

Coordinated System of Care (CSoC)
Project Status Report for September 14, 2011 Governance Board Meeting
Prepared September 9, 2011

Authorities – Darrell Montgomery

Please see material from Darrell Montgomery if provided.

Louisiana Behavioral Health Partnership

On September 1, 2011 DHH announced that it has recommended Magellan Health Services, Inc. for the contract for the Statewide Management Organization. The following reflects the current timeline for Statewide Management Organization (SMO) implementation:

Activity	Anticipated Date	Status	Notes
Conduct statewide LBHP Forums	6/15-6/30/11	Completed	
Receive PST approval of SMO RFP	7/1/11	Received	
Issue SMO RFP	7/8/11	Completed	
Vendor questions due	7/15/11	Received	
Answers posted	7/29/11	Completed	
SMO vendor proposals due	8/15/11	Received	
SMO vendor proposal technical review	8/16/11	Completed	
Proposal review	8/17-8/25/11	Completed	
Vendor selected & notified	9/6/11	Completed	9/1/11
Vendor contract negotiations begin	9/7/11		
Begin SMO implementation activities	9/7/11		
Execute SMO contract	Week of 9/26/11		
SMO operational	Week of 2/27/12		

Wraparound Agency (WAA)/Family Support Organization Implementation

After the last Governance Board meeting, the implementing regions were notified of the availability of start-up funding for staff beginning in October 2011. Each region expressed deep appreciation for this consideration and the approach that the CSoC Governance Board has taken toward implementation. Contracts between OBH and each WAA and FSO are begin developed to allow for the flow of funds.

Each liaison has continued to have regular telephone and/or in-person contact with their regions to provide technical assistance and support. Questions that are unclear to the respective liaison are worked through in the weekly liaison meetings and shared with all regions. Any policy issues or decisions that arise will be brought to the Board.

The Director has been working with Mercer to ensure that the WAA and FSO fiscal models for staffing and ramp up are up-to-date. These models will be distributed to all WAA and FSO representatives and reviewed with the WAAs and FSOs via conference call by the 1st week of October.

Planning for the Implementation Institute continues. We have secured the Parc England Hotel in Alexandria, LA to hold this two-day event. The regions have expressed a great deal of excitement about coming together and beginning to form their Learning Community.

Next steps

- (1) Continue to conduct follow-up sessions/conference calls with implementing regions.
- (2) Conduct conference call between WAA/FSO representatives and Mercer to review fiscal models and answer questions.
- (3) Develop guidance documents and materials for the Implementation Institute.

Operations

Name of Workgroup	Focus/Activities	Next Steps
Operations	IT & Programmatic Issues	Initial work completed; work will resume with selected SMO
Financial Stability	Reviewing financial requirements of the RFP, 1915i and 1915c documents and sample reporting tools provided by Mercer	OBH is taking the lead on all tasks, CSoc partner departments asked to assign staff to assist in developing financial reporting tools; next meeting 9/13/11
Non-Residential Provider	Discussion regarding different provider types/groups	Working to identify best mechanisms to integrate providers
Outpatient Rate Setting	Rate setting	The State and Mercer will continue work to finalize rates
PRTF/TGH	Working to assess PRTF and TGH capacity and address TGH licensing	Work is ongoing
State Staff Training	Training grid finalized	Initial forums/trainings will be scheduled for November
Children's Fee for Service Codes	The group has completed its tasks	Work is dependent on finalizing rates

Training and Technical Assistance Report

Please see separate report and documents prepared by Janice Zube.

The National Technical Assistance Center for Children's Mental Health at Georgetown University recently announced that it will be offering the "Primer Hands On" - Training for Leaders on Building Effective Systems of Care in October in Washington, DC. The training is designed to support system of

care initiatives by ensuring a network of key leaders who are trained in what it takes to design and implement effective systems of care. The training covers the structure, components, and elements of effective systems of care and the strategic processes essential to engaging partners in systems building. There is both a registration fee and travel costs associated with this session and space is limited. After talking with others, the Director contacted Sheila Pires to explore offering a Louisiana version of Primer Hands On. Sheila shared that they have done this very successfully in other localities. Their approach is to use the content they have developed to date and work to customize it for the specific state. Given Sheila's history of working with Louisiana, the potential to ensure customization that accounts for our unique needs, and the ability to open it to a larger group of people (Sheila reported that they have accommodated as many as 100 people), it seems like this may be the preferred approach.

In addition, the CSoc Team is planning to convene a series of forums in each of the five implementing regions. Ninety minute sessions will be scheduled for: (1) Families/Youth, (2) DCFS staff/ reps/providers, (3) DOE/LEA staff/ reps/providers, (4) OJJ staff/ reps/providers, (5) OBH staff/providers. The team will spend a day in each region hosting these conversations which will both provide foundational information and answer questions.

Next steps

- (1) Finalize contracts with training providers and select dates for these events.
- (2) Discuss with Governance Board their thoughts on conducting a Louisiana-based Primer Hands On session.
- (3) Schedule regional forums.

Other Activities/Items for Follow-Up

Communications Plan

The Bureau of Media and Communications at DHH has secured the services of Covalent Logic to support the CSoc communications efforts. Representatives from Covalent Logic will attend the September 14th Governance Board session to listen and observe. The team will then plan both a subsequent group session and individual meetings with Governance Board members to obtain their input on priorities.

CSoc State Team Family Lead Position

The Family Lead position was approved by Civil Service and posted as a Program Manager position on 9/8/11. The position close date is 9/12/11. The web-posting was distributed by email to a variety of people. If anyone on the Governance Board knows someone with the preferred qualifications who may be interested, please feel free to have them email Jody.

CSoc Implementation Budget

Please see Draft Budget and Narrative documents.