

ESF 8 PORTAL USER MANUAL

How To Access the ESF 8 Portal

- Test Environment:
 - <https://dashboard-test.esf8portal.net/>
- Production System:
 - <https://dashboard.esf8portal.net>

ESF 8 Portal Applications

≡ Applications



Resource Management (ED)



Messaging



Security Management



Documents



Facility Management



Mstat



Reporting



HVA



AtRisk Registry

Application Functions

APPLICATION	FUNCTIONS
Security Management	<ul style="list-style-type: none"> Centralized security service for all users. Used by State ESF8 Staff, LHA, Hospital DRCs and others to create users, user accounts and general messaging contacts. Unless requested, individual facility users are not granted access to this application.
Resource Management	<ul style="list-style-type: none"> Utilized only by Hospitals & LERN for service status updates, bed availability, and status of special services such as STEMI-Stroke, Trauma, Burn and Chempack resources. Assists in MCI event responses & for daily routing of trauma patients by LERN and EMS agencies.
Mstat	<ul style="list-style-type: none"> Utilized by all hospitals and all other non-Hospital facilities to update facility Operating Status, Generator Status, Fuel Status, Bed availability, and other utility status. Used by all non-hospital facilities for patient tracking and evacuation tracking. Note: Hospitals use the At Risk Registry for this function.
At Risk Registry	<ul style="list-style-type: none"> Utilized only by Hospitals, Hospital DRCs, and State ESF8 Staff for Disaster Evacuations and MCI patient tracking by hospitals – interfaces with Federal Patient Tracking System (JPATS) and the military TRANSCOM (TRACES) patient movement systems. Utilized monthly by Home Health and Hospice agencies to track at-risk residents.
HVA	<ul style="list-style-type: none"> Hazard Vulnerability Analysis is a tool used to evaluate the potential risks for a facility <ul style="list-style-type: none"> <i>Hospitals are required to update their HVA annually</i> Used by all facilities to analyze and document hazards and vulnerabilities according to a standard risk assessment Provides detailed reporting on a facility, region and state-level

How to Get Technical Support

- LERN Communications Center
 - 1-866-320-8293
- Please forward errors, issues, or other technical requests to:
 - Erika.Fontenot@la.gov
 - 225-219-7805 (desk) or 337-802-9079 (cell)
 - Adrienne.Lewis2@la.gov
 - 225-219-3522 (desk) or 225-362-9078 (cell)
 - Please always copy esf8help@la.gov on any errors you may encounter.
 - **Include your email address in your message** as this account is forwarded (this will save time and quicken the response to your problem)
 - If you can attach a screen shot; it would be helpful in diagnosing the problem
 - If you are having problems uploading, include the spreadsheet you are trying to upload



WHAT APPLICATION TO USE?

What Application to Use?

- For Census Reports
 - You can use either **Mstat** or **Resource Management-Bed Poll** - They communicate and allows the same reporting capabilities.
 - Mstat allows you to choose bed types
 - Bed type choices in Mstat are reflected in the Bed Poll view in Resource Management
 - Census reports provided in either application meet compliance requirements during mandatory reporting incidents
 - We highly encourage the use of the Bed Poll functionality in Resource Management as Mstat is generally only used during declared incidents

What Application to Use?

- For Status Reports
 - For general operating status, evacuation status, and power status **during declared incidents**, use **Mstat**
 - If your region monitors ED utilization (availability, wait times, bed holds, etc.) use **Resource Management-ED** as directed by your region's protocols
 - Daily, weekly, monthly, never, etc.
 - If your hospital participates in the LERN Network, use **Resource Management-LERN** as directed by LERN's protocol
 - Twice daily

What Application to Use?

- To report power outages and/or generator usage:
 - Use **Mstat**
- To maintain current generator information:
 - Use **Mstat**
- To maintain contact information for persons in my facility:
 - Use **Security Management** or update your own **Profile** after logging in the ESF 8 Portal

What Application to Use?

- To track hospital patients and staff during evacuations or sheltering-in-place:
 - Use the **At Risk Registry**
- To track nursing home residents and staff during evacuations or sheltering-in-place:
 - Use **Mstat**

What Application to Use?

- To notify other hospitals in your region about an incident happening in your facility:
 - Call your region's Administrative Designated Regional Coordinator (**ADRC**)
 - Call the **LERN** Communications Center

Summary Checklist

Scenario	MSTAT	Resource Management	Security Management	At Risk Registry
Census Report	✓	✓		
Pick Bed Types	✓			
Operating Status in an incident	✓			
Power Status	✓			
Generator information	✓			
Contact information			✓	
Creating Users			✓	
Hospital patient tracking				✓
Nursing Home patient tracking	✓			



PERSONS AND USERS FOR YOUR FACILITY

Facility Point of Contact

- Primary point of contact for issues regarding ESF 8 information systems
- Can manage persons and accounts for their facility
- Will be responsible for the appropriate and secure use of all accounts
- Commits to keeping facility, person, and user account information current at all times

"Persons"

Security Management



First Name <input type="text"/>	Last Name <input type="text"/>	User Name <input type="text"/>	Facility Name <input type="text"/>
------------------------------------	-----------------------------------	-----------------------------------	---------------------------------------

