



LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Statutory Financial Statements and
Supplemental Information

December 31, 2019 and 2018

(With Independent Auditors' Report Thereon)

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Table of Contents

	Page(s)
Independent Auditors' Report	1–2
Statutory Financial Statements:	
Statements of Admitted Assets, Liabilities, and Capital and Surplus	3
Statements of Revenue and Expenses	4
Statements of Changes in Capital and Surplus	5
Statements of Cash Flow	6
Notes to Statutory Financial Statements	7–24
Supplemental Information	
Schedule 1 – Supplemental Summary Investment Schedule – December 31, 2019	25
Schedule 2 – Supplemental Investment Risk Interrogatories – December 31, 2019	26



KPMG LLP
Suite 900
10 South Broadway
St. Louis, MO 63102-1761

Independent Auditors' Report

The Audit Committee of the Board of Directors
Louisiana Healthcare Connections, Inc.:

We have audited the accompanying financial statements of Louisiana Healthcare Connections, Inc., which comprise the statutory statements of admitted assets, liabilities, and capital and surplus as of December 31, 2019 and 2018, and the related statutory statements of revenue and expenses, changes in capital and surplus, and cash flow for the years then ended, and the related notes to the statutory financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with statutory accounting practices prescribed or permitted by the Louisiana Department of Insurance. Management is also responsible for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinions.

Basis for Adverse Opinion on U.S. Generally Accepted Accounting Principles

As described in note 2 to the financial statements, the financial statements are prepared by the Company using statutory accounting practices prescribed or permitted by the Louisiana Department of Insurance, which is a basis of accounting other than U.S. generally accepted accounting principles. Accordingly, the financial statements are not intended to be presented in accordance with U.S. generally accepted accounting principles.

The effects on the financial statements of the variances between the statutory accounting practices described in note 2 and U.S. generally accepted accounting principles, although not reasonably determinable, are presumed to be material.



Adverse Opinion on U.S. Generally Accepted Accounting Principles

In our opinion, because of the significance of the variances between statutory accounting practices and U.S. generally accepted accounting principles discussed in the Basis for Adverse Opinion on U.S. Generally Accepted Accounting Principles paragraph, the financial statements referred to above do not present fairly, in accordance with U.S. generally accepted accounting principles, the financial position of the Company as of December 31, 2019 and 2018, or the results of its operations or its cash flows for the years then ended.

Opinion on Statutory Basis of Accounting

In our opinion, the financial statements referred to above present fairly, in all material respects, the admitted assets, liabilities, and surplus of the Company as of December 31, 2019 and 2018, and the results of its operations and its cash flow for the years then ended, in accordance with statutory accounting practices prescribed or permitted by the Louisiana Department of Insurance described in note 2.

Other Matter

Our audits were conducted for the purpose of forming an opinion on the financial statements as a whole. The supplementary information included in the Supplemental Summary Investments Schedule – December 31, 2019 and Supplemental Investment Risk Interrogatories – December 31 2019 is presented for purposes of additional analysis and is not a required part of the financial statements but is supplementary information required by the Louisiana Department of Insurance. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audits of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated in all material respects in relation to the financial statements as a whole.

KPMG LLP

St. Louis, Missouri
April 24, 2020

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Statutory Statements of Admitted Assets, Liabilities, and Capital and Surplus

December 31, 2019 and 2018

(Dollars in thousands, except per share amounts)

Admitted Assets	2019	2018
Bonds	\$ 112,489	93,203
Cash, cash equivalents, and short-term investments	166,041	209,352
Investment income due and accrued	864	691
Premiums receivable	225,268	198,811
Accrued retrospective premiums	70	—
Reinsurance receivable	92	—
Receivables on uninsured plans	76	94
Federal income tax recoverable	1,201	5,990
Net deferred tax asset	3,761	8,981
Amounts due from affiliates	3,914	20,000
Healthcare receivables	10,673	14,746
Goodwill	11,712	8,829
State income tax recoverable	—	554
Total admitted assets	<u>\$ 536,161</u>	<u>561,251</u>
Liabilities and Capital and Surplus		
Liabilities:		
Claims payable	\$ 155,187	138,801
Accrued medical incentive pool and bonus amounts	4,456	5,470
Unpaid claims adjustment expenses	2,182	2,046
General expenses due or accrued	3,388	1,018
Premium taxes accrued	38,229	38,618
Ceded reinsurance premiums payable	859	621
Amounts due to affiliates	—	378
Return of premiums payable	—	94,990
Hospital assessment payable	192,944	146,127
State income tax payable	660	—
Total liabilities	<u>397,905</u>	<u>428,069</u>
Capital and surplus:		
Common stock, no par value. Authorized, 5,000 shares; issued and outstanding, 1,000 shares	—	—
Gross paid-in and contributed surplus	306,191	306,191
Special surplus	43,283	—
Unassigned deficit	<u>(211,218)</u>	<u>(173,009)</u>
Total capital and surplus	<u>138,256</u>	<u>133,182</u>
Total liabilities and capital and surplus	<u>\$ 536,161</u>	<u>561,251</u>

See accompanying notes to statutory financial statements.

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Statutory Statements of Revenue and Expenses

Years ended December 31, 2019 and 2018

(Dollars in thousands)

	<u>2019</u>	<u>2018</u>
Revenue:		
Premium income	\$ 2,406,599	2,279,932
Expenses:		
Medical and hospital benefits	1,051,783	1,001,942
Other professional services	66,380	58,432
Emergency room	165,359	153,198
Prescription drugs	400,899	348,198
Aggregate write-ins for other hospital and medical	392,848	362,895
Incentive pool and bonus amounts	16,203	13,297
Reinsurance recoveries	(92)	—
Total medical and hospital expenses	2,093,380	1,937,962
Claims adjustment expenses	25,584	24,153
General administrative expenses	303,231	331,147
Total expenses	2,422,195	2,293,262
Investment income:		
Net investment income	7,174	4,192
Net realized capital loss (net of tax benefit of (\$2) and (\$2), respectively)	(6)	(6)
Loss before federal income taxes	(8,428)	(9,144)
Federal income tax (benefit) expense	(1,703)	8,852
Net loss	\$ <u>(6,725)</u>	<u>(17,996)</u>

See accompanying notes to statutory financial statements.

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)
Statutory Statements of Changes in Capital and Surplus
Years ended December 31, 2019 and 2018
(Dollars in thousands)

	Common stock	Gross paid-in and contributed surplus	Special surplus	Unassigned deficit	Total
Balance, December 31, 2017	\$ —	283,191	40,836	(214,555)	109,472
Paid-in surplus	—	23,000	—	—	23,000
Net loss	—	—	—	(17,996)	(17,996)
Change in net deferred income tax	—	—	—	8,872	8,872
Change in nonadmitted assets	—	—	—	9,834	9,834
Change in special surplus funds	—	—	(40,836)	40,836	—
Balance, December 31, 2018	—	306,191	—	(173,009)	133,182
Paid-in surplus	—	—	—	—	—
Net loss	—	—	—	(6,725)	(6,725)
Change in net deferred income tax	—	—	—	(4)	(4)
Change in nonadmitted assets	—	—	—	11,803	11,803
Change in special surplus funds	—	—	43,283	(43,283)	—
Balance, December 31, 2019	\$ —	306,191	43,283	(211,218)	138,256

See accompanying notes to statutory financial statements.

