

MAY 1, 2018 THROUGH APRIL 30, 2020

**COMPARISON OF LOUISIANA  
MANAGED CARE ORGANIZATION  
ENCOUNTER DATA TO CASH  
DISBURSEMENTS FOR  
AMERIHEALTH CARITAS LOUISIANA**



**JULY 9, 2020**





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The July 2020 Louisiana Encounter Reconciliation report is an analysis of AmeriHealth Caritas Louisiana’s (ACLA) non-vendor and delegated vendors’ encounters compared to the payments to service providers in the cash disbursement journals (CDJ). Below is a summary of the cumulative completion percentages for all delegated vendors and non-vendor paid encounters submitted to Louisiana’s fiscal agent contractor (FAC), DXC Technology (DXC), for the reporting period of May 1, 2018 through April 30, 2020.

AmeriHealth Caritas Louisiana — Cumulative Completion Percentages		
MCO/Delegated Vendor	Cumulative Completion (%)	Adjusted^ Cumulative Completion (%)
Entire Plan	97.35%	97.35%
Southeastrans (Non-Emergency Transportation)	97.79%	97.79%
LogistiCare (Non-Emergency Transportation)	99.47%	99.47%
Avesis Vision (Vision Services)	78.93%	78.93%
VSP (Vision Services)	97.98%	97.98%
Avesis Dental (Dental Services)	84.95%	84.95%
DINA Dental (Dental Services)	100.90%	100.00%
PerformRx (Pharmacy Benefits)	99.05%	99.05%
ACLA - Non-Vendor	96.71%	96.71%

<sup>^</sup> – To avoid overstating the Entire Plan results in situations when the MCO or an individual vendor’s cumulative completion percentage exceeds 100 percent, we reduced such encounter totals by the period’s variance in comparison with the CDJs. Please see data analysis assumption number 9 on page 9 for further explanation.

Potential issues that may cause a significant impact on the completion percentages are listed below (a full list and description of all potential issues starts on page 10):

1. Avesis Vision’s cumulative completion percentage is below the compliance threshold for the reporting period. This appears to be due to missing encounters for January 2020 and April 2020 when compared to the CDJ transactions.
2. Avesis Dental’s cumulative completion percentage is below the compliance threshold for the reporting period. This appears to be due to missing encounters for February 2020 through April 2020 when compared to the CDJ transactions.





## DEFINITIONS AND ACRONYMS

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The following terms are used throughout this document:

- **Bayou Health** – The state of Louisiana’s Medicaid managed care program name from inception through April 2016. Starting in February 2012, many members of the traditional Medicaid “delivery system” were transitioned from fee-for-service to Bayou Health. Prior to February 1, 2015, Bayou Health’s executed contracts included three risk-based prepaid health plans and two non-risk based shared savings plans (**Bayou Health 1.0**). Beginning February 1, 2015, the prepaid risk bearing managed care organization (MCO) model became the only delivery system for the Bayou Health program (**Bayou Health 2.0**). Effective May 2016, the Louisiana Medicaid managed care program was rebranded and became **Healthy Louisiana**.
- **Cash Disbursement Journal (CDJ) Monthly Reported Total** – The sum of all payments from an MCO or delegated vendor to service providers for a given month as reported by the MCO to the Louisiana Department of Health (LDH).
- **CDJ Cumulative Reported Total** – The sum of all payments from an MCO or delegated vendor to service providers for the reconciliation period as reported by the MCO to the LDH. This amount is inclusive of all amounts within the reporting period.
- **Cumulative Encounter Total** – The sum of all paid amounts on the encounters submitted to and stored in the fiscal agent contractor’s (FAC) system. This amount is inclusive of all amounts within the reporting period.
- **Cumulative Variance** – The difference between the cumulative encounter total and the CDJ cumulative reported total.
- **DXC Technology (DXC)** – State fiscal agent contractor, known as Molina Medicaid Solutions prior to October 1, 2018.
- **Fiscal Agent Contractor (FAC)** – A contractor selected to design, develop and maintain the claims processing system (Medicaid Management Information System); DXC is the current FAC.
- **Healthy Louisiana** – The state of Louisiana’s Medicaid managed care program name as of May 2016, formerly Bayou Health.
- **Louisiana Department of Health (LDH)** – The agency in charge of overseeing the health services for the citizens of the state of Louisiana.
- **Managed Care Organization (MCO)** – A private organization that has entered into a risk-based contractual arrangement with LDH to obtain and finance care for enrolled Medicaid or Louisiana Children’s Health Insurance Program (LaCHIP) members. MCOs receive a capitation or per member, per month (PMPM) payment from LDH for each enrolled member. During the reporting period, five MCOs were operating in Louisiana. They are Healthy Blue – formerly Amerigroup Louisiana, Inc., AmeriHealth Caritas Louisiana (ACLA), Louisiana Healthcare Connections (LHCC), Aetna Better Health of Louisiana (Aetna), and UnitedHealthcare Community Plan (UHC).
- **Medicaid Management Information System (MMIS)** – The claims processing system used by the FAC to adjudicate Louisiana Medicaid and LaCHIP claims. MCO submitted encounters are loaded into this system and assigned a unique claim identifier.



## LA MCO Encounter and CDJ Comparison

- **Molina Medicaid Solutions (MMS)** – State fiscal agent contractor prior to October 1, 2018. Now known as DXC.
- **Monthly Encounter Total** – The sum of all paid amounts for a given month on the encounters submitted to and stored in the FAC's system.
- **Monthly Variance** – The difference between the monthly encounter total and the CDJ monthly reported total.
- **Value-Added Services (VAS)** – A covered service provided by the MCO to its members that is currently a non-covered service in the state's fee-for-service plan, for which the MCO received no additional capitated payment. Also known as Expanded Services.



### STUDY PURPOSE

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The Louisiana Department of Health (LDH) engaged Myers and Stauffer LC to analyze Healthy Louisiana encounter data that has been submitted by the managed care organizations (MCO) to Louisiana's fiscal agent contractor (FAC), DXC, and complete a comparison of the encounters to cash disbursement journals provided by each MCO. For purposes of this analysis, "encounter data" are claims that have been paid by MCOs or delegated vendors (e.g., vision and pharmacy) to health care providers that have provided health care services to members enrolled with the MCO. Encounter data is submitted to LDH via the FAC for LDH's use in rate setting, federal reporting, program management and oversight, tracking, accounting, ad hoc analyses, and other activities.

LDH requested that, for this study, we estimate the percentage of each MCO delegated vendor paid encounters that appear to be included in the FAC's database. This analysis includes these percentages for the entire plan as well as separate vision, non-emergency transportation (NET), dental value-added service (VAS), and pharmacy delegated vendor encounters paid during the period May 1, 2018 through April 30, 2020. We have also included the percentages for total non-vendor MCO paid encounters.





Myers and Stauffer LC receives encounter data on a monthly basis from the FAC in a standardized data extract containing MCO institutional, medical, and pharmacy encounters. These data extracts included encounters from the three MCOs operating in Louisiana between February 1, 2012 and January 31, 2015 (Healthy Blue – formerly Amerigroup Louisiana, Inc., ACLA and LHCC). Effective February 1, 2015, two additional health plans (Aetna and UHC) joined the other three MCOs to provide services to the enrolled members and were added to the encounter data extracts in early May 2015. The data used for this report includes encounters received and accepted by the FAC and transmitted to Myers and Stauffer LC through May 26, 2020.

