

**Coordinated System of Care (CSoC)**  
**Project Status Report for July 8, 2011 Governance Board Meeting**  
 Prepared July 4, 2011

***Authorities – Jim Hussey/Darrell Montgomery***

Please refer to report prepared by Darrell Montgomery.

***Louisiana Behavioral Health Partnership – Tony Speier***

The following reflects an updated timeline for SMO implementation:

<b>Activity</b>	<b>Anticipated Date</b>	<b>Notes</b>
Conduct statewide LBHP Forums	6/15-6/30/11	Completed
Receive PST approval of SMO RFP	7/1/11	Received
Issue SMO RFP	7/8/11	
Vendor questions due	7/15/11 3:00pm	
Answers posted	7/29/11	
SMO vendor proposals due	8/15/11 3:00pm	
SMO vendor proposal technical review	8/17/11	
SMO vendor proposal committee review	Week of 8/22/11	Completion of scoring by 8/26/11
Vendor selected & notified	9/6/11	
Vendor contract negotiations begin	9/7/11	
Begin SMO implementation activities	9/7/11	Concurrent with contract negotiations
Execute SMO contract	Week of 9/26/11	
SMO operational	Week of 2/27/12	

Regional forums were completed on 6/30/11. There was good attendance at each of the sessions including representatives from our Phase I WAA and FSOs. Questions focused primarily on Medicaid, credentialing, certification and other SMO-related issues. The forums were videotaped and are available on the DHH website.

***Quality Assurance and Improvement – Jody Levison-Johnson***

While decision regarding the State Governance Board Quality Assurance Committee has been deferred, work continues within OBH and the CSOC Team in this area. The CSOC Director continues to meet with the Executive Teams of the cooperating departments (DOE on July 6, 2011 and OJJ on July 12, 2011). During these meetings outcomes as well as any outstanding issues with respect to data exchange and quality management will be discussed.

***Operations – Ron Lampert***

Representatives of the departments are reviewing their current procedures for payment. OJJ and DCFS have completed their portion of this task and will work with the SMO once selected to finalize. OBH still has tasks open including the design and architecture of the data infrastructure. There is no update from DOE. MMIS is completing the codes and instruction manual for the SMO.

Dr. Tony Speier, Interim Assistant Secretary of OBH, convened the LBHP Task Force last week to focus OBH activities on implementation. As a result there will be focused activity to identify the critical and necessary tasks to ensure a successful transition to the SMO. This may result in changes to the workgroup structure. All departments will continue to be included to ensure their needs and priorities are addressed. Future reports will be compiled by Dr. Speier.

Ron Lampert has resigned his current position effective July 22, 2011. Efforts are underway to recruit a replacement for this position.

### *Training and Technical Assistance Report – Jody Levison-Johnson*

Work continues to compile a summary of the various audiences in need of training and their specific training needs. The CSoC Director has scheduled a call with the Innovations Institute (University of Maryland) on July 5, 2011 to begin to plan the approach for Wraparound and Family Support organization training. Follow-up with Vivian Jackson regarding Cultural Competency training will occur later in the month when the CSoC Director has the opportunity to meet with Ms. Jackson face-to-face. The CANS training with John Lyons is fairly straightforward and will be scheduled as implementation nears.

In addition, representatives from the participating departments are in the process of completing the identification of training needs more specific to the LBHP such as: making referrals to the SMO, enrolling children in Medicaid, and billing Medicaid. Each department representative has stated that they will provide department specific training, e.g. DOE will provide training to local school districts on changes in the IEP process, Medicaid will provide required training on impact of changes in Medicaid, etc.

#### Next steps

- (1) Janice Zube from the CSoC Team will continue her work to pull together an overall framework that identifies the various audiences for training and also the specific content needs.
- (2) The CSoC Director will follow-up with the potential training contractors (Innovations, Vivian Jackson, John Lyons) to ensure clear scopes of work are developed and contracts are executed.

### *Wraparound Agency (WAA)/Family Support Organization Implementation – Jody Levison-Johnson*

#### Phase I implementing regions (Regions 2, 7, 8, and 9)

Planning for implementation technical assistance is underway. A subset of the CSoC Team that includes the OBH, OJJ, DCFS, DOE representatives as well as one representative of Medicaid is scheduled to meet on July 5, 2011 to begin more substantive planning. During the past week, the CSoC Director was able to talk with representatives from regions 7, 8 and 9 in person at the LBHP Forums and obtain their initial thoughts on needs and the potential training approach.

#### Jefferson Parish

Contact with John Ryals has been ongoing. Jefferson Parish has selected a new wraparound agency and is looking forward to their meeting with the Governance Board on July 8, 2011.

Next steps

- (1) Jody will meet with the CSoC Team to begin to map out the implementation training and TA approach and develop a budget.

***Other Activities/Items for Follow-Up*****Stipends for Families**

The CSoC Director shared the need for expense reimbursement to use existing State protocols with Janice Zube who is leading the FSO workgroup. Discussions regarding how to compensate for travel time as well as meeting time are ongoing.