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Statutory Statements of Cash Flow

Years ended December 31, 2019 and 2018

(Dollars in thousands)

	<u>2019</u>	<u>2018</u>
Cash from operations:		
Premiums collected net of reinsurance	\$ 2,285,318	2,270,968
Benefits and loss-related payments	(2,073,385)	(1,953,377)
General administrative and claims adjustment expenses paid	(269,445)	(296,872)
Federal income taxes recovered	6,494	4,071
Net investment income	7,052	3,769
Net cash (used in) provided by operations	<u>(43,966)</u>	<u>28,559</u>
Cash from investments:		
Proceeds from investments sold, matured, or repaid	10,564	17,605
Cost of investments acquired	(29,909)	(86,445)
Net cash used in investments	<u>(19,345)</u>	<u>(68,840)</u>
Cash from financing and miscellaneous sources:		
Paid-in surplus	20,000	18,000
Net cash provided by financing and miscellaneous sources	<u>20,000</u>	<u>18,000</u>
Net change in cash, cash equivalents, and short-term investments	(43,311)	(22,281)
Cash, cash equivalents, and short-term investments, beginning of year	<u>209,352</u>	<u>231,633</u>
Cash, cash equivalents, and short-term investments, end of year	<u>\$ 166,041</u>	<u>209,352</u>
Supplemental schedule of noncash investing and financing activities:		
Paid-in surplus – due from parent	\$ —	20,000

See accompanying notes to statutory financial statements.

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Notes to Statutory Financial Statements

December 31, 2019 and 2018

(Dollars in thousands)

(1) Organization and Operations

Louisiana Healthcare Connections, Inc. (the Company) is wholly owned by Healthy Louisiana Holdings, LLC (HLH). Centene Corporation (Centene) owns all of the issued and outstanding shares of the Company's stock through HLH.

The Company was incorporated in October 2009 and is organized as a network model Health Maintenance Organization (HMO). It is subject to regulation by the Louisiana Department of Insurance (LDI). The Company holds a contract with the Louisiana Department of Health (LDH) to provide specified Medicaid core benefits and services to Medicaid recipients. On July 1, 2014, Community Health Solutions of America, Inc. (CHS) assigned its contract with LDH under the Bayou Health Shared Savings Program (SSP) to the Company. SSP serves a population substantially similar to the Company's original contract but on an administrative services only (ASO) basis. LDH ended the SSP as of January 31, 2015. The Company also holds a contract with the Centers for Medicare and Medicaid Services (CMS) to participate in the Medicare Advantage Program.

The Company was contracted with LDH to provide healthcare services to Medicaid eligible recipients through December 31, 2019. Revenue generated from the LDH contract accounted for 99.9% and 99.9% of premium income for the years ended December 31, 2019 and 2018, respectively. In January 2020, the Company began operating under a one-year emergency contract extension in response to protested contract awards. Louisiana's state procurement officer overturned the LDH's plan to award Medicaid contracts to four health plans, excluding the Company. According to the chief procurement officer, the state health department failed to follow state law or its own evaluation and bid guidelines in its award.

The Company contracts with CMS to provide healthcare services to Medicare eligible recipients. The contract is through December 31, 2019 and is renewable annually for successive one-year terms. Revenue generated from the CMS contract accounted for approximately 0.1% and 0.1% of health plan premiums for the years ended December 31, 2019 and 2018, respectively.

(2) Basis of Presentation and Significant Accounting Policies

The statutory financial statements of the Company are presented on the basis of accounting practices prescribed or permitted by LDI for determining and reporting the financial condition and the results of operations of an insurance company and for determining its solvency under Louisiana insurance law.

The State of Louisiana has adopted certain prescribed accounting policies found in the revised National Association of Insurance Commissioners' (NAIC) *Accounting Practices and Procedures Manual* (NAIC SAP), subject to any deviations prescribed or permitted by LDI (SAP). In 2019 and 2018, there were no differences between SAP and NAIC SAP that impacted the Company. SAP differs in certain respects from U.S. generally accepted accounting principles (GAAP) followed by other types of enterprises in determining their financial position, results of operations, and cash flow. The most significant variances are as follows:

- A. Under SAP, certain assets, designated as "nonadmitted assets" are excluded from the statutory statements of admitted assets, liabilities, and capital and surplus and are charged to unassigned deficit as follows:

	<u>2019</u>	<u>2018</u>
Goodwill	\$ 44,376	59,723
Intangible assets	2,065	3,341
Healthcare receivables	7,008	7,649
Prepaid expenses	273	28
Net deferred tax asset	<u>5,447</u>	<u>231</u>
Total nonadmitted assets	<u>\$ 59,169</u>	<u>70,972</u>

Under GAAP, such assets are included in the balance sheets subject to impairment and allowances.

- B. The statutory financial statements reflect certain assets and liabilities net of ceded reinsurance.
- C. Under SAP, debt securities are generally carried at amortized cost. Under GAAP, debt securities are carried at amortized cost only if there is both a positive intent and ability to hold to maturity. Otherwise, they are carried at fair value with unrealized gains and losses recognized in operations or accumulated other comprehensive income according to prescribed rules.
- D. Under SAP, the statements of cash flow reconcile to changes in cash, cash equivalents, and short-term investments with original maturities of one year or less. Under GAAP, the statements of cash flow reconcile to changes in cash and cash equivalents with a remaining maturity period of three months or less. The statutory statements of cash flow are presented in a specified format, which differs from the format prescribed by GAAP.
- E. Under SAP, net deferred income tax assets are admitted following the application of certain criteria with the resulting change in admitted deferred tax asset amount being credited directly to capital and surplus. Under GAAP and SAP, deferred income tax assets and liabilities are recorded for temporary differences between the reported amounts of assets and liabilities and those in the Company's income tax return. Changes to deferred income tax assets and liabilities are recorded in current operations under GAAP and directly to surplus under SAP.
- F. Comprehensive income is not determined for statutory reporting purposes, and there is no statement reflecting accumulated other comprehensive income.

The aggregate effect of the foregoing differences between SAP and GAAP has not been determined, but is presumed to be material.

(a) Management's Estimates

The preparation of statutory financial statements in conformity with the accounting practices prescribed or permitted by LDI requires management to make estimates and assumptions that affect the reported

amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the statutory financial statements and the reported amounts of revenue and expenses during the reporting period. Future events and their effects cannot be predicted with certainty; accordingly, the accounting estimates require the exercise of judgment. The accounting estimates used in the preparation of the financial statements will change as new events occur, as more experience is acquired, as additional information is obtained and as the operating environment changes. The Company evaluates and updates its assumptions and estimates on an ongoing basis and may employ outside experts to assist in the evaluation, as considered necessary. Actual results could differ from those estimates.

(b) Fair Value Measurements

In the normal course of business, the Company invests in various financial assets and incurs various financial liabilities. Fair values are disclosed for all financial instruments, whether or not such values are recognized in the statutory statements of admitted assets, liabilities, and capital and surplus. Management obtains quoted market prices or other observable inputs for these disclosures. The carrying amounts reported in the statutory statements of admitted assets, liabilities, and capital and surplus for cash and cash equivalents, premiums receivable, general expenses due or accrued, and certain other assets and liabilities are carried at cost, which approximates fair value because of their short-term nature.