Myers and Stauffer LC also receives, from each MCO, monthly cash disbursement journals (CDJ) containing claim payment transactions in a standardized format. The CDJ files used for this report have transaction dates from May 1, 2018 through April 30, 2020. Each MCO was also asked to provide any additional information related to its cash disbursements not reflected in the MCO encounter data.



Encounters from institutional, medical, and pharmacy claim types were combined on like data fields. We analyzed the line reported information of each encounter to capture the amount paid on the entire claim. Encounter totals were calculated by summarizing the data by the MCO paid date, MCO identification number (ID), and specific delegated vendor criteria. MCO submitted cash disbursements were summarized by paid date, MCO ID, and specific delegated vendor criteria to create a matching table. These matching tables were combined using common fields between the tables and were used to produce the results.

Based on criteria provided by the MCO, we identified AmeriHealth Caritas Louisiana encounters as follows:

- ❖ ***Southeastrans - Non-Emergency Transportation (NET)***
  - Plan ICN field prefix contains 'SE' in the third and fourth positions.
- ❖ ***LogistiCare - Non-Emergency Transportation (NET)<sup>1</sup>***
  - Plan ICN field prefix contains 'LC' in the third and fourth positions.
- ❖ ***Avesis Vision - Vision Services***
  - Plan ICN field contains 'AV' in the third and fourth positions of the string.
- ❖ ***VSP - Vision Services<sup>3</sup>***
  - Plan ICN field contains 'VV' in the second and third positions of the string.
  - Plan ICN field prefix contains 'VV' in the third and fourth positions.
- ❖ ***Avesis Dental - Dental Services***
  - Plan ICN field prefix contains 'AD' in the third and fourth positions.
- ❖ ***DINA Dental - Dental Services<sup>4</sup>***
  - Plan ICN field prefix contains 'DD' in the third and fourth positions.
- ❖ ***PerformRx - Pharmacy Benefits***
  - Claim type code of '12'.
- ❖ ***AmeriHealth Caritas Louisiana - Non-Vendor***
  - Plan ICN field contains a 'Z' in the first position of the string and does not contain 'VV' in the second and third positions of the string.
  - Plan ICN field prefix contains 'LA' in the third and fourth positions.
  - All other plan submitted encounters that do not meet the listed criteria.

1 – Replaced by Southeastrans – Effective April 1, 2018

2 – Replaced by DINA Dental – Effective January 1, 2018

3 – Replaced by Avesis Vision – Effective January 1, 2020

4 – Replaced by Avesis Dental – Effective January 1, 2020





## DATA ANALYSIS ASSUMPTIONS

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1. This analysis is performed on encounter data that was submitted by the MCOs to the FAC and loaded into the FAC MMIS. Encounters submitted by any MCO that were rejected by the FAC for errors in submission or other reasons are not being transmitted to Myers and Stauffer LC.
2. For the purposes of this study, the payment amounts associated with denied encounters are identified as zero dollars in the encounter reconciliation analysis since they bear no impact on cash disbursements.
3. A voiding encounter has the same paid date as the original/voided encounter, which may differ from when the void or adjustment occurred. Therefore, the voiding encounters were coded to match the adjustment claim's paid date to allow for the proper matching of cash disbursements that occurred due to these void transactions. However, we were unable to reallocate the void encounters in which there was not an associated adjustment claim.
4. Instances were noted where a record's transaction type implied a specific sign valuation for the MCO paid amount (e.g., a void implied that the amount should be negative). However, the data submitted for these records did not accurately reflect the correct sign valuation. In addition, the paid amounts of certain void and backout encounters did not accurately reflect the paid amount of the corresponding encounter being adjusted. Where possible, these CDJ and/or encounter payment amounts were adjusted to reflect the expected sign and amount of the payment in accordance with the transaction type.
5. We identified potential duplicate encounters (Table 3). We analyzed the encounter and CDJ submissions to conclude that some of these potential duplicates appear to be partial payments, some are actual duplicate submissions, and some are replacement claims without a matching void. At the direction of LDH, we have attempted to adjust our totals to reflect the actual payment made and have removed duplicate payment amounts from our analysis. Lists of these potential duplicates, identified in previous report analyses, were provided to ACLA for examination. We have reviewed ACLA's disputed duplicate response files submitted to us prior to May 15, 2020. The accepted responses have been incorporated into the analysis for this report. Responses requiring further explanation have not been added to this report and will be resubmitted to the MCO.
6. We instructed the MCOs to exclude referral fees, management fees, and other non-encounter related fees from the CDJ data that is submitted to Myers and Stauffer LC. We reviewed the CDJs for these payments and removed them from the analysis when they were identified.
7. Separately itemized interest expenses are excluded from the CDJ and encounter totals when the interest amounts are included in the MCO paid amounts on the encounters and/or CDJ transactions.
8. The short run-out period for encounter submissions may not allow sufficient time for the MCOs to resolve encounter submission issues noted in previous reconciliation reports. This may result in lower completion percentages when reconciling the encounters to CDJ totals.
9. Cumulative completion percentages exceeding 100 percent were noted for value-added service (VAS) totals for Non-Vendor and DINA Dental. So that the impacted amounts do not overstate the Entire Plan and VAS results, we have decreased the applicable encounters' monthly reported totals by the variances between the encounter data and cash disbursement journals. Therefore, the cumulative completion percentages were decreased to a maximum of 100 percent (Table 2).
10. Opportunities for improving the encounter reconciliation process have been identified during analysis of the encounter data and cash disbursement journals, as well as frequent interactions with the MCOs, their delegated vendors, LDH, and the FAC. While we have attempted to account for these situations, other potential issues within the data may exist that have not yet been identified which may require us to restate a report or modify reconciliation processes in the future.





### POTENTIAL DATA ISSUES

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1. There are instances where the monthly completion percentages in the entire plan, delegated vendor, and/or non-vendor completion tables on the following pages exceeded 100 percent during some months of the reporting period. These overstated monthly completion rates may be due to certain claim voids and replacements that were absent from the encounter data, but were accounted for in the CDJ. Also, duplicate records may have existed in the encounter data that we were unable to identify and remove. Additionally, CDJ payment dates may not have matched the payment dates that were reported in the encounter data.
2. Avesis Vision has a low cumulative completion percentage at 78.93 percent. This appears to be due to missing encounters for January 2020 and April 2020 when compared to the CDJ transactions. We recommend AmeriHealth Caritas Louisiana work with LDH, Avesis Vision, and DXC to identify and resolve any encounter data issues.
3. The VSP Vision monthly completion percentage for May 2019, February 2020, and April 2020 are low at 86.54, 94.73, and 86.02 percent, respectively. This appears to be due to missing encounters when compared to corresponding CDJ transactions for those paid months. We recommend AmeriHealth Caritas Louisiana work with LDH, VSP, and DXC to identify and resolve any encounter data issues.
4. Avesis Dental has a low cumulative completion percentage at 84.95 percent. This appears to be due to missing encounters for February 2020 through April 2020 when compared to the CDJ transactions. We recommend AmeriHealth Caritas Louisiana work with LDH, Avesis Dental, and DXC to identify and resolve any encounter data issues.
5. The DINA Dental July 2018 completion percentage was over 147 percent potentially due to mismatched payment dates between the CDJ and encounter records. Additionally, there are several months where the monthly completion percentage is below the threshold. This appears to be due to missing encounters. We recommend AmeriHealth Caritas Louisiana continue to work with LDH, DINA Dental, and DXC to identify and resolve any CDJ and/or encounter data issues.
6. We have noted instances in AmeriHealth Caritas Louisiana's PerformRx void encounters where there is a mismatch of payment dates between the encounters and the CDJ transactions. This issue seems to be overstating and understating some of the monthly completion percentages since May 2019. We recommend AmeriHealth Caritas Louisiana work with LDH, PerformRx, and DXC to identify and resolve any encounter data issues.
7. We noted that AmeriHealth Caritas Louisiana's Non-Vendor April 2020 monthly completion percentage was significantly below the 95 percent threshold at 87.44 percent. This appears to be due to possible missing encounter submissions. We recommend AmeriHealth Caritas Louisiana work with LDH and DXC to identify and correct any potential issues with encounter data submissions.





