

Coordinated System of Care (CSoC)
Project Status Report for July 22, 2011 Governance Board Meeting
 Prepared July 15, 2011

Authorities – Jim Hussey/Darrell Montgomery

Please refer to report prepared by Darrell Montgomery.

Louisiana Behavioral Health Partnership

The following reflects the current timeline for Statewide Management Organization (SMO) implementation (unchanged from prior report):

Activity	Anticipated Date	Notes
Conduct statewide LBHP Forums	6/15-6/30/11	Completed
Receive PST approval of SMO RFP	7/1/11	Received
Issue SMO RFP	7/8/11	Issued
Vendor questions due	7/15/11 3:00pm	
Answers posted	7/29/11	
SMO vendor proposals due	8/15/11 3:00pm	
SMO vendor proposal technical review	8/17/11	
SMO vendor proposal committee review	Week of 8/22/11	Completion of scoring by 8/26/11
Vendor selected & notified	9/6/11	
Vendor contract negotiations begin	9/7/11	
Begin SMO implementation activities	9/7/11	Concurrent with contract negotiations
Execute SMO contract	Week of 9/26/11	
SMO operational	Week of 2/27/12	

The RFP was issued on Friday July 8, 2011. A link to the RFP was provided to Shannon Robshaw at her request so that it could be added to the CSoC website. Daily LBHP Briefings have been held since the RFP has been issued to update and address any time sensitive issues. Vendor questions are due today and will be answered by a team of people including representatives from OBH, Medicaid, Mercer, CSoC and others as needed.

Quality Assurance and Improvement – Jody Levison-Johnson

While decision regarding the State Governance Board Quality Assurance Committee has been deferred, work continues within OBH and the CSoC Team in this area. In partnership with the CSoC Liaisons, the CSoC Director has met with DOE and OJJ to begin to define outcomes of importance for them. Follow-up with DCFS will be scheduled by the DCFS CSoC Liaisons.

Operations – Jody Levison-Johnson & Tony Speier

Members of the Operations Team met with the Governance Board Finance/Audit Committee on Thursday July 14th to address questions. The questions highlight areas where policy/procedure has yet to be developed and will be resolved within the Financial Stability Workgroup and the SMO.

The following table summarizes the current status on Operations. Much of the groups' work has been taken as far as possible prior to selection of the SMO. The CSoC Director together with OBH Leadership will continue to ensure CSoC priorities and needs are addressed going forward:

Name of Workgroup / Subgroup	Focus/Activities	Plan for the future
Systems Operations	IT infrastructure	Initial work completed; work will resume with selected SMO
Financial Stability	Workplan has been developed	Group to resume under leadership of Cindy Rives upon her return
Non-Residential Provider	Initial draft of certification for providers completed	Tony Speier to continue oversight of future activities
Outpatient Rate Setting	Rate setting work continues, conducting due diligence on cost impact before finalizing rates	Lou Ann Owen will continue oversight of future activities
PRTF/TGH	Meeting held with PRTF providers on 7/7/11; meeting with TGH providers on 7/28/11	Joe Keegan will continue oversight of future activities
State Staff Training	Determine approach for training state department staff	Work currently underway to identify audiences and topics
Children's Fee for Service Codes	The group has completed its tasks	Lou Ann Owen will provide oversight of future activities if necessary

Training and Technical Assistance Report – Jody Levison-Johnson

Work continues to compile a summary of the various audiences in need of training and their specific training needs. The CSoC Director had call with Marlene Matarese and Michelle Zabel of the Innovations Institute (University of Maryland) on July 5, 2011. Their proposed approach for training is anticipated shortly.

Next steps

- (1) Janice Zube from the CSoC Team will continue her work to pull together an overall framework that identifies the various audiences for training and also the specific content needs. Once completed, assignments will be made to ensure all priority areas are addressed.
- (2) The CSoC Director will continue to work with potential training contractors (Innovations, Vivian Jackson, John Lyons) to ensure clear scopes of work are developed and contracts are executed.

Wraparound Agency (WAA)/Family Support Organization Implementation – Jody Levison-Johnson

Phase I implementing regions (Regions 2, 7, 8, 9 and Jefferson Parish)

A welcome and introductory email was sent to all implementing regions on July 8th. Each region was assigned a primary CSoC Liaison:

Region	CSoC Team Liaison
2	Traci Perry
7	Janice Zube
8	Yvonne Diaz Domingue
9	Jacqueline Page (Yvonne Diaz Domingue to cover through mid-September)
Jefferson Parish	Joe Keegan

The CSoC Director and Liaisons met this past week to continue planning the TA approach including an agenda for introductory meetings (will be scheduled over the next few weeks) and an Implementation Institute for all regions. Selection of dates, times, locations and speakers is underway. Once a draft agenda is finalized it will be shared with the Governance Board.

Next steps

- (1) Jody will continue to meet with the CSoC Team to begin to map out the implementation training and TA approach and develop a budget.

Other Activities/Items for Follow-Up

Stipends for Families

Janice Zube and the FSO workgroup continue to address this issue. Contacts are being made with other statewide SOC's to obtain their policies and procedures which will serve as the basis for the recommendation that will be proposed to the Governance Board.

Communications Plan

The CSoC Director has scheduled a meeting with the Director of the Bureau of Media and Communications (BMAC) for the week of 7/25/11. During routine meetings arranged by CSoC Liaisons input has been sought from all collaborating departments on priority audiences and communications needs (i.e. who needs to what?). This information will inform the discussion with BMAC.

National SOC meeting

The SAMHSA-sponsored national System of Care Community meeting is being held the week of July 18th. The CSoC Director will attend and participate in the national SOC advisory meeting as well as the National Association of State Mental Health Program Directors Children, Youth & Families Division meeting. A focus of the NASMHPD meeting is on bringing systems of care to scale (statewide) which will provide an excellent opportunity for the work here to be showcased. The Director will report on the meeting at the Governance Board meeting on August 5th.