(c) Bonds

Bonds are valued as prescribed by the NAIC and are generally carried at amortized cost with the accretion of discounts and amortization of premiums being computed under the scientific method. Realized gains and losses are calculated using the specific-identification method. Asset-backed securities are revalued using currently estimated cash flows and prepayment assumptions. A prospective adjustment methodology is used for all asset-backed securities.

The Company evaluates all of its bonds for impairment based on current market prices, economic conditions, and the financial condition of the issuer. Investments that have declines in fair value below cost, which are judged to be other than temporary, are written down to estimated fair value. Factors considered in evaluating whether a decline in value is other than temporary include: (1) whether the decline is substantial, (2) the Company's ability and intent to retain the investment for a period of time sufficient to allow for an anticipated recovery in value, (3) the duration and extent to which the fair value has been less than cost, and (4) the financial condition and near-term prospects of the issuer in relation to the anticipated recovery period. There were no charges recorded in 2019 and 2018 related to other-than-temporary impairments.

Investment securities are exposed to various risks, such as interest rate risk, market risk, and credit risk. Due to the level of risk associated with certain investment securities and the level of uncertainty related to changes in the value of investment securities, it is at least reasonably possible that changes in risks in the near term would materially affect the amounts reported in the statutory statements of admitted assets, liabilities, and capital and surplus or the statutory statements of revenue and expenses.

(d) Cash, Cash Equivalents, and Short-Term Investments

Cash, cash equivalents, and short-term investments consist of cash on deposit and investments with an original maturity, upon acquisition, of less than one year.

(e) Restricted Assets

Under LDI regulations, the Company is required to maintain certain insolvency deposits of no less than \$1,000 in a custodial account for the protection of enrollees. The Company is entitled to receive interest income on these deposits. At December 31, 2019 and 2018, assets in the amount of \$1,000 were on

deposit with government authorities or trustees as required by law and are invested in certificates of deposit and presented within cash, cash equivalents, and short-term investments.

(f) *Investment Income Due and Accrued*

The Company recognizes investment income when earned. Investment income due and accrued is recorded for investment income earned as of the reporting date but collected in a subsequent period. The Company performs an evaluation of these receivables to determine whether an impairment exists. No impairment charges were recorded during 2019 or 2018.

(g) *Premium Income and Related Receivables*

Premium income is recognized in the period in which members are entitled to receive covered services. Premiums collected in advance of the month for which coverage applies are deferred and recorded as premiums received in advance. Premiums due to the Company are recorded as premium receivables and are recorded net of an allowance based on historical trends and management's judgment on the collectability of these accounts. As of December 31, 2019 and 2018, no allowance was deemed necessary based on the Company's evaluation. In addition to a monthly capitation payment, the Company also receives payments for childbirths. These payments are recognized as revenue based on the date of the delivery.

Premiums receivable consists of amounts due from LDH and CMS. Amounts receivable under government-insured plans, including amounts over 90 days due that qualify as accident and health contracts, are admitted assets under SAP. Amounts receivable under government-insured plans include, but are not limited to, receivables under Medicare, Medicaid, and similarly funded government insured plans. The Company had \$0 and \$1,048 in premiums receivable over 90 days as of December 31, 2019 and 2018, respectively, which were included in admitted assets.

(h) *Reinsurance*

The Company limits its risk of certain catastrophic losses by maintaining reinsurance coverage. Premium income is recorded net of ceded reinsurance premiums. Total medical and hospital expenses are recorded net of reinsurance recoveries. The Company is liable in the event its reinsurer is unable to meet its obligations.

The Company recognizes receivables for reinsurance recoveries on paid losses that remain outstanding as of period-end.

(i) *Receivables on Uninsured Plans*

The Company carried a receivable of \$76 and \$94 related to the Medicare Part D low-income member cost sharing and catastrophic reinsurance subsidies, as of December 31, 2019 and 2018, respectively.

(j) *Income Taxes*

Deferred tax assets and liabilities are recorded for the future tax consequences attributable to differences between the statutory financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled.

Valuation allowances are provided when it is considered more likely than not that deferred tax assets will not be realized. In determining if a deductible temporary difference or net operating loss can be realized, the Company considers future reversals of existing taxable differences, future taxable income, taxable income in prior carryback periods and tax planning strategies.

For the years ended December 31, 2019 and 2018, the Company filed a consolidated federal income tax return with Centene and its other subsidiaries. In accordance with the group's tax allocation agreement, the subsidiaries reimburse or recover from Centene their portion of the income taxes as calculated on a separate company basis.

(k) Healthcare Receivables

Healthcare receivables consist of pharmaceutical rebate receivables admitted in accordance with Statements of Statutory Accounting Principles (SSAP) No. 84, *Certain Healthcare Receivables and Receivables under Government Insured Plans*. The Company records pharmaceutical rebate receivables based on actual utilization and estimated rebate rates. Accordingly, the Company recorded admitted healthcare receivables as of December 31, 2019 and 2018 in the amount of \$10,673 and \$14,746, respectively.

(l) Goodwill

The Company purchased all assets from CHS related to Bayou Health, including, but not limited to, their SSP contract effective July 1, 2014. This transaction gave the Company the right to provide administrative services to approximately 210,000 Bayou Health members. Investment in the transaction was recorded using the statutory purchase method.

SSAP No. 68, *Business Combinations and Goodwill*, states that positive goodwill is limited to 10% of the acquiring entity's capital and surplus as required to be shown on the statutory statements of admitted assets, liabilities, and capital and surplus of the reporting entity for its most recently filed statement excluding any net positive goodwill, electronic data processing equipment and operating system software, and net deferred tax assets. Accordingly, the Company admitted goodwill related to the acquisition in the amount of \$11,712 and \$8,829 as of December 31, 2019 and 2018, respectively. Amortization expense recorded in general administrative expenses was \$12,464 for the years ended December 31, 2019 and 2018. There were no indications of goodwill impairment as of and during the years ended December 31, 2019 and 2018.

(m) Claims Payable and Unpaid Claims Adjustment Expenses

Claims payable includes claims reported but not yet paid, or inventory, and estimates for claims incurred but not reported, or IBNR. Unpaid claims adjustment expenses include estimates for the costs necessary to process unpaid claims. The Company estimates its medical claims liability using actuarial methods that are commonly used by health insurance actuaries and meet Actuarial Standards of Practice. These actuarial methods consider factors such as historical data for payment patterns, cost trends, product mix, seasonality, utilization of healthcare services, and other relevant factors.

Actuarial Standards of Practice generally require that claims payable estimates be adequate to cover obligations under moderately adverse conditions. Moderately adverse conditions are situations in which the actual claims are expected to be higher than the otherwise estimated value of such claims at the time of estimate. In many situations, the claims amounts ultimately settled will be different than the estimate that satisfies the Actuarial Standards of Practice. The Company includes in its IBNR an estimate for claims payable under moderately adverse conditions, which represents the risk of adverse deviation of the estimates in its actuarial method of reserving.

The Company uses its judgment to determine the assumptions to be used in the calculation of the required estimates. The assumptions it considers when estimating IBNR include, without limitation, claims receipt and payment experience (and variations in that experience), changes in membership, provider billing practices, healthcare service utilization trends, cost trends, product mix, seasonality, prior authorization of medical services, benefit changes, known outbreaks of disease or increased

incidence of illness such as influenza, provider contract changes, changes to fee schedules, and the incidence of high dollar or catastrophic claims.

