

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1	State of LA Implementation Plan	348 days	06/30/11	10/31/12	4%			
2	Preliminary Project Start-up Tasks	62 days	09/06/11	11/30/11	36%			J Stringham
3	Notification of Business and Award to Magellan	1 day	09/06/11	09/06/11	100%			G Stanton
4	Negotiate Contract	44 days	09/06/11	11/04/11	49%			A McCabe
5	Finalize Magellan Implementation Team	44 days	09/06/11	11/04/11	49%			D Happ
6	Conduct First Meeting with Magellan Implementation Team	8 days	09/06/11	09/15/11	100%			
7	Meet with DHH-OBH	10 days	11/07/11	11/18/11	75%			D Happ
8	Define Project Management Team, Communication Paths, and Reporting Standards between DHH-OBH and Magellan	58 days	09/12/11	11/30/11	0%			D Happ
9	Finalize Detailed Implementation Plan Submitted to DHH-OBH within 60 days of Contract Award	0 days	11/04/11	11/04/11	50%			D Happ
10	Define Expectations for Content and Format of Contract Deliverables	44 days	09/06/11	11/04/11	34%			D Happ
11	Facilities	120 days	09/06/11	02/22/12	0%			M Cowin,N Mednik,J Stringham
12	Select Potential Sites and Perform Cost Analysis	45 days	09/06/11	11/07/11	0%			M Cowin
13	Finalize Selection for Baton Rouge and Shreveport Site Locations	45 days	09/06/11	11/07/11	0%			
14	Issue LOI to Finalist Building/ Receive Draft Release	32 days	10/03/11	11/15/11	0%			M Cowin
15	Negotiate and Sign Leases on the LA CMC	32 days	10/03/11	11/15/11	0%			
16	Buildout of Site	25 days	11/16/11	12/20/11	0%	15		
17	Space Planning & Construction Documents	25 days	11/16/11	12/20/11	0%			N Mednik
18	Programming and Preliminary Layout	20 days	11/16/11	12/13/11	0%			
19	Engineering Analysis	20 days	11/16/11	12/13/11	0%			
20	Preliminary Plan Review and Approval	5 days	12/14/11	12/20/11	0%	18		
21	Construction Documents	10 days	11/16/11	11/29/11	0%			
22	Construction Documents Review & Approval	5 days	11/30/11	12/06/11	0%	21		

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
23	Submit Construction Documents to Cities	2 days	12/07/11	12/08/11	0%	22		
24	Receive Construction Permits	5 days	12/09/11	12/15/11	0%	23		
25	Construction Commencement	1 day	12/16/11	12/16/11	0%	24		
26	Initiate implementation team meetings	1 day	11/14/11	11/14/11	0%			N Mednik
27	Order Generator	3 days	12/07/11	12/09/11	0%	22		M Grossman
28	Order Furniture	7 days	12/07/11	12/15/11	0%	22		N Mednik
29	Order Telecom, and IT Equipment	15 days	01/02/12	01/20/12	0%			M Grossman
30	Receive Certificate of Occupancy	1 day	01/02/12	01/02/12	0%			N Mednik
31	Install Systems Furniture	9 days	01/03/12	01/13/12	0%	30		N Mednik
32	Cable systems furniture	5 days	01/16/12	01/20/12	0%	31		M Grossman
33	Install, Telecom, and IT Equipment	22 days	01/23/12	02/21/12	0%	29		
34	Install Remaining Furniture	22 days	01/23/12	02/21/12	0%			N Mednik
35	Test equipment & generator	6 days	01/23/12	01/30/12	0%			M Grossman
36	Prepare training room and verify ready for use	23 days	01/23/12	02/22/12	0%	29		
37	Verify Site Fully Functional	23 days	01/23/12	02/22/12	0%	29		
38	Community Relations	204 days	09/05/11	06/18/12	0%			J Stringham,M Albo
39	Governance Board	97 days	09/30/11	02/15/12	0%			J Stringham,M Albo
40	Create Recruitment Plan & Submit to Customer for Input and Approval	89 days	09/30/11	02/03/12	0%			
41	Create Applications for Distribution to Stakeholders for Recruitment	89 days	09/30/11	02/03/12	0%			
42	Recruit, Train, & Schedule Selection Committee	89 days	09/30/11	02/03/12	0%			
43	Create Job Description for Board Members	89 days	09/30/11	02/03/12	0%			
44	Select and Train Board Members	13 days	01/30/12	02/15/12	0%			
45	Create Press Release/Communication Strategy to Introduce Board Members	1 day	02/01/12	02/01/12	0%			
46	Communication	75 days	09/20/11	01/04/12	0%			M Albo
47	Develop Draft Comprehensive Communications Plan	42 days	09/20/11	11/16/11	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
48	Present Draft Plan to Customer	5 days	11/17/11	11/23/11	0%	47		
49	Identify Stakeholders to Invite for Communications Plan Input & Engagement	22 days	11/01/11	11/30/11	0%			
50	Present Communications Plan to Stakeholders for Input and Obtain Input from Consumers, Secondary Consumers and/or Family Members and other Stakeholders who can Inform both the Content and Presentation of the Information	16 days	12/12/11	01/04/12	0%			
51	Identify Materials for Immediate Publication (fact sheets, info about BH, etc)	22 days	11/01/11	11/30/11	0%			
52	Identify Locations for Community Orientation Forums around State	23 days	10/31/11	11/30/11	0%			
53	Create PowerPoint Presentation for Community Forums	23 days	10/31/11	11/30/11	0%			
54	Obtain Customer Input in Community Forum Plan	28 days	10/24/11	11/30/11	0%			
55	Community Forums	83 days	11/01/11	02/27/12	0%			
56	Develop Statewide Community Forum/Outreach Schedule	65 days	11/01/11	02/01/12	0%			
57	Develop Draft PowerPoint Presentation and Materials (with input from key community members)	22 days	12/01/11	01/03/12	0%			
58	Submit Draft Plan and Materials to State for Approval	1 day	12/15/11	12/15/11	0%			
59	Publicize Forums	1 day	01/02/12	01/02/12	0%			
60	Conduct Forums	21 days	01/30/12	02/27/12	0%			
61	Magellan of LA Face book Page	99 days	09/16/11	02/03/12	0%			
62	Develop Draft Mockup of Content of Face book Page	99 days	09/16/11	02/03/12	0%			
63	Submit Draft to Customer for Input and Approval	99 days	09/16/11	02/03/12	0%			
64	Launch Magellan of LA Face book Page	99 days	09/16/11	02/03/12	0%			
65	MY LIFE	30 days	11/01/11	12/12/11	0%			G Dicharry
66	Develop MY LIFE Strategy for LA	14 days	11/01/11	11/18/11	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
67	Identify and Engage Key MY LIFE Louisiana partners	30 days	11/01/11	12/12/11	0%			
68	Conduct Outreach to Youth and Families	30 days	11/01/11	12/12/11	0%			
69	Local Governing Entities	204 days	09/05/11	06/18/12	0%			R Kamins,P Hunt,S Thiele
70	Establish Regular Collaborative Mtgs for Shared Development & Decision-Making / System Transformation & Expansion	64 days	09/05/11	12/01/11	0%			
71	CSOCs	9 days	11/09/11	11/21/11	0%			
72	Statewide Coordinating Council of FSOSs	9 days	11/09/11	11/21/11	0%			
73	LGE's	9 days	11/09/11	11/21/11	0%			
74	Each Local Governing Entity	64 days	09/05/11	12/01/11	0%			
75	Stakeholder Collaborative Protocols	157 days	11/09/11	06/18/12	0%			
76	Identify Key Players and Engage them	99 days	11/09/11	03/28/12	0%			
77	Discuss Needs and Experiences	99 days	11/30/11	04/18/12	0%			
78	Identify who will be Involved in Co-Authoring each Protocol	99 days	11/30/11	04/18/12	0%			
79	Draft Protocols	99 days	01/16/12	05/31/12	0%			
80	Finalize Protocols	99 days	02/01/12	06/18/12	0%			
81	Develop Implementation Plan	12 days	01/20/12	02/06/12	0%			
82	Training for Protocol Rollout	46 days	03/01/12	05/03/12	0%			
83	Implement Collaborative Protocols (Ongoing)	1 day	03/01/12	03/01/12	0%		On-going Task	
84	Training and Technical Assistance Consortium	24 days	12/01/11	01/05/12	0%			J Stringham
85	Assist Training	10 days	12/01/11	12/14/11	0%			
86	Learning Management Training	10 days	12/01/11	12/14/11	0%			M Earnhardt
87	Develop Consortium	15 days	12/14/11	01/05/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
88	Children's System Development	148 days	09/15/11	04/11/12	0%		Delayed due to contract finalization. First formal meeting with DHH CSoC lead is scheduled 11/9. In preparation for all strategies, job descriptions have been written, approved, posted and interviews have begun.	R Kamins,P Hunt,S Thiele
89	Review LA State Plans to Ensure our Work plan Complements and Advances	1 day	11/21/11	11/21/11	0%			
90	Finalize Communication and Engagement Strategy	88 days	10/17/11	02/17/12	0%			
91	Conduct Brief Intro by Phone and Plan Meetings (individual/collective) - ongoing	45 days	10/17/11	12/16/11	0%			
92	Write and Finalize Stakeholder Collaborative Protocols with each Partnering Governing Entity (DCFS, DOE, OJJ)	67 days	11/15/11	02/17/12	0%			
93	Identify Key Players and Engage them	12 days	11/15/11	11/30/11	0%			
94	Discuss Needs and Experiences	12 days	11/15/11	11/30/11	0%			
95	Identify who will be Involved in Co-Authoring each Protocol	12 days	11/15/11	11/30/11	0%			
96	Develop Implementation Plan for Protocol Rollout	14 days	12/01/11	12/20/11	0%	95		
97	Draft Protocols	8 days	12/21/11	01/03/12	0%	96		
98	Finalize Protocols	21 days	01/04/12	02/01/12	0%	97		
99	Implementation Training for Protocol Rollout	12 days	02/02/12	02/17/12	0%	98		
100	Implement Collaborative Protocols	11 days	02/20/12	03/05/12	0%	99		
101	Conduct Initial Outreach and Establish Relationships with Families and their Leadership	24 days	11/14/11	12/15/11	22%			

