

Coordinated System of Care (CSoC)
Project Status Report for November 9, 2011 Governance Board Meeting
Prepared November 4, 2011

Authorities

We have received approvals on the 1915(b) and 1915(c) waivers, and the school based services and state plan amendment. We are still in discussion regarding the approval for EPSDT which is anticipated later this month. The rules are anticipated to be posted in the November 20th registry. The Service Manual is being finalized. OBH will be managing the release of the Services Manual as part of LBHP implementation.

Louisiana Behavioral Health Partnership / SMO Update

The Office of Behavioral Health is finalizing the contract language and is initiating implementation activities. This includes developing a team structure to support various components of implementation such as Member Services, Care/Utilization Management, Provider Network, Quality Management, Information Technology, CSOC, Fiscal, Communications and Legal. CSOC State Team members (staff from each department assigned to CSOC) will comprise the CSOC Implementation Team and have also been assigned to participate in particular groups. Each will liaison with their respective departments to ensure appropriate input is included.

Wraparound Agency (WAA)/Family Support Organization Implementation

Business plans (including fiscal models and staffing plans) have been requested from each WAA and FSO. Each organization is working to compile this information which will then be reviewed by the CSOC Liaison for that region, the CSOC Director and OBH Fiscal. Once that review is complete, a summary will be compiled and presented to the Governance Board for approval. The intention had been to share that information at the meeting on 11/9/11; however models have only been received from two of the ten organizations at this point. We would like to present this information at the December meeting. As a result, the Director is requesting that the December meeting be rescheduled to ensure her availability to be present for that review and discussion.

Monthly affinity calls for both the WAAs and FSOs have been scheduled beginning in November. The calls will cover a variety of topics and implementation related areas. We hosted the initial WAA call earlier this week which featured a discussion by two experienced Wraparound Supervisors and a Facilitator who shared information related to "A Day in the Life of a Wrap Supervisor/Facilitator." The call was well attended and participants asked many questions.

Each regional liaison is working to develop the regional TA plans for their WAAs and FSOs. Needs are still being identified and will be integrated as they are understood. Related, we have begun the process of contracting with the University of Maryland Innovations Institute. There are some structural changes occurring on their end which should be resolved within the next couple of weeks and will facilitate the execution of our contract. We are also working to secure dates for January and February training. A call

is scheduled for early next week with representatives from the CSoC State Team and their research and evaluation team to begin to discuss the NWI's recommended data collection and evaluation approach.

Next steps

- (1) Review and summarize proposed WAA and FSO budget/staffing models for next Governance Board meeting.

Out of Home Placement Assessment

The numbers of assessments needed and the approach is in the process of being finalized. This information will be discussed with Magellan next week.

Other Activities/Items for Follow-Up

Communications Plan

Covalent Logic has completed an initial draft of the Communications Plan and will be present at the Governance Board Meeting on November 9, 2011 to review this draft.

CSoC State Team Family Lead Position

The CSoC Director has identified potential candidates to interview. A team comprised of the CSoC State Team and FSO workgroup members will conduct initial interviews to screen prospective candidates. The Director will interview final candidates.

Family Stipends

We have identified an organization to serve as the fiduciary for providing stipends for family members participating in the Statewide Coordinating Council and other state-level workgroups. The contracting process is underway with the intent to have the mechanism in place to begin offering stipends in January 2012.

Youth Engagement Strategy

CSoC Team Members Jacqueline Page and Gwen Jackson have worked to develop an initial approach for Youth Engagement to share with the CSoC Team and the Governance Board. This includes:

Short Term Plan:

- Involvement with LYLAC (LA Youth Leadership Advisory Council)
- Engagement of OJJ probation officers for ideas and assistance
- Engagement of DCFS Regional Placement Specialist for assistance
- Solicit feedback from foster parents and residential care providers

Long Term Plan:

- Partner with Magellan and their MY LIFE approach for youth engagement
- Develop plan for ongoing communication and outreach to youth and families
- Explore mechanism for youth stipends to participate in meetings
- Develop community education and outreach plan to expand youth involvement
- Allow youth/family groups to devise a plan for how this work will continue