Search

Clear

Advanced Search

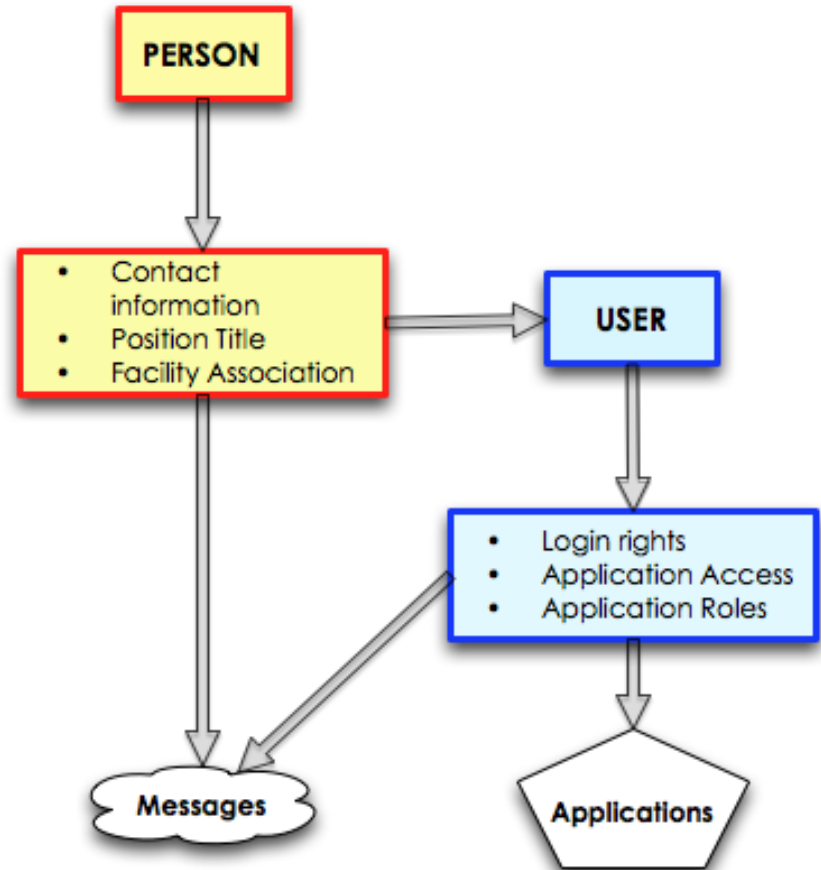
+ User

↓ EXCEL

Edit	Delete	Reset Pwd	Notification	First Name	Last Name	User Name	Facility Name	Updated On	Updated By
				Test1	Hospital1	hosptest1	Our Lady of Lourdes Regional Medical Center Inc.	06/25/2025	Frances Arledge
				BETEST	HOSPITALUSERTEST	BEtestHouser	Baton Rouge General Mid City	04/12/2024	Bonnie East
				Testercallcenter	Production	Testercallcenter		06/18/2013	Henry Yennie
				TesterDRCHO	Production	TesterDRCHO		06/18/2013	Henry Yennie

Comparison of Persons and Users

- **Persons**
 - Receive communications via the Messaging application
 - Can have User accounts
- **Users**
 - Persons that need to access one or more of the ESF 8 applications with specific roles
- Not all Persons have to be Users, but all Users must first exist as Persons









USING RESOURCE MANAGEMENT

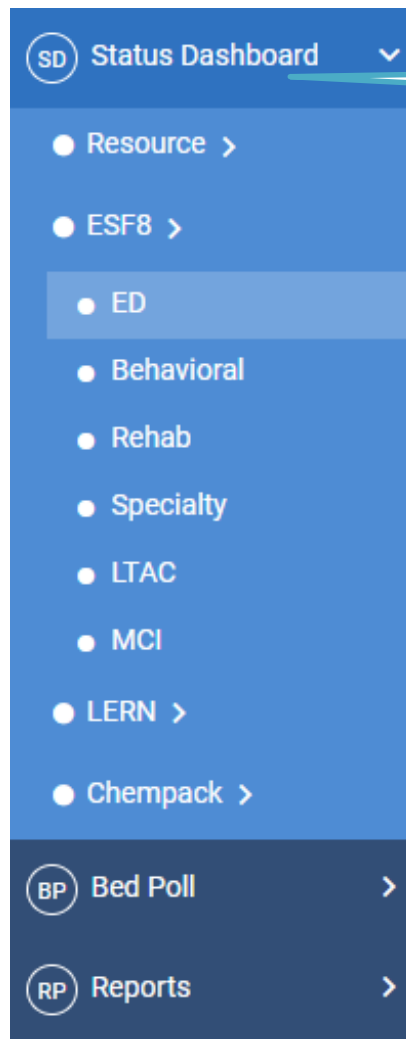
Resource Management (RM)

- Updating resource status items
 - This is completed via respective facility edit
- Providing a Bed Poll
 - Can be done either in Resource Management or Mstat as they communicate with each other
- Reports
 - Reports will display ONLY your facility's data

Resource Management

<div>  <div>Service Dashboard</div> <div>    </div> </div>										
<div> <div> <div>AD Admin</div> <div>SD Status Dashboard</div> <div>Resource ></div> <div>ESF8 ></div> <div>ED</div> <div>Behavioral</div> <div>Rehab</div> <div>Specialty</div> <div>LTAC</div> <div>MCI</div> <div>LERN ></div> <div>Chempack ></div> </div> <div> <div>BP Bed Poll</div> <div>RP Reports</div> </div> </div>										
<div> <div>Facility Type: Hospital</div> <div>Region/View:</div> <div> <div>Non Compliant</div> <div>Compliant</div> <div>Not Applicable</div> <div>Click column header for description.</div> </div> <div>Data Refreshed on: 06/10/2025 12:14 PM</div> </div>										
	Region 1	ED Status	ED Wait Time	Ped ED Wait Time	M/S Holds	Tele Holds	ICU Holds	Psych Holds	Additional Hospital Holds	Facility Comments
	<div>East Jefferson General Hospital</div> <div>Last updated on: 06/10/2025 05:59 AM</div>	Open	Green	Green	3	6	1	2	1	Adult Psych S....
	<div>EDO Children's Hospital Emergency Room - Metairie</div> <div>Last updated on: 06/10/2025 06:51 AM</div>	Open	Green	Green	0	0	0	0	0	
	<div>EDO Tulane Medical Center Emergency Room</div> <div>Last updated on: 06/10/2025 05:39 AM</div>	Open	Green	Green	0	0	0	1	0	
	<div>Lakeside Hospital</div> <div>Last updated on: 06/09/2025 04:19 PM</div>	Open	Green	Green	0	0	0	0	0	Limited Nuc Me....
	<div>Manning Family Children's</div> <div>Last updated on: 06/10/2025 06:51 AM</div>	Open	Green	Green	0	0	0	0	0	Current EMS hol....
	<div>New Orleans East Hospital</div> <div>Last updated on: 06/10/2025 05:34 AM</div>	Limited Diversion	Green	Green	0	3	0	0	0	NO ICU beds **....
	<div>Ochsner Baptist, Campus of Ochsner Medical Center</div> <div>Last updated on: 06/10/2025 11:04 AM</div>	Limited Diversion	Red	Red	0	0	0	1	0	***NO STEMI COV....
	<div>Ochsner ER Marrero</div> <div>Last updated on: 06/10/2025 07:07 AM</div>	Open	Green	Green	0	0	0	0	0	
	<div>Ochsner Medical Center</div> <div>Last updated on: 06/10/2025 04:57 AM</div>	Open	Green	Green	10	12	2	1	0	***OB/GYN Ser....
	Ochsner Medical Center Westbank	-	-	-	-	-	-	-	-	