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102	Make Initial Contact to Establish Relationship with FSO's and Family Leaders	13 days	11/14/11	11/30/11	0%			
103	Conduct Family Outreach Session in each Region to meet Families and Introduce them to Magellan	10 days	11/25/11	12/08/11	0%			
104	Gather Input from Families Regrdg Key Consideratns for SMO Children's System Administrator & Other Critical Positions for Children/Youth	10 days	11/25/11	12/08/11	100%			
105	Actively Recruit Parents for QI Committees in Collaboration with QI Staff	12 days	11/30/11	12/15/11	0%			
106	Develop a Statewide Family Involvement Development Plan (ongoing)	90 days	11/30/11	04/05/12	0%		Delayed due to contract finalization. First formal meeting with DHH CSoC lead is scheduled 11/9.	
107	Identify and Implement Outreach Strategies for Engaging Families, FSO's, Family Partners, and Family-Run Organizations	90 days	11/30/11	04/05/12	0%			
108	Identify Additional Family Leadership	90 days	11/30/11	04/05/12	0%			
109	Create Practice Guidelines for Family Involvement	90 days	11/30/11	04/05/12	0%			
110	Research Status of Family Involvement in Existing Systems	90 days	11/30/11	04/05/12	0%			
111	Identify National Models with LA Families to Advance Family Involvement	90 days	11/30/11	04/05/12	0%			
112	Develop Capacity for Family Leadership to Fill Family Roles	90 days	11/30/11	04/05/12	0%			
113	Develop a Statewide Youth Involvement Development Plan (Ongoing)	90 days	11/30/11	04/05/12	0%		Delayed due to contract finalization. First formal meeting with DHH CSoC lead is scheduled 11/9.	
114	Identify and Implement Outreach Strategies for Engaging Youth	90 days	11/30/11	04/05/12	0%			

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115	Identify Current LA Youth Leadership and Engage them in Subsequent Steps	90 days	11/30/11	04/05/12	0%			
116	Create Practice Guidelines for Youth Involvement	90 days	11/30/11	04/05/12	0%			
117	Identify Linkages for Adult System	90 days	11/30/11	04/05/12	0%			
118	Create and Implement Outreach Strategy for Engaging and Reaching Youth in Community, Out of Home, and Detention Centers	90 days	11/30/11	04/05/12	0%			
119	Develop Peer Youth Support System	90 days	11/30/11	04/05/12	0%			
120	Develop Peer Support Roles	90 days	11/30/11	04/05/12	0%			
121	In Partnership with DOE, Hold Regionally-Based School District Meetings (ongoing)	101 days	11/15/11	04/05/12	0%		Awaiting question response from related to DOE RFP changes in order to proceed.	
122	Current Programming for Children, Youth, and Families	101 days	11/15/11	04/05/12	0%			
123	Identify Age Specific Programs (Head start- Transition Age Youth, etc)	101 days	11/15/11	04/05/12	0%			
124	Identify SMO Relationship with the School District Personnel	101 days	11/15/11	04/05/12	0%			
125	Implement Communication Strategy about Access, Services, and Engagement for Teachers, Students, & Families	101 days	11/15/11	04/05/12	0%			
126	Request List of Children and Youth / Recv'd IEP Directed MH Services or Out-of-hoe Placement for BH/ Eductnl Reasons	101 days	11/15/11	04/05/12	0%			
127	Organize Out-of-Home Provider's Consortium (ongoing)	67 days	01/02/12	04/03/12	0%		Awaiting list of current children in OOH by facility.	
128	Identify Status of Program Development	67 days	01/02/12	04/03/12	0%			
129	Coordination and Treatment Delivery	67 days	01/02/12	04/03/12	0%			
130	Identify Alignment with WAA CFT	67 days	01/02/12	04/03/12	0%			
131	Orient and Expose Out-of-Home Providers to SAMHSA's Building Bridges Initiative	67 days	01/02/12	04/03/12	0%			
132	Crisis System	148 days	09/15/11	04/11/12	0%			

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133	Organize Crisis Services and Capacity by each Region to Identify Services and Gaps	121 days	09/15/11	03/05/12	0%			Network
134	Design and Implement Mobile Crisis Team Model for Adults and Children inclg Specialty Teams for Children under DCFS Custody and Hosp Diversion	30 days	03/01/12	04/11/12	0%			R Kamins
135	Implement 24/7 Crisis Response System across the State in Coordination with the Regional Crisis Collaboratives	30 days	03/01/12	04/11/12	0%			
136	Human Resources	176 days	06/30/11	03/05/12	21%			D Sawyer,P Tourigny,J Stringham
137	Initiation of Project	129 days	09/05/11	03/05/12	55%			
138	Develop cross functional HR team of SMEs to serve as oversight for implementation	17 days	09/05/11	09/27/11	100%			D Sawyer,P Cannon
139	Schedule/conduct weekly touch base meetings with SME team	129 days	09/05/11	03/05/12	29%		On-going through Go-Live...	D Sawyer,P Cannon
140	Review the award and extract meaningful info for the SME team	17 days	09/05/11	09/27/11	100%			D Sawyer,P Cannon
141	Develop HR Project Plan to track implementation activities	36 days	09/05/11	10/24/11	100%			D Sawyer,P Cannon
142	In consltn w/SME team, develop HR Milestones for implementation	50 days	09/05/11	11/11/11	48%		In progress; Dates have changed...	D Sawyer,P Cannon
143	Create/publish weekly dashboard metrics to track implementation progress	50 days	09/05/11	11/11/11	48%		In Progress; Dates have changed...	D Sawyer
144	Create/publish weekly Staffing Summary Report of recruiting activity	21 days	09/05/11	10/03/11	100%			D Sawyer
145	Recruiting Strategy Development	23 days	09/05/11	10/05/11	100%			
146	Attend Kick off meeting	1 day	09/16/11	09/16/11	100%			P Tourigny
147	Review staffing underwriting; communicate to TA	1 day	09/23/11	09/23/11	100%			P Tourigny
148	Communicate and educate the TA group	5 days	09/26/11	09/30/11	100%	147		P Tourigny
149	Draft high level project plan	1 day	09/26/11	09/26/11	100%	147		P Tourigny
150	Crosswalk State of LA JDs with Magellan JDs	17 days	09/05/11	09/27/11	100%			Compensation, D Sawyer

