



## Operations Workgroup Update

Governing Board May 13, 2011

### **Financial Stability and Monitoring:**

This group will focus on the fiscal solvency of the SMO and the financial reporting aspects of the SMO financial statements. Areas of high importance will be cash reserves, budgeting for the populations served and medical loss ratios. The group will be facilitated by Cindy Rives of OBH and will include DHH fiscal personnel and Mercer. This group has not met yet but is now staffed and positioned to begin its work.

### **State Staff Training Workgroup**

A lead has been identified and the group is forming. First meeting scheduled the week of May 9, 2011.

### **State Agency Information Systems Subgroups: (MMIS, OBH, OJJ, DCFS)**

#### **Task:**

**Create an Instruction manual for the SMO that describes and contributes to the SMO understanding of the systems integration including referrals, eligibility, invoicing, payment, and reporting.**

#### **Status:**

**MMIS** is currently working on procedure codes to be used, and provider type definitions for the MMIS system. This work group is also working to assure that the SMO is enrolled as a provider in MMIS Provider File: (provider ID, submitter ID, carrier code). Also, this group is working on enrollment guidelines and is in discussion with other Departments regarding enrollment

**DCFS** has identified tasks and has been working on resolving key issues such as eligibility, referrals, and how often and in what format will data be transferred to the SMO.

**OBH** Has been analyzing work flows and the ways in which OBH will accept and transfer data from its clinics and LGE partners and then transfer data to the SMO. This challenge is particularly difficult to vet for the non-Medicaid population. Meetings have now been established to meet twice weekly until tasks are complete. This group is identified as a high priority group and is identified as a potential challenge to successful implementation. The four areas that need to be resolved are eligibility, invoicing, referrals, reporting. Right now work is

focused on vetting the touch points with the key stakeholders including providers, clinics, departments, the SMO. This group will be reported on in depth over the coming weeks.

**OJJ** has been working on CANS data linkage with SMO. Data transfer issues to and from the SMO, invoicing and eligibility.

**DOE** is currently working on modification of the IHP to include IEP and the transfer of IEP to the SMO. The group is also working on modification of the Special Education Reporting System for data transfer.

### **PRTF/TGH**

**Task: Develop an onsite review protocols for conducting on site visits to assure requirements for Medicaid participation under the new waivers.**

**Status:** This group is currently meeting with providers to help them select and transition to CSOC levels of care which are the PRTF, TGH, non- medical Group home. The next part of the task is to develop the protocols Medicaid will use to certify the providers as one of the above listed types of residential provider.

### **FFS Codes and Service Definitions**

**Task: Establish fees Schedule and service definitions for Medicaid**

**Status:** May 10<sup>th</sup> the group should have draft rates to share with the Operations Group. This group is on target for task completion by 6/28.

### **Non- Residential OP Provider Workgroup**

**Task: Establish Certification criteria for providers referenced in the Waivers that are required to be certified by OBH. Develop Training requirements, a provider communication plan ,transition plan to SMO, and provide requirements to state clinics for participation with SMO.**

**Status:** This group has met twice. The group is focused on tasks related to certification. This group is identified as a high priority group and is identified as a potential challenge to successful implementation. The group is now acquiring certification requirements from all the departments to evaluate what is in hand and what is needed to comply with certification

requirements in the waiver documents. The waiver documents have been reviewed and the services needing certification have been identified.



WorkGroup Project  
Management DCFS C:



DOE Draftjs.xls



PRTF workplan.xls



FFS ratesetting  
Draft.xls



OBH WorkGroup  
Project Management



OJJ MMIS  
workplan.xlsx