

**DHH-OBH Responses to Questions Regarding
“Request for Information for Provision of Statewide Family Support Services”**
November 30, 2012

1. Are the WAAs established by the State Department?

Phase 1 Wraparound Agencies (WAAs) were selected as part of a competitive community application process. WAAs are an administrative component of the Louisiana Behavioral Health Partnership and contracted by Magellan of Louisiana to provide wraparound facilitation. The process for future WAA development has not yet been defined by the CSoC Governance Board.

2. Can the organization applying for the RFI be a for-profit entity?

The statewide FSO is required to be a family-run organization, governed by a board of directors. The Board must be comprised of 60% family members and youth.

3. Will the FSO be able to use curriculum and programs of its choice as long as they are research-based and evidence based?

There are a variety of evidence-based parent training and youth training curricula available for use in the provision of FSO services. The statewide FSO may choose those at its discretion, provided the curricula adhere to the requirements in the Service Definitions Manual for Parent Support and Training and Youth Support and Training. Because of the high level of individualization of FSO services, the statewide FSO is expected to have a variety of curricula to choose from, so that training provided best meets individual needs of families and youth.

4. What is the difference between the Transition Costs and the Projected Operating Expenses and Revenues?

For purposes of this RFI, “Projected Operating Expenses and Revenue” refer to every type of expenditure or income anticipated in the first 12 months of operation. “Transition Costs” may include salaries, employee-related expenses, and programmatic costs (mileage) that may be incurred to effectively develop and facilitate transition plans for youth and families currently being served prior to beginning service delivery.

5. The organization may only bill for contact hours with families, youth, etc. and not training or start up fees?

Parent Support and Training and Youth Support and Training are face-to-face services, which may be provided in individual or group settings; and are the only two Medicaid-billable service types for the Statewide Family Support Organization.

Training and start-up expenses are not “billable” to Medicaid. There may be limited funding available to support transition and training costs.