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151	Determine numbers of staff to be hired in each location and timeframe for hiring	1 day	09/05/11	09/05/11	100%			Project Team
152	Determine media strategy (including website) and sourcing strategies	16 days	09/05/11	09/26/11	100%			P Tourigny
153	Assign Recruiters to roles / hire contractors	16 days	09/05/11	09/26/11	100%			P Tourigny
154	Schedule bi-weekly TA team touch base to ensure everyone is connected and knowledgeable	16 days	09/05/11	09/26/11	100%			P Tourigny
155	Call and pre-screen candidates already submitted/referred	23 days	09/05/11	10/05/11	100%		Pre-bid candidates contacted and screened...	M Neuendorf,D Leavitt
156	Staffing	174 days	06/30/11	03/01/12	17%			D Sawyer,P Tourigny,J Stringham
157	Finalize Staffing Requirements	46 days	08/01/11	10/03/11	100%			P Tourigny
158	Determine Strategy for key leadership positions	1 day	09/05/11	09/05/11	100%			P Tourigny
159	Submit Requisitions for all Positions	16 days	09/16/11	10/07/11	100%			P Tourigny
160	Place Ads in Local Newspapers, including Spanish-Language Publications, Web Sites	174 days	06/30/11	03/01/12	100%			P Tourigny
161	Key Personnel and Clinical Oversight	109 days	09/05/11	02/06/12	13%			
162	Identify likely candidates from current Magellan EE population	100 days	09/15/11	02/03/12	50%		Ongoing as needed	P Tourigny
163	Hold intake meetings and implement staffing plans	23 days	09/05/11	10/05/11	100%			P Tourigny
164	Identify likely candidates from mining internet databases	108 days	09/05/11	02/03/12	9%		Ongoing as needed	P Tourigny
165	Set interview protocol	17 days	10/24/11	11/15/11	0%			P Tourigny
166	Extend offers	1 day	12/01/11	12/01/11	0%			P Tourigny
167	Determine key leaders start dates	1 day	12/01/11	12/01/11	0%			P Tourigny
168	Key Personnel Hired	66 days	09/15/11	12/15/11	0%			J Stringham
169	Chief Executive Officer	66 days	09/15/11	12/15/11	0%			P Tourigny
170	Chief Financial Officer	66 days	09/15/11	12/15/11	0%			P Tourigny
171	Chief Medical Officer and Medical Administrator	66 days	09/15/11	12/15/11	0%			P Tourigny

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172	Chief Operations Officer	66 days	09/15/11	12/15/11	0%			P Tourigny
173	Children's System Administrator	66 days	09/15/11	12/15/11	0%			P Tourigny
174	Required Personnel Hired	78 days	09/15/11	01/04/12	0%			P Tourigny
175	Compliance Administrator	78 days	09/15/11	01/04/12	0%			
176	Care Management / Utilization Mgmt Administrator	78 days	09/15/11	01/04/12	0%			
177	Quality Management Administrator	78 days	09/15/11	01/04/12	0%			
178	Network Development Administrator	78 days	09/15/11	01/04/12	0%			
179	Network Management Administrator	78 days	09/15/11	01/04/12	0%			
180	Member Services Administrator	78 days	09/15/11	01/04/12	0%			
181	Information System Administrator	78 days	09/15/11	01/04/12	0%			
182	Claims/Encounter Administrator	78 days	09/15/11	01/04/12	0%			
183	Grievances and Appeals Administrator	78 days	09/15/11	01/04/12	0%			
184	Care Management	109 days	09/05/11	02/06/12	16%			P Tourigny
185	Determine Strategy for Care Management Staff	17 days	09/05/11	09/26/11	100%			
186	Create Reqs	26 days	09/05/11	10/07/11	100%			
187	Identify likely candidates from current Magellan EE population	108 days	09/05/11	02/03/12	9%		Ongoing as needed	
188	Hold intake meetings and implement staff plans	26 days	09/05/11	10/07/11	100%			
189	Advertise on professional association websites, local colleges and universities, print media	108 days	09/05/11	02/03/12	24%		Pre-award media complete; Open house media underway	
190	Identify likely candidates from mining internet databases	108 days	09/05/11	02/03/12	9%		In progress; Continue as needed	
191	Hold Magellan Open House for Clinical Staff	43 days	09/05/11	11/02/11	49%		Upcoming; Plans finalized	
192	Conduct Interviews	96 days	09/05/11	01/18/12	0%			
193	Extend offers	96 days	09/05/11	01/18/12	0%			
194	Clinical Supervisor/Manager roles filled start date	109 days	09/05/11	02/06/12	0%			
195	Care Managers start date	109 days	09/05/11	02/06/12	0%			
196	Member Services	109 days	09/05/11	02/06/12	19%			P Tourigny

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197	Create reqs	26 days	09/05/11	10/07/11	100%			
198	Identify likely candidates from current Magellan EE population	108 days	09/05/11	02/03/12	9%		Ongoing as needed	
199	Hold intake meetings and implement staffing plans	26 days	09/05/11	10/07/11	100%			
200	Implement media campaign	108 days	09/05/11	02/03/12	50%		Pre-award media complete; Open house media underway	
201	Magellan Open House	43 days	09/05/11	11/02/11	49%		Upcoming; Plans finalized	
202	Interviews	96 days	09/05/11	01/18/12	0%			
203	Extend Offers	96 days	09/05/11	01/18/12	0%			
204	Customer Service Managers/Supervision Start Date	109 days	09/05/11	02/06/12	0%			
205	Customer Service Associates start date	109 days	09/05/11	02/06/12	0%			
206	Claims	91 days	09/05/11	01/11/12	26%			P Tourigny
207	Create reqs	26 days	09/05/11	10/07/11	100%			
208	Identify likely candidates from current Magellan EE population	91 days	09/05/11	01/11/12	9%		Ongoing as needed	
209	Hold intake meetings and implement staffing plans	26 days	09/05/11	10/07/11	100%			
210	Implement media campaign	91 days	09/05/11	01/11/12	49%			
211	Magellan Open House	26 days	09/05/11	10/07/11	100%		Open house not required for STL	
212	Interviews	76 days	09/05/11	12/19/11	0%			
213	Extend offers	76 days	09/05/11	12/19/11	0%			
214	Determine Initial wave of Claims staff hire date	43 days	09/05/11	11/02/11	0%			
215	Determine remainder of Claims staff hire date	43 days	09/05/11	11/02/11	0%			
216	Other (IT, Network Management, Quality, etc.)	108 days	09/05/11	02/03/12	11%			P Tourigny
217	Create reqs	26 days	09/05/11	10/07/11	100%			