Resource Management Menu Selection



Select desired area of
Resource Management

Resource Management Service Dashboard

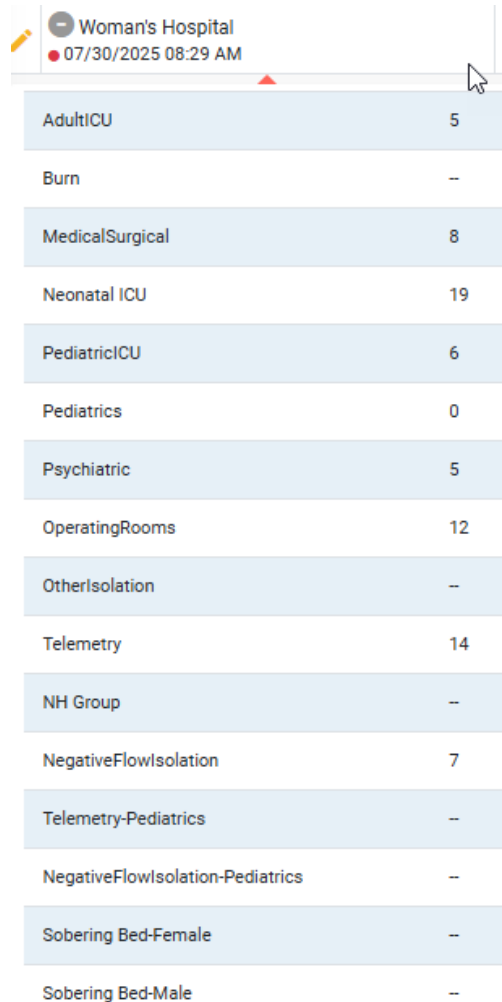
Service Dashboard



Facility Type: Hospital		Region/View: Region 2		Non Compliant Compliant Not Applicable Click column header for description.						Data Refreshed on: 07/30/2025 09:55 AM	
	Region 2	ED Status	ED Wait Time	M/S Holds	Tele Holds	ICU Holds	Psych Holds	Additional Hospital Holds		Facility Comments	
Baton Rouge General Bluebonnet <small>Last updated on: 07/30/2025 02:13 AM</small>		Open	Green	16	3	0	2	0			
Baton Rouge General Mid City <small>Last updated on: 07/30/2025 02:03 AM</small>		Closed	Green	0	0	0	0	0		See The General . . .	
EDO Baton Rouge General Ascension <small>Last updated on: 07/30/2025 02:05 AM</small>		Open	Green	0	0	0	0	0			
EDO Ochsner Medical Complex Iberville <small>Last updated on: 07/30/2025 12:35 AM</small>		Open	Green	0	0	0	0	0			
EDO Our Lady of the Lake North Emergency Room <small>Last updated on: 07/30/2025 06:50 AM</small>		Open	Green	0	0	0	0	0			
Lane Regional Medical Center <small>Last updated on: 07/30/2025 06:06 AM</small>		Open	Green	0	0	0	0	0			
Ochsner Medical Center-Baton Rouge <small>Last updated on: 07/30/2025 12:35 AM</small>		Open	Green	0	0	1	2	0			
Our Lady of the Lake Children's Hospital <small>Last updated on: 07/30/2025 01:51 AM</small>		Open	Green	0	0	0	0	0		Med/Surg GREEN . . .	
Our Lady of the Lake Regional Medical Center <small>Last updated on: 07/30/2025 05:55 AM</small>		Open	Green	0	0	0	4	0		Med/Surg Capaci . . .	

Edit

Resource Management Bed Poll Census (Display)



Woman's Hospital 07/30/2025 08:29 AM	
AdultICU	5
Burn	-
MedicalSurgical	8
Neonatal ICU	19
PediatricICU	6
Pediatrics	0
Psychiatric	5
OperatingRooms	12
OtherIsolation	-
Telemetry	14
NH Group	-
NegativeFlowIsolation	7
Telemetry-Pediatrics	-
NegativeFlowIsolation-Pediatrics	-
Sobering Bed-Female	-
Sobering Bed-Male	-

Resource Management Bed Poll Census (Editing)

Edit Census

Woman's Hospital

Last Updated: 07/30/2025 08:29 AM

AdultICU

	Capacity	Census	Available
ICU: Adult	<input type="text" value="6"/>	<input type="text" value="1"/>	5
ICU Adult: Negative Pressure Isolation	<input type="text" value="3"/>	<input type="text" value="0"/>	3

Neonatal ICU

	Capacity	Census	Available
ICU: Neonatal: Level 3	<input type="text" value="86"/>	<input type="text" value="67"/>	19

Pediatrics

	Capacity	Census	Available
Obstetric/Delivery	<input type="text" value="128"/>	<input type="text" value="77"/>	51
Nursery/Bassinet	<input type="text" value="84"/>	<input type="text" value="48"/>	36

OperatingRooms

	Capacity	Census	Available
Operating Rooms	<input type="text" value="12"/>	<input type="text" value="0"/>	12

NegativeFlowIsolation

	Capacity	Census	Available
Negative Pressure Isolation - Adults	<input type="text" value="7"/>	<input type="text" value="0"/>	7

MedicalSurgical

	Capacity	Census	Available
Emergency Department	<input type="text" value="13"/>	<input type="text" value="2"/>	11
Holding Only: PACU	<input type="text" value="0"/>	<input type="text" value="0"/>	0
Med/Surg: Adult	<input type="text" value="24"/>	<input type="text" value="16"/>	8

PediatricICU

	Capacity	Census	Available
ICU: Pediatric	<input type="text" value="6"/>	<input type="text" value="0"/>	6

Psychiatric

	Capacity	Census	Available
Mental Health: Adult Female	<input type="text" value="10"/>	<input type="text" value="5"/>	5

Telemetry

	Capacity	Census	Available
Med/Surg: Telemetry	<input type="text" value="14"/>	<input type="text" value="0"/>	14

Save

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Edits here are transferred
real-time to Resource
Management and MSTAT