The Company's development of the medical claims liability estimate is a continuous process, which it monitors and refines on a monthly basis as additional claims receipts and payment information becomes available. As more complete claim information becomes available, the Company adjusts the amount of the estimates and includes the changes in estimates in medical costs in the period in which the changes are identified. In every reporting period, the operating results include the effects of more completely developed medical claims liability estimates associated with previously reported periods. The Company consistently applies its reserving methodology from period to period. As additional information becomes known, it adjusts the actuarial model accordingly to establish medical claims liability estimates. Management believes the amount of medical claims payable is reasonable and adequate to cover the Company's liability for unpaid claims as of December 31, 2019 and 2018; however, actual claim payments may differ from established estimates.

(n) *Accrued Medical Incentive Pool and Bonus Amounts*

The Company participates in a physician incentive plan with certain contracted primary care providers. This plan is designed to encourage the delivery of quality care to members. Amounts are accrued and expensed as certain quality metrics are met.

(o) *General Expenses Due or Accrued*

The Company records general expenses due or accrued for those direct costs associated with operations incurred as of the reporting date but paid in a subsequent period.

(p) *Premium Taxes Accrued*

During 2019 and 2018, the Company incurred a premium tax equal to 5.5% of premium revenue. The Company records premium tax revenue and expense within premium income and general administrative expenses, respectively. During 2019 and 2018, the Company recorded premium tax income and expense of \$132,276 and \$122,291, respectively.

(q) *Return of Premiums Payable*

The Company's agreement with LDH contains a profit risk corridor provision, whereby a portion of the premiums paid to the Company may be refunded. The Company estimates the return of premium payable based upon actual profits compared to the corridor established by LDH. The estimates made throughout the reporting period are reported as changes in premiums. At December 31, 2019 and 2018, the Company recorded liabilities of \$0 and \$94,990, respectively.

(r) *Hospital Assessment Payable*

Hospital assessment payable consists of amounts payable to hospitals, physicians, and ambulance providers to compensate them for serving Medicaid members. These amounts are a component of the premium revenue earned under the Company's at-risk contract with LDH and are made on a pass-through basis. The Company records hospital assessment revenue and expense within premium income and aggregate write-ins for other hospital and medical, respectively.

(s) *Medical and Hospital Expenses*

The Company contracts with various healthcare providers for the provision of certain related medical care to its members. Medical claims are submitted by providers and processed in accordance with the terms of the contract. Additionally, the Company compensates some providers on a capitation basis. The amount of the capitation payments and the frequency of the distributions to the provider are based on contractual arrangements.

The cost of other healthcare services provided or contracted for is accrued in the period in which it is provided to a member based in part on estimates, including an accrual for medical services provided but not reported. Such costs include payments to primary care physicians, specialists, hospitals, outpatient care facilities, pharmaceuticals, and other medical services and the costs associated with managing the extent of such care.

(t) General Administrative Expenses

The Company has a management services agreement with Centene Management Company, LLC (CMC). Under the agreement, the Company pays CMC a management fee based on a percentage of its gross monthly revenue recognized through the contracts with LDH and CMS, for which CMC provides the services necessary to manage the business operations of the Company and assumes responsibility for all associated costs. CMC assumes responsibility for program planning and development, management information systems, financial systems and services, facilities arrangement, claims administration, provider and enrollee services and records, case management, care coordination, utilization and peer review, and quality assurance/quality improvement. In addition, under the agreement, the Company also pays other direct costs associated with the business not covered by the management services agreement.

(u) Dividend Restrictions

The amount of dividends that can be paid by the Company to its shareholder is limited by statute and subject to prior approval from the Commissioner of the LDI. All dividends must be paid from surplus that is fully paid in cash, unimpaired, and beyond the minimum surplus required and all other liabilities equal to 15% of its capital stock. This restriction does not apply to an issuer when its paid-in capital and surplus exceeds the minimum required by 100%. No dividends were declared or paid by the Company during the year ended December 31, 2019 or 2018.

(v) Reclassifications

Certain reclassifications have been made to prior year amounts to conform to the current year presentation.

(3) Bonds

The amortized cost and estimated fair values of investments in bonds at December 31, 2019 and 2018 are as follows:

December 31, 2019				
	Amortized cost	Gross unrealized gains	Gross unrealized losses	Fair value
Industrial and miscellaneous	\$ 80,506	2,580	25	83,061
Mortgage-backed securities	10,503	353	1	10,855
Special revenue and assessments	14,420	297	58	14,659
U.S. government obligations	5,063	171	3	5,231
Non U.S. government obligations	1,997	88	—	2,085
Total	\$ 112,489	3,489	87	115,891

December 31, 2018				
	Amortized cost	Gross unrealized gains	Gross unrealized losses	Fair value
Industrial and miscellaneous	\$ 74,277	285	332	74,230
Mortgage-backed securities	7,896	48	22	7,922
Special revenue and assessments	6,186	29	15	6,200
U.S. government obligations	3,347	28	—	3,375
Non U.S. government obligations	1,497	29	—	1,526
Total	\$ 93,203	419	369	93,253

The above tables exclude short-term bonds classified as cash, cash equivalents, and short-term investments of \$2,500 and \$7,815 at December 31, 2019 and 2018, respectively.

The fair values of the Company's bonds are evaluated based on NAIC designations set forth by the Securities Valuation Office (SVO). The SVO does not provide fair values for certain of the Company's bonds. As such, the Company utilizes independent pricing services to estimate fair market value for bonds, which are not actively traded on the measurement date or for which the SVO does not provide fair market values.

The following tables illustrate the gross unrealized losses included in the Company's investment portfolio aggregated by investment category. The tables also illustrate the length of time the securities have been in an unrealized loss position as of December 31, 2019 and 2018:

December 31, 2019						
	Decline for less than 12 months			Decline for greater than 12 months		
	Amortized cost	Fair value	Difference	Amortized cost	Fair value	Difference
Industrial and miscellaneous	\$ 2,665	2,648	17	1,580	1,572	8
Mortgage-backed securities	566	565	1	—	—	—
Special revenue and assessments	5,001	4,943	58	—	—	—
U.S. government obligations	250	247	3	—	—	—
Total	\$ 8,482	8,403	79	1,580	1,572	8

December 31, 2018						
	Decline for less than 12 months			Decline for greater than 12 months		
	Amortized cost	Fair value	Difference	Amortized cost	Fair value	Difference
Industrial and miscellaneous	\$ 25,825	25,573	252	7,645	7,566	79
Mortgage-backed securities	1,286	1,278	8	582	568	14
Special revenue and assessments	1,320	1,316	4	429	417	12
U.S. government obligations	—	—	—	—	—	—
Total	\$ 28,431	28,167	264	8,656	8,551	105

The Company views the decrease in value of all of the securities with unrealized capital losses at December 31, 2019, and 2018 as temporary, expects recovery in fair value, anticipates continued

payments under the terms of the securities, and has the intent and ability to hold these securities until maturity or recovery in fair value occurs. As such, no impairment of these securities was recorded as of December 31, 2019 and 2018, or during the year then ended.

The amortized cost and fair value of debt securities at December 31, 2019, by contractual maturity, are shown below. Actual maturities may differ due to call or prepayment options.