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218	Identify likely candidates from current Magellan EE population	108 days	09/05/11	02/03/12	9%		Ongoing as needed	
219	Hold intake meetings and implement staffing plans	26 days	09/05/11	10/07/11	100%			
220	Implement media campaign	108 days	09/05/11	02/03/12	50%		Pre-award media complete; Open house media underway	
221	Magellan Open House	43 days	09/05/11	11/02/11	49%		Upcoming; Plans finalized	
222	Interviews	96 days	09/05/11	01/18/12	0%			
223	Extend offers	96 days	09/05/11	01/18/12	0%			
224	Determine all roles start dates	26 days	09/05/11	10/07/11	100%			
225	Hire Qualified Supporting Staff	100 days	09/15/11	02/03/12	0%			P Tourigny
226	Care Management and UM Staff	100 days	09/15/11	02/03/12	0%			
227	Quality Improvement Staff	100 days	09/15/11	02/03/12	0%			
228	Grievance and Appeals Staff	100 days	09/15/11	02/03/12	0%			
229	Provider Services and Provider Network Staff	100 days	09/15/11	02/03/12	0%			
230	Member Services Staff	100 days	09/15/11	02/03/12	0%			
231	Claims Processing and Encounter Processing Staff	83 days	09/15/11	01/11/12	0%			
232	Data Analysts and Reporting Staff	100 days	09/15/11	02/03/12	0%			
233	Human Resources Staff	100 days	09/15/11	02/03/12	0%			
234	Clerical and Administrative Staff	100 days	09/15/11	02/03/12	0%			
235	Information Technology Staff	100 days	09/15/11	02/03/12	0%			
236	Training	154 days	10/26/11	05/30/12	0%			E Fiksmen
237	Analysis of Training Plan	67 days	10/26/11	01/30/12	0%			
238	Determine number of employees to add to LMS. Calculate cost. Submit purchase order or contract amendment to vendor.	15 days	10/26/11	11/15/11	0%		dependent on Staffing Model	Learning & Performance
239	Determine needs for external training	38 days	11/07/11	12/30/11	0%			J Perelli
240	Determine if Claims Dept new hire training will fall under HR Training Project Plan	5 days	11/07/11	11/11/11	0%			Shared Services

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
241	Determine resources for training support- Clinical, Customer Service and After Hours	15 days	10/26/11	11/15/11	0%			Shared Services
242	Identify SME's or Trainer for Claims, Network, ICM, TCM Appeals, QI to train call center staff (and after hours if applicable)	26 days	10/26/11	11/30/11	0%			Shared Services
243	Determine training rooms and space at the Baton Rouge site for new hire training	26 days	10/26/11	11/30/11	0%		Facilities Workgroup to build space out and communicate back to Training	Operations
244	Determine what training equipment, supplies, space will be used for existing staff in Claims and AH	26 days	10/26/11	11/30/11	0%		if Claims Dept training falls under HR umbrella- otherwise this is just After Hours	
245	Determine state eligibility website contact for systems to be used by Magellan employees and who will train Magellan employees.	57 days	10/26/11	01/16/12	0%		Discussions occur with Operations to determine resource	Shared Services
246	Determine impact of state eligibility website System Training to overall training timeline/plan.	57 days	10/26/11	01/16/12	0%		content/ complexity/timeframe and who trains SOL systems will all impact training plan	Shared Services
247	Understand training products/services/regulations- that are required in the contract	67 days	10/26/11	01/30/12	0%			Shared Services
248	Determine if Case Logix will be used	57 days	10/26/11	01/16/12	0%			
249	Identify Workflow/Process workgroups needing Shared Services Representation	9 days	10/26/11	11/07/11	0%			Shared Services
250	Design of Training Plan	68 days	10/26/11	01/31/12	0%			
251	Update iSeries Materials	57 days	10/26/11	01/16/12	0%			SOL Training Workgroup
252	Identify Account Specific SME's to train or provide info to Shared Services to develop online content	37 days	10/26/11	12/15/11	0%			SOL Training Workgroup

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
253	Determine training id's to be used	54 days	11/15/11	01/31/12	0%			Shared Services Training and Operations Workgroups
254	Determine IPCT Queues to be developed for CMC	54 days	11/15/11	01/31/12	0%		Key Leaders decisions on workflow meetings. Dates may need to shift based on above.	Shared Services Workgroup
255	Content/agenda creation for incumbents from previous vendor- need iSeries, Magellan HR systems and policies but are familiar with customer/account nuances- for CM and CSA's	26 days	10/26/11	11/30/11	0%			Shared Services Workgroup
256	Content/agenda creation for Magellan transitions who are iSeries Users- need account/customer training as well as any iSeries enhancements but familiar with Magellan policy and HR systems- for CM's and CSA's	26 days	10/26/11	11/30/11	0%			Shared Services Workgroup
257	Content/agenda creation for Magellan transitions who are not iSeries users- know Magellan policy and HR systems but need iSeries and account/customer training- for CM's and CSA's	26 days	10/26/11	11/30/11	0%			Shared Services Workgroup
258	Content/agenda creation for external new hires- need training on iSeries, Magellan HR Systems and policies and account/customer nuances- for CM's and CSA's	26 days	10/26/11	11/30/11	0%			Shared Services Workgroup
259	Content/agenda creation for Claims staff	15 days	10/26/11	11/15/11	0%			Shared Services Workgroup
260	Determine contact for Phone Training	15 days	10/26/11	11/15/11	0%			Shared Services

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
261	Content/agenda creation for Supervisor or Leadership needs	27 days	10/26/11	12/01/11	0%		Are Supervisors new, incumbents or Magellan transfers? Also hire dates for supervisors- may need to shift dates on this item.	Shared Services Workgroup
262	Determine delivery method of each agenda item (and for different audiences)	26 days	10/26/11	11/30/11	0%			
263	Development of Training Plan	112 days	10/26/11	04/02/12	0%			
264	Develop or support creation/customization of call center training materials (policy & procedure, iSeries)	49 days	10/26/11	01/04/12	0%			Shared Services
265	Incorporate workflows and processes into training materials- including IPCT Queues	49 days	10/26/11	01/04/12	0%			
266	Coordinate with Eligibility Team to get Membership loaded into IP TRN	68 days	10/26/11	01/31/12	0%			
267	Design and develop online courses to be used in training	46 days	10/26/11	12/30/11	0%			
268	Work with IT and Facilities on space and equipment capabilities at Service Center	46 days	10/26/11	12/30/11	0%			Shared Services
269	Conduct Train-the-Trainer for field trainers is conducted- including system, workflow and contract specifics	11 days	01/02/12	01/16/12	0%			Shared Services
270	Update Welcome to Magellan (New Employee Orientation) content	20 days	01/02/12	01/27/12	0%			HR
271	Add "Change Management" module to training program- for ALL staff.	20 days	01/02/12	01/27/12	0%			Learning & Performance
272	Qfiniti sample calls for training	112 days	10/26/11	04/02/12	0%			CSDs & CCOs
273	Assign SOL Trainers Learning Professional Mentor	13 days	11/15/11	12/01/11	0%			Shared Services
274	Implementation of Training Plan	107 days	11/30/11	04/30/12	0%			
275	Train SOL CMC Site Trainer- Magellan HR systems, iSeries, account/customer specifics and workflows	10 days	12/01/11	12/14/11	0%			Shared Services

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
276	Train Supervisors on HR Systems Time Reporting, Taleo (Perform and Recruit), Payroll ECR, Compensation Basics and New Supervisor Orientation	64 days	02/01/12	04/30/12	0%			Shared Services
277	New Employee Learning Path and other position specific learning path is assigned to new employees for content completion in Achieve	22 days	01/02/12	01/31/12	0%		new employees must have email and lan id's from IT to be in Achieve	Learning & Performance
278	Deliver or support delivery of training for other-CMC call center staff (including Temp or temporarily assigned to support during go-live and after hours)	20 days	02/01/12	02/28/12	0%		Contingent upon having adequate training rooms and workstations i.e. functional computers, loaded applications, Network connectivity, iSeries programming updates complete and staff in place	Shared Services
279	Deliver or support delivery of training for call center staff (care managers and customer service associates)	44 days	02/01/12	04/02/12	0%		Contingent upon having adequate training rooms and workstations i.e. functional computers, loaded applications, Network connectivity, iSeries programming updates complete and staff in place	Shared Services
280	Identify go live support resources	5 days	11/30/11	12/06/11	0%			
281	Evaluation of Training Plan	43 days	04/02/12	05/30/12	0%			
282	Monitor progress, track and report on completion of Required Training courses	22 days	04/02/12	05/01/12	0%			Shared Services
283	Practice, make up, refresher training	43 days	04/02/12	05/30/12	0%			
284	Member Services	162 days	08/01/11	03/15/12	0%			S Maloney

