1% 37.5% 30.4% 37.0% 22.2% 22.2% 25.0% 41.9% 4		909	57	64	51	3	52	27	18	10	8	15	32	34	14	7	0	39	18
455 26 28 28 2 24 15 8 3 1 9 14 20 4 2 0 13 1 33.4% 31.3% 30.4% 35.4% 40.0% 31.6% 35.7% 30.8% 23.1% 11.1% 37.5% 30.4% 37.0% 22.2% 22.2% 25.0% 41.9% * ************************************		66.6%	68.7%	69.6%	64.6%	60.0%	68.4%	64.3%	69.2%	76.9%	88.9%	62.5%	69.6%	63.0%	77.8%	77.8%		75.0%	58.1%
33.4% 30.4% 35.4% 40.0% 31.6% 35.7% 30.8% 23.1% 11.1% 37.5% 30.4% 37.0% 22.2% 22.2% 25.0% 41.9% A		455	26	28	28	2	24	15	8	3	1	9	14	20	4	2	0	13	1;
		33.4%	31.3%	30.4%	35.4%	40.0%	31.6%	35.7%	30.8%	23.1%	11.1%	37.5%	30.4%	37.0%	22.2%	22.2%		25.0%	41.9%
	ł																		

went to a doctor's office/clinic to get care and whose doctor talked about starting/stopping medication (Q7 & Q10)

	łge				Respor Gen	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	ïsits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	1,380	83	92	79	5	76	42	26	13	9	24	46	54	18	9	0	52	3
	21	1	0	1	0	1	1	0	0	0	0	1	1	0	0	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
	1,359	82	92	78	5	75	41	26	13	9	24	45	53	18	9	0	51	3
	98.5%	98.8%	100.0%	98.7%	100.0%	98.7%	97.6%	100.0%	100.0%	100.0%	100.0%	97.8%	98.1%	100.0%	100.0%		98.1%	100.0%
	1,089	67	70	58	3	62	31	22	12	9	21	34	41	16	8	0	43	2
	80.1%	81.7%	76.1%	74.4%	60.0%	82.7%	75.6%	84.6%	92.3%	100.0%	87.5%	75.6%	77.4%	88.9%	88.9%		84.3%	77.4%
	270	15	22	20	2	13	10	4	1	0	3	11	12	2	1	0	8	
	19.9%	18.3%	23.9%	25.6%	40.0%	17.3%	24.4%	15.4%	7.7%	0.0%	12.5%	24.4%	22.6%	11.1%	11.1%		15.7%	22.6%
ł																		

erage				Respor Gen (Q7	ndent's ider 79)	C	hild's Ago (Q74)	e	Respon	dent's Ed (Q80)	ucation	Child's	s Health S (Q58)	Status	Child's La	Doctor V st 6 Mont (Q7)	isits in hs
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
4,535	262	288	251	20	239	134	79	46	32	74	148	203	40	17	0	216	46
53	2	1	2	0	2	0	2	0	0	1	1	2	0	0	0	2	(
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,482	260	287	249	20	237	134	77	46	32	73	147	201	40	17	0	214	46
 98.8%	99.2%	99.7%	99.2%	100.0%	99.2%	100.0%	97.5%	100.0%	100.0%	98.6%	99.3%	99.0%	100.0%	100.0%		99.1%	100.0%
0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0 0%	0.0%	0.0%	0 0%	0.0%	0.0%	0.0%	0.0%	0	0 0%	
 0.570	0.0 /8	0.0 %	0.070	0.070	0.070	0.070	0.070	0.0 %	0.070	0.070	0.0 %	0.0 %	0.070	0.070		0.070	0.07
0.3%	0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%
15	4	0.070	1	1	3	3	0.070	0.070	1	0.070	1	4	0.070	0.070	0	4	(
0.3%	1.5%	0.0%	0.4%	5.0%	1.3%	2.2%	1.3%	0.0%	3.1%	1.4%	0.7%	2.0%	0.0%	0.0%		1.9%	0.0%
 14	2	3	4	0	2	2	0	0	0	2	0	1	1	0	0	2	(
0.3%	0.8%	1.0%	1.6%	0.0%	0.8%	1.5%	0.0%	0.0%	0.0%	2.7%	0.0%	0.5%	2.5%	0.0%		0.9%	0.0%
20	3	0	5	0	3	0	1	2	0	1	2	1	2	0	0	3	(
 0.4%	1.2%	0.0%	2.0%	0.0%	1.3%	0.0%	1.3%	4.3%	0.0%	1.4%	1.4%	0.5%	5.0%	0.0%		1.4%	0.0%
87	6	7	10	1	5	2	1	3	0	2	3	5	1	0	0	3	3
1.9%	2.3%	2.4%	4.0%	5.0%	2.1%	1.5%	1.3%	6.5%	0.0%	2.7%	2.0%	2.5%	2.5%	0.0%		1.4%	6.5%
97	5	7	9	0	5	3	1	1	2	1	2	3	1	1	0	5	(
2.2%	1.9%	2.4%	3.6%	0.0%	2.1%	2.2%	1.3%	2.2%	6.3%	1.4%	1.4%	1.5%	2.5%	5.9%		2.3%	0.0%
255	16	14	19	3	13 5 50	8	3	5	0	/ 0.0%	9	11 5 50/	2	3	0	14	4.00
 0.7% 761	0.2%	4.9%	7.0%	15.0%	5.5%	0.0%	3.9%	10.9%	0.0%	9.0%	0.1%	0.0%	5.0%	17.0%		0.5%	4.3%
17.0%	47 18 1%	40 16 0%	30 14 5%	25.0%	42 17 7%	25 18 7%	د ا 16 9%	9 19.6%	0 18.8%	13.7%	20.4%	32 15 9%	27 5%	4 23 5%		34 15 9%	28.3%
 797	34	46	.54	20.070	30	10.7 /0	10.0 %	4		7	20.77	25	21.070	20.070	0	29	20.07
17.8%	13.1%	16.0%	21.7%	15.0%	12.7%	12.7%	15.6%	8.7%	9.4%	9.6%	15.6%	12.4%	20.0%	0.0%		13.6%	10.9%
2,406	143	164	110	7	134	74	45	22	20	42	77	119	14	9	0	120	23
53.7%	55.0%	57.1%	44.2%	35.0%	56.5%	55.2%	58.4%	47.8%	62.5%	57.5%	52.4%	59.2%	35.0%	52.9%		56.1%	50.0%

age				Respor Ger	ndent's nder	Ghild's Age F				ident's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
2018 CSS Aver	2018	2017	2016	Male	Eemale (67	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Cood	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R
4,535 53	262 2	288 1	251 2	20 0	239 2	134 0	79 2	46 0	32 0	74 1	148 1	203 2	40 0	17 0	0 0	216 2	46 C
 1 482	260	NA 287	NA 249	20	NA 237	134	NA 77	10A 46	NA 32	NA 73	147	201	10A	NA 17		NA 214	NA 4F
98.8%	99.2%	99.7%	99.2%	100.0%	99.2%	100.0%	97.5%	100.0%	100.0%	98.6%	99.3%	99.0%	100.0%	100.0%		99.1%	100.0%
79	9	3	11	1	8	5	2	2	1	4	3	6	3	0	0	9	C
1.8%	3.5%	1.0%	4.4%	5.0%	3.4%	3.7%	2.6%	4.3%	3.1%	5.5%	2.0%	3.0%	7.5%	0.0%		4.2%	0.0%
87 1.9%	6 2.3%	7 2.4%	10 4.0%	1 5.0%	5 2.1%	2 1.5%	1 1.3%	3 6.5%	0 0.0%	2 2.7%	3 2.0%	5 2.5%	1 2.5%	0 0.0%	0 	3 1.4%	3 6.5%
352 7.9%	21 8.1%	21 7.3%	28 11.2%	3 15.0%	18 7.6%	11 8.2%	4 5.2%	6 13.0%	2 6.3%	8 11.0%	11 7.5%	14 7.0%	3 7.5%	4 23.5%	0 	19 8.9%	2 4.3%
3,964 88.4%	224 86.2%	256 89.2%	200 80.3%	15 75.0%	206 86 9%	116 86.6%	70 90 9%	35 76 1%	29 90.6%	59 80 8%	130 88.4%	176 87.6%	33 82 5%	13 76 5%	0	183 85 5%	41 89 1%
 00.470	00.270	00.270	00.070	10.070	00.070	00.070	I	H	00.070	00.070	00.470	07.070	02.070	10.070		00.070	00.17
263 5.9%	20 7.7%	17 5.9%	30 12.0%	2 10.0%	18 7.6%	10 7.5%	4 5.2%	6 13.0%	3 9.4%	7 9.6%	8 5.4%	14 7.0%	5 12.5%	1 5.9%	0 	17 7.9%	3 6.5%
1,016 22.7%	63 24.2%	60 20.9%	55 22.1%	8 40.0%	55 23.2%	33 24.6%	16 20.8%	14 30.4%	6 18.8%	17 23.3%	39 26.5%	43 21.4%	13 32.5%	7 41.2%	0 	48 22.4%	15 32.6%
3,203 71.5%	177 68.1%	210 73.2%	164 65.9%	10 50.0%	164 69.2%	91 67.9%	57 74.0%	26 56.5%	23 71.9%	49 67.1%	100 68.0%	144 71.6%	22 55.0%	9 52.9%	0 	149 69.6%	28 60.9%
 							I	Н				N	М				

ge				Respor Ger	ndent's nder	C	hild's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
4,535	262	288	251	20	239	134	79	46	32	74	148	203	40	17	0	216	46
51	3	1	3	0	3	1	2	0	0	2	1	3	0	0	0	2	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,484	259	287	248	20	236	133	77	46	32	72	147	200	40	17	0	214	45
98.9%	98.9%	99.7%	98.8%	100.0%	98.7%	99.3%	97.5%	100.0%	100.0%	97.3%	99.3%	98.5%	100.0%	100.0%		99.1%	97.8%
74	0	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	(
1.7%	0.0%	1.7%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%
362	26	16	22	2	24	11	13	2	1	12	13	20	4	2	0	19	7
 8.1%	10.0%	5.6%	8.9%	10.0%	10.2%	8.3%	16.9%	4.3%	3.1%	16.7%	8.8%	10.0%	10.0%	11.8%		8.9%	15.6%
904	47	44	50	3	44	22	12	13	3	14	28	33	9	5	0	39	8
 20.2%	18.1%	15.3%	20.2%	15.0%	18.6%	16.5%	15.6%	28.3%	9.4%	19.4%	19.0%	16.5%	22.5%	29.4%		18.2%	17.8%
3,144	186	222	173	15	168	100	52	31	28	46	106	147	27	10	0	156	30
 70.1%	71.8%	77.4%	69.8%	75.0%	71.2%	75.2%	67.5%	67.4%	87.5%	63.9%	72.1%	73.5%	67.5%	58.8%		72.9%	66.7%
									K	J							
4,048	233	266	223	18	212	122	64	44	31	60	134	180	36	15	0	195	38
 90.3%	90.0%	92.7%	89.9%	90.0%	89.8%	91.7%	83.1%	95.7%	96.9%	83.3%	91.2%	90.0%	90.0%	88.2%		91.1%	84.4%
							I	Н									

ge				Respor Ger	ndent's ider	C	hild's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
17	1	3	4	0	1	0	1	0	0	1	0	1	0	0	0	1	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
2,964	337	359	333	30	302	157	105	70	42	97	185	266	51	17	67	215	46
99.4%	99.7%	99.2%	98.8%	100.0%	99.7%	100.0%	99.1%	100.0%	100.0%	99.0%	100.0%	99.6%	100.0%	100.0%	100.0%	99.5%	100.0%
2,091	219	200	230	20	196	62	96	58	27	60	125	166	40	11	45	138	30
70.5%	65.0%	55.7%	69.1%	66.7%	64.9%	39.5%	91.4%	82.9%	64.3%	61.9%	67.6%	62.4%	78.4%	64.7%	67.2%	64.2%	65.2%
873	118	159	103	10	106	95	9	12	15	37	60	100	11	6	22	77	16
29.5%	35.0%	44.3%	30.9%	33.3%	35.1%	60.5%	8.6%	17.1%	35.7%	38.1%	32.4%	37.6%	21.6%	35.3%	32.8%	35.8%	34.8%
	AC					HI	G	G				Ν	М				

is enrolled in school or daycare (Q16)

ge				Respor Ger	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
2,091	219	200	230	20	196	62	96	58	27	60	125	166	40	11	45	138	30
47	4	5	3	0	4	1	0	3	0	2	2	4	0	0	1	2	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
2,044	215	195	227	20	192	61	96	55	27	58	123	162	40	11	44	136	29
97.8%	98.2%	97.5%	98.7%	100.0%	98.0%	98.4%	100.0%	94.8%	100.0%	96.7%	98.4%	97.6%	100.0%	100.0%	97.8%	98.6%	96.7%
239	15	15	29	1	13	4	8	2	1	5	8	8	4	2	0	10	2
11.7%	7.0%	7.7%	12.8%	5.0%	6.8%	6.6%	8.3%	3.6%	3.7%	8.6%	6.5%	4.9%	10.0%	18.2%	0.0%	7.4%	13.8%
1,805	200	180	198	19	179	57	88	53	26	53	115	154	36	9	44	126	25
88.3%	93.0%	92.3%	87.2%	95.0%	93.2%	93.4%	91.7%	96.4%	96.3%	91.4%	93.5%	95.1%	90.0%	81.8%	100.0%	92.6%	86.2%
	AD																

is enrolled in school or daycare and needed their child's doctor/health provider to contact school/daycare center about their child's health (Q16 & Q17)

	ge				Respor Gen	ndent's ider	C	Child's Ag	e	Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	239	15	15	29	1	13	4	8	2	1	5	8	8	4	2	0	10	2
r	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	234	15	15	29	1	13	4	8	2	1	5	8	8	4	2	0	10	4
	97.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
	211	15	15	26	1	13	4	8	2	1	5	8	8	4	2	0	10	4
	90.2%	100.0%	100.0%	89.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%
	23	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	(
	9.8%	0.0%	0.0%	10.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%
k																		

ige				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
23	2	1	2	0	2	0	2	0	0	2	0	2	0	0	0	1	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
2,958	336	361	335	30	301	157	104	70	42	96	185	265	51	17	67	215	45
99.2%	99.4%	99.7%	99.4%	100.0%	99.3%	100.0%	98.1%	100.0%	100.0%	98.0%	100.0%	99.3%	100.0%	100.0%	100.0%	99.5%	97.8%
184	19	16	23	1	17	12	6	0	0	8	10	14	4	0	0	12	7
6.2%	5.7%	4.4%	6.9%	3.3%	5.6%	7.6%	5.8%	0.0%	0.0%	8.3%	5.4%	5.3%	7.8%	0.0%	0.0%	5.6%	15.6%
2,774	317	345	312	29	284	145	98	70	42	88	175	251	47	17	67	203	38
93.8%	94.3%	95.6%	93.1%	96.7%	94.4%	92.4%	94.2%	100.0%	100.0%	91.7%	94.6%	94.7%	92.2%	100.0%	100.0%	94.4%	84.4%

ried to get special medical equipment or device for their child (Q19)

ge				Respo Ger	ndent's nder	C	Child's Ag	e	Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
eraç				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R
184	19	16	23	1	17	12	6	0	0	8	10	14	4	0	0	12	7
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
182	19	16	23	1	17	12	6	0	0	8	10	14	4	0	0	12	7
98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%	100.0%	100.0%	100.0%			100.0%	100.0%
11	1	1	3	0	1	0	1	0	0	1	0	1	0	0	0	0	
 6.0%	5.3%	6.3%	13.0%	0.0%	5.9%	0.0%	16.7%			12.5%	0.0%	7.1%	0.0%			0.0%	14.3%
24	1	1	1	0	1	1	0	0	0	0	1	1	0	0	0	1	(
 13.2%	5.3%	6.3%	4.3%	0.0%	5.9%	8.3%	0.0%			0.0%	10.0%	7.1%	0.0%			8.3%	0.0%
30 40 5%	2	2 40 50/	3	0	2	1	1	0	0	1	10.00(2	0	0	0	2	(
 10.5%	10.5%	12.5%	13.0%	0.0%	11.8%	8.3%	16.7%			12.5%	10.0%	14.3%	0.0%			16.7%	0.0%
64.20/	79.0%	75.00/	0 CO	100.0%	13 76 50/	01 02 20/	4 66 70/	0	0	0 75.0%	٥ ٥٩ ٥٩/	71 40/	4	0	0	9 75 00/	0E 70/
04.3%	10.9%	75.0%	09.0%	100.0%	70.5%	03.370	00.7 70			75.0%	00.0%	/ 1.470	100.0%			75.0%	00.77
 147	17	14	10	1	15	11	5	0	0	7	Q	12	4	0	0	11	F
80.8%	89.5%	87.5%	82.6%	100.0%	88.2%	91.7%	83.3%			87.5%	90.0%	85.7%	- 100.0%			91 7%	85.7%
00.070	00.070	01.070	02.070	100.070	00.270	011170	00.070			01.070	00.070	00.170	100.070			01.170	00.17

ried to get special medical equipment or device for their child (Q19)

	łge				Respor Gen	ndent's der	C	Child's Ag	e	Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	ïsits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	184	19	16	23	1	17	12	6	0	0	8	10	14	4	0	0	12	
	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	183	19	16	23	1	17	12	6	0	0	8	10	14	4	0	0	12	
	99.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%	100.0%	100.0%	100.0%			100.0%	100.0%
	152	15	14	18	1	13	9	5	0	0	6	8	10	4	0	0	8	
	83.1%	78.9%	87.5%	78.3%	100.0%	76.5%	75.0%	83.3%			75.0%	80.0%	71.4%	100.0%			66.7%	100.0%
	31	4	2	5	0	4	3	1	0	0	2	2	4	0	0	0	4	
	16.9%	21.1%	12.5%	21.7%	0.0%	23.5%	25.0%	16.7%			25.0%	20.0%	28.6%	0.0%			33.3%	0.0%
ł																		

	ige				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	ïsits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	29	2	4	2	0	2	0	2	0	0	1	1	1	1	0	0	2	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,952	336	358	335	30	301	157	104	70	42	97	184	266	50	17	67	214	46
	99.0%	99.4%	98.9%	99.4%	100.0%	99.3%	100.0%	98.1%	100.0%	100.0%	99.0%	99.5%	99.6%	98.0%	100.0%	100.0%	99.1%	100.0%
	336	35	39	26	2	32	15	13	6	4	13	16	20	10	4	1	24	10
	11.4%	10.4%	10.9%	7.8%	6.7%	10.6%	9.6%	12.5%	8.6%	9.5%	13.4%	8.7%	7.5%	20.0%	23.5%	1.5%	11.2%	21.7%
	2,616	301	319	309	28	269	142	91	64	38	84	168	246	40	13	66	190	36
	88.6%	89.6%	89.1%	92.2%	93.3%	89.4%	90.4%	87.5%	91.4%	90.5%	86.6%	91.3%	92.5%	80.0%	76.5%	98.5%	88.8%	78.3%
r																Q	Р	

ried to get special therapy for their child (Q22)

ge				Respo Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
336	35	39	26	2	32	15	13	6	4	13	16	20	10	4	1	24	10
15	2	0	1	0	2	0	2	0	0	1	1	2	0	0	0	1	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
321	33	39	25	2	30	15	11	6	4	12	15	18	10	4	1	23	ç
95.5%	94.3%	100.0%	96.2%	100.0%	93.8%	100.0%	84.6%	100.0%	100.0%	92.3%	93.8%	90.0%	100.0%	100.0%	100.0%	95.8%	90.0%
40	4	3	3	1	3	2	1	1	0	2	2	1	3	0	0	4	C
 12.5%	12.1%	7.7%	12.0%	50.0%	10.0%	13.3%	9.1%	16.7%	0.0%	16.7%	13.3%	5.6%	30.0%	0.0%	0.0%	17.4%	0.0%
51	9	1	2	0	8	3	3	2	0	4	4	4	2	2	0	5	4
 15.9%	27.3%	2.6%	8.0%	0.0%	26.7%	20.0%	27.3%	33.3%	0.0%	33.3%	26.7%	22.2%	20.0%	50.0%	0.0%	21.7%	44.4%
55	5	4	5	1	4	0	4	1	1	2	2	3	1	1	1	3	1
 17.1%	15.2%	10.3%	20.0%	50.0%	13.3%	0.0%	36.4%	16.7%	25.0%	16.7%	13.3%	16.7%	10.0%	25.0%	100.0%	13.0%	11.1%
175	15	31	15	0	15	10	3	2	3	4	/ 10 70/	10	4	1	0	11	4
 54.5%	45.5%	79.5%	60.0%	0.0%	50.0%	66.7%	27.3%	33.3%	75.0%	33.3%	46.7%	55.6%	40.0%	25.0%	0.0%	47.8%	44.4%
000	U C	05	00		40	H	G			0		10	-	0	4		
230	20	35	20	1 50.00/	19	10		3	4	50.00	9	13	5	2	100.00/	14	5
/1./%	60.6%	89.7%	80.0%	50.0%	63.3%	60.1%	63.6%	50.0%	100.0%	50.0%	60.0%	12.2%	50.0%	50.0%	100.0%	60.9%	55.6%
	C																

ried to get special therapy for their child (Q22)

	ge				Respor Ger	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
	336	35	39	26	2	32	15	13	6	4	13	16	20	10	4	1	24	10
	10	1	3	1	0	1	0	1	0	0	0	1	1	0	0	0	1	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	326	34	36	25	2	31	15	12	6	4	13	15	19	10	4	1	23	1(
	97.0%	97.1%	92.3%	96.2%	100.0%	96.9%	100.0%	92.3%	100.0%	100.0%	100.0%	93.8%	95.0%	100.0%	100.0%	100.0%	95.8%	100.0%
	199	20	29	17	0	19	9	7	3	4	7	7	10	8	1	0	12	8
	61.0%	58.8%	80.6%	68.0%	0.0%	61.3%	60.0%	58.3%	50.0%	100.0%	53.8%	46.7%	52.6%	80.0%	25.0%	0.0%	52.2%	80.0%
	127	14	7	8	2	12	6	5	3	0	6	8	9	2	3	1	11	
	39.0%	41.2%	19.4%	32.0%	100.0%	38.7%	40.0%	41.7%	50.0%	0.0%	46.2%	53.3%	47.4%	20.0%	75.0%	100.0%	47.8%	20.0%
r		С																

$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		ige				Respor Ger	ndent's nder	C	hild's Age	9	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
No No<		era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
A B C D E F G H I J K L M N O P Q R 2,981 338 362 337 30 303 157 106 70 42 98 185 267 51 117 667 216 440 24 1 4 3 0 11 0 1 0 1 0 1 0 10 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 10 0 10 0 10 0 0 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
$\begin{array}{ c c c c c c c c c c c c c c c c c c c$		А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
24 1 4 3 0 1 0 1 0 1 0 1 0 0 0 1 0 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 0 0 0 1 0		2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
NA <th< td=""><th></th><td>24</td><td>1</td><td>4</td><td>3</td><td>0</td><td>1</td><td>0</td><td>1</td><td>0</td><td>0</td><td>1</td><td>0</td><td>1</td><td>0</td><td>0</td><td>0</td><td>1</td><td>(</td></th<>		24	1	4	3	0	1	0	1	0	0	1	0	1	0	0	0	1	(
2,957 337 338 334 30 302 157 105 70 42 97 185 266 51 17 67 215 46 99.2% 99.7% 98.9% 99.1% 100.0% 99.7% 100.0% 99.1% 100.0% 100.0% 99.0% 100.0% 99.6% 100.0% 100.0% 99.5% 100.0% 99.5% 100.0% 99.6% 100.0% 100.0% 100.0% 99.6% 100.0%		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
99.2% 99.7% 98.9% 99.1% 100.0% 99.7% 100.0% 99.1% 100.0% 100.0% 99.6% 100.0% 100.0% 100.0% 99.5% 100.0% <td< td=""><th></th><td>2,957</td><td>337</td><td>358</td><td>334</td><td>30</td><td>302</td><td>157</td><td>105</td><td>70</td><td>42</td><td>97</td><td>185</td><td>266</td><td>51</td><td>17</td><td>67</td><td>215</td><td>46</td></td<>		2,957	337	358	334	30	302	157	105	70	42	97	185	266	51	17	67	215	46
417 52 46 43 3 48 8 25 18 10 15 26 26 18 7 3 34 13 14.1% 15.4% 12.8% 12.9% 10.0% 15.9% 23.8% 25.7% 23.8% 15.5% 14.1% 9.8% 35.3% 41.2% 4.5% 15.8% 28.3% 2,540 25,540 28.5% 25.7% 23.8% 15.5% 14.1% 9.8% 35.3% 41.2% 4.5% 28.3% 2,540 25,540 28.5% 25.7% 23.8% 55.2% 23.8% 15.9% 14.1% 9.8% 35.3% 41.2% 4.5% 28.3% 85.9% 84.6% 87.2% 87.1% 90.0% 84.1% 94.9% 76.2% 74.3% 76.2% 84.5% 85.9% 90.2% 64.7% 58.8% 95.5% 84.2% 71.7% 4.11 4.11 4.11 4.11 4.11 6.11 6.11 11.1% 11.1% 11.1% 11.1% 11.1% 11.1% 11.1% 11.1% 11.1%		99.2%	99.7%	98.9%	99.1%	100.0%	99.7%	100.0%	99.1%	100.0%	100.0%	99.0%	100.0%	99.6%	100.0%	100.0%	100.0%	99.5%	100.0%
14.1% 15.4% 12.8% 12.9% 10.0% 15.9% 23.8% 25.7% 23.8% 15.5% 14.1% 9.8% 35.3% 41.2% 4.5% 15.8% 28.3% 2,540 2,540 285 312 291 27 254 149 80 52 32 82 159 240 33 10 64 181 33 85.9% 84.6% 87.2% 87.1% 90.0% 84.1% 94.9% 76.2% 74.3% 76.2% 84.5% 85.9% 90.2% 64.7% 58.8% 95.5% 84.2% 71.7% 4<		417	52	46	43	3	48	8	25	18	10	15	26	26	18	7	3	34	13
2,540 285 312 291 27 254 149 80 52 32 82 159 240 33 10 64 181 33 85.9% 84.6% 87.2% 87.1% 90.0% 84.1% 94.9% 76.2% 74.3% 76.2% 84.5% 85.9% 90.2% 64.7% 58.8% 95.5% 84.2% 71.7% * ************************************		14.1%	15.4%	12.8%	12.9%	10.0%	15.9%	5.1%	23.8%	25.7%	23.8%	15.5%	14.1%	9.8%	35.3%	41.2%	4.5%	15.8%	28.3%
85.9% 84.6% 87.2% 87.1% 90.0% 84.1% 94.9% 76.2% 74.3% 76.2% 84.5% 85.9% 90.2% 64.7% 58.8% 95.5% 84.2% 71.7% * </td <th></th> <td>2,540</td> <td>285</td> <td>312</td> <td>291</td> <td>27</td> <td>254</td> <td>149</td> <td>80</td> <td>52</td> <td>32</td> <td>82</td> <td>159</td> <td>240</td> <td>33</td> <td>10</td> <td>64</td> <td>181</td> <td>33</td>		2,540	285	312	291	27	254	149	80	52	32	82	159	240	33	10	64	181	33
HI G G N M QR PR PQ		85.9%	84.6%	87.2%	87.1%	90.0%	84.1%	94.9%	76.2%	74.3%	76.2%	84.5%	85.9%	90.2%	64.7%	58.8%	95.5%	84.2%	71.7%
	r							HI	G	G				N	М		QR	PR	PQ

ried to get treatment for their child's emotional, developmental, or behavioral problem (Q25)

ge				Respoi Ger	ndent's nder	Child's Age Res				dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R
417	52	46	43	3	48	8	25	18	10	15	26	26	18	7	3	34	13
6	1	3	1	0	1	0	1	0	0	1	0	0	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
411	51	43	42	3	47	8	24	18	10	14	26	26	17	7	3	34	12
98.6%	98.1%	93.5%	97.7%	100.0%	97.9%	100.0%	96.0%	100.0%	100.0%	93.3%	100.0%	100.0%	94.4%	100.0%	100.0%	100.0%	92.3%
39	3	4	6	1	2	1	1	1	0	0	3	2	1	0	0	3	(
9.5%	5.9%	9.3%	14.3%	33.3%	4.3%	12.5%	4.2%	5.6%	0.0%	0.0%	11.5%	7.7%	5.9%	0.0%	0.0%	8.8%	0.0%
52	12	2	4	0	11	2	5	4	1	5	5	6	4	1	0	8	2
 12.7%	23.5%	4.7%	9.5%	0.0%	23.4%	25.0%	20.8%	22.2%	10.0%	35.7%	19.2%	23.1%	23.5%	14.3%	0.0%	23.5%	33.3%
87	12	11	6	1	11	1	6	5	2	4	6	6	5	1	0	9	2
21.2%	23.5%	25.6%	14.3%	33.3%	23.4%	12.5%	25.0%	27.8%	20.0%	28.6%	23.1%	23.1%	29.4%	14.3%	0.0%	26.5%	16.7%
233	24	26	26	1	23	4	12	8	7	5	12	12	7	5	3	14	6
 56.7%	47.1%	60.5%	61.9%	33.3%	48.9%	50.0%	50.0%	44.4%	70.0%	35.7%	46.2%	46.2%	41.2%	71.4%	100.0%	41.2%	50.0%
320	36	37	32	2	34	5	18	13	9	9	18	18	12	6	3	23	8
77.9%	70.6%	86.0%	76.2%	66.7%	72.3%	62.5%	75.0%	72.2%	90.0%	64.3%	69.2%	69.2%	70.6%	85.7%	100.0%	67.6%	66.7%

ried to get treatment for their child's emotional, developmental, or behavioral problem (Q25)

	ge				Respor Ger	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R
	417	52	46	43	3	48	8	25	18	10	15	26	26	18	7	3	34	1
	11	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	406	52	44	42	3	48	8	25	18	10	15	26	26	18	7	3	34	1
	97.4%	100.0%	95.7%	97.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	228	30	30	25	2	27	4	15	10	8	8	13	13	12	4	1	20	1
	56.2%	57.7%	68.2%	59.5%	66.7%	56.3%	50.0%	60.0%	55.6%	80.0%	53.3%	50.0%	50.0%	66.7%	57.1%	33.3%	58.8%	69.2%
	178	22	14	17	1	21	4	10	8	2	7	13	13	6	3	2	14	
	43.8%	42.3%	31.8%	40.5%	33.3%	43.8%	50.0%	40.0%	44.4%	20.0%	46.7%	50.0%	50.0%	33.3%	42.9%	66.7%	41.2%	30.8%
ł																		

	łge				Respor Ger	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	49	7	7	2	0	7	4	2	1	1	1	5	5	1	1	0	6	1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,932	331	355	335	30	296	153	104	69	41	97	180	262	50	16	67	210	48
	98.4%	97.9%	98.1%	99.4%	100.0%	97.7%	97.5%	98.1%	98.6%	97.6%	99.0%	97.3%	98.1%	98.0%	94.1%	100.0%	97.2%	97.8%
	605	73	79	68	3	68	33	27	11	4	26	37	47	16	8	5	43	22
	20.6%	22.1%	22.3%	20.3%	10.0%	23.0%	21.6%	26.0%	15.9%	9.8%	26.8%	20.6%	17.9%	32.0%	50.0%	7.5%	20.5%	48.9%
	2,327	258	276	267	27	228	120	77	58	37	71	143	215	34	8	62	167	23
	79.4%	77.9%	77.7%	79.7%	90.0%	77.0%	78.4%	74.0%	84.1%	90.2%	73.2%	79.4%	82.1%	68.0%	50.0%	92.5%	79.5%	51.1%
r										K	J		Ν	М		QR	PR	PQ

got care from more than one kind of health care provider or service (Q28)

	age				Respor Ger	ndent's ider	C	child's Ag	9	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
	605	73	79	68	3	68	33	27	11	4	26	37	47	16	8	5	43	2
	11	2	6	2	0	2	1	0	1	0	2	0	2	0	0	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	594	71	73	66	3	66	32	27	10	4	24	37	45	16	8	5	42	2
	98.2%	97.3%	92.4%	97.1%	100.0%	97.1%	97.0%	100.0%	90.9%	100.0%	92.3%	100.0%	95.7%	100.0%	100.0%	100.0%	97.7%	95.5%
	334	38	45	32	1	35	16	15	5	4	14	15	20	10	6	1	19	1
	56.2%	53.5%	61.6%	48.5%	33.3%	53.0%	50.0%	55.6%	50.0%	100.0%	58.3%	40.5%	44.4%	62.5%	75.0%	20.0%	45.2%	76.2%
	260	33	28	34	2	31	16	12	5	0	10	22	25	6	2	4	23	:
	43.8%	46.5%	38.4%	51.5%	66.7%	47.0%	50.0%	44.4%	50.0%	0.0%	41.7%	59.5%	55.6%	37.5%	25.0%	80.0%	54.8%	23.8%
k																	R	Q

	ge				Respor Ger	ndent's nder	C	Child's Ag	9	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
	6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	36	1	3	1	0	1	0	1	0	0	1	0	1	0	0	0	1	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	5,966	337	359	336	30	302	157	105	70	42	97	185	266	51	17	67	215	46
	99.4%	99.7%	99.2%	99.7%	100.0%	99.7%	100.0%	99.1%	100.0%	100.0%	99.0%	100.0%	99.6%	100.0%	100.0%	100.0%	99.5%	100.0%
	5,292	290	313	288	21	264	137	91	57	35	79	163	229	41	17	48	188	45
	88.7%	86.1%	87.2%	85.7%	70.0%	87.4%	87.3%	86.7%	81.4%	83.3%	81.4%	88.1%	86.1%	80.4%	100.0%	71.6%	87.4%	97.8%
	674	47	46	48	9	38	20	14	13	7	18	22	37	10	0	19	27	-
	11.3%	13.9%	12.8%	14.3%	30.0%	12.6%	12.7%	13.3%	18.6%	16.7%	18.6%	11.9%	13.9%	19.6%	0.0%	28.4%	12.6%	2.2%
r																QR	Р	Р

has a personal doctor (Q30)

		-																
	je				Respor Ger	ndent's nder	C	child's Ag	9	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	eraç				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R
	5,292	290	313	288	21	264	137	91	57	35	79	163	229	41	17	48	188	45
r	123	9	11	9	0	8	3	2	4	1	3	4	6	3	0	1	4	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	5,169	281	302	279	21	256	134	89	53	34	76	159	223	38	17	47	184	44
	97.7%	96.9%	96.5%	96.9%	100.0%	97.0%	97.8%	97.8%	93.0%	97.1%	96.2%	97.5%	97.4%	92.7%	100.0%	97.9%	97.9%	97.8%
	998	42	45	49	5	35	13	14	13	3	11	25	39	1	1	34	8	(
	19.3%	14.9%	14.9%	17.6%	23.8%	13.7%	9.7%	15.7%	24.5%	8.8%	14.5%	15.7%	17.5%	2.6%	5.9%	72.3%	4.3%	0.0%
	1,755	77	72	81	5	72	30	29	17	6	24	44	62	11	4	9	64	3
	34.0%	27.4%	23.8%	29.0%	23.8%	28.1%	22.4%	32.6%	32.1%	17.6%	31.6%	27.7%	27.8%	28.9%	23.5%	19.1%	34.8%	6.8%
	1,142	60	78	60	5	55	32	22	6	9	10	38	52	7	1	2	55	
	22.1%	21.4%	25.8%	21.5%	23.8%	21.5%	23.9%	24.7%	11.3%	26.5%	13.2%	23.9%	23.3%	18.4%	5.9%	4.3%	29.9%	2.3%
	619 12.0%	42	12.0%	38	2	40 15 69/	27	/ 7.0%	8 15 10/	20.6%	12 15 90/	23	34 15 20/	0 15 90/	2	1 0.40/	36	0.10/
	12.0%	14.9%	12.9%	13.0%	9.5%	15.0%	20.1%	7.9%	10.1%	20.0%	13.0%	14.5%	15.2%	10.0%	11.0%	2.170	19.0%	9.1%
	6.0%	2.3 8.2%	6 0%	7 9%	0.0%	8.2%	7.5%	9 10 1%	ے 2.8%	8.8%	0.2%	6.3%	7 2%	7 9%	ے 11.8%	2.1%	8.2%	15 0%
	282	32	34	7.3%	0.070	28	19	8	5.070	0.070	<u> </u>	0.070	1.270	7.370	7	2.170	0.2 /0	10.97
	5.5%	11.4%	11.3%	7.9%	19.0%	10.9%	14.2%	9.0%	9.4%	17.6%	14.5%	9.4%	7.6%	21.1%	41.2%	0.0%	3.3%	56.8%
	64	5	16	7	0	5	3	0.070	2	0	1 1.0 / 1	4	3	2 / 2	0	0.070	0.070	200.07
	1.2%	1.8%	5.3%	2.5%	0.0%	2.0%	2.2%	0.0%	3.8%	0.0%	1.3%	2.5%	1.3%		0.0%	0.0%	0.0%	9.1%
	2,416	162	185	149	11	149	91	46	23	25	41	90	122	26	12	4	112	41
	46.7%	57.7%	61.3%	53.4%	52.4%	58.2%	67.9%	51.7%	43.4%	73.5%	53.9%	56.6%	54.7%	68.4%	70.6%	8.5%	60.9%	93.2%
k		А					HI	G	G							QR	PR	PQ

ge				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R
4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
14	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,157	239	255	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
 99.7%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
45	2	3	1	0	2	0	1	0	0	0	1	0	2	0	1	1	(
1.1%	0.8%	1.2%	0.4%	0.0%	0.9%	0.0%	1.3%	0.0%	0.0%	0.0%	0.7%	0.0%	5.4%	0.0%	7.7%	0.6%	0.0%
163	7	9	7	0	7	4	2	1	0	5	2	7	0	0	1	3	3
 3.9%	2.9%	3.5%	3.0%	0.0%	3.2%	3.3%	2.7%	2.5%	0.0%	1.1%	1.5%	3.8%	0.0%	0.0%	7.7%	1.7%	6.8%
12.0%	26	23	25	1	25	12	8 10 70/	0 15 00/	3	8 40.00/	14	19	0 16 0%	1	0	23	C 00/
 12.0%	10.9%	9.0%	10.9%	0.3%	11.3%	9.9%	10.7%	10.0%	9.1%	12.3%	10.4%	10.3%	10.2%	0.3%	0.0%	13.1%	0.0%
02 004	204	220 96 20/	197 95 70/	02 00/	01 60/	06 00/	04 05 20/	00 50/	20	90 0%	07 20/	95.0%	29 70 /0/	02 00/	01 60/	04 70/	96 40/
 03.0%	03.4%	00.3%	00.170	93.0%	04.0%	00.0%	00.3%	02.3%	90.3%	00.0%	01.3%	00.9%	10.4%	93.0%	04.070	04.170	00.4%
3 949	230	243	222	16	212	117	72	39	31	60	131	177	35	16	11	172	4
95.0%	<u> </u>	95.3%	96.5%	100.0%	95.9%	96.7%	96.0%	97.5%	100.0%	92.3%	97.8%	96.2%	94.6%	100.0%	84.6%	97.7%	93.2%
00.070	0011/0	00.070	00.070	100.070	00.070	00.170	00.070	01.070	100.070	02.070	01.070	00.270	01.070	100.070	01.070	01.170	00.27

ge				Respor Ger	ndent's nder	C	Child's Ag	е	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R
4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
13	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,158	239	255	229	16	221	121	75	40	31	65	134	184	37	16	13	176	44
99.7%	100.0%	99.2%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
30	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
 0.7%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
143	10	14	11	0	10	6	1	3	0	5	4	7	2	1	0	5	!
 3.4%	4.2%	5.5%	4.8%	0.0%	4.5%	5.0%	1.3%	7.5%	0.0%	7.7%	3.0%	3.8%	5.4%	6.3%	0.0%	2.8%	11.4%
420	27	17	20	1	26	12	12	3	2	8	16	20	7	0	1	24	2
 10.1%	11.3%	6.7%	8.7%	6.3%	11.8%	9.9%	16.0%	7.5%	6.5%	12.3%	11.9%	10.9%	18.9%	0.0%	7.7%	13.6%	4.5%
3,565	202	221	198	15	185	103	62	34	29	52	114	157	28	15	12	147	3
 85.7%	84.5%	86.7%	86.5%	93.8%	83.7%	85.1%	82.7%	85.0%	93.5%	80.0%	85.1%	85.3%	75.7%	93.8%	92.3%	83.5%	84.1%
 			0.40								(0.0						
3,985	229	238	218	16	211	115	74	37	31	60	130	177	35	15	13	171	39
 95.8%	95.8%	93.3%	95.2%	100.0%	95.5%	95.0%	98.7%	92.5%	100.0%	92.3%	97.0%	96.2%	94.6%	93.8%	100.0%	97.2%	88.6%

je				Respoi Ger	ndent's nder	C	Child's Ag	е	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
eraç				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R
4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
7	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,164	239	255	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
99.8%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
33	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
0.8%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
83	7	5	8	0	7	6	1	0	0	4	3	6	1	0	0	4	3
 2.0%	2.9%	2.0%	3.5%	0.0%	3.2%	5.0%	1.3%	0.0%	0.0%	6.2%	2.2%	3.3%	2.7%	0.0%	0.0%	2.3%	6.8%
344	22	21	21	1	21	10	7	5	1	8	12	17	4	1	1	18	3
 8.3%	9.2%	8.2%	9.1%	6.3%	9.5%	8.3%	9.3%	12.5%	3.2%	12.3%	9.0%	9.2%	10.8%	6.3%	7.7%	10.2%	6.8%
3,704	210	226	201	15	193	105	67	35	30	53	119	161	32	15	12	154	38
 89.0%	87.9%	88.6%	87.4%	93.8%	87.3%	86.8%	89.3%	87.5%	96.8%	81.5%	88.8%	87.5%	86.5%	93.8%	92.3%	87.5%	86.4%
4,048	232	247	222	16	214	115	74	40	31	61	131	178	36	16	13	172	4
 97.2%	97.1%	96.9%	96.5%	100.0%	96.8%	95.0%	98.7%	100.0%	100.0%	93.8%	97.8%	96.7%	97.3%	100.0%	100.0%	97.7%	93.2%