	Amortized cost	Statutory fair value
Due one year or less	\$ 16,173	16,236
Due after one year through five years	68,644	70,933
Due after five years through ten years	26,557	27,594
Due after ten years or more	1,115	1,128
Total	\$ 112,489	115,891

Proceeds from sales of investments in debt securities during 2019 and 2018 were \$7,194 and \$13,640, respectively. Proceeds from maturities, repayments and other disposals of investments in debt securities during 2019 and 2018 were \$3,370 and \$3,965, respectively. Gross realized losses for the years ended December 31, 2019 and 2018 were \$8 and \$8, respectively.

Net investment income for the years ended December 31, 2019 and 2018 was as follows:

	2019	2018
Interest income:		
Bonds	\$ 3,622	1,265
Cash, cash equivalents, and short-term investments	3,655	2,995
Investment expenses	(103)	(68)
Net investment income	\$ 7,174	4,192

(4) Fair Value of Financial Instruments

Assets and liabilities recorded at fair value in the statutory statements of admitted assets, liabilities, and capital and surplus are categorized based upon the extent to which the fair value estimates are based upon observable or unobservable inputs. Level inputs are as follows:

Level input	Input definition
Level I	Inputs are unadjusted, quoted prices for identical assets or liabilities in active markets at the measurement date
Level II	Inputs other than quoted prices included in Level I that are observable for the asset or liability through corroboration with market data at the measurement date
Level III	Unobservable inputs that reflect management's best estimate of what market participants would use in pricing the asset or liability at the measurement date

The carrying values and estimated fair values of the Company's financial instruments at December 31, 2019 and 2018 were as follows:

December 31, 2019						
	Aggregate fair value	Admitted assets	Level 1	Level 2	Level 3	Not practicable (carrying value)
Cash	\$ 108,541	108,541	108,541	—	—	—
Cash equivalents	57,500	57,500	57,500	—	—	—
Bonds	115,891	112,489	—	115,891	—	—
Total	<u>\$ 281,932</u>	<u>278,530</u>	<u>166,041</u>	<u>115,891</u>	<u>—</u>	<u>—</u>
December 31, 2018						
	Aggregate fair value	Admitted assets	Level 1	Level 2	Level 3	Not practicable (carrying value)
Cash	\$ 155,032	155,032	155,032	—	—	—
Cash equivalents	53,701	53,700	53,701	—	—	—
Short-term investments	620	620	—	620	—	—
Bonds	93,253	93,203	—	93,253	—	—
Total	<u>\$ 302,606</u>	<u>302,555</u>	<u>208,733</u>	<u>93,873</u>	<u>—</u>	<u>—</u>

(5) Reinsurance

During 2019 and 2018, the Company obtained reinsurance coverage from an unaffiliated insurance entity equal to 90% of hospital inpatient services in excess of \$1,250 per covered person per agreement term up to a \$3,000 maximum per member per agreement term. Reimbursement for services provided at hospitals is subject to coinsurance provisions. Eligible hospital expenses are limited to an average daily maximum of \$15 in 2019 and 2018.

Under these agreements, the Company recorded ceded premiums of \$706 and \$821 for the years ended December 31, 2019 and 2018 and ceded reinsurance premiums payable of \$859 and \$621 as of December 31, 2019 and 2018, respectively. The Company recorded reinsurance recoveries of \$92 and \$0 for the years ended December 31, 2019 and 2018 and reinsurance receivables of \$92 and \$0, respectively.

(6) Income Taxes

The December 31, 2019 and 2018 balances and related disclosures are calculated and presented pursuant to SSAP No. 101, *Income Taxes*.

The net deferred tax asset (liability) at December 31, 2019 and 2018 is comprised of the following components:

	2019			2018			Change		
	Ordinary	Capital	Total	Ordinary	Capital	Total	Ordinary	Capital	Total
Total gross deferred tax assets	\$ 15,997	—	15,997	19,490	—	19,490	(3,493)	—	(3,493)
Valuation allowance adjustment	(6,569)	—	(6,569)	(10,049)	—	(10,049)	3,480	—	3,480
Adjusted gross deferred tax assets	9,428	—	9,428	9,441	—	9,441	(13)	—	(13)
Total gross deferred tax liabilities	(220)	—	(220)	(229)	—	(229)	9	—	9
Net deferred tax assets	9,208	—	9,208	9,212	—	9,212	(4)	—	(4)
Total deferred tax assets nonadmitted	(5,447)	—	(5,447)	(231)	—	(231)	(5,216)	—	(5,216)
Net admitted deferred tax assets	\$ 3,761	—	3,761	8,981	—	8,981	(5,220)	—	(5,220)

The amount of adjusted gross deferred tax assets admitted at December 31, 2019 and 2018 is as follows:

	2019			2018			Change		
	Ordinary	Capital	Total	Ordinary	Capital	Total	Ordinary	Capital	Total
Federal income tax recoverable by loss carryback	\$ 3,761	—	3,761	8,981	—	8,981	(5,220)	—	(5,220)
Expected to be realized (lesser of i. or ii.)	—	—	—	—	—	—	—	—	—
i Expected to be realized	—	—	—	—	—	—	—	—	—
ii Surplus limitation	—	—	—	17,306	—	17,306	(17,306)	—	(17,306)
DTL offset	220	—	220	229	—	229	(9)	—	(9)
Total admitted under 11.a.-11.c.	3,981	—	3,981	9,210	—	9,210	(5,229)	—	(5,229)
Deferred tax liabilities	(220)	—	(220)	(229)	—	(229)	9	—	9
Net admitted deferred tax asset/liability under 11.a.-11.c.	\$ 3,761	—	3,761	8,981	—	8,981	(5,220)	—	(5,220)

The information used in the expected to be realized calculation consists of the following:

	2019	2018
Authorized control level risk-based capital ratio without net deferred tax assets	199 %	351 %
Adjusted capital and surplus	\$ 122,784	115,372

Tax planning strategies have not been used to admit deferred tax assets. Deferred tax liabilities have been established for all temporary differences.

The change in deferred income taxes reported in surplus before consideration of nonadmitted assets is comprised of the following components:

	2019	2018	Change
Total deferred tax assets	\$ 15,997	19,490	(3,493)
Total deferred tax liabilities	(220)	(229)	9
Net deferred tax assets	15,777	19,261	(3,484)
Statutory valuation allowance adjustment	(6,569)	(10,049)	3,480
Net deferred tax assets after statutory valuation allowance	\$ 9,208	9,212	(4)

Current income taxes incurred consist of the following major components:

	2019	2018
Current year tax expense	\$ (1,699)	9,068
Tax on capital losses	(2)	(2)
Prior year adjustments	(4)	(216)
Current income tax (benefit) expense	\$ (1,705)	8,850

Deferred income tax assets and liabilities at December 31, 2019 and 2018 consist of the following major components:

