

Coordinated System of Care (CSoC)
Project Status Report for October 14, 2011 Governance Board Meeting
Prepared October 10, 2011

Authorities - Darrell Montgomery

Please see Workplan Summary for update.

Louisiana Behavioral Health Partnership

Contract negotiations with Magellan are underway. The CSoC Director will be participating in a video conference with the Magellan team later this week to clarify CSoC related issues. A request was made to the CSoC state agencies to identify their Information Technology leads in order to ensure that data issues are thoroughly understood and addressed. This information will be shared with Randy Lemoine from OBH who is the Lead for IT issues with respect to the negotiation. See updated timeline below.

Activity	Anticipated Date	Status	Notes
Conduct statewide LBHP Forums	6/15-6/30/11	Completed	
Receive PST approval of SMO RFP	7/1/11	Received	
Issue SMO RFP	7/8/11	Completed	
Vendor questions due	7/15/11	Received	
Answers posted	7/29/11	Completed	
SMO vendor proposals due	8/15/11	Received	
SMO vendor proposal technical review	8/16/11	Completed	
Proposal review	8/17-8/25/11	Completed	
Vendor selected & notified	9/6/11	Completed	9/1/11
Vendor contract negotiations begin	9/7/11	Started	
Begin SMO implementation activities	9/7/11	Underway	
Execute SMO contract	Week of 9/26/11 11/1/11	Postponed	Work is underway. Per OBH, the contract is anticipated by 11/1/11
SMO operational	3/1/12		

Wraparound Agency (WAA)/Family Support Organization Implementation

Calls to review the Mercer staffing and start-up fiscal models with the Phase I WAAs and FSOs have been held. During these calls the issue of start-up funding (for capital purchases) was raised. In addition, there was some question regarding the staffing complement (positions required) and the utilization assumptions for the FSOs (100% utilization to achieve a break-even position). We are following up with Mercer on the utilization issue.

The Implementation Institute was held and was a tremendous success. The evaluation results were very positive. The participants (five representatives from each region) expressed appreciation for the information provided as well as their ongoing need for concrete and specific information particularly as it pertains to enrollment and billing. A special thanks to Ruth Johnson, Peggy Kirby, Mark Thomas and Brent Villemarette for attending the initial portion of the session.

Each CSoC Regional Liaison will continue routine calls with their regions to assess progress, answer questions and identify training and TA needs. In addition, beginning later this month we will convene monthly affinity group calls (one for WAA representatives and one for FSO representatives). These activities will allow each Liaison to begin to outline the training and technical assistance plan for their region. These plans will likely look relatively similar at the outset, and will continue to evolve and become customized as needs are identified.

Next steps

- (1) Continue to conduct follow-up sessions/conference calls with implementing regions.
- (2) Convene monthly affinity group sessions for WAAs and FSOs.
- (3) Develop initial training/technical assistance plans for each region.

Operations

Name of Workgroup	Focus/Activities	Next Steps
Operations	IT & Programmatic Issues	No update from last report; meeting with Magellan scheduled for 10/12/11.
Financial Stability	Reviewed financial requirements of the RFP, 1915i and 1915c documents and sample reporting tools provided by Mercer. Now reviewing sample tools provided by Magellan.	CSoC partner departments will need to assist in developing financial reporting tools that address their needs.
Non-Residential Provider	Discussion regarding different provider types/groups, training and certification.	No update from last report.
Outpatient Rate Setting	Rate setting	The State and Mercer will continue work to finalize rates.
PRTF/TGH	Working to assess PRTF and TGH capacity and address TGH licensing	Work is ongoing; follow-up is occurring on rates and also current capacity needs for various levels of out of home care.

State Staff Training	Initial needs identified	CSoC State Team will begin planning for regional forums/trainings next week.
Children's Fee for Service Codes	The group has completed its tasks	Work is dependent on finalizing rates.
CANS	<p>Group has completed:</p> <ul style="list-style-type: none"> • Louisiana CANS Screen • Louisiana Comprehensive Assessment • Level of Need Algorithms for (Psychiatric Inpatient, PRTF, Nursing facility, Substance Abuse Residential. TGH, CSoC, TFC, NMGH and State Plan/EPSTD Services 	<p>Considering approach to assess a random sample of youth currently in out of home placement (20 DCFS involved youth/10 OJJ involved youth) to test algorithms and inter-rater reliability.</p> <p>Based on these results and other discussions, proposed plan for enrollment will be developed.</p>

Training and Technical Assistance Report

The CSoC Team will turn its effort to convening a series of forums in each of the five implementing regions. Initial thoughts include conducting ninety minute sessions for: (1) Families/Youth, (2) DCFS staff/reps/providers, (3) DOE/LEA staff/reps/providers, (4) OJJ staff/reps/providers, (5) OBH staff/providers in each region to provide foundational information and answer questions. Input on needs from each department will be sought in constructing the final approach.

Next steps

- (1) Plan regional forums.
- (2) Finalize training contracts and select dates.

Other Activities/Items for Follow-Up

Communications Plan

Covalent Logic has completed the interviews with State Governance Board members. Thanks to all for making themselves available for these sessions. Kristen Sunde, Project Manager will meet with the CSoC Team on Monday 10/17/11 to gather their input.

CSoC State Team Family Lead Position

A new list of potential candidates was forwarded on Friday 10/7/11. This has been reviewed and it appears that there are at least five potential candidates. The CSoC Director will be working to schedule initial interviews and then seek input from family representatives on final candidates.

Youth Engagement Strategy

CSoC Team Members Jacqueline Page and Gwen Jackson will be working to develop an initial approach for Youth Engagement to share with the CSoC Team as well as the Governance Board for input.