	je				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	4
	45	1	0	1	0	1	1	0	0	0	0	1	1	0	0	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
	4,126	238	257	229	16	220	120	75	40	31	65	133	183	37	16	13	175	4
	98.9%	99.6%	100.0%	99.6%	100.0%	99.5%	99.2%	100.0%	100.0%	100.0%	100.0%	99.3%	99.5%	100.0%	100.0%	100.0%	99.4%	100.0%
	2,716	129	113	136	8	121	20	70	38	24	37	65	93	25	11	10	91	24
	65.8%	54.2%	44.0%	59.4%	50.0%	55.0%	16.7%	93.3%	95.0%	77.4%	56.9%	48.9%	50.8%	67.6%	68.8%	76.9%	52.0%	54.5%
	1,410	109	144	93	8	99	100	5	2	7	28	68	90	12	5	3	84	2
	34.2%	45.8%	56.0%	40.6%	50.0%	45.0%	83.3%	6.7%	5.0%	22.6%	43.1%	51.1%	49.2%	32.4%	31.3%	23.1%	48.0%	45.5%
r		AC					HI	G	G	L		J						

has a personal doctor, visited their personal doctor to get care, and is able to talk with his/her doctors (Q30, Q31, & Q35)

ge				Respoi Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
eraç				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
2,716	129	113	136	8	121	20	70	38	24	37	65	93	25	11	10	91	24
24	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
2,692	129	112	134	8	121	20	70	38	24	37	65	93	25	11	10	91	24
99.1%	100.0%	99.1%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
28	3	3	0	0	3	1	1	0	0	0	2	1	2	0	1	2	(
1.0%	2.3%	2.7%	0.0%	0.0%	2.5%	5.0%	1.4%	0.0%	0.0%	0.0%	3.1%	1.1%	8.0%	0.0%	10.0%	2.2%	0.0%
122	8	8	9	2	6	4	4	0	3	2	3	6	1	1	0	6	
 4.5%	6.2%	7.1%	6.7%	25.0%	5.0%	20.0%	5.7%	0.0%	12.5%	5.4%	4.6%	6.5%	4.0%	9.1%	0.0%	6.6%	8.3%
418	17	14	19	1	16	2	8	7	3	4	10	11	3	3	1	13	3
 15.5%	13.2%	12.5%	14.2%	12.5%	13.2%	10.0%	11.4%	18.4%	12.5%	10.8%	15.4%	11.8%	12.0%	27.3%	10.0%	14.3%	12.5%
2,124	101	87	106	5	96	13	57	31	18	31	50	75	19	7	8	70	19
78.9%	78.3%	77.7%	79.1%	62.5%	79.3%	65.0%	81.4%	81.6%	75.0%	83.8%	76.9%	80.6%	76.0%	63.6%	80.0%	76.9%	79.2%
2,542	118	101	125	6	112	15	65	38	21	35	60	86	22	10	9	83	22
 94.4%	91.5%	90.2%	93.3%	75.0%	92.6%	75.0%	92.9%	100.0%	87.5%	94.6%	92.3%	92.5%	88.0%	90.9%	90.0%	91.2%	91.7%

ge				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
39	1	4	0	0	1	1	0	0	0	1	0	1	0	0	0	1	(
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
4,132	238	253	230	16	220	120	75	40	31	64	134	183	37	16	13	175	44
 99.1%	99.6%	98.4%	100.0%	100.0%	99.5%	99.2%	100.0%	100.0%	100.0%	98.5%	100.0%	99.5%	100.0%	100.0%	100.0%	99.4%	100.0%
91	6	4	4	0	6	5	1	0	0	1	5	5	1	0	0	6	(
 2.2%	2.5%	1.6%	1.7%	0.0%	2.7%	4.2%	1.3%	0.0%	0.0%	1.6%	3.7%	2.7%	2.7%	0.0%	0.0%	3.4%	0.0%
307	19	22	17	1	18	9	7	3	3	7	7	15	3	1	1	13	
 7.4%	8.0%	8.7%	7.4%	6.3%	8.2%	7.5%	9.3%	7.5%	9.7%	10.9%	5.2%	8.2%	8.1%	6.3%	7.7%	7.4%	11.4%
809	35	37	30	3	31	20	8	6	5	10.00	21	27	6	1	0	26	10.01
 19.6%	14.7%	14.6%	13.0%	18.8%	14.1%	16.7%	10.7%	15.0%	16.1%	10.9%	15.7%	14.8%	16.2%	6.3%	0.0%	14.9%	18.2%
2,925	1/8	75 40	77 00/	75.00/	75 00/	80 74 70/	59	31	23	49	701	130	Z7 70.0%	14	12	74.00/	3
 70.8%	/4.8%	75.1%	77.8%	75.0%	75.0%	/1./%	/8./%	11.5%	74.2%	76.6%	75.4%	74.3%	73.0%	87.5%	92.3%	74.3%	70.5%
 2 7 2 4	042	007	200	15	100	100	67	27	20	50	100	100	22	15	10	150	20
3,734	∠13 00 <i>⊑</i> 0/	227	∠09 00.0%	02 00/	190	100	10	37	28	07 50/	122	103	33	02.00/	02.20/	100	3
 90.4%	ō9.5%	ō9.1%	90.9%	93.8%	89.1%	00.3%	89.3%	92.5%	90.3%	٥٢.5%	91.0%	ŏ9.1%	ŏ9.∠%	93.8%	92.3%	89.1%	00.0%

	ge				Respor Ger	ndent's nder	C	Child's Ag	е	Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
	38	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	4,133	239	256	230	16	221	121	75	40	31	65	134	184	37	16	13	176	44
	99.1%	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	3,726	214	228	190	15	197	111	64	36	31	56	119	166	32	14	12	159	3
	90.2%	89.5%	89.1%	82.6%	93.8%	89.1%	91.7%	85.3%	90.0%	100.0%	86.2%	88.8%	90.2%	86.5%	87.5%	92.3%	90.3%	84.1%
	407	25	28	40	1	24	10	11	4	0	9	15	18	5	2	1	17	-
	9.8%	10.5%	10.9%	17.4%	6.3%	10.9%	8.3%	14.7%	10.0%	0.0%	13.8%	11.2%	9.8%	13.5%	12.5%	7.7%	9.7%	15.9%
r 		D																

	ge				Respor Gen	ndent's der	C	Child's Ag	е	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	4,171	239	257	230	16	221	121	75	40	31	65	134	184	37	16	13	176	4
	42	2	4	1	0	2	2	0	0	0	1	1	2	0	0	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
	4,129	237	253	229	16	219	119	75	40	31	64	133	182	37	16	13	175	4
	99.0%	99.2%	98.4%	99.6%	100.0%	99.1%	98.3%	100.0%	100.0%	100.0%	98.5%	99.3%	98.9%	100.0%	100.0%	100.0%	99.4%	97.7%
	1,870	99	106	87	5	92	49	33	15	11	29	52	66	20	11	4	62	3
	45.3%	41.8%	41.9%	38.0%	31.3%	42.0%	41.2%	44.0%	37.5%	35.5%	45.3%	39.1%	36.3%	54.1%	68.8%	30.8%	35.4%	69.8%
	2,259	138	147	142	11	127	70	42	25	20	35	81	116	17	5	9	113	1
	54.7%	58.2%	58.1%	62.0%	68.8%	58.0%	58.8%	56.0%	62.5%	64.5%	54.7%	60.9%	63.7%	45.9%	31.3%	69.2%	64.6%	30.2%
r													NO	М	М	R	R	PQ

has a personal doctor, visited their personal doctor, and got care from a doctor/health care provider besides his/her personal doctor (Q30, Q31, & Q39)

Θ				Respo Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
erag				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
1,870	99	106	87	5	92	49	33	15	11	29	52	66	20	11	4	62	30
32	1	3	4	0	1	0	1	0	0	0	1	1	0	0	0	1	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
1,838	98	103	83	5	91	49	32	15	11	29	51	65	20	11	4	61	30
98.3%	99.0%	97.2%	95.4%	100.0%	98.9%	100.0%	97.0%	100.0%	100.0%	100.0%	98.1%	98.5%	100.0%	100.0%	100.0%	98.4%	100.0%
119	3	4	8	0	3	2	0	1	0	1	2	3	0	0	0	1	2
 6.5%	3.1%	3.9%	9.6%	0.0%	3.3%	4.1%	0.0%	6.7%	0.0%	3.4%	3.9%	4.6%	0.0%	0.0%	0.0%	1.6%	6.7%
208	13	10	4	1	12	7	5	1	2	6	5	11	1	1	1	10	2
11.3%	13.3%	9.7%	4.8%	20.0%	13.2%	14.3%	15.6%	6.7%	18.2%	20.7%	9.8%	16.9%	5.0%	9.1%	25.0%	16.4%	6.7%
399	17	19	19	0	16	9	7	0	1	2	12	12	3	1	0	11	6
 21.7%	17.3%	18.4%	22.9%	0.0%	17.6%	18.4%	21.9%	0.0%	9.1%	6.9%	23.5%	18.5%	15.0%	9.1%	0.0%	18.0%	20.0%
1,112	65	70	52	4	60	31	20	13	8	20	32	39	16	9	3	39	20
 60.5%	66.3%	68.0%	62.7%	80.0%	65.9%	63.3%	62.5%	86.7%	72.7%	69.0%	62.7%	60.0%	80.0%	81.8%	75.0%	63.9%	66.7%
1,511	82	89	71	4	76	40	27	13	9	22	44	51	19	10	3	50	26
82.2%	83.7%	86.4%	85.5%	80.0%	83.5%	81.6%	84.4%	86.7%	81.8%	75.9%	86.3%	78.5%	95.0%	90.9%	75.0%	82.0%	86.7%
has a personal doctor (Q30)

,		,																
	ge				Respor Ger	ndent's nder	C	hild's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	eraç				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	ome College or more	xcellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
												<u>ہ</u>	ш	N			0	
	A 5.000	В	C 010	D	E	F	G 407	H	I	J	K 70	L	M	N	0 47	P 40	Q	R
-	5,292	290	313	288	21	264	137	91	57	35	79	163	229	41	17	48	188	45
	104 ΝΔ	/ NA		ΝΔ	I NA		Ι	C NA	ΝΔ			ΝΔ	7 NA			∠ N∆	С NA	
	5.188	283	301	282	20	258	136	86	56	35	78	157	222	41	17	46	183	45
	98.0%	97.6%	96.2%	97.9%	95.2%	97.7%	99.3%	94.5%	98.2%	100.0%	98.7%	96.3%	96.9%	100.0%	100.0%	95.8%	97.3%	100.0%
le	14	1	1	2	0	1	1	0	0	0	0	1	1	0	0	1	0	(
	0.3%	0.4%	0.3%	0.7%	0.0%	0.4%	0.7%	0.0%	0.0%	0.0%	0.0%	0.6%	0.5%	0.0%	0.0%	2.2%	0.0%	0.0%
	9	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
	0.2%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	6	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	C
	0.1%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	16	1	0	1	0	1	1	0	0	0	0	1	1	0	0	0	1	(
	0.3%	0.4%	0.0%	0.4%	0.0%	0.4%	0.7%	0.0%	0.0%	0.0%	0.0%	0.6%	0.5%	0.0%	0.0%	0.0%	0.5%	0.0%
	28 0.5%	2 0.7%	2 0.7%	0.4%	0.0%	ے ۵ مور	0 0%	2 204	0.0%	0.0%	1 20/	0.6%	0.5%	۲ ۱۷۸	0 0%	0 0%	0.5%	2 20/
	87	8	0.7 %	0.4 /0	0.078	0.070	0.078	2.370	2	0.0 %	2	0.0 %	0.370	2.4 /0	0.070	0.070	0.3 %	2.27
	1.7%	2.8%	2.0%	3.5%	0.0%	3.1%	2.9%	2.3%	3.6%	0.0%	_ 2.6%	3.2%	3.2%	2.4%	0.0%	2.2%	2.7%	4.4%
	100	3	7	6	1	2	1	1	1	0	1	2	3	0	0	1	1	1
	1.9%	1.1%	2.3%	2.1%	5.0%	0.8%	0.7%	1.2%	1.8%	0.0%	1.3%	1.3%	1.4%	0.0%	0.0%	2.2%	0.5%	2.2%
	237	17	11	16	2	14	11	3	2	1	4	11	13	1	2	2	13	2
	4.6%	6.0%	3.7%	5.7%	10.0%	5.4%	8.1%	3.5%	3.6%	2.9%	5.1%	7.0%	5.9%	2.4%	11.8%	4.3%	7.1%	4.4%
	642	37	35	33	2	35	17	14	6	4	7	25	27	8	2	7	23	5
	12.4%	13.1%	11.6%	11.7%	10.0%	13.6%	12.5%	16.3%	10.7%	11.4%	9.0%	15.9%	12.2%	19.5%	11.8%	15.2%	12.6%	11.1%
	877	31	45	45	4	26	11	13	6	4	6	18	21	8	1	2	24	5
0	16.9%	11.0%	15.0%	16.0%	20.0%	10.1%	<u>8</u> .1%	15.1%	10.7%	11.4%	1.1%	11.5%	9.5%	19.5%	5.9%	4.3%	13.1%	11.1%
C	61 1%	103 64 7%	63.8%	50 6%	55.0%	65 5%	90 66 2%	50 3%	96 /02 02	20 7/ 3%	57 73 1%	90 50 2%	66 7%	22 53 7%	12 70 6%	52 60 6%	67 80%	۲۲ 61 مار
	01.170	JH.1 /0	00.070	59.070	55.070	00.070	00.2 /0	59.570	09.070	14.570	10.170	JJ.Z /0	00.7 /0	55.1 /0	10.070	09.070	02.070	04.470

has a personal doctor (Q30)

						's Child's Age F											
ge				Respoi Ger	ndent's nder	C	Child's Ag	e	Respon	ident's Ec	lucation	Child's	s Health \$	Status	Child's La	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
5,292	290	313	288	21	264	137	91	57	35	79	163	229	41	17	48	188	45
104 NA	7 NA	12 NA	6 NA	1	6 NA	1	5	1		1	6 NA	7		0	2	5	(N/
5 188	283	301	282	20	258	136	NA 86	56	NA 35	NA 78	157	NA 222	11 NA	17	NA 46	183	۱N <i>F</i> ۵۲
98.0%	97.6%	96.2%	97.9%	95.2%	97.7%	99.3%	94.5%	98.2%	100.0%	98.7%	96.3%	96.9%	100.0%	100.0%	95.8%	97.3%	100.0%
73	4	5	4	0	4	2	2	0	0	1	3	3	1	0	1	2	
1.4%	1.4%	1.7%	1.4%	0.0%	1.6%	1.5%	2.3%	0.0%	0.0%	1.3%	1.9%	1.4%	2.4%	0.0%	2.2%	1.1%	2.2%
87	8	6	10 2 50/	0	8	4	2	2	0	2	5	7	1	0	1	5	2
1.7%	2.8%	2.0%	3.5%	0.0%	3.1%	2.9%	2.3%	3.0%	0.0%	2.6%	3.2%	3.2%	2.4%	0.0%	2.2%	2.7%	4.4%
6.5%	20 7.1%	6.0%	7.8%	15.0%	6.2%	8.8%	4.7%	5.4%	2.9%	6.4%	8.3%	7.2%	2.4%	ے 11.8%	6.5%	7.7%	6.7%
4,691	251	272	246	17	230	118	78	51	34	70	136	196	38	15	41	162	39
90.4%	88.7%	90.4%	87.2%	85.0%	89.1%	86.8%	90.7%	91.1%	97.1%	89.7%	86.6%	88.3%	92.7%	88.2%	89.1%	88.5%	86.7%
260 5.0%	15 5.3%	18 6.0%	20 7.1%	1 5.0%	14 5.4%	7 5.1%	5 5.8%	3 5.4%	0 0.0%	4 5.1%	10 6.4%	13 5.9%	2 4.9%	0 0.0%	3 6.5%	8 4.4%	2 8.9%
879 16.9%	54 19.1%	46 15.3%	49 17.4%	4 20.0%	49 19.0%	28 20.6%	17 19.8%	8 14.3%	5 14.3%	11 14.1%	36 22.9%	40 18.0%	9 22.0%	4 23.5%	9 19.6%	36 19.7%	15.6%
4,049 78.0%	214 75.6%	237 78.7%	213 75.5%	15 75.0%	195 75.6%	101 74.3%	64 74 4%	45 80.4%	30 85.7%	63 80.8%	111 70.7%	169 76.1%	30 73.2%	13 76 5%	34 73.9%	139 76.0%	34 75.6%
10.070	, 0.070	//	10.070	10.070				00.770	00.170	00.070				. 0.070	10.070	1 0.0 /0	,
				-					-		-		-				

has a personal doctor (Q30)

	ige				Respor Ger	ndent's ider	Child's Age R (Q74)			Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	ïsits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	2,578	290	313	288	21	264	137	91	57	35	79	163	229	41	17	48	188	4
	53	7	10	5	2	5	3	3	1	0	2	5	5	2	0	1	5	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,525	283	303	283	19	259	134	88	56	35	77	158	224	39	17	47	183	4
	97.9%	97.6%	96.8%	98.3%	90.5%	98.1%	97.8%	96.7%	98.2%	100.0%	97.5%	96.9%	97.8%	95.1%	100.0%	97.9%	97.3%	100.0%
	714	78	77	80	5	71	22	33	20	13	19	42	44	21	12	9	46	22
	28.3%	27.6%	25.4%	28.3%	26.3%	27.4%	16.4%	37.5%	35.7%	37.1%	24.7%	26.6%	19.6%	53.8%	70.6%	19.1%	25.1%	48.9%
	1,811	205	226	203	14	188	112	55	36	22	58	116	180	18	5	38	137	23
	71.7%	72.4%	74.6%	71.7%	73.7%	72.6%	83.6%	62.5%	64.3%	62.9%	75.3%	73.4%	80.4%	46.2%	29.4%	80.9%	74.9%	51.1%
r							HI	G	G				N	М		R	R	PQ

has a personal doctor and has medical, behavioral, other health conditions that has lasted for more than 3 months (Q30 & Q42)

	ge				Respor Ger	ndent's nder	Child's Age Re			Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
	714	78	77	80	5	71	22	33	20	13	19	42	44	21	12	9	46	22
r	20	1	2	5	0	1	0	1	0	0	0	1	1	0	0	0	1	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	694	77	75	75	5	70	22	32	20	13	19	41	43	21	12	9	45	22
	97.2%	98.7%	97.4%	93.8%	100.0%	98.6%	100.0%	97.0%	100.0%	100.0%	100.0%	97.6%	97.7%	100.0%	100.0%	100.0%	97.8%	100.0%
	654	72	66	69	4	66	20	30	19	13	18	37	38	21	12	8	41	2
	94.2%	93.5%	88.0%	92.0%	80.0%	94.3%	90.9%	93.8%	95.0%	100.0%	94.7%	90.2%	88.4%	100.0%	100.0%	88.9%	91.1%	100.0%
	40	5	9	6	1	4	2	2	1	0	1	4	5	0	0	1	4	(
	5.8%	6.5%	12.0%	8.0%	20.0%	5.7%	9.1%	6.3%	5.0%	0.0%	5.3%	9.8%	11.6%	0.0%	0.0%	11.1%	8.9%	0.0%
k																		
			_															

has a personal doctor and has medical, behavioral, other health conditions that has lasted for more than 3 months (Q30 & Q42)

	ge				Respor Ger	ndent's nder	S Child's Age R			Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
	714	78	77	80	5	71	22	33	20	13	19	42	44	21	12	9	46	22
r	17	1	2	4	0	1	0	1	0	0	0	1	1	0	0	0	1	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	697	77	75	76	5	70	22	32	20	13	19	41	43	21	12	9	45	2
	97.6%	98.7%	97.4%	95.0%	100.0%	98.6%	100.0%	97.0%	100.0%	100.0%	100.0%	97.6%	97.7%	100.0%	100.0%	100.0%	97.8%	100.0%
	639	72	64	68	4	66	20	31	18	13	16	39	40	20	11	8	42	2
	91.7%	93.5%	85.3%	89.5%	80.0%	94.3%	90.9%	96.9%	90.0%	100.0%	84.2%	95.1%	93.0%	95.2%	91.7%	88.9%	93.3%	95.5%
	58	5	11	8	1	4	2	1	2	0	3	2	3	1	1	1	3	
	8.3%	6.5%	14.7%	10.5%	20.0%	5.7%	9.1%	3.1%	10.0%	0.0%	15.8%	4.9%	7.0%	4.8%	8.3%	11.1%	6.7%	4.5%
k																		

$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		age				Respor Ger	ndent's nder	nt's Child's Age Re (Q74)			Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
No No<		era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
A B C D E F G H I J K L M N O P Q R 6,002 338 362 337 30 303 157 106 70 42 98 185 267 51 17 667 216 446 51 2 5 77 0 2 2 0 0 1 1 1 1 0 00 2 0 0 NA NA <th></th> <th>2018 CSS Av</th> <th>2018</th> <th>2017</th> <th>2016</th> <th>Male</th> <th>Female</th> <th>0 to 5</th> <th>6 to 13</th> <th>14 to 18</th> <th>Less than HS grad</th> <th>HS grad</th> <th>Some College or more</th> <th>Excellent or Very Good</th> <th>Good</th> <th>Fair or Poor</th> <th>None</th> <th>1 to 4</th> <th>5 or more</th>		2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
60,002 338 362 337 303 157 106 70 42 98 185 267 51 17 67 216 446 51 2 57 7 0 2 2 0 0 111 111 111 111		А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
NA NA <th< th=""><th></th><th>51</th><th>2</th><th>5</th><th>7</th><th>0</th><th>2</th><th>2</th><th>0</th><th>0</th><th>0</th><th>1</th><th>1</th><th>1</th><th>1</th><th>0</th><th>0</th><th>2</th><th>(</th></th<>		51	2	5	7	0	2	2	0	0	0	1	1	1	1	0	0	2	(
5,951 336 337 330 301 1155 106 70 42 97 184 266 505 17 67 214 44 99.2% 99.4% 98.6% 97.9% 100.0% 99.3% 98.7% 100.0% 100.0% 99.0% 99.5% 99.6% 98.0% 100.0% 100.0% 100.0% 100.0% 100.0% 99.5% 99.5% 99.6% 98.0% 100.0% 100.0% 100.0% 100.0% 100.0% 99.5% 99.5% 99.6% 98.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 99.5% 99.5% 99.6% 98.0% 100.		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
99.2% 99.4% 98.6% 97.9% 100.0% 99.3% 98.7% 100.0% 100.0% 99.6% 99.6% 98.6% 100.0% 100.0% 99.1% 100.0% 100.0% 100.0% 100.0% 99.5% 99.6% 99.6% 98.6% 100.0% 99.1% 100.0%		5,951	336	357	330	30	301	155	106	70	42	97	184	266	50	17	67	214	46
1,344 68 73 68 4 62 26 14 11 21 32 37 17 12 3 41 22 22.6% 20.2% 20.4% 20.6% 13.3% 20.6% 16.8% 24.5% 20.0% 26.2% 21.6% 17.4% 13.9% 34.0% 70.6% 4.5% 19.2% 47.8% 4,607 268 284 262 26 239 129 80 56 31 76 152 229 33 56 64 173 24 77.4% 79.8% 79.6% 79.4% 86.7% 79.4% 83.2% 75.5% 80.0% 73.8% 78.4% 82.6% 86.1% 66.0% 29.4% 95.5% 80.8% 52.2% 1 <t< th=""><th></th><th>99.2%</th><th>99.4%</th><th>98.6%</th><th>97.9%</th><th>100.0%</th><th>99.3%</th><th>98.7%</th><th>100.0%</th><th>100.0%</th><th>100.0%</th><th>99.0%</th><th>99.5%</th><th>99.6%</th><th>98.0%</th><th>100.0%</th><th>100.0%</th><th>99.1%</th><th>100.0%</th></t<>		99.2%	99.4%	98.6%	97.9%	100.0%	99.3%	98.7%	100.0%	100.0%	100.0%	99.0%	99.5%	99.6%	98.0%	100.0%	100.0%	99.1%	100.0%
22.6% 20.2% 20.4% 20.6% 13.3% 20.6% 16.8% 24.5% 20.0% 26.2% 17.4% 13.9% 34.0% 70.6% 4.5% 19.2% 47.8% 4,607 268 284 262 26 219 36 152 229 33 56 64 173 24 77.4% 79.8% 79.6% 79.4% 86.7% 79.4% 83.2% 75.5% 80.0% 73.8% 78.4% 82.6% 86.1% 66.0% 29.4% 95.5% 80.8% 52.2% 1		1,344	68	73	68	4	62	26	26	14	11	21	32	37	17	12	3	41	22
4,607 268 284 262 26 239 129 80 56 31 76 152 229 33 5 64 173 24 77.4% 79.8% 79.6% 79.4% 86.7% 79.4% 83.2% 75.5% 80.0% 73.8% 78.4% 82.6% 86.1% 66.0% 29.4% 95.5% 80.8% 52.2% ************************************		22.6%	20.2%	20.4%	20.6%	13.3%	20.6%	16.8%	24.5%	20.0%	26.2%	21.6%	17.4%	13.9%	34.0%	70.6%	4.5%	19.2%	47.8%
77.4% 79.8% 79.6% 79.4% 86.7% 79.4% 83.2% 75.5% 80.0% 73.8% 78.4% 82.6% 86.1% 66.0% 29.4% 95.5% 80.8% 52.2% ************************************		4,607	268	284	262	26	239	129	80	56	31	76	152	229	33	5	64	173	24
N MO N QR PR PQ		77.4%	79.8%	79.6%	79.4%	86.7%	79.4%	83.2%	75.5%	80.0%	73.8%	78.4%	82.6%	86.1%	66.0%	29.4%	95.5%	80.8%	52.2%
	r													N	MO	Ν	QR	PR	PQ

n appointment for their child to see a specialist (Q45)

				Respor	ndent's	C	hild's Aa	۵	Respon	ident's Ec	lucation	Child's	s Health S	Status	Child's	Doctor V	isits in
ge				Ger	nder		Jillia o 7 ig	0	псорон		luoution	Orma	5 Hould re	Juluo	La	st 6 Mont	hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
1,344	68	73	68	4	62	26	26	14	11	21	32	37	17	12	3	41	22
21	1	0	0	0	1	0	0	1	1	0	0	0	1	0	0	0	C
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
1,323	67	73	68	4	61	26	26	13	10	21	32	37	16	12	3	41	22
98.4%	98.5%	100.0%	100.0%	100.0%	98.4%	100.0%	100.0%	92.9%	90.9%	100.0%	100.0%	100.0%	94.1%	100.0%	100.0%	100.0%	100.0%
48	3	1	4	0	3	2	1	0	0	0	3	3	0	0	0	3	C
3.6%	4.5%	1.4%	5.9%	0.0%	4.9%	7.7%	3.8%	0.0%	0.0%	0.0%	9.4%	8.1%	0.0%	0.0%	0.0%	7.3%	0.0%
213	7	7	8	0	7	2	4	1	1	2	4	3	2	2	0	5	2
 16.1%	10.4%	9.6%	11.8%	0.0%	11.5%	7.7%	15.4%	7.7%	10.0%	9.5%	12.5%	8.1%	12.5%	16.7%	0.0%	12.2%	9.1%
303	16	17	7	0	16	6	8	2	5	5	6	8	4	4	0	11	5
 22.9%	23.9%	23.3%	10.3%	0.0%	26.2%	23.1%	30.8%	15.4%	50.0%	23.8%	18.8%	21.6%	25.0%	33.3%	0.0%	26.8%	22.7%
759	41	48	49	4	35	16	13	10	4	14	19	23	10	6	3	22	15
 57.4%	61.2%	65.8%	72.1%	100.0%	57.4%	61.5%	50.0%	76.9%	40.0%	66.7%	59.4%	62.2%	62.5%	50.0%	100.0%	53.7%	68.2%
1,062	57	65	56	4	51	22	21	12	9	19	25	31	14	10	3	33	20
 80.3%	85.1%	89.0%	82.4%	100.0%	83.6%	84.6%	80.8%	92.3%	90.0%	90.5%	78.1%	83.8%	87.5%	83.3%	100.0%	80.5%	90.9%

n appointment for their child to see a specialist (Q45)

rage				Respor Ger	ndent's nder 79)	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
1,344	68	73	68	4	62	26	26	14	11	21	32	37	17	12	3	41	22
26 NA	3	0	1 NA	0	1 NA	0	0	1 NA	1 NA	0	0	0	1 NA	0	0	1	NI
 1 318	NA 65	NA 73	67	INA 4	61	NA 26	NA 26	13	10	NA 21	NA 32	37	16	12	NA 3	40	2
98.1%	95.6%	100.0%	98.5%	۰ 100.0%	98.4%	100.0%	100.0%	92.9%	90.9%	100.0%	100.0%	100.0%	94.1%	100.0%	100.0%	97.6%	95.5%
 79	4	2	5	1	3	3	1	0	1	1	2	4	0	0	0	4	(
6.0%	6.2%	2.7%	7.5%	25.0%	4.9%	11.5%	3.8%	0.0%	10.0%	4.8%	6.3%	10.8%	0.0%	0.0%	0.0%	10.0%	0.0%
823	41	51	41	2	39	17	16	8	6	13	20	29	7	5	3	29	ç
62.4%	63.1%	69.9%	61.2%	50.0%	63.9%	65.4%	61.5%	61.5%	60.0%	61.9%	62.5%	78.4%	43.8%	41.7%	100.0%	72.5%	42.9%
240	13	12	16	0	13	4	5	4	3	2	8	3	6	4	0	6	6
 18.2%	20.0%	16.4%	23.9%	0.0%	21.3%	15.4%	19.2%	30.8%	30.0%	9.5%	25.0%	8.1%	37.5%	33.3%	0.0%	15.0%	28.6%
116	5 7 7%	0 204	3	1 25.0%	4 6 6%	2 7 70/	3 11 50/	0.0%	0 0%	3 14 20/	6.2%	0 0%	3 10 00/	2 16 7%	0	1 2 5%	10.0%
 37	1.1 /0	0.2 /0	4.570	23.0 %	0.078	0	11.370	0.0%	0.078	14.570	0.3 /0	0.078	10.0 %	10.7 %	0.070	2.5%	19.07
2.8%	1.5%	1.4%	0.0%	0.0%	1.6%	0.0%	3.8%	0.0%	0.0%	4.8%	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	4.8%
23	1	1	2	0	1	0	0	1	0	1	0	0	0	1	0	0	
1.7%	1.5%	1.4%	3.0%	0.0%	1.6%	0.0%	0.0%	7.7%	0.0%	4.8%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	4.8%
 176	7	8	5	1	6	2	4	1	0	5	2	1	3	3	0	1	6
 13.4%	10.8%	11.0%	7.5%	25.0%	9.8%	7.7%	15.4%	7.7%	0.0%	23.8%	6.3%	2.7%	18.8%	25.0%	0.0%	2.5%	28.6%

saw a specialist (Q45 & Q47)

ge				Respor Gen	ndent's ider	C	child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
era.				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
1,239	61	71	62	3	58	23	25	13	9	20	30	33	16	12	3	36	21
6	1	0	0	0	1	0	0	1	0	0	1	0	1	0	0	0	1
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
1,233	60	71	62	3	57	23	25	12	9	20	29	33	15	12	3	36	20
 99.5%	98.4%	100.0%	100.0%	100.0%	98.3%	100.0%	100.0%	92.3%	100.0%	100.0%	96.7%	100.0%	93.8%	100.0%	100.0%	100.0%	95.2%
4	1	0	2	0	1	1	0	0	0	0	1	1	0	0	0	1	(
 0.3%	1./%	0.0%	3.2%	0.0%	1.8%	4.3%	0.0%	0.0%	0.0%	0.0%	3.4%	3.0%	0.0%	0.0%	0.0%	2.8%	0.0%
5	1		0	0	1 00/	0	0	1	0	1 5 00/	0	0	0	1	0	1	
 0.4%	1.7%	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	8.3%	0.0%	5.0%	0.0%	0.0%	0.0%	8.3%	0.0%	2.8%	0.0%
0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
 6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(
0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
9	1	1	0	0	1	0	1	0	0	0	1	0	1	0	0	1	(
0.7%	1.7%	1.4%	0.0%	0.0%	1.8%	0.0%	4.0%	0.0%	0.0%	0.0%	3.4%	0.0%	6.7%	0.0%	0.0%	2.8%	0.0%
22	1	1	2	0	1	0	1	0	0	1	0	0	1	0	0	1	C
1.8%	1.7%	1.4%	3.2%	0.0%	1.8%	0.0%	4.0%	0.0%	0.0%	5.0%	0.0%	0.0%	6.7%	0.0%	0.0%	2.8%	0.0%
32	1	1	1	0	1	0	0	1	1	0	0	0	1	0	0	1	(
 2.6%	1.7%	1.4%	1.6%	0.0%	1.8%	0.0%	0.0%	8.3%	11.1%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	2.8%	0.0%
79	2	2	7	0	2	1	1	0	2	0	0	0	0	2	0	0	2
 6.4%	3.3%	2.8%	11.3%	0.0%	3.5%	4.3%	4.0%	0.0%	22.2%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	10.0%
172	8	12	6	0	8	3	3	2	3	1 5.0%	3	4	2	2	1	5	40.00
 13.9%	13.3%	10.9%	9.7%	0.0%	14.0%	13.0%	12.0%	10.7%	33.3%	5.0%	10.3%	12.1%	13.3%	10.7%	33.3%	13.9%	10.0%
15 0%	יט 13 21 70/	0 11 3%	4 6 5%	33.3%	۲۲ 21 10/	4 17 /0/	2/ 0%	ى 25.0%	11 10/	5 25 0%	7 2/ 10/	9 27 3%	20.0%	8 30/	33 30/	27 8%	ے 10 0%
 707	32	46	40	2	30	14	13	20.070	2	20.070	17	19	20.070	6.570	1	16	12
57.3%	53.3%	64.8%	64.5%	66.7%	52.6%	60.9%	52.0%	41.7%	22.2%	60.0%	58.6%	57.6%	46.7%	50.0%	33.3%	44.4%	70.0%
01.070	501070	01.070	0 1.0 70	00.170	02.070	00.070	52.070	70	/0	00.070	00.070	01.070	//	00.070	00.070		. 0.0 /

saw a specialist (Q45 & Q47)

•																	
e				Respo Ger	ndent's nder	C	child's Age	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 A	В	С	D	E	F	G	Н	Ι	J	К	L	М	N	0	Р	Q	R
1,239	61	71	62	3	58	23	25	13	9	20	30	33	16	12	3	36	2
6 NA	1 NA	U NA	U NA	U NA	1 NA	U NA		1 NA	U NA	U NA	1 NA	U NA	NA	U NA	U NA		NA
 1,233	60	71	62	3	57	23	25	12	9	20	29	33	15	12	3	36	20
99.5%	98.4%	100.0%	100.0%	100.0%	98.3%	100.0%	100.0%	92.3%	100.0%	100.0%	96.7%	100.0%	93.8%	100.0%	100.0%	100.0%	95.2%
25	3	1	2	0	3	1	1	1	0	1	2	1	1	1	0	3	(
 2.0%	5.0%	1.4%	3.2%	0.0%	5.3%	4.3%	4.0%	8.3%	0.0%	5.0%	6.9%	3.0%	6.7%	8.3%	0.0%	8.3%	0.0%
22 1.8%	1 1.7%	1 1.4%	2 3.2%	0.0%	1 1.8%	0 0.0%	1 4.0%	0 0.0%	0 0.0%	1 5.0%	0 0.0%	0 0.0%	1 6.7%	0 0.0%	0 0.0%	1 2.8%	0.0%
111	3	3	8	0	3	1	1	1	3	0	0	0	1	2	0	1	2
9.0%	5.0%	4.2%	12.9%	0.0%	5.3%	4.3%	4.0%	8.3%	33.3%	0.0%	0.0%	0.0%	6.7%	16.7%	0.0%	2.8%	10.0%
1,075	53	66	50	3	50	21	22	10	6	18	27	32	12	9	3	31	18
 87.2%	88.3%	93.0%	80.6%	100.0%	87.7%	91.3%	88.0%	83.3%	66.7%	90.0%	93.1%	97.0%	80.0%	75.0%	100.0%	86.1%	90.0%
 79	5	3	5	0	5	1	2	2	1	2	2	1	3	1	0	5	(
6.4%	8.3%	4.2%	8.1%	0.0%	8.8%	4.3%	8.0%	16.7%	11.1%	10.0%	6.9%	3.0%	20.0%	8.3%	0.0%	13.9%	0.0%
251 20.4%	10 16.7%	14 19.7%	13 21.0%	0 0.0%	10 17.5%	4 17.4%	4 16.0%	2 16.7%	5 55.6%	1 5.0%	3 10.3%	4 12.1%	2 13.3%	4 33.3%	1 33.3%	5 13.9%	2 20.0%
903 73.2%	45 75.0%	54 76.1%	44 71.0%	3 100.0%	42 73.7%	18 78.3%	19 76.0%	8 66.7%	3 33.3%	17 85.0%	24 82.8%	28 84.8%	10 66.7%	7 58.3%	2 66.7%	26 72.2%	16 80.0%

ge				Respor Ger	ndent's nder	nt's Child's Age Re (Q74)		Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	isits in hs	
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
111	6	5	12	0	3	2	1	0	1	0	2	1	1	1	2	1	2
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,891	332	357	325	30	300	155	105	70	41	98	183	266	50	16	65	215	44
98.2%	98.2%	98.6%	96.4%	100.0%	99.0%	98.7%	99.1%	100.0%	97.6%	100.0%	98.9%	99.6%	98.0%	94.1%	97.0%	99.5%	95.7%
1,900	87	104	91	9	77	40	30	17	18	28	39	65	15	7	13	56	17
32.3%	26.2%	29.1%	28.0%	30.0%	25.7%	25.8%	28.6%	24.3%	43.9%	28.6%	21.3%	24.4%	30.0%	43.8%	20.0%	26.0%	38.6%
3,991	245	253	234	21	223	115	75	53	23	70	144	201	35	9	52	159	27
67.7%	73.8%	70.9%	72.0%	70.0%	74.3%	74.2%	71.4%	75.7%	56.1%	71.4%	78.7%	75.6%	70.0%	56.3%	80.0%	74.0%	61.4%
	А								L		J				R		Р

rmation from child's health plan customer service (Q49)

ge				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R
1,900	87	104	91	9	77	40	30	17	18	28	39	65	15	7	13	56	17
31	3	1	3	0	3	0	2	1	0	2	1	3	0	0	2	1	(
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
1,869	84	103	88	9	74	40	28	16	18	26	38	62	15	7	11	55	17
98.4%	96.6%	99.0%	96.7%	100.0%	96.1%	100.0%	93.3%	94.1%	100.0%	92.9%	97.4%	95.4%	100.0%	100.0%	84.6%	98.2%	100.0%
44	0	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	(
2.4%	0.0%	2.9%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
246	11	16	9	4	7	5	3	3	3	5	3	8	2	1	2	8	
 13.2%	13.1%	15.5%	10.2%	44.4%	9.5%	12.5%	10.7%	18.8%	16.7%	19.2%	7.9%	12.9%	13.3%	14.3%	18.2%	14.5%	5.9%
419	17	20	19	2	14	8	7	2	5	5	5	10	5	2	0	11	
 22.4%	20.2%	19.4%	21.6%	22.2%	18.9%	20.0%	25.0%	12.5%	27.8%	19.2%	13.2%	16.1%	33.3%	28.6%	0.0%	20.0%	29.4%
1,160	56	64	56	3	53	27	18	11	10	16	30	44	8	4	9	36	11
 62.1%	66.7%	62.1%	63.6%	33.3%	71.6%	67.5%	64.3%	68.8%	55.6%	61.5%	78.9%	71.0%	53.3%	57.1%	81.8%	65.5%	64.7%
1,579	73	84	75	5	67	35	25	13	15	21	35	54	13	6	9	47	16
 84.5%	86.9%	81.6%	85.2%	55.6%	90.5%	87.5%	89.3%	81.3%	83.3%	80.8%	92.1%	87.1%	86.7%	85.7%	81.8%	85.5%	94.1%

rmation from child's health plan customer service (Q49)

				Respor	ndent's	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's	Doctor V	isits in hs
age				(0)	70)		(074)								Edi	(07)	110
ver				(Q	79)		(Q74)			(Q80)	L.		(Q58)			(Q7)	
2018 CSS A	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
1,900	87	104	91	9	77	40	30	17	18	28	39	65	15	7	13	56	17
31	4	2	3	2	2	1	2	1	1	1	2	4	0	0	2	2	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
1,869	83	102	88	7	75	39	28	16	17	27	37	61	15	7	11	54	17
 98.4%	95.4%	98.1%	96.7%	77.8%	97.4%	97.5%	93.3%	94.1%	94.4%	96.4%	94.9%	93.8%	100.0%	100.0%	84.6%	96.4%	100.0%
26	0	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	(
 1.4%	0.0%	2.0%	3.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
86	2	3	7	0	2	2	0	0	0	1	1	2	0	0	1	1	(
 4.6%	2.4%	2.9%	8.0%	0.0%	2.7%	5.1%	0.0%	0.0%	0.0%	3.7%	2.7%	3.3%	0.0%	0.0%	9.1%	1.9%	0.0%
227	13	11	7	3	10	6	4	3	3	5	5	5	5	3	1	8	2
 12.1%	15.7%	10.8%	8.0%	42.9%	13.3%	15.4%	14.3%	18.8%	17.6%	18.5%	13.5%	8.2%	33.3%	42.9%	9.1%	14.8%	23.5%
1,530	68	86	71	4	63	31	24	13	14	21	31	54	10	4	9	45	13
 81.9%	81.9%	84.3%	80.7%	57.1%	84.0%	79.5%	85.7%	81.3%	82.4%	77.8%	83.8%	88.5%	66.7%	57.1%	81.8%	83.3%	76.5%
1,757	81	97	78	7	73	37	28	16	17	26	36	59	15	7	10	53	17
94.0%	97.6%	95.1%	88.6%	100.0%	97.3%	94.9%	100.0%	100.0%	100.0%	96.3%	97.3%	96.7%	100.0%	100.0%	90.9%	98.1%	100.0%
	D																

	ge				Respor Ger	ndent's ider	C	Child's Ag	е	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	183	14	14	13	0	11	5	4	2	1	1	9	9	1	1	1	10	3
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	5,819	324	348	324	30	292	152	102	68	41	97	176	258	50	16	66	206	43
	97.0%	95.9%	96.1%	96.1%	100.0%	96.4%	96.8%	96.2%	97.1%	97.6%	99.0%	95.1%	96.6%	98.0%	94.1%	98.5%	95.4%	93.5%
	1,604	98	72	70	6	91	49	32	16	15	38	41	79	13	6	6	68	20
	27.6%	30.2%	20.7%	21.6%	20.0%	31.2%	32.2%	31.4%	23.5%	36.6%	39.2%	23.3%	30.6%	26.0%	37.5%	9.1%	33.0%	46.5%
	4,215	226	276	254	24	201	103	70	52	26	59	135	179	37	10	60	138	23
	72.4%	69.8%	79.3%	78.4%	80.0%	68.8%	67.8%	68.6%	76.5%	63.4%	60.8%	76.7%	69.4%	74.0%	62.5%	90.9%	67.0%	53.5%
r		CD									L	K				QR	Р	Р