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
285	Customize Telephone Scripts	44 days	11/01/11	01/03/12	0%			S Maloney,M Mackin,J Peters
286	Finalize Call Flow Process	44 days	11/01/11	01/03/12	0%			S Maloney,M Mackin,J Peters
287	Call Center	152 days	08/01/11	03/01/12	0%			J Stringham,S Maloney
288	Determine Call Center Communication Needs	30 days	10/17/11	11/25/11	0%			S Maloney
289	LBHP Reference Manual for MagNet	23 days	12/01/11	01/04/12	0%			S Maloney
290	Passport to Care	44 days	01/02/12	03/01/12	0%			S Maloney
291	Develop Call Center Plan	133 days	08/01/11	02/03/12	0%			J Stringham,S Maloney,M Mackin,G Verslues
292	Reserve Toll-Free Number through Carrier (800-424-4399)	4 days	08/01/11	08/04/11	0%			M Mackin
293	Submit toll free number to State for approval	0 days	11/14/11	11/14/11	0%			M Mackin,S Maloney
294	Set up TTD line (800-424-4416-TTY)	100 days	09/15/11	02/03/12	0%			
295	Determine Call Routing Plan (IVR/Auto Attendant/Live Answer)	100 days	09/15/11	02/03/12	0%			S Maloney,M Mackin,J Peters
296	Customize Automatic Attendant Message	100 days	09/15/11	02/03/12	0%			S Maloney,M Mackin,J Peters
297	Set up Interactive Voice Response System (IVR)	100 days	09/15/11	02/03/12	0%			S Maloney,M Mackin,J Peters,T Freidah
298	Set up Call Distribution Queues	100 days	09/15/11	02/03/12	0%			J Peters
299	Setup After Hours routing	100 days	09/15/11	02/03/12	0%			J Peters
300	Setup Disaster routing	100 days	09/15/11	02/03/12	0%			J Peters

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
301	Determine layout for all agent phone (queue lights, VuStats, etc.)	100 days	09/15/11	02/03/12	0%			J Syberg,J Peters
302	Program all VDN and skill profiles	100 days	09/15/11	02/03/12	0%			J Peters
303	Test Call Routing	100 days	09/15/11	02/03/12	0%			S Maloney,M Mackin,J Peters
304	Add Toll-Free Number on the Contract with Pacific Language Line	100 days	09/15/11	02/03/12	0%			S Maloney,M Roth
305	Purchase and install TDD machines	100 days	09/15/11	02/03/12	0%			S Maloney,M Mackin,J Peters,J Syberg
306	Qfiniti	100 days	09/15/11	02/03/12	0%			J Syberg,M Mackin,G Verslues,Enterprise support,Desktop support
307	Decide which Qfiniti server will be used for voice and or screen	100 days	09/15/11	02/03/12	0%			J Syberg,M Mackin,G Verslues,Enterprise support
308	Determine retention and archiving requirements	100 days	09/15/11	02/03/12	0%			J Syberg,M Mackin,G Verslues,Enterprise support
309	Install Qfiniti to desktops	100 days	09/15/11	02/03/12	0%			J Syberg,M Mackin,G Verslues,Desktop support

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
310	Test Qfiniti	100 days	09/15/11	02/03/12	0%			J Syberg,M Mackin,G Verslues,Deskt op support
311	Add agents to Qfiniti Server	100 days	09/15/11	02/03/12	0%			M Mackin
312	Create Recording plans	100 days	09/15/11	02/03/12	0%			M Mackin
313	Create/copy audit tool	100 days	09/15/11	02/03/12	0%			S Maloney
314	IEX	100 days	09/15/11	02/03/12	0%			
315	Create IEX structure based on call flow	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
316	Add appropriate agents	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
317	Create Webstation logons	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
318	Test agent access to Webstation	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
319	Train staff on IEX functionality (agents and supervisors)	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
320	Produce and release initial schedules	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
321	Reporting	100 days	09/15/11	02/03/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
322	Develop client reporting based on performance guarantees and or client request	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
323	Develop internal metrics to monitor queue and agent performance (intraday)	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
324	Create intraday reporting	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
325	Create other internal management reports for	100 days	09/15/11	02/03/12	0%			M Mackin,Ops Hub Specialist
326	Member Handbooks	129 days	09/15/11	03/15/12	0%			S Maloney
327	Finalize Member Handbook	98 days	09/15/11	02/01/12	0%			S Maloney
328	Finalize Outreach Plan	16 days	11/14/11	12/05/11	0%			M Albo
329	Develop Other Member Communications	77 days	09/15/11	01/03/12	0%			M Albo
330	Translate Member Handbook into Spanish and Vietnamese	22 days	12/30/11	01/30/12	0%			M Ashley,C Barnhart
331	Mail Member Handbook	22 days	02/15/12	03/15/12	0%	OFS-1 day		Bev Tye
332	Schedule Member Trainings	98 days	10/17/11	03/02/12	0%			T Lane
333	Conduct Member Trainings	120 days	09/15/11	03/02/12	0%			T Lane
334	Complete Outline and Send to Communications	14 days	11/11/11	11/30/11	0%			M Albo
335	Confirm Reading Level of Member Materials/Handbook	14 days	11/11/11	11/30/11	0%			M Ashley,C Barnhart
336	Send Initial Draft of Content to Communications	14 days	11/11/11	11/30/11	0%			S Maloney
337	Send all Content to Communications	6 days	11/23/11	11/30/11	0%			S Maloney
338	Edit Handbook Content	10 days	11/30/11	12/13/11	0%			M Ashley,C Barnhart
339	Obtain Stakeholder Input on Handbook	15 days	11/21/11	12/09/11	0%			S Maloney

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
340	Obtain Address List and Number of Copies to Print of English, Spanish, Vietnamese (send to Muriel)	10 days	11/21/11	12/02/11	0%			S Maloney
341	Obtain Cost Approvals	10 days	11/21/11	12/02/11	0%			Bev Tye
342	Send Handbook to Magellan Legal for Approval	1 day	12/15/11	12/15/11	0%	338		M Albo
343	Obtain Magellan Legal Approval for Handbook Content	12 days	12/16/11	01/04/12	0%	342		S Maloney
344	Send Edited, Legal-Approved Content back to LA Team for Customer Approval	11 days	01/05/12	01/19/12	0%	343		S Maloney
345	Obtain Customer Approval of Handbook Content	11 days	01/04/12	01/18/12	0%	344FF		S Maloney
346	Design	5 days	11/30/11	12/06/11	0%			M Ashley,M Albo
347	Obtain Approval of Design	27 days	12/07/11	01/16/12	0%	346		M Ashley,M Albo
348	Translate to Spanish and Vietnamese	11 days	12/29/11	01/12/12	0%			M Ashley,C Barnhart
349	Proof Spanish and Vietnamese Translations	20 days	01/04/12	01/31/12	0%			M Ashely,C Barnhart
350	Produce/Print	1 day	02/15/12	02/15/12	0%	349		Bev Tye
351	Network Development	253 days	08/25/11	08/15/12	0%			B Smock
352	Project Coordination	216 days	10/17/11	08/15/12	2%			
353	Identify Network Representatives (Field & Corporate) for Implementation Team	5 days	11/14/11	11/18/11	0%			B Smock
354	Identify Lead Network SME to Interface with State/Client	5 days	11/14/11	11/18/11	0%		Brian will be the lead to interface with the State on Network's behalf	B Smock
355	Attend Magellan Weekly Internal Implementation Calls 1	130 days	11/14/11	05/15/12	0%		ONGOING THROUGHOUT IMPLEMENTATION	B Smock/ C Becker
356	Attend Implementation Update Meetings with Customer 1	130 days	11/14/11	05/15/12	0%		ONGOING THROUGHOUT IMPLEMENTATION	B Smock/ C Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
357	Provide weekly network updates to SBU and/or customer 1 (Deb's Implementation Team)	196 days	11/14/11	08/15/12	0%		ONGOING THROUGHOUT IMPLEMENTATION	B Smock/ C Becker
358	Attend Network Kick off Meeting (Overall Network Implementation Meeting)	1 day	10/24/11	10/24/11	100%			B Smock/ C Becker
359	Attend Internal Implementation Kick off Meeting (Deb Happ)	1 day	10/24/11	10/24/11	100%			B Smock/ C Becker
360	Schedule & Attend Weekly Internal Network Workgroup Meetings (Overall Network Implementation Team)	130 days	10/24/11	04/24/12	0%		ONGOING THROUGHOUT IMPLEMENTATION	C Becker
361	Schedule & Attend Weekly Network Ops Implementation Update Meeting	130 days	10/24/11	04/24/12	0%		ONGOING THROUGHOUT IMPLEMENTATION	A Adams
362	Build Project Plan	20 days	10/17/11	11/11/11	75%			C Becker
363	Deliver Detailed Network Plan to the State	0 days	12/01/11	12/01/11	0%		90 days prior to go live	
364	Network Recruitment	152 days	08/25/11	03/27/12	0%			
365	Provider Recruitment Listing	61 days	11/14/11	02/08/12	0%			
366	Compile Provider Recruitment List	5 days	11/14/11	11/18/11	0%			C Becker
367	Identify Internal resources for recruitment	3 days	11/14/11	11/16/11	0%			B Smock
368	Obtain claims report from State	48 days	11/28/11	02/03/12	0%		This is on the list of questions to the State	Account Mgmt
369	Review paid claims data to identify high volume providers	3 days	02/06/12	02/08/12	0%	368		B Smock/ C Becker
370	Prioritize high volume for recruitment	2 days	11/21/11	11/22/11	0%			B Smock/ C Becker
371	Outreach to LGE's	40 days	11/28/11	01/24/12	0%		Identify providers under contract/utilized by LGE's.	B Smock
372	Determine whether LGE retains providers	40 days	11/28/11	01/24/12	0%		Need to determine if LGE providers are our responsibility	B Smock
373	Identify Web Team	30 days	11/28/11	01/10/12	0%		need to include communications early in process	B Smock

