

---

**From:** Healthy Louisiana  
**Sent:** Tuesday, April 17, 2018 8:23 AM  
**To:** Erin Campbell  
**Subject:** FW: RFP for Medicaid Health Insurance Program

I'm not sure if you have received this ...

Jamie

-----Original Message-----

From: Jen Steele  
Sent: Friday, April 13, 2018 11:24 AM  
To: Donna <donna@osmla.com>  
Cc: Healthy Louisiana <Healthy@la.gov>  
Subject: Re: RFP for Medicaid Health Insurance Program

Thanks for the feedback. I appreciate you taking the time to share.

j

Sent from my iPhone

> On Apr 13, 2018, at 5:24 AM, Donna <donna@osmla.com> wrote:

>

> Dear Ms. Steele,

> My name is Donna Saterfiel and I am a nurse practitioner provider currently enrolled in Medicaid. I also own and operate a Medicaid only clinic and have since 2002. My heart has always been for the underserved population.

> I am sending you this email because I know decisions will soon need to be made for the RFP Medicaid Health Insurance Program. I wanted to give you some insight from a practicing provider in the Medicaid program and advocate for Louisiana Healthcare Connections (LHC). We have been a credentialed provider with LHC since they became an option for Medicaid patients.

> It is refreshing to have a payer with the same values as the provider in putting the patient first and focusing on quality care. LHC is by far first and foremost in partnering with the provider and patient in meeting those quality standards, a rare commodity indeed. As a provider I want to provide the best care in a cost-effective efficient manner and I am able to do so with LHC. Why? Because they keep close contact with me, provide me with reports on how I am doing, and show me where opportunities for improvement exist. We have 2 other payers that we contract with and they have never offered that service to us during the entire Medicaid privatization program. To me that speaks volumes!

>

> I know you are busy but I wanted to give you a "boots on the ground" perspective as you make your final decisions. If you wish to speak with me regarding this email, my mobile number is 318-732-4757. Thank you for your time.

>

> Donna Saterfiel, FNP

> All Kids R Us Medical Clinic