Δ	1	r 1	5	
	u	 9	J	~

age				Respor Ger	ndent's nder	C	Child's Age	e	Respon	dent's Ec	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
e				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
5,819	324	348	324	30	292	152	102	68	41	97	176	258	50	16	66	206	43
53	2	3	4	0	2	1	1	0	0	1	0	2	0	0	0	0	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,766	322	345	320	30	290	151	101	68	41	96	176	256	50	16	66	206	42
99.1%	99.4%	99.1%	98.8%	100.0%	99.3%	99.3%	99.0%	100.0%	100.0%	99.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	97.7%
54	4	1	4	1	3	1	1	2	1	3	0	2	1	1	0	2	2
0.9%	1.2%	0.3%	1.3%	3.3%	1.0%	0.7%	1.0%	2.9%	2.4%	3.1%	0.0%	0.8%	2.0%	6.3%	0.0%	1.0%	4.8%
213	8	11	8	1	7	4	3	1	2	3	2	7	0	1	1	4	3
 3.7%	2.5%	3.2%	2.5%	3.3%	2.4%	2.6%	3.0%	1.5%	4.9%	3.1%	1.1%	2.7%	0.0%	6.3%	1.5%	1.9%	7.1%
378	19	12	14	1	18	8	7	4	6	8	5	16	2	1	3	10	2
 6.6%	5.9%	3.5%	4.4%	3.3%	6.2%	5.3%	6.9%	5.9%	14.6%	8.3%	2.8%	6.3%	4.0%	6.3%	4.5%	4.9%	9.5%
5,121	291	321	294	27	262	138	90	61	32	82	169	231	47	13	62	190	33
 88.8%	90.4%	93.0%	91.9%	90.0%	90.3%	91.4%	89.1%	89.7%	78.0%	85.4%	96.0%	90.2%	94.0%	81.3%	93.9%	92.2%	78.6%
										L	K				R		Р
5,499	310	333	308	28	280	146	97	65	38	90	174	247	49	14	65	200	37
95.4%	96.3%	96.5%	96.3%	93.3%	96.6%	96.7%	96.0%	95.6%	92.7%	93.8%	98.9%	96.5%	98.0%	87.5%	98.5%	97.1%	88.1%

to question 52 are reported to NCQA as "Always" in question 53, and are used in calculating the Customer Service composite score.

age				Respor Ger	ndent's ider	C	Child's Age	9	Respon	dent's Ed	ucation	Child's	Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
er				(Q.	(9)		(Q74)			(Q80)			(Q58)				
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
144	13	13	12	2	8	4	3	3	2	0	7	9	1	0	2	9	2
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,858	325	349	325	28	295	153	103	67	40	98	178	258	50	17	65	207	44
97.6%	96.2%	96.4%	96.4%	93.3%	97.4%	97.5%	97.2%	95.7%	95.2%	100.0%	96.2%	96.6%	98.0%	100.0%	97.0%	95.8%	95.7%
27	1	2	4	0	1	1	0	0	0	0	1	1	0	0	0	1	(
0.5%	0.3%	0.6%	1.2%	0.0%	0.3%	0.7%	0.0%	0.0%	0.0%	0.0%	0.6%	0.4%	0.0%	0.0%	0.0%	0.5%	0.0%
12	1	1	1	0	1	1	0	0	0	1	0	1	0	0	0	1	(
0.2%	0.3%	0.3%	0.3%	0.0%	0.3%	0.7%	0.0%	0.0%	0.0%	1.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.5%	0.0%
17	3	4	1	0	3	1	1	1	0	1	2	2	0	1	0	2	1
0.3%	0.9%	1.1%	0.3%	0.0%	1.0%	0.7%	1.0%	1.5%	0.0%	1.0%	1.1%	0.8%	0.0%	5.9%	0.0%	1.0%	2.3%
22	4	1	3	0	4	1	3	0	0	1	3	2	2	0	1	2	(
0.4%	1.2%	0.3%	0.9%	0.0%	1.4%	0.7%	2.9%	0.0%	0.0%	1.0%	1.7%	0.8%	4.0%	0.0%	1.5%	1.0%	0.0%
29	3	2	4	0	3	1	1	1	0	0	3	3	0	0	1	2	(
0.5%	0.9%	0.6%	1.2%	0.0%	1.0%	0.7%	1.0%	1.5%	0.0%	0.0%	1.7%	1.2%	0.0%	0.0%	1.5%	1.0%	0.0%
154	15	7	18	1	14	3	5	7	0	5	10	10	3	2	4	7	2
2.6%	4.6%	2.0%	5.5%	3.6%	4.7%	2.0%	4.9%	10.4%	0.0%	5.1%	5.6%	3.9%	6.0%	11.8%	6.2%	3.4%	9.1%
154	14	10	15	1	13	4	7	3	1	5	8	10	4	0	1	9	2
2.6%	4.3%	2.9%	4.6%	3.6%	4.4%	2.6%	6.8%	4.5%	2.5%	5.1%	4.5%	3.9%	8.0%	0.0%	1.5%	4.3%	4.5%
379	22	22	23	3	19	9	5	8	2	7	13	17	1	4	5	11	5
6.5%	6.8%	6.3%	7.1%	10.7%	6.4%	5.9%	4.9%	11.9%	5.0%	7.1%	7.3%	6.6%	2.0%	23.5%	7.7%	5.3%	11.4%
915	36	48	48	3	32	18	12	6	6	8	20	25	10	1	10	21	3
15.6%	11.1%	13.8%	14.8%	10.7%	10.8%	11.8%	11.7%	9.0%	15.0%	8.2%	11.2%	9.7%	20.0%	5.9%	15.4%	10.1%	6.8%
966	48	58	48	7	41	21	16	11	6	14	27	36	10	2	7	34	7
16.5%	14.8%	16.6%	14.8%	25.0%	13.9%	13.7%	15.5%	16.4%	15.0%	14.3%	15.2%	14.0%	20.0%	11.8%	10.8%	16.4%	15.9%
3,183	178	194	160	13	164	93	53	30	25	56	91	151	20	7	36	117	22
54.3%	54.8%	55.6%	49.2%	46.4%	55.6%	60.8%	51.5%	44.8%	62.5%	57.1%	51.1%	58.5%	40.0%	41.2%	55.4%	56.5%	50.0%

rage				Respor Ger	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
2018 CSS Ave	2018	2017	2016	Male	Eemale (60)	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	К	L	М	N	0	Р	Q	R
6,002 144	338 13	362 13	337 12	30 2	303 8	157 4	106 3	70 3	42 2	98 0	185 7	267 9	51 1	17 0	67 2	216 9	46
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
 5,858	325	349	325	28	295	153	103	67	40	98	178	258	50	17	65	207	44
97.6%	96.2%	96.4%	96.4%	93.3%	97.4%	97.5%	97.2%	95.7%	95.2%	100.0%	96.2%	96.6%	98.0%	100.0%	97.0%	95.8%	95.7%
107 1.8%	12 3.7%	10 2.9%	13 4.0%	0 0.0%	12 4.1%	5 3.3%	5 4.9%	2 3.0%	0 0.0%	3 3.1%	9 5.1%	9 3.5%	2 4.0%	1 5.9%	2 3.1%	8 3.9%	2.3%
154	15	7	18	1	14	3	5	7	0	5	10	10	3	2	4	7	2
2.6%	4.6%	2.0%	5.5%	3.6%	4.7%	2.0%	4.9%	10.4%	0.0%	5.1%	5.6%	3.9%	6.0%	11.8%	6.2%	3.4%	9.1%
533 9.1%	36 11.1%	32 9.2%	38 11.7%	4 14.3%	32 10.8%	13 8.5%	12 11.7%	11 16.4%	3 7.5%	12 12.2%	21 11.8%	27 10.5%	5 10.0%	4 23.5%	6 9.2%	20 9.7%	15.9%
 5,064	262	300	256	23	237	132	81	47	37	78	138	212	40	10	53	172	32
86.4%	80.6%	86.0%	78.8%	82.1%	80.3%	86.3%	78.6%	70.1%	92.5%	79.6%	77.5%	82.2%	80.0%	58.8%	81.5%	83.1%	72.7%
	А					I		G	L		J						
415 7.1%	41 12.6%	27 7.7%	46 14.2%	2 7.1%	39 13.2%	12 7.8%	17 16.5%	12 17.9%	1 2.5%	13 13.3%	27 15.2%	29 11.2%	9 18.0%	3 17.6%	7 10.8%	24 11.6%	15.9%
1,294 22.1%	58 17.8%	70 20.1%	71 21.8%	6 21.4%	51 17.3%	27 17.6%	17 16.5%	14 20.9%	8 20.0%	15 15.3%	33 18.5%	42 16.3%	11 22.0%	5 29.4%	15 23.1%	32 15.5%	} 18.2%
4,149 70.8%	226 60 5%	252 72 2%	208 64.0%	20 71 4%	205 60 5%	114 74 5%	69 67 0%	41 61 2%	31 77 5%	70 71 4%	118 66.2%	187 72 5%	30 60.0%	9 52 0%	43 66 2%	151 72.0%	29 65 0%
10.0%	09.3%	12.270	04.0%	/ 1.470	09.0%	14.5%	07.0%	G	11.3%	/ 1.470	00.3%	12.3%	00.0%	52.9%	00.2%	12.9%	05.97
						I		9									

	ge				Respor Ger	ndent's ider	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	ïsits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	51	3	6	5	0	0	0	0	0	0	0	0	0	0	0	1	1	1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,930	335	356	332	30	303	157	106	70	42	98	185	267	51	17	66	215	45
	98.3%	99.1%	98.3%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	99.5%	97.8%
	1,428	189	199	180	11	177	93	62	34	22	55	107	142	35	12	14	132	38
	48.7%	56.4%	55.9%	54.2%	36.7%	58.4%	59.2%	58.5%	48.6%	52.4%	56.1%	57.8%	53.2%	68.6%	70.6%	21.2%	61.4%	84.4%
	1,502	146	157	152	19	126	64	44	36	20	43	78	125	16	5	52	83	7
	51.3%	43.6%	44.1%	45.8%	63.3%	41.6%	40.8%	41.5%	51.4%	47.6%	43.9%	42.2%	46.8%	31.4%	29.4%	78.8%	38.6%	15.6%
r		A			F	E							Ν	М		QR	PR	PQ

got a prescription for medicine or refilled a prescription (Q55)

ge				Respoi Ger	ndent's nder	C	Child's Ag	е	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
1,428	189	199	180	11	177	93	62	34	22	55	107	142	35	12	14	132	38
14	2	2	4	0	2	1	1	0	0	1	1	2	0	0	0	2	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
1,414	187	197	176	11	175	92	61	34	22	54	106	140	35	12	14	130	38
 99.0%	98.9%	99.0%	97.8%	100.0%	98.9%	98.9%	98.4%	100.0%	100.0%	98.2%	99.1%	98.6%	100.0%	100.0%	100.0%	98.5%	100.0%
19	3	2	1	0	3	0	2	1	0	1	2	2	0	1	1	1	-
 1.3%	1.6%	1.0%	0.6%	0.0%	1.7%	0.0%	3.3%	2.9%	0.0%	1.9%	1.9%	1.4%	0.0%	8.3%	7.1%	0.8%	2.6%
116	17	11	20	2	15	10	5	2	2	7	8	11	4	2	0	9	3
 8.2%	9.1%	5.6%	11.4%	18.2%	8.6%	10.9%	8.2%	5.9%	9.1%	13.0%	7.5%	7.9%	11.4%	16.7%	0.0%	6.9%	21.1%
253	25	28	25	0	25	11	11	3	1	4	18	20	5	0	3	19	3
 17.9%	13.4%	14.2%	14.2%	0.0%	14.3%	12.0%	18.0%	8.8%	4.5%	7.4%	17.0%	14.3%	14.3%	0.0%	21.4%	14.6%	7.9%
1,026	142	156	130	9	132	71	43	28	19	42	78	107	26	9 75.00/	10	101	26
72.6%	/5.9%	79.2%	73.9%	81.8%	75.4%	11.2%	70.5%	82.4%	86.4%	77.8%	73.6%	76.4%	74.3%	75.0%	71.4%	11.1%	68.4%
 1 070	407	104	155		157	0.0	EA	24		46	06	107	24	0	40	100	00
1,279 00.5%	10/	104		9 01 00/	107	02 00 10/	00 50/	01.20/	20	40 95 20/	90	127	ن /۱۵ ۵۹	9 75.0%	02.00/	02 20/	76.20/
 90.5%	03.3%	93.4%	00.1%	01.0%	09.1%	09.1%	00.3%	91.2%	90.9%	00.2%	90.0%	90.7%	00.0%	75.0%	92.9%	92.3%	10.3%

got a prescription for medicine or refilled a prescription (Q55)

	age				Respor Gen	ndent's Ider	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	1,428	189	199	180	11	177	93	62	34	22	55	107	142	35	12	14	132	38
	35	5	4	5	0	5	4	1	0	0	2	3	3	1	1	0	2	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	1,393	184	195	175	11	172	89	61	34	22	53	104	139	34	11	14	130	36
	97.5%	97.4%	98.0%	97.2%	100.0%	97.2%	95.7%	98.4%	100.0%	100.0%	96.4%	97.2%	97.9%	97.1%	91.7%	100.0%	98.5%	94.7%
	833	108	119	93	7	101	59	33	16	13	34	57	78	24	6	6	80	20
	59.8%	58.7%	61.0%	53.1%	63.6%	58.7%	66.3%	54.1%	47.1%	59.1%	64.2%	54.8%	56.1%	70.6%	54.5%	42.9%	61.5%	55.6%
	560	76	76	82	4	71	30	28	18	9	19	47	61	10	5	8	50	10
	40.2%	41.3%	39.0%	46.9%	36.4%	41.3%	33.7%	45.9%	52.9%	40.9%	35.8%	45.2%	43.9%	29.4%	45.5%	57.1%	38.5%	44.4%
•																		

ge				Respor Gen	ndent's ider	C	Child's Age	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
 А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
71	3	3	7	0	0	0	0	0	0	0	0	0	0	0	1	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,931	335	359	330	30	303	157	106	70	42	98	185	267	51	17	66	215	45
 98.8%	99.1%	99.2%	97.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	99.5%	97.8%
26	1	4	1	0	1	0	0	1	0	1	0	0	0	1	0	0	
 0.4%	0.3%	1.1%	0.3%	0.0%	0.3%	0.0%	0.0%	1.4%	0.0%	1.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	2.2%
276	16	15	15	1	15	5	5	6	5	2	9	0	0	16	0	6	10
 4.7%	4.8%	4.2%	4.5%	3.3%	5.0%	3.2%	4.7%	8.0% 15	11.9%	2.0%	4.9%	0.0%	0.0%	94.1%	0.0%	2.8%	22.2%
18.7%	15.2%	40 12 5%	40 13 9%	20.0%	4J 14 9%	10 2%	17 9%	21.4%	26.2%	18.4%	20 10.8%	0.0%	100.0%	0.0%	0 12 1%	14 0%	22.2%
 1.949	117	12.0 %	10.0 %	10	105	56	39	21.4%	12	28	71	117	0	0.070	20	81	1
32.9%	34.9%	35.4%	34.8%	33.3%	34.7%	35.7%	36.8%	30.0%	28.6%	28.6%	38.4%	43.8%	0.0%	0.0%	30.3%	37.7%	24.4%
 2,572	150	168	153	13	137	80	43	27	14	49	85	150	0	0	38	98	13
43.4%	44.8%	46.8%	46.4%	43.3%	45.2%	51.0%	40.6%	38.6%	33.3%	50.0%	45.9%	56.2%	0.0%	0.0%	57.6%	45.6%	28.9%
												NO	М	М	R	R	PQ
4,521	267	295	268	23	242	136	82	48	26	77	156	267	0	0	58	179	24
76.2%	79.7%	82.2%	81.2%	76.7%	79.9%	86.6%	77.4%	68.6%	61.9%	78.6%	84.3%	100.0%	0.0%	0.0%	87.9%	83.3%	53.3%
						I		G	KL	J	J	N	М		R	R	PQ

ge				Respor Ger	ndent's ider	C	Child's Age	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
87	5	5	7	1	1	1	1	0	1	0	1	1	1	0	1	3	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,915	333	357	330	29	302	156	105	70	41	98	184	266	50	17	66	213	4
 98.6%	98.5%	98.6%	97.9%	96.7%	99.7%	99.4%	99.1%	100.0%	97.6%	100.0%	99.5%	99.6%	98.0%	100.0%	98.5%	98.6%	97.8%
91 1 50/	5	9	2	1	4	0	1	4 5 70/	1	4	0	0	3	2	0	3	4 40
 1.5%	1.5%	2.3%	0.0%	3.4%	1.3%	0.0%	1.0%	0.7% 11	2.4%	4.1%	0.0%	0.0%	0.0%	11.8%	0.0%	1.4%	4.4%
6.7%	7.2%	3.6%	8.2%	3.4%	23 7.6%	0.6%	11.4%	15 7%	14 6%	5 5 1%	6.5%	4.5%	16.0%	23.5%	4 6 1%	6.6%	8.9%
 1.007	55	52	38	5	50	18	11.170	18	11	18	25	27	24	4	12	34	{
17.0%	16.5%	14.6%	11.5%	17.2%	16.6%	11.5%	18.1%	25.7%	26.8%	18.4%	13.6%	10.2%	48.0%	23.5%	18.2%	16.0%	17.8%
1,444	61	72	72	7	53	30	19	12	6	18	34	54	7	0	10	39	ç
24.4%	18.3%	20.2%	21.8%	24.1%	17.5%	19.2%	18.1%	17.1%	14.6%	18.4%	18.5%	20.3%	14.0%	0.0%	15.2%	18.3%	20.0%
2,976	188	211	191	15	172	107	54	25	17	53	113	173	8	7	40	123	22
 50.3%	56.5%	59.1%	57.9%	51.7%	57.0%	68.6%	51.4%	35.7%	41.5%	54.1%	61.4%	65.0%	16.0%	41.2%	60.6%	57.7%	48.9%
	А					HI	GI	GH	L		J	NO	М	М			
4,420	249	283	263	22	225	137	73	37	23	71	147	227	15	7	50	162	31
 74.7%	74.8%	79.3%	79.7%	75.9%	74.5%	87.8%	69.5%	52.9%	56.1%	72.4%	79.9%	85.3%	30.0%	41.2%	75.8%	76.1%	68.9%
						HI	GI	GH	L		J	N	М				

$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	łge				Respor Gen	ndent's der	C	child's Age	9	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
No. No. <td>era</td> <td></td> <td></td> <td></td> <td>(Q7</td> <td>79)</td> <td></td> <td>(Q74)</td> <td></td> <td></td> <td>(Q80)</td> <td></td> <td></td> <td>(Q58)</td> <td></td> <td></td> <td>(Q7)</td> <td></td>	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
A B C D E F G H I J K L M N O P Q 2,981 338 362 337 30 303 157 106 70 42 98 185 267 51 17 67 216 62 3 5 7 0 <t< th=""><th>2018 CSS Av</th><th>2018</th><th>2017</th><th>2016</th><th>Male</th><th>Female</th><th>0 to 5</th><th>6 to 13</th><th>14 to 18</th><th>Less than HS grad</th><th>HS grad</th><th>Some College or more</th><th>Excellent or Very Good</th><th>Good</th><th>Fair or Poor</th><th>None</th><th>1 to 4</th><th>5 or more</th></t<>	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
62 3 5 7 0 0 0 0 0 0 0 0 0 0 0 1 1 NA	2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
NA NA <th< th=""><td>62</td><td>3</td><td>5</td><td>7</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td><td>1</td><td>1</td></th<>	62	3	5	7	0	0	0	0	0	0	0	0	0	0	0	1	1	1
2,919 335 3357 330 303 157 106 70 42 98 185 267 51 17 66 215 97.9% 99.1% 98.6% 97.9% 100.0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
97.9% 99.1% 98.6% 97.9% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 98.5% 99.5% 896 113 111 111 111 4 107 41 44 27 16 37 57 27 11 9 76 30.7% 33.7% 31.1% 33.6% 13.3% 35.3% 26.1% 41.5% 38.6% 38.1% 37.8% 30.8% 28.1% 52.9% 64.7% 13.6% 35.3% 2,023 222 246 219 26 196 116 62 43 26 61 128 192 24 6 57 13.9% 35.3% 69.3% 66.3% 68.9% 66.4% 86.7% 64.7% 73.9% 58.5% 61.4% 61.9% 62.2% 69.2% 71.9% 47.1% 35.3% 64.7% 64.7% 69.3% 66.3% 68.9% 66.4% 86.7% 73.9% 58.5% 61.4% <td< th=""><td>2,919</td><td>335</td><td>357</td><td>330</td><td>30</td><td>303</td><td>157</td><td>106</td><td>70</td><td>42</td><td>98</td><td>185</td><td>267</td><td>51</td><td>17</td><td>66</td><td>215</td><td>45</td></td<>	2,919	335	357	330	30	303	157	106	70	42	98	185	267	51	17	66	215	45
886 113 111 111 4 107 44 427 16 37 57 527 11 9 76 30.7% 33.7% 31.1% 33.6% 13.3% 35.3% 26.1% 41.5% 38.6% 38.1% 37.8% 30.8% 28.1% 52.9% 64.7% 13.6% 35.3% 2,023 222 246 219 26 116 62 43 26 61 128 192 24 6 57 13.6% 35.3% 69.3% 66.3% 68.9% 66.4% 86.7% 64.7% 73.9% 58.5% 61.4% 61.9% 62.2% 69.2% 71.9% 47.1% 35.3% 86.4% 64.7%	97.9%	99.1%	98.6%	97.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	99.5%	97.8%
30.7% 33.7% 31.1% 33.6% 13.3% 35.3% 26.1% 41.5% 38.6% 38.1% 37.8% 30.8% 28.1% 52.9% 64.7% 13.6% 35.3% 2,023 222 246 219 26 196 116 62 43 26 61 128 192 24 6 57 13.9% 69.3% 66.3% 68.9% 66.4% 86.7% 64.7% 73.9% 58.5% 61.4% 61.9% 62.2% 69.2% 71.9% 47.1% 35.3% 86.4% 64.7%	896	113	111	111	4	107	41	44	27	16	37	57	75	27	11	9	76	25
2,023 222 246 219 26 196 116 62 43 26 61 128 192 24 6 57 139 69.3% 66.3% 68.9% 66.4% 86.7% 64.7% 73.9% 58.5% 61.4% 61.9% 62.2% 69.2% 71.9% 47.1% 35.3% 86.4% 64.7%	30.7%	33.7%	31.1%	33.6%	13.3%	35.3%	26.1%	41.5%	38.6%	38.1%	37.8%	30.8%	28.1%	52.9%	64.7%	13.6%	35.3%	55.6%
69.3% 66.3% 68.9% 66.4% 86.7% 64.7% 73.9% 58.5% 61.4% 61.9% 62.2% 69.2% 71.9% 47.1% 35.3% 86.4% 64.7%	2,023	222	246	219	26	196	116	62	43	26	61	128	192	24	6	57	139	20
	69.3%	66.3%	68.9%	66.4%	86.7%	64.7%	73.9%	58.5%	61.4%	61.9%	62.2%	69.2%	71.9%	47.1%	35.3%	86.4%	64.7%	44.4%
					F	Е	Н	G					NO	М	М	QR	PR	PQ

needs/uses medicine prescribed by a doctor (Q60)

$ \left \begin{array}{c} \left \begin{array}{c} \left \begin{array}{c} \left \left \left \right \right \right \\ \left \left \left \left \right \right \right \\ \left \left \left \left \left \right \right \right \\ \left $	ge				Respor Ger	ndent's nder	S Child's Age R (Q74)			Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
No No<	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
A B C D E F G H I J K L M N O P Q R 886 113 111 111 111 4 107 41 44 27 16 37 57 75 27 11 9 76 22 10 0 2 2 0 <th>2018 CSS Av</th> <th>2018</th> <th>2017</th> <th>2016</th> <th>Male</th> <th>Female</th> <th>0 to 5</th> <th>6 to 13</th> <th>14 to 18</th> <th>Less than HS grad</th> <th>HS grad</th> <th>Some College or more</th> <th>Excellent or Very Good</th> <th>Good</th> <th>Fair or Poor</th> <th>None</th> <th>1 to 4</th> <th>5 or more</th>	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
896 113 111 111 4 107 44 44 27 16 37 57 57 27 11 9 76 22 10 0 2 2 0	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	896	113	111	111	4	107	41	44	27	16	37	57	75	27	11	9	76	25
NA NA <th< th=""><td>10</td><td>0</td><td>2</td><td>2</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>(</td></th<>	10	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	(
886 113 109 109 109 4 107 44 427 16 37 57 527 11 99 76 22 98.9% 100.0% 98.2% 98.2% 100.0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
98.9% 100.0% 98.2% 98.2% 100.0%	886	113	109	109	4	107	41	44	27	16	37	57	75	27	11	9	76	25
707 83 86 87 3 79 22 38 23 13 25 43 51 22 10 77 56 11 79.8% 73.5% 78.9% 79.8% 79.8% 75.0% 73.8% 53.7% 86.4% 85.2% 81.3% 67.6% 75.4% 68.0% 81.5% 90.9% 77.8% 73.7% 68.0% 107 30 23 22 1 28 19 6 4 3 12 14 24 5 1 22 20 20.3% 21.1% 20.2% 25.0% 26.2% 46.3% 13.6% 14.8% 32.4% 24.6% 32.0% 18.5% 91.1% 22.2% 26.3% 32.0% 1 0 0 1 0 0 0 1 0 0 1 </th <td>98.9%</td> <td>100.0%</td> <td>98.2%</td> <td>98.2%</td> <td>100.0%</td>	98.9%	100.0%	98.2%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
79.8% 73.5% 78.9% 79.8% 75.0% 73.8% 53.7% 86.4% 85.2% 81.3% 67.6% 75.4% 68.0% 81.5% 90.9% 77.8% 73.7% 68.0% 179 30 23 22 1 28 19 6 4 3 12 14 24 5 1 2 20 20 20.2% 26.5% 21.1% 20.2% 25.0% 26.2% 46.3% 13.6% 18.8% 32.4% 24.6% 32.0% 18.5% 91.1% 22.2% 26.3% 32.0% 100 100 100 100 100 100 100 11.8% 32.4% 24.6% 32.0% 18.5% 91.4% 22.2% 26.3% 32.0% 100 100 100 11.8% 18.8% 32.4% 24.6% 32.0% 18.5% 91.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 10.4% 1	707	83	86	87	3	79	22	38	23	13	25	43	51	22	10	7	56	17
179 30 23 22 1 28 19 6 4 3 12 14 24 5 1 2 20 20 20.2% 26.5% 21.1% 20.2% 25.0% 26.2% 46.3% 13.6% 14.8% 18.8% 32.4% 24.6% 32.0% 18.5% 9.1% 22.2% 26.3% 32.0% 1	79.8%	73.5%	78.9%	79.8%	75.0%	73.8%	53.7%	86.4%	85.2%	81.3%	67.6%	75.4%	68.0%	81.5%	90.9%	77.8%	73.7%	68.0%
20.2% 26.5% 21.1% 20.2% 25.0% 26.2% 46.3% 13.6% 14.8% 18.8% 32.4% 24.6% 32.0% 18.5% 9.1% 22.2% 26.3% 32.0% * <td>179</td> <td>30</td> <td>23</td> <td>22</td> <td>1</td> <td>28</td> <td>19</td> <td>6</td> <td>4</td> <td>3</td> <td>12</td> <td>14</td> <td>24</td> <td>5</td> <td>1</td> <td>2</td> <td>20</td> <td>8</td>	179	30	23	22	1	28	19	6	4	3	12	14	24	5	1	2	20	8
HI G G I I I I I I I I I I I I I I I I I	20.2%	26.5%	21.1%	20.2%	25.0%	26.2%	46.3%	13.6%	14.8%	18.8%	32.4%	24.6%	32.0%	18.5%	9.1%	22.2%	26.3%	32.0%
							HI	G	G									

needs/uses medicine prescribed by a doctor for medical/behavioral/other health condition (Q60 & Q61)

	Je				Respor Ger	ndent's nder	t's Child's Age Re (Q74)			Respon	ident's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	ïsits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	707	83	86	87	3	79	22	38	23	13	25	43	51	22	10	7	56	1
	15	1	0	1	0	1	1	0	0	0	0	1	1	0	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
	692	82	86	86	3	78	21	38	23	13	25	42	50	22	10	7	56	1
	97.9%	98.8%	100.0%	98.9%	100.0%	98.7%	95.5%	100.0%	100.0%	100.0%	100.0%	97.7%	98.0%	100.0%	100.0%	100.0%	100.0%	94.1%
	605	68	75	77	3	65	15	34	19	12	22	33	39	19	10	6	46	1
	87.4%	82.9%	87.2%	89.5%	100.0%	83.3%	71.4%	89.5%	82.6%	92.3%	88.0%	78.6%	78.0%	86.4%	100.0%	85.7%	82.1%	87.5%
	87	14	11	9	0	13	6	4	4	1	3	9	11	3	0	1	10	
	12.6%	17.1%	12.8%	10.5%	0.0%	16.7%	28.6%	10.5%	17.4%	7.7%	12.0%	21.4%	22.0%	13.6%	0.0%	14.3%	17.9%	12.5%
r																		

$ \left \begin{array}{c c c c c c c c c c c c c c c c c c c $		ge				Respor Ger	ndent's nder	C	hild's Ag	9	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	ïsits in hs
No No<		era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
A B C D E F G H I J K L M N O P Q R 2,981 338 362 337 30 303 157 106 70 42 98 185 267 51 117 67 216 4 995 6 4 18 0 2 0 0 2 1 0 1 3 0 0 14 4 NA NA <th></th> <th>2018 CSS Av</th> <th>2018</th> <th>2017</th> <th>2016</th> <th>Male</th> <th>Female</th> <th>0 to 5</th> <th>6 to 13</th> <th>14 to 18</th> <th>Less than HS grad</th> <th>HS grad</th> <th>Some College or more</th> <th>Excellent or Very Good</th> <th>Good</th> <th>Fair or Poor</th> <th>None</th> <th>1 to 4</th> <th>5 or more</th>		2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
2,981 338 362 337 30 303 157 106 70 42 98 185 267 51 177 67 216 4 995 6 4 18 0 2 0 0 2 1 0 1 3 00 0 14 4 NA <		А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
99 6 4 18 0 2 0 0 2 1 0 1 3 0 0 1 4 NA		2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
NA NA <th< td=""><th></th><td>95</td><td>6</td><td>4</td><td>18</td><td>0</td><td>2</td><td>0</td><td>0</td><td>2</td><td>1</td><td>0</td><td>1</td><td>3</td><td>0</td><td>0</td><td>1</td><td>4</td><td>1</td></th<>		95	6	4	18	0	2	0	0	2	1	0	1	3	0	0	1	4	1
2,886 332 3358 319 301 157 106 68 41 98 184 264 51 17 66 212 44 96.8% 98.2% 98.9% 94.7% 100.0% 99.3% 100.0% 100.0% 97.1% 97.6% 100.0% 99.5% 98.9% 100.0% 100.0% 98.5% 98.1% 98.1% 97.8% 569 57 57 51 3 54 12 31 14 10 19 27 29 18 10 8 32 11 19.7% 17.2% 15.9% 16.0% 10.0% 17.9% 29.2% 20.6% 24.4% 19.4% 14.7% 11.0% 35.3% 58.8% 12.1% 15.1% 35.6% 19.7% 17.2% 15.9% 16.0% 17.9% 76.8% 29.2% 20.6% 24.4% 19.4% 14.7% 11.0% 35.3% 58.8% 12.1% 15.1% 35.6% 2.317 2.317 2.35 3.31 7.5 3.4% 7.4% 7.4% <t< td=""><th></th><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td><td>NA</td></t<>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
96.8% 98.2% 98.9% 94.7% 100.0% 99.3% 100.0% 97.1% 97.6% 100.0% 99.5% 98.9% 100.0% 100.0% 98.5% 98.1% 97.8% 569 57 57 51 3 54 12 31 14 10 19 27 29 18 10 8 32 1 19.7% 17.2% 15.9% 16.0% 10.0% 17.9% 29.2% 20.6% 24.4% 19.4% 14.7% 11.0% 35.3% 58.8% 12.1% 15.1% 35.6% 2,317 275 301 268 27 247 145 75 54 31 79 157 235 33 7 58 180 22 80.3% 82.8% 84.1% 90.0% 82.1% 92.4% 70.8% 75.6% 80.6% 85.3% 89.0% 64.7% 41.2% 87.9% 84.9% 64.4% 4 4 4 4 4 4 4 4 4 4 4 4 4 <th></th> <td>2,886</td> <td>332</td> <td>358</td> <td>319</td> <td>30</td> <td>301</td> <td>157</td> <td>106</td> <td>68</td> <td>41</td> <td>98</td> <td>184</td> <td>264</td> <td>51</td> <td>17</td> <td>66</td> <td>212</td> <td>45</td>		2,886	332	358	319	30	301	157	106	68	41	98	184	264	51	17	66	212	45
569 57 57 51 3 54 12 31 14 10 19 27 29 18 10 8 32 1 19.7% 17.2% 15.9% 16.0% 10.0% 17.9% 29.2% 20.6% 24.4% 19.4% 14.7% 11.0% 35.3% 58.8% 12.1% 15.1% 35.6% 2,317 275 301 268 27 247 145 75 54 31 79 157 235 33 7 58 180 2 80.3% 82.8% 84.1% 84.0% 90.0% 82.1% 92.4% 70.8% 79.4% 75.6% 80.6% 85.3% 89.0% 64.7% 41.2% 87.9% 84.9% 64.4% **		96.8%	98.2%	98.9%	94.7%	100.0%	99.3%	100.0%	100.0%	97.1%	97.6%	100.0%	99.5%	98.9%	100.0%	100.0%	98.5%	98.1%	97.8%
19.7% 17.2% 15.9% 16.0% 10.0% 17.9% 7.6% 29.2% 20.6% 24.4% 19.4% 14.7% 11.0% 35.3% 58.8% 12.1% 15.1% 35.6% 2,317 275 301 268 27 247 145 75 54 31 79 157 235 33 75 58.8% 12.1% 15.1% 35.6% 80.3% 82.8% 84.1% 84.0% 90.0% 82.1% 92.4% 70.8% 75.6% 80.6% 85.3% 89.0% 64.7% 41.2% 87.9% 84.9% 64.4% 4		569	57	57	51	3	54	12	31	14	10	19	27	29	18	10	8	32	16
2,317 275 301 268 27 247 145 75 54 31 79 157 235 33 77 58 180 22 80.3% 82.8% 84.1% 84.0% 90.0% 82.1% 92.4% 70.8% 79.4% 75.6% 80.6% 85.3% 89.0% 64.7% 41.2% 87.9% 84.9% 64.4% 4		19.7%	17.2%	15.9%	16.0%	10.0%	17.9%	7.6%	29.2%	20.6%	24.4%	19.4%	14.7%	11.0%	35.3%	58.8%	12.1%	15.1%	35.6%
80.3% 82.8% 84.1% 84.0% 90.0% 82.1% 92.4% 70.8% 79.4% 75.6% 80.6% 85.3% 89.0% 64.7% 41.2% 87.9% 84.9% 64.4% * </td <th></th> <td>2,317</td> <td>275</td> <td>301</td> <td>268</td> <td>27</td> <td>247</td> <td>145</td> <td>75</td> <td>54</td> <td>31</td> <td>79</td> <td>157</td> <td>235</td> <td>33</td> <td>7</td> <td>58</td> <td>180</td> <td>29</td>		2,317	275	301	268	27	247	145	75	54	31	79	157	235	33	7	58	180	29
HI G G N M R R PQ		80.3%	82.8%	84.1%	84.0%	90.0%	82.1%	92.4%	70.8%	79.4%	75.6%	80.6%	85.3%	89.0%	64.7%	41.2%	87.9%	84.9%	64.4%
	r							HI	G	G				N	М		R	R	PQ

needs/uses more medical care/mental health/educational services than usual for children of same age (Q63)

	ge				Respor Ger	ndent's nder	's Child's Age Re (Q74)			Respon	ident's Ec	lucation	Child's	s Health §	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R
	569	57	57	51	3	54	12	31	14	10	19	27	29	18	10	8	32	1
r	3	2	2	0	1	1	0	2	0	0	0	2	1	1	0	0	2	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	566	55	55	51	2	53	12	29	14	10	19	25	28	17	10	8	30	1
	99.5%	96.5%	96.5%	100.0%	66.7%	98.1%	100.0%	93.5%	100.0%	100.0%	100.0%	92.6%	96.6%	94.4%	100.0%	100.0%	93.8%	100.0%
	501	47	46	42	2	45	8	27	12	10	18	19	22	16	9	6	26	1
	88.5%	85.5%	83.6%	82.4%	100.0%	84.9%	66.7%	93.1%	85.7%	100.0%	94.7%	76.0%	78.6%	94.1%	90.0%	75.0%	86.7%	87.5%
	65	8	9	9	0	8	4	2	2	0	1	6	6	1	1	2	4	:
	11.5%	14.5%	16.4%	17.6%	0.0%	15.1%	33.3%	6.9%	14.3%	0.0%	5.3%	24.0%	21.4%	5.9%	10.0%	25.0%	13.3%	12.5%
k																		

needs/uses more medical care/mental health/educational services than usual for children of same age for medical/behavioral/other health condition (Q63 & Q64)

	ge				Respor Ger	ndent's nder	's Child's Age Re (Q74)			Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	501	47	46	42	2	45	8	27	12	10	18	19	22	16	9	6	26	14
	13	2	1	0	0	2	1	1	0	0	2	0	0	2	0	0	2	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	488	45	45	42	2	43	7	26	12	10	16	19	22	14	9	6	24	14
	97.4%	95.7%	97.8%	100.0%	100.0%	95.6%	87.5%	96.3%	100.0%	100.0%	88.9%	100.0%	100.0%	87.5%	100.0%	100.0%	92.3%	100.0%
	464	43	43	41	2	41	6	25	12	10	15	18	21	13	9	5	24	1:
	95.1%	95.6%	95.6%	97.6%	100.0%	95.3%	85.7%	96.2%	100.0%	100.0%	93.8%	94.7%	95.5%	92.9%	100.0%	83.3%	100.0%	92.9%
	24	2	2	1	0	2	1	1	0	0	1	1	1	1	0	1	0	
	4.9%	4.4%	4.4%	2.4%	0.0%	4.7%	14.3%	3.8%	0.0%	0.0%	6.3%	5.3%	4.5%	7.1%	0.0%	16.7%	0.0%	7.1%
r																		

	age				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	78	6	8	14	0	2	1	0	1	2	0	0	2	0	1	1	4	1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,903	332	354	323	30	301	156	106	69	40	98	185	265	51	16	66	212	45
	97.4%	98.2%	97.8%	95.8%	100.0%	99.3%	99.4%	100.0%	98.6%	95.2%	100.0%	100.0%	99.3%	100.0%	94.1%	98.5%	98.1%	97.8%
	482	53	52	42	4	49	15	25	12	12	16	24	33	14	6	10	32	10
	16.6%	16.0%	14.7%	13.0%	13.3%	16.3%	9.6%	23.6%	17.4%	30.0%	16.3%	13.0%	12.5%	27.5%	37.5%	15.2%	15.1%	22.2%
	2,421	279	302	281	26	252	141	81	57	28	82	161	232	37	10	56	180	35
	83.4%	84.0%	85.3%	87.0%	86.7%	83.7%	90.4%	76.4%	82.6%	70.0%	83.7%	87.0%	87.5%	72.5%	62.5%	84.8%	84.9%	77.8%
r							Н	G		L		J	Ν	М				

is limited/prevented in ability to do things children of the same age can do (Q66)

