



Precertification/prior authorization requirement changes effective June 1, 2025

Louisiana | Healthy Blue | Medicaid Managed Care

Effective June 1, 2025, precertification/prior authorization requirements will change for the following code(s). The medical code(s) listed below will require precertification/prior authorization by Healthy Blue for Medicaid members. Federal and state law, as well as state contract language and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions take precedence over these precertification/prior authorization rules and must be considered first when determining coverage. If the requirements are not met, those services may be deemed ineligible for payment. Providers may appeal online through Availity Essentials or by phone by calling Provider Services with additional information which may include medical records.

Precertification/prior authorization requirements will be added for the following code(s):

- **J9248 — Injection, melphalan (Hepzato), 1 mg**

To request precertification/prior authorization, you may use one of the following methods:

- **Web: Once logged in to Availity Essentials at [<https://Availity.com>].**
- **Fax:**
 - **888-822-5595 (Inpatient)**
 - **888-822-5658 (Outpatient)**
- **Phone: [844-521-6942]**

Not all precertification/prior authorization requirements are listed here. Detailed precertification/prior authorization requirements are available to providers on <https://providers.healthybluea.com/la/pages/communication-updates.aspx> on the Resources tab or for contracted providers by accessing <https://Availity.com>. Providers may also call Provider Services at 844-521-6942 for assistance with precertification/prior authorization requirements.

<https://provider.healthybluea.com>

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