



## **Louisiana Coordinated System of Care (CSoC) Community Team Roles & Responsibilities**

### **Team Building**

- Identify agency managers & key community leaders
- Obtain commitment of time from agencies and individuals
- Commit to system of care values in policies, practices and activities
- Engage all members to deepen their understanding and capacity to function as the local Coordinated System of Care advisory team

### **System Oversight**

- Support local development of the CSoC
- Monitor services offered for effectiveness
- Monitor individual partners' effectiveness and capacity for working within the CSoC
- Monitor system barriers to CSoC implementation

### **Public Engagement**

- Build public capacity to support the development, implementation, & growth of CSoC
- Inform consumers of the existence & benefits of the CSoC
- Educate stakeholders & community members on CSoC values, principles, policies, practices and activities

### **Communication/Coordination**

- Provide information on CSoC development
- Facilitate open & respectful communication among Stakeholders
- Facilitate community coordination of resources

### **System Planning Process *(to be completed in partnership with the State Management Organization)***

- Coordinate comprehensive community strengths assessment
- Coordinate comprehensive community needs assessment
- Use community assessment to support community planning process

### **Resource Development *(to be completed in partnership with the State Management Organization)***

- Develop local, sustainable resources to support the CSoC
- Support & strengthen inclusion of natural supports within the system

- Establish local collaborations to expand resource base

**Workforce and Leadership Development**

- Establish local collaborative to communicate ongoing training & professional development across System of Care staff
- Inform & engage community stakeholders in relevant system of care training
- Develop & nurture local leaders for the System of Care

**Accountability**

- Evaluate functioning of local System of Care