	Ø				Respor Gen	ndent's ider	Child's Age			Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
	erag				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	482	53	52	42	4	49	15	25	12	12	16	24	33	14	6	10	32	1(
	15	3	1	2	0	3	2	1	0	1	1	1	3	0	0	1	2	(
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	467	50	51	40	4	46	13	24	12	11	15	23	30	14	6	9	30	1(
	96.9%	94.3%	98.1%	95.2%	100.0%	93.9%	86.7%	96.0%	100.0%	91.7%	93.8%	95.8%	90.9%	100.0%	100.0%	90.0%	93.8%	100.0%
	344	38	39	34	3	35	6	23	9	8	14	16	21	11	6	3	25	ç
	73.7%	76.0%	76.5%	85.0%	75.0%	76.1%	46.2%	95.8%	75.0%	72.7%	93.3%	69.6%	70.0%	78.6%	100.0%	33.3%	83.3%	90.0%
	123	12	12	6	1	11	7	1	3	3	1	7	9	3	0	6	5	
	26.3%	24.0%	23.5%	15.0%	25.0%	23.9%	53.8%	4.2%	25.0%	27.3%	6.7%	30.4%	30.0%	21.4%	0.0%	66.7%	16.7%	10.0%
r																		

is limited/prevented in ability to do things because of medical/behavioral/other health condition (Q66 & Q67)

	ge				Respor Ger	ndent's ider	's Child's Age Re (Q74)			Respon	ident's Ec	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	ïsits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R
	344	38	39	34	3	35	6	23	9	8	14	16	21	11	6	3	25	9
	4	1	0	0	0	1	1	0	0	0	1	0	0	1	0	0	1	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
	340	37	39	34	3	34	5	23	9	8	13	16	21	10	6	3	24	1
	98.8%	97.4%	100.0%	100.0%	100.0%	97.1%	83.3%	100.0%	100.0%	100.0%	92.9%	100.0%	100.0%	90.9%	100.0%	100.0%	96.0%	100.0%
	325	37	38	32	3	34	5	23	9	8	13	16	21	10	6	3	24	1
	95.6%	100.0%	97.4%	94.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	15	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	
	4.4%	0.0%	2.6%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
*																		

ige				Respor Ger	ndent's ider	C	Child's Ag	0	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
73	5	7	13	0	1	0	1	0	0	0	1	1	0	1	1	2	2
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
2,908	333	355	324	30	302	157	105	70	42	98	184	266	51	16	66	214	44
97.6%	98.5%	98.1%	96.1%	100.0%	99.7%	100.0%	99.1%	100.0%	100.0%	100.0%	99.5%	99.6%	100.0%	94.1%	98.5%	99.1%	95.7%
401	44	45	30	3	41	17	19	8	9	10	24	29	10	5	5	29	10
13.8%	13.2%	12.7%	9.3%	10.0%	13.6%	10.8%	18.1%	11.4%	21.4%	10.2%	13.0%	10.9%	19.6%	31.3%	7.6%	13.6%	22.7%
2,507	289	310	294	27	261	140	86	62	33	88	160	237	41	11	61	185	34
86.2%	86.8%	87.3%	90.7%	90.0%	86.4%	89.2%	81.9%	88.6%	78.6%	89.8%	87.0%	89.1%	80.4%	68.8%	92.4%	86.4%	77.3%
															R		Р

needs/gets special therapy (Q69)

ge				Respor Gen	ndent's ider	C	Child's Ag	9	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
401	44	45	30	3	41	17	19	8	9	10	24	29	10	5	5	29	1(
18	1	2	1	0	1	0	1	0	0	0	1	1	0	0	0	1	(
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
383	43	43	29	3	40	17	18	8	9	10	23	28	10	5	5	28	1(
95.5%	97.7%	95.6%	96.7%	100.0%	97.6%	100.0%	94.7%	100.0%	100.0%	100.0%	95.8%	96.6%	100.0%	100.0%	100.0%	96.6%	100.0%
298	27	29	20	2	25	7	13	7	8	8	11	14	10	3	4	17	(
77.8%	62.8%	67.4%	69.0%	66.7%	62.5%	41.2%	72.2%	87.5%	88.9%	80.0%	47.8%	50.0%	100.0%	60.0%	80.0%	60.7%	60.0%
85	16	14	9	1	15	10	5	1	1	2	12	14	0	2	1	11	4
22.2%	37.2%	32.6%	31.0%	33.3%	37.5%	58.8%	27.8%	12.5%	11.1%	20.0%	52.2%	50.0%	0.0%	40.0%	20.0%	39.3%	40.0%
	А																

needs/gets special therapy for medical/behavioral/other health condition (Q69 & Q70)

ge				Respor Gen	ndent's ider	C	Child's Ag	e	Respon	ident's Ec	lucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
298	27	29	20	2	25	7	13	7	8	8	11	14	10	3	4	17	(
5	2	0	1	0	2	2	0	0	0	1	1	1	1	0	0	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N
293	25	29	19	2	23	5	13	7	8	7	10	13	9	3	4	15	
98.3%	92.6%	100.0%	95.0%	100.0%	92.0%	71.4%	100.0%	100.0%	100.0%	87.5%	90.9%	92.9%	90.0%	100.0%	100.0%	88.2%	100.0%
271	24	28	19	2	22	5	12	7	8	7	9	13	8	3	4	14	(
92.5%	96.0%	96.6%	100.0%	100.0%	95.7%	100.0%	92.3%	100.0%	100.0%	100.0%	90.0%	100.0%	88.9%	100.0%	100.0%	93.3%	100.0%
22	1	1	0	0	1	0	1	0	0	0	1	0	1	0	0	1	
7.5%	4.0%	3.4%	0.0%	0.0%	4.3%	0.0%	7.7%	0.0%	0.0%	0.0%	10.0%	0.0%	11.1%	0.0%	0.0%	6.7%	0.0%

	ige				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	2,981	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	80	6	8	13	1	1	0	1	1	0	0	1	1	2	0	1	4	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	2,901	332	354	324	29	302	157	105	69	42	98	184	266	49	17	66	212	45
	97.3%	98.2%	97.8%	96.1%	96.7%	99.7%	100.0%	99.1%	98.6%	100.0%	100.0%	99.5%	99.6%	96.1%	100.0%	98.5%	98.1%	97.8%
	543	55	54	48	3	52	10	25	20	12	15	28	30	18	7	7	37	10
	18.7%	16.6%	15.3%	14.8%	10.3%	17.2%	6.4%	23.8%	29.0%	28.6%	15.3%	15.2%	11.3%	36.7%	41.2%	10.6%	17.5%	22.2%
	2,358	277	300	276	26	250	147	80	49	30	83	156	236	31	10	59	175	35
	81.3%	83.4%	84.7%	85.2%	89.7%	82.8%	93.6%	76.2%	71.0%	71.4%	84.7%	84.8%	88.7%	63.3%	58.8%	89.4%	82.5%	77.8%
1							HI	G	G	L		J	N	М				

has emotional, developmental or behavioral problem for which s/he gets treatment (Q/2)

	2018 CSS Average	2018	2017	2016	Respondent's Gender		Child's Age			Respondent's Education			Child's Health Status			Child's Doctor Visits in Last 6 Months		
					(Q79)		(Q74)			(Q80)			(Q58)			(Q7)		
					Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R
	543	55	54	48	3	52	10	25	20	12	15	28	30	18	7	7	37	1
	17	2	5	1	0	2	1	1	0	0	1	1	1	1	0	0	2	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	526	53	49	47	3	50	9	24	20	12	14	27	29	17	7	7	35	1
	96.9%	96.4%	90.7%	97.9%	100.0%	96.2%	90.0%	96.0%	100.0%	100.0%	93.3%	96.4%	96.7%	94.4%	100.0%	100.0%	94.6%	100.0%
	488	51	45	41	3	48	8	24	19	12	14	25	27	17	7	7	33	1
	92.8%	96.2%	91.8%	87.2%	100.0%	96.0%	88.9%	100.0%	95.0%	100.0%	100.0%	92.6%	93.1%	100.0%	100.0%	100.0%	94.3%	100.0%
	38	2	4	6	0	2	1	0	1	0	0	2	2	0	0	0	2	
	7.2%	3.8%	8.2%	12.8%	0.0%	4.0%	11.1%	0.0%	5.0%	0.0%	0.0%	7.4%	6.9%	0.0%	0.0%	0.0%	5.7%	0.0%
k .																		
				Respor	ndent's				_			01.11			Child's	Doctor V	isits in	
--------------	--------------	--------------	--------------	-------------	---------------	-------------	-----------	---------------	----------------------	--------------	-------------------------	---------------------------	-------------	--------------	---------	--------------	-----------	
e				Ger	nder	Ĺ	hild's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	status	La	st 6 Mont	hs	
eraç				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)		
2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more	
А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	40	
140	5	10	17	0	1	0	0	0	0	0	0	1	1	0	2	2		
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/	
5,862	333	352	320	30	302	157	106	70	42	98	185	266	50	17	65	214	4	
 97.7%	98.5%	97.2%	95.0%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.6%	98.0%	100.0%	97.0%	99.1%	97.8%	
146 2.5%	13	31	28	0	13	13	0	0	2	3	8	11	2	0	0	8	6 70	
2.5%	3.9%	8.8%	8.8%	0.0%	4.3%	8.3%	0.0%	0.0%	4.8%	3.1%	4.3%	4.1%	4.0%	0.0%	0.0%	3.1%	6.7%	
6.8%	20 8 4%	21.9%	20 8.8%	3 10 0%	25 8.3%	20 17 8%	0.0%	0.0%	2.4%	11 2%	8.6%	23 8.6%	5 6.0%	∠ 11.8%	1.5%	23 10 7%	8 9%	
 459	64	33	18	5	58	64	0.0 %	0.070	3	11.2 %	43	57	5	2	8	45		
7.8%	19.2%	9.4%	5.6%	16.7%	19.2%	40.8%	0.0%	0.0%	7.1%	15.3%	23.2%	21.4%	10.0%	11.8%	12.3%	21.0%	22.2%	
343	25	18	16	0	25	25	0	0	3	5	16	22	3	0	4	16	:	
5.9%	7.5%	5.1%	5.0%	0.0%	8.3%	15.9%	0.0%	0.0%	7.1%	5.1%	8.6%	8.3%	6.0%	0.0%	6.2%	7.5%	11.19	
987	35	47	52	3	32	27	8	0	4	7	24	29	4	2	7	23	:	
16.8%	10.5%	13.4%	16.3%	10.0%	10.6%	17.2%	7.5%	0.0%	9.5%	7.1%	13.0%	10.9%	8.0%	11.8%	10.8%	10.7%	11.1%	
982	39	37	60	5	34	0	39	0	8	10	20	31	7	1	8	25	4	
 16.8%	11.7%	10.5%	18.8%	16.7%	11.3%	0.0%	36.8%	0.0%	19.0%	10.2%	10.8%	11.7%	14.0%	5.9%	12.3%	11.7%	8.9%	
1,212	59	56	65	7	52	0	59	0	7	21	29	45	11	3	15	37		
 20.7%	17.7%	15.9%	20.3%	23.3%	17.2%	0.0%	55.7%	0.0%	16.7%	21.4%	15.7%	16.9%	22.0%	17.6%	23.1%	17.3%	11.19	
1,337	70 24.0%	53 15 10/	53 16 69/	7 22.20/	63	0	0	70 100 00/	22.20/	26 26 5%	29 15 70/	48	20.0%	7	22	37 17 20/	20.00	
 22.0%	21.0%	15.1%	0.0%	23.3%	20.9%	0.0%	0.0%	100.0%	33.3%	20.3%	15.7%	10.0%	30.0%	41.∠%	33.8%	17.3%	20.0%	
1,344	13U 20.0%	159	90 29 10/	8 26 7%	121 40 10/	130	0 00/	0.0%	9 21.40/	34 24 70/	83 44 0%	113	13 26.0%	4 22 50/	20.0%	92 42.0%	10 00	
22.970	39.0%	40.2%	20.170	20.170	40.170	02.0%	0.0%	0.0%	Z 1.470	34.170	44.9%	42.070 N	20.0%	23.0%	20.0%	43.0% D	40.97	
	AD						G	G	L		J	IN	IVI		QR	Г	Г	

ige				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
111	6	7	17	0	2	1	0	0	0	1	0	2	1	0	2	3	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,891	332	355	320	30	301	156	106	70	42	97	185	265	50	17	65	213	45
98.2%	98.2%	98.1%	95.0%	100.0%	99.3%	99.4%	100.0%	100.0%	100.0%	99.0%	100.0%	99.3%	98.0%	100.0%	97.0%	98.6%	97.8%
3,093	172	183	163	15	157	85	51	36	23	56	89	135	27	10	28	114	28
52.5%	51.8%	51.5%	50.9%	50.0%	52.2%	54.5%	48.1%	51.4%	54.8%	57.7%	48.1%	50.9%	54.0%	58.8%	43.1%	53.5%	62.2%
2,798	160	172	157	15	144	71	55	34	19	41	96	130	23	7	37	99	17
47.5%	48.2%	48.5%	49.1%	50.0%	47.8%	45.5%	51.9%	48.6%	45.2%	42.3%	51.9%	49.1%	46.0%	41.2%	56.9%	46.5%	37.8%
															R		Р

	ge				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's Las	Doctor V st 6 Mont	′isits in hs
	era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	171	8	14	19	2	2	1	3	0	2	1	1	4	1	0	2	4	2
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	5,831	330	348	318	28	301	156	103	70	40	97	184	263	50	17	65	212	44
	97.2%	97.6%	96.1%	94.4%	93.3%	99.3%	99.4%	97.2%	100.0%	95.2%	99.0%	99.5%	98.5%	98.0%	100.0%	97.0%	98.1%	95.7%
	2,045	45	33	44	2	43	23	14	7	4	10	29	35	8	2	9	28	8
	35.1%	13.6%	9.5%	13.8%	7.1%	14.3%	14.7%	13.6%	10.0%	10.0%	10.3%	15.8%	13.3%	16.0%	11.8%	13.8%	13.2%	18.2%
	3,786	285	315	274	26	258	133	89	63	36	87	155	228	42	15	56	184	36
	64.9%	86.4%	90.5%	86.2%	92.9%	85.7%	85.3%	86.4%	90.0%	90.0%	89.7%	84.2%	86.7%	84.0%	88.2%	86.2%	86.8%	81.8%
1		A																

	ge				Respo Ger	ndent's nder	C	hild's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	isits in hs
	era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	452	12	12	21	1	6	4	1	2	1	3	2	6	3	0	3	6	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	5,550	326	350	316	29	297	153	105	68	41	95	183	261	48	17	64	210	45
	92.5%	96.4%	96.7%	93.8%	96.7%	98.0%	97.5%	99.1%	97.1%	97.6%	96.9%	98.9%	97.8%	94.1%	100.0%	95.5%	97.2%	97.8%
	3,273	189	199	167	21	168	83	64	42	22	54	110	155	24	10	38	116	31
	59.0%	58.0%	56.9%	52.8%	72.4%	56.6%	54.2%	61.0%	61.8%	53.7%	56.8%	60.1%	59.4%	50.0%	58.8%	59.4%	55.2%	68.9%
	1,746	129	139	128	4	125	67	39	23	15	36	75	98	24	7	23	91	12
	31.5%	39.6%	39.7%	40.5%	13.8%	42.1%	43.8%	37.1%	33.8%	36.6%	37.9%	41.0%	37.5%	50.0%	41.2%	35.9%	43.3%	26.7%
	329	15	21	19	5	10	8	3	4	4	3	8	13	2	0	4	8	
	5.9%	4.6%	6.0%	6.0%	17.2%	3.4%	5.2%	2.9%	5.9%	9.8%	3.2%	4.4%	5.0%	4.2%	0.0%	6.3%	3.8%	4.4%
slander	49	4	6	4	1	3	3	1	0	1	1	2	4	0	0	0	4	(
	0.9%	1.2%	1.7%	1.3%	3.4%	1.0%	2.0%	1.0%	0.0%	2.4%	1.1%	1.1%	1.5%	0.0%	0.0%	0.0%	1.9%	0.0%
/e	193	12	13	16	1	11	7	5	0	3	2	7	10	1	1	2	7	2
	3.5%	3.7%	3.7%	5.1%	3.4%	3.7%	4.6%	4.8%	0.0%	7.3%	2.1%	3.8%	3.8%	2.1%	5.9%	3.1%	3.3%	4.4%
	773	28	26	29	3	25	15	10	3	3	7	17	22	5	1	4	21	2
	13.9%	8.6%	7.4%	9.2%	10.3%	8.4%	9.8%	9.5%	4.4%	7.3%	7.4%	9.3%	8.4%	10.4%	5.9%	6.3%	10.0%	4.4%

ould select more than one response option, therefore percentages may not add up to 100%.

age				Respor Ger	ndent's nder	C	Child's Ag	e	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La	Doctor V st 6 Mont	ïsits in hs
era				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	40
163	7	9	20	1	1	1	2	0	0	0	1	4	0	0	2	2	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,839	331	353	317	29	302	156	104	70	42	98	184	263	51	17	65	214	4
 97.3%	97.9%	97.5%	94.1%	96.7%	99.7%	99.4%	98.1%	100.0%	100.0%	100.0%	99.5%	98.5%	100.0%	100.0%	97.0%	99.1%	97.8%
396	29	16	20	3	26	7	12	9	7	10	11	21	6	2	10	12	
 6.8%	8.8%	4.5%	6.3%	10.3%	8.6%	4.5%	11.5%	12.9%	16.7%	10.2%	6.0%	8.0%	11.8%	11.8%	15.4%	5.6%	15.6%
346	28	63	27	1	27	27	0	1	1	13	12	23	4	1 5.0%	3	19	40.00
 5.9% 1.956	0.5% 407	17.8%	8.3% 110	3.4% E	8.9%	17.3%	0.0%	1.4%	2.4%	13.3%	0.5%	8.7%	7.8%	5.9%	4.0%	8.9% 76	13.37
1,000	22 20/	32.0%	34 7%	ט 17 2%	33.8%	70 50.0%	20 24 0%	4 5 7%	26.2%	27.6%	00 37 0%	94 35 7%	10 6%	ى 17.6%	14 21 5%	70 35 5%	۱۱ 21 10
 1 862	101	89	98	13	88	34	24.070	26	20.270	27.070	57	77	13.070	7	18	67	
31.9%	30.5%	25.2%	30.9%	44.8%	29.1%	21.8%	39.4%	37.1%	38.1%	27.6%	31.0%	29.3%	33.3%	41.2%	27.7%	31.3%	28.9%
871	42	49	44	4	38	5	18	19	3	14	23	30	10	2	12	26	
14.9%	12.7%	13.9%	13.9%	13.8%	12.6%	3.2%	17.3%	27.1%	7.1%	14.3%	12.5%	11.4%	19.6%	11.8%	18.5%	12.1%	6.7%
349	19	15	10	2	17	3	8	8	4	6	9	14	3	2	6	12	
6.0%	5.7%	4.2%	3.2%	6.9%	5.6%	1.9%	7.7%	11.4%	9.5%	6.1%	4.9%	5.3%	5.9%	11.8%	9.2%	5.6%	2.2%
129	2	8	8	0	2	1	0	1	0	0	2	2	0	0	1	1	(
2.2%	0.6%	2.3%	2.5%	0.0%	0.7%	0.6%	0.0%	1.4%	0.0%	0.0%	1.1%	0.8%	0.0%	0.0%	1.5%	0.5%	0.0%
30	3	0	0	1	2	1	0	2	0	1	2	2	1	0	1	1	
0.5%	0.9%	0.0%	0.0%	3.4%	0.7%	0.6%	0.0%	2.9%	0.0%	1.0%	1.1%	0.8%	2.0%	0.0%	1.5%	0.5%	2.2%
3,241	167	161	160	20	147	44	67	56	23	48	93	125	31	11	38	107	18
 55.5%	50.5%	45.6%	50.5%	69.0%	48.7%	28.2%	64.4%	80.0%	54.8%	49.0%	50.5%	47.5%	60.8%	64.7%	58.5%	50.0%	40.0%
				F	E	HI	GI	GH									

ge				Respor Gen	ndent's ider	C	Child's Ag	е	Respon	dent's Ed	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	′isits in hs
era				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
130	5	8	16	0	0	1	0	0	0	0	0	2	0	0	1	2	1
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,872	333	354	321	30	303	156	106	70	42	98	185	265	51	17	66	214	45
97.8%	98.5%	97.8%	95.3%	100.0%	100.0%	99.4%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	100.0%	98.5%	99.1%	97.8%
754	30	44	36	30	0	11	12	7	10	6	13	23	6	1	10	17	3
12.8%	9.0%	12.4%	11.2%	100.0%	0.0%	7.1%	11.3%	10.0%	23.8%	6.1%	7.0%	8.7%	11.8%	5.9%	15.2%	7.9%	6.7%
5,118	303	310	285	0	303	145	94	63	32	92	172	242	45	16	56	197	42
87.2%	91.0%	87.6%	88.8%	0.0%	100.0%	92.9%	88.7%	90.0%	76.2%	93.9%	93.0%	91.3%	88.2%	94.1%	84.8%	92.1%	93.3%
	А																

	rage				Respor Ger (Q	ndent's ider 79)	C	Child's Ag	e	Respon	dent's Ed (Q80)	ucation	Child's	s Health S (Q58)	Status	Child's La	Doctor V st 6 Mont (Q7)	ïsits in hs
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R
	6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
	185	13	12	23	1	7	4	3	1	0	0	0	8	2	0	3	7	1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	5,817	325	350	314	29	296	153	103	69	42	98	185	259	49	17	64	209	45
	96.9%	96.2%	96.7%	93.2%	96.7%	97.7%	97.5%	97.2%	98.6%	100.0%	100.0%	100.0%	97.0%	96.1%	100.0%	95.5%	96.8%	97.8%
	427	7	9	5	1	6	2	1	4	7	0	0	4	3	0	1	5	1
raduata	7.3%	2.2%	2.6%	1.6%	3.4%	2.0%	1.3%	1.0%	5.8%	16.7%	0.0%	0.0%	1.5%	6.1%	0.0%	1.6%	2.4%	2.2%
raduate	740 12 7%	35 40.99/	40 11 40/	20	9 21.0%	20	7 20/	12 6%	10 14 5%	دد ۵۵ ۵۵	0.0%	0.0%	22 9 50/	0 16 20/	C 20,4%	10.0%	2 I 10 0%	: 11 10/
	1 966	10.0%	11.4 %	0.3%	51.0%	0.0%	1.270	13.0%	14.5%	03.3%	0.0%	0.0%	0.5%	10.3%	29.470	10.9%	10.0%	11.170
	33.8%	30.2%	33.7%	30.3%	20.7%	31.1%	26.1%	31.1%	37.7%	0.0%	100.0%	0.0%	29.7%	36.7%	17.6%	35.9%	28.2%	33.3%
	1.774	119	127	115	7	112	68	32	19	0	0	119	97	15	7	15	85	17
	30.5%	36.6%	36.3%	36.6%	24.1%	37.8%	44.4%	31.1%	27.5%	0.0%	0.0%	64.3%	37.5%	30.6%	41.2%	23.4%	40.7%	37.8%
	543	39	38	43	3	36	17	17	5	0	0	39	33	4	2	11	23	4
	9.3%	12.0%	10.9%	13.7%	10.3%	12.2%	11.1%	16.5%	7.2%	0.0%	0.0%	21.1%	12.7%	8.2%	11.8%	17.2%	11.0%	8.9%
е	367	27	18	30	3	24	15	7	5	0	0	27	26	1	0	7	16	3
	6.3%	8.3%	5.1%	9.6%	10.3%	8.1%	9.8%	6.8%	7.2%	0.0%	0.0%	14.6%	10.0%	2.0%	0.0%	10.9%	7.7%	6.7%
;	910	66	56	73	6	60	32	24	10	0	0	66	59	5	2	18	39	7
	15.6%	20.3%	16.0%	23.2%	20.7%	20.3%	20.9%	23.3%	14.5%	0.0%	0.0%	35.7%	22.8%	10.2%	11.8%	28.1%	18.7%	15.6%
		А								L	L	JK	Ν	М				

gge				Respor Ger	ndent's ider	C	Child's Age	Ð	Respon	dent's Ed	ucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	isits in hs
ero				(Q	79)		(Q74)			(Q80)			(Q58)			(Q7)	
2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
А	В	С	D	E	F	G	Н	Ι	J	К	L	М	Ν	0	Р	Q	R
6,002	338	362	337	30	303	157	106	70	42	98	185	267	51	17	67	216	46
233	11	15	23	1	5	4	2	1	0	1	2	8	0	0	4	5	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
5,769	327	347	314	29	298	153	104	69	42	97	183	259	51	17	63	211	45
96.1%	96.7%	95.9%	93.2%	96.7%	98.3%	97.5%	98.1%	98.6%	100.0%	99.0%	98.9%	97.0%	100.0%	100.0%	94.0%	97.7%	97.8%
5,259	306	319	288	27	279	145	98	63	39	90	173	244	46	16	58	197	43
 91.2%	93.6%	91.9%	91.7%	93.1%	93.6%	94.8%	94.2%	91.3%	92.9%	92.8%	94.5%	94.2%	90.2%	94.1%	92.1%	93.4%	95.6%
343	8	21	18	0	8	4	2	2	1	3	4	5	3	0	2	5	
 5.9%	2.4%	6.1%	5.7%	0.0%	2.7%	2.6%	1.9%	2.9%	2.4%	3.1%	2.2%	1.9%	5.9%	0.0%	3.2%	2.4%	2.2%
51	2	2	3	0	2	1	0	1	1	0	1	2	0	0	0	2	(
 0.9%	0.6%	0.6%	1.0%	0.0%	0.7%	0.7%	0.0%	1.4%	2.4%	0.0%	0.5%	0.8%	0.0%	0.0%	0.0%	0.9%	0.0%
20	2	0	1	0	2	0	0	1	0	1	0	1	1	0	1	1	(
 0.3%	0.6%	0.0%	0.3%	0.0%	0.7%	0.0%	0.0%	1.4%	0.0%	1.0%	0.0%	0.4%	2.0%	0.0%	1.6%	0.5%	0.0%
12	2	0	2	1	1	0	2	0	0	0	2	1	1	0	0	2	
 0.2%	0.6%	0.0%	0.6%	3.4%	0.3%	0.0%	1.9%	0.0%	0.0%	0.0%	1.1%	0.4%	2.0%	0.0%	0.0%	0.9%	0.0%
74 1 20/	1 00/	3	2 / ۵	2 40/	5 1 70/	∠ 1 20/	2 1 مە/	2 00/	2 40/	3 2 10/	∠ 1 10/	5 1 0º/	0.0%	5.00/	2 20/	3 1 40/	2 20/
 1.3%	1.0%	0.9%	0.0%	J.4 70 0	1.770	1.370	1.9%	2.9%	2.470	3.170	1.170	1.970	0.0%	0.9%	J.Z 70	1.470	2.27
0.20/	0.30/	2 م 6%	0 004	0 004	0.3%	0.7%	0.0%	0 0%	0.0%	0 004	0.5%	0.404	0 004	0.0%	0.0%	0.5%	
U.Z70	0.3%	0.0%	0.0%	0.0%	0.3%	0.770	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.5%	0.0%

e that members who responded on the phone were not asked this question.)

	age				Respor Gen	ndent's der	C	Child's Ag	e	Respon	ident's Ec	lucation	Child's	s Health S	Status	Child's La:	Doctor V st 6 Mont	ïsits in hs
	er:				(Q7	79)		(Q74)			(Q80)			(Q58)			(Q7)	
	2018 CSS Av	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R
	3,106	153	173	157	12	141	61	53	39	18	41	92	126	19	8	30	100	2
	45	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	3,061	153	172	156	12	141	61	53	39	18	41	92	126	19	8	30	100	2
	98.6%	100.0%	99.4%	99.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	154	7	6	5	0	7	2	4	1	1	2	3	5	2	0	2	4	
	5.0%	4.6%	3.5%	3.2%	0.0%	5.0%	3.3%	7.5%	2.6%	5.6%	4.9%	3.3%	4.0%	10.5%	0.0%	6.7%	4.0%	5.0%
	2,907	146	166	151	12	134	59	49	38	17	39	89	121	17	8	28	96	1
	95.0%	95.4%	96.5%	96.8%	100.0%	95.0%	96.7%	92.5%	97.4%	94.4%	95.1%	96.7%	96.0%	89.5%	100.0%	93.3%	96.0%	95.0%
*																		

d help completing this survey (Q82) (Please note that members who responded on the phone were not asked this question.)

	erage				Respor Ger (Q	ndent's nder 79)	C	Child's Ag (Q74)	е	Respon	ident's Ec (Q80)	lucation	Child'	s Health S (Q58)	Status	Child's La:	Doctor V st 6 Mont (Q7)	isits in hs
	2018 CSS Ave	2018	2017	2016	Male	Female	0 to 5	6 to 13	14 to 18	Less than HS grad	HS grad	Some College or more	Excellent or Very Good	Good	Fair or Poor	None	1 to 4	5 or more
	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R
	154	7	6	5	0	7	2	4	1	1	2	3	5	2	0	2	4	
r	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	N/
	147	7	6	5	0	7	2	4	1	1	2	3	5	2	0	2	4	
	95.5%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%
	63 42.9%	2 28.6%	1 16.7%	1 20.0%	0 	2 28.6%	0 0.0%	2 50.0%	0 0.0%	0 0.0%	1 50.0%	0 0.0%	1 20.0%	1 50.0%	0 	0 0.0%	1 25.0%	100.0%
	43 29.3%	1 14.3%	0 0.0%	0 0.0%	0	1 14.3%	0 0.0%	0 0.0%	1 100.0%	0 0.0%	0 0.0%	1 33.3%	1 20.0%	0 0.0%	0 	0 0.0%	1 25.0%	0.0%
	24 16.3%	1 14.3%	2 33.3%	0 0.0%	0	1 14.3%	0 0.0%	1 25.0%	0 0.0%	1 100.0%	0 0.0%	0 0.0%	0 0.0%	1 50.0%	0 	0 0.0%	1 25.0%	0.0%
y language	66	4	2	4	0	4	2	2	0	0	1	2	4	0	0	2	2	
	44.9%	57.1%	33.3%	80.0%		57.1%	100.0%	50.0%	0.0%	0.0%	50.0%	66.7%	80.0%	0.0%		100.0%	50.0%	0.0%
	18	1	2	1	0	1	0	1	0	0	1	0	0	1	0	0	0	
	12.2%	14.3%	33.3%	20.0%		14.3%	0.0%	25.0%	0.0%	0.0%	50.0%	0.0%	0.0%	50.0%		0.0%	0.0%	100.0%

ould select more than one response option, therefore percentages may not add up to 100%.

	Average, All LOBs	2018	2017	2016	Wean
Dr	88.66%	91.30%	91.35%	89.12%	2.7926
	85.98%	84.72%	86.81%	84.33%	2.6181
	85.43%	87.46%	83.66%	82.76%	2.6481
	83.53%	84.69%	81.10%	79.54%	2.5781
	85.96%	88.17%	87.69%	87.88%	2.5419
	91.78%	93.50%	93.11%	92.95%	2.7363
nunicate	94.24%	95.69%	93.57%	94.91%	2.8073
	89.84%	94.44%	88.79%	87.46%	2.6869
	84.71%	84.02%	84.52%	85.95%	No Applicable Mean
eas					
ducation	78.48%	80.35%	75.97%	78.85%	2.6070
	0.00%	89.51%	83.44%	85.82%	2.6111
Conditions Composites					
ledicine	90.65%	87.63%	87.33%	88.89%	2.5972
ervices	76.29%	75.80%	77.73%	77.94%	2.3508
ition	91.28%	91.29%	87.99%	93.85%	2.6899
e Who Knows Child	89.99%	93.35%	91.85%	92.28%	No Applicable Mean
CCC (Q16 & Q27)	77.90%	82.79%	83.14%	79.40%	No Applicable Mean
CSS following NCQA specifications. At least 100) valid responses	must be collecte	d for a measure t	o be reportable b	49170 Y NCQA. A lighter

at a result is not reporting. \cap - ((7

				Type of	Chronic C	ondition		C	hild's Age	e	Child's H Sta	lispanic tus	C	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
3	3	4	2	2	2	2	3	0	1	2	0	3	3	0	0	0	1	1
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
322	349	302	266	170	125	109	183	96	131	93	29	286	160	109	49	191	92	
99.1%	99.1%	98.7%	99.3%	98.8%	98.4%	98.2%	98.4%	100.0%	99.2%	97.9%	100.0%	99.0%	98.2%	100.0%	100.0%	100.0%	98.9%	9
171	180	141	142	95	66	60	92	70	61	40	16	151	87	53	30	95	49	
53.1%	51.6%	46.7%	53.4%	55.9%	52.8%	55.0%	50.3%	72.9%	46.6%	43.0%	55.2%	52.8%	54.4%	48.6%	61.2%	49.7%	53.3%	6
151	169	161	124	75	59	49	91	26	70	53	13	135	73	56	19	96	43	1
46.9%	48.4%	53.3%	46.6%	44.1%	47.2%	45.0%	49.7%	27.1%	53.4%	57.0%	44.8%	47.2%	45.6%	51.4%	38.8%	50.3%	46.7%	3
								JK	I	Ι								

			(Q60)	Type of (Chronic C (Q66)	Condition	(Q72)	C	Child's Age (Q74)	e	Child's H Sta (Q [`]	Hispanic tus 76)	С	hild's Rac (Q77)	e	Child's	3 Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or G Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
171	180	141	142	95	66	60	92	70	61	40	16	151	87	53	30	95	49	
4	5	0	4	0	1	1	0	2	0	2	0	4	2	1	1	3	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
167	175	141	138	95	65	59	92	68	61	38	16	147	85	52	29	92	48	
97.7%	97.2%	100.0%	97.2%	100.0%	98.5%	98.3%	100.0%	97.1%	100.0%	95.0%	100.0%	97.4%	97.7%	98.1%	96.7%	96.8%	98.0%	10
0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 0.0%	0.6%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
9	11	6	7	6	4	2	7	2	5	2	2	6	3	4	2	4	3	
 5.4%	6.3%	4.3%	5.1%	6.3%	6.2%	3.4%	7.6%	2.9%	8.2%	5.3%	12.5%	4.1%	3.5%	7.7%	6.9%	4.3%	6.3%	
15	16	15	12	11	7	8	10	5	5	5	0	15	6	6	3	7	3	
 9.0%	9.1%	10.6%	8.7%	11.6%	10.8%	13.6%	10.9%	7.4%	8.2%	13.2%	0.0%	10.2%	7.1%	11.5%	10.3%	7.6%	6.3%	1
143	147	118	119	/8	54	49	75	61	51	31	14	126	76	42	24	81	42	_
 85.6%	84.0%	83.7%	86.2%	82.1%	83.1%	83.1%	81.5%	89.7%	83.6%	81.6%	87.5%	85.7%	89.4%	80.8%	82.8%	88.0%	87.5%	/
 450	400	400	404				05		50	0.0				40	07			
158	163	133	131	89	61	57	85	00	56	36	14	141	82	48	27	88	45	~
 94.6%	93.1%	94.3%	94.9%	93.7%	93.8%	96.6%	92.4%	97.1%	91.8%	94.7%	87.5%	95.9%	96.5%	92.3%	93.1%	95.7%	93.8%	9

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	Hispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
2	3	4	2	2	2	2	2	0	1	1	1	1	1	0	1	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
323	349	302	266	170	125	109	184	96	131	94	28	288	162	109	48	190	93	
99.4%	99.1%	98.7%	99.3%	98.8%	98.4%	98.2%	98.9%	100.0%	99.2%	98.9%	96.6%	99.7%	99.4%	100.0%	98.0%	99.5%	100.0%	ę
278	296	265	237	156	114	95	157	89	113	74	27	244	137	96	42	156	86	
86.1%	84.8%	87.7%	89.1%	91.8%	91.2%	87.2%	85.3%	92.7%	86.3%	78.7%	96.4%	84.7%	84.6%	88.1%	87.5%	82.1%	92.5%	8
45	53	37	29	14	11	14	27	7	18	20	1	44	25	13	6	34	7	
13.9%	15.2%	12.3%	10.9%	8.2%	8.8%	12.8%	14.7%	7.3%	13.7%	21.3%	3.6%	15.3%	15.4%	11.9%	12.5%	17.9%	7.5%	1
								K		I						R	Q	

				Type of	Chronic C	Condition		С	child's Age	9	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q/4)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
278	296	265	237	156	114	95	157	89	113	74	27	244	137	96	42	156	86	1
2	7	4	2	1	0	0	1	1	1	0	0	1	0	2	0	2	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
276	289	261	235	155	114	95	156	88	112	74	27	243	137	94	42	154	86	1
99.3%	97.6%	98.5%	99.2%	99.4%	100.0%	100.0%	99.4%	98.9%	99.1%	100.0%	100.0%	99.6%	100.0%	97.9%	100.0%	98.7%	100.0%	10
2	3	3	2	2	1	0	2	0	2	0	0	2	1	1	0	1	0	1
 0.7%	1.0%	1.1%	0.9%	1.3%	0.9%	0.0%	1.3%	0.0%	1.8%	0.0%	0.0%	0.8%	0.7%	1.1%	0.0%	0.6%	0.0%	
19	17	19	17	14	9	6	13	4	7	8	3	15	8	6	5	11	5	
 6.9%	5.9%	7.3%	7.2%	9.0%	7.9%	6.3%	8.3%	4.5%	6.3%	10.8%	11.1%	6.2%	5.8%	6.4%	11.9%	7.1%	5.8%	
49	52	50	41	30	19	20	33	12	21	15	3	42	27	12	8	24	15	
 17.8%	18.0%	19.2%	17.4%	19.4%	16.7%	21.1%	21.2%	13.6%	18.8%	20.3%	11.1%	17.3%	19.7%	12.8%	19.0%	15.6%	17.4%	3
206	217	189	1/5	109	85		108	72	82	51	21	184	101	75	29	118	66	
 /4.6%	75.1%	72.4%	74.5%	70.3%	74.6%	72.6%	69.2%	81.8%	73.2%	68.9%	//.8%	/5./%	/3./%	79.8%	69.0%	76.6%	/6./%	6
 255	260	220	046	120	104	00	1.4.4	0.4	100	66	04	206	100	07	07	140	0.4	
200	209	239	210	139	01.00/	00 70/	141	04 05 50/	103		24	220	02.40/	۲۵ ۵۱ دو	37	02.00/	04.00/	
 92.4%	93.1%	91.0%	91.9%	89.1%	91.2%	93.1%	90.4%	95.5%	92.0%	ŏ9.∠%	00.9%	93.0%	93.4%	92.0%	88.1%	92.2%	94.2%	9

				Type of	Chronic C	Condition		C	Child's Ag	e	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	s Health S	tatu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
9	9	11	9	5	2	2	3	3	2	4	0	9	3	4	1	3	4	
 NA 216	NA 242	NA 205	NA 250	167	125	100	102	NA 02	120	01	NA 20	NA 290	160	105	10 10	100		
97.2%	97.4%	295 96.4%	209 96.6%	97.1%	98.4%	98.2%	98.4%	96 9%	98.5%	95.8%	100.0%	200 96.9%	98.2%	96.3%	98 0%	98.4%	95.7%	9
 28	34	32	19	9	9	6	17	3	14	11	100.070	26	15	10	3	23	3	
8.9%	9.9%	10.8%	7.3%	5.4%	7.2%	5.5%	9.3%	3.2%	10.8%	12.1%	3.4%	9.3%	9.4%	9.5%	6.3%	12.2%	3.4%	
43	43	46	29	24	15	14	31	8	21	14	2	41	16	21	6	29	9	
13.6%	12.5%	15.6%	11.2%	14.4%	12.0%	12.8%	16.9%	8.6%	16.2%	15.4%	6.9%	14.6%	10.0%	20.0%	12.5%	15.4%	10.1%	1
73	90	60	62	28	25	18	36	20	28	25	8	65	39	22	12	47	22	
23.1%	26.2%	20.3%	23.9%	16.8%	20.0%	16.5%	19.7%	21.5%	21.5%	27.5%	27.6%	23.2%	24.4%	21.0%	25.0%	25.0%	24.7%	1
59 49 7%	48	51 17 20/	50 10.2%	33 10 8%	25	22	34 19 69/	23	22 16.0%	14 15 40/	8 27.6%	51 19 29/	26	21	22.0%	35	20	1
10.7%	14.0%	17.3%	19.3%	19.0%	20.0%	20.2%	10.0%	24.7%	10.9%	15.4%	21.0%	10.2%	10.3%	20.0%	22.9%	10.0%	22.5%	
8.9%	12.2%	10.2%	8.9%	8.4%	6.4%	8.3%	9.8%	10.8%	11.5%	3.3%	6.9%	8.6%	10.6%	6.7%	6.3%	9.0%	10.1%	
 65	68	51	59	45	33	33	34	23	24	16	7	55	32	20	12	34	19	
20.6%	19.8%	17.3%	22.8%	26.9%	26.4%	30.3%	18.6%	24.7%	18.5%	17.6%	24.1%	19.6%	20.0%	19.0%	25.0%	18.1%	21.3%	2
20	18	25	17	14	10	7	13	6	6	8	1	18	15	4	1	3	7	
6.3%	5.2%	8.5%	6.6%	8.4%	8.0%	6.4%	7.1%	6.5%	4.6%	8.8%	3.4%	6.4%	9.4%	3.8%	2.1%	1.6%	7.9%	2
85	86	76	76	59	43	40	47	29	30	24	8	73	47	24	13	37	26	
 26.9%	25.1%	25.8%	29.3%	35.3%	34.4%	36.7%	25.7%	31.2%	23.1%	26.4%	27.6%	26.1%	29.4%	22.9%	27.1%	19.7%	29.2%	5
				Н		Н	EG									S	S	C

				Type of	Chronic C	condition		C	hild's Age	e	Child's F Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
288	309	263	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
3	1	3	3	1	1	0	2	0	2	1	0	3	1	0	2	2	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
285	308	260	237	157	115	103	164	90	114	79	28	251	144	95	43	163	85	
99.0%	99.7%	98.9%	98.8%	99.4%	99.1%	100.0%	98.8%	100.0%	98.3%	98.8%	100.0%	98.8%	99.3%	100.0%	95.6%	98.8%	98.8%	10
229	234	205	195	131	96	81	133	79	90	59	19	206	116	79	32	127	66	
80.4%	76.0%	78.8%	82.3%	83.4%	83.5%	78.6%	81.1%	87.8%	78.9%	74.7%	67.9%	82.1%	80.6%	83.2%	74.4%	77.9%	77.6%	g
56	74	55	42	26	19	22	31	11	24	20	9	45	28	16	11	36	19	
19.6%	24.0%	21.2%	17.7%	16.6%	16.5%	21.4%	18.9%	12.2%	21.1%	25.3%	32.1%	17.9%	19.4%	16.8%	25.6%	22.1%	22.4%	
								K								S	S	C

			(0.00)	Type of	Chronic C	Condition	(070)	C	Child's Age	e	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care O Than Usual	Limited/Prevented from Doing Usual	Gets Special (6 Therapy (6	Gets Treatment or Counseling	0 to 5	(Q74) 6 to 13 9	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	(Q58) poo0 U	2000 2000 2000 2000 2000 2000 2000 200
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	;
288	309	263	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
1	1	3	1	1	1	1	1	0	1	0	0	1	0	1	0	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
287	308	260	239	157	115	102	165	90	115	80	28	253	145	94	45	165	85	
99.7%	99.7%	98.9%	99.6%	99.4%	99.1%	99.0%	99.4%	100.0%	99.1%	100.0%	100.0%	99.6%	100.0%	98.9%	100.0%	100.0%	98.8%	10
2	7	2	2	2	1	1	1	0	1	1	0	2	0	1	1	0	2	
0.7%	2.3%	0.8%	0.8%	1.3%	0.9%	1.0%	0.6%	0.0%	0.9%	1.3%	0.0%	0.8%	0.0%	1.1%	2.2%	0.0%	2.4%	
23	30	14	17	15	12	14	19	8	8	6	2	20	9	11	3	13	10	
 8.0%	9.7%	5.4%	7.1%	9.6%	10.4%	13.7%	11.5%	8.9%	7.0%	7.5%	7.1%	7.9%	6.2%	11.7%	6.7%	7.9%	11.8%	
39	40	33	34	27	17	14	25	9	17	13	0	37	19	13	7	20	10	
 13.6%	13.0%	12.7%	14.2%	17.2%	14.8%	13.7%	15.2%	10.0%	14.8%	16.3%	0.0%	14.6%	13.1%	13.8%	15.6%	12.1%	11.8%	2
223	231	211	186	113	85	73	120	73	89	60	26	194	117	69	34	132	63	
 77.7%	75.0%	81.2%	77.8%	72.0%	73.9%	71.6%	72.7%	81.1%	77.4%	75.0%	92.9%	76.7%	80.7%	73.4%	75.6%	80.0%	74.1%	7
											М	L						
262	271	244	220	140	102	87	145	82	106	73	26	231	136	82	41	152	73	
 91.3%	88.0%	93.8%	92.1%	89.2%	88.7%	85.3%	87.9%	91.1%	92.2%	91.3%	92.9%	91.3%	93.8%	87.2%	91.1%	92.1%	85.9%	10