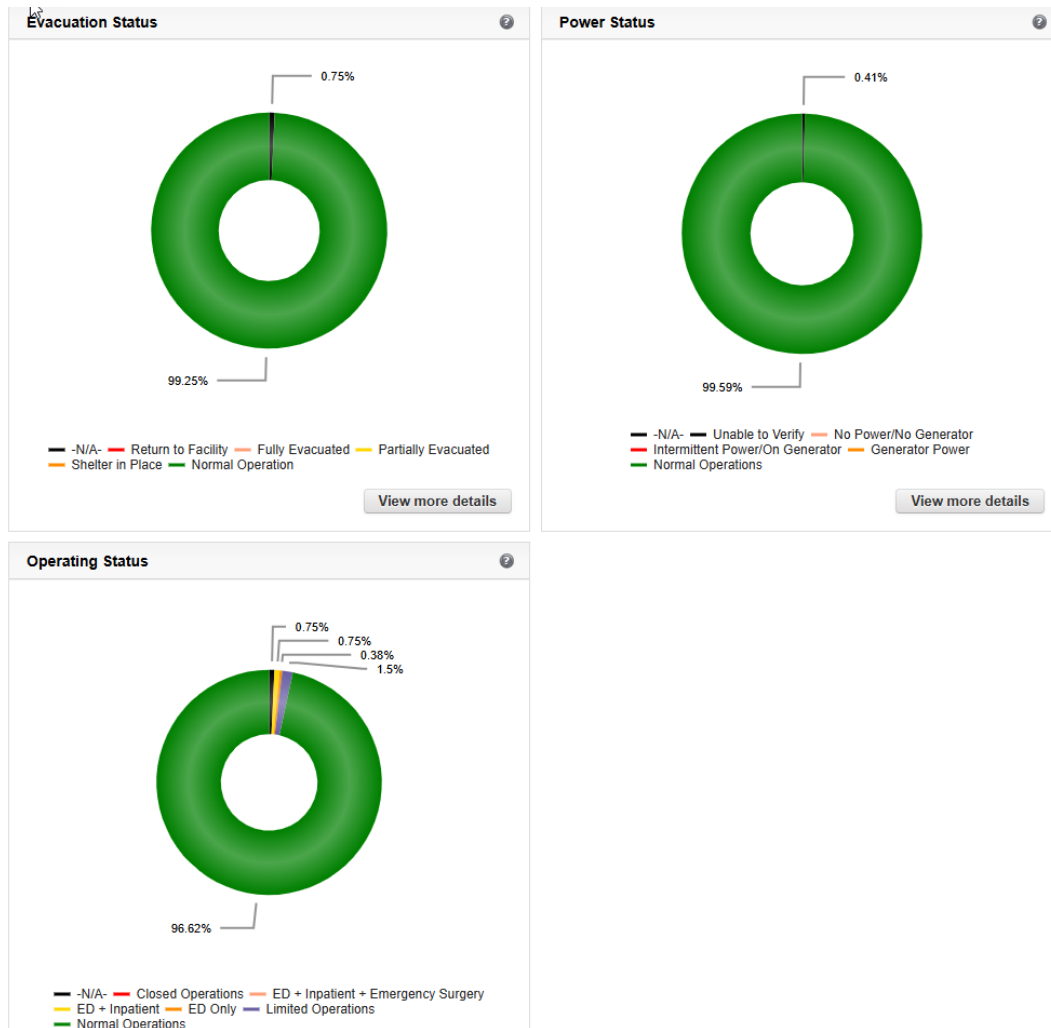


USING MSTAT


Mstat

- Mstat is used for:
 - Status updates
 - Operating status
 - Evacuation status
 - Power status
 - Fuel status
 - Census updates
 - Utility Updates
- Power Outage incident reporting
- Compliance information displayed during an active incident
- Configuration
 - Bed Type selection
 - Generator data
 - Utility accounts


At a Glance



Mstat Main Facility View





Admin ▾DashboardPatientData Cell

 There is no current active event. Please continue normal reporting requirements


Facility Type Hospital ▾Region All Regions ▾Facility Name Abbeville General Hospital ▾Go

Abbeville General Hospital


 This section has not been updated for the current reporting period.
 This section is compliant for the current reporting period.

No Change to AllNo Change to Selected


☐ **Statuses**

 **Operating Status**


Normal Operations

 **Evacuation Status**

Normal Operation

 **Power Status**

Normal Operations



 **Fuel Status**

Fuel Adequate

Last Update at 06/29/2025 at 11:19 AM

No ChangeChange



☐ **Census**

Last Update at 07/02/2025 at 12:09 AM

No ChangeChange

☐ **Utility Status**


 

Last Update at 06/29/2025 at 11:19 AM

No ChangeChange

Facility Configurations


Bedtype Mapping



Last Update at 06/29/2025 at 11:20 AM

Manage


Manage Generators



Last Update at 06/29/2025 at 11:20 AM

Manage


Utility Providers



Last Update at 06/29/2025 at 11:20 AM

Manage

Evacuation Destination




Last Update at

Manage


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HOME : DASHBOARD : PATIENT : DATA CELL

Changing Your Main Status Items

 Mstat

Admin ▾ Dashboard Patient Data Cell

 There is no current active event. Please continue normal reporting requirements

Abbeville General Hospital, Hospital

Manage Status Types Last Update at 06/29/2025 at 11:19 AM

History Help No Changes Save Changes Back

Operating Status : Normal Operations

☒ Normal Operations

☐ Limited Operations

☐ ED Only

☐ ED + Inpatient

☐ ED + Inpatient + Emergency Surgery


☐ Closed Operations

Power Status : Normal Operations

☒ Normal Operations

☐ Generator Power

☐ Intermittent Power/On Generator

Generator Status  Manage Generators

Generator name	Status
Main Building Cummings 1750	<input type="radio"/> On <input checked="" type="radio"/> Off
Main Building Cummins 1250	<input type="radio"/> On <input checked="" type="radio"/> Off
BMC/HSR - Volvo 600	<input type="radio"/> On <input checked="" type="radio"/> Off

Evacuation Status : Normal Operation

☒ Normal Operation

☐ Return to Facility

Fuel Status : Fuel Adequate

☒ Fuel Adequate

☐ Fuel Re-fueled

☐ Fuel Critically low - no supply

☐ Fuel Critically low - contacted supplier

☐ Fuel Out


Comments

normal operations

No Changes Save Changes Back



Previewing Your Census



- Click the “paper” icon in the Census area to get a summary of your current census data




 There is no current active event. Please continue normal reporting requirements

Facility Type Region Facility Name

Abbeville General Hospital

 This section has not been updated for the current reporting period.
 This section is compliant for the current reporting period.

<input type="checkbox"/> Statuses	
 Operating Status	Normal Operations
 Evacuation Status	Normal Operation

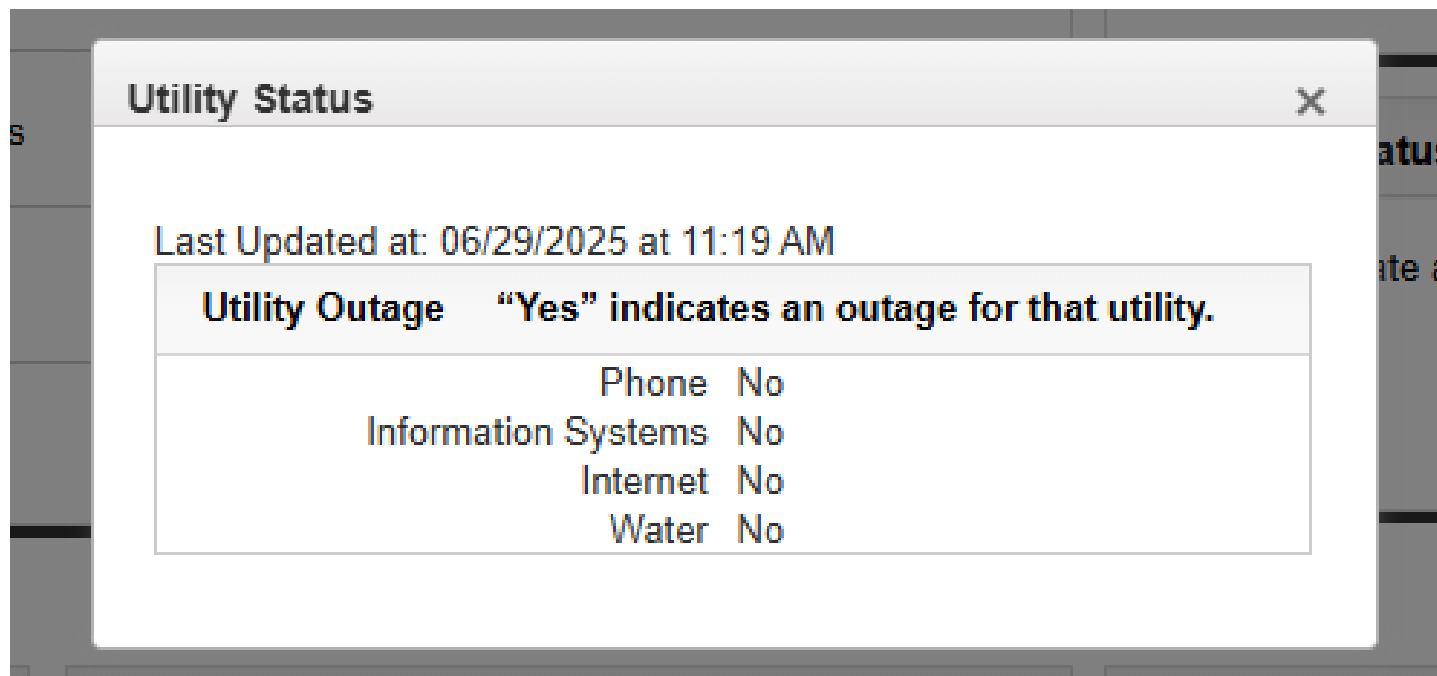
☐ **Census**  
Last Update at 07/02/2025 at 12:09 AM