## AMERIHEALTH CARITAS LOUISIANA – ENTIRE PLAN

AmeriHealth Caritas Louisiana appears to have submitted approximately 97 percent of their encounter data for this period, with a cumulative monthly range between 97 percent and 99 percent. Monthly percentages exceeded 100 percent during one month of the reporting period. Please reference potential data issue number 1 on page 10 for an explanation of the possible causes.

**Table 1 — AmeriHealth Caritas Louisiana (Entire Plan)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$63,575,077	\$63,440,333	(\$134,744)	\$63,575,077	\$63,440,333	(\$134,744)	99.78%	99.78%
June 2018	\$66,039,582	\$64,943,175	(\$1,096,408)	\$129,614,659	\$128,383,508	(\$1,231,152)	98.33%	99.05%
July 2018	\$63,402,604	\$62,153,986	(\$1,248,618)	\$193,017,263	\$190,537,493	(\$2,479,770)	98.03%	98.71%
August 2018	\$67,628,615	\$66,159,679	(\$1,468,937)	\$260,645,879	\$256,697,172	(\$3,948,707)	97.82%	98.48%
September 2018	\$61,084,284	\$60,282,404	(\$801,880)	\$321,730,163	\$316,979,576	(\$4,750,587)	98.68%	98.52%
October 2018	\$73,636,235	\$70,836,401	(\$2,799,834)	\$395,366,398	\$387,815,976	(\$7,550,421)	96.19%	98.09%
November 2018	\$61,786,117	\$59,423,682	(\$2,362,436)	\$457,152,515	\$447,239,658	(\$9,912,857)	96.17%	97.83%
December 2018	\$60,404,526	\$58,870,557	(\$1,533,970)	\$517,557,042	\$506,110,215	(\$11,446,827)	97.46%	97.78%
January 2019	\$69,005,285	\$67,947,325	(\$1,057,960)	\$586,562,327	\$574,057,540	(\$12,504,787)	98.46%	97.86%
February 2019	\$62,939,668	\$60,504,007	(\$2,435,661)	\$649,501,995	\$634,561,547	(\$14,940,448)	96.13%	97.69%
March 2019	\$70,576,349	\$68,843,005	(\$1,733,344)	\$720,078,344	\$703,404,552	(\$16,673,792)	97.54%	97.68%
April 2019	\$67,380,282	\$65,580,442	(\$1,799,839)	\$787,458,626	\$768,984,995	(\$18,473,631)	97.32%	97.65%
May 2019	\$68,511,838	\$64,339,109	(\$4,172,729)	\$855,970,464	\$833,324,104	(\$22,646,360)	93.90%	97.35%
June 2019	\$64,514,440	\$61,340,958	(\$3,173,482)	\$920,484,904	\$894,665,061	(\$25,819,843)	95.08%	97.19%
July 2019	\$74,988,108	\$73,420,651	(\$1,567,458)	\$995,473,013	\$968,085,712	(\$27,387,300)	97.90%	97.24%
August 2019	\$69,954,718	\$69,165,745	(\$788,973)	\$1,065,427,731	\$1,037,251,458	(\$28,176,273)	98.87%	97.35%
September 2019	\$72,677,440	\$72,975,584	\$298,144	\$1,138,105,171	\$1,110,227,042	(\$27,878,129)	100.41%	97.55%
October 2019	\$73,281,361	\$72,007,915	(\$1,273,447)	\$1,211,386,532	\$1,182,234,957	(\$29,151,576)	98.26%	97.59%
November 2019	\$77,928,330	\$76,785,976	(\$1,142,354)	\$1,289,314,862	\$1,259,020,933	(\$30,293,929)	98.53%	97.65%
December 2019	\$66,991,688	\$65,992,217	(\$999,471)	\$1,356,306,550	\$1,325,013,150	(\$31,293,400)	98.50%	97.69%
January 2020	\$76,621,828	\$73,556,436	(\$3,065,392)	\$1,432,928,378	\$1,398,569,586	(\$34,358,792)	95.99%	97.60%
February 2020	\$72,740,387	\$71,294,833	(\$1,445,554)	\$1,505,668,765	\$1,469,864,419	(\$35,804,346)	98.01%	97.62%
March 2020	\$79,778,178	\$77,983,680	(\$1,794,498)	\$1,585,446,943	\$1,547,848,099	(\$37,598,844)	97.75%	97.62%
April 2020	\$63,105,756	\$57,132,466	(\$5,973,290)	\$1,648,552,699	\$1,604,980,565	(\$43,572,134)	90.53%	97.35%
<b>Adjustments^</b>	<b>\$0</b>	<b>(\$40,461)</b>	<b>(\$40,461)</b>	<b>\$1,648,552,699</b>	<b>\$1,604,940,104</b>	<b>(\$43,612,594)</b>	<b>97.35%</b>	<b>97.35%</b>

^To avoid overstating the Entire Plan results in situations when the MCO or an individual vendor's cumulative percentage exceeds 100 percent, we reduced such encounter totals by the period's variance in comparison with the CDJs. Please see data analysis assumption number 9 on page 9 for further explanation.



**VALUE-ADDED SERVICES  
(VAS) SUMMARY**

Value-added services are included in the MCO’s vision, dental<sup>1</sup>, and non-vendor CDJ and encounter totals. VAS CDJ data is identified based on the activity type field of the CDJ files received from the MCO and VAS encounter data is identified based on the first two characters of the Plan ICN field.

Below is a summary of the cumulative completion percentages for all delegated vendors and non-vendor paid VAS encounters submitted to DXC for the reporting period of May 1, 2018 through April 30, 2020. The VAS CDJ and encounter totals in the table below are included in the entire plan, non-vendor, and delegated vendor completion percentages as well.

<b>MCO/Delegated Vendor</b>	<b>VAS CDJ Cumulative Reported Total</b>	<b>VAS Cumulative Encounter Total</b>	<b>VAS Cumulative Variance</b>	<b>VAS Cumulative Completion (%)</b>	<b>Adjusted<sup>^</sup> VAS Cumulative Completion (%)</b>
Entire Plan	\$11,748,633	\$11,473,976	(\$274,657)	97.66%	96.66%
Avesis Vision (Vision Services)	\$610,973	\$431,140	(\$179,833)	70.56%	70.56%
VSP (Vision Services)	\$4,949,868	\$4,815,991	(\$133,877)	97.29%	97.29%
Avesis Dental (Dental Services)	\$522,237	\$443,655	(\$78,583)	84.95%	84.95%
DINA Dental (Dental Services)	\$4,447,455	\$4,487,130	\$39,675	100.89%	100.00%
ACLA - Non-Vendor	\$1,218,099	\$1,289,806	\$71,707	105.88%	100.00%

<sup>^</sup> – To avoid overstating the VAS Entire Plan results in situations when the MCO or an individual vendor’s cumulative completion percentage exceeds 100 percent, we reduced such encounter totals by the period’s variance in comparison with the CDJs. Please see data analysis assumption number 9 on page 9 for further explanation.