				Type of	Chronic C	condition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
288	309	263	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
1	3	3	1	0	0	0	1	0	0	1	0	1	0	1	0	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
287	306	260	239	158	116	103	165	90	116	79	28	253	145	94	45	165	85	
99.7%	99.0%	98.9%	99.6%	100.0%	100.0%	100.0%	99.4%	100.0%	100.0%	98.8%	100.0%	99.6%	100.0%	98.9%	100.0%	100.0%	98.8%	10
147	156	131	139	82	63	52	84	46	56	44	15	127	80	41	23	78	43	
51.2%	51.0%	50.4%	58.2%	51.9%	54.3%	50.5%	50.9%	51.1%	48.3%	55.7%	53.6%	50.2%	55.2%	43.6%	51.1%	47.3%	50.6%	7
140	150	129	100	76	53	51	81	44	60	35	13	126	65	53	22	87	42	
48.8%	49.0%	49.6%	41.8%	48.1%	45.7%	49.5%	49.1%	48.9%	51.7%	44.3%	46.4%	49.8%	44.8%	56.4%	48.9%	52.7%	49.4%	2
																S	S	C

				Type of	Chronic C	ondition		C	child's Ag	е	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	К	L	М	Ν	0	Р	Q	R	
147	156	131	139	82	63	52	84	46	56	44	15	127	80	41	23	78	43	
1	1	0	1	1	0	0	1	0	1	0	0	1	0	1	0	0	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
146	155	131	138	81	63	52	83	46	55	44	15	126	80	40	23	78	42	
99.3%	99.4%	100.0%	99.3%	98.8%	100.0%	100.0%	98.8%	100.0%	98.2%	100.0%	100.0%	99.2%	100.0%	97.6%	100.0%	100.0%	97.7%	10
142	147	122	137	78	60	48	80	45	53	43	15	122	79	38	22	76	41	
97.3%	94.8%	93.1%	99.3%	96.3%	95.2%	92.3%	96.4%	97.8%	96.4%	97.7%	100.0%	96.8%	98.8%	95.0%	95.7%	97.4%	97.6%	10
4	8	9	1	3	3	4	3	1	2	1	0	4	1	2	1	2	1	
2.7%	5.2%	6.9%	0.7%	3.7%	4.8%	7.7%	3.6%	2.2%	3.6%	2.3%	0.0%	3.2%	1.3%	5.0%	4.3%	2.6%	2.4%	

				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
147	156	131	139	82	63	52	84	46	56	44	15	127	80	41	23	78	43	
1	1	1	1	0	1	0	0	1	0	0	0	1	0	1	0	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
146	155	130	138	82	62	52	84	45	56	44	15	126	80	40	23	77	43	
99.3%	99.4%	99.2%	99.3%	100.0%	98.4%	100.0%	100.0%	97.8%	100.0%	100.0%	100.0%	99.2%	100.0%	97.6%	100.0%	98.7%	100.0%	10
107	120	100	102	62	47	37	62	36	36	34	10	92	63	25	16	60	31	
73.3%	77.4%	76.9%	73.9%	75.6%	75.8%	71.2%	73.8%	80.0%	64.3%	77.3%	66.7%	73.0%	78.8%	62.5%	69.6%	77.9%	72.1%	6
39	35	30	36	20	15	15	22	9	20	10	5	34	17	15	7	17	12	
26.7%	22.6%	23.1%	26.1%	24.4%	24.2%	28.8%	26.2%	20.0%	35.7%	22.7%	33.3%	27.0%	21.3%	37.5%	30.4%	22.1%	27.9%	3

					Type of	Chronic C	ondition		C	hild's Age	9	Child's H Sta	Hispanic tus	C	hild's Rac	ce .	Child's	s Health S	Statu
No No<				(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
A B C D E F G H I J K L M N O P Q R I 147 156 131 139 882 663 52 884 466 566 444 115 127 880 441 233 778 443 M NA <th< th=""><th>2018</th><th>2017</th><th>2016</th><th>Takes Prescription Medicine</th><th>More Medical Care Than Usual</th><th>Limited/Prevented from Doing Usual Things</th><th>Gets Special Therapy</th><th>Gets Treatment or Counseling</th><th>0 to 5</th><th>6 to 13</th><th>14 to 18</th><th>Hispanic</th><th>Not Hispanic</th><th>White</th><th>African-American</th><th>Other</th><th>Excellent or Very Good</th><th>Good</th><th>Ĺ</th></th<>	2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
147 156 131 139 82 63 52 84 46 56 44 15 127 80 41 23 78 43 1 1 0 1 0 1 0 0 1 0 1 0 1 10 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 11 0 0 10 0 0 11 0 0 10 0 0 10 0 10 <td< th=""><th>Α</th><th>В</th><th>С</th><th>D</th><th>E</th><th>F</th><th>G</th><th>Н</th><th>Ι</th><th>J</th><th>К</th><th>L</th><th>М</th><th>Ν</th><th>0</th><th>Р</th><th>Q</th><th>R</th><th></th></td<>	Α	В	С	D	E	F	G	Н	Ι	J	К	L	М	Ν	0	Р	Q	R	
1 1 0 1 0 0 1 0 0 1 1 0 0 1 0 0 NA	147	156	131	139	82	63	52	84	46	56	44	15	127	80	41	23	78	43	
NA <th< th=""><th>1</th><th>1</th><th>0</th><th>1</th><th>0</th><th>0</th><th>0</th><th>1</th><th>0</th><th>0</th><th>1</th><th>0</th><th>1</th><th>1</th><th>0</th><th>0</th><th>1</th><th>0</th><th></th></th<>	1	1	0	1	0	0	0	1	0	0	1	0	1	1	0	0	1	0	
146 155 131 138 82 63 52 83 46 56 43 15 126 79 41 23 77 43 99.3% 99.4% 100.0% 99.3% 100.0% 100.0% 98.8% 100.0% 97.7% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0%	 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
99.3% 99.4% 100.0% 99.3% 100.0% 100.0% 98.8% 100.0% 97.7% 100.0% 99.2% 98.8% 100.0% 100.0% 98.7% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 100.0% 100.0% 100.0% 99.2% 98.8% 100.0% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 99.2% 98.8% 100.0% 1	146	155	131	138	82	63	52	83	46	56	43	15	126	79	41	23	77	43	
119 126 115 113 66 53 43 68 37 47 35 12 104 67 31 19 69 31 81.5% 81.3% 87.8% 81.9% 80.5% 81.9% 80.4% 83.9% 81.4% 80.0% 82.5% 84.8% 75.6% 82.6% 89.6% 72.1% 72.9% <th>99.3%</th> <th>99.4%</th> <th>100.0%</th> <th>99.3%</th> <th>100.0%</th> <th>100.0%</th> <th>100.0%</th> <th>98.8%</th> <th>100.0%</th> <th>100.0%</th> <th>97.7%</th> <th>100.0%</th> <th>99.2%</th> <th>98.8%</th> <th>100.0%</th> <th>100.0%</th> <th>98.7%</th> <th>100.0%</th> <th>10</th>	99.3%	99.4%	100.0%	99.3%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	97.7%	100.0%	99.2%	98.8%	100.0%	100.0%	98.7%	100.0%	10
81.5% 81.3% 87.8% 81.9% 80.5% 84.1% 82.7% 81.9% 80.4% 83.9% 81.4% 80.0% 82.5% 84.8% 75.6% 82.6% 89.6% 72.1% 72.1% 1 <td< th=""><th>119</th><th>126</th><th>115</th><th>113</th><th>66</th><th>53</th><th>43</th><th>68</th><th>37</th><th>47</th><th>35</th><th>12</th><th>104</th><th>67</th><th>31</th><th>19</th><th>69</th><th>31</th><th></th></td<>	119	126	115	113	66	53	43	68	37	47	35	12	104	67	31	19	69	31	
27 29 16 25 16 10 9 15 9 9 8 3 22 12 10 4 8 12 18.5% 18.7% 12.2% 18.1% 19.5% 17.3% 18.1% 19.6% 16.1% 18.6% 20.0% 17.5% 15.2% 24.4% 17.4% 10.4% 27.9% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 27.9% 24.4% 17.4% 10.4% 24.4% 17.4% 10.4% <td< th=""><th>81.5%</th><th>81.3%</th><th>87.8%</th><th>81.9%</th><th>80.5%</th><th>84.1%</th><th>82.7%</th><th>81.9%</th><th>80.4%</th><th>83.9%</th><th>81.4%</th><th>80.0%</th><th>82.5%</th><th>84.8%</th><th>75.6%</th><th>82.6%</th><th>89.6%</th><th>72.1%</th><th>7</th></td<>	81.5%	81.3%	87.8%	81.9%	80.5%	84.1%	82.7%	81.9%	80.4%	83.9%	81.4%	80.0%	82.5%	84.8%	75.6%	82.6%	89.6%	72.1%	7
18.5% 18.7% 12.2% 18.1% 19.5% 17.3% 18.1% 19.6% 16.1% 18.6% 20.0% 17.5% 15.2% 24.4% 17.4% 10.4% 27.9% 27.9% Image: Comparison of the state o	27	29	16	25	16	10	9	15	9	9	8	3	22	12	10	4	8	12	
R Q	18.5%	18.7%	12.2%	18.1%	19.5%	15.9%	17.3%	18.1%	19.6%	16.1%	18.6%	20.0%	17.5%	15.2%	24.4%	17.4%	10.4%	27.9%	2
																	R	Q	

				Type of (Chronic C	ondition		C	Child's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Foir or Door
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	ę
288	309	263	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
1	3	2	1	0	0	0	0	0	0	1	0	1	0	0	1	1	0	
 NA	NA	NA	NA	NA 150	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA 101	NA	
287	306	261	239	158	116	103	166	90	116	79	28	253	145	95	44	164	86	10
 99.7%	99.0%	99.2%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	99.6%	100.0%	100.0%	97.8%	99.4%	100.0%	10
0.3%	0.0%	۱ 0.4%	0.4%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	ı 1.3%	0.0%	0.4%	0.0%	1.1%	0.0%	0.0%	0.0%	
0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
2	1	1	2	1	1	1	1	0	2	0	1	1	1	0	1	1	0	
 0.7%	0.3%	0.4%	0.8%	0.6%	0.9%	1.0%	0.6%	0.0%	1.7%	0.0%	3.6%	0.4%	0.7%	0.0%	2.3%	0.6%	0.0%	
2	1	2	2	0	0	0	0	2	0	0	0	2	0	1	1	1	1	
 0.7%	0.3%	0.8%	0.8%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.8%	0.0%	1.1%	2.3%	0.6%	1.2%	
4	1	3	3 1 20/	1 20/	3	2	3	2	1	1	0	4	1	2	1	0	4	
 1.4%	0.3%	1.1%	1.3%	1.3%	2.0%	1.9%	1.0%	Z.Z 70	0.9%	1.3%	0.0%	1.0%	0.7%	2.1%	2.3%	0.0%	4.770	
+ 1 4%	3.3%	2.7%	1.3%	1 9%	2.6%	2.9%	1.8%	1 1%	0.9%	∠ 2.5%	0.0%	1 2%	ے 1 4%	2 1%	0.0%	1.2%	2.3%	
 6	11	12	5	5	3	2.078	6	0	2	4	1	4	3	1	2	1.2.70	3	
2.1%	3.6%	4.6%	2.1%	3.2%	2.6%	1.9%	3.6%	0.0%	1.7%	5.1%	3.6%	1.6%	2.1%	1.1%	4.5%	0.6%	3.5%	
17	26	18	14	14	10	6	11	4	6	7	2	14	8	5	4	8	3	
5.9%	8.5%	6.9%	5.9%	8.9%	8.6%	5.8%	6.6%	4.4%	5.2%	8.9%	7.1%	5.5%	5.5%	5.3%	9.1%	4.9%	3.5%	1
46	37	48	41	32	20	19	24	17	18	9	2	43	19	20	6	23	19	
16.0%	12.1%	18.4%	17.2%	20.3%	17.2%	18.4%	14.5%	18.9%	15.5%	11.4%	7.1%	17.0%	13.1%	21.1%	13.6%	14.0%	22.1%	1
49	50	42	33	26	18	22	29	18	24	7	4	45	21	20	7	31	15	
 17.1%	16.3%	16.1%	13.8%	16.5%	15.5%	21.4%	17.5%	20.0%	20.7%	8.9%	14.3%	17.8%	14.5%	21.1%	15.9%	18.9%	17.4%	
156	169	126	135	75	58	48	88	46	62	48	18	136	90	43	22	97	39	
54.4%	55.2%	48.3%	56.5%	47.5%	50.0%	46.6%	53.0%	51.1%	53.4%	60.8%	64.3%	53.8%	62.1%	45.3%	50.0%	59.1%	45.3%	5

				Type of	Chronic C	Condition		C	Child's Ag	е	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	3 Health S	statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q ⁻	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
 Α	В	С	D	E	F	G	Н		J	K	L	М	N	0	Р	Q	R	
288	309	263	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
1 NA	3	2	1 NA							1 NA		1 NA			1 NA	1 NA		
 287	306	261	239	158	116	103	166	90	116	79	28	253	145	95	44	164	86	
99.7%	99.0%	99.2%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	99.6%	100.0%	100.0%	97.8%	99.4%	100.0%	10
9	3	8	8	3	4	3	5	4	3	2	1	8	2	4	3	2	5	
3.1%	1.0%	3.1%	3.3%	1.9%	3.4%	2.9%	3.0%	4.4%	2.6%	2.5%	3.6%	3.2%	1.4%	4.2%	6.8%	1.2%	5.8%	
4 1.4%	10 3.3%	7 2.7%	3 1.3%	3 1.9%	3 2.6%	3 2.9%	3 1.8%	1 1.1%	1 0.9%	2 2.5%	0 0.0%	3 1.2%	2 1.4%	2 2.1%	0 0.0%	2 1.2%	2 2.3%	
23	37	30	19	19	13	8	17	4	8	11	3	18	11	6	6	9	6	
8.0%	12.1%	11.5%	7.9%	12.0%	11.2%	7.8%	10.2%	4.4%	6.9%	13.9%	10.7%	7.1%	7.6%	6.3%	13.6%	5.5%	7.0%	2
251	256	216	209	133	96	89	141	81	104	64	24	224	130	83	35	151	73	_
 87.5%	83.7%	82.8%	87.4%	84.2%	82.8%	86.4%	84.9%	90.0%	89.7%	81.0%	85.7%	88.5%	89.7%	87.4%	79.5%	92.1%	84.9%	
 19	24	27	16	11	10	8	14	5	6	8	2	15	7	7	5	5	10	
6.6%	7.8%	10.3%	6.7%	7.0%	8.6%	7.8%	8.4%	5.6%	5.2%	10.1%	7.1%	5.9%	4.8%	7.4%	11.4%	3.0%	11.6%	
63 22.0%	63 20.6%	66 25.3%	55 23.0%	46 29.1%	30 25.9%	25 24.3%	35 21.1%	21 23.3%	24 20.7%	16 20.3%	4 14.3%	57 22.5%	27 18.6%	25 26.3%	10 22.7%	31 18.9%	22 25.6%	2
205	219	168	168	101	76	70	117	64	86	55	22	181	111	63	29	128	54	
71.4%	71.6%	64.4%	70.3%	63.9%	65.5%	68.0%	70.5%	71.1%	74.1%	69.6%	78.6%	71.5%	76.6%	66.3%	65.9%	78.0%	62.8%	6
																RS	Q	(

				Type of	Chronic C	ondition		С	Child's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)		I	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
288	309	263	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
0	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
288	307	260	240	158	116	103	166	90	116	80	28	254	145	95	45	165	86	
100.0%	99.4%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
3	0	1	2	2	1	2	3	1	1	1	0	3	1	1	1	1	0	
1.0%	0.0%	0.4%	0.8%	1.3%	0.9%	1.9%	1.8%	1.1%	0.9%	1.3%	0.0%	1.2%	0.7%	1.1%	2.2%	0.6%	0.0%	
21	30	23	19	14	10	6	12	5	11	5	2	18	9	8	4	12	5	
 7.3%	9.8%	8.8%	7.9%	8.9%	8.6%	5.8%	7.2%	5.6%	9.5%	6.3%	7.1%	7.1%	6.2%	8.4%	8.9%	7.3%	5.8%	1
68	66	60	52	44	31	32	43	20	26	21	7	58	33	20	14	32	21	
 23.6%	21.5%	23.1%	21.7%	27.8%	26.7%	31.1%	25.9%	22.2%	22.4%	26.3%	25.0%	22.8%	22.8%	21.1%	31.1%	19.4%	24.4%	4
196	211	176	167	98	74	63	108	64	78	53	19	175	102	66	26	120	60	
 68.1%	68.7%	67.7%	69.6%	62.0%	63.8%	61.2%	65.1%	71.1%	67.2%	66.3%	67.9%	68.9%	70.3%	69.5%	57.8%	72.7%	69.8%	4
																S	S	G
264	277	236	219	142	105	95	151	84	104	74	26	233	135	86	40	152	81	
 91.7%	90.2%	90.8%	91.3%	89.9%	90.5%	92.2%	91.0%	93.3%	89.7%	92.5%	92.9%	91.7%	93.1%	90.5%	88.9%	92.1%	94.2%	8

				Type of	Chronic C	ondition		C	child's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
325	348	302	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
100.0%	98.9%	98.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
265	265	254	223	137	100	86	161	53	124	87	23	238	132	90	42	160	70	
81.5%	76.1%	84.1%	83.2%	79.7%	78.7%	77.5%	86.6%	55.2%	93.9%	91.6%	79.3%	82.4%	81.0%	82.6%	85.7%	83.8%	75.3%	8
60	83	48	45	35	27	25	25	43	8	8	6	51	31	19	7	31	23	
18.5%	23.9%	15.9%	16.8%	20.3%	21.3%	22.5%	13.4%	44.8%	6.1%	8.4%	20.7%	17.6%	19.0%	17.4%	14.3%	16.2%	24.7%	1
						Н	G	JK	Ι	I								
																	/	

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	Hispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
265	265	254	223	137	100	86	161	53	124	87	23	238	132	90	42	160	70	
5	6	5	4	1	1	1	5	0	2	3	0	5	1	4	0	2	3	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
260	259	249	219	136	99	85	156	53	122	84	23	233	131	86	42	158	67	
98.1%	97.7%	98.0%	98.2%	99.3%	99.0%	98.8%	96.9%	100.0%	98.4%	96.6%	100.0%	97.9%	99.2%	95.6%	100.0%	98.8%	95.7%	10
46	52	58	38	37	34	26	36	11	24	10	5	39	24	13	9	22	12	
17.7%	20.1%	23.3%	17.4%	27.2%	34.3%	30.6%	23.1%	20.8%	19.7%	11.9%	21.7%	16.7%	18.3%	15.1%	21.4%	13.9%	17.9%	2
214	207	191	181	99	65	59	120	42	98	74	18	194	107	73	33	136	55	
82.3%	79.9%	76.7%	82.6%	72.8%	65.7%	69.4%	76.9%	79.2%	80.3%	88.1%	78.3%	83.3%	81.7%	84.9%	78.6%	86.1%	82.1%	7
			EFG	D	DH	D	F									S		

				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child':	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
46	52	58	38	37	34	26	36	11	24	10	5	39	24	13	9	22	12	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
46	52	58	38	37	34	26	36	11	24	10	5	39	24	13	9	22	12	
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
44	49	54	36	36	32	25	34	10	23	10	5	37	22	13	9	20	12	
95.7%	94.2%	93.1%	94.7%	97.3%	94.1%	96.2%	94.4%	90.9%	95.8%	100.0%	100.0%	94.9%	91.7%	100.0%	100.0%	90.9%	100.0%	10
2	3	4	2	1	2	1	2	1	1	0	0	2	2	0	0	2	0	
4.3%	5.8%	6.9%	5.3%	2.7%	5.9%	3.8%	5.6%	9.1%	4.2%	0.0%	0.0%	5.1%	8.3%	0.0%	0.0%	9.1%	0.0%	

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	lispanic tus	C	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
3	3	3	3	2	2	2	3	0	2	1	0	2	1	2	0	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
322	349	303	265	170	125	109	183	96	130	94	29	287	162	107	49	190	92	
99.1%	99.1%	99.0%	98.9%	98.8%	98.4%	98.2%	98.4%	100.0%	98.5%	98.9%	100.0%	99.3%	99.4%	98.2%	100.0%	99.5%	98.9%	9
44	49	32	39	26	22	22	18	22	16	5	2	41	19	20	4	27	12	
13.7%	14.0%	10.6%	14.7%	15.3%	17.6%	20.2%	9.8%	22.9%	12.3%	5.3%	6.9%	14.3%	11.7%	18.7%	8.2%	14.2%	13.0%	1
278	300	271	226	144	103	87	165	74	114	89	27	246	143	87	45	163	80	
86.3%	86.0%	89.4%	85.3%	84.7%	82.4%	79.8%	90.2%	77.1%	87.7%	94.7%	93.1%	85.7%	88.3%	81.3%	91.8%	85.8%	87.0%	8
					Н	Н	FG	JK	Ι	Ι								

			(060)	Type of (Chronic C	Condition	(072)	C	hild's Ag	e	Child's H Sta	Hispanic tus	С	hild's Rac	ce	Child's	Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care	Limited/Prevented from Doing Usual	Gets Special	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	(Q36) pooo U	3 0 1 1 1 1 1 1
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
44	49	32	39	26	22	22	18	22	16	5	2	41	19	20	4	27	12	
0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
44	46	32	39	26	22	22	18	22	16	5	2	41	19	20	4	27	12	
100.0%	93.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
4	9	4	3	3	3	2	2	1	2	1	1	3	3	1	0	2	1	
 9.1%	19.6%	12.5%	7.7%	11.5%	13.6%	9.1%	11.1%	4.5%	12.5%	20.0%	50.0%	7.3%	15.8%	5.0%	0.0%	7.4%	8.3%	2
7	4	2	6	5	5	3	3	4	2	1	0	7	2	5	0	5	1	
 15.9%	8.7%	6.3%	15.4%	19.2%	22.7%	13.6%	16.7%	18.2%	12.5%	20.0%	0.0%	17.1%	10.5%	25.0%	0.0%	18.5%	8.3%	2
3	9	4	1	2	1	2	2	1	2	0	0	3	0	2	1	2	1	
 6.8%	19.6%	12.5%	2.6%	7.7%	4.5%	9.1%	11.1%	4.5%	12.5%	0.0%	0.0%	7.3%	0.0%	10.0%	25.0%	7.4%	8.3%	
30	24	22	29	16	13	15	11	16	10	3	1	28	14	12	3	18	9	
 68.2%	52.2%	68.8%	74.4%	61.5%	59.1%	68.2%	61.1%	72.7%	62.5%	60.0%	50.0%	68.3%	/3./%	60.0%	75.0%	66.7%	/5.0%	6
 		00		40		47	40	47	40	-		0.4				00		
33	33	26	30	18	14	1/	13	1/	12	3	1	31	14	14	4	20	10	~
 /5.0%	/1./%	81.3%	76.9%	69.2%	63.6%	11.3%	72.2%	11.3%	75.0%	60.0%	50.0%	/5.6%	/3./%	70.0%	100.0%	74.1%	83.3%	6

				Type of	Chronic C	ondition		C	child's Ag	е	Child's H Sta	lispanic tus	C	hild's Rac	ce .	Child'	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
44	49	32	39	26	22	22	18	22	16	5	2	41	19	20	4	27	12	
0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
44	47	32	39	26	22	22	18	22	16	5	2	41	19	20	4	27	12	
100.0%	95.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
39	35	26	36	24	21	19	14	19	14	5	2	36	17	18	3	23	11	
88.6%	74.5%	81.3%	92.3%	92.3%	95.5%	86.4%	77.8%	86.4%	87.5%	100.0%	100.0%	87.8%	89.5%	90.0%	75.0%	85.2%	91.7%	10
5	12	6	3	2	1	3	4	3	2	0	0	5	2	2	1	4	1	
11.4%	25.5%	18.8%	7.7%	7.7%	4.5%	13.6%	22.2%	13.6%	12.5%	0.0%	0.0%	12.2%	10.5%	10.0%	25.0%	14.8%	8.3%	

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	lispanic tus	C	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
5	6	6	4	4	3	2	3	1	1	3	0	5	1	3	1	3	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
320	346	300	264	168	124	109	183	95	131	92	29	284	162	106	48	188	91	
98.5%	98.3%	98.0%	98.5%	97.7%	97.6%	98.2%	98.4%	99.0%	99.2%	96.8%	100.0%	98.3%	99.4%	97.2%	98.0%	98.4%	97.8%	10
85	84	66	56	61	58	73	54	43	26	14	10	71	37	34	11	41	31	
26.6%	24.3%	22.0%	21.2%	36.3%	46.8%	67.0%	29.5%	45.3%	19.8%	15.2%	34.5%	25.0%	22.8%	32.1%	22.9%	21.8%	34.1%	2
235	262	234	208	107	66	36	129	52	105	78	19	213	125	72	37	147	60	
73.4%	75.7%	78.0%	78.8%	63.7%	53.2%	33.0%	70.5%	54.7%	80.2%	84.8%	65.5%	75.0%	77.2%	67.9%	77.1%	78.2%	65.9%	7
			EFGH	DG	DGH	DEFH	DFG	JK	I	I						R	Q	

				Type of	Chronic C	Condition		C	Child's Age	e	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q ⁻	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	;
85	84	66	56	61	58	73	54	43	26	14	10	71	37	34	11	41	31	
2	1	1	1	2	2	1	1	0	2	0	1	1	1	0	1	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
83	83	65	55	59	56	72	53	43	24	14	9	70	36	34	10	40	30	
97.6%	98.8%	98.5%	98.2%	96.7%	96.6%	98.6%	98.1%	100.0%	92.3%	100.0%	90.0%	98.6%	97.3%	100.0%	90.9%	97.6%	96.8%	10
6	7	12	4	2	5	3	4	1	3	2	0	6	5	1	0	2	2	
 7.2%	8.4%	18.5%	7.3%	3.4%	8.9%	4.2%	7.5%	2.3%	12.5%	14.3%	0.0%	8.6%	13.9%	2.9%	0.0%	5.0%	6.7%	
14	9	3	11	10	10	12	9	8	4	2	0	13	6	6	2	7	4	
 16.9%	10.8%	4.6%	20.0%	16.9%	17.9%	16.7%	17.0%	18.6%	16.7%	14.3%	0.0%	18.6%	16.7%	17.6%	20.0%	17.5%	13.3%	2
16	14	13	7	12	9	15	10	7	5	4	2	14	5	9	2	7	7	
 19.3%	16.9%	20.0%	12.7%	20.3%	16.1%	20.8%	18.9%	16.3%	20.8%	28.6%	22.2%	20.0%	13.9%	26.5%	20.0%	17.5%	23.3%	1
47	53	37	33	35	32	42	30	27	12	6	/	37	20	18	6	24	1/	
 56.6%	63.9%	56.9%	60.0%	59.3%	57.1%	58.3%	56.6%	62.8%	50.0%	42.9%	77.8%	52.9%	55.6%	52.9%	60.0%	60.0%	56.7%	4
 	07	50	40	47			40	0.4	47	40			05	07		0.4	0.4	
63	67 مم م مر	50	40	4/	41	5/	40 75 50/	34	1/	10	400.00	51	25	27	8	31	24	~
 75.9%	80.7%	76.9%	/2./%	79.7%	73.2%	79.2%	/5.5%	79.1%	70.8%	/1.4%	100.0%	72.9%	69.4%	79.4%	80.0%	//.5%	80.0%	6

				Type of	Chronic C	ondition		С	hild's Age	9	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child'	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
85	84	66	56	61	58	73	54	43	26	14	10	71	37	34	11	41	31	
2	2	2	0	2	2	2	2	0	2	0	0	2	1	0	1	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
83	82	64	56	59	56	71	52	43	24	14	10	69	36	34	10	40	30	
97.6%	97.6%	97.0%	100.0%	96.7%	96.6%	97.3%	96.3%	100.0%	92.3%	100.0%	100.0%	97.2%	97.3%	100.0%	90.9%	97.6%	96.8%	10
55	64	48	40	40	38	47	32	31	12	11	9	43	23	22	8	28	21	
66.3%	78.0%	75.0%	71.4%	67.8%	67.9%	66.2%	61.5%	72.1%	50.0%	78.6%	90.0%	62.3%	63.9%	64.7%	80.0%	70.0%	70.0%	4
28	18	16	16	19	18	24	20	12	12	3	1	26	13	12	2	12	9	
33.7%	22.0%	25.0%	28.6%	32.2%	32.1%	33.8%	38.5%	27.9%	50.0%	21.4%	10.0%	37.7%	36.1%	35.3%	20.0%	30.0%	30.0%	5

					Type of	Chronic C	ondition		C	hild's Age	e	Child's H Stai	lispanic tus	C	hild's Rac	e	Child's	s Health S	Statu
				(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
	2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
	Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
	325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
	1	5	4	1	1	1	0	0	0	1	0	0	1	0	1	0	1	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	324	347	302	267	171	126	111	186	96	131	95	29	288	163	108	49	190	93	
	99.7%	98.6%	98.7%	99.6%	99.4%	99.2%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	99.7%	100.0%	99.1%	100.0%	99.5%	100.0%	10
	151	141	117	127	104	68	54	136	29	65	56	10	136	74	47	27	80	47	
	46.6%	40.6%	38.7%	47.6%	60.8%	54.0%	48.6%	73.1%	30.2%	49.6%	58.9%	34.5%	47.2%	45.4%	43.5%	55.1%	42.1%	50.5%	5
	173	206	185	140	67	58	57	50	67	66	39	19	152	89	61	22	110	46	
	53.4%	59.4%	61.3%	52.4%	39.2%	46.0%	51.4%	26.9%	69.8%	50.4%	41.1%	65.5%	52.8%	54.6%	56.5%	44.9%	57.9%	49.5%	4
	С			EH	DGH	Н	EH	DEFG	JK	I	I								
-																			

			(060)	Type of	Chronic C		(072)	C	Child's Age	e	Child's H Sta	Hispanic tus 76)	С	hild's Rac	ce	Child's	3 Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care	Limited/Prevented from Doing Usual Things	Gets Special (G	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	poog	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
151	141	117	127	104	68	54	136	29	65	56	10	136	74	47	27	80	47	
2	1	2	2	2	1	0	1	0	1	1	0	2	1	0	1	1	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
149	140	115	125	102	67	54	135	29	64	55	10	134	73	47	26	79	46	
98.7%	99.3%	98.3%	98.4%	98.1%	98.5%	100.0%	99.3%	100.0%	98.5%	98.2%	100.0%	98.5%	98.6%	100.0%	96.3%	98.8%	97.9%	10
9	14	13	5	6	2	3	9	3	3	3	1	8	5	1	3	6	0	
 6.0%	10.0%	11.3%	4.0%	5.9%	3.0%	5.6%	6.7%	10.3%	4.7%	5.5%	10.0%	6.0%	6.8%	2.1%	11.5%	7.6%	0.0%	
26	13	15	23	20	14	10	23	8	11	7	1	23	11	11	3	14	8	
 17.4%	9.3%	13.0%	18.4%	19.6%	20.9%	18.5%	17.0%	27.6%	17.2%	12.7%	10.0%	17.2%	15.1%	23.4%	11.5%	17.7%	17.4%	1
35	23	17	32	21	15	12	33	4	16	15	4	31	18	6	11	18	13	
 23.5%	16.4%	14.8%	25.6%	20.6%	22.4%	22.2%	24.4%	13.8%	25.0%	27.3%	40.0%	23.1%	24.7%	12.8%	42.3%	22.8%	28.3%	1
79	90	70	65	55	36	29	70	14	34	30	4	72	39	29	9	41	25	_
 53.0%	64.3%	60.9%	52.0%	53.9%	53.7%	53.7%	51.9%	48.3%	53.1%	54.5%	40.0%	53.7%	53.4%	61.7%	34.6%	51.9%	54.3%	5
 														۲	0			
114	113	87	97	76	51	41	103	18	50	45	8	103	57	35	20	59	38	_
 76.5%	80.7%	75.7%	77.6%	74.5%	76.1%	75.9%	76.3%	62.1%	78.1%	81.8%	80.0%	76.9%	78.1%	74.5%	76.9%	74.7%	82.6%	7
								K		I								
				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
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			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
151	141	117	127	104	68	54	136	29	65	56	10	136	74	47	27	80	47	
1	2	3	1	1	1	1	1	0	1	0	0	1	0	1	0	0	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
150	139	114	126	103	67	53	135	29	64	56	10	135	74	46	27	80	46	
99.3%	98.6%	97.4%	99.2%	99.0%	98.5%	98.1%	99.3%	100.0%	98.5%	100.0%	100.0%	99.3%	100.0%	97.9%	100.0%	100.0%	97.9%	10
103	100	74	91	69	46	38	94	19	45	38	9	90	50	30	20	55	32	
68.7%	71.9%	64.9%	72.2%	67.0%	68.7%	71.7%	69.6%	65.5%	70.3%	67.9%	90.0%	66.7%	67.6%	65.2%	74.1%	68.8%	69.6%	7
47	39	40	35	34	21	15	41	10	19	18	1	45	24	16	7	25	14	
31.3%	28.1%	35.1%	27.8%	33.0%	31.3%	28.3%	30.4%	34.5%	29.7%	32.1%	10.0%	33.3%	32.4%	34.8%	25.9%	31.3%	30.4%	2

				Type of	Chronic C	condition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
9	8	8	8	5	5	1	3	2	3	4	1	8	3	5	1	5	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
316	344	298	260	167	122	110	183	94	129	91	28	281	160	104	48	186	91	
97.2%	97.7%	97.4%	97.0%	97.1%	96.1%	99.1%	98.4%	97.9%	97.7%	95.8%	96.6%	97.2%	98.2%	95.4%	98.0%	97.4%	97.8%	9
144	140	140	122	97	66	56	86	48	58	38	18	122	77	38	28	82	40	
45.6%	40.7%	47.0%	46.9%	58.1%	54.1%	50.9%	47.0%	51.1%	45.0%	41.8%	64.3%	43.4%	48.1%	36.5%	58.3%	44.1%	44.0%	5
172	204	158	138	70	56	54	97	46	71	53	10	159	83	66	20	104	51	
54.4%	59.3%	53.0%	53.1%	41.9%	45.9%	49.1%	53.0%	48.9%	55.0%	58.2%	35.7%	56.6%	51.9%	63.5%	41.7%	55.9%	56.0%	4
			E	DH			E				М	L		Р	0			

				Type of	Chronic C	ondition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health §	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
144	140	140	122	97	66	56	86	48	58	38	18	122	77	38	28	82	40	
1	4	3	1	0	0	0	1	0	0	1	0	1	1	0	0	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
143	136	137	121	97	66	56	85	48	58	37	18	121	76	38	28	81	40	
99.3%	97.1%	97.9%	99.2%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	97.4%	100.0%	99.2%	98.7%	100.0%	100.0%	98.8%	100.0%	10
100	98	90	89	74	51	42	60	33	43	24	12	84	49	30	20	53	30	
69.9%	72.1%	65.7%	73.6%	76.3%	77.3%	75.0%	70.6%	68.8%	74.1%	64.9%	66.7%	69.4%	64.5%	78.9%	71.4%	65.4%	75.0%	7
43	38	47	32	23	15	14	25	15	15	13	6	37	27	8	8	28	10	
30.1%	27.9%	34.3%	26.4%	23.7%	22.7%	25.0%	29.4%	31.3%	25.9%	35.1%	33.3%	30.6%	35.5%	21.1%	28.6%	34.6%	25.0%	2

				Type of	Chronic C	ondition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
3	5	1	3	2	1	1	1	0	2	1	0	3	0	3	0	3	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
322	347	305	265	170	126	110	185	96	130	94	29	286	163	106	49	188	93	
99.1%	98.6%	99.7%	98.9%	98.8%	99.2%	99.1%	99.5%	100.0%	98.5%	98.9%	100.0%	99.0%	100.0%	97.2%	100.0%	98.4%	100.0%	10
306	322	298	254	162	122	106	175	90	123	91	25	275	159	98	45	178	88	
 95.0%	92.8%	97.7%	95.8%	95.3%	96.8%	96.4%	94.6%	93.8%	94.6%	96.8%	86.2%	96.2%	97.5%	92.5%	91.8%	94.7%	94.6%	9
16	25	7	11	8	4	4	10	6	7	3	4	11	4	8	4	10	5	
 5.0%	7.2%	2.3%	4.2%	4.7%	3.2%	3.6%	5.4%	6.3%	5.4%	3.2%	13.8%	3.8%	2.5%	7.5%	8.2%	5.3%	5.4%	

				Type of	Chronic C	condition		C	Child's Age	Ð	Child's I Sta	Hispanic tus	С	hild's Rac	æ	Child's	s Health S	statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q ⁻	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
 Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
306	322	298	254	162	122	106	175	90	123	91	25	275	159	98	45	178	88	
8	12 NA	11 NA	6 NA	/ NA	4 NA	2	/ NA	2	3	3	0	8	6 NA	1 NA	1 NA	3	4	
 208	1NA 310	NA 287	1NA 248	155	118	104	168	NA 88	120	NA 88	NA 25	NA 267	153	NA 07	NA 44	175	NA 84	
97.4%	96.3%	96.3%	97.6%	95.7%	96.7%	98.1%	96.0%	97.8%	97.6%	96.7%	100.0%	97.1%	96.2%	99.0%	97.8%	98.3%	95.5%	9
 25	27	26	19	11	10	9	17	4	10	11	100.070	23	17	6	2	18	4	
8.4%	8.7%	9.1%	7.7%	7.1%	8.5%	8.7%	10.1%	4.5%	8.3%	12.5%	4.0%	8.6%	11.1%	6.2%	4.5%	10.3%	4.8%	
58	54	51	44	31	24	15	41	9	31	18	3	54	27	24	7	39	13	
19.5%	17.4%	17.8%	17.7%	20.0%	20.3%	14.4%	24.4%	10.2%	25.8%	20.5%	12.0%	20.2%	17.6%	24.7%	15.9%	22.3%	15.5%	1
77	72	75	64	38	30	23	36	23	30	24	9	67	33	24	19	47	21	
 25.8%	23.2%	26.1%	25.8%	24.5%	25.4%	22.1%	21.4%	26.1%	25.0%	27.3%	36.0%	25.1%	21.6%	24.7%	43.2%	26.9%	25.0%	2
50	53	46	43	21	18	18	26	18	18	14	8	41	27	16	7	30	15	
 16.8%	17.1%	16.0%	17.3%	13.5%	15.3%	17.3%	15.5%	20.5%	15.0%	15.9%	32.0%	15.4%	17.6%	16.5%	15.9%	17.1%	17.9%	1
33 11 1%	35 11 3%	31 10 8%	28 11 3%	23 14 8%	10 2%	12 5%	22 13 1%	13.6%	9 7 5%	13.6%	2 8 ۵%	31 11.6%	10 5%	10 3%	0 13.6%	10 3%	13 1%	
 49	50	36	44	27	22	23	23	13.070	20	13.070 Q	0.070	45	29	10.370	10.070	23	15.170	
16.4%	16.1%	12.5%	17.7%	17.4%	18.6%	22.1%	13.7%	20.5%	16.7%	10.2%	8.0%	16.9%	19.0%	15.5%	6.8%	13.1%	17.9%	3
6	19	22	6	4	2	3	3	4	2	0	0	6	4	2	0	0	5	
2.0%	6.1%	7.7%	2.4%	2.6%	1.7%	2.9%	1.8%	4.5%	1.7%	0.0%	0.0%	2.2%	2.6%	2.1%	0.0%	0.0%	6.0%	
215	229	210	185	113	84	80	110	75	79	59	21	190	109	67	35	118	67	
72.1%	73.9%	73.2%	74.6%	72.9%	71.2%	76.9%	65.5%	85.2%	65.8%	67.0%	84.0%	71.2%	71.2%	69.1%	79.5%	67.4%	79.8%	7
			Н			Н	DG	JK	I	I						R	Q	

				Type of	Chronic C	condition		C	Child's Age	е	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R	
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
1	2	1	1	0	1	0	0	1	0	0	0	1	0	1	0	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
272	281	260	228	144	107	95	151	83	110	77	24	243	136	90	42	156	80	
99.6%	99.3%	99.6%	99.6%	100.0%	99.1%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	99.6%	100.0%	98.9%	100.0%	99.4%	100.0%	10
2	3	3	2	1	1	1	1	0	1	1	0	2	0	1	1	0	2	
 0.7%	1.1%	1.2%	0.9%	0.7%	0.9%	1.1%	0.7%	0.0%	0.9%	1.3%	0.0%	0.8%	0.0%	1.1%	2.4%	0.0%	2.5%	
7	9	9	6	4	3	3	5	3	1	3	0	6	0	5	2	5	1	
 2.6%	3.2%	3.5%	2.6%	2.8%	2.8%	3.2%	3.3%	3.6%	0.9%	3.9%	0.0%	2.5%	0.0%	5.6%	4.8%	3.2%	1.3%	
27	33	25	21	19	12	12	19	6	10	11	2	25	13	10	3	16	7	
 9.9%	11.7%	9.6%	9.2%	13.2%	11.2%	12.6%	12.6%	7.2%	9.1%	14.3%	8.3%	10.3%	9.6%	11.1%	7.1%	10.3%	8.8%	
236	236	223	199	120	91	79	126	/4	98	62	22	210	123	/4	36	135	70	~
 86.8%	84.0%	85.8%	87.3%	83.3%	85.0%	83.2%	83.4%	89.2%	89.1%	80.5%	91.7%	86.4%	90.4%	82.2%	85.7%	86.5%	87.5%	8
 000	000	0.40	000	400	400	0.1	4.45		400	70	0.4	005	400	0.4		454		
263	269	248	220	139	103	91	145	80	108	73	24	235	136	84	39	151		~
 96.7%	95.7%	95.4%	96.5%	96.5%	96.3%	95.8%	96.0%	96.4%	98.2%	94.8%	100.0%	96.7%	100.0%	93.3%	92.9%	96.8%	96.3%	9