Previewing Your Census

- This will let you know quickly if any changes are needed

Census			
Last Update at 07/02/2025 at 12:09 AM			
AdultICU			
	Capacity	Census	Available
ICU: Adult	4	2	2
ICU-Surge Beds	1	0	1
MedicalSurgical			
	Capacity	Census	Available
Med/Surg: Adult	12	5	7
Emergency Department	10	3	7
Holding Only: Emergency Department	4	0	4
Med-Surg – Surge Bed	7	0	7
Pediatrics			
	Capacity	Census	Available
Med/Surg: Pediatric	0	0	0
Obstetric/Delivery	5	2	3
Nursery/Bassinet	5	1	4
Psychiatric			
	Capacity	Census	Available
Mental Health: Adult Combined	16	10	6
OperatingRooms			
	Capacity	Census	Available
Operating Rooms	4	0	4
Telemetry			
	Capacity	Census	Available
Med/Surg: Telemetry	14	5	9


Previewing Utility Status




The screenshot shows a web application window titled "Utility Status" with a close button (X) in the top right corner. Below the title bar, the text "Last Updated at: 06/29/2025 at 11:19 AM" is displayed. A table is shown with a header row and four data rows. The header row is titled "Utility Outage" and includes a note: "Yes" indicates an outage for that utility. The data rows list "Phone", "Information Systems", "Internet", and "Water", each with a status of "No".

Utility Outage	"Yes" indicates an outage for that utility.
Phone	No
Information Systems	No
Internet	No
Water	No

Changing Utility Status

Admin ▾DashboardPatientData Cell

 There is no current active event. Please continue normal reporting requirements


Abbeville General Hospital, Hospital

Utility Status Last Updated at: 06/29/2025 at 11:19 AM

History ? Help No Changes Save Changes Back

Utility Outage "Yes" indicates an outage for that utility.

Phone	<input type="radio"/> Yes	<input checked="" type="radio"/> No
Information Systems	<input type="radio"/> Yes	<input checked="" type="radio"/> No
Internet	<input type="radio"/> Yes	<input checked="" type="radio"/> No
Water	<input type="radio"/> Yes	<input checked="" type="radio"/> No

 Comments

normal operations

No Changes Save Changes Back

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HOME : DASHBOARD : PATIENT : DATA CELL :



MANDATORY REPORTING COMPLIANCE

Mandatory Reporting

- By statute, if directed by the LDH Surgeon General, Dr. Ralph Abraham, licensed facilities must report their status using the state-designated systems at specified time periods
 - Current system of record: Mstat
- If a facility does not comply, they could be subject to sanctions by Health Standards post-event

Determining Compliance

- You can see your compliance at login

The screenshot displays the Mstat dashboard interface. At the top, the Mstat logo is on the left, and navigation links for Admin, Dashboard, Patient, and Data Cell are on the right. A prominent yellow banner at the top left contains a red envelope icon and the message: "Your facility is NOT compliant for the current reporting period. Review the dashboard and provide the requested information". Below this, it lists missing reporting items as "Census", "Status Update", and "Utility Status", and specifies the reporting period from 7/16/2025 at 1:00:00 AM to 7/16/2025 at 10:30:00 AM. The dashboard filters show "Facility Type" as "Nursing Home", "Region" as "All Regions", and "Facility Name" as "Sterling Place Healthcare & Rehabilitation Center". The main content area is titled "Sterling Place Healthcare & Rehabilitation Center" and includes a warning icon and text: "This section has not been updated for the current reporting period." and a green checkmark icon and text: "This section is compliant for the current reporting period." There are buttons for "No Change to All" and "No Change to Selected". The dashboard is divided into several sections: "Statuses" (Operating Status: Normal Operations, Evacuation Status: Normal Operation, Power Status: Normal Operations, Fuel Status: Fuel Adequate, Last Update at 05/09/2025 at 01:05 PM), "Census" (Last Update at 05/09/2025 at 01:05 PM), "Utility Status" (Last Update at 05/09/2025 at 01:05 PM), "Facility Configurations" (Bedtype Mapping, Manage Generators, Utility Providers, Transportation, Evacuation Destination), and "Manage" buttons for each configuration section.

Mstat Admin Dashboard Patient Data Cell

Compliance Alert: Your facility is NOT compliant for the current reporting period. Review the dashboard and provide the requested information.

Missing reporting items: [Census](#), [Status Update](#), [Utility Status](#)

Reporting Periods: From : 7/16/2025 at 1:00:00 AM To : 7/16/2025 at 10:30:00 AM

Facility Type: Nursing Home Region: All Regions Facility Name: Sterling Place Healthcare & Rehabilitation Center Go

Sterling Place Healthcare & Rehabilitation Center

⚠ This section has not been updated for the current reporting period.
✅ This section is compliant for the current reporting period.

