



# Louisiana Department of Health Coordinated System of Care (CSoC) Contract Amendment #4

Posted on August 10, 2021

## [CSoC Contract Amendment #4 Summary Document](#)

The Office of Behavioral Health (OBH) and the CSoC contractor, Magellan, are proposing a set of amendments to the CSoC contract and Statement of Work (SOW). Prior to executing a contract amendment, in compliance with R.S 46:460.53, LDH will publish the entire proposed contract amendment to provide public comment for a period of 30 days.

The proposed amendments are presented in redline format, with all proposed new language boldfaced and underscored, and all proposed deletions struck through. A copy of the proposed SOW can be found at <https://ldh.la.gov/index.cfm/page/1342>.

A summary of the changes includes:

- Credibility adjustment for Medical Loss Ratio on page 19;
- Accessibility of written materials on pages 32 and 37-38;
- Timeline for notice to members of provider termination and changes on page 44;
- Requirement to contract with Opioid Treatment Programs (OTPs) on page 45;
- Updated geographic access standards on page 52;
- Credentialing of WAAs and FSOs on page 57;
- Referrals and use of the Brief CANS assessment tool on page 69;
- Revision to definition of Adverse Benefit Determination on pages 92-93 and 183;
- Use of LMHPs to conduct quality monitoring reviews on page 107;
- Quarterly reports for quality of care investigations and findings on page 108;
- Recovery via capitation payments on page 116, 119, and 120; and
- CMS Interoperability and Patient Access on page 146.

Public comments can be submitted to [OBH-HCBS@la.gov](mailto:OBH-HCBS@la.gov) with the subject "CSoC Contract Amendment #4", and must be received **by September 9, 2021**. All public comments in response to the contract amendment received during the allotted time for comment will be posted to the website after the close of the comment period.