			(Q60)	Type of (Chronic C (Q66)	Condition	(072)	C	Child's Age (Q74)	9	Child's H Sta (Q [:]	Hispanic tus 76)	С	hild's Rac (Q77)	ce	Child's	s Health S (Q58)	Statu
2018	2017	2016	Takes Prescription	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	;
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	1
0	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
273	279	260	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	1
100.0%	98.6%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
0	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
 0.0%	1.1%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
13	14	12	10	8	7	7	8	5	2	6	0	12	2	8	3	8	3	
 4.8%	5.0%	4.6%	4.4%	5.6%	6.5%	7.4%	5.3%	6.0%	1.8%	7.8%	0.0%	4.9%	1.5%	8.8%	7.1%	5.1%	3.8%	
31	34	20	23	18	16	16	19	9	13	9	5	26	16	9	5	18	12	
 11.4%	12.2%	7.7%	10.0%	12.5%	14.8%	16.8%	12.6%	10.7%	11.8%	11.7%	20.8%	10.7%	11.8%	9.9%	11.9%	11.5%	15.0%	
229	228	227	196	118	85	72	124	70	95	62	19	206	118	/4	34	131	65	
 83.9%	81.7%	87.3%	85.6%	81.9%	78.7%	75.8%	82.1%	83.3%	86.4%	80.5%	79.2%	84.4%	86.8%	81.3%	81.0%	83.4%	81.3%	9
 	000	0.47	G	100	101	D	1.10	70	100	74			10.1			4.40		
260	262	247	219	136	101	88	143	79	108	/1	24	232	134	83	39	149	11	
 95.2%	93.9%	95.0%	95.6%	94.4%	93.5%	92.6%	94.7%	94.0%	98.2%	92.2%	100.0%	95.1%	98.5%	91.2%	92.9%	94.9%	96.3%	9

			(060)	Type of (Chronic C	condition	(072)	C	Child's Age	9	Child's H Sta (Q [:]	Hispanic tus 76)	С	hild's Rac	ce	Child's	3 Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	dood Gooo	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
273	281	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
100.0%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 0.0%	0.7%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
9	8	8	8	6	5	6	7	3	2	4	0	8	2	6	1	6	3	
 3.3%	2.8%	3.1%	3.5%	4.2%	4.6%	6.3%	4.6%	3.6%	1.8%	5.2%	0.0%	3.3%	1.5%	6.6%	2.4%	3.8%	3.8%	
23	23	24	15	15	10	9	15	6	5	12	1	22	12	8	3	12	8	
 8.4%	8.2%	9.2%	6.6%	10.4%	9.3%	9.5%	9.9%	7.1%	4.5%	15.6%	4.2%	9.0%	8.8%	8.8%	7.1%	7.6%	10.0%	
241	248	227	206	123	93	80	129	75	103	61	23	214	122	77	38	139	69	
 88.3%	88.3%	87.0%	90.0%	85.4%	86.1%	84.2%	85.4%	89.3%	93.6%	79.2%	95.8%	87.7%	89.7%	84.6%	90.5%	88.5%	86.3%	9
									K	J								
264	271	251	221	138	103	89	144	81	108	73	24	236	134	85	41	151	77	
 96.7%	96.4%	96.2%	96.5%	95.8%	95.4%	93.7%	95.4%	96.4%	98.2%	94.8%	100.0%	96.7%	98.5%	93.4%	97.6%	96.2%	96.3%	10

				Type of	Chronic C	condition		C	hild's Age	e	Child's H Sta	lispanic tus	C	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
273	283	259	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
190	201	178	168	96	69	50	114	22	94	72	13	175	100	60	27	113	52	
69.6%	71.0%	68.7%	73.4%	66.7%	63.9%	52.6%	75.5%	26.2%	85.5%	93.5%	54.2%	71.7%	73.5%	65.9%	64.3%	72.0%	65.0%	6
83	82	81	61	48	39	45	37	62	16	5	11	69	36	31	15	44	28	
30.4%	29.0%	31.3%	26.6%	33.3%	36.1%	47.4%	24.5%	73.8%	14.5%	6.5%	45.8%	28.3%	26.5%	34.1%	35.7%	28.0%	35.0%	3
			G	G	Н	DEH	FG	JK	Ι	Ι								

			(000)	Type of (Chronic C	condition	(070)	C	Child's Age	e	Child's H Sta	Hispanic tus	С	hild's Rac	e .	Child's	s Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care C	Limited/Prevented from Doing Usual	Gets Special	Gets Treatment or C Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	(Q58) 000 00	2000 2000 2000 2000 2000 2000 2000 200
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	;
190	201	178	168	96	69	50	114	22	94	72	13	175	100	60	27	113	52	
1	1	2	1	0	0	0	1	0	0	1	0	1	1	0	0	1	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
189	200	176	167	96	69	50	113	22	94	71	13	174	99	60	27	112	52	
99.5%	99.5%	98.9%	99.4%	100.0%	100.0%	100.0%	99.1%	100.0%	100.0%	98.6%	100.0%	99.4%	99.0%	100.0%	100.0%	99.1%	100.0%	10
3	2	2	3	1	1	2	3	0	2	1	1	2	0	1	2	2	1	
 1.6%	1.0%	1.1%	1.8%	1.0%	1.4%	4.0%	2.7%	0.0%	2.1%	1.4%	7.7%	1.1%	0.0%	1.7%	7.4%	1.8%	1.9%	
11	17	9	9	5	4	2	6	5	3	3	1	10	4	6	0	6	3	
 5.8%	8.5%	5.1%	5.4%	5.2%	5.8%	4.0%	5.3%	22.7%	3.2%	4.2%	7.7%	5.7%	4.0%	10.0%	0.0%	5.4%	5.8%	
33	23	26	27	20	11	12	21	2	16	15	1	32	22	9	2	16	12	
 17.5%	11.5%	14.8%	16.2%	20.8%	15.9%	24.0%	18.6%	9.1%	17.0%	21.1%	7.7%	18.4%	22.2%	15.0%	7.4%	14.3%	23.1%	1
142	158	139	128	70	53	34	83	15	73	52	10	130	73	44	23	88	36	_
 75.1%	79.0%	79.0%	76.6%	72.9%	76.8%	68.0%	73.5%	68.2%	//./%	73.2%	76.9%	74.7%	/3./%	73.3%	85.2%	78.6%	69.2%	/
 475	404	405	455			40	404		00	07		400	05	50	05	10.1	40	
175	181	165	155	90	64	46	104	17	89	67	11	162	95	53	25	104	48	
 92.6%	90.5%	93.8%	92.8%	93.8%	92.8%	92.0%	92.0%	77.3%	94.7%	94.4%	84.6%	93.1%	96.0%	88.3%	92.6%	92.9%	92.3%	9

				Type of	Chronic C	condition		C	Child's Age	9	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	2000 2001 2001
 Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
1	3	0	0	1	0	0	0	0	0	1	0	1	0	0	1	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
272	280	261	229	143	108	95	151	84	110	76	24	243	136	91	41	156	80	
99.6%	98.9%	100.0%	100.0%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	98.7%	100.0%	99.6%	100.0%	100.0%	97.6%	99.4%	100.0%	10
2	7	8	1	0	0	0	2	1	1	0	0	2	1	0	1	1	1	
 0.7%	2.5%	3.1%	0.4%	0.0%	0.0%	0.0%	1.3%	1.2%	0.9%	0.0%	0.0%	0.8%	0.7%	0.0%	2.4%	0.6%	1.3%	
14	26	10	10	10	7	7	11	5	5	4	2	11	3	8	3	9	4	
 5.1%	9.3%	3.8%	4.4%	7.0%	6.5%	7.4%	7.3%	6.0%	4.5%	5.3%	8.3%	4.5%	2.2%	8.8%	7.3%	5.8%	5.0%	
35	45	38	28	21	12	14	21	10	13	12	3	32	18	13	3	19	13	
 12.9%	16.1%	14.6%	12.2%	14.7%	11.1%	14.7%	13.9%	11.9%	11.8%	15.8%	12.5%	13.2%	13.2%	14.3%	7.3%	12.2%	16.3%	
221	202	205	190	112	89	74	117 77 50/	68	91	60 70.00	19	198	114	70	34	127	62	
 81.3%	72.1%	78.5%	83.0%	78.3%	82.4%	77.9%	11.5%	81.0%	82.7%	78.9%	79.2%	81.5%	83.8%	76.9%	82.9%	81.4%	//.5%	8
 B	0.47	040	04.0	400	404	0.0	400	70	101	70	00	000	400	00	07	140	75	
256	247	243 02.10/	218 05 20/	133	101	88 00 60/	138	/8/ 02.0%	104	12	22	230	132	83 01 20/	37	146	/5 02.00/	
 94.1%	88.2%	93.1%	95.2%	93.0%	93.5%	92.0%	91.4%	92.9%	94.5%	94.1%	91.7%	94.7%	97.1%	91.2%	90.2%	93.6%	93.8%	9
Б																		

				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	lispanic tus	C	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	К	L	М	Ν	0	Р	Q	R	
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
273	282	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
249	252	235	212	132	102	87	139	76	100	71	23	221	126	81	38	144	72	
91.2%	89.4%	90.0%	92.6%	91.7%	94.4%	91.6%	92.1%	90.5%	90.9%	92.2%	95.8%	90.6%	92.6%	89.0%	90.5%	91.7%	90.0%	9
24	30	26	17	12	6	8	12	8	10	6	1	23	10	10	4	13	8	
8.8%	10.6%	10.0%	7.4%	8.3%	5.6%	8.4%	7.9%	9.5%	9.1%	7.8%	4.2%	9.4%	7.4%	11.0%	9.5%	8.3%	10.0%	

				Type of	Chronic C	ondition		C	hild's Age	9	Child's F Sta	lispanic tus	C	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
273	283	261	229	144	108	95	151	84	110	77	24	244	136	91	42	157	80	
2	4	1	2	0	1	0	2	0	0	2	0	2	0	2	0	0	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
271	279	260	227	144	107	95	149	84	110	75	24	242	136	89	42	157	78	
99.3%	98.6%	99.6%	99.1%	100.0%	99.1%	100.0%	98.7%	100.0%	100.0%	97.4%	100.0%	99.2%	100.0%	97.8%	100.0%	100.0%	97.5%	10
166	168	144	145	110	74	58	97	53	63	49	20	142	84	48	31	93	47	
61.3%	60.2%	55.4%	63.9%	76.4%	69.2%	61.1%	65.1%	63.1%	57.3%	65.3%	83.3%	58.7%	61.8%	53.9%	73.8%	59.2%	60.3%	7
105	111	116	82	34	33	37	52	31	47	26	4	100	52	41	11	64	31	
38.7%	39.8%	44.6%	36.1%	23.6%	30.8%	38.9%	34.9%	36.9%	42.7%	34.7%	16.7%	41.3%	38.2%	46.1%	26.2%	40.8%	39.7%	2
			Е	DGH		E	Е				М	L		Р	0			

			(060)	Type of (Chronic C	condition	(072)	C	Child's Age	9	Child's H Sta (Q [.]	Hispanic tus 76)	С	hild's Rac	e	Child's	s Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	;
166	168	144	145	110	74	58	97	53	63	49	20	142	84	48	31	93	47	
4	5	3	1	3	0	0	3	0	2	2	0	4	2	1	1	4	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
162	163	141	144	107	74	58	94	53	61	47	20	138	82	47	30	89	47	
97.6%	97.0%	97.9%	99.3%	97.3%	100.0%	100.0%	96.9%	100.0%	96.8%	95.9%	100.0%	97.2%	97.6%	97.9%	96.8%	95.7%	100.0%	10
3	5	9	2	3	0	1	3	0	1	2	2	1	2	0	1	3	0	
 1.9%	3.1%	6.4%	1.4%	2.8%	0.0%	1.7%	3.2%	0.0%	1.6%	4.3%	10.0%	0.7%	2.4%	0.0%	3.3%	3.4%	0.0%	
14	22	11	11	10	8	5	10	4	6	4	2	11	3	7	3	7	4	
 8.6%	13.5%	7.8%	7.6%	9.3%	10.8%	8.6%	10.6%	7.5%	9.8%	8.5%	10.0%	8.0%	3.7%	14.9%	10.0%	7.9%	8.5%	1
29	33	29	26	21	13	13	16	9	11	9	2	26	18	7	4	15	12	
 17.9%	20.2%	20.6%	18.1%	19.6%	17.6%	22.4%	17.0%	17.0%	18.0%	19.1%	10.0%	18.8%	22.0%	14.9%	13.3%	16.9%	25.5%	
116	103	92	105	/3	53	39	65	40	43	32	14	100	59	33	22	64	31	_
 71.6%	63.2%	65.2%	72.9%	68.2%	/1.6%	67.2%	69.1%	75.5%	70.5%	68.1%	70.0%	72.5%	72.0%	70.2%	73.3%	/1.9%	66.0%	/
 	400	404	404	0.1		50	0.1	40	F 4	4.4		400		40	00	70	40	
145	136	121	131	94	66	52	81	49	54	41	16	126	11	40	26	79	43	
 89.5%	83.4%	85.8%	91.0%	87.9%	89.2%	89.7%	86.2%	92.5%	88.5%	87.2%	80.0%	91.3%	93.9%	85.1%	86.7%	88.8%	91.5%	8

				Type of (Chronic C	ondition		C	Child's Age	9	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
306	322	298	254	162	122	106	175	90	123	91	25	275	159	98	45	178	88	
7	10	4	6	5	4	2	6	0	6	1	0	7	4	3	0	5	2	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
299	312	294	248	157	118	104	169	90	11/	90	25	268	155	95	45	1/3	86	4.0
 97.7%	96.9%	98.7%	97.6%	96.9%	96.7%	98.1%	96.6%	100.0%	95.1%	98.9%	100.0%	97.5%	97.5%	96.9%	100.0%	97.2%	97.7%	10
0.0%	∠ 0.6%	ı 0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
4	2	1	3	3	2	2	3	0	3	1	0	3	0	3	1	3	1	
 1.3%	0.6%	0.3%	1.2%	1.9%	1.7%	1.9%	1.8%	0.0%	2.6%	1.1%	0.0%	1.1%	0.0%	3.2%	2.2%	1.7%	1.2%	
4 20/	/ مرد د	9 2 10/	2 / ۵.00	0.0%	0.00/	0.0%	ن 1 00/	2 20/	0.0%	2 20/	0 0%	4	0.6%	2 10/	2.20/	4		
 1.3 /0	2.270	3.170	0.0%	0.0%	0.0%	0.0 %	1.070	2.270	0.076	2.270	0.0%	1.5%	0.0%	2.170	2.2%	2.3%	0.076	
1.7%	2.2%	1.4%	1.2%	3.2%	4.2%	3.8%	2.4%	2.2%	0.9%	2.2%	0.0%	1.9%	1.9%	2.1%	0.0%	0.6%	4.7%	
 13	8	16	10	11	8	7	8	4	2	6	1	11	8	3	1	4	6	
4.3%	2.6%	5.4%	4.0%	7.0%	6.8%	6.7%	4.7%	4.4%	1.7%	6.7%	4.0%	4.1%	5.2%	3.2%	2.2%	2.3%	7.0%	
23	40	30	19	12	11	8	16	8	11	4	5	18	12	6	4	11	7	
7.7%	12.8%	10.2%	7.7%	7.6%	9.3%	7.7%	9.5%	8.9%	9.4%	4.4%	20.0%	6.7%	7.7%	6.3%	8.9%	6.4%	8.1%	1
42	33	40	30	25	15	17	25	10	22	10	3	38	18	16	8	20	17	
14.0%	10.6%	13.6%	12.1%	15.9%	12.7%	16.3%	14.8%	11.1%	18.8%	11.1%	12.0%	14.2%	11.6%	16.8%	17.8%	11.6%	19.8%	1
208	212	192	181	101	76	66	110	64	78	65	16	189	113	63	30	130	51	
69.6%	67.9%	65.3%	73.0%	64.3%	64.4%	63.5%	65.1%	71.1%	66.7%	72.2%	64.0%	70.5%	72.9%	66.3%	66.7%	75.1%	59.3%	7

				Type of	Chronic C	Condition		C	Child's Ag	е	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
 Α	В	С	D	E	F	G	Н		J	K	L	М	N	0	Р	Q	R	<u> </u>
306	322	298	254	162	122	106	175	90	123	91	25	275	159	98	45	178	88	
7 NA	10 NA	4 NA	6 NA	5 NA	4 NA	2	6 NA		6 NA	1 NA		7 NA	4 NA	3		5 NA	2	
 299	312	294	248	157	118	104	169	90	117	90	25	268	155	95	45	173	86	
97.7%	96.9%	98.7%	97.6%	96.9%	96.7%	98.1%	96.6%	100.0%	95.1%	98.9%	100.0%	97.5%	97.5%	96.9%	100.0%	97.2%	97.7%	10
 4 1.3%	5 1.6%	3 1.0%	3 1.2%	3 1.9%	2 1.7%	2 1.9%	3 1.8%	0 0.0%	3 2.6%	1 1.1%	0 0.0%	3 1.1%	0 0.0%	3 3.2%	1 2.2%	3 1.7%	1 1.2%	
4	7	9	2	0	1	0	3	2	0	2	0	4	1	2	1	4	0	
1.3%	2.2%	3.1%	0.8%	0.0%	0.8%	0.0%	1.8%	2.2%	0.0%	2.2%	0.0%	1.5%	0.6%	2.1%	2.2%	2.3%	0.0%	1
18 6.0%	15 4.8%	20 6.8%	13 5.2%	16 10.2%	13 11.0%	11 10.6%	12 7.1%	6 6.7%	3 2.6%	8 8.9%	1 4.0%	16 6.0%	11 7.1%	5 5.3%	1 2.2%	5 2.9%	10 11.6%	
273	285	262	230	138	102	91	151	82	111	79	24	245	143	85	42	161	75	
 91.3%	91.3%	89.1%	92.7%	87.9%	86.4%	87.5%	89.3%	91.1%	94.9%	87.8%	96.0%	91.4%	92.3%	89.5%	93.3%	93.1%	87.2%	9
 	10	4.0			0	0	10			-		40		7				
13 4.3%	19 6.1%	16 5.4%	8 3.2%	8 5.1%	8 6.8%	6 5.8%	10 5.9%	4 4.4%	4 3.4%	5 5.6%	0 0.0%	12 4.5%	4 2.6%	7 7.4%	2 4.4%	8 4.6%	5 5.8%	
36 12.0%	48 15.4%	46 15.6%	29 11.7%	23 14.6%	19 16.1%	15 14.4%	24 14.2%	12 13.3%	13 11.1%	10 11.1%	6 24.0%	29 10.8%	20 12.9%	9 9.5%	5 11.1%	15 8.7%	13 15.1%	1
250	245	232	211	126	91	83	135	74	100	75	19	227	131	79	38	150	68	
83.6%	78.5%	78.9%	85.1%	80.3%	77.1%	79.8%	79.9%	82.2%	85.5%	83.3%	76.0%	84.7%	84.5%	83.2%	84.4%	86.7%	79.1%	8
																		1

				Type of	Chronic C	condition		C	hild's Age	e	Child's F Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
306	322	298	254	162	122	106	175	90	123	91	25	275	159	98	45	178	88	
7	12	4	7	3	2	1	4	2	4	1	0	7	3	3	1	3	3	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
299	310	294	247	159	120	105	171	88	119	90	25	268	156	95	44	175	85	
97.7%	96.3%	98.7%	97.2%	98.1%	98.4%	99.1%	97.7%	97.8%	96.7%	98.9%	100.0%	97.5%	98.1%	96.9%	97.8%	98.3%	96.6%	9
207	226	211	169	135	107	87	140	52	92	61	15	188	114	61	30	109	68	
69.2%	72.9%	71.8%	68.4%	84.9%	89.2%	82.9%	81.9%	59.1%	77.3%	67.8%	60.0%	70.1%	73.1%	64.2%	68.2%	62.3%	80.0%	7
92	84	83	78	24	13	18	31	36	27	29	10	80	42	34	14	66	17	
30.8%	27.1%	28.2%	31.6%	15.1%	10.8%	17.1%	18.1%	40.9%	22.7%	32.2%	40.0%	29.9%	26.9%	35.8%	31.8%	37.7%	20.0%	2
			EFGH	D	D	D	D	J	I							R	Q	

				Type of	Chronic C	condition		C	child's Ag	Э	Child's H Sta	Hispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
207	226	211	169	135	107	87	140	52	92	61	15	188	114	61	30	109	68	
1	2	6	1	1	1	1	1	0	0	1	0	1	0	0	1	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
206	224	205	168	134	106	86	139	52	92	60	15	187	114	61	29	109	68	
99.5%	99.1%	97.2%	99.4%	99.3%	99.1%	98.9%	99.3%	100.0%	100.0%	98.4%	100.0%	99.5%	100.0%	100.0%	96.7%	100.0%	100.0%	10
198	212	194	164	131	104	83	133	49	87	60	15	179	109	59	28	102	67	
96.1%	94.6%	94.6%	97.6%	97.8%	98.1%	96.5%	95.7%	94.2%	94.6%	100.0%	100.0%	95.7%	95.6%	96.7%	96.6%	93.6%	98.5%	10
8	12	11	4	3	2	3	6	3	5	0	0	8	5	2	1	7	1	
3.9%	5.4%	5.4%	2.4%	2.2%	1.9%	3.5%	4.3%	5.8%	5.4%	0.0%	0.0%	4.3%	4.4%	3.3%	3.4%	6.4%	1.5%	

				Type of	Chronic C	ondition		C	hild's Age	е	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
207	226	211	169	135	107	87	140	52	92	61	15	188	114	61	30	109	68	
1	1	7	1	1	0	0	1	0	0	1	0	1	0	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
206	225	204	168	134	107	87	139	52	92	60	15	187	114	60	30	109	68	
99.5%	99.6%	96.7%	99.4%	99.3%	100.0%	100.0%	99.3%	100.0%	100.0%	98.4%	100.0%	99.5%	100.0%	98.4%	100.0%	100.0%	100.0%	9
191	206	188	163	124	102	81	128	48	86	56	15	173	108	56	26	101	65	
92.7%	91.6%	92.2%	97.0%	92.5%	95.3%	93.1%	92.1%	92.3%	93.5%	93.3%	100.0%	92.5%	94.7%	93.3%	86.7%	92.7%	95.6%	8
15	19	16	5	10	5	6	11	4	6	4	0	14	6	4	4	8	3	
7.3%	8.4%	7.8%	3.0%	7.5%	4.7%	6.9%	7.9%	7.7%	6.5%	6.7%	0.0%	7.5%	5.3%	6.7%	13.3%	7.3%	4.4%	1

Status		Child S Health Stat
(Q60) (Q63) (Q66) (Q69) (Q72) (Q74) (Q76)	(Q77)	(Q58)
2018 2017 2017 2016 2016 2016 2016 2016 2016 Medicine Medicine Than Usual Than Usual Than Usual Than Usual Than Usual Than Usual Therapy 6 to 13 6 to 13 6 to 13 14 to 18 14 to 18 14 to 18 Hispanic Not Hispanic Not Hispanic	African-American Other	Excellent or Very Good Good
A B C D E F G H I J K L M N	O P	Q R
325 352 306 268 172 127 111 186 96 132 95 29 289 163	109 49	191 93
3 6 4 3 0 1 0 2 1 0 2 0 3 0	3 0	1 2
NA N	NA NA	NA NA
322 346 302 265 172 126 111 184 95 132 93 29 286 163	106 49	190 91
99.1% 98.3% 98.7% 98.9% 100.0% 99.2% 100.0% 98.9% 99.0% 100.0% 97.9% 100.0% 99.0% 100.0%	97.2% 100.0%	99.5% 97.8% 1
151 156 140 127 101 78 64 83 56 56 37 17 129 80	42 26	78 43
46.9% 45.1% 46.4% 47.9% 58.7% 61.9% 57.7% 45.1% 58.9% 42.4% 39.8% 58.6% 45.1% 49.1%	39.6% 53.1%	41.1% 47.3%
171 190 162 138 71 48 47 101 39 76 56 12 157 83	64 23	112 48
53.1% 54.9% 53.6% 52.1% 41.3% 38.1% 42.3% 54.9% 41.1% 57.6% 60.2% 41.4% 54.9% 50.9%	60.4% 46.9%	58.9% 52.7%
EF DH DH H EFG JK I I		S S (

			(060)	Type of	Chronic C		(072)	C	Child's Age	9	Child's H Sta	Hispanic tus 76)	С	hild's Rac	e	Child's	s Health S	tatu
2018	2017	2016	Takes Prescription	More Medical Care	Limited/Prevented from Doing Usual	Gets Special (G	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	poo0	2000 2000 2000 2000 2000 2000 2000 200
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	;
151	156	140	127	101	78	64	83	56	56	37	17	129	80	42	26	78	43	
1	1	0	1	1	0	0	1	0	1	0	0	1	0	1	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
150	155	140	126	100	78	64	82	56	55	37	17	128	80	41	26	78	43	
99.3%	99.4%	100.0%	99.2%	99.0%	100.0%	100.0%	98.8%	100.0%	98.2%	100.0%	100.0%	99.2%	100.0%	97.6%	100.0%	100.0%	100.0%	9
9	9	4	6	6	5	4	6	3	6	0	0	9	3	4	2	3	2	
 6.0%	5.8%	2.9%	4.8%	6.0%	6.4%	6.3%	7.3%	5.4%	10.9%	0.0%	0.0%	7.0%	3.8%	9.8%	7.7%	3.8%	4.7%	1
14	14	17	13	10	9	8	9	4	7	2	2	11	6	4	3	4	6	
 9.3%	9.0%	12.1%	10.3%	10.0%	11.5%	12.5%	11.0%	7.1%	12.7%	5.4%	11.8%	8.6%	7.5%	9.8%	11.5%	5.1%	14.0%	1
31	37	26	26	23	19	12	18	9	10	12	5	23	15	9	6	16	9	
 20.7%	23.9%	18.6%	20.6%	23.0%	24.4%	18.8%	22.0%	16.1%	18.2%	32.4%	29.4%	18.0%	18.8%	22.0%	23.1%	20.5%	20.9%	2
96	95	93	81	61	45	40	49	40	32	23	10	85	56	24	15	55	26	_
 64.0%	61.3%	66.4%	64.3%	61.0%	57.7%	62.5%	59.8%	/1.4%	58.2%	62.2%	58.8%	66.4%	70.0%	58.5%	57.7%	70.5%	60.5%	5
 407	400	440	407	0.4		50	07	40	40	0.5	4.5	400	-74	00	0.1		0.5	
127	132	119	107	84	64	52	67	49	42	35	15	108	/1	33	21	/1	35	_
 84.7%	85.2%	85.0%	84.9%	84.0%	82.1%	81.3%	81.7%	87.5%	/6.4%	94.6%	88.2%	84.4%	88.8%	80.5%	80.8%	91.0%	81.4%	
									ĸ	J								

				Type of	Chronic C	ondition		C	child's Age	9	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
 Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R	<u> </u>
151	156	140	127	101	78	64	83	56	56	37	17	129	80	42	26	78	43	1
1	1	0	1	1	0	0	1	0	1	0	0	1	0	1	0	0	0	1
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	I
150	155	140	126	100	78	64	82	56	55	37	17	128	80	41	26	78	43	
 99.3%	99.4%	100.0%	99.2%	99.0%	100.0%	100.0%	98.8%	100.0%	98.2%	100.0%	100.0%	99.2%	100.0%	97.6%	100.0%	100.0%	100.0%	9
5	10 0 50	6	2	3	2	2	3	3	1	1	0	5	0	4	1	3	1	1
 3.3%	0.0%	4.3%	1.0%	3.0%	2.0%	3.1%	3.1%	0.4% 07	1.8%	2.1%	0.0%	3.9%	0.0%	9.8%	3.8%	3.8%	2.3%	
/4 /9.3%	01 52.3%	72 51.4%	50.8%	41	32 /1 0%	24 37 5%	30 16 3%	21 18.2%	54 5%	13 2%	/ /1 2%	50.0%	30 17 5%	19	10 57 7%	47 60.3%	14 2%	3
 43.570	38		37	34	25	25		40.270	15	40.270	41.270 5	30.070	26	10	8	17	16	
29.3%	24.5%	29.3%	29.4%	34.0%	32.1%	39.1%	28.0%	25.0%	27.3%	40.5%	29.4%	30.5%	32.5%	24.4%	30.8%	21.8%	37.2%	3
18	13	10	15	14	10	7	11	8	7	2	2	15	11	6	1	7	6	
12.0%	8.4%	7.1%	11.9%	14.0%	12.8%	10.9%	13.4%	14.3%	12.7%	5.4%	11.8%	11.7%	13.8%	14.6%	3.8%	9.0%	14.0%	1
 5	7	3	5	5	5	4	4	3	1	1	2	2	2	1	1	2	1	
3.3%	4.5%	2.1%	4.0%	5.0%	6.4%	6.3%	4.9%	5.4%	1.8%	2.7%	11.8%	1.6%	2.5%	2.4%	3.8%	2.6%	2.3%	
4	6	8	3	3	4	2	3	1	1	2	1	3	3	1	0	2	0	
2.7%	3.9%	5.7%	2.4%	3.0%	5.1%	3.1%	3.7%	1.8%	1.8%	5.4%	5.9%	2.3%	3.8%	2.4%	0.0%	2.6%	0.0%	
27	26	21	23	22	19	13	18	12	9	5	5	20	16	8	2	11	7	
 18.0%	16.8%	15.0%	18.3%	22.0%	24.4%	20.3%	22.0%	21.4%	16.4%	13.5%	29.4%	15.6%	20.0%	19.5%	7.7%	14.1%	16.3%	3
																S		(

				Type of	Chronic C	ondition		C	Child's Age	e	Child's I Sta	Hispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
 Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
145	145	134	124	97	76	62	79	53	54	36	17	123	80	37	25	75	42	
1 NA	1 NA	0 NA	1 NA	1 NA	0 NA	0 NA	0 NA	0	0	1 NA	0 NA	1 NA	0 NA	1 NA	0 NA	1 NA		
 144	144	13/	123	AVI 90	76	62	70	53	54	35	17	122	80	36	25	7/	12	
99.3%	99.3%	100.0%	99.2%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%	100.0%	99.2%	100.0%	97.3%	100.0%	98.7%	100.0%	10
 2	3	2	2	2	1	1	2	0	2	0	0	2	1	1	0	0	1	
1.4%	2.1%	1.5%	1.6%	2.1%	1.3%	1.6%	2.5%	0.0%	3.7%	0.0%	0.0%	1.6%	1.3%	2.8%	0.0%	0.0%	2.4%	
4	1	0	4	3	2	0	3	0	1	3	1	3	2	0	2	2	0	
 2.8%	0.7%	0.0%	3.3%	3.1%	2.6%	0.0%	3.8%	0.0%	1.9%	8.6%	5.9%	2.5%	2.5%	0.0%	8.0%	2.7%	0.0%	
0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
U 0.0%	0 0.0%	1 0.7%	0 0%	0 0.0%	0	0 0.0%	0 0%	0 0.0%	0 0%	0.0%	0 0%	0.0%	0 0%	0	U 0.0%	0.0%	0.0%	
 3	2	0.770	0.070	0.070	2	2	3	2	0.070	0.0 %	0.070	0.070	2	0.0 %	0.0 /0	0.070	2	
2.1%	_ 1.4%	0.0%	1.6%	2.1%	2.6%	3.2%	3.8%	3.8%	1.9%	0.0%	0.0%	2.5%	2.5%	0.0%	4.0%	1.4%	4.8%	
1	3	4	1	1	1	0	1	0	0	1	0	1	1	0	0	1	0	
0.7%	2.1%	3.0%	0.8%	1.0%	1.3%	0.0%	1.3%	0.0%	0.0%	2.9%	0.0%	0.8%	1.3%	0.0%	0.0%	1.4%	0.0%	
6	1	2	6	4	3	2	3	4	1	1	2	4	1	3	2	2	3	
 4.2%	0.7%	1.5%	4.9%	4.2%	3.9%	3.2%	3.8%	7.5%	1.9%	2.9%	11.8%	3.3%	1.3%	8.3%	8.0%	2.7%	7.1%	
6	9	11	6	5	4	2	3	2	3	1	1	4	2	2	2	1	1	
 4.2%	6.3%	8.2%	4.9%	5.2%	5.3%	3.2%	3.8%	3.8%	5.6%	2.9%	5.9%	3.3%	2.5%	5.6%	8.0%	1.4%	2.4%	1
17	15 10 4%	12	15 12 2%	15 15 6%	14 19 40/	11 17 70/	10 10 70/	3 5 7%	9 16 7%	4	3 17.6%	13	10 12 5%	4	1	4 5 4 %	10 22.9%	1
 24	10.4 %	9.0%	12.270	13.0%	10.4 %	17.770	12.770	5.7%	10.7 %	11.4 %	17.0%	20	12.5%	11.176	4.0%	5.4 % 14	23.0%	
16.7%	16.7%	14.2%	13.8%	13.5%	14.5%	16.1%	19.0%	15.1%	18.5%	17.1%	23.5%	16.4%	18.8%	11.1%	20.0%	18.9%	16.7%	1
81	86	82	70	51	38	34	39	34	27	19	6	72	46	22	12	49	18	
56.3%	59.7%	61.2%	56.9%	53.1%	50.0%	54.8%	49.4%	64.2%	50.0%	54.3%	35.3%	59.0%	57.5%	61.1%	48.0%	66.2%	42.9%	4

				Type of	Chronic C	Condition		C	Child's Age	e	Child's H Sta	Hispanic tus	С	hild's Rac	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q ⁻	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	2000 2000
 Α	В	С	D	E	F	G	Н		J	K	L	М	N	0	Р	Q	R	
145	145	134	124	97	76	62	79	53	54	36	17	123	80	37	25	75	42	
1 NA	Π NA	0 NA	Π NA	ΝA	0 NA	0 NA			0 NA	ΝΔ		ΝΔ	υ ΝΔ	Π NA		Π ΝΔ		
144	144	134	123	96	76	62	79	53	54	35	17	122	80	36	25	74	42	
99.3%	99.3%	100.0%	99.2%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%	100.0%	99.2%	100.0%	97.3%	100.0%	98.7%	100.0%	10
9	6	4	8	7	5	3	8	2	4	3	1	8	5	1	3	3	3	
6.3%	4.2%	3.0%	6.5%	7.3%	6.6%	4.8%	10.1%	3.8%	7.4%	8.6%	5.9%	6.6%	6.3%	2.8%	12.0%	4.1%	7.1%	
1 0.7%	3 2.1%	4 3.0%	1 0.8%	1 1.0%	1 1.3%	0 0.0%	1 1.3%	0 0.0%	0 0.0%	1 2.9%	0 0.0%	1 0.8%	1 1.3%	0 0.0%	0 0.0%	1 1.4%	0 0.0%	
12 8.3%	10 6.9%	13 9.7%	12 9.8%	9 9.4%	7 9.2%	4 6.5%	6 7.6%	6 11.3%	4 7.4%	2 5.7%	3 17.6%	8 6.6%	3 3.8%	5 13.9%	4 16.0%	3 4.1%	4 9.5%	2
122	125	113	102	79	63	55	64	45	46	29	13	105	71	30	18	67	35	
 84.7%	86.8%	84.3%	82.9%	82.3%	82.9%	88.7%	81.0%	84.9%	85.2%	82.9%	76.5%	86.1%	88.8%	83.3%	72.0%	90.5%	83.3%	7
 	4.0	10		10			10					10					-	
16 11.1%	10 6.9%	10 7.5%	15 12.2%	12 12.5%	9 11.8%	5 8.1%	12 15.2%	6 11.3%	5 9.3%	5 14.3%	3 17.6%	13 10.7%	7 8.8%	4 11.1%	5 20.0%	6 8.1%	6 14.3%	1
23 16.0%	24 16.7%	23 17.2%	21 17.1%	20 20.8%	18 23.7%	13 21.0%	13 16.5%	5 9.4%	12 22.2%	5 14.3%	4 23.5%	17 13.9%	12 15.0%	6 16.7%	3 12.0%	5 6.8%	11 26.2%	2
105	110	101	87	64	49	44	54	42	37	25	10	92	61	26	17	63	25	
72.9%	76.4%	75.4%	70.7%	66.7%	64.5%	71.0%	68.4%	79.2%	68.5%	71.4%	58.8%	75.4%	76.3%	72.2%	68.0%	85.1%	59.5%	6
																RS	Q	

				Type of	Chronic C	condition		C	hild's Age	e	Child's H Sta	lispanic tus	C	hild's Rac	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
4	5	7	3	3	2	1	2	1	2	1	1	3	2	2	0	0	2	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
321	347	299	265	169	125	110	184	95	130	94	28	286	161	107	49	191	91	
98.8%	98.6%	97.7%	98.9%	98.3%	98.4%	99.1%	98.9%	99.0%	98.5%	98.9%	96.6%	99.0%	98.8%	98.2%	100.0%	100.0%	97.8%	9
103	118	129	87	67	54	46	56	32	40	30	14	87	43	33	25	59	26	
32.1%	34.0%	43.1%	32.8%	39.6%	43.2%	41.8%	30.4%	33.7%	30.8%	31.9%	50.0%	30.4%	26.7%	30.8%	51.0%	30.9%	28.6%	4
218	229	170	178	102	71	64	128	63	90	64	14	199	118	74	24	132	65	
67.9%	66.0%	56.9%	67.2%	60.4%	56.8%	58.2%	69.6%	66.3%	69.2%	68.1%	50.0%	69.6%	73.3%	69.2%	49.0%	69.1%	71.4%	5
С			F		DH	Н	FG				М	L	Р	Р	NO		S	

			(0.00)	Type of (Chronic C	Condition	(0.70)	C	Child's Age	e	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care C	Limited/Prevented from Doing Usual	Gets Special Therapy (60	Gets Treatment or Counseling	0 to 5	(Q74) c t o 19 9	14 to 18	Hispanic	0) Not Hispanic	White	African-American	Other	Excellent or Very Good	(Q58) pooo U	2000 2000 2000 2000 2000 2000 2000 200
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	:
103	118	129	87	67	54	46	56	32	40	30	14	87	43	33	25	59	26	
4	2	1	2	3	2	2	4	1	3	0	0	4	1	1	2	3	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
99	116	128	85	64	52	44	52	31	37	30	14	83	42	32	23	56	25	
96.1%	98.3%	99.2%	97.7%	95.5%	96.3%	95.7%	92.9%	96.9%	92.5%	100.0%	100.0%	95.4%	97.7%	97.0%	92.0%	94.9%	96.2%	10
2	7	6	2	1	1	1	1	1	1	0	0	2	1	0	1	0	2	
2.0%	6.0%	4.7%	2.4%	1.6%	1.9%	2.3%	1.9%	3.2%	2.7%	0.0%	0.0%	2.4%	2.4%	0.0%	4.3%	0.0%	8.0%	
8	12	13	6	4	3	4	3	1	4	3	0	8	4	3	1	4	2	
 8.1%	10.3%	10.2%	7.1%	6.3%	5.8%	9.1%	5.8%	3.2%	10.8%	10.0%	0.0%	9.6%	9.5%	9.4%	4.3%	7.1%	8.0%	1
22	19	28	19	17	17	12	13	6	10	5	6	16	9	4	8	11	7	
 22.2%	16.4%	21.9%	22.4%	26.6%	32.7%	27.3%	25.0%	19.4%	27.0%	16.7%	42.9%	19.3%	21.4%	12.5%	34.8%	19.6%	28.0%	2
67	78	81	58	42	31	27	35	23	22	22	8	57	28	25	13	41	14	
 67.7%	67.2%	63.3%	68.2%	65.6%	59.6%	61.4%	67.3%	74.2%	59.5%	73.3%	57.1%	68.7%	66.7%	78.1%	56.5%	73.2%	56.0%	6
89	97	109	77	59	48	39	48	29	32	27	14	73	37	29	21	52	21	1
 89.9%	83.6%	85.2%	90.6%	92.2%	92.3%	88.6%	92.3%	93.5%	86.5%	90.0%	100.0%	88.0%	88.1%	90.6%	91.3%	92.9%	84.0%	8

				Type of	Chronic C	Condition		C	child's Age	9	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	3 Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
103	118	129	87	67	54	46	56	32	40	30	14	87	43	33	25	59	26	
4	2	2	2	4	3	3	3	2	2	0	0	4	1	1	2	2	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
99	116	127	85	63	51	43	53	30	38	30	14	83	42	32	23	57	24	
96.1%	98.3%	98.4%	97.7%	94.0%	94.4%	93.5%	94.6%	93.8%	95.0%	100.0%	100.0%	95.4%	97.7%	97.0%	92.0%	96.6%	92.3%	10
0	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 0.0%	4.3%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
1	2	10	1	0	0	0	1	0	0	1	0	1	0	1	0	0	0	
 1.0%	1.7%	7.9%	1.2%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	3.3%	0.0%	1.2%	0.0%	3.1%	0.0%	0.0%	0.0%	
18	10	16	15	13	12	11	11	5	6	6	4	14	10	4	3	6	8	
 18.2%	8.6%	12.6%	17.6%	20.6%	23.5%	25.6%	20.8%	16.7%	15.8%	20.0%	28.6%	16.9%	23.8%	12.5%	13.0%	10.5%	33.3%	2
80	99	98	69	50	39	32	41	25	32	23	10	68	32	27	20	51	16	
 80.8%	85.3%	77.2%	81.2%	79.4%	76.5%	74.4%	77.4%	83.3%	84.2%	76.7%	71.4%	81.9%	76.2%	84.4%	87.0%	89.5%	66.7%	7
98	109	114	84	63	51	43	52	30	38	29	14	82	42	31	23	57	24	
 99.0%	94.0%	89.8%	98.8%	100.0%	100.0%	100.0%	98.1%	100.0%	100.0%	96.7%	100.0%	98.8%	100.0%	96.9%	100.0%	100.0%	100.0%	9
С																		

				Type of	Chronic C	ondition		C	hild's Age	e	Child's F Sta	lispanic tus	С	hild's Rad	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
13	11	4	12	7	4	4	8	1	8	4	1	12	6	5	2	7	4	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
312	341	302	256	165	123	107	178	95	124	91	28	277	157	104	47	184	89	
96.0%	96.9%	98.7%	95.5%	95.9%	96.9%	96.4%	95.7%	99.0%	93.9%	95.8%	96.6%	95.8%	96.3%	95.4%	95.9%	96.3%	95.7%	9
97	90	82	80	59	49	38	53	33	31	32	7	87	43	35	16	54	26	
31.1%	26.4%	27.2%	31.3%	35.8%	39.8%	35.5%	29.8%	34.7%	25.0%	35.2%	25.0%	31.4%	27.4%	33.7%	34.0%	29.3%	29.2%	4
215	251	220	176	106	74	69	125	62	93	59	21	190	114	69	31	130	63	
68.9%	73.6%	72.8%	68.8%	64.2%	60.2%	64.5%	70.2%	65.3%	75.0%	64.8%	75.0%	68.6%	72.6%	66.3%	66.0%	70.7%	70.8%	5

				Type of	Chronic C	condition		C	child's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R	;
312	341	302	256	165	123	107	178	95	124	91	28	277	157	104	47	184	89	
0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
312	340	302	256	165	123	107	178	95	124	91	28	277	157	104	47	184	89	
100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
3	2	4	3	3	3	2	3	1	1	1	0	3	2	1	0	1	1	
 1.0%	0.6%	1.3%	1.2%	1.8%	2.4%	1.9%	1.7%	1.1%	0.8%	1.1%	0.0%	1.1%	1.3%	1.0%	0.0%	0.5%	1.1%	
7	12	5	7	4	3	3	5	2	2	3	1	5	2	3	2	5	1	
 2.2%	3.5%	1.7%	2.7%	2.4%	2.4%	2.8%	2.8%	2.1%	1.6%	3.3%	3.6%	1.8%	1.3%	2.9%	4.3%	2.7%	1.1%	
25	20	18	19	16	9	9	15	8	10	7	1	24	12	8	4	12	8	
 8.0%	5.9%	6.0%	7.4%	9.7%	7.3%	8.4%	8.4%	8.4%	8.1%	7.7%	3.6%	8.7%	7.6%	7.7%	8.5%	6.5%	9.0%	1
277	306	275	227	142	108	93	155	84	111	80	26	245	141	92	41	166	79	-
 88.8%	90.0%	91.1%	88.7%	86.1%	87.8%	86.9%	87.1%	88.4%	89.5%	87.9%	92.9%	88.4%	89.8%	88.5%	87.2%	90.2%	88.8%	8
 	0.00	000	0.10	4 5 6		100	4=0		10.1			0000	4.50	100		4=0		
302	326	293	246	158	117	102	170	92	121	87	27	269	153	100	45	178	87	-
 96.8%	95.9%	97.0%	96.1%	95.8%	95.1%	95.3%	95.5%	96.8%	97.6%	95.6%	96.4%	97.1%	97.5%	96.2%	95.7%	96.7%	97.8%	9

uestion 52 are reported to NCQA as "Always" in question 53, and are used in calculating the Customer Service composite score.