	2019			2018			Change		
	Ordinary	Capital	Total	Ordinary	Capital	Total	Ordinary	Capital	Total
Discounting of unpaid losses and LAE	\$ 518	—	518	1,592	—	1,592	(1,074)	—	(1,074)
Accrued liabilities	—	—	—	6	—	6	(6)	—	(6)
Nonadmitted assets	1,524	—	1,524	1,612	—	1,612	(88)	—	(88)
Goodwill and intangible amortization	13,955	—	13,955	16,280	—	16,280	(2,325)	—	(2,325)
Total adjusted gross deferred tax assets	15,997	—	15,997	19,490	—	19,490	(3,493)	—	(3,493)
Valuation allowance adjustment	(6,569)	—	(6,569)	(10,049)	—	(10,049)	3,480	—	3,480
Total adjusted gross deferred tax assets	9,428	—	9,428	9,441	—	9,441	(13)	—	(13)
Nonadmitted deferred tax assets	(5,447)	—	(5,447)	(231)	—	(231)	(5,216)	—	(5,216)
Admitted deferred tax assets	3,981	—	3,981	9,210	—	9,210	(5,229)	—	(5,229)
Deferred tax liabilities:									
Investments	(40)	—	(40)	(9)	—	(9)	(31)	—	(31)
Policyholder reserves	(161)	—	(161)	(214)	—	(214)	53	—	53
Other	(19)	—	(19)	(6)	—	(6)	(13)	—	(13)
Total deferred tax liabilities	(220)	—	(220)	(229)	—	(229)	9	—	9
Net admitted deferred tax asset	\$ 3,761	—	3,761	8,981	—	8,981	(5,220)	—	(5,220)

The valuation allowance adjustment to gross deferred tax assets as of December 31, 2019 and 2018 was \$6,569 and \$10,049, respectively. The net change in the total valuation allowance adjustments for the period ended December 31, 2019 was a decrease of \$3,480.

The Company's income tax incurred and change in deferred income tax differs from the amount obtained by applying the federal statutory rate to income before income taxes as follows:

	<u>2019</u>	<u>2018</u>
Current income tax (benefit) expense	\$ (1,703)	8,852
Tax on capital losses	(2)	(2)
Change in deferred income tax (without tax on unrealized gains and losses)	<u>4</u>	<u>(8,872)</u>
Total income tax benefit reported	\$ <u><u>(1,701)</u></u>	<u><u>(22)</u></u>
Loss before taxes	\$ (8,428)	(9,144)
	<u>21 %</u>	<u>21 %</u>
Expected income tax benefit at statutory rate	(1,770)	(1,920)
Increase (decrease) in actual tax reported resulting from:		
a. Tax-exempt interest	(28)	(17)
b. Health insurer fee	—	8,851
c. Meals and entertainment	10	8
d. Statutory valuation allowance adjustment	(3,480)	(9,058)
e. Deferred taxes on nonadmitted assets	3,574	2,114
g. Other	<u>(7)</u>	<u>—</u>
Total income tax benefit reported	\$ <u><u>(1,701)</u></u>	<u><u>(22)</u></u>

As of December 31, 2019, the Company had \$0 net operating loss carryforwards available for tax purposes.

The amounts of federal income taxes incurred that are available for recoupment in the event of future net losses are as follows:

	Ordinary	Capital	Total
Year:			
2019	\$ —	—	—
2018	9,208	—	9,208
	<u>\$ 9,208</u>	<u>—</u>	<u>9,208</u>

The aggregate amount of deposits admitted under Section 6603 of the Internal Revenue Code is \$0.

The Company does not expect a significant increase in tax contingencies within 12 months of December 31, 2019.

The Company's federal income tax return is consolidated with:

Absolute Total Care, Inc.	Envolve Benefit Options, Inc.	Kentucky Spirit Health Plan, Inc.
AcariaHealth Pharmacy #11, Inc.	Envolve Captive Insurance Company, Inc.	LBB Industries, Inc.
AcariaHealth Pharmacy #12, Inc.	Envolve Dental IPA of New York, Inc.	LiveHealthier, Inc.
AcariaHealth Pharmacy #13, Inc.	Envolve Dental of Florida, Inc.	LSM Holdco, Inc.
AcariaHealth Pharmacy #14, Inc.	Envolve Dental of Texas, Inc.	Magnolia Health Plan, Inc.
AcariaHealth Pharmacy, Inc.	Envolve Dental, Inc.	Managed Health Network
AcariaHealth Solutions, Inc.	Envolve Holdings, Inc.	Managed Health Services Illinois, Inc.
AcariaHealth, Inc.	Envolve Optical, Inc.	Managed Health Services Insurance Corporation
Access Medical Acquisition, Inc.	Envolve PeopleCare, Inc.	Mauli Ola Health and Wellness, Inc.
Access Medical Group of Florida City, Inc.	Envolve Pharmacy Solutions, Inc.	MHM Maryland, Inc.
Access Medical Group of Hialeah, Inc.	Envolve Total Vision, Inc.	MHM Ohio, Inc.
Access Medical Group of Miami, Inc.	Envolve Vision Benefits, Inc.	MHM Services, Inc.
Access Medical Group of North Miami Beach, Inc.	Envolve Vision IPA of New York, Inc.	MHN Global Services, Inc.
Access Medical Group of Opa-Locka, Inc.	Envolve Vision of Florida, Inc.	MHN Government Services - Guam, Inc.
Access Medical Group of Perrine, Inc.	Envolve Vision of Texas, Inc.	MHN Government Services - International, Inc.
Access Medical Group of Tampa II, Inc.	Envolve Vision, Inc.	MHN Government Services - Puerto Rico, Inc.
Access Medical Group of Tampa III, Inc.	Envolve, Inc.	MHS Consulting International, Inc.
Access Medical Group of Tampa, Inc.	FH Assurance Company	MHS Travel & Charter, Inc.
Access Medical Group of Westchester, Inc.	Granite State Health Plan, Inc.	Michigan Complete Health, Inc.
Agate Resources, Inc.	Hallmark Life Insurance Company	National Pharmacy Services, Inc.
Ambetter of North Carolina, Inc.	Health Net Access, Inc.	Nebraska Total Care, Inc.
Arkansas Health & Wellness Health Plan, Inc.	Health Net Community Solutions of Arizona, Inc.	New York Quality Healthcare Corporation
Bankers Reserve Life Insurance Company of Wisconsin	Health Net Community Solutions, Inc.	New York Rx, Inc.
Blue Sky Health Plan, Inc.	Health Net Health Plan of Oregon, Inc.	Next Door Neighbors, Inc.
Bridgeway Health Solutions of Arizona, Inc.	Health Net Life Insurance Company	NovaSys Health, Inc.
Buckeye Community Health Plan, Inc.	Health Net Life Reinsurance Company	Oklahoma Complete Health, Inc.
Buckeye Health Plan Community Solutions, Inc.	Health Net of Arizona Administrative Services, Inc.	Patriots Holding Co.
Calibrate Acquisition Co.	Health Net of Arizona, Inc.	Peach State Health Plan, Inc.
California Health and Wellness Plan	Health Net of California Real Estate Holdings, Inc.	Pennsylvania Health & Wellness, Inc.
Carolina Complete Health Holding Company Partnership	Health Net of California, Inc.	Pennsylvania Health Care Plan, Inc.
Carolina Complete Health, Inc.	Health Net Pharmaceutical Services	QCA Health Plan, Inc.
CBHSP Arizona, Inc.	Health Net Services, Inc.	QualChoice Life and Health Insurance Company, Inc.
Celtic Group, Inc.	Health Plan Real Estate Holding, Inc.	QualMed Plans for Health of Pennsylvania, Inc.
Celticare Health Plan of Massachusetts, Inc.	HealthSmart Benefit Solutions, Inc.	QualMed Plans for Health of Western Pennsylvania, Inc.
Cenpatco of Arizona, Inc.	HealthSmart Care Management Solutions, LP	QualMed, Inc.
Cenpatco of California, Inc.	HealthSmart Information Systems, Inc.	RX Direct, Inc.
Centene Company of Texas, LP	HealthSmart Preferred Care II, LP	Salus Administrative Services, Inc.
Centene Corporation	HealthSmart Preferred Network II, Inc.	SilverSummit Healthplan, Inc.
Centene Escrow II Corporation	HealthSmart Primary Care Clinics, LP	Sunflower State Health Plan, Inc.
Centene Health Plan Holdings, Inc.	HealthSmart Rx Solutions, Inc.	Sunshine Health Community Solutions, Inc.
Centene Venture Company Alabama Health Plan, Inc.	Healthy Missouri Holdings, Inc.	Sunshine State Health Plan, Inc.
Centene Venture Company Florida	Healthy Oklahoma Holdings, Inc.	Superior Health Community Solutions, Inc.

