

Coordinated System of Care (CSoC)
Project Status Report for September 30, 2011 Governance Board Meeting
Prepared September 24, 2011

Authorities – Darrell Montgomery

- Home and Community Based Services Waiver (HCBS) waiver under the authority of §1915(c) of the Social Security Act: Medicaid responded to a formal request for additional information. The second clock started on July 21, 2011.
- Section 1915 (b) Waiver is close to approval.
- EPSDT State Plan Amendment (SPA): Informal edits were sent to CMS on 9/1/2011.
- School Based Behavioral Health Services SPA : Medicaid responded to informal questions on 9/19/2011.
- Psychiatric Residential Treatment Facilities (PRTF) SPA: This SPA is close to approval.

Louisiana Behavioral Health Partnership

Magellan Health Services, Inc. has been selected for the contract for the Statewide Management Organization. No protests were filed. Contract negotiations are beginning. Principals from Magellan will have an initial visit to DHH on September 28, 2011. A meeting between representatives of Magellan and the State Governance Board will be scheduled in the near future. The following reflects the current timeline for Statewide Management Organization (SMO) implementation:

Activity	Anticipated Date	Status	Notes
Conduct statewide LBHP Forums	6/15-6/30/11	Completed	
Receive PST approval of SMO RFP	7/1/11	Received	
Issue SMO RFP	7/8/11	Completed	
Vendor questions due	7/15/11	Received	
Answers posted	7/29/11	Completed	
SMO vendor proposals due	8/15/11	Received	
SMO vendor proposal technical review	8/16/11	Completed	
Proposal review	8/17-8/25/11	Completed	
Vendor selected & notified	9/6/11	Completed	9/1/11
Vendor contract negotiations begin	9/7/11	Started	
Begin SMO implementation activities	9/7/11		
Execute SMO contract	Week of 9/26/11		
SMO operational	Week of 2/27/12		

Wraparound Agency (WAA)/Family Support Organization Implementation

Calls to review the Mercer staffing and start-up fiscal models with the Phase I WAAs and FSOs have been scheduled for the weeks of 9/26/11 and 10/3/11.

The CSoC State Team is busy preparing for the Implementation Institute being held on 10/5 and 10/6 in Alexandria. Regularly scheduled calls are being held between CSoC Liaisons and the regions. The Director has been involved in these calls as needed.

Next steps

- (1) Continue to conduct follow-up sessions/conference calls with implementing regions.
- (2) Conduct conference call between WAA/FSO representatives and Mercer to review fiscal models and answer questions.
- (3) Finalize materials for the Implementation Institute.

Operations

Name of Workgroup	Focus/Activities	Next Steps
Operations	IT & Programmatic Issues	Initial work completed; work will resume with Magellan shortly
Financial Stability	Reviewed financial requirements of the RFP, 1915i and 1915c documents and sample reporting tools provided by Mercer. Now reviewing sample tools provided by Magellan.	CSoC partner departments will need to assist in developing financial reporting tools that address their needs
Non-Residential Provider	Discussion regarding different provider types/groups, training and certification.	Work will continue and integrate representatives from Magellan in the near future
Outpatient Rate Setting	Rate setting	The State and Mercer will continue work to finalize rates
PRTF/TGH	Working to assess PRTF and TGH capacity and address TGH licensing	Work is ongoing; follow-up is occurring on concerns raised by potential PRTF provider re: rates and also current capacity needs for various levels of out of home care
State Staff Training	Training grid presented at last Governance Board meeting. Continues to be refined as needed.	Initial forums/trainings will be scheduled for November
Children's Fee for Service Codes	The group has completed its tasks	Work is dependent on finalizing rates

CANS	Group has completed: <ul style="list-style-type: none"> • Louisiana CANS Screen • Louisiana Comprehensive Assessment • Level of Need Algorithms for (Psychiatric Inpatient, PRTF, Nursing facility, Substance Abuse Residential. TGH, CSoC, TFC, NMGH and State Plan/EPSTD Services 	Considering approach to assess a random sample of youth currently in out of home placement (20 DCFS involved youth/10 OJJ involved youth) to test algorithms and inter-rater reliability. Based on these results and other discussions, proposed plan for enrollment will be developed.
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Training and Technical Assistance Report

Efforts have focused on preparing for the two-day Implementation Institute, providing regular telephone support to implementing regions, solidifying scopes of work for the Innovations Institute and Georgetown University and beginning to develop the timeline and strategies for the various trainings identified as priority. The CSoC Director initiated a conversation with the OBH Staff Development Manager regarding competency-based training models which include assessment components. Options are being explored including a web-based follow-along program that supports trainees and their supervisors in tracking integration and application of training information into practice.

Once the Implementation Institute is completed, the CSoC Team will turn its effort to convening a series of forums in each of the five implementing regions. Ninety minute sessions will be scheduled for: (1) Families/Youth, (2) DCFS staff/ reps/ providers, (3) DOE/LEA staff/ reps/ providers, (4) OJJ staff/ reps/ providers, (5) OBH staff/ providers. The team will spend a day in each region hosting these conversations which will both provide foundational information and answer questions. We will also be following up to determine the level of interest for a Louisiana Primer Hands-On Session.

Next steps

- (1) Finalize contracts with training providers and select dates for these events.
- (2) Schedule regional forums.

Other Activities/Items for Follow-Up

Communications Plan

Covalent Logic has begun the interviews with State Governance Board members. Thanks to all for making themselves available for these sessions. Kristen Sunde, Project Manager from Covalent will attend the 9/30/11 Governance Board meeting to share progress to date and next steps.

CSoC State Team Family Lead Position

Human Resources forwarded the CSoC Director the lists of candidates on Friday 9/23. The lists contain over 100 names. The next step is for the CSoC Director to work with HR to assess whether the applicants meet criteria for the position.