

**CSoC Implementation Workplan
Overall Project Tasks/Dependencies & Risks/Other Issues**

Overall Tasks and Status		
Task	Status	Comments
Develop CSoC team capability and capacity	●	Need to schedule time for department overviews with core CSoC Team
Support Phase I regions with CSoC implementation	●	Implementation Institute held 10/5 & 10/6 WAA/FSO fiscal/staffing model calls held
Ensure an adequate service array to meet identified needs	●	
Support the SMO implementation to ensure CSoC needs are identified and addressed	●	Work to negotiate Magellan contract and integrate departmental needs underway
Conduct training for key audiences in prioritized topic areas	●	Work to develop initial training schedule will begin shortly; Concern re: volume of training and integration with other departmental activities has been voiced
Facilitate effective cross-departmental communication and collaboration to ensure successful implementation	●	Need to schedule meetings with DOE and DCFS
Support the development and infusion of family and youth voice in all aspects of the system of care	●	Applicants for State Family Lead position being reviewed; youth engagement strategy under development
Develop and implement a CSoC communications strategy	●	Next step is a meeting between CSoC Team and Covalent on 10/17/11
Ensure that a process for monitoring CSoC quality and accountability is established	●	QA Committee meeting held 10/10/11; next meeting 10/24/11

Dependencies & Risks			
Risk and description	Risk Chance	Risk Impact	Status update
CMS approval: Final approval on state plan amendments and waivers which are the basis for all CSoC implementation	Low	High	1915(c) and 1915(b) Waivers: Medicaid anticipates approval; if denials were likely, notification would have been made by now; still waiting on CMS response to 1915(c) informal questions. State plans: School-based services-sent for approval by reviewers; PRTF-CMS is reviewing responses submitted by Medicaid, the second clock ends on 10/20/2011, a conference call may be scheduled; EPSDT Substance Abuse-waiting for additional questions from CMS, addressing requests for cost reports that do not exist (as these services do not currently exist)

Dependencies & Risks			
Risk and description	Risk Chance	Risk Impact	Status update
Approval of final rules and fiscal impact statements	Low	High	The rules have been drafted. Medicaid Policy continues to work with the Legislative Fiscal
Provider pool for PRTF, TGH and NMGH may not be sufficient	Medium	Medium	Work underway to establish current level of need; may need to revisit rates/capacity
Concern that rates for Intensive Home Based Services are not sufficient	Medium	Medium	Meetings between DCFS and Medicaid are underway

Issues		
Issue and description	Project Impact	Status
Potential stakeholder concerns/buy-in with CSOC approach and new way of doing business	Medium	Planning series of forums to provide information and identify concerns