Centene Venture Company Illinois
Centene Venture Company Indiana, Inc.
Centene Venture Company Kansas
Centene Venture Company Michigan
Centene Venture Company Tennessee
Community Medical Holdings Corp.
Coordinated Care Corporation
Coordinated Care of Washington, Inc.
Delaware First Health Plan, Inc.
District Community Care, Inc.
Envolve - New York, Inc.

Healthy Washington Holdings, Inc.
Home State Health Plan, Inc.
HomeScripts.com, LLC
IHG Holdings, Inc.
IlliniCare Health Plan, Inc.
Integrated Mental Health Services, 501(A)
Integrated Pharmacy Systems, Inc.
Interpreta Holdings, Inc.
Interpreta, Inc.
Iowa Total Care, Inc.
Isla Holding Co., Inc.

Superior HealthPlan, Inc.
Tennessee Total Care, Inc.
Trillium Community Health Plan, Inc.
U.S. Medical Management Holdings, Inc.
University Health Plans, Inc.
Virginia Total Care, Inc.
VPA of Texas, PLLC
VPA, P.C.
Wellington Merger Sub II, Inc.
Western Sky Community Care, Inc.

The method of allocation among companies is subject to a written agreement whereby allocation is made primarily on a separate company basis using the percentage method pursuant to provisions of IRC Sections 1502 and 1552 and Treasury Regulations 1.1502 and 1.1552. This percentage method allocates a tax asset (i.e., intercompany receivable) for any benefit derived by the consolidated group for the member's losses or credits that offset consolidated taxable income. In accordance with the tax sharing agreement, each member shall pay to Centene or receive from Centene the amount of tax liability or benefit reported on each member's pro forma federal income tax return within 90 days of the date Centene files its consolidated federal income tax return.

(7) Claims Payable

Following is a summary of claims-related expenses and payments during 2019 and 2018:

	<u>2019</u>	<u>2018</u>
Balance at January 1, net of reinsurance ceded of approximately \$0 and \$0, respectively	\$ 144,271	143,193
Incurred related to:		
Current year	2,113,028	1,984,498
Prior year	<u>(19,648)</u>	<u>(46,536)</u>
Total incurred	<u>2,093,380</u>	<u>1,937,962</u>
Paid related to:		
Current year	1,968,082	1,849,812
Prior year	<u>109,926</u>	<u>87,072</u>
Total paid	<u>2,078,008</u>	<u>1,936,884</u>
Balance at December 31, net of reinsurance ceded of approximately \$0 and \$0, respectively	159,643	144,271
Less accrued medical incentive pool and bonus amounts	<u>4,456</u>	<u>5,470</u>
Net balance at December 31	<u>\$ 155,187</u>	<u>138,801</u>

The incurred amounts related to prior years represent the variation between the Company's estimated losses and claim adjustment expense for prior years' claims and the actual amounts required to satisfy such claims. During 2019 and 2018, the Company experienced favorable development of \$19,648 and \$46,536, respectively, on prior year claims, generally as the result of ongoing analysis of recent loss development trends. Original estimates are increased or decreased, as additional information becomes known regarding individual claims.

(8) Related-Party Transactions

In addition to the reinsurance agreement in note 5 to the statutory financial statements, the Company's transactions, amounts due to, and admitted amounts due from related parties in exchange for services provided for the years ended December 31, 2019 and 2018 are detailed as follows:

Affiliate	Expense		Amount due from (to)		Services provided
	2019	2018	2019	2018	
Centene Management Company, LLC	\$ 187,823	173,712	2,434	(378)	General management services
Envolve PeopleCare, Inc.	2,483	3,033	(194) *	(24) *	Nurse-line triage, life and health management
Envolve Vision, Inc.	20,433	20,830	(1,733) *	(1,875) *	Managed vision
Envolve Pharmacy Solutions, Inc.	415,203	364,807	1,480	(1,354) *	Pharmacy benefits management
Envolve Dental, Inc.	9,147	2	(621) *	(2) *	Managed dental
U.S. Medical Management, LLC	779	586	—	—	In-home health

* Amounts due to affiliates reflected in claims payable on the statutory statements of admitted assets, liabilities, and capital and surplus as of December 31, 2019 and 2018.

The Company recorded surplus contributions totaling \$0 and \$23,000 from HLH for the periods ended December 31, 2019 and 2018, respectively. At December 31, 2019 and 2018, surplus contribution receivables due from HLH of \$0 and \$20,000, respectively, are included in the statutory statements of admitted assets, liabilities, and capital and surplus.

(9) Statutory Net Worth

Under the laws of the State of Louisiana, the Company is required to maintain a minimum statutory net worth. At December 31, 2019 and 2018, the minimum requirement is \$3,000 per Louisiana Insurance Code, Title 22 and the Company was in compliance with the minimum statutory surplus requirements.

(10) Risk-Based Capital Requirements

The Company is required to report an assessment of its solvency based upon the NAIC Managed Care Organizations Risk-Based Capital (RBC) analysis formulas, as adopted by the State of Louisiana. As of December 31, 2019 and 2018, the Company's adjusted capital and surplus exceeded the thresholds set forth by the NAIC RBC formula. At December 31, 2019 and 2018, the Company's actual total adjusted capital was \$138,256 and \$133,182, respectively. The Company's action level equaling 200% of the authorized control level was \$123,402 and \$65,747 as of December 31, 2019 and 2018, respectively.

(11) Contingencies

From time to time, the Company may be involved in litigation arising in the ordinary course of operations. While the results of litigation cannot be predicted with certainty, management is of the opinion, after reviewing these matters with legal counsel, that the final outcome of such litigation, if any, will not have a material adverse effect on the Company's statutory financial position.

(12) Gain or Loss to the Reporting Entity from Uninsured Plans

The Company's ASO contract with LDH is being reported in accordance with SSAP No. 47, *Uninsured Plans*. No net other income or expense (including interest paid to or received from plans) was recorded. No claims were paid by the Company related to this contract for the year ended December 31, 2019 or 2018 and amounts represent the cash settlement for the runout period.