Potential issues that may cause a significant impact on the VAS completion percentages are listed below:

1. We noted instances of VSP vision’s VAS CDJ transactions that were not separated at the service line level (to distinguish between the VAS and non-VAS claim payment portions) when compared to the encounter data, which may be causing the completion percentages to either be above or below the threshold for most months in the reporting period. We recommend AmeriHealth Caritas Louisiana work with LDH, VSP, and DXC to identify and resolve any CDJ and encounter data issues.
2. We noted instances of AmeriHealth Caritas Louisiana’s Non-Vendor VAS encounter payment amounts where they did not appear to match with corresponding CDJ transactions. This may be due to unmatched VAS indicators between the CDJ transactions and encounter data in addition to potentially missing VAS encounters when compared to the CDJ transactions. We recommend AmeriHealth Caritas Louisiana work with LDH, Myers and Stauffer LC, and DXC to identify and resolve any VAS CDJ and/or encounter data submission issues.

1 – Since all dental services are VAS, the VAS dental totals indicated on this page are similar to the totals shown in Table 7 and 8 – AmeriHealth Caritas Louisiana DINA Dental (Dental) and Avesis Dental. The potential data issues for DINA Dental and Avesis Dental are addressed in items 4 and 5 on page 10.



**AMERIHEALTH CARITAS LOUISIANA  
CALCULATED VOID AND DUPLICATE SUMMARY**

The calculated voids (CV) and potential duplicates (PDUP) that have been identified through the encounter reconciliation analysis are indicated below. These encounters include both potential calculated voids and potential duplicates for which Myers and Stauffer LC has not received a response from the MCO, as well as encounters for which Myers and Stauffer LC has received confirmation that they are calculated voids or duplicates. These encounters have been removed from the encounter reconciliation totals.

**Table 3 — AmeriHealth Caritas Louisiana Calculated Void and Duplicate Summary**

Paid Month	Count of Encounters	Total Sum (MCO Submitted Paid Amounts)	Count of CV PDUP Encounters	CV PDUP Amount Removed	% of CV PDUP Encounters	% of CV PDUP Amount Removed
May 2018	1,044,421	\$63,722,532	5,201	\$282,199	0.50%	0.44%
June 2018	988,221	\$64,968,381	597	\$25,207	0.06%	0.04%
July 2018	916,957	\$62,186,998	794	\$33,012	0.09%	0.05%
August 2018	1,290,421	\$66,222,577	1,522	\$62,899	0.12%	0.09%
September 2018	960,192	\$60,332,354	1,742	\$49,950	0.18%	0.08%
October 2018	1,120,054	\$70,895,638	1,230	\$59,237	0.11%	0.08%
November 2018	970,025	\$59,478,401	2,407	\$54,719	0.25%	0.09%
December 2018	1,025,301	\$58,917,742	969	\$47,185	0.09%	0.08%
January 2019	960,145	\$67,998,986	984	\$51,661	0.10%	0.08%
February 2019	916,853	\$60,585,895	1,397	\$81,888	0.15%	0.14%
March 2019	957,595	\$68,955,752	2,031	\$112,747	0.21%	0.16%
April 2019	876,052	\$65,638,605	1,112	\$58,162	0.13%	0.09%
May 2019	970,460	\$64,382,753	950	\$43,644	0.10%	0.07%
June 2019	802,854	\$61,385,809	590	\$44,851	0.07%	0.07%
July 2019	993,210	\$73,481,020	1,099	\$60,370	0.11%	0.08%
August 2019	860,694	\$69,220,615	898	\$54,870	0.10%	0.08%
September 2019	894,956	\$73,029,886	915	\$54,301	0.10%	0.07%
October 2019	896,470	\$72,081,480	832	\$73,566	0.09%	0.10%
November 2019	909,765	\$76,848,708	826	\$62,731	0.09%	0.08%
December 2019	760,346	\$66,050,896	815	\$58,679	0.11%	0.09%
January 2020	903,971	\$73,642,835	1,387	\$86,399	0.15%	0.12%
February 2020	848,521	\$71,368,726	862	\$73,893	0.10%	0.10%
March 2020	878,318	\$78,068,253	904	\$84,573	0.10%	0.11%
April 2020	694,270	\$57,793,005	655	\$660,539	0.09%	1.14%
<b>TOTALS</b>	<b>22,440,072</b>	<b>\$1,607,257,847</b>	<b>30,719</b>	<b>\$2,277,282</b>	<b>0.14%</b>	<b>0.14%</b>

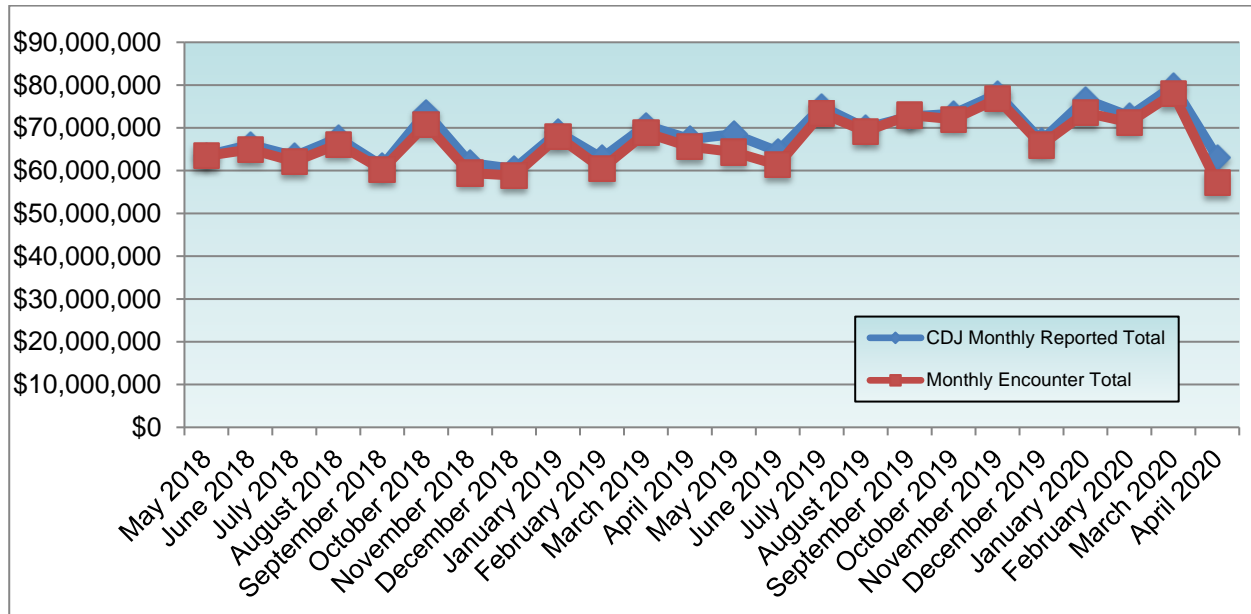
- **Count of Encounters** – The number of encounters processed by the FAC (excluding encounters marked as denied by the FAC).
- **Total Sum (MCO Submitted Paid Amounts)** – The total paid amounts in a month per the encounter data provided by the FAC. These amounts do not incorporate the corrections to paid amounts as explained in #4 of the Data Analysis Assumptions on page 9 of this report.
- **Count of CV PDUP Encounters** – The number of encounters identified by Myers and Stauffer LC as potential calculated voids and duplicates as well as calculated voids and duplicates confirmed by the MCO.
- **CV PDUP Amount Removed** – The paid amount removed from the Monthly Encounter Total based on Myers and Stauffer LC’s analysis of calculated voids and duplicates.
- **% of CV PDUP Encounters** – The percentage of calculated voids and duplicates out of the total number of encounters.
- **% of CV PDUP Amount Removed** – The percentage of paid amount removed from the total MCO submitted paid amount.



