

**Coordinated System of Care (CSoC)**  
**Project Status Report for August 19, 2011 Governance Board Meeting**  
**Prepared August 16, 2011**

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No report.

*Louisiana Behavioral Health Partnership*

The following reflects the current timeline for Statewide Management Organization (SMO) implementation:

<b>Activity</b>	<b>Anticipated Date</b>	<b>Status</b>	<b>Notes</b>
Conduct statewide LBHP Forums	6/15-6/30/11	Completed	
Receive PST approval of SMO RFP	7/1/11	Received	
Issue SMO RFP	7/8/11	Completed	
Vendor questions due	7/15/11	Received	
Answers posted	7/29/11	Completed	
SMO vendor proposals due	8/15/11	Received	
SMO vendor proposal technical review	8/16/11	Underway	
Proposal review	8/17-8/25/11		
Vendor selected & notified	9/6/11		
Vendor contract negotiations begin	9/7/11		
Begin SMO implementation activities	9/7/11		
Execute SMO contract	Week of 9/26/11		
SMO operational	Week of 2/27/12		

Multiple responses to the SMO RFP were received by DHH on August 15, 2011. The technical review is underway. Scoring teams have been formed and are being trained by Mercer on August 17, 2011. The scoring process will begin on August 18, 2011 and be completed by August 25, 2011.

*Wraparound Agency (WAA)/Family Support Organization Implementation*

Initial meetings have been held with each of the five regions. The meetings were extremely productive and provided an excellent forum for the exchange of ideas and the identification of needs (questions, training and technical assistance). A primary question was with respect to available start-up funding for each region. The need to begin to staff for essential positions to establish operating infrastructure and procedures was evident and is the basis for the recommendation being put before the Governance Board regarding allocation of dollars for four essential positions in each of the regions beginning October 1, 2011. These positions include:

- WAA Executive Director or Program Director
- WAA Clinical Director
- FSO Executive Director or Program Director

- FSO Certified Peer Support Supervisor

Additional positions will be brought on beginning in January 2012(per the Mercer staffing model) to allow for training and other readiness activities.

All regions supported the idea of an initial Implementation Institute and are very excited for the opportunity to begin participating in a learning community environment. Each region will be permitted to send a team of five people. Dollars to support the Institute were secured through the Governor's Office (Annie Casey grant). The draft agenda is attached and was formulated in partnership with the implementing regions. The team is in the process of securing a location in the central part of the state through the required bid process. Tentative dates are October 5 and 6, 2011. State Governance Board members are encouraged to participate in the Welcome on Day 1 and any other activities. We will however be limited in the overnight accommodations that will be available.

#### Next steps

- (1) Secure Governance Board approval for start-up funding.
- (2) Conduct follow-up sessions/conference calls with implementing regions.
- (3) Develop guidance documents that offer draft implementation plans for the WAAs and FSOs as well as job description templates.
- (4) Secure a location for the Implementation Institute, send out a Save the Date and finalize agenda.

#### *Operations*

<b>Name of Workgroup</b>	<b>Focus/Activities</b>	<b>Next Steps</b>
Operations	IT & Programmatic Issues	Initial work completed; work will resume with selected SMO
Financial Stability	OBH is finalizing the work on draft financial disclosures and mechanisms to monitor SMO financial performance	Larger workgroup will be convened over the next few weeks
Non-Residential Provider	Work on OBH certification process/criteria completed	Group is identifying next task
Outpatient Rate Setting	Focus group held with providers on 8/11/11. Any additional feedback was requested by 8/15/11.	The State and Mercer will finalize rates once all issues have been resolved.
PRTF/TGH	Working on licensing standards, PRTF accreditation requirement and impact, Non-Medical Group Home service definition	Work is ongoing

State Staff Training	Reviewing grid defining all training needs and audiences with CSOC Team members and key department staff	Work to prioritize training, establish timelines and assign to appropriate people/groups is underway
Children's Fee for Service Codes	The group has completed its tasks	Mercer and OBH continue to work on other licensed practitioner codes

### *Training and Technical Assistance Report*

Conversations continue with Innovations Institute (Marlene Matarese and Michelle Zabel) regarding the proposed approach for the WAA and FSO training. A conference call was held with Vivian Jackson and Tawara Goode of the National Center for Cultural Competence regarding the approach for technical assistance and training. The approach will be multi-pronged and offer capability and capacity building for state staff as well as training for the implementing regions. This work requires an ongoing commitment if the goal is to infuse cultural competence throughout the system of care and ultimately impact disparities. Ms. Goode and Dr. Jackson are preparing a revised approach based on this conversation.

#### Next steps

- (1) The CSOC team will continue to prioritize training topics and audiences and ensure each area is assigned to the proper person/group.
- (2) The CSOC Director will continue to work with potential training contractors (Innovations, Vivian Jackson, John Lyons) to ensure clear scopes of work are developed and contracts are executed.

### *Other Activities/Items for Follow-Up*

#### *Stipends for Families*

The recommendation from the FSO Workgroup was to offer families stipends in the amount of \$10/hour for meeting time and \$5/hour for travel time in addition to travel reimbursement in accordance with PPM 49. The CSOC Director consulted with DHH Legal who stated as there is no authority for the payment of honorariums, any such payment could be considered a donation of state funds which is problematic. We are continuing to consult with DHH Legal to determine if OBH contracting with a family organization could be one vehicle to allow for stipends. If this is allowed, the Governance Board will need to vote to approve the recommendation and then amend the Bylaws (Page 3, #7, Compensation) to reflect that Family and Youth representatives will be offered a stipend to recognize the significance of their specialized knowledge and experiences.

#### *Communications Plan*

The Bureau of Media and Communications at DHH is working to secure the services of a contractor to support the CSOC Communications effort.

### CSoC Workplan

The CSoC Director is working to follow-up with the department leadership to ensure their input is incorporated into a revised workplan.

### Meeting with LSU

On August 8<sup>th</sup>, the CSoC Director met with several representatives from the LSU School of Social Work to begin discussions about forming partnerships between the school and the CSoC. There was a heavy emphasis on workforce development including curricula within the School as well as the potential for Continuing Education offerings. These discussions will be ongoing.

### System of Care Issue Brief

The Technical Assistance Partnership for Children's Mental Health which is a SAMHSA-funded TA center for system of care grantees is assembling an Issue Brief on successful statewide interagency initiatives that help to illustrate the concept of "bringing SOC to scale". The primary author is someone the CSoC Director has worked with over the past several years and reached out to consider Louisiana for potential inclusion in this document. The Director provided information (Executive Order, Community Application, CSoC Overview) and discussed activities underway. It is likely that Louisiana will be incorporated into this Issue Brief.

### CSoC State Team Family Position

The Director has worked with OBH Human Resources to craft the full-time position for the CSoC Team Family Lead. This information was given to Civil Service last week and they will make a decision on the title. It is likely that it will take a couple of weeks before we obtain the position number. Once that is secured, we will announce the position and begin recruitment activities.

### Mercer Leveraging Documents – Response from DHH Legal – Governance Board Action requested

At the request of the Governance Board, the CSoC Director followed up with DHH Legal regarding whether the leveraging documents prepared by Mercer were considered to be public documents. DHH has rendered that the information contained within the documents specific to DHH is a matter of public record. As there are other agencies' sources and funding contained within the documents, DHH Legal recommends that each of the other agencies weigh in on whether they believe their information is public or not.