	<u>2019</u>	<u>2018</u>
Net reimbursement for administrative expense (including administrative fees) in excess of actual expenses	\$ —	(9)
Net loss from operations	—	(9)

(13) Risks and Uncertainties

The Company's profitability depends in large part on accurately predicting and effectively managing medical services costs. The Company continually reviews its premium and benefit structure to reflect its underlying claims experience and revised actuarial data; however, several factors could adversely affect the medical service costs. Certain of these factors, which include changes in healthcare practices, inflation, new technologies, major epidemics, natural disasters, and malpractice litigation, are beyond any health plan's control and could adversely affect the Company's ability to accurately predict and effectively control healthcare costs. Costs in excess of those anticipated could have a material adverse effect on the Company's results of operations.

(14) Subsequent Events

In connection with the preparation of the statutory financial statements, the Company evaluated subsequent events after the statutory statement of admitted assets, liabilities, and capital and surplus date of December 31, 2019 through April 24, 2020, which was the date the statutory financial statements were available to be issued.

The Company is monitoring the current COVID-19 pandemic. Due to market volatility and economic measures taken to contain the virus there may be impact to our operations and financial position, however we are unable to estimate those impacts, if any, at this time. On March 27, 2020, H.R. 748, the Coronavirus Aid, Relief, and Economic Security Act, "the CARES ACT", was signed into legislation which includes tax provisions relevant to businesses that during 2020 could impact taxes related to 2018 and 2019. The Company is required to recognize the effect on the financial statements in the period the law was enacted, which is 2020. At this time, for 2018 and 2019, the Company does not expect the impact of the CARES ACT on the Company's financial position or results of operations to be material.

The Company is subject to an annual fee under section 9010 of the Affordable Care Act (ACA). This annual fee will be allocated to individual health insurers based on the ratio of the amount of the entity's net premiums written during the preceding calendar year to the amount of health insurance for any U.S. health risk that is written during the preceding calendar year. A health insurance entity's portion of the annual fee becomes payable once the entity provides health insurance for any U.S. health risk for each calendar year beginning on or after January 1 of the year the fee is due. As of December 31, 2019, the Company has written health insurance subject to the ACA assessment, expects to conduct health insurance business in 2020, and estimates the Company's portion of the annual health insurance industry fee to be payable on September 30, 2020 to be approximately \$43,283. This amount is reflected in the special surplus. This assessment is not expected to have significant impact to the Company's surplus as of December 31, 2020 compared to the Company's surplus as of December 31, 2019. Had the estimated ACA fee assessment payable been recorded as of December 31, 2019, the Company would remain in compliance with the minimum statutory surplus requirements in Louisiana R.S. 22:112. During 2020, the Company expects to be reimbursed by Louisiana Department of Health in order to maintain actuarial soundness of premiums, which will offset the negative surplus and risk-based capital impact that could occur on an interim basis.

		<u>Current year</u>	<u>Prior year</u>
A.	Did the reporting entity write accident and health insurance premium that is subject to Section 9010 of the federal Affordable Care Act (YES/NO)?	Yes	
B.	ACA fee assessment payable for the upcoming year	\$ 43,283	—
C.	ACA fee assessment paid	—	42,149
D.	Premium written subject to ACA 9010 assessment	2,407,305	—
E.	Total adjusted capital before surplus adjustment	138,256	
F.	Total adjusted capital after surplus adjustment	94,973	
G.	Authorized control level	61,701	
H.	Would reporting the ACA assessment as of December 31, 2019, have triggered an RBC action level (YES/NO)?	Yes	

Schedule 1

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Supplemental Summary Investment Schedule

December 31, 2019

(Dollars in thousands)

	<u>Gross investment holdings</u>		<u>Admitted assets</u>	
Cash, cash equivalents, and short-term investments:				
Cash	\$ 108,541	38.97 %	\$ 108,541	38.97 %
Cash equivalents	57,500	20.64	57,500	20.64
Long-term bonds:				
All other governments	1,997	0.72	1,997	0.72
U.S states, territories and possessions, etc. guaranteed	2,039	0.73	2,039	0.73
U.S. political subdivisions of states, territories, and possessions, guaranteed	3,023	1.09	3,023	1.09
U.S. special revenue and special assessment obligations, etc. non-guaranteed	24,924	8.95	24,924	8.95
Industrial and miscellaneous	80,506	28.90	80,506	28.90
Total invested assets	\$ <u>278,530</u>	<u>100.00 %</u>	\$ <u>278,530</u>	<u>100.00 %</u>

See accompanying independent auditors' report.

LOUISIANA HEALTHCARE CONNECTIONS, INC.
(A Wholly Owned Subsidiary of Centene Corporation)

Supplemental Investment Risk Interrogatories

December 31, 2019

(Dollars in thousands)

1. The Company's total admitted assets as of December 31, 2019 were: \$ 536,161

2. The following are the ten largest exposures to a single issuer, excluding U.S. government, U.S. government agency securities, and U.S. government money market funds:

1. Federal National Mortgage Association	\$ 7,413	1.38 %
2. Freddie Mac	2,177	0.41
3. The Goldman Sachs Group, Inc.	1,363	0.25
4. John Deere Capital Corporation	1,281	0.24
5. BNZ International Funding Limited London Branch	1,190	0.22
6. SSM Health Care Corporation	1,183	0.22
7. Roche Holdings, Inc.	1,177	0.22
8. Royal Bank of Canada	1,108	0.21
9. Unilever Capital Corporation	1,089	0.20
10. WEA Finance LLC	1,082	0.20

3. The amounts and percentages of the Company's total admitted assets held in bonds and preferred stocks by NAIC rating are as follows:

Rating	Bonds	
	Amount	Percentage
NAIC-1	\$ 98,128	18.30 %
NAIC-2	16,861	3.14

4. The amounts and percentages of the Company's total admitted assets held in foreign investments are as follows:

Amount	Percentage
\$ 13,038	2.43 %

5. Aggregate foreign investment exposure categorized by NAIC sovereign designation:

Rating	Amount	Percentage
NAIC-1	\$ 13,038	2.43 %

6. Largest foreign investment exposures by country, categorized by the country's NAIC sovereign designation:

	Amount	Percentage
Countries designated NAIC 1:		
Country 1: United Kingdom	\$ 2,610	0.49 %
Country 2: Norway	1,522	0.28

10. Ten largest non-sovereign (i.e. non-governmental) foreign issues:

Issuer	NAIC Designation	Amount	Percentage
1. BNZ International Funding Limited London Branch	1FE	\$ 1,190	0.22 %
2. Delamare Cards MTN Issuer PLC, Series 2018-1	1FE	835	0.16
3. Equinor ASA	1FE	804	0.15
4. Skandinaviska Enskilda Banken AB (publ.)	1FE	800	0.15
5. ASB Bank Limited	1FE	758	0.14
6. DNB Bank ASA	1FE	718	0.13
7. Svenska Handelsbanken AB (publ)	1FE	706	0.13
8. Westpac Banking Corporation	1FE	704	0.13
9. BNP Paribas SA	1FE	665	0.12
10. Macquarie Group Limited	1FE	512	0.10

11. The amounts and percentages of the Company's total admitted assets held in held in Canadian investments and unhedged Canadian currency exposure are as follows:

Amount	Percentage
\$ 5,956	1.11%

All other interrogatories in Section 2 of Appendix A-001 to the NAIC *Accounting Practices and Procedures Manual* have not been disclosed as they are not applicable.

See accompanying independent auditors' report.