No Change to All No Change to Selected

Statuses

- Operating Status: Normal Operations
- Evacuation Status: Normal Operation
- Power Status: Normal Operations
- Fuel Status: Fuel Adequate

Last Update at 05/09/2025 at 01:05 PM No Change Change

Census

⚠ Last Update at 05/09/2025 at 01:05 PM No Change Change

Utility Status

⚠ Last Update at 05/09/2025 at 01:05 PM No Change Change

Facility Configurations

- Bedtype Mapping**: Last Update at 06/17/2013 at 07:30 AM Manage
- Manage Generators**: Last Update at 03/06/2023 at 01:41 PM Manage
- Utility Providers**: Last Update at 06/16/2013 at 06:35 AM Manage
- Transportation**: Last Update at 05/09/2025 at 01:05 PM
- Evacuation Destination**: Last Update at 05/09/2025 at 01:05 PM

Becoming Compliant

- Notice the highlighted “Change” and “No Change” buttons.
- You can update all by clicking on the “No Change to All” button

Mstat Admin Dashboard Patient Data Cell

⚠️ Your facility is NOT compliant for the current reporting period. Review the dashboard and provide the requested information

Missing reporting items: [Census](#) [Status Update](#) [Utility Status](#)

Reporting Periods: From : 7/16/2025 at 1:00:00 AM To : 7/16/2025 at 10:30:00 AM

Facility Type: Nursing Home Region: All Regions Facility Name: Sterling Place Healthcare & Rehabilitation Center Go

Sterling Place Healthcare & Rehabilitation Center

⚠️ This section has not been updated for the current reporting period.
✅ This section is compliant for the current reporting period.

Statures

Operating Status	Normal Operations
Evacuation Status	Normal Operation
Power Status	Normal Operations
Fuel Status	Fuel Adequate

Last Update at 05/09/2025 at 01:05 PM

No Change Change

Census

⚠️ Last Update at 05/09/2025 at 01:05 PM

No Change to All No Change to Selected

No Change Change

Utility Status

⚠️ Last Update at 05/09/2025 at 01:05 PM

No Change Change

Facility Configurations

Bedtype Mapping Last Update at 06/17/2013 at 07:30 AM Manage	Manage Generators Last Update at 03/06/2023 at 01:41 PM Manage	Utility Providers Last Update at 06/16/2013 at 06:35 AM Manage
Transportation Last Update at 05/09/2025 at 01:05 PM	Evacuation Destination Last Update at 05/09/2025 at 01:05 PM	

Notice Changes as You Update

Mstat Admin Dashboard | Patient | Data Cell

⚠️ Your facility is not compliant for the current reporting period. Review the dashboard and provide the requested information

Missing reporting items: [Census](#) [Status Update](#) [Utility Status](#)

Reporting Periods: From : 7/16/2025 at 1:00:00 AM To : 7/16/2025 at 10:30:00 AM

The links to non-compliant sections will change

Facility Type: Nursing Home | Region: All Regions | Facility Name: Sterling Place Healthcare & Rehabilitation Center | **Go**

Sterling Place Healthcare & Rehabilitation Center

⚠️ This section has not been updated for the current reporting period.
✅ This section is compliant for the current reporting period.

Statures

Operating Status	Normal Operations
Evacuation Status	Normal Operation
Power Status	Normal Operations
Fuel Status	Fuel Adequate

Date/time stamp (Last Update at 05/09/2025 at 01:05 PM)

Utility Status (Last Update at 05/09/2025 at 01:05 PM)

Facility Configurations

Bedtype Mapping Last Update at 06/17/2013 at 07:30 AM Manage	Manage Generators Last Update at 03/06/2023 at 01:41 PM Manage	Utility Providers Last Update at 06/16/2013 at 06:35 AM Manage
Transportation Last Update at 05/09/2025 at 01:05 PM	Evacuation Destination Last Update at 05/09/2025 at 01:05 PM	

Confirming Compliance

- Final indication of compliance is green

Mstat Admin Dashboard Patient Data Cell

☒ **Your facility is compliant for the current reporting period**
Reporting Periods: From : 7/28/2025 at 11:00:00 AM To : 7/28/2025 at 11:30:00 AM

Facility Type: Nursing Home Region: Region 2 Facility Name: Sterling Place Healthcare & Rehabilitation Center Go

Sterling Place Healthcare & Rehabilitation Center

☒ This section has not been updated for the current reporting period.
☒ This section is compliant for the current reporting period.

No Change to All No Change to Selected

☐ **Statuses**

Operating Status Normal Operations
Evacuation Status Normal Operation
Power Status Normal Operations
Fuel Status Fuel Adequate
Last Update at 07/28/2025 at 11:03 AM No Change Change

Census
Last Update at 07/28/2025 at 11:03 AM No Change Change

☐ **Utility Status**
Last Update at 07/28/2025 at 11:03 AM No Change Change

Facility Configurations

Bedtype Mapping
Last Update at 06/17/2013 at 07:30 AM Manage

Manage Generators
Last Update at 03/06/2023 at 01:41 PM Manage

Utility Providers
Last Update at 06/16/2013 at 06:35 AM Manage

Transportation
Last Update at 05/09/2025 at 01:05 PM Manage

Evacuation Destination
Last Update at 05/09/2025 at 01:05 PM Manage

After all sections have been updated, you will see the compliance message

Information That Does Not Change via Update All Function

- These are “setup” areas and are not required to be updated every reporting period.

The screenshot displays the Mstat web application interface for the Sterling Place Healthcare & Rehabilitation Center. At the top, a green banner indicates compliance for the current reporting period (7/28/2025). Below this, filters for Facility Type (Nursing Home), Region (Region 2), and Facility Name (Sterling Place Healthcare & Rehabilitation Center) are shown. The main section, titled 'Sterling Place Healthcare & Rehabilitation Center', contains two columns of status information. The left column lists 'Statuses' (Operating, Evacuation, Power, Fuel) and a 'Last Update' timestamp. A red arrow points to the 'Last Update' row. The right column lists 'Census' and 'Utility Status' with their respective 'Last Update' timestamps. Below these, a 'Facility Configurations' section is highlighted with a red border, containing five sub-sections: 'Bedtype Mapping', 'Manage Generators', 'Utility Providers', 'Transportation', and 'Evacuation Destination'. Each sub-section shows a 'Last Update' timestamp and a 'Manage' button.

Mstat Admin Dashboard Patient Data Cell

✓ Your facility is compliant for the current reporting period
Reporting Periods: From : 7/28/2025 at 11:00:00 AM To : 7/28/2025 at 11:30:00 AM

Facility Type: Nursing Home Region: Region 2 Facility Name: Sterling Place Healthcare & Rehabilitation Center Go

Sterling Place Healthcare & Rehabilitation Center

⚠ This section has not been updated for the current reporting period.
✓ This section is compliant for the current reporting period.

No Change to All No Change to Selected

Statuses

- Operating Status: Normal Operations
- Evacuation Status: Normal Operation
- Power Status: Normal Operations
- Fuel Status: Fuel Adequate
- Last Update at 07/28/2025 at 11:03 AM

No Change Change

Census

- Last Update at 07/28/2025 at 11:03 AM

No Change Change

Utility Status

- Last Update at 07/28/2025 at 11:03 AM

No Change Change

Facility Configurations

- Bedtype Mapping**
Last Update at 06/17/2013 at 07:30 AM
Manage
- Manage Generators**
Last Update at 03/06/2023 at 01:41 PM
Manage
- Utility Providers**
Last Update at 06/16/2013 at 06:35 AM
Manage
- Transportation**
Last Update at 05/09/2025 at 01:05 PM
Manage
- Evacuation Destination**
Last Update at 05/09/2025 at 01:05 PM
Manage

Setup Items: Generators

- Each generator should be specified in Mstat with the following components:
 1. Generator information
 2. Fuel Tank(s)
 3. Services Powered by that generator

Can You Spot the Problems?

