

**CSoC Implementation Workplan
Overall Project Tasks/Dependencies & Risks/Other Issues**

Overall Tasks and Status		
Task	Status	Comments
Develop CSoC team capability and capacity	●	Implementation Institute preparation has encouraged/facilitated this
Support Phase I regions with CSoC implementation	●	Implementation Institute 10/5 & 10/6 WAA/FSO fiscal/staffing model calls planned
Ensure an adequate service array to meet identified needs	●	
Support the SMO implementation to ensure CSoC needs are identified and addressed	●	Magellan awarded SMO contract, initial meeting scheduled for 9/28/11, work underway to review RFP and response to ensure contract
Conduct training for key audiences in prioritized topic areas	●	
Facilitate effective cross-departmental communication and collaboration to ensure successful implementation	●	Need to schedule meetings with departments, liaisons and Director in next several weeks
Support the development and infusion of family and youth voice in all aspects of the system of care	●	Applicants for State Family Lead position being reviewed
Develop and implement a CSoC communications strategy	●	Individual interviews scheduled for SGB members with Covalent
Ensure that a process for monitoring CSoC quality and accountability is established	●	QA Committee established; next meeting 10/10/11

Dependencies & Risks			
Risk and description	Risk Chance	Risk Impact	Status update
CMS approval: Final approval on state plan amendments and waivers which are the basis for all CSoC implementation	Low	High	Challenges on obtaining CMS approval are not currently anticipated
Approval of final rules and fiscal impact statements	Low	High	Challenges not anticipated, but intensity of review process can impact timelines and cause delays
Provider pool for PRTF, TGH and NMGH may not be sufficient	Medium	Medium	Work underway to establish current level of need; may need to revisit rates/capacity

Issues		
Issue and description	Project Impact	Status
CSoC staff vacancy (anticipated retirement October 28, 2011)	Low	Replacement team member joined team 9/8/11; coverage and transition plan under development
Potential stakeholder concerns/buy-in with CSoC approach and new way of doing business	Medium	All new initiatives unearth issues and potential challenges which need to be mitigated and managed