				Type of (Chronic C	ondition		C	Child's Ag	e	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q [.]	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Foir or Door
 Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
5	8	3	3	3	1	2	4	1	3	1	0	5	3	1	1	2	3	
 NA	NA 244	NA	NA 005	NA 100	NA 100	NA 100	NA	NA	NA 100	NA	NA	NA 004	NA 100	NA 100	NA 10	NA 100	NA	
320	344 07 70/	303		169	120	109	182	95	129	94	29	284	160	108	48	189	90	10
 90.5%	97.7%	99.0%	98.9%	98.3%	99.2%	98.2% 1	97.8%	99.0%	97.7%	98.9%	100.0%	98.3%	98.2%	99.1%	98.0%	99.0%	90.8%	10
0.9%	0.3%	4 1.3%	1.1%	ء 1.2%	1.6%	0.9%	ے 1.1%	0.0%	1.6%	1.1%	0.0%	1.1%	0.6%	0.9%	0.0%	0.0%	0.0%	
1	0	3	0	1	0	1	1	0	1	0	0	1	0	1	0	0	1	
0.3%	0.0%	1.0%	0.0%	0.6%	0.0%	0.9%	0.5%	0.0%	0.8%	0.0%	0.0%	0.4%	0.0%	0.9%	0.0%	0.0%	1.1%	
2	5	0	2	1	1	0	2	0	1	1	0	2	2	0	0	1	0	
 0.6%	1.5%	0.0%	0.8%	0.6%	0.8%	0.0%	1.1%	0.0%	0.8%	1.1%	0.0%	0.7%	1.3%	0.0%	0.0%	0.5%	0.0%	
2	2	3	2	1	1	0	2	0	2	0	0	2	0	1	1	1	1	
 0.6%	0.6%	1.0%	0.8%	0.6%	0.8%	0.0%	1.1%	0.0%	1.6%	0.0%	0.0%	0.7%	0.0%	0.9%	2.1%	0.5%	1.1%	
0.3%	5 1.5%	د 1.0%	0.0%	0.0%	0.0%	0.0%	ı 0.5%	ı 1.1%	0.0%	0.0%	0.0%	0.4%	ı 0.6%	0.0%	0.0%	0.5%	0.0%	
7	11	8	4	6	4	4	3	2	3	2	1	4	4	3	0	3	2	
2.2%	3.2%	2.6%	1.5%	3.6%	3.2%	3.7%	1.6%	2.1%	2.3%	2.1%	3.4%	1.4%	2.5%	2.8%	0.0%	1.6%	2.2%	
11	16	9	9	9	7	5	9	3	6	2	0	11	6	2	3	5	5	
 3.4%	4.7%	3.0%	3.4%	5.3%	5.6%	4.6%	4.9%	3.2%	4.7%	2.1%	0.0%	3.9%	3.8%	1.9%	6.3%	2.6%	5.6%	
22	25	32	19	10	8	4	9	5	10	7	2	20	12	6	4	13	5	
 6.9%	7.3%	10.6%	7.2%	5.9%	6.3%	3.7%	4.9%	5.3%	7.8%	7.4%	6.9%	7.0%	7.5%	5.6%	8.3%	6.9%	5.6%	1
59	52	48	52	30	22	24	35	15	27	16	10	49	29	18	11	36	18	
 18.4%	15.1%	15.8%	19.6%	17.8%	17.5%	22.0%	19.2%	15.8%	20.9%	17.0%	34.5%	17.3%	18.1%	16.7%	22.9%	19.0%	20.0%	1
44 12 00/	50 14 5%	40 12 20/	34 12 90/	24 14 20/	10 70/	15 60/	20 14 20/	16 90/	10 12 40/	12 00/	2 6.0%	41	21 12 10/	1/ 00/	11.6%	24 12 70/	14 15 6%	4
 10.0%	14.3%	13.2% 153	12.0%	14.2% 85	12.1%	10.0%	14.3% Q2	10.0%	12.4 ⁻⁷ 0 61	12.0%	0.9%	14.4%	13.1%	14.0% 60	14.0%	105	10.0%	
52 5%	51.5%	50.5%	52.8%	50.3%	51.6%	48.6%	50.5%	55.8%	47.3%	56 4%	48.3%	52.8%	52.5%	55.6%	45.8%	55.6%	48.9%	4
02.0/0	01.070	00.070	02.070	00.070	01.070	40.070	00.070	00.070	47.070	00.470	40.070	02.070	02.070	00.070	-0.070	00.070	40.070	-

				Type of	Chronic C	Condition		C	Child's Age	e	Child's H Sta	Hispanic tus	С	hild's Rac	e	Child's	3 Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
 Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
5	8	3	3	3	1	2	4	1	3	1	0	5	3	1	1	2	3	
 NA 220	NA 244	NA 202	NA 265	160	126	100	192	NA 05	120	NA 04	NA 20	NA 294	160	109	NA 19	190		
98.5%	97 7%	99.0%	98.9%	98.3%	99.2%	98.2%	97.8%	90 0%	97.7%	94 98 9%	29 100.0%	98.3%	98.2%	99.1%	40 98 0%	99.0%	96 8%	10
 9	13	13	7	50.07	4	2	8	1	6	2	0	9	4	3	1	3	2	10
2.8%	3.8%	4.3%	2.6%	3.0%	3.2%	1.8%	4.4%	1.1%	4.7%	2.1%	0.0%	3.2%	2.5%	2.8%	2.1%	1.6%	2.2%	
7	11	8	4	6	4	4	3	2	3	2	1	4	4	3	0	3	2	
2.2%	3.2%	2.6%	1.5%	3.6%	3.2%	3.7%	1.6%	2.1%	2.3%	2.1%	3.4%	1.4%	2.5%	2.8%	0.0%	1.6%	2.2%	
33	41	41	28	19	15	9	18	8	16	9	2	31	18	8	7	18	10	
 10.3%	11.9%	13.5%	10.6%	11.2%	11.9%	8.3%	9.9%	8.4%	12.4%	9.6%	6.9%	10.9%	11.3%	7.4%	14.6%	9.5%	11.1%	1
2/1 9/ 70/	279	241 70 5%	220 95 20/	139	103	94	153 04 10/	84 00 10/	104 20.6%	06 204	20 00 70/	240	02 00/	94 97 0%	40 02 20/	105 97 20/	70 01 10/	7
 04.7 /0	01.170	79.570	05.570	02.270	01.770	00.2 /0	04.170	00.470	00.070	00.270	09.770	04.070	03.070	07.070	05.570	57.570	04.470	
 27	40	30	20	20	15	11	20	6	15	6	1	24	14	8	4	11	9	
8.4%	11.6%	9.9%	7.5%	11.8%	11.9%	10.1%	11.0%	6.3%	11.6%	6.4%	3.4%	8.5%	8.8%	7.4%	8.3%	5.8%	10.0%	1
81	77	80	71	40	30	28	44	20	37	23	12	69	41	24	15	49	23	
 25.3%	22.4%	26.4%	26.8%	23.7%	23.8%	25.7%	24.2%	21.1%	28.7%	24.5%	41.4%	24.3%	25.6%	22.2%	31.3%	25.9%	25.6%	2
212	227	193	174	109	81	70	118	69	77	65	16	191	105	76	29	129	58	-
 66.3%	66.0%	63.7%	65.7%	64.5%	64.3%	64.2%	64.8%	/2.6%	59.7%	69.1%	55.2%	67.3%	65.6%	/0.4%	60.4%	68.3%	64.4%	6
								J	I									

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	lispanic tus	CI	hild's Rac	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
325	350	305	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
100.0%	99.4%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
285	294	264	250	154	112	95	160	83	116	84	25	253	151	89	41	170	78	
87.7%	84.0%	86.6%	93.3%	89.5%	88.2%	85.6%	86.0%	86.5%	87.9%	88.4%	86.2%	87.5%	92.6%	81.7%	83.7%	89.0%	83.9%	8
40	56	41	18	18	15	16	26	13	16	11	4	36	12	20	8	21	15	
12.3%	16.0%	13.4%	6.7%	10.5%	11.8%	14.4%	14.0%	13.5%	12.1%	11.6%	13.8%	12.5%	7.4%	18.3%	16.3%	11.0%	16.1%	1
			GH			D	D						0	N				

			(060)	Type of (Chronic C	condition	(072)	C	Child's Age	9	Child's H Sta (Q [:]	Hispanic tus 76)	С	hild's Rac	e	Child's	3 Health S	Statu
2018	2017	2016	Takes Prescription	More Medical Care	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or 6 Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	poog	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
285	294	264	250	154	112	95	160	83	116	84	25	253	151	89	41	170	78	
2	2	3	2	1	0	0	1	0	1	1	0	1	0	1	1	2	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
283	292	261	248	153	112	95	159	83	115	83	25	252	151	88	40	168	78	
99.3%	99.3%	98.9%	99.2%	99.4%	100.0%	100.0%	99.4%	100.0%	99.1%	98.8%	100.0%	99.6%	100.0%	98.9%	97.6%	98.8%	100.0%	10
4	4	4	3	2	1	1	2	0	3	1	0	4	4	0	0	2	0	
 1.4%	1.4%	1.5%	1.2%	1.3%	0.9%	1.1%	1.3%	0.0%	2.6%	1.2%	0.0%	1.6%	2.6%	0.0%	0.0%	1.2%	0.0%	
31	33	25	29	24	19	11	20	7	14	9	2	28	17	9	3	15	9	
 11.0%	11.3%	9.6%	11.7%	15.7%	17.0%	11.6%	12.6%	8.4%	12.2%	10.8%	8.0%	11.1%	11.3%	10.2%	7.5%	8.9%	11.5%	2
44	44	41	36	27	20	19	30	13	20	11	6	37	25	10	9	28	15	
 15.5%	15.1%	15.7%	14.5%	17.6%	17.9%	20.0%	18.9%	15.7%	17.4%	13.3%	24.0%	14.7%	16.6%	11.4%	22.5%	16.7%	19.2%	
204	211	191	180	100	72	64	107	63	78	62	17	183	105	69	28	123	54	_
 72.1%	72.3%	73.2%	72.6%	65.4%	64.3%	67.4%	67.3%	75.9%	67.8%	74.7%	68.0%	/2.6%	69.5%	78.4%	70.0%	73.2%	69.2%	(
 0.10	0.5.5	000	040	407			407	70				0000	400	70	07	454		
248	255	232	216	127	92	83	137	76	98	73	23	220	130	79	37	151	69	_
 87.6%	87.3%	88.9%	87.1%	83.0%	82.1%	87.4%	86.2%	91.6%	85.2%	88.0%	92.0%	87.3%	86.1%	89.8%	92.5%	89.9%	88.5%	(

				Type of	Chronic C	ondition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
285	294	264	250	154	112	95	160	83	116	84	25	253	151	89	41	170	78	
12	6	10	8	8	4	1	7	1	7	4	3	8	2	5	5	7	3	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
273	288	254	242	146	108	94	153	82	109	80	22	245	149	84	36	163	75	
95.8%	98.0%	96.2%	96.8%	94.8%	96.4%	98.9%	95.6%	98.8%	94.0%	95.2%	88.0%	96.8%	98.7%	94.4%	87.8%	95.9%	96.2%	9
181	191	164	158	101	84	66	102	55	69	55	13	165	95	59	24	103	56	
66.3%	66.3%	64.6%	65.3%	69.2%	77.8%	70.2%	66.7%	67.1%	63.3%	68.8%	59.1%	67.3%	63.8%	70.2%	66.7%	63.2%	74.7%	5
92	97	90	84	45	24	28	51	27	40	25	9	80	54	25	12	60	19	
33.7%	33.7%	35.4%	34.7%	30.8%	22.2%	29.8%	33.3%	32.9%	36.7%	31.3%	40.9%	32.7%	36.2%	29.8%	33.3%	36.8%	25.3%	4
			F		D													

				Type of	Chronic C	condition		C	child's Age	Э	Child's I Sta	lispanic tus	С	hild's Rac	e	Child's	s Health §	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	1
3	2	1	2	3	3	3	3	0	2	1	0	3	2	0	1	0	0	1
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	I
322	350	305	266	169	124	108	183	96	130	94	29	286	161	109	48	191	93	10
 99.1%	99.4%	99.7%	99.3%	98.3%	97.6%	97.3%	98.4%	100.0%	98.5%	98.9%	100.0%	99.0%	98.8%	100.0%	98.0%	100.0%	100.0%	10
3 0.9%	8 2 3%	9 3.0%	3 1 1%	3 1.8%	3 2.4%	∠ 1 9%	3 1.6%	0 0%	∠ 1.5%	1 1%	0 0%	3 1.0%	∠ 1 2%	0.9%	0 0%	0 0%	0.0%	
 35	2.370	36	30	28	2.470	1.3 /0	20	0.070	1.0 %	1.170	0.070	29	1.2 /0	14	0.070	0.0 %	0.0 %	
10.9%	9.1%	11.8%	11.3%	16.6%	15.3%	13.0%	10.9%	7.3%	10.8%	14.9%	13.8%	10.1%	8.1%	12.8%	14.6%	0.0%	0.0%	9
93	84	87	80	53	43	37	63	33	33	26	9	83	45	35	11	0	93	
28.9%	24.0%	28.5%	30.1%	31.4%	34.7%	34.3%	34.4%	34.4%	25.4%	27.7%	31.0%	29.0%	28.0%	32.1%	22.9%	0.0%	100.0%	1
113	134	107	90	55	39	36	60	36	50	26	12	99	56	35	22	113	0	
35.1%	38.3%	35.1%	33.8%	32.5%	31.5%	33.3%	32.8%	37.5%	38.5%	27.7%	41.4%	34.6%	34.8%	32.1%	45.8%	59.2%	0.0%	
78	92	66	63	30	20	19	37	20	31	27	4	72	45	24	8	78	0	1
24.2%	26.3%	21.6%	23.7%	17.8%	16.1%	17.6%	20.2%	20.8%	23.8%	28.7%	13.8%	25.2%	28.0%	22.0%	16.7%	40.8%	0.0%	┝──
																RS	Q	<u> </u>
191	226	173	153	85	59	55	97	56	81	53	16	171	101	59	30	191	0	
 59.3%	64.6%	56.7%	57.5%	50.3%	47.6%	50.9%	53.0%	58.3%	62.3%	56.4%	55.2%	59.8%	62.7%	54.1%	62.5%	100.0%	0.0%	
																RS	Q	

				Type of	Chronic C	condition		C	child's Age	e	Child's I Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	statu	
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)		
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good		
 A	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R		
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93		
3	1	2	2	2	2	2	1	0	3	0	0	3	2	1	0	1	1		
NA	NA 054	NA	NA	NA	NA 405	NA 100	NA 405	NA	NA 100	NA	NA	NA	NA 101	NA 100	NA 40	NA 100	NA		
322 00 1%	30 I 00 7%	304 00.3%	200 00.3%	08.8%	08.4%	08.2%	00.5%	90 100 0%	07 7%	95 100 0%	29 100.0%	200 00.0%	101	00.1%	49	00.5%	92	10	
55.1 /0 1/1	99.770	99.370	99.370	90.070 12	90.4 /0 10	90.270	99.370	100.070	51.170	100.070 g	100.078	99.070 13	90.070	99.170	100.070	99.0 <i>1</i> 0 2	90.970	10	
4.3%	6.0%	5.3%	5.3%	7.1%	8.0%	5.5%	7.6%	1.0%	3.9%	8.4%	0.0%	4.5%	3.7%	5.6%	4.1%	1.1%	4.3%	2	
72	56	63	58	49	37	25	61	9	40	22	8	62	27	30	14	28	28		
22.4%	16.0%	20.7%	21.8%	28.8%	29.6%	22.9%	33.0%	9.4%	31.0%	23.2%	27.6%	21.7%	16.8%	27.8%	28.6%	14.7%	30.4%	3	
93	106	80	72	51	36	35	68	25	36	32	8	84	53	28	11	44	44		
28.9%	30.2%	26.3%	27.1%	30.0%	28.8%	32.1%	36.8%	26.0%	27.9%	33.7%	27.6%	29.4%	32.9%	25.9%	22.4%	23.2%	47.8%	1	
58	72	72	50	29	24	22	29	14	21	22	3	53	30	16	10	49	5		
18.0%	20.5%	23.7%	18.8%	17.1%	19.2%	20.2%	15.7%	14.6%	16.3%	23.2%	10.3%	18.5%	18.6%	14.8%	20.4%	25.8%	5.4%	1	
85	96	73	72	29	18	21	13	47	27	11	10	74	45	28	12	67	11		
 26.4%	27.4%	24.0%	27.1%	17.1%	14.4%	19.3%	7.0%	49.0%	20.9%	11.6%	34.5%	25.9%	28.0%	25.9%	24.5%	35.3%	12.0%	1	
4.00	400	4.45	EFH 400	DH	DH	H	DEFG	JK		I		407				RS	Q	(
143	168	145	122	58	42	43	42	61	48	33	13	127	/5	44	22	116	16	~	
 44.4%	47.9%	41.1%	45.9%	34.1%	33.0%	39.4%		03.5%	31.2%	34.1%	44.8%	44.4%	40.0%	40.7%	44.9%	01.1%	0	2	
			EFH	υH	υH	н	DEFG	JK	I	I						кэ	Q	(
					Type of	Chronic C	ondition		C	child's Ag	9	Child's I Sta	lispanic tus	C	hild's Rac	e	Child's	s Health S	Statu
---	--------	-------	--------	--------------------------------	---------------------------------	---	-------------------------	---------------------------------	--------	------------	----------	-----------------------------	-----------------	--------	------------------	--------	---------------------------	------------	-------
R No No </th <th></th> <td></td> <td></td> <td>(Q60)</td> <td>(Q63)</td> <td>(Q66)</td> <td>(Q69)</td> <td>(Q72)</td> <td></td> <td>(Q74)</td> <td></td> <td>(Q7</td> <td>76)</td> <td></td> <td>(Q77)</td> <td></td> <td></td> <td>(Q58)</td> <td></td>				(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
A B C D E F G H I J K L M N O P Q R I 325 3352 3352 3360 268 172 127 1111 186 96 132 95 229 289 163 109 49 191 93 9 O M NA NA O </th <th>2018</th> <th>2017</th> <th>2016</th> <th>Takes Prescription Medicine</th> <th>More Medical Care Than Usual</th> <th>Limited/Prevented from Doing Usual Things</th> <th>Gets Special Therapy</th> <th>Gets Treatment or Counseling</th> <th>0 to 5</th> <th>6 to 13</th> <th>14 to 18</th> <th>Hispanic</th> <th>Not Hispanic</th> <th>White</th> <th>African-American</th> <th>Other</th> <th>Excellent or Very Good</th> <th>Good</th> <th></th>	2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
325 335 336 268 172 127 111 186 96 132 95 289 163 109 49 191 93 0 3 0	Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
0 3 0	325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
NA NA <th< th=""><th>0</th><th>3</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th></th></th<>	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
325 349 306 268 172 127 111 186 96 132 95 289 163 100 49 191 93 100.0% 99.1% 100.0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
100.0% 99.1% 100.0%	325	349	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
268 285 256 268 136 100 78 144 71 112 83 23 238 139 82 43 153 80 82.5% 81.7% 83.7% 100.0% 79.1% 78.7% 70.3% 77.4% 74.0% 84.8% 87.4% 79.3% 82.4% 85.3% 75.2% 87.8% 80.1% 86.0% 86.0% 86.0% 87.4% 79.3% 82.4% 85.3% 75.2% 87.8% 80.1% 86.0% 8	100.0%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
82.5% 81.7% 83.7% 100.0% 79.1% 78.7% 70.3% 74.0% 84.8% 87.4% 79.3% 82.4% 85.3% 75.2% 87.8% 80.1% 86.0% 86.0% 57 64 50 0.0 36 27 33 42 25 20 12 6 51 24 27 6 38 13 17.5% 18.3% 16.3% 0.0% 20.9% 21.3% 29.7% 22.6% 26.0% 15.2% 12.6% 20.7% 17.6% 14.7% 24.8% 12.2% 19.9% 14.0% 14.0% 1 Image: Comparison of the compar	268	285	256	268	136	100	78	144	71	112	83	23	238	139	82	43	153	80	
57 64 50 0 36 27 33 42 25 20 12 6 51 24 27 6 38 13 17.5% 18.3% 16.3% 0.0% 20.9% 21.3% 29.7% 22.6% 26.0% 15.2% 12.6% 20.7% 14.7% 24.8% 12.2% 19.9% 14.0% Contract EFGH D D D JK I I I O N I	82.5%	81.7%	83.7%	100.0%	79.1%	78.7%	70.3%	77.4%	74.0%	84.8%	87.4%	79.3%	82.4%	85.3%	75.2%	87.8%	80.1%	86.0%	8
17.5% 18.3% 16.3% 0.0% 20.9% 21.3% 29.7% 22.6% 26.0% 15.2% 12.6% 20.7% 14.7% 24.8% 12.2% 19.9% 14.0% Image: Comparison of the comparison of	57	64	50	0	36	27	33	42	25	20	12	6	51	24	27	6	38	13	
EFGH D D D JK I I O N	17.5%	18.3%	16.3%	0.0%	20.9%	21.3%	29.7%	22.6%	26.0%	15.2%	12.6%	20.7%	17.6%	14.7%	24.8%	12.2%	19.9%	14.0%	1
				EFGH	D	D	D	D	JK	I	I			0	Ν				

				Type of	Chronic C	condition		C	hild's Age	е	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
268	285	256	268	136	100	78	144	71	112	83	23	238	139	82	43	153	80	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
268	285	256	268	136	100	78	144	71	112	83	23	238	139	82	43	153	80	
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
261	272	248	261	134	96	72	140	67	111	81	23	231	136	79	42	149	77	
97.4%	95.4%	96.9%	97.4%	98.5%	96.0%	92.3%	97.2%	94.4%	99.1%	97.6%	100.0%	97.1%	97.8%	96.3%	97.7%	97.4%	96.3%	10
7	13	8	7	2	4	6	4	4	1	2	0	7	3	3	1	4	3	
2.6%	4.6%	3.1%	2.6%	1.5%	4.0%	7.7%	2.8%	5.6%	0.9%	2.4%	0.0%	2.9%	2.2%	3.7%	2.3%	2.6%	3.8%	

				Type of	Chronic C	ondition		C	hild's Age	e	Child's ⊦ Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
261	272	248	261	134	96	72	140	67	111	81	23	231	136	79	42	149	77	
2	0	1	2	1	1	1	2	1	1	0	0	1	0	2	0	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
259	272	247	259	133	95	71	138	66	110	81	23	230	136	77	42	148	76	
99.2%	100.0%	99.6%	99.2%	99.3%	99.0%	98.6%	98.6%	98.5%	99.1%	100.0%	100.0%	99.6%	100.0%	97.5%	100.0%	99.3%	98.7%	10
256	266	244	256	131	94	69	137	64	109	81	23	227	134	76	42	148	74	
98.8%	97.8%	98.8%	98.8%	98.5%	98.9%	97.2%	99.3%	97.0%	99.1%	100.0%	100.0%	98.7%	98.5%	98.7%	100.0%	100.0%	97.4%	9
3	6	3	3	2	1	2	1	2	1	0	0	3	2	1	0	0	2	
1.2%	2.2%	1.2%	1.2%	1.5%	1.1%	2.8%	0.7%	3.0%	0.9%	0.0%	0.0%	1.3%	1.5%	1.3%	0.0%	0.0%	2.6%	

				Type of	Chronic C	condition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
7	7	10	6	0	2	2	4	2	1	4	0	7	5	2	0	5	2	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
318	345	296	262	172	125	109	182	94	131	91	29	282	158	107	49	186	91	
97.8%	98.0%	96.7%	97.8%	100.0%	98.4%	98.2%	97.8%	97.9%	99.2%	95.8%	100.0%	97.6%	96.9%	98.2%	100.0%	97.4%	97.8%	10
172	189	163	136	172	100	83	124	46	81	43	16	150	81	60	28	85	53	
54.1%	54.8%	55.1%	51.9%	100.0%	80.0%	76.1%	68.1%	48.9%	61.8%	47.3%	55.2%	53.2%	51.3%	56.1%	57.1%	45.7%	58.2%	8
146	156	133	126	0	25	26	58	48	50	48	13	132	77	47	21	101	38	
45.9%	45.2%	44.9%	48.1%	0.0%	20.0%	23.9%	31.9%	51.1%	38.2%	52.7%	44.8%	46.8%	48.7%	43.9%	42.9%	54.3%	41.8%	1
			EFGH	DFGH	DEH	DE	DEF		K	J						RS	QS	C

				Type of	Chronic C	condition		C	hild's Ag	Э	Child's H Sta	Hispanic tus	С	hild's Rad	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н		J	K	L	М	Ν	0	Р	Q	R	
172	189	163	136	172	100	83	124	46	81	43	16	150	81	60	28	85	53	
1	3	0	0	1	0	0	1	1	0	0	0	1	0	0	1	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
171	186	163	136	171	100	83	123	45	81	43	16	149	81	60	27	85	53	
99.4%	98.4%	100.0%	100.0%	99.4%	100.0%	100.0%	99.2%	97.8%	100.0%	100.0%	100.0%	99.3%	100.0%	100.0%	96.4%	100.0%	100.0%	9
168	172	159	134	168	98	81	120	43	81	42	16	146	80	58	27	84	51	
98.2%	92.5%	97.5%	98.5%	98.2%	98.0%	97.6%	97.6%	95.6%	100.0%	97.7%	100.0%	98.0%	98.8%	96.7%	100.0%	98.8%	96.2%	10
3	14	4	2	3	2	2	3	2	0	1	0	3	1	2	0	1	2	
1.8%	7.5%	2.5%	1.5%	1.8%	2.0%	2.4%	2.4%	4.4%	0.0%	2.3%	0.0%	2.0%	1.2%	3.3%	0.0%	1.2%	3.8%	
В																		

				Type of	Chronic C	ondition		C	hild's Age	е	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
168	172	159	134	168	98	81	120	43	81	42	16	146	80	58	27	84	51	
1	3	1	1	1	0	0	1	0	1	0	0	1	0	1	0	0	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
167	169	158	133	167	98	81	119	43	80	42	16	145	80	57	27	84	50	
99.4%	98.3%	99.4%	99.3%	99.4%	100.0%	100.0%	99.2%	100.0%	98.8%	100.0%	100.0%	99.3%	100.0%	98.3%	100.0%	100.0%	98.0%	10
161	164	157	128	161	96	77	116	38	79	42	16	139	78	54	26	82	46	
96.4%	97.0%	99.4%	96.2%	96.4%	98.0%	95.1%	97.5%	88.4%	98.8%	100.0%	100.0%	95.9%	97.5%	94.7%	96.3%	97.6%	92.0%	10
6	5	1	5	6	2	4	3	5	1	0	0	6	2	3	1	2	4	
3.6%	3.0%	0.6%	3.8%	3.6%	2.0%	4.9%	2.5%	11.6%	1.3%	0.0%	0.0%	4.1%	2.5%	5.3%	3.7%	2.4%	8.0%	

				Type of	Chronic C	ondition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
4	9	5	3	2	0	2	3	2	0	2	0	4	0	4	0	0	2	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
321	343	301	265	170	127	109	183	94	132	93	29	285	163	105	49	191	91	
98.8%	97.4%	98.4%	98.9%	98.8%	100.0%	98.2%	98.4%	97.9%	100.0%	97.9%	100.0%	98.6%	100.0%	96.3%	100.0%	100.0%	97.8%	g
127	119	124	100	100	127	75	89	36	62	27	15	108	65	41	17	59	43	
39.6%	34.7%	41.2%	37.7%	58.8%	100.0%	68.8%	48.6%	38.3%	47.0%	29.0%	51.7%	37.9%	39.9%	39.0%	34.7%	30.9%	47.3%	6
194	224	177	165	70	0	34	94	58	70	66	14	177	98	64	32	132	48	
60.4%	65.3%	58.8%	62.3%	41.2%	0.0%	31.2%	51.4%	61.7%	53.0%	71.0%	48.3%	62.1%	60.1%	61.0%	65.3%	69.1%	52.7%	3
			EFGH	DF	DEGH	DFH	DFG		K	J						RS	Q	

				Type of	Chronic C	condition		C	hild's Age	е	Child's F Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
127	119	124	100	100	127	75	89	36	62	27	15	108	65	41	17	59	43	
1	0	2	0	0	1	0	1	1	0	0	0	1	0	1	0	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
126	119	122	100	100	126	75	88	35	62	27	15	107	65	40	17	58	43	
99.2%	100.0%	98.4%	100.0%	100.0%	99.2%	100.0%	98.9%	97.2%	100.0%	100.0%	100.0%	99.1%	100.0%	97.6%	100.0%	98.3%	100.0%	10
121	110	117	96	99	121	73	86	33	61	25	13	104	62	40	16	56	42	1
96.0%	92.4%	95.9%	96.0%	99.0%	96.0%	97.3%	97.7%	94.3%	98.4%	92.6%	86.7%	97.2%	95.4%	100.0%	94.1%	96.6%	97.7%	g
5	9	5	4	1	5	2	2	2	1	2	2	3	3	0	1	2	1	1
4.0%	7.6%	4.1%	4.0%	1.0%	4.0%	2.7%	2.3%	5.7%	1.6%	7.4%	13.3%	2.8%	4.6%	0.0%	5.9%	3.4%	2.3%	

				Type of	Chronic C	condition		C	child's Ag	е	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child':	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
121	110	117	96	99	121	73	86	33	61	25	13	104	62	40	16	56	42	
1	1	0	1	0	1	1	1	1	0	0	0	1	0	1	0	0	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
120	109	117	95	99	120	72	85	32	61	25	13	103	62	39	16	56	41	
99.2%	99.1%	100.0%	99.0%	100.0%	99.2%	98.6%	98.8%	97.0%	100.0%	100.0%	100.0%	99.0%	100.0%	97.5%	100.0%	100.0%	97.6%	10
118	107	114	93	99	118	70	84	31	60	25	13	101	60	39	16	54	41	
98.3%	98.2%	97.4%	97.9%	100.0%	98.3%	97.2%	98.8%	96.9%	98.4%	100.0%	100.0%	98.1%	96.8%	100.0%	100.0%	96.4%	100.0%	10
2	2	3	2	0	2	2	1	1	1	0	0	2	2	0	0	2	0	
1.7%	1.8%	2.6%	2.1%	0.0%	1.7%	2.8%	1.2%	3.1%	1.6%	0.0%	0.0%	1.9%	3.2%	0.0%	0.0%	3.6%	0.0%	

				Type of	Chronic C	ondition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
3	6	7	2	2	2	0	1	0	2	1	1	2	1	2	0	1	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
322	346	299	266	170	125	111	185	96	130	94	28	287	162	107	49	190	92	
99.1%	98.3%	97.7%	99.3%	98.8%	98.4%	100.0%	99.5%	100.0%	98.5%	98.9%	96.6%	99.3%	99.4%	98.2%	100.0%	99.5%	98.9%	9
111	100	80	78	83	75	111	75	47	42	20	12	95	51	41	16	55	37	
34.5%	28.9%	26.8%	29.3%	48.8%	60.0%	100.0%	40.5%	49.0%	32.3%	21.3%	42.9%	33.1%	31.5%	38.3%	32.7%	28.9%	40.2%	4
211	246	219	188	87	50	0	110	49	88	74	16	192	111	66	33	135	55	
65.5%	71.1%	73.2%	70.7%	51.2%	40.0%	0.0%	59.5%	51.0%	67.7%	78.7%	57.1%	66.9%	68.5%	61.7%	67.3%	71.1%	59.8%	5
С			EFGH	DG	DGH	DEFH	DFG	JK	I	I								

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
111	100	80	78	83	75	111	75	47	42	20	12	95	51	41	16	55	37	
1	2	1	1	1	1	1	1	1	0	0	0	0	0	0	0	1	0	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
110	98	79	77	82	74	110	74	46	42	20	12	95	51	41	16	54	37	
99.1%	98.0%	98.8%	98.7%	98.8%	98.7%	99.1%	98.7%	97.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.2%	100.0%	10
98	86	73	66	76	71	98	68	41	38	18	9	87	43	40	14	48	34	
89.1%	87.8%	92.4%	85.7%	92.7%	95.9%	89.1%	91.9%	89.1%	90.5%	90.0%	75.0%	91.6%	84.3%	97.6%	87.5%	88.9%	91.9%	8
12	12	6	11	6	3	12	6	5	4	2	3	8	8	1	2	6	3	
10.9%	12.2%	7.6%	14.3%	7.3%	4.1%	10.9%	8.1%	10.9%	9.5%	10.0%	25.0%	8.4%	15.7%	2.4%	12.5%	11.1%	8.1%	1
			F		D													

				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
98	86	73	66	76	71	98	68	41	38	18	9	87	43	40	14	48	34	
4	0	1	4	2	2	4	1	3	1	0	0	4	0	3	1	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
94	86	72	62	74	69	94	67	38	37	18	9	83	43	37	13	47	33	
95.9%	100.0%	98.6%	93.9%	97.4%	97.2%	95.9%	98.5%	92.7%	97.4%	100.0%	100.0%	95.4%	100.0%	92.5%	92.9%	97.9%	97.1%	8
94	86	71	62	74	69	94	67	38	37	18	9	83	43	37	13	47	33	
100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	10
0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	

				Type of	Chronic C	condition		С	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
3	7	5	3	3	3	2	0	0	2	0	0	2	0	2	0	2	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
322	345	301	265	169	124	109	186	96	130	95	29	287	163	107	49	189	92	
99.1%	98.0%	98.4%	98.9%	98.3%	97.6%	98.2%	100.0%	100.0%	98.5%	100.0%	100.0%	99.3%	100.0%	98.2%	100.0%	99.0%	98.9%	10
186	175	136	144	124	89	75	186	37	87	61	15	166	96	59	29	97	63	
57.8%	50.7%	45.2%	54.3%	73.4%	71.8%	68.8%	100.0%	38.5%	66.9%	64.2%	51.7%	57.8%	58.9%	55.1%	59.2%	51.3%	68.5%	6
136	170	165	121	45	35	34	0	59	43	34	14	121	67	48	20	92	29	
42.2%	49.3%	54.8%	45.7%	26.6%	28.2%	31.2%	0.0%	61.5%	33.1%	35.8%	48.3%	42.2%	41.1%	44.9%	40.8%	48.7%	31.5%	3
С			EFGH	DH	DH	DH	DEFG	JK	I	I						R	Q	

				Type of	Chronic C	condition		C	hild's Age	e	Child's H Sta	lispanic tus	С	hild's Rad	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р	Q	R	
186	175	136	144	124	89	75	186	37	87	61	15	166	96	59	29	97	63	
2	0	0	2	1	1	1	2	0	0	2	0	2	1	1	0	0	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
184	175	136	142	123	88	74	184	37	87	59	15	164	95	58	29	97	63	
98.9%	100.0%	100.0%	98.6%	99.2%	98.9%	98.7%	98.9%	100.0%	100.0%	96.7%	100.0%	98.8%	99.0%	98.3%	100.0%	100.0%	100.0%	9
179	171	133	137	123	87	72	179	34	87	57	14	160	91	58	28	94	61	
97.3%	97.7%	97.8%	96.5%	100.0%	98.9%	97.3%	97.3%	91.9%	100.0%	96.6%	93.3%	97.6%	95.8%	100.0%	96.6%	96.9%	96.8%	10
5	4	3	5	0	1	2	5	3	0	2	1	4	4	0	1	3	2	
2.7%	2.3%	2.2%	3.5%	0.0%	1.1%	2.7%	2.7%	8.1%	0.0%	3.4%	6.7%	2.4%	4.2%	0.0%	3.4%	3.1%	3.2%	

				Type of	Chronic C	ondition		C	Child's Ag	9	Child's H Sta	Hispanic Itus	С	hild's Rac	e	Child's	s Health S	tatu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
2	5	7	2	2	2	2	1	0	0	0	0	1	1	0	0	1	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
323	347	299	266	170	125	109	185	96	132	95	29	288	162	109	49	190	92	
99.4%	98.6%	97.7%	99.3%	98.8%	98.4%	98.2%	99.5%	100.0%	100.0%	100.0%	100.0%	99.7%	99.4%	100.0%	100.0%	99.5%	98.9%	10
8	9	15	7	4	4	5	2	8	0	0	0	7	2	4	1	5	3	
 2.5%	2.6%	5.0%	2.6%	2.4%	3.2%	4.6%	1.1%	8.3%	0.0%	0.0%	0.0%	2.4%	1.2%	3.7%	2.0%	2.6%	3.3%	
18 5.6%	33 0.5%	10 2 20/	14 5 2%	0 2 5%	7 5.6%	6 4 %	0.5%	10 00/	0 0%	0.0%	2 6 0%	10 5.6%	/ 20/	6 4 %	4 0.20/	10 5 3%	8 9 70/	
5.0 /0	9.5%	3.3%	0.0%	3.5%	5.0%	0.4 %	0.5%	10.0%	0.0%	0.0%	0.9%	0.0%	4.370	0.4 %	0.270	5.5%	0.770	
9.6%	4.3%	2.3%	8.6%	10 6%	11 2%	15.6%	5.9%	32.3%	0.0%	0.0%	10.3%	9.7%	8.0%	13.8%	6.1%	8.4%	13.0%	
14	13	2.070	9.07	5	3	6	6.07	14	0.0 %	0.0 %	3	11	5	7	2	10	3	
4.3%	3.7%	2.3%	3.4%	2.9%	2.4%	5.5%	3.2%	14.6%	0.0%	0.0%	10.3%	3.8%	3.1%	6.4%	_ 4.1%	5.3%	3.3%	
37	43	40	27	19	14	18	23	25	12	0	2	35	21	9	7	22	10	
11.5%	12.4%	13.4%	10.2%	11.2%	11.2%	16.5%	12.4%	26.0%	9.1%	0.0%	6.9%	12.2%	13.0%	8.3%	14.3%	11.6%	10.9%	1
47	57	54	41	31	17	12	33	0	47	0	6	39	27	12	8	32	12	
14.6%	16.4%	18.1%	15.4%	18.2%	13.6%	11.0%	17.8%	0.0%	35.6%	0.0%	20.7%	13.5%	16.7%	11.0%	16.3%	16.8%	13.0%	
73	87	79	62	44	39	24	48	0	73	0	9	64	37	24	11	42	18	
22.6%	25.1%	26.4%	23.3%	25.9%	31.2%	22.0%	25.9%	0.0%	55.3%	0.0%	31.0%	22.2%	22.8%	22.0%	22.4%	22.1%	19.6%	3
95	90	87	83	43	27	20	61	0	0	95	4	88	50	31	13	53	26	
29.4%	25.9%	29.1%	31.2%	25.3%	21.6%	18.3%	33.0%	0.0%	0.0%	100.0%	13.8%	30.6%	30.9%	28.4%	26.5%	27.9%	28.3%	3
71	70	39	53	33	28	35	20	71	0	0	8	62	27	33	10	41	26	
 22.0%	20.2%	13.0%	19.9%	19.4%	22.4%	32.1%	10.8%	74.0%	0.0%	0.0%	27.6%	21.5%	16.7%	30.3%	20.4%	21.6%	28.3%	1
С			GH	GH	Н	DEH	DEFG	JK		1			0	N			S	

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rad	ce .	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
2	4	4	2	2	2	2	1	1	0	0	0	1	0	0	1	1	1	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
323	348	302	266	170	125	109	185	95	132	95	29	288	163	109	48	190	92	
99.4%	98.9%	98.7%	99.3%	98.8%	98.4%	98.2%	99.5%	99.0%	100.0%	100.0%	100.0%	99.7%	100.0%	100.0%	98.0%	99.5%	98.9%	10
187	211	183	153	107	75	77	114	60	76	50	19	163	97	62	27	110	56	
57.9%	60.6%	60.6%	57.5%	62.9%	60.0%	70.6%	61.6%	63.2%	57.6%	52.6%	65.5%	56.6%	59.5%	56.9%	56.3%	57.9%	60.9%	5
136	137	119	113	63	50	32	71	35	56	45	10	125	66	47	21	80	36	
42.1%	39.4%	39.4%	42.5%	37.1%	40.0%	29.4%	38.4%	36.8%	42.4%	47.4%	34.5%	43.4%	40.5%	43.1%	43.8%	42.1%	39.1%	5
			G			D												

				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	Hispanic tus	C	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	(
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
7	12	8	7	6	4	4	5	1	2	3	0	0	2	2	1	4	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
318	340	298	261	166	123	107	181	95	130	92	29	289	161	107	48	187	92	
97.8%	96.6%	97.4%	97.4%	96.5%	96.9%	96.4%	97.3%	99.0%	98.5%	96.8%	100.0%	100.0%	98.8%	98.2%	98.0%	97.9%	98.9%	ĝ
29	31	32	23	16	15	12	15	9	16	4	29	0	14	3	11	16	9	
9.1%	9.1%	10.7%	8.8%	9.6%	12.2%	11.2%	8.3%	9.5%	12.3%	4.3%	100.0%	0.0%	8.7%	2.8%	22.9%	8.6%	9.8%	1
289	309	266	238	150	108	95	166	86	114	88	0	289	147	104	37	171	83	
90.9%	90.9%	89.3%	91.2%	90.4%	87.8%	88.8%	91.7%	90.5%	87.7%	95.7%	0.0%	100.0%	91.3%	97.2%	77.1%	91.4%	90.2%	8
									K	J			Р		Ν			

					Type of	Chronic C	Condition		С	hild's Age	e	Child's H Sta	lispanic tus	CI	hild's Rad	ce	Child's	s Health S	Statu
				(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
	2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
	Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R	
	325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	1
	4	8	9	4	3	4	3	2	1	1	1	1	1	0	0	0	1	2	1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	321	344	297	264	169	123	108	184	95	131	94	28	288	163	109	49	190	91	1
	98.8%	97.7%	97.1%	98.5%	98.3%	96.9%	97.3%	98.9%	99.0%	99.2%	98.9%	96.6%	99.7%	100.0%	100.0%	100.0%	99.5%	97.8%	ĝ
	184	209	181	156	95	71	58	108	49	80	54	18	164	163	0	21	115	50	
	57.3%	60.8%	60.9%	59.1%	56.2%	57.7%	53.7%	58.7%	51.6%	61.1%	57.4%	64.3%	56.9%	100.0%	0.0%	42.9%	60.5%	54.9%	4
	134	133	119	104	75	51	50	73	49	49	36	6	126	0	109	25	73	41	
	41.7%	38.7%	40.1%	39.4%	44.4%	41.5%	40.3%	39.7%	01.0%	37.4%	38.3%	21.4%	43.8%	0.0%	100.0%	51.0%	38.4%	45.1%	0
	2 0.6%	9 2.6%	6 2.0%	0.4%	∠ 1.2%	0.8%	∠ 1.9%	∠ 1.1%	∠ 2.1%	0.0%	0.0%	3.6%	0.3%	0.0%	0.0%	∠ 4.1%	∠ 1.1%	0.0%	1
nder	4	3	4	4	2	1	0	2	0	2	2	1	3	0	0	4	3	1	
	1.2%	0.9%	1.3%	1.5%	1.2%	0.8%	0.0%	1.1%	0.0%	1.5%	2.1%	3.6%	1.0%	0.0%	0.0%	8.2%	1.6%	1.1%	1
	16	18	15	13	11	7	6	11	4	9	3	1	15	0	0	16	10	3	
	5.0%	5.2%	5.1%	4.9%	6.5%	5.7%	5.6%	6.0%	4.2%	6.9%	3.2%	3.6%	5.2%	0.0%	0.0%	32.7%	5.3%	3.3%	
	22	22	25	20	12	8	6	11	6	10	6	7	14	0	0	22	13	5	
	6.9%	6.4%	8.4%	7.6%	7.1%	6.5%	5.6%	6.0%	6.3%	7.6%	6.4%	25.0%	4.9%	0.0%	0.0%	44.9%	6.8%	5.5%	1

select more than one response option, therefore percentages may not add up to 100%.