Manage Generators

? Help

No Changes

Add New Generator

ManageFuelTanks

Back

Available Generators:

Kohler

What's missing in this generator setup?

Last Updated at: 03/06/2023 at 01:41 PM

Generator Name

Model

Operational ☒

Display Order

Kilowatts

Phase

Burn Rate

Burn Rate Unit

Voltage

Fuel Type

Fuel Tanks ☒ Above ground

Services ☐ Life safety branch

☐ Full HVAC

☐ Imaging/Radiology

☐ General lighting

☐ Partial HVAC

☐ Elevators

☐ General power

☐ Food refrigeration/kitchen

☐ Morgue Coolers

☐ Pharmacy

☐ Laboratory

☒ Entire facility: Includes HVAC

☐ Information Technology

Save

Revert

Delete

Add New Generator

ManageFuelTanks

Back

What Happens if not Corrected?

Welcome Adrienne C Lewis

mstat-test.esf8portal.net says
Cannot turn on this generator, generator must be connected to at least on fuel tank and at least one service.

There is no current active event. Please continue

Admin Dashboard Patient Data Cell

Sterling Place Healthcare & Rehabilitation Center, Nursing Home

Manage Status Types Last Update at 07/28/2025 at 11:03 AM

History Help No Changes Save Changes Back

Operating Status : Normal Operations

☒ Normal Operations ☐ Limited Operations
☐ Closed Operations

Evacuation Status : Normal Operation

☒ Normal Operation ☐ Return to Facility

Power Status : Normal Operations

☐ Normal Operations ☒ Generator Power
☐ Intermittent Power/On Generator

Fuel Status : Fuel Adequate

☒ Fuel Adequate ☐ Fuel Re-fueled
☐ Fuel Critically low - no supply ☐ Fuel Critically low - contacted supplier
☐ Fuel Out

Generator Status **Manage Generators**

Generator name **Status**

Generator name	Status
Kohler	<input type="radio"/> On <input checked="" type="radio"/> Off

Comments

On main power
no water issues

No Changes Save Changes Back

I can't indicate that I am on generator power

Atleast one generator should be on

Take A ways

1. Review the Persons assigned to your facility and delete or request deletion of those no longer utilizing the ESF8 Portal (e.g., change of duty or no longer employed at your facility).
2. Limit the number Persons/Users for your facility
3. Ensure that at least one of the Persons has the “Emergency Preparedness” Position Title
4. Make sure your generator setup is complete
5. Familiarize yourself with updating Mstat



USING THE AT RISK REGISTRY

At Risk Registry: Patient Tracking Cycle

AtRisk Registry POWERED BY MUMS SOFTWARE **Patients Expanded**

Username: adrienne.lewis (DHH)
 State: Louisiana
 Organization: ***Nullify***
 Event: LA MIEP Exercise

Page 1 of 9. (844 rows)

Drag and drop column header here to group results.

	Originating Hos	Orig. Hosp. Pho	Location	Reg	Re	Orig Hosp Pt MF	Room #-Unit Ty	Gender	Weight		Diagnosis	History	Dest. Hospital	Ventilator Depen	Cardia
<input type="checkbox"/> Edit Delete	East Jefferson General Hospital		At Originating Hospital			Pt. MR#		Unknown	0					<input type="checkbox"/>	
<input type="checkbox"/> Edit Delete	East Jefferson General Hospital		At Originating Hospital	1		Pt. MR#		Unknown	0					<input type="checkbox"/>	
<input type="checkbox"/> Edit Delete	East Jefferson General Hospital		At Originating Hospital	1	EJGH	Marisa	1002974547	Female	80.6	kgs	09/12/1981	Bartholin's cyst, History of vulvectomy, Fibrocystic breast changes, Depressed squamous cells of undetermined significance on cytologic smear of cervix (ASC-US) Female infertility, Adjust disorder with anxiety, General anxiety disorder, Recurrent major depressive disorder in partial remission (CMS/HCC) Allergic CVA (cerebral vascular accident) (CMS/HCC) Dis of pancreas, Human immunodeficiency virus (HIV) disease (CMS/HCC) Diabetes mellitus (CMS/HCC) Anemia (CMS/HCC) Hypertension (gastroesophageal reflux disease)		<input type="checkbox"/>	
<input type="checkbox"/> Edit Delete	East Jefferson General Hospital		At Originating Hospital	1	EJGH	Tina	1000074073	Female	78.7	kgs	09/13/1980	Pancreatic pseudocyst, Hypertension, unspecified t		<input type="checkbox"/>	
<input type="checkbox"/> Edit Delete	East Jefferson General Hospital		At Originating Hospital	1	EJGH						09/16/1968	AML (acute myeloblastic leukemia)	Hypertension	<input type="checkbox"/>	

At Risk Registry



Patients Expanded

Username: adrienne.lewis (DHH)
State: Louisiana
Organization: Ochsner Medical Center
Event: Hurricane - ARR Test Event

- Faq
- Support
- ESF8-Only
- Logout

Patients (Expanded) Hurricane - ARR Test Event -- Select a Report -- Ochsner Medical Center Update Facilities

Add New Record Progress Note Bulk Edit

Page 1 of 0. (0 rows)

Drag and drop column header here to group results.

<input type="checkbox"/>	Originating Hos	Orig. Hosp. Pho	Location	Region	Last Name	First Name	Orig Hosp Pt MF	Room #-Unit Ty	Gender	Weight	Weight Units	DOB	Diagnosis	History	Dest. Hospital	Ventilator Depe	Cardi



Patients Expanded

Username: adrienne.lewis (DHH)
State: Louisiana
Organization: Ochsner Medical Center
Event: Hurricane - ARR Test Event

- Faq
- Support
- ESF8-Only
- Logout

Patients (Expanded) Hurricane - ARR Test Event -- Select a Report -- Ochsner Medical Center Update Facilities

-- Choose Action -- Bulk Edit


- Patient Actions
 - Patients (Expanded)
 - Edit Patient Demographics
 - Edit Patient Respiratory Status
 - Edit Patient Locations
 - Edit Patient Flight Info
 - Edit Patient Reception
 - Edit NICU Patient Status
 - Local MCI Patient Tracking
 - JPATS Consolidated Patient Tracking
- EMS Actions
 - EMS Patient Movement
- Hospital Actions
 - Add/Edit/Delete Hospitals
 - Hospital Status
 - Facility Status
- Event Actions
 - Add/Edit/Delete Events
- Download / Upload
 - Download Patient Template

roup results.

