

Coordinated System of Care (CSoC)
Project Status Report for August 5, 2011 Governance Board Meeting
 Prepared July 31, 2011

Authorities – Jim Hussey/Darrell Montgomery

No new information from previous report given on 7/22/11.

Louisiana Behavioral Health Partnership

The following reflects the current timeline for Statewide Management Organization (SMO) implementation (changes noted in bold):

Activity	Anticipated Date	Notes
Conduct statewide LBHP Forums	6/15-6/30/11	Completed
Receive PST approval of SMO RFP	7/1/11	Received
Issue SMO RFP	7/8/11	Issued
Vendor questions due	7/15/11 3:00pm	
Answers posted	7/29/11	
SMO vendor proposals due	8/15/11 3:00pm	
SMO vendor proposal technical review	8/16/11	
SMO vendor proposal committee review	8/17-8/25/11	Completion of scoring by 8/26/11
Vendor selected & notified	9/6/11	
Vendor contract negotiations begin	9/7/11	
Begin SMO implementation activities	9/7/11	Concurrent with contract negotiations
Execute SMO contract	Week of 9/26/11	
SMO operational	Week of 2/27/12	

Questions were received from six potential vendors. A team comprised of representatives from OBH, CSoc, Medicaid and Mercer developed answers which were posted on the LBHP website on 7/29/11. The process of developing scoring teams for the RFP is underway. There will likely be three six-person teams. Each member will read the entire proposal and then be assigned to score specific sections of the proposal using a standardized tool. The scoring teams will be trained by Mercer on 8/17/11, read a proposal and receive technical support from Mercer on 8/18/11, and then review and score the remainder of the proposals by 8/25/11.

Quality Assurance and Improvement – Jody Levison-Johnson

Meetings with DOE, OBH and OJJ have occurred. A follow-up discussion with DCFS to ensure outcomes of importance are defined needs to be scheduled by the DCFS CSoc Liaisons.

Operations – Jody Levison-Johnson

Name of Workgroup	Focus/Activities	Next Steps
Operations	IT & Programmatic Issues	Initial work completed; work will resume with selected SMO
Financial Stability	OBH is working to develop draft financial disclosures and define mechanisms to monitor SMO from a financial standpoint	Once draft is finalized it will be sent to larger workgroup for review and input
Non-Residential Provider	Reviewing draft rule for 1915c Waiver; working on OBH certification process/criteria	Work is ongoing
Outpatient Rate Setting	Mercer has provided Low/Medium/High rates; these were reviewed with the State last week	Provider meeting scheduled for 8/11/11 to review rate methodology
PRTF/TGH	Meeting held with TGH providers on 7/28/11 to review licensing regulations	Work to finalize regulations for PRTFs and TGHs continues
State Staff Training	Training grid defining all training needs and audiences developed	Work to prioritize training, establish timelines and assign to appropriate people/groups is underway
Children's Fee for Service Codes	The group has completed its tasks	Mercer and OBH are working on other licensed practitioner codes

Training and Technical Assistance Report – Jody Levison-Johnson

A comprehensive look at training topics and audiences has been delineated. Work is underway to prioritize the topics and audiences and ensure assignments for responsibility are made to the appropriate person/group. The CSoC Team is working with OBH to define pre-service competencies for providers and standardize training curriculum for these modules. Many, if not all, of these trainings will be offered via Essential Learning (online).

The CSoC Director followed up with Marlene Matarese and Michelle Zabel of the Innovations Institute (University of Maryland) as no proposed approach for training had been received (requested 7/5/11). Once this has arrived, work will begin to execute the contract for these services. The CSoC Director met with Vivian Jackson (Georgetown University) to review her proposed approach for Cultural and Linguistic Competence training. There was extensive discussion regarding the resources available to support this work as well as the training needs for state staff vs. the implementing regions. Georgetown apparently

has an existing contract to provide support to states in this area so we will not incur cost for work done with state staff. Dr. Jackson will be reconsidering her suggested approach as a result of this conversation. The CSoC Director and OBH Staff Development Coordinator have also been in touch with Dr. John Lyons to confirm timeframes for CANS training.

Next steps

- (1) The CSoC team will continue to prioritize training topics and audiences and ensure each area is assigned to the proper person/group.
- (2) The CSoC Director will continue to work with potential training contractors (Innovations, Vivian Jackson, John Lyons) to ensure clear scopes of work are developed and contracts are executed.

Wraparound Agency (WAA)/Family Support Organization Implementation – Jody Levison-Johnson

Introductory meetings have been scheduled with each of the regions. These initial meetings will serve to begin the relationship development between the CSoC Liaison, CSoC Director and key partners within each region. The agenda for these meetings includes discussion about:

- (1) The formation of the Community Team (template for discussion developed by Yvonne Diaz Domingue and Traci Perry)
- (2) Identification of technical assistance and training needs
- (3) Review and input into a draft agenda for the Implementation Institute
- (4) Question and Answers

The schedule for these meetings is as follows:

Region	CSoC Team Liaison	Initial Meeting Date
2	Traci Perry	8/10/11
7	Janice Zube	8/1/11
8	Yvonne Diaz Domingue	8/12/11
9	Jacqueline Page (Yvonne Diaz Domingue covering)	8/11/11
JP	Joe Keegan	8/16/11

The CSoC Director and Liaisons continue to work on an agenda for the Implementation Institute which will be held in October. Input is being sought during the meetings with the regions in order to finalize a draft agenda which will be shared with the Governance Board.

Next steps

- (1) Meetings with each of the implementing regions will be held over the next three weeks which will inform individualized training and TA plans as well as the Implementation Institute planning.

Other Activities/Items for Follow-Up

Stipends for Families

Janice Zube has continued to work on this area. The FSO workgroup has created a set of recommendations for the Governance Board's consideration. Please see document prepared by Janice Zube.

Communications Plan

The CSoC Director met with Lisa Faust, the Director of the Bureau of Media and Communications at DHH on 7/26/11. Recommendations for next steps are being formulated and will be presented at the meeting on August 5, 2011.

National SOC meeting

The CSoC Director attended the SAMHSA-sponsored national System of Care Community meeting in Chicago the week of July 18th. The CSoC Director participated in the national SOC advisory meeting as well as the National Association of State Mental Health Program Directors Children, Youth & Families Division meeting both of which had a focus on bringing systems of care to scale (statewide). The Director was able to share Louisiana's overall approach and highlight the efforts underway here as a model for potential replication nationwide. In addition, there was considerable attention paid to Healthcare Reform and the Block Grant as there is belief that the CMHI (SOC) grant program could be subsumed within the Block Grant in the future. Discussions with representatives from the Child, Adolescent and Family Branch at SAMHSA revealed an unprecedented number of responses to the latest CMHI (SOC) RFA with more requests than dollars so the process of awarding those dollars will be highly competitive. Announcements are not expected until the last week of September.

CSoC Workplan and Budget

The CSoC Director has worked to develop an Implementation Workplan and budget. These drafts are being finalized with the intent to share them at an upcoming Governance Board meeting.