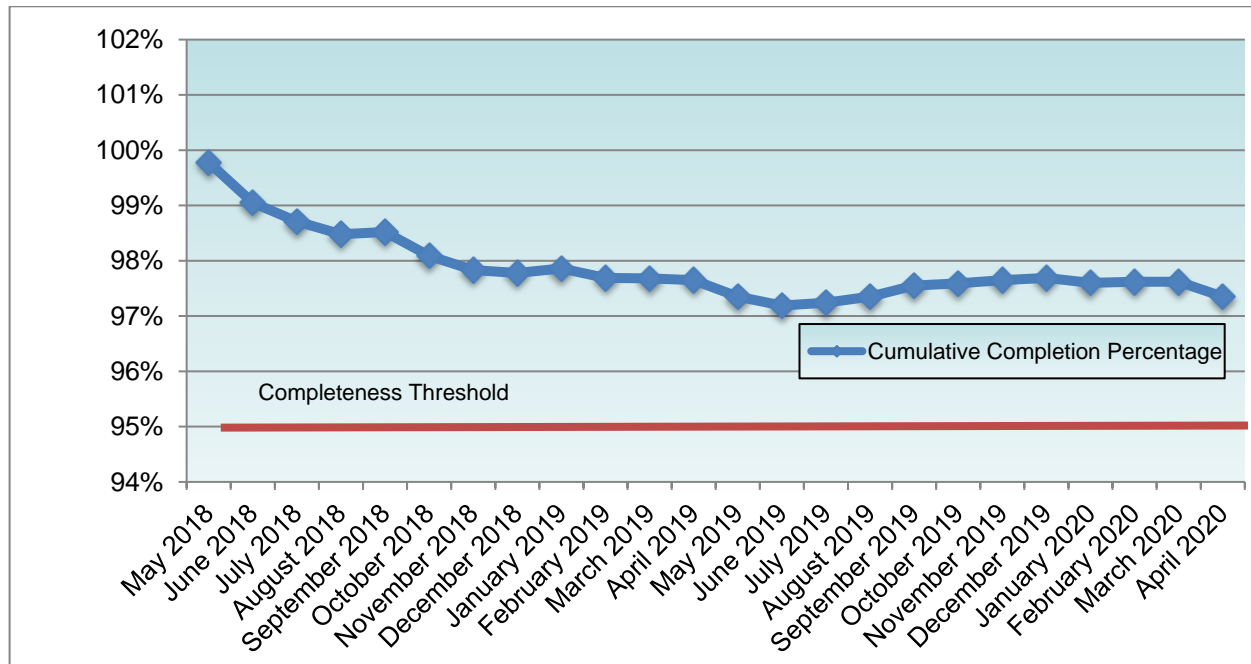


**AMERIHEALTH CARITAS LOUISIANA  
SUMMARY REPORTING CHARTS**

**Chart 1. AmeriHealth Caritas Louisiana’s CDJ totals and encounter totals as reported monthly.**



**Chart 2. AmeriHealth Caritas Louisiana’s cumulative encounter submissions expressed as a percentage of payments submitted to the FAC to reported MCO CDJ payments.**



## LA MCO Encounter and CDJ Comparison

Reported AmeriHealth Caritas Louisiana delegated vendors include, or have included, Southeastrans (Non-Emergency Transportation), LogistiCare (Non-Emergency Transportation), Avesis Vision (Vision), VSP (Vision), Avesis Dental (Dental), DINA Dental (Dental), and PerformRx (Pharmacy).

### AMERIHEALTH CARITAS LOUISIANA – SOUTHEASTRANS (NET)

AmeriHealth Caritas Louisiana appears to have submitted approximately 97 percent of the Southeastrans non-emergency transportation encounter data for this period, with a cumulative monthly range between 97 percent and 99 percent.

**Table 4 — AmeriHealth Caritas Louisiana Southeastrans (Non-Emergency Transportation)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$650,828	\$645,619	(\$5,209)	\$650,828	\$645,619	(\$5,209)	99.19%	99.19%
June 2018	\$735,929	\$729,886	(\$6,043)	\$1,386,757	\$1,375,505	(\$11,252)	99.17%	99.18%
July 2018	\$661,620	\$652,613	(\$9,008)	\$2,048,377	\$2,028,117	(\$20,260)	98.63%	99.01%
August 2018	\$839,657	\$827,865	(\$11,792)	\$2,888,034	\$2,855,982	(\$32,052)	98.59%	98.89%
September 2018	\$634,568	\$631,911	(\$2,656)	\$3,522,602	\$3,487,894	(\$34,708)	99.58%	99.01%
October 2018	\$783,267	\$765,664	(\$17,603)	\$4,305,869	\$4,253,557	(\$52,312)	97.75%	98.78%
November 2018	\$865,542	\$853,241	(\$12,301)	\$5,171,411	\$5,106,798	(\$64,613)	98.57%	98.75%
December 2018	\$636,112	\$628,968	(\$7,144)	\$5,807,523	\$5,735,766	(\$71,757)	98.87%	98.76%
January 2019	\$581,613	\$565,850	(\$15,763)	\$6,389,136	\$6,301,616	(\$87,520)	97.28%	98.63%
February 2019	\$715,380	\$682,810	(\$32,570)	\$7,104,516	\$6,984,427	(\$120,089)	95.44%	98.30%
March 2019	\$700,982	\$679,643	(\$21,339)	\$7,805,499	\$7,664,070	(\$141,428)	96.95%	98.18%
April 2019	\$613,382	\$608,459	(\$4,923)	\$8,418,880	\$8,272,529	(\$146,351)	99.19%	98.26%
May 2019	\$649,716	\$640,697	(\$9,019)	\$9,068,596	\$8,913,226	(\$155,370)	98.61%	98.28%
June 2019	\$469,389	\$442,099	(\$27,291)	\$9,537,986	\$9,355,325	(\$182,661)	94.18%	98.08%
July 2019	\$654,908	\$641,175	(\$13,732)	\$10,192,893	\$9,996,500	(\$196,394)	97.90%	98.07%
August 2019	\$1,144,693	\$1,133,641	(\$11,052)	\$11,337,586	\$11,130,141	(\$207,446)	99.03%	98.17%
September 2019	\$756,078	\$744,239	(\$11,839)	\$12,093,664	\$11,874,379	(\$219,285)	98.43%	98.18%
October 2019	\$671,143	\$658,113	(\$13,029)	\$12,764,807	\$12,532,493	(\$232,314)	98.05%	98.18%
November 2019	\$898,744	\$879,735	(\$19,009)	\$13,663,551	\$13,412,228	(\$251,323)	97.88%	98.16%
December 2019	\$566,365	\$526,834	(\$39,531)	\$14,229,915	\$13,939,062	(\$290,854)	93.02%	97.95%
January 2020	\$698,928	\$682,852	(\$16,076)	\$14,928,843	\$14,621,914	(\$306,929)	97.69%	97.94%
February 2020	\$582,179	\$563,902	(\$18,277)	\$15,511,022	\$15,185,816	(\$325,206)	96.86%	97.90%
March 2020	\$591,838	\$573,545	(\$18,293)	\$16,102,860	\$15,759,361	(\$343,499)	96.90%	97.86%
April 2020	\$669,304	\$643,504	(\$25,800)	\$16,772,165	\$16,402,865	(\$369,299)	96.14%	97.79%

## AMERIHEALTH CARITAS LOUISIANA – LOGISTICARE (NET)

AmeriHealth Caritas Louisiana appears to have submitted approximately 99 percent of the LogistiCare non-emergency transportation encounter data for this period.