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
374	Initial Recruitment Mailing	10 days	11/21/11	12/02/11	0%			
375	Develop Initial Welcome / Award Announcement Letter	3 days	11/21/11	11/23/11	0%			B Smock/ C Becker
376	Submit Announcement Letter for Approval	4 days	11/24/11	11/29/11	0%	375		Editor
377	Prepare Mailing List for Announcement Letter	3 days	11/21/11	11/23/11	0%			C Becker
378	Select Cred Documents for inclusion	3 days	11/21/11	11/23/11	0%			C Becker
379	Create Correspondence Bundles for Mailing	3 days	11/21/11	11/23/11	0%			R DuBois/ C Becker
380	Test Bundles for Mailing	1 day	11/24/11	11/24/11	0%	379		R DuBois/ C Becker
381	Mail Announcement Letter to Providers	3 days	11/30/11	12/02/11	0%	376		R DuBois/ C Becker
382	Recruitment Module Set-Up & Configuration	85 days	11/28/11	03/27/12	0%			
383	Define reporting needs	11 days	11/28/11	12/12/11	0%			C Becker
384	Determine segments required to meet reporting needs	11 days	11/28/11	12/12/11	0%			J Brown/ H Stroop
385	Confirm Network Coordinators and ACMs supporting recruitment	22 days	11/28/11	12/29/11	0%			B Smock
386	Add coordinators and ACMs to recruitment tracker as required	85 days	11/28/11	03/27/12	0%			C Becker
387	Submit SPR for auto loading providers to IPD	3 days	11/28/11	11/30/11	0%			A Adams
388	Load provider shell records	85 days	11/28/11	03/27/12	0%			A Adams
389	Recruitment Module Loading / Maintenance	85 days	11/28/11	03/27/12	0%			
390	Identify and load providers to recruitment module with appropriate segment1/segment 2	6 days	11/28/11	12/05/11	0%			C Becker
391	Assign providers to network coordinators & ACMs for follow up	22 days	11/28/11	12/29/11	0%			B Smock/ C Becker
392	Confirm universe of facilities loaded to recruitment tracker & confirm they are appropriately assigned	6 days	11/28/11	12/05/11	0%			C Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
393	Tie provider to LA SMO Recruitment & assign accordingly	85 days	11/28/11	03/27/12	0%			J Brown/ H Stroop
394	Recruitment Module Reporting	151 days	08/25/11	03/26/12	0%			
395	Receive recruitment module reporting	134 days	08/25/11	03/01/12	0%			J Brown / H Stroop/ C Becker
396	Review recruitment module report to determine list of fixes to be made	134 days	09/19/11	03/26/12	0%			J Brown / H Stroop/ C Becker
397	Arrange for training on Cognos	22 days	11/14/11	12/13/11	0%			J Brown/ H Stroop
398	Daily review recruitment module errors and identify corrections and manage assignments / evaluate performance	134 days	09/19/11	03/26/12	0%			J Brown / H Stroop/ C Becker
399	Review causes of errors to identify training needs	134 days	09/19/11	03/26/12	0%			J Brown / H Stroop/ C Becker
400	Develop training material for staff (QRG, FAQ, Instructions)	17 days	11/14/11	12/06/11	0%			J Brown / H Stroop/ C Becker
401	Fix provider segment	117 days	10/10/11	03/22/12	0%			V Smith/Network Operations
402	Fix provider assignments and status	117 days	10/10/11	03/22/12	0%			V Smith/Network Operations
403	Development of summary reporting	39 days	09/05/11	10/27/11	0%			H Stroop
404	Include claims/unique members/visits to recruitment tracker reporting	117 days	10/10/11	03/22/12	0%			Network Operations
405	Confirm prototype meets the needs of Recruitment	117 days	10/10/11	03/22/12	0%			H Stroop
406	Network Administration - Magellan Providers Requirements	205 days	08/29/11	06/12/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
407	Determine business rules that will identify distinct networks, provider database to be used	13 days	11/28/11	12/14/11	0%			J Brown/C Becker
408	New Segregated Database (if needed)	117 days	10/03/11	03/15/12	0%		This set of tasks occurs only if a new segregated database is needed	
409	Submit SPR for creation of segregated database	11 days	10/27/11	11/10/11	0%			C Becker
410	Receipt of State Provider file - DOE	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
411	Receipt of State Provider file - DCFS	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
412	Receipt of State Provider file - OJJ	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
413	Receipt of State Provider file - OBH	44 days	10/03/11	12/01/11	0%			J Broan,C Becker
414	Complete Business Requirements	6 days	12/02/11	12/09/11	0%	3,410,411,412		Provider Data Systems
415	Approve Business Requirements	4 days	12/12/11	12/15/11	0%	414		A Adams,Tim Houck
416	Programming	41 days	12/16/11	02/14/12	0%	0,411,412,413		Provider Data Systems
417	Unit Testing	5 days	02/15/12	02/21/12	0%	0,411,412,413		Provider Data Systems
418	UAT Testing	14 days	02/22/12	03/12/12	0%	0,411,412,413		Tim Houck
419	Move to Production	3 days	03/13/12	03/15/12	0%	8,411,412,413		Provider Data Systems
420	Network Administration - Magellan Encounter Requirements	123 days	10/03/11	03/23/12	0%		This set of tasks, only occurs if a new provider inquiry database (SMO 567) is needed.	

