

# BUSINESS PLAN FY 23

**Invest: Teaming Up for a Stronger LDH and a Healthier Louisiana** is the Louisiana Department of Health's blueprint for measurably improving our programs, services, and outcomes in FY23. We will accomplish this through five major commitments consisting of 18 initiatives and 45 goals, and will report on our progress in the first quarter of FY24.



## COMMITMENT 1: Improve Health and Well-Being across the Lifespan of Louisianans

- Initiative 1:** Improve Health Outcomes in Pregnancy and through Childhood
- Initiative 2:** Improve Prevention, Early Detection, and Treatment of Chronic Diseases
- Initiative 3:** Increase Availability of Behavioral Health Services
- Initiative 4:** Increase Access to Dental Services for Adults with Developmental Disabilities

## COMMITMENT 2: Support Vulnerable and Underserved Populations

- Initiative 5:** Improve Systems to Support People Living with Sickle Cell Disease
- Initiative 6:** Increase and Strengthen Service Delivery for Vulnerable Residents
- Initiative 7:** Protect the Health, Safety, and Welfare of Nursing Home Residents in Louisiana
- Initiative 8:** Improve the Sustainability of Public Water Systems

## COMMITMENT 3: Invest in and Empower #TeamLDH

- Initiative 9:** Improve #TeamLDH Culture, Recruitment, and Retention
- Initiative 10:** Expand Workforce Development Training Program

## COMMITMENT 4: Improve Performance, Accountability, and Compliance

- Initiative 11:** Establish an LDH Annual Quality Improvement Process
- Initiative 12:** Develop and Implement a Process to Reduce External Audit Findings
- Initiative 13:** Advance Prevention of Medicaid Fraud and Waste
- Initiative 14:** Develop Sustainable, Equitable, and Comprehensive Supplemental Payment Systems

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## COMMITMENT 5: Strengthen Customer Service, Partnerships, and Community Relations

- Initiative 15:** Establish the Office of Women's Health and Community Health
- Initiative 16:** Build Statewide Capacity to Engage in Systemic Health Equity Work
- Initiative 17:** Strengthen, Expand, and Diversify Louisiana's Healthcare Workforce
- Initiative 18:** Expand Collaborations with Community Partners

***Invest: Teaming Up for a Stronger LDH and a Healthier Louisiana builds upon the foundations detailed in our FY22 Business Plan, Together: Building a Stronger LDH and a Healthier Louisiana.***

Through purposeful partnerships and strategies, **we completed 88% of our 42 goals and 95% of our 258 deliverables in FY22.** These Department-wide efforts guided measurable improvements in behavioral, maternal, and dental health services; chronic disease prevention and detection; public water systems; and workforce development.

Better health and improved quality of life are within reach if we pull together and act with purpose. This work is hard but achievable and a healthy Louisiana is worth the effort and investment.