				Type of	Chronic C	ondition		C	Child's Age	e	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	2 2 3 1 1 1
Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	N	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
6	6	7	5	3	2	2	4	1	3	1	0	4	1	1	2	4	2	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
319	346	299	263	169	125	109	182	95	129	94	29	285	162	108	47	187	91	
 98.2%	98.3%	97.7%	98.1%	98.3%	98.4%	98.2%	97.8%	99.0%	97.7%	98.9%	100.0%	98.6%	99.4%	99.1%	95.9%	97.9%	97.8%	10
36	24	35	34	20	15	11	20	10	11	14	1	35	18	15	3	20	13	
 11.3%	6.9%	11.7%	12.9%	11.8%	12.0%	10.1%	11.0%	10.5%	8.5%	14.9%	3.4%	12.3%	11.1%	13.9%	6.4%	10.7%	14.3%	
13	30	16 E 40/	9 2.40/	8 4 70/	5	6 5 5 9/	5 2 70/	12 69/	1	0	1 مەر	12	0 2 70/	4 2 70/	3	8 4 20/	5 5 5 6 /	
 4.1%	0.1 %	0.4 <i>7</i> 0	3.4 <i>%</i> 64	4.770	4.0%	0.0%	2.1 %	12.0%	0.0%	0.0%	3.4%	4.2%	3.1%	3.1%	0.4%	4.3%	0.0%	
00 25.1%	95 27 5%	01 27.1%	24 3%	42 24 Q%	25.6%	32 1%	20.0%	30 40 0%	20.5%	4 3%	34.5%	24.6%	40 24 7%	27.8%	21.3%	27.8%	20	2
 112	97	94	24.070 96	64	20.070	30	69	26	20.070	4.0 %	04.070 Q	24.070 QQ	58	40	13	57	22.070	
35.1%	28.0%	31.4%	36.5%	37.9%	40.0%	35.8%	37.9%	27.4%	34.1%	44.7%	31.0%	34.7%	35.8%	37.0%	27.7%	30.5%	42.9%	4
 47	59	53	31	21	14	12	29	7	23	17	5	42	25	11	10	29	8	
14.7%	17.1%	17.7%	11.8%	12.4%	11.2%	11.0%	15.9%	7.4%	17.8%	18.1%	17.2%	14.7%	15.4%	10.2%	21.3%	15.5%	8.8%	2
25	26	15	23	12	9	6	18	2	11	12	3	22	12	6	7	15	6	
7.8%	7.5%	5.0%	8.7%	7.1%	7.2%	5.5%	9.9%	2.1%	8.5%	12.8%	10.3%	7.7%	7.4%	5.6%	14.9%	8.0%	6.6%	
5	14	5	5	1	0	0	2	0	1	4	0	4	2	2	1	5	0	
1.6%	4.0%	1.7%	1.9%	0.6%	0.0%	0.0%	1.1%	0.0%	0.8%	4.3%	0.0%	1.4%	1.2%	1.9%	2.1%	2.7%	0.0%	
1	1	0	1	1	0	0	1	0	0	1	0	1	1	0	0	1	0	
0.3%	0.3%	0.0%	0.4%	0.6%	0.0%	0.0%	0.5%	0.0%	0.0%	1.1%	0.0%	0.4%	0.6%	0.0%	0.0%	0.5%	0.0%	
190	197	167	156	99	73	57	119	35	79	76	17	168	98	59	31	107	53	
 59.6%	56.9%	55.9%	59.3%	58.6%	58.4%	52.3%	65.4%	36.8%	61.2%	80.9%	58.6%	58.9%	60.5%	54.6%	66.0%	57.2%	58.2%	7
						Н	G	JK	IK	IJ								

				Type of	Chronic C	condition		C	hild's Age	Э	Child's H Sta	Hispanic tus	C	hild's Rac	ce	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	Ι	J	К	L	М	Ν	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
5	4	4	4	3	3	3	3	1	1	1	0	3	1	1	1	4	1	
NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
320	348	302	264	169	124	108	183	95	131	94	29	286	162	108	48	187	92	
98.5%	98.9%	98.7%	98.5%	98.3%	97.6%	97.3%	98.4%	99.0%	99.2%	98.9%	100.0%	99.0%	99.4%	99.1%	98.0%	97.9%	98.9%	10
20	30	32	17	11	7	4	14	2	10	8	3	16	13	3	4	13	7	
6.3%	8.6%	10.6%	6.4%	6.5%	5.6%	3.7%	7.7%	2.1%	7.6%	8.5%	10.3%	5.6%	8.0%	2.8%	8.3%	7.0%	7.6%	
300	318	270	247	158	117	104	169	93	121	86	26	270	149	105	44	174	85	
93.8%	91.4%	89.4%	93.6%	93.5%	94.4%	96.3%	92.3%	97.9%	92.4%	91.5%	89.7%	94.4%	92.0%	97.2%	91.7%	93.0%	92.4%	10
			· · · · · · · · · · · · · · · · · · ·													·		

					Type of	Chronic C	condition		C	hild's Age	e	Child's F Sta	lispanic tus	С	hild's Rac	ce	Child's	s Health S	Statu
				(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
	2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
	A	В	С	D	E	F	G	H		J	K	L	M	N	0	P	Q	R	
	325	352	306	268	1/2	127	111	186	96	132	95	29	289	163	109	49	191	93	
	5	4 NA	9	4 NA	2	2	2	3	1 NA	2	1 NA	2	1 NA		1 NA	2	3	2	
	320	348	297	264	170	125	109	183	95	130	1NA 94	27	288	163	108	17 17	188	01	
	98.5%	98.9%	97.1%	98.5%	98.8%	98.4%	98.2%	98.4%	99.0%	98.5%	98.9%	93.1%	99.7%	100.0%	99.1%	95.9%	98.4%	97.8%	10
	11	10	12	11	6	5	4	9	3	2	6	0	10	5	5	1	4	7	
	3.4%	2.9%	4.0%	4.2%	3.5%	4.0%	3.7%	4.9%	3.2%	1.5%	6.4%	0.0%	3.5%	3.1%	4.6%	2.1%	2.1%	7.7%	
ate	36	47	24	25	24	22	18	21	12	13	11	9	27	17	11	7	16	13	
	11.3%	13.5%	8.1%	9.5%	14.1%	17.6%	16.5%	11.5%	12.6%	10.0%	11.7%	33.3%	9.4%	10.4%	10.2%	14.9%	8.5%	14.3%	1
	86	115	102	76	45	36	28	46	21	37	28	2	83	54	23	9	49	29	
	26.9%	33.0%	34.3%	28.8%	26.5%	28.8%	25.7%	25.1%	22.1%	28.5%	29.8%	7.4%	28.8%	33.1%	21.3%	19.1%	26.1%	31.9%	1
	37.5%	135 38.8%	110 30.1%	90 36.0%	04 37.6%	42 33.6%	35 8%	73 30.0%	40 12 1%	42 32 3%	30 1%	33.3% 9	37.8%	31.3%	00 46 3%	10 38 3%	7 I 37 8%	33.0%	Λ
	J7.5%	25	32	36	23	13	13	23	42.170	32.370 24	53.470	00.070 4	38	26	40.070	30.370 A	28	10	
	13.4%	7.2%	10.8%	13.6%	13.5%	10.4%	11.9%	12.6%	13.7%	18.5%	6.4%	14.8%	13.2%	16.0%	12.0%	8.5%	14.9%	11.0%	1
	24 7.5%	16 4.6%	11 3.7%	21 8.0%	8 4.7%	7 5.6%	7 6.4%	11 6.0%	6 6.3%	12 9.2%	6 6.4%	3 11.1%	21 7.3%	10 6.1%	6 5.6%	8 17.0%	20 10.6%	2 2.2%	
	67	41	43	57	31	20	20	34	19	36	12	7	59	36	19	12	48	12	
	20.9%	11.8%	14.5%	21.6%	18.2%	16.0%	18.3%	18.6%	20.0%	27.7%	12.8%	25.9%	20.5%	22.1%	17.6%	25.5%	25.5%	13.2%	1
	BC									K	J						R	Q	

				Type of	Chronic C	ondition		C	child's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	æ	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	
A	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	
325	352	306	268	172	127	111	186	96	132	95	29	289	163	109	49	191	93	
11	17	11	9	7	4	6	7	2	5	3	0	9	5	3	1	7	4	
 NA	NA	NA	NA	NA 105	NA 100	NA 105	NA 170	NA	NA 107	NA	NA	NA	NA 150	NA 100	NA	NA 104	NA	
314	335 05 2%	295	259	05 0%	123	105	179	94 07 0%	127	92	29 100.0%	280	158	07 2%	48	184	89 05 7%	10
 90.0 /0 295	90.270	90.4 %	90.0%	95.970	90.9%	94.0%	90.270	97.970	90.2 %	90.0%	100.0%	90.970	90.97	91.270	90.0%	90.3%	95.1%	10
90.8%	290 89.0%	88.5%	230 91 1%	93.9%	95.1%	96.2%	88.8%	94 7%	91.3%	85.9%	25 86 2%	237 91.8%	91.8%	90 90.6%	42 87 5%	89.7%	93.3%	8
 20	29	19	15	8	5	4	13	5	8	7	4	15	8	7	5	14	4	
6.4%	8.7%	6.4%	5.8%	4.8%	4.1%	3.8%	7.3%	5.3%	6.3%	7.6%	13.8%	5.4%	5.1%	6.6%	10.4%	7.6%	4.5%	
6	4	4	5	1	1	0	5	0	2	4	0	6	3	2	1	3	2	
1.9%	1.2%	1.4%	1.9%	0.6%	0.8%	0.0%	2.8%	0.0%	1.6%	4.3%	0.0%	2.1%	1.9%	1.9%	2.1%	1.6%	2.2%	
0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
3 1.0%	3 0.9%	8 2.7%	3 1 2%	1 0.6%	0 0%	0 0%	2 1.1%	0 0.0%	1 0.8%	2 2%	0 0%	2 0.7%	1.3%	1 0.9%	0 0%	2 1 1%	0 0%	
 0	0.0 /0	0	0	0.070	0.0 %	0.0 %	0	0.0 %	0.070	0	0.0 %	0.1 /0	0	0.070	0.070	0	0.070	
0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	

				Type of	Chronic C	ondition		C	hild's Age	Э	Child's H Sta	lispanic tus	С	hild's Rac	e	Child's	s Health S	Statu
			(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)		L	(Q58)	
2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q	R	
159	177	155	135	84	54	50	93	43	67	48	12	143	82	55	22	98	45	
1	2	0	1	1	0	0	1	0	1	0	0	0	0	1	0	1	0	
 NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
158	175	155	134	83	54	50	92	43	66	48	12	143	82	54	22	97	45	
99.4%	98.9%	100.0%	99.3%	98.8%	100.0%	100.0%	98.9%	100.0%	98.5%	100.0%	100.0%	100.0%	100.0%	98.2%	100.0%	99.0%	100.0%	10
7	7	5	6	4	3	4	4	2	3	2	2	5	3	2	2	4	3	
4.4%	4.0%	3.2%	4.5%	4.8%	5.6%	8.0%	4.3%	4.7%	4.5%	4.2%	16.7%	3.5%	3.7%	3.7%	9.1%	4.1%	6.7%	
151	168	150	128	79	51	46	88	41	63	46	10	138	79	52	20	93	42	
95.6%	96.0%	96.8%	95.5%	95.2%	94.4%	92.0%	95.7%	95.3%	95.5%	95.8%	83.3%	96.5%	96.3%	96.3%	90.9%	95.9%	93.3%	10
											· · · · · · · · · · · · · · · · · · ·							

					Type of	Chronic C	condition		С	hild's Age	e	Child's F Sta	lispanic tus	CI	hild's Rac	ce .	Child's	s Health S	Statu
				(Q60)	(Q63)	(Q66)	(Q69)	(Q72)		(Q74)		(Q7	76)		(Q77)			(Q58)	
	2018	2017	2016	Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented from Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	0 to 5	6 to 13	14 to 18	Hispanic	Not Hispanic	White	African-American	Other	Excellent or Very Good	Good	Ĺ
	Α	В	С	D	E	F	G	Н	Ι	J	K	L	М	Ν	0	Р	Q	R	
	7	7	5	6	4	3	4	4	2	3	2	2	5	3	2	2	4	3	
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
	7 100.0%	<i>۲</i> 100.0%	5 100.0%	6 100.0%	4 100.0%	3 100.0%	4 100.0%	4 100.0%	2 100.0%	3 100.0%	2 100.0%	2 100.0%	5 100.0%	3 100.0%	2 100.0%	2 100.0%	4 100.0%	3 100.0%	
	3 42.9%	2 28.6%	1 20.0%	2 33.3%	2 50.0%	2 66.7%	1 25.0%	1 25.0%	0 0.0%	2 66.7%	1 50.0%	1 50.0%	2 40.0%	1 33.3%	1 50.0%	1 50.0%	2 50.0%	1 33.3%	
	1 14.3%	1 14.3%	0 0.0%	1 16.7%	0 0.0%	0 0.0%	1 25.0%	1 25.0%	0 0.0%	0 0.0%	1 50.0%	0 0.0%	1 20.0%	1 33.3%	0 0.0%	0 0.0%	1 25.0%	0 0.0%	
	2 28.6%	3 42.9%	1 20.0%	2 33.3%	2 50.0%	1 33.3%	2 50.0%	2 50.0%	1 50.0%	1 33.3%	0 0.0%	1 50.0%	1 20.0%	0 0.0%	1 50.0%	1 50.0%	0 0.0%	2 66.7%	
iguage	1 14.3%	2 28.6%	1 20.0%	1 16.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 33.3%	0 0.0%	1 50.0%	0 0.0%	0 0.0%	0 0.0%	1 50.0%	1 25.0%	0 0.0%	
	2 28.6%	0 0.0%	2 40.0%	2 33.3%	1 25.0%	1 33.3%	0 0.0%	0 0.0%	1 50.0%	1 33.3%	0 0.0%	0 0.0%	2 40.0%	2 66.7%	0 0.0%	0 0.0%	1 25.0%	1 33.3%	_

select more than one response option, therefore percentages may not add up to 100%.

SURVEY MATERIALS



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AET-r



AETLA7_1

the health care plan that is best for them? How can Aetna Better Health® of Louisiana serve your family better? How can people choose

child at Aetna Better Health® of Louisiana. It will take less than 20 minutes to complete. The person who knows the most about your child's health care should fill out the survey. This survey gives you the chance to tell us what you think about the services we provide to your

(NCQA), a non-profit group that helps people learn more about health care plans The survey is part of a national project by the National Committee for Quality Assurance

will not have your name on them and will be part of a pool of information from others like you. you have any questions. Please call the toll-free number 1-800-874-5561 or e-mail CSS at questions@cssresearch.org if conduct the survey. No one but the staff at CSS and NCQA will see your answers. Your answers The Center for the Study of Services (CSS) is an independent research firm that is helping us

the survey and return it right away. Please use the pre-paid envelope to return the survey. Because we are asking only a few people to take the survey, it is very important that you fill out

Thank you for helping to make health care better for all children.

Sincerely,

Sichard Asm

Richard C. Born VP, Medicaid Health Plan/CEO

aetna®

AETLA7_3

can ignore this letter. Aetna Better Health[®] of Louisiana. If you sent your survey back, thank you for your help! You About three weeks ago, we sent you a survey about the services we provide to your child at

your child's health care should fill out the survey. to complete it. It should take you less than 20 minutes. The person who knows the most about We sent you another survey, just in case you misplaced the first one. Please take a little time

(NCQA), a non-profit group that helps people learn more about health care plans The survey is part of a national project by the National Committee for Quality Assurance

will not have your name on them and will be part of a pool of information from others like you. conduct the survey. No one but the staff at CSS and NCQA will see your answers. Your answers you have any questions. Please call the toll-free number 1-800-874-5561 or e-mail CSS at questions@cssresearch.org if The Center for the Study of Services (CSS) is an independent research firm that is helping us

away. Please return it in the pre-paid envelope. people to take the survey, it is very important that you fill out the survey and return it right Other families across the country are filling out the same survey. Because we asked only a few

Thank you for helping to improve health care for all children.

Sincerely,

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Richard C. Born VP, Medicaid Health Plan/CEO

aetna®

We need your help! Recently, we sent you a short survey about your child's health care. Your answers will help to improve the services we provide to children. The survey will also help other people learn more about health care plans, but it will help only if everyone who gets the survey sends it back.

After you finish the survey, please return it in the pre-paid envelope to the Center for the Study of Services (CSS), a research firm working with us on this survey.

If you did not get the survey, or if you misplaced it, please call CSS at the toll-free number 1-800-874-5561 or e-mail them at questions@cssresearch.org. They will mail you another one. You can also call that number if you have any questions.

If you have already sent in your survey, thank you! You can ignore this reminder.

Thanks again for your help!



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AET47

Survey Instructions

Answer each question by marking the box to the left of your answer.

a note that tells you what question to answer next, like this: You are sometimes told to skip over some questions in this survey. When this happens you will see an arrow with

```
\mathbf{V}_1 Yes \rightarrow If Yes, Go to Question 1
```

2

No

laws and regulations. Personally identifiable information will not be made public and will only be released in accordance with federal

so we don't have to send you reminders. notice a number on the cover of this survey. This number is ONLY used to let us know if you returned your survey You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may

If you want to know more about this study, please call 1-800-874-5561

Please answer the questions for the child listed on the envelope. Please do not answer for any other children.

~

- Our records show that your child is now in Aetna Better Health® of Louisiana. Is that right?
- $\bigsqcup_{1} \quad \text{Yes} \rightarrow \textit{If Yes, Go to Question 3}$ $\bigsqcup_{2} \quad \text{No}$
- 2. What is the name of your child's health plan? (*Please print*)

Your Child's Health Care in the Last 6 Months

These questions ask about your child's health care. Do <u>not</u> include care your child got when he or she stayed overnight in a hospital. Do <u>not</u> include the times your child went for dental care visits.

3. In the last 6 months, did your child have an illness, injury, or condition that <u>needed care right away</u> in a clinic, emergency room, or doctor's office?

 \square_1 Yes \square_2 No \rightarrow *If No, Go to Question 5*

4. In the last 6 months, when your child <u>needed care right</u> <u>away</u>, how often did your child get care as soon as he or she needed?

Never Sometimes Usually Always \Box_1 \Box_2 \Box_3 \Box_4

 In the last 6 months, did you make any appointments for a <u>check-up or routine care</u> for your child at a doctor's office or clinic?

 \square_1 Yes \square_2 No \Rightarrow *If No, Go to Question 7*

In the last 6 months, when you made an appointment for a <u>check-up or routine care</u> for your child at a doctor's office or clinic, how often did you get an appointment as soon as your

6

- In the last 6 months, <u>not</u> counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care?
- $\begin{array}{c} \square_{0} \quad \text{None} \rightarrow \textit{If None, Go to Question 16} \\ \square_{1} \quad 1 \text{ time} \\ \square_{2} \quad 2 \\ \square_{3} \quad 3 \end{array}$

 $\Box_4 \quad 4$ $\Box_5 \quad 5 \text{ to } 9$ $\Box_6 \quad 10 \text{ or more times}$

8. In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

 \square_1 Yes

<u>9</u>

In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers? Never Sometimes Usually Always

10. In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medicine for your child?

 $\square_1 \quad \text{Yes} \\ \square_2 \quad \text{No} \rightarrow If \text{ No, Go to Question 14}$

Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

11.

 \square_1 Yes \square_2 No

- 12. Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want your child to take a medicine?
- 2 No

13.

- When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

\square_2 No \rightarrow In the last 6 mon therapy for your Never \square_1	 Did anyone from or clinic help you for your child? □1 Yes □2 No In the last 6 month for your child? for your child? Therapy such as for your child? In the last 6 month for your child? In the last 6 month for your child? In the last 6 month for your child? No → In the last 6 month for your for your child? 	 19. Special medical medical equipm medical equipm medical equipm Never 20. In the last 6 mon medical equipm Never 21. Did anyone from or clinic help you for your child? 22. In the last 6 mon therapy such as for your child? 23. In the last 6 mon therapy for your Never 23. In the last 6 mon therapy for your Never 	 18. In the last 6 mory your child's doct your child's sche are in the last 6 mory medical equipm medical equipm medical equipm nedical equipm nedical equipm nedical equipm or clinic help your child? 20. In the last 6 mory our child? 21. Did anyone from or clinic help your child? 22. In the last 6 mory therapy such as for your child? 23. In the last 6 mory therapy for your herapy for your your your your your your your yo	 17. In the last 6 mor other health pre about your child □ 1 Yes □ 2 No → 18. In the last 6 mor your child's doct your child's doct your child's sche □ 1 Yes □ 2 No 19. Special medical wheelchair, neb In the last 6 mor medical equipm Never □ 1 Yes □ 1 Yes □ 2 No → 20. In the last 6 mor or clinic help yor for your child? □ 1 Yes □ 1 Yes □ 2 No → 21. Did anyone from or clinic help yor for your child? □ 1 Yes □ 2 No → 22. In the last 6 mor therapy such as for your child? □ 1 Yes □ 2 No → 23. In the last 6 mor therapy for your Never □ 1
b ightarrow If No, Go to Questicnonths, how often was iour child?	iom your child's nealth p you get special medical ? s nonths, did you get or th as physical, occupation: as physical, occupation: ? b \rightarrow <i>If No, Go to Questic</i> on onths, how often was i pur child?	:al equipment or device ebulizer, feeding tubes, nonths, did you get or tr oment or devices for you s \rightarrow <i>If No, Go to Questic</i> nonths, how often was i com your child's health r you get special medical ? s nonths, did you get or tr as physical, occupation: ? b \rightarrow <i>If No, Go to Questic</i> nonths, how often was i pur child?	nonths, did you get the octors or other health p chool or daycare? s s d Services ebulizer, feeding tubes, nonths, did you get or th oment or devices for you s oment or devices for you Sometimes Usu \Box_2 om your child's health p you get special medical ? om your child's health p you get special medical ? s o honths, did you get or th as physical, occupation; ? s o \rightarrow <i>If No, Go to Questic</i> our child?	nonths, did you need yo providers to contact a so sild's health or health ca so otors or other nealth ca chool or daycare? so al equipment or devices ebulizer, feeding tubes, nonths, did you get or the oment or devices for you soment or devices for you sometimes Usu \Box_2 \Box_2 or you get special medical pound you get or the nonths, did you get or the as physical, occupation; pound the you get or the physical; pound the you get physica
stion 25 as it easy to get this	cal equipment or devi cal equipment or devi r try to get special onal, or speech therap stion 25 as it easy to get this	ices include a walker, ices, or oxygen equipme r try to get any specia your child? stion 22 sually Always sually Always stion 25 r try to get special onal, or speech therap	r try to get special equipment or devi stion 22 stion 22 stion 22 stion 25 stion 25 stion 25	your child's doctors o a school or daycare ce care? stion 19 ne help you needed fr h providers in contact h providers in contact r try to get any specia your child? sually Sually Sually Sually Always Sually Always Stion 25 stion 25 stion 25
	rapy a	rapy ice, a cial	rapy acting acti	rapy acting acti
	34. In the docto N 35. Is you health	32. In the docto that v 33. In the 34. In the 34. In the docto N 35. Is you	31. In the 32. In the docto that v 33. In the 34. In the docto N 35. Is you	30. A per needs Does 31. In the 32. In the 33. In the 33. In the 34. In the 35. Is you health
$\square_1 \text{Yes} \\ \square_2 \text{No} \rightarrow \textit{If No,}$	Never Somet	$ \begin{array}{c} \begin{array}{c} & 4 \\ & & \\ & & \\ & 5 \text{ to 9} \\ & & \\ & & 10 \text{ or more t} \end{array} \end{array} $	In the last 6 months, he or her personal doctor \square_{0}^{2} No \rightarrow <i>If</i> No, \square_{1}^{2} 1 time \square_{2}^{2} 2 \square_{3}^{2} 3 \square_{4}^{2} 4 \square_{5}^{4} 5 to 9 \square_{6}^{4} 10 or more the doctor explain things allow that was easy to unders. And doctor listen carefully the Never Sometter carefully the Never Sometter carefully the Never Sometter carefully the Never Sometter carefully the last 6 months, he doctor show respect for Never Sometter carefully the syour child able to tall health care? \square_{1}^{1} Yes \square_{2}^{1} No \rightarrow <i>If</i> No,	Dur Child's Perso A personal doctor is the needs a checkup, has a Does your child have a Does your child have a a ves a > f No, a > f No,
No, Go to Quest	netimes Usua	<pre>ire times is about your child derstand? leastand? is, how often did yo is, how often did yo ly to you? ly to you? ly to wolfen did yo is, how often did yo t for what you hac metimes lsua lak with doctors: talk with doctors: </pre>	<pre>Vo, Go to Questio , how many times tor for care? If None, Go to Qu is about your child derstand? netimes Usua</pre>	rsonal Docto the one your chiles is a health probler e a personal docto vo, Go to Question vo, Go to Question vo, Go to Question if None, Go to Qu if None, Go to Qu is about your child derstand? netimes bout your child derstand? netimes bout your child derstand? usua bout you hac metimes bout you hac hac hac hac hac hac hac hac hac hac
sti	d you had t Jsually Jsually Jsually Jsually	bild yo bild yo bild yo bad Jsua Jsua	stion mession stion stion stion stion stion stion stick sti	child blerr octor
]	In the prom your child's health plan, doctor's office, help you get special medical equipment or devices child? Never Sometimes for a special for a special for what for what for what special such as physical, occupational, or speech therapy child? 34. In the last 6 months, how offer a doctor show respect for what for what for what for what for a speech therapy child? 1 Yes 34. In the last 6 months, how offer a doctor show respect for what for a speech therapy child? 34. In the last 6 months, how offer a doctor show respect for what for a speech therapy for what for wh	nedical equipment or devices include a walker, air, nebulizer, feeding tubes, or oxygen equipment.	$\frac{1}{2}$ to conths, did you get the help you needed from dis discors or other health providers in contacting dis school or daycare? $\frac{1}{2}$ No \rightarrow <i>Jf No, Go to</i> G $\frac{1}{2}$ No $\frac{1}{2}$ No $\frac{1}{2}$ No \rightarrow <i>Jf No, Go to</i> G $\frac{1}{2}$ No $\frac{1}{2}$ In the last 6 months, how man or her personal doctor for care or her personal doctor for eare or her personal doctor for care fully to you? 1 Never Sometimes 1 10 or more times about yo or her doctor listen carefully to you?	It is months, did you need your child's doctors or alth providers to contact a school or daycare center uur child's health or health care? Your Child's Personal needs a checkup, has a health Does your child have a person is doctors or other health providers in contacting d's doctor or daycare? 30. A personal doctor is the one y needs a checkup, has a health Does your child have a person is to months, did you get or try to get any special equipment or devices for your child? 31. In the last 6 months, how often is nebulizer, feeding tubes, or oxygen equipment. is to months, did you get or try to get special equipment or devices for your child? 32. In the last 6 months, how often was it easy to get special equipment or devices for your child? 32. In the last 6 months, how often doctor explain things about yo that was easy to understand? 1 Yes in from your child's health plan, doctor's office, helb you get special medical equipment or devices it de nonths, did you get or try to get special such as physical, occupational, or speech therapy thild? 33. In the last 6 months, how ofte doctor show respect for what in the last 6 months, how ofte doctor show respect for what in the last 6 months, how ofte doctor show respect for what in the last 6 months, how ofte doctor show respect for what is syour child able to talk with (health care?

Yes

you about how your child is feeling, growing, or behaving?

	ġ	18		47.		46.		45.	801			44.		43.	42.		41.
Worst specialist Best specialist possible possible	saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? 0 1 2 3 4 5 6 7 8 9 10	Me want to know your rating of the specialist your child	$□_0 \text{ None} \rightarrow \textit{If None, Go to Question 49}$ $□_1 \text{ 1 specialist}$ $□_2 \text{ 2}$ $□_3 \text{ 3}$ $□_4 \text{ 4}$	How many specialists has your child seen in the last 6 months?	for your child to see a specialist as soon as you needed? Never Sometimes Usually Always \Box_1 \Box_2 \Box_3 \Box_4	In the last 6 months, how often did you get an appointment	any appointments for your child to see a specialist?	Specialists are doctors like surgeons, heart doctors, allergy doctors who enertialize in	When you answer the next questions, do <u>not</u> include dental visits or care your child got when he or she stayed overnight in a hospital.	Getting Health Care from Specialists	your <u>tamily's</u> day-to-day lite?	Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect	child's day-to-day life?	\square_2 No \rightarrow <i>If No, Go to Question 45</i> Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your	Does your child have any medical, behavioral, or other health conditions that have lasted for more than <u>3 months</u> ?	0 1 2 3 4 5 6 7 8 9 10 1 1 1 1 1 1 1 1 1 1 Worst personal doctor Best personal doctor Best personal doctor possible possible	Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?
59.	58.		57.		56.		55.			54.		53.	52.	C F	л 2	50.	49.
\square_5^4 Poor In general, how would you rate your child's overall mental	In general, how would you rate your child's overall health?	About Your Child and You	Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?	Never Sometimes Usually Always \Box_1 \Box_2 \Box_3 \Box_4	In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?	medicines for your child? \square_1 Yes \square_2 No \rightarrow <i>If No, Go to Question 58</i>	In the last 6 months, did you get or refill any prescription		number would you use to rate your child's health plan? 0 1 2 3 4 5 6 7 8 9 10 0 1 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what	child's health plan easy to fill out? Never Sometimes Usually Always \Box_1 \Box_2 \Box_3 \Box_4	\square_2 No \Rightarrow <i>If No, Go to Question 54</i> In the last 6 months, how often were the forms from your	In the last 6 months, did your child's health plan give you any forms to fill out?	your child's health plan treat you with courtesy and respect? Never Sometimes Usually Always \Box_1 \Box_2 \Box_3 \Box_4	Never Sometimes Usually Always $\Box_1 \qquad \Box_2 \qquad \Box_3 \qquad \Box_4$ In the last 6 mentuls between did suprementation staff at	In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?	In the last 6 months, did you get information or help from customer service at your child's health plan? $\Box_1^1 \text{ Yes}_2 \text{ No} \Rightarrow If No, Go to Question 52$

In general, how would you rate your child's overall mental or emotional health?

59.

Please do not include any other correspondence.	, Yes	
PO Box 10810 Herndon, VA 20172-9904	. Has this problem lasted or is it expected to last for at least 12 months?	73.
Center for the Study of Services	\square_2 No \Rightarrow If No, Go to Question 74	
Please return the completed survey in the postage-paid envelope to:	or behavioral problem for which he or she needs or gets treatment or counseling?	
Thank You	. Does your child have any kind of emotional, developmental,	72.
 Answered the questions for me Translated the questions into my language Helped in some other way 	 Is this a condition that has lasted or is expected to last for at least 12 months? ¹ 	71.
83. How did that person help you? Mark one or more. A Read the questions to me B Wrote down the answers I gave	$\square_1 \text{ Yes}$ $\square_2 \text{ No } \rightarrow \textbf{If No, Go to Question 72}$	
survey in the postage-paid envelope.	. Is this because of any medical, behavioral, or other health condition?	70.
82. Did someone help you complete this survey? \Box_1 Yes \rightarrow If Yes, Go to Question 83 No \rightarrow Thank you. Please return the completed	$\square_{1} \text{Yes}$ $\square_{2} \text{No} \rightarrow If \text{ No, Go to Question 72}$	
\square_7 Someone else	. Does your child need or get special therapy such as physical,	69.
 Aunt or uncle Older brother or sister Other relative Legal guardian 	at least 12 months?	
\square_1 Mother or father \square_2 Grandparent	. Is this a condition that has lasted or is expected to last for	68.
81. How are you related to the child?	\Box_1 Yes \Box_2 No \Rightarrow <i>If No, Go to Question 69</i>	
\square_5 4-year college graduate \square_6 More than 4-year college degree	. Is this because of any medical, behavioral, or other health condition?	67.
Some high school, but did not graduate High school graduate or GED Some college or 2-year degree	\Box_1 Yes \Box_2 No \rightarrow <i>If No, Go to Question 69</i>	
have completed? \Box_1 8th grade or less	. Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?	66.
2 Female Female	□ 1 Yes □ 2 No	
79. Are you male or female? \Box_1 Male	. Is this a condition that has lasted or is expected to last for at least 12 months?	65.
\square_6 bs to 74 \square_7 75 or older	\square_1 Yes \square_2 No \Rightarrow <i>If No, Go to Question 66</i>	
a_{4}^{3} 45 to 54 a_{5}^{5} 55 to 64	. Is this because of any medical, behavioral, or other health condition?	64.
\square_1 18 to 24 \square_2 25 to 34 35 to 34	\Box_1 Yes \Box_2 No \rightarrow If No, Go to Question 66	
78. What is <u>your</u> age?	. Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?	63.
Native Hawaiian or other Pacific Islander American Indian or Alaska Native Other	L ₁ Yes	
 White Black or African-American Asian 	. Is this a condition that has lasted or is expected to last for at least 12 months?	62.
77. What is your child's race? Mark one or more.	\square_1 res \square_2 No \Rightarrow <i>If No, Go to Question 63</i>	
\square_2 No, not Hispanic or Latino	health condition?	

NCQA CALCULATION GUIDELINES FOR RATING AND COMPOSITE MEANS AND GLOBAL PROPORTIONS

NCQA's HEDIS 2018, Volume 3: Specifications for Survey Measures contains detailed guidelines for calculation of survey results. These guidelines include:

- Criteria for including a survey in the results calculation. A questionnaire must have the final disposition code of *Complete and Valid Survey* to be included in the calculation of plan-level scores.
- Rules for handling appropriately answered questions (i.e., questions that comply with survey skip-pattern instructions).
- Rules for handling inappropriately answered questions (e.g., unanswered questions, multiple-mark questions, questions that should have been skipped, and questions within a skip pattern of an inappropriately answered or skipped gate item).
- Denominator reporting thresholds. Health plans must achieve a denominator of at least 100 responses to obtain a reportable result. If the denominator for a particular survey result calculation is less than 100, NCQA assigns a measure result of "NA".
- Rules for calculating denominators for questions and composites. The denominator for a question is equal to the total number of responses to that question. The denominator for a composite is the average number of responses across all questions in the composite.
- Rules for calculating rolling average composites and question summary rates.
- Rules for handling changes in submission entity (i.e., if a health plan changes how it reports HEDIS/CAHPS results from one year to the next.)

MEAN SCORES (COMPOSITES, RATINGS, AND COORDINATION OF CARE)

Mean scores serve as the basis for NCQA Accreditation scoring. They range from 1 to 3, where 1 is the lowest possible score and 3 is the highest possible score.

There are two steps needed to calculate single-item (ratings and Coordination of Care) mean scores and three steps to calculate composite mean scores:

Step 1

Convert member responses to score values of 1, 2, or 3 according to the following rules:

Measure Used in Accreditation Scoring	Mean Scoring Scale Based on Responses
Composites and related items; Coordination of Care	Never or Sometimes = 1; Usually = 2; Always = 3
Ratings	<i>0</i> to <i>6</i> = 1; 7 or <i>8</i> = 2; <i>9</i> or <i>10</i> = 3

Step 2

For a rating question, calculate the mean of all responses. This is the rating mean. Follow the same procedure for the *Coordination of Care* measure. For a composite, calculate the mean or all responses *for each question in the composite*.

Step 3 (Composite Measures Only)

Calculate the mean of the question means. This is the composite mean. (Note: each question in a composite is weighted equally, regardless of how many members respond.)

The step-by-step calculation of the *Getting Care Quickly* composite mean score is illustrated in the example for the Adult Commercial product line below.

This composite score is comprised of two questions, Q4 and Q6. Suppose the following member responses were collected:

Member	Q4	Q6
1	Usually (2)	Never (1)
2	Sometimes (1)	Always (3)
3	Always (3)	
4	Usually (2)	Usually (2)
5	Always (3)	Always (3)

Missing responses are not assigned any values, and are not included in the denominator.

After the mean response for each question is calculated, the composite mean score, which is a mean of the means, is calculated.
$MEAN_{Q4} = (2 + 1 + 3 + 2 + 3) / 5 = 11 / 5 = 2.2000$

 $MEAN_{Q6} = (1 + 3 + 2 + 3) / 4 = 9 / 4 = 2.2500$

 $MEAN_{composite} = (2.2000 + 2.2500) / 2 = 2.2250$

In this example, the Getting Care Quickly composite mean score is 2.2250.

COMPOSITE GLOBAL PROPORTIONS

Global Proportions are *average* proportions of respondents who gave the plan a favorable rating on each question in a composite. There are three steps needed to calculate the composite global proportion:

Step 1

For each question in a composite, count the number of members who selected a favorable response option:

- For all composite questions except those in the *Shared Decision Making* composite, the favorable responses are Usually and Always.
- For the Shared Decision Making questions, the favorable response is Yes.

Step 2

For each question, determine the proportion of respondents rating favorably (i.e., Usually/Always or Yes).

Step 3

Calculate the average proportion rating favorably across all the questions in the composite. These are the composite global proportions. Note: each question in a composite is weighted equally, regardless of how many members respond.

Using the example above, here is an illustration of the step-by-step calculation of the *Getting Care Quickly* composite global proportion. Missing responses are not included in the denominator.

Response option	Q4	Q6	Global Proportion
Never or Sometimes	1/5=0.20	1/4=0.25	(0.20 + 0.25) / 2 = 0.2250
Usually	2 / 5 = 0.40	1/4=0.25	(0.40 + 0.25) / 2 = 0.3250
Always	2 / 5 = 0.40	2 / 4 = 0.50	(0.40 + 0.50) / 2 = 0.4500
Always or Usually	4 / 5 = 0.80	3 / 4 = 0.75	(0.80 + 0.75) / 2 = 0.7750

Therefore, 80.00 percent and 75.00 percent of members respectively provided favorable responses to the *Getting Care Quickly* questions Q4 and Q6. Averaging these two proportions yields the global proportion score of 77.50 percent for the *Getting Care Quickly* composite.