Dear DCSQPOBG QXUTTCHV:

Medicaid Expansion for Louisiana is here!

On July 1, 2016, Louisiana is expanding Medicaid. This means more adults will get health care coverage through the State’s Medicaid program. With this change, your coverage will be enhanced to include more services than you currently receive with no change in cost to you. To make it as easy for you as possible, we will handle the enrollment in the new plan for you.

Your benefits are getting even better.

In addition to the benefits you already receive, the expanded Medicaid program will provide all Take Charge Plus and GNOCHC participants all of the benefits of a full-fledged Medicaid health plan. This will mean new access to primary and preventative care for Take Charge Plus participants, and both GNOCHC and Take Charge Plus participants will be covered for inpatient hospitalization; prescriptions; and special services for people with chronic conditions, such as asthma or diabetes.

You do not need to apply.

To make it as easy as possible for you to receive your expanded Medicaid benefits, you will not need to contact us at all unless you get a letter telling you that is time to renew.

John Doe I, Jane Doe, John Doe II, Jane Doe II, John Doe III and Jane Doe III are now getting Medicaid from Take Charge Plus (TCP) and/or the Greater New Orleans Community Health Connection (GNOCHC) Programs. If you are still in Take Charge Plus and/or GNOCHC on June 30, 2016, are between 19 and 64 years old and do not have full coverage Medicare, you will move to the new expansion program. Your new benefits will start on July 1.

About Bayou Health, Your New Medicaid Program:

Bayou Health is how most Medicaid and LaCHIP members get their care, and beginning in July, a Bayou Health Plan will also manage your care. You will get a letter from Bayou Health in June, and it will let you know what Health Plan you will be in. We will try to put you in a Plan with your current primary care provider if you have one, but we may not find one with all of your providers. If you want to change plans, you will be given 90 days to do that. The letter from Bayou Health will tell you how.

Louisiana has five Bayou Health Plans that offer physical, mental health and substance use treatment services. Each Plan has the same basic services, including those listed below.

- Care coordination
- Emergency room
- Immunizations and flu shots
- Inpatient hospital
- Lab and x-rays
- Medical Supplies and equipment
- Mental Health and substance use treatment services
- Outpatient Hospital
- Pregnancy care
- Prescriptions (some with a co-pay between $0.50 and $3.0)
- Preventive care
- Primary care
- Specialty care
- Transportation to medical appointments
- Many more

All of the Health Plans offer extra benefits, but not all Health Plans have the same extra benefits. Examples of extra benefits Plans may offer include dental exams; teeth cleanings; fillings; extractions; eye exams; glasses; bonus rewards for going to wellness appointments; and help with diabetes, asthma, depression, ADHD or stopping smoking.

Questions

If you have questions about expansion or need to let us know about a change in where you live, where you get your mail, your phone number, your income or your health insurance coverage, we are here. Call 1-888-342-6207 Monday through Friday, 7:00 a.m. to 5:00 p.m.

To learn more about Bayou Health and about the different plans on offer through your new Medicaid program, visit www.bayouhealth.com or call our toll-free number at 1-855-BAYOU-4U (1-855-229-6848).

Sincerely,
Louisiana Medicaid
Phone Number: 1-(888) 342-6207
Fax Number: 1-(877) 523-2987