**Table 5 — AmeriHealth Caritas Louisiana LogistiCare (Non-Emergency Transportation)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$123,080	\$122,642	(\$438)	\$123,080	\$122,642	(\$438)	99.64%	99.64%
June 2018	\$52,848	\$52,848	\$0	\$175,928	\$175,490	(\$438)	100.00%	99.75%
July 2018	\$11,446	\$11,446	\$0	\$187,373	\$186,935	(\$438)	100.00%	99.76%
August 2018	\$14,923	\$14,923	\$0	\$202,296	\$201,858	(\$438)	100.00%	99.78%
September 2018	\$6,247	\$6,247	\$0	\$208,544	\$208,105	(\$438)	100.00%	99.78%
October 2018	\$3,360	\$3,166	(\$194)	\$211,903	\$211,271	(\$632)	94.23%	99.70%
November 2018	\$8,209	\$8,209	\$0	\$220,112	\$219,480	(\$632)	100.00%	99.71%
December 2018	\$208	\$208	\$0	\$220,319	\$219,687	(\$632)	100.00%	99.71%
January 2019	\$18,798	\$18,169	(\$629)	\$239,118	\$237,856	(\$1,262)	96.65%	99.47%
February 2019	\$5,054	\$5,054	\$0	\$244,172	\$242,910	(\$1,262)	100.00%	99.48%
March 2019	\$280	\$280	\$0	\$244,452	\$243,190	(\$1,262)	100.00%	99.48%
April 2019	\$85	\$85	\$0	\$244,537	\$243,275	(\$1,262)	100.00%	99.48%
May 2019	\$5,836	\$5,760	(\$76)	\$250,373	\$249,035	(\$1,338)	98.69%	99.46%
June 2019	\$0	\$0	\$0	\$250,373	\$249,035	(\$1,338)		99.46%
July 2019	\$0	\$0	\$0	\$250,373	\$249,035	(\$1,338)		99.46%
August 2019	\$0	\$21	\$21	\$250,373	\$249,057	(\$1,316)		99.47%
September 2019	\$65	\$65	\$0	\$250,438	\$249,121	(\$1,316)	100.00%	99.47%
October 2019	\$0	\$0	\$0	\$250,438	\$249,121	(\$1,316)		99.47%
November 2019	\$0	\$0	\$0	\$250,438	\$249,121	(\$1,316)		99.47%
December 2019	\$0	\$0	\$0	\$250,438	\$249,121	(\$1,316)		99.47%
January 2020	\$0	\$0	\$0	\$250,438	\$249,121	(\$1,316)		99.47%
February 2020	\$29	\$29	\$0	\$250,467	\$249,151	(\$1,316)	100.00%	99.47%
March 2020	\$0	\$0	\$0	\$250,467	\$249,151	(\$1,316)		99.47%
April 2020	\$0	\$0	\$0	\$250,467	\$249,151	(\$1,316)		99.47%

## AMERIHEALTH CARITAS LOUISIANA – AVESIS VISION (VISION SERVICES)

AmeriHealth Caritas Louisiana appears to have submitted approximately 78 percent of the Avesis vision encounter data for this period, with a cumulative monthly range between 74 percent and 94 percent.

Please reference potential data issue 2 on page 10 for details on what may be significantly impacting the completion percentages.

**Table 6 — AmeriHealth Caritas Louisiana Avesis Vision (Vision)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
January 2020	\$49,754	\$36,944	(\$12,810)	\$49,754	\$36,944	(\$12,810)	74.25%	74.25%
February 2020	\$261,575	\$251,737	(\$9,838)	\$311,329	\$288,681	(\$22,649)	96.23%	92.72%
March 2020	\$446,130	\$428,088	(\$18,042)	\$757,459	\$716,769	(\$40,691)	95.95%	94.62%
April 2020	\$492,212	\$269,694	(\$222,518)	\$1,249,671	\$986,462	(\$263,209)	54.79%	78.93%

## AMERIHEALTH CARITAS LOUISIANA – VSP (VISION SERVICES)

AmeriHealth Caritas Louisiana appears to have submitted approximately 97 percent of the VSP vision encounter data for this period, with a cumulative monthly range between 97 percent and 99 percent.

Please reference potential data issue 3 on page 10 for details on what may be significantly impacting the completion percentages.

**Table 7 — AmeriHealth Caritas Louisiana VSP (Vision)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$514,484	\$510,216	(\$4,268)	\$514,484	\$510,216	(\$4,268)	99.17%	99.17%
June 2018	\$468,946	\$463,186	(\$5,760)	\$983,430	\$973,402	(\$10,028)	98.77%	98.98%
July 2018	\$489,587	\$477,210	(\$12,377)	\$1,473,017	\$1,450,612	(\$22,404)	97.47%	98.47%
August 2018	\$562,845	\$541,580	(\$21,264)	\$2,035,861	\$1,992,193	(\$43,669)	96.22%	97.85%
September 2018	\$504,458	\$500,636	(\$3,822)	\$2,540,320	\$2,492,829	(\$47,491)	99.24%	98.13%
October 2018	\$573,415	\$568,262	(\$5,153)	\$3,113,734	\$3,061,091	(\$52,644)	99.10%	98.30%
November 2018	\$412,416	\$408,961	(\$3,455)	\$3,526,151	\$3,470,052	(\$56,098)	99.16%	98.40%
December 2018	\$427,380	\$425,116	(\$2,263)	\$3,953,530	\$3,895,168	(\$58,362)	99.47%	98.52%
January 2019	\$536,843	\$533,114	(\$3,729)	\$4,490,373	\$4,428,282	(\$62,091)	99.30%	98.61%
February 2019	\$546,856	\$538,382	(\$8,474)	\$5,037,230	\$4,966,664	(\$70,565)	98.45%	98.59%
March 2019	\$545,956	\$537,975	(\$7,981)	\$5,583,185	\$5,504,640	(\$78,546)	98.53%	98.59%
April 2019	\$577,783	\$567,065	(\$10,718)	\$6,160,968	\$6,071,705	(\$89,263)	98.14%	98.55%
May 2019	\$436,031	\$377,362	(\$58,669)	\$6,596,999	\$6,449,067	(\$147,932)	86.54%	97.75%
June 2019	\$420,868	\$416,758	(\$4,111)	\$7,017,867	\$6,865,824	(\$152,043)	99.02%	97.83%
July 2019	\$467,094	\$458,207	(\$8,887)	\$7,484,961	\$7,324,031	(\$160,930)	98.09%	97.84%
August 2019	\$559,959	\$552,954	(\$7,005)	\$8,044,920	\$7,876,985	(\$167,934)	98.74%	97.91%
September 2019	\$545,769	\$539,627	(\$6,142)	\$8,590,688	\$8,416,613	(\$174,076)	98.87%	97.97%
October 2019	\$523,672	\$516,575	(\$7,097)	\$9,114,360	\$8,933,188	(\$181,173)	98.64%	98.01%
November 2019	\$467,559	\$456,814	(\$10,746)	\$9,581,920	\$9,390,001	(\$191,918)	97.70%	97.99%
December 2019	\$382,872	\$377,160	(\$5,712)	\$9,964,792	\$9,767,161	(\$197,630)	98.50%	98.01%
January 2020	\$119,458	\$115,845	(\$3,613)	\$10,084,250	\$9,883,007	(\$201,243)	96.97%	98.00%
February 2020	\$19,748	\$18,709	(\$1,039)	\$10,103,998	\$9,901,716	(\$202,282)	94.73%	97.99%
March 2020	\$6,577	\$6,409	(\$168)	\$10,110,574	\$9,908,125	(\$202,450)	97.45%	97.99%
April 2020	\$14,576	\$12,538	(\$2,037)	\$10,125,150	\$9,920,663	(\$204,487)	86.02%	97.98%

## AMERIHEALTH CARITAS LOUISIANA – AVESIS DENTAL (DENTAL SERVICES)

AmeriHealth Caritas Louisiana appears to have submitted approximately 84 percent of the Avesis Dental encounter data for this period, with a cumulative monthly range between 84 percent and 95 percent.