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
421	Determine business rules that will identify the encounter process	9 days	10/31/11	11/10/11	0%			J Brown,C Becker,G Harrell
422	Submit SPR for creation of LA database in SMO 567	3 days	11/11/11	11/15/11	0%			C Becker,G Harrell
423	Receipt of State Provider File - DOE	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
424	Receipt of State Provider File - DCFS	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
425	Receipt of State Provider File - OJJ	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
426	Receipt of State Provider File - OBH	44 days	10/03/11	12/01/11	0%			J Brown,C Becker
427	Complete Business Requirements	5 days	12/08/11	12/14/11	0%	423,424,425		Provider Data Systems
428	Approve Business Requirements	4 days	12/15/11	12/20/11	0%	6,423,424,425		A Adams,Tim Houck
429	Programming	41 days	12/27/11	02/21/12	0%	8,423,424,425		Provider Data Systems
430	Unit Testing	6 days	02/22/12	02/29/12	0%	6,423,424,425		Provider Data Systems
431	UAT Testing	13 days	03/01/12	03/19/12	0%	6,423,424,425		Tim Houck
432	Move to Production	4 days	03/20/12	03/23/12	0%	6,423,424,425		Provider Data Systems
433	Determine Enhancement Need(s)	66 days	11/28/11	02/29/12	0%			
434	Determine if new professional level(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
435	Determine if new setting type(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
436	Determine if new degree code(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
437	Determine if new contract type(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
438	Determine if new cross reference value(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
439	Determine if new supplementary ID(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
440	Determine if new credentialing layer(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
441	Determine if new review types/review Status(as) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
442	Determine if new PSV source/type(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
443	Determine if new affiliation code(s) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
444	Determine if enhancement needed to Provider Recruitment module for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
445	Determine if enhancement needed to provider service addresses for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
446	Determine if enhancement needed to affiliation (screen 10) for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
447	Determine if enhancement needed to internal and/or external Provider Search for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
448	Determine if enhancement needed to ACES Search for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
449	Determine if enhancement needed to Doc Tracker for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
450	Determine if enhancement needed to correspondence for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
451	Determine if enhancement needed to CCD for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,H Stroop
452	Determine if enhancement needed to NIDD for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,S Sperkowski
453	Determine if enhancement needed to Emptoris for Louisiana Medicaid is necessary	9 days	11/28/11	12/08/11	0%			C Becker,Jon Brown,S Sperkowski
454	Determine if enhancement needed to OnBase for Louisiana Medicaid is necessary	7 days	12/01/11	12/09/11	0%			J Brown,T Houck
455	Determine if provider feed needed to OnBase for Louisiana Medicaid is necessary	7 days	12/01/11	12/09/11	0%			C Becker,Jon Brown
456	Determine if provider feed needed to State for Louisiana Medicaid is necessary	7 days	12/01/11	12/09/11	0%			C Becker,Jon Brown
457	Determine if provider profiling requirements for Louisiana Medicaid is necessary	43 days	01/02/12	02/29/12	0%			C Becker,Jon Brown
458	Determine business rules for loading provider information into IPD	20 days	12/22/11	01/20/12	0%	459,407		J Brown,C Becker
459	Develop network structure to support account/s	5 days	12/15/11	12/21/11	0%	407		Network Development
460	Determine if there is any "special" contract language that applies to providers or sub-set of providers	2 days	11/28/11	11/29/11	0%			J Brown,C Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
461	Determine how providers tie to members (requires finalized GPD)	20 days	11/28/11	12/27/11	0%			Network Systems
462	Determine required affiliation start date to support testing, client feeds, etc.	2 days	11/28/11	11/29/11	0%			J Brown
463	Determine requirements for loading client ID (if required)	2 days	11/28/11	11/29/11	0%			Network Systems
464	Determine if regulatory approval required for any provider material & if so, which material	20 days	11/28/11	12/27/11	0%			C Becker
465	Contracting	111 days	08/29/11	02/01/12	0%			
466	Provider Addendum	32 days	11/14/11	12/29/11	0%			
467	Draft Louisiana Medicaid Addendum	32 days	11/14/11	12/29/11	0%			C Becker
468	Submit sample provider contracts to State for review and approval	0 days	11/14/11	11/14/11	0%			
469	Submit addendum to State for approval, if necessary	18 days	11/14/11	12/07/11	0%			Account Mgmt
470	Load approved addendum into correspondence	2 days	11/14/11	11/15/11	0%			Network Information Mgmt
471	Reimbursement	89 days	09/19/11	01/23/12	0%			
472	Determine if new fee schedules are required	30 days	11/14/11	12/27/11	0%			S Sperkowski
473	Research elements for fee schedule (covered services, codes)	30 days	09/27/11	11/07/11	0%			S Sperkowski
474	Present rate proposal to operating committee	26 days	10/21/11	11/25/11	0%		Verify rate structure with underwriting/finance	Network Development
475	Determine if any enhancements to IPD or CAPS are required to support business	25 days	11/14/11	12/16/11	0%			Network Systems
476	Submit SPR for required enhancements as appropriate	24 days	12/19/11	01/23/12	0%	475		Network Systems
477	Develop fee schedule as required	30 days	11/14/11	12/27/11	0%			S Sperkowski
478	Obtain approval of fee schedule	5 days	12/28/11	01/03/12	0%	477		S Sperkowski
479	Develop rate negotiation tool with Finance for market	60 days	09/19/11	12/09/11	0%			Network Development

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
480	Load fee schedule into correspondence	5 days	01/04/12	01/10/12	0%	478		S Sperkowski
481	Verify fee schedule is loaded in correspondence and IPD	2 days	01/11/12	01/12/12	0%	480		Network Information Mgmt
482	Load standard Fee schedules to IPD Rates Module & CAPS	6 days	01/04/12	01/11/12	0%	478		Network Information Mgmt
483	Establish rate action process	5 days	11/14/11	11/18/11	0%		Quick process to get negotiated rates approved	S Sperkowski
484	Update Fee Schedules	15 days	11/01/11	11/21/11	0%			N Martens
485	Network ID	47 days	11/01/11	01/06/12	0%			
486	Determine if new network ID(s) for Louisiana Medicaid is necessary	10 days	11/16/11	11/29/11	0%		Depending upon benefit structure and provider limitations- may need more than one network for this product	C Becker/ J Brown/ H Stroop
487	Submit SPR for creation of new network ID(s)	12 days	11/30/11	12/15/11	0%	486		C Becker
488	Coordinate creation of product-specific network(s)	11 days	12/19/11	01/04/12	0%			A Adams
489	Establish business rules for new network ID(s)	8 days	12/19/11	12/30/11	0%			A Adams/ C Becker
490	Notify contracting team of new network ID(s)	26 days	11/01/11	12/06/11	0%			A Adams
491	Complete Business Requirements	3 days	12/16/11	12/20/11	0%	487		Provider Data Systems
492	Approve Business Requirements	4 days	12/21/11	12/28/11	0%	491		A Adams, Tim Houck
493	Unit Testing	2 days	12/29/11	12/30/11	0%	492		Provider Data Systems
494	UAT Testing	4 days	01/02/12	01/05/12	0%	492,493		Tim Houck
495	Move to Production	1 day	01/06/12	01/06/12	0%	492,494		Provider Data Systems