Orig. Hosp. Pho	Location	Region	Last Name	First Name	Orig Hosp Pt MF	Room #-Unit Ty	Gender	Weight	Weight Units	DOB	Diagnosis	History	Dest. Hospital	Ventilator Depe	Cardi

At Risk Registry

(adding patients manually)


AtRisk Registry
POWERED BY MUMMS SOFTWARE

View Patients Expanded

Username: adrienne.lewis (DHH)
State: Louisiana
Organization: Ochsner Medical Center
Event: MCI-ARR Test Event

[Faq](#)
[Support](#)
[ESF8-Only](#)
[Logout](#)

Patients (Expanded) ▼ MCI-ARR Test Event ▼ -- Select a Report -- ▼ Ochsner Medical Center ▼ [Update Facilities](#)

Add New Record Progress Note Bulk Edit

Page 1 of 1. (5 rows)

[Click here to add a patient manually](#)

Drag and drop column headers to reorganize columns

<input type="checkbox"/>	Originating Hos	Orig. Hosp. Pho	Location	Region	Last Name	First Name	Orig Hosp Pt MF	Room #-Unit Ty	Gender	Weight	Weight Units	DOB	Diagnosis	History	Dest. Hospital	Ventilator Depe	Cardiac
<input type="checkbox"/>	Ochsner Medical Center		At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Bienville Medical Center		At Originating Hospital	7		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	East Jefferson General Hospital		At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	East Jefferson General Hospital		At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	University Medical Center New Orleans (UMCNO)		At Originating Hospital	1		New Patient	Pt. MR#12345678		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>

At Risk Registry

(adding patients manually)



View Patients Expanded

Username: adrienne.lewis (DHH)
 State: Louisiana
 Organization: Ochsner Medical Center
 Event: MCI-ARR Test Event

- Faq
- Support
- ESF8-Only
- Logout

Patients (Expanded) ▼ MCI-ARR Test Event ▼ -- Select a Report -- ▼ Ochsner Medical Center ▼ [Update Facilities](#)

[Add New Record](#)
[Progress Note](#)
[Bulk Edit](#)

Page 1 of 1. (5 rows) Click **Post** when data is entered. << < 1 > >>

Drag and drop column header here to group results.

<input type="checkbox"/>	Originating Hosp	Orig. Hosp. Pho	Location	Region	Last Name	First Name	Orig Hosp Pt MF	Room #-Unit Ty	Gender	Weight	Weight Units	DOB	Diagnosis	History	Dest. Hospital	Ventilator Depe	Cardiac
<input type="checkbox"/>	Ochsner Medical Center		At Originating Hc ▼	1	Lewis	Test	Pt. MR#0001827		Female ▼	130	lbs ▼	10/01/1969	Hiatus Hernia			<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Bienville Medical Center		At Originating Hospital	7		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	East Jefferson General Hospital		At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	East Jefferson General Hospital		At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	University Medical Center New Orleans (UMCNO)		At Originating Hospital	1		New Patient	Pt. MR#12345678		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>

At Risk Registry

(adding patients via template upload)



View Patients Expanded

Username: adrienne.lewis (DHH)
 State: Louisiana
 Organization: Ochsner Medical Center
 Event: MCI-ARR Test Event

- Faq
- Support
- ESF8-Only
- Logout

Patients (Expanded) ▼

Event: MCI-ARR Test Event ▼

Report: -- Select a Report -- ▼

Facility: Ochsner Medical Center ▼

[Update Facilities](#)

Bulk Edit

group results.

Orig. Hosp. Pho	Location	Region	Last Name	First Name	Orig Hosp Pt MF	Room # -Unit Ty	Gender	Weight	Weight Units	DOB	Diagnosis	History	Dest. Hospital	Ventilator Depe	Cardiac
	At Originating Hospital	7		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
	At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
	At Originating Hospital	1		New Patient	Pt. MR#		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
	At Originating Hospital	1		New Patient	Pt. MR#12345678		Unknown	0	lbs					<input type="checkbox"/>	<input type="checkbox"/>
	At Originating Hospital	1	Lewis	Test	Pt. MR#0001827		Female	130	lbs	10/01/1969	Hiatus Hernia			<input checked="" type="checkbox"/>	<input type="checkbox"/>

- CMS Patient movement
- Hospital Actions**
 - Add/Edit/Delete Hospitals
 - Hospital Status
 - Facility Status
- Event Actions**
 - Add/Edit/Delete Events
 - Download / Upload
 - Download Patient Template
 - Upload Patients**
 - Upload JPATS Tracking
 - Import From Event
 - Download TUCS Forms
 - Upload Manifest
 - Download JPATS Tracking File
 - Download WPARR Regional Report
- Admin Actions**
 - Manage Hospital Users
 - Manage DRC Users
 - DRC Region Mapping
 - Manage All Users

At Risk Registry

(adding patients via template upload)



Upload Patients

Username: adrienne.lewis (DHH)
State: Louisiana
Organization: Ochsner Medical Center
Event: MCI-ARR Test Event

- [Faq](#)
- [Support](#)
- [ESF8-Only](#)
- [Logout](#)

Upload Patients ▼

MCI-ARR Test Event ▼

-- Select a Report -- ▼

Ochsner Medical Center ▼

[Update Facilities](#)

Please click on the "Browse" button and locate the file on your computer. Then click on the "Submit" button to upload it to our server. You will be notified of any errors.
Please be patient, allow ~ at least one minute per 100 rows.

Upload data:

No file chosen

☐ Replace Current Patients

☒ Update Current Patients

Common Upload Problems

- DO NOT DELETE the first two rows of the Patient Upload template
- Always include the patient's unique medical record number in the MR_NUM field.
 - This is mandatory. If you don't you will get error messages
- Upload staff members with their employee ID# as the MR_NUM# if you are Sheltering in Place
 - Purpose is to accurately plan for SAR if needed

How to Get Support

- LERN Communications Center
 - 1-866-320-8293
- Please forward errors, issues, or other requests to:
 - Erika.Fontenot@la.gov
 - 225-219-7805 (office) or 337-802-9079 (cell)
 - Adrienne.Lewis2@la.gov
 - 225-219-3522 (office) or 225-362-9078 (cell)
 - Please always copy esf8help@la.gov on any errors you may encounter
 - **Include your email address in your message** as this account is forwarded (this will save time and quicken the response to your problem)
 - If you can attach a screen shot; it would be helpful in diagnosing the problem
 - If you are having problems uploading, include the spreadsheet you are trying to upload
 - **Note:** Do not contact our vendor Comtec directly for technical support.

Final Wrap-Up

We encourage you to explore the ESF8 Portal and take full advantage of its resources. If you need more in-depth training on any application, sessions will be offered throughout the year and made available on our webpage. We look forward to your active engagement!

— The ESF8 Portal Team

Thank you!