Please reference potential data issue 4 on page 10 for details on what may be significantly impacting the completion percentages.

**Table 8 — AmeriHealth Caritas Louisiana Avesis Dental (Dental)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
January 2020	\$70,161	\$67,116	(\$3,045)	\$70,161	\$67,116	(\$3,045)	95.66%	95.66%
February 2020	\$178,128	\$146,072	(\$32,056)	\$248,289	\$213,188	(\$35,101)	82.00%	85.86%
March 2020	\$195,860	\$167,693	(\$28,167)	\$444,150	\$380,881	(\$63,269)	85.61%	85.75%
April 2020	\$78,088	\$62,774	(\$15,314)	\$522,237	\$443,655	(\$78,583)	80.38%	84.95%

*\* Since all dental services are value-added services, the cumulative totals above should reflect the same totals as in the value-added services summary (see Value-Added Services Summary on page 12).*

## AMERIHEALTH CARITAS LOUISIANA – DINA DENTAL (DENTAL SERVICES)

AmeriHealth Caritas Louisiana appears to have submitted approximately 100 percent of the DINA Dental encounter data for this period. Monthly percentages exceeded 100 percent during some months of the reporting period and for the overall study period. Please reference potential data issue number 1 on page 10 for an explanation of the possible causes.

Please reference potential data issue 5 on page 10 for details on what may be significantly impacting the completion percentages.

**Table 9 — AmeriHealth Caritas Louisiana DINA Dental (Dental)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$307,395	\$447,108	\$139,713	\$307,395	\$447,108	\$139,713	145.45%	145.45%
June 2018	\$317,332	\$276,419	(\$40,913)	\$624,727	\$723,527	\$98,800	87.10%	115.81%
July 2018	\$174,509	\$258,001	\$83,492	\$799,236	\$981,528	\$182,292	147.84%	122.80%
August 2018	\$318,494	\$286,290	(\$32,203)	\$1,117,729	\$1,267,818	\$150,089	89.88%	113.42%
September 2018	\$233,386	\$229,744	(\$3,642)	\$1,351,115	\$1,497,562	\$146,447	98.43%	110.83%
October 2018	\$300,224	\$275,632	(\$24,592)	\$1,651,339	\$1,773,194	\$121,855	91.80%	107.37%
November 2018	\$204,003	\$133,092	(\$70,911)	\$1,855,343	\$1,906,287	\$50,944	65.24%	102.74%
December 2018	\$224,589	\$226,203	\$1,614	\$2,079,931	\$2,132,490	\$52,558	100.71%	102.52%
January 2019	\$229,884	\$236,050	\$6,166	\$2,309,815	\$2,368,540	\$58,724	102.68%	102.54%
February 2019	\$187,649	\$187,558	(\$90)	\$2,497,464	\$2,556,098	\$58,634	99.95%	102.34%
March 2019	\$159,032	\$158,346	(\$686)	\$2,656,496	\$2,714,444	\$57,948	99.56%	102.18%
April 2019	\$178,490	\$178,440	(\$50)	\$2,834,986	\$2,892,883	\$57,897	99.97%	102.04%
May 2019	\$183,895	\$184,318	\$424	\$3,018,881	\$3,077,202	\$58,321	100.23%	101.93%
June 2019	\$169,185	\$161,780	(\$7,405)	\$3,188,066	\$3,238,982	\$50,916	95.62%	101.59%
July 2019	\$164,536	\$162,589	(\$1,947)	\$3,352,602	\$3,401,571	\$48,969	98.81%	101.46%
August 2019	\$196,325	\$198,721	\$2,396	\$3,548,926	\$3,600,291	\$51,365	101.22%	101.44%
September 2019	\$166,218	\$161,444	(\$4,774)	\$3,715,144	\$3,761,735	\$46,591	97.12%	101.25%
October 2019	\$187,208	\$184,482	(\$2,727)	\$3,902,352	\$3,946,217	\$43,864	98.54%	101.12%
November 2019	\$175,096	\$173,690	(\$1,407)	\$4,077,449	\$4,119,907	\$42,458	99.19%	101.04%
December 2019	\$181,399	\$180,599	(\$800)	\$4,258,848	\$4,300,506	\$41,658	99.55%	100.97%
January 2020	\$121,230	\$120,377	(\$852)	\$4,380,078	\$4,420,883	\$40,805	99.29%	100.93%
February 2020	\$28,426	\$28,426	\$0	\$4,408,504	\$4,449,309	\$40,805	100.00%	100.92%
March 2020	\$32,443	\$32,098	(\$345)	\$4,440,947	\$4,481,407	\$40,461	98.93%	100.91%
April 2020	\$6,509	\$6,509	\$0	\$4,447,455	\$4,487,916	\$40,461	100.00%	100.90%
Adjustments^	\$0	(\$40,461)	(\$40,461)	\$4,447,455	\$4,447,455	\$0		100.00%

^To avoid overstating the DINA Dental results when the cumulative completion percentage exceeds 100 percent, we reduced such encounter totals by the period's variance in comparison with the CDJs. Please see data analysis assumption number 9 on page 9 for further explanation.

\* Since all dental services are value-added services, the cumulative totals above should reflect the same totals as in the value-added services summary (see Value-Added Services Summary on page 12). However, there are a few historical DINA Dental encounters that are excluded from the VAS completion percentage due to missing identifiers.

## AMERIHEALTH CARITAS LOUISIANA – PERFORMRx (PHARMACY BENEFITS)

AmeriHealth Caritas Louisiana appears to have submitted approximately 99 percent of the PerformRx pharmacy benefit encounter data for this period, with a cumulative monthly range between 97 percent and 100 percent. Monthly percentages exceeded 100 percent during some months of the reporting period. Please reference potential data issue number 1 on page 10 for an explanation of the possible causes.

Please reference potential data issue 6 on page 10 for details on what may be significantly impacting the completion percentages.