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
496	New Provider Recruitment Bundles	28 days	11/14/11	12/21/11	0%			
497	Develop Recruitment Bundles for Practitioners	28 days	11/14/11	12/21/11	0%			
498	Draft cover letter for potential providers	13 days	11/14/11	11/30/11	0%			Carrie Becker
499	Send provider recruitment letters to State for review and approval	12 days	11/14/11	11/29/11	0%			Account Mgmt
500	Submit cover letter for review and approval from provider communications and legal (if required)	6 days	11/14/11	11/21/11	0%			Carrie Becker
501	Receive feedback from State on letters	3 days	11/30/11	12/02/11	0%	499		Account Mgmt
502	Final review & approval of recruitment bundle	4 days	12/05/11	12/08/11	0%	501		Editor
503	Load cover letter into correspondence	3 days	12/09/11	12/13/11	0%	502		Network Information Mgmt
504	Test cover letter in correspondence	3 days	12/14/11	12/16/11	0%	503		Network Information Mgmt
505	Identify Bundles required	3 days	11/21/11	11/23/11	0%			Robert DuBois/ Carrie Becker
506	Identify documents required for each bundle	3 days	12/12/11	12/14/11	0%			Robert DuBois/ Carrie Becker
507	Create bundles in correspondence with all appropriate, approved documents to send to potential providers	1 day	12/15/11	12/15/11	0%	506		Robert DuBois/ Carrie Becker
508	Review & approve bundles	1 day	12/16/11	12/16/11	0%	507		Robert DuBois/ Carrie Becker
509	Test bundles in correspondence	3 days	12/19/11	12/21/11	0%	508		Robert DuBois/ Carrie Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
510	Develop Recruitment Bundles for Facilities	28 days	11/14/11	12/21/11	0%			
511	Draft cover letter / facility notification letter	13 days	11/14/11	11/30/11	0%			Carrie Becker
512	Send provider recruitment letters to State for review and approval	12 days	11/14/11	11/29/11	0%			Account Mgmt
513	Submit cover letter for review and approval from provider communications and legal (if required)	6 days	11/14/11	11/21/11	0%			Carrie Becker
514	Receive feedback from State on letters	3 days	11/30/11	12/02/11	0%	512		Account Mgmt
515	Final review & approval of recruitment bundle	4 days	12/05/11	12/08/11	0%	514		Editor
516	Load cover letter into correspondence	3 days	12/09/11	12/13/11	0%	515		Network Information Mgmt
517	Test cover letter in correspondence	3 days	12/14/11	12/16/11	0%	516		Network Information Mgmt
518	Identify Bundles required	3 days	11/21/11	11/23/11	0%			Robert DuBois/ Carrie Becker
519	Identify documents required for each bundle	3 days	12/12/11	12/14/11	0%			Robert DuBois/ Carrie Becker
520	Create bundles in correspondence with all appropriate, approved documents to send to potential providers	1 day	12/15/11	12/15/11	0%	519		Robert DuBois/ Carrie Becker
521	Review and approve bundles	1 day	12/16/11	12/16/11	0%	520		Robert DuBois/ Carrie Becker
522	Test bundles in correspondence	3 days	12/19/11	12/21/11	0%	521		Robert DuBois/ Carrie Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
523	Magellan Contracted Providers Recruitment Bundles	28 days	11/14/11	12/21/11	0%			
524	Develop bundle for already contracted MglN Practitioners	28 days	11/14/11	12/21/11	0%			
525	Draft cover letter for targeted providers - add Mcaid Addendum	13 days	11/14/11	11/30/11	0%			Carrie Becker
526	Submit cover letter for review and approval from provider communications and legal (if required)	6 days	11/14/11	11/21/11	0%			Carrie Becker
527	Final review & approval of recruitment letters	4 days	12/05/11	12/08/11	0%			Editor
528	Load cover letter into correspondence	3 days	12/09/11	12/13/11	0%	527		Network Information Mgmt
529	Test cover letter in correspondence	3 days	12/14/11	12/16/11	0%	528		Network Information Mgmt
530	Identify Bundles required	3 days	11/21/11	11/23/11	0%			Robert DuBois/ Carrie Becker
531	Identify documents required for each bundle	3 days	12/12/11	12/14/11	0%			Robert DuBois/ Carrie Becker
532	Create bundles in correspondence with all appropriate, approved documents to send to potential providers	1 day	12/15/11	12/15/11	0%	531		Robert DuBois/ Carrie Becker
533	Review and approve bundles	1 day	12/16/11	12/16/11	0%	532		Robert DuBois/ Carrie Becker
534	Test bundle in correspondence with all appropriate, approved documents to send to potential providers	3 days	12/19/11	12/21/11	0%	533		Robert DuBois/ Carrie Becker
535	Develop bundle for already contracted MglN Facilities	28 days	11/14/11	12/21/11	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
536	Draft cover letter for targeted providers - add Mcaid Addendum	13 days	11/14/11	11/30/11	0%			Carrie Becker
537	Submit cover letter for review and approval from provider communications and legal (if required)	6 days	11/14/11	11/21/11	0%			Carrie Becker
538	Final review & approval of recruitment letters	4 days	12/05/11	12/08/11	0%			Editor
539	Load cover letter into correspondence	3 days	12/09/11	12/13/11	0%	538		Network Information Mgmt
540	Test cover letter in correspondence	3 days	12/14/11	12/16/11	0%	539		Network Information Mgmt
541	Identify Bundles required	3 days	11/21/11	11/23/11	0%			Robert DuBois/ Carrie Becker
542	Identify documents required for each bundle	3 days	12/12/11	12/14/11	0%			Robert DuBois/ Carrie Becker
543	Create bundles in correspondence with all appropriate, approved documents to send to potential providers	1 day	12/15/11	12/15/11	0%	542		Robert DuBois/ Carrie Becker
544	Review and approve bundles	1 day	12/16/11	12/16/11	0%	543		Robert DuBois/ Carrie Becker
545	Test bundle in correspondence with all appropriate, approved documents to send to potential providers	3 days	12/19/11	12/21/11	0%	544		Robert DuBois/ Carrie Becker
546	Contract Reassignment Amendment	35 days	10/03/11	11/18/11	0%			
547	Define process for handling/processing providers who were sent individual/group/facility contract but require different type	30 days	10/03/11	11/11/11	0%			S Sperkowski
548	Develop cover letter and FAQ to accompany amendment	4 days	11/07/11	11/10/11	0%			T Alfaro/ C Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
549	Letter to be approved	4 days	11/09/11	11/14/11	0%			Provider Communications
550	Load to Correspondence	2 days	11/14/11	11/15/11	0%			E Shipp
551	Create bundle in correspondence	2 days	11/15/11	11/16/11	0%			E Shipp
552	Approve bundle	1 day	11/16/11	11/16/11	0%			T Alfaro/ C Becker
553	Test Bundle	1 day	11/16/11	11/16/11	0%			T Alfaro/ C Becker
554	Train ops staff on use	5 days	11/14/11	11/18/11	0%			S Sperkowski
555	Contract Review and Execution	39 days	10/10/11	12/01/11	0%			
556	Review contract process	19 days	11/07/11	12/01/11	0%			L Anderson Buscemi
557	Work with legal to modify process to eliminate unneeded "contract problems" (missing pages, etc)	19 days	10/24/11	11/17/11	0%			L Anderson Buscemi
558	Modify process documentation and implement improved process	19 days	10/10/11	11/03/11	0%			L Anderson Buscemi
559	Develop and implement contract prioritization process	13 days	10/19/11	11/04/11	0%			L Anderson Buscemi
560	Credentialing	111 days	08/29/11	02/01/12	0%			
561	Compile definitive list of allowable provider types	50 days	09/01/11	11/09/11	0%		Pending confirmation from state- this is one of our outstanding questions we submitted to the State.	L Anderson Buscemi
562	Research Credentialing Criteria for allowable provider types	50 days	11/07/11	01/17/12	0%			L Anderson Buscemi
563	Create non-standard process for Cred Criteria, if needed	27 days	11/07/11	12/13/11	0%			L Anderson Buscemi/C Becker/J Brown

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
564	Submit non-standard process for approval	6 days	11/07/11	11/14/11	0%			M Shorter-Fahimi/ M Supranowich
565	Distribute approved non-standard process to Cred Team	1 day	11/07/11	11/07/11	0%			N Coy
566	Credentialing applications returned to Magellan Network Services	111 days	08/29/11	02/01/12	0%			Credential Verification Org
567	Process completed credentialing applications	111 days	08/29/11	02/01/12	0%			Credential Verification Org
568	Welcome Letters sent upon completion of Credentialing	111 days	08/29/11	02/01/12	0%			Credential Verification Org
569	Identify high-volume independent practitioners requiring site visits	86 days	09/01/11	01/02/12	0%		if applicable	Tracey Alfaro/ Carrie Becker/Field
570	Schedule site visits for high-volume independent practitioners	51 days	11/01/11	01/12/12	0%		if applicable	Field Network Contract Staff
571	Conduct site visits for practitioners	41 days	11/14/11	01/11/12	0%			Field Network Contract Staff
572	Obtain state licensing/site visit tool for facilities	24 days	11/14/11	12/15/11	0%			Mary Shorter-Fahimi/ Melanie Supranowich
573	Compare state licensing requirements/survey tool to Magellan standards	24 days	11/14/11	12/15/11	0%		Will determine if we can substitute for Magellan Site visits	Mary Shorter-Fahimi/ Melanie Supranowich
574	Identify non-accredited facilities requiring site visits	86 days	09/01/11	01/02/12	0%			Tracey Alfaro/ Carrie Becker/Field

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
575	Schedule site visits for Facilities	51 days	11/01/11	01/12/12	0%			Field Network Contract Staff
576	Conduct Site visits for Facilities	41 days	11/14/11	01/11/12	0%			Field Network Contract Staff
577	Cred Complete but No or Incomplete Contract Process	