**Table 11 — AmeriHealth Caritas Louisiana PerformRx (Pharmacy Benefits)**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$14,148,452	\$14,190,309	\$41,857	\$14,148,452	\$14,190,309	\$41,857	100.29%	100.29%
June 2018	\$18,027,515	\$17,921,884	(\$105,631)	\$32,175,967	\$32,112,192	(\$63,774)	99.41%	99.80%
July 2018	\$13,904,391	\$13,754,920	(\$149,471)	\$46,080,358	\$45,867,112	(\$213,245)	98.92%	99.53%
August 2018	\$18,783,236	\$18,518,881	(\$264,355)	\$64,863,594	\$64,385,993	(\$477,600)	98.59%	99.26%
September 2018	\$14,398,645	\$14,614,528	\$215,882	\$79,262,239	\$79,000,521	(\$261,718)	101.49%	99.66%
October 2018	\$15,046,463	\$14,860,004	(\$186,458)	\$94,308,701	\$93,860,525	(\$448,176)	98.76%	99.52%
November 2018	\$18,253,444	\$18,299,051	\$45,607	\$112,562,146	\$112,159,576	(\$402,569)	100.24%	99.64%
December 2018	\$14,926,198	\$14,750,534	(\$175,665)	\$127,488,344	\$126,910,110	(\$578,234)	98.82%	99.54%
January 2019	\$14,919,106	\$14,998,081	\$78,975	\$142,407,449	\$141,908,191	(\$499,258)	100.52%	99.64%
February 2019	\$16,258,634	\$16,195,560	(\$63,074)	\$158,666,084	\$158,103,751	(\$562,333)	99.61%	99.64%
March 2019	\$19,425,071	\$19,207,934	(\$217,137)	\$178,091,154	\$177,311,685	(\$779,470)	98.88%	99.56%
April 2019	\$15,409,556	\$15,273,701	(\$135,855)	\$193,500,710	\$192,585,386	(\$915,324)	99.11%	99.52%
May 2019	\$19,876,913	\$17,500,906	(\$2,376,007)	\$213,377,623	\$210,086,292	(\$3,291,331)	88.04%	98.45%
June 2019	\$16,757,568	\$15,605,161	(\$1,152,407)	\$230,135,191	\$225,691,453	(\$4,443,738)	93.12%	98.06%
July 2019	\$17,595,295	\$16,951,202	(\$644,093)	\$247,730,486	\$242,642,654	(\$5,087,831)	96.33%	97.94%
August 2019	\$23,176,986	\$23,342,767	\$165,781	\$270,907,472	\$265,985,422	(\$4,922,050)	100.71%	98.18%
September 2019	\$19,550,893	\$22,095,544	\$2,544,650	\$290,458,365	\$288,080,965	(\$2,377,400)	113.01%	99.18%
October 2019	\$20,028,146	\$19,948,425	(\$79,721)	\$310,486,511	\$308,029,391	(\$2,457,120)	99.60%	99.20%
November 2019	\$23,943,607	\$24,087,511	\$143,904	\$334,430,118	\$332,116,902	(\$2,313,216)	100.60%	99.30%
December 2019	\$19,353,008	\$19,503,120	\$150,112	\$353,783,126	\$351,620,021	(\$2,163,104)	100.77%	99.38%
January 2020	\$25,067,512	\$23,896,763	(\$1,170,749)	\$378,850,638	\$375,516,784	(\$3,333,854)	95.32%	99.12%
February 2020	\$20,580,484	\$20,542,279	(\$38,205)	\$399,431,122	\$396,059,063	(\$3,372,059)	99.81%	99.15%
March 2020	\$21,644,553	\$21,272,157	(\$372,396)	\$421,075,675	\$417,331,220	(\$3,744,455)	98.27%	99.11%
April 2020	\$19,728,042	\$19,306,870	(\$421,172)	\$440,803,718	\$436,638,091	(\$4,165,627)	97.86%	99.05%

## AMERIHEALTH CARITAS LOUISIANA – NON-VENDOR

AmeriHealth Caritas Louisiana appears to have submitted approximately 96 percent of the AmeriHealth Caritas Louisiana Non-Vendor encounter data for this period, with a cumulative monthly range between 96 percent and 99 percent.

Please reference potential data issue 7 on page 10 for details on what may be significantly impacting the completion percentages.

**Table 12 — AmeriHealth Caritas Louisiana Non-Vendor**

Paid Month	CDJ Monthly Reported Total	Monthly Encounter Total	Monthly Variance	CDJ Cumulative Reported Total	Cumulative Encounter Total	Cumulative Variance	Monthly Completion Percentage	Cumulative Completion Percentage
May 2018	\$47,830,838	\$47,518,185	(\$312,653)	\$47,830,838	\$47,518,185	(\$312,653)	99.34%	99.34%
June 2018	\$46,437,013	\$45,498,953	(\$938,060)	\$94,267,851	\$93,017,138	(\$1,250,713)	97.97%	98.67%
July 2018	\$48,161,051	\$46,999,796	(\$1,161,255)	\$142,428,902	\$140,016,934	(\$2,411,968)	97.58%	98.30%
August 2018	\$47,109,461	\$45,970,139	(\$1,139,322)	\$189,538,364	\$185,987,073	(\$3,551,291)	97.58%	98.12%
September 2018	\$45,306,980	\$44,299,337	(\$1,007,643)	\$234,845,344	\$230,286,410	(\$4,558,933)	97.77%	98.05%
October 2018	\$56,929,507	\$54,363,673	(\$2,565,834)	\$291,774,851	\$284,650,083	(\$7,124,767)	95.49%	97.55%
November 2018	\$42,042,503	\$39,721,127	(\$2,321,376)	\$333,817,353	\$324,371,211	(\$9,446,143)	94.47%	97.17%
December 2018	\$44,190,041	\$42,839,528	(\$1,350,512)	\$378,007,394	\$367,210,739	(\$10,796,655)	96.94%	97.14%
January 2019	\$52,719,041	\$51,596,061	(\$1,122,980)	\$430,726,435	\$418,806,800	(\$11,919,635)	97.86%	97.23%
February 2019	\$45,226,095	\$42,894,642	(\$2,331,453)	\$475,952,530	\$461,701,442	(\$14,251,087)	94.84%	97.00%
March 2019	\$49,745,028	\$48,258,827	(\$1,486,201)	\$525,697,558	\$509,960,269	(\$15,737,289)	97.01%	97.00%
April 2019	\$50,600,987	\$48,952,693	(\$1,648,294)	\$576,298,544	\$558,912,962	(\$17,385,582)	96.74%	96.98%
May 2019	\$47,359,448	\$45,630,066	(\$1,729,382)	\$623,657,992	\$604,543,028	(\$19,114,965)	96.34%	96.93%
June 2019	\$46,697,430	\$44,715,160	(\$1,982,269)	\$670,355,422	\$649,258,188	(\$21,097,234)	95.75%	96.85%
July 2019	\$56,106,276	\$55,207,478	(\$898,798)	\$726,461,699	\$704,465,667	(\$21,996,032)	98.39%	96.97%
August 2019	\$44,876,755	\$43,937,641	(\$939,115)	\$771,338,454	\$748,403,307	(\$22,935,147)	97.90%	97.02%
September 2019	\$51,658,418	\$49,434,667	(\$2,223,752)	\$822,996,872	\$797,837,974	(\$25,158,898)	95.69%	96.94%
October 2019	\$51,871,192	\$50,700,319	(\$1,170,873)	\$874,868,064	\$848,538,293	(\$26,329,771)	97.74%	96.99%
November 2019	\$52,443,324	\$51,188,227	(\$1,255,097)	\$927,311,388	\$899,726,520	(\$27,584,868)	97.60%	97.02%
December 2019	\$46,508,044	\$45,404,504	(\$1,103,539)	\$973,819,431	\$945,131,024	(\$28,688,408)	97.62%	97.05%
January 2020	\$50,494,784	\$48,636,538	(\$1,858,246)	\$1,024,314,216	\$993,767,562	(\$30,546,654)	96.31%	97.01%
February 2020	\$51,089,818	\$49,743,680	(\$1,346,139)	\$1,075,404,034	\$1,043,511,241	(\$31,892,793)	97.36%	97.03%
March 2020	\$56,860,777	\$55,503,690	(\$1,357,087)	\$1,132,264,811	\$1,099,014,931	(\$33,249,880)	97.61%	97.06%
April 2020	\$42,117,025	\$36,830,576	(\$5,286,448)	\$1,174,381,836	\$1,135,845,507	(\$38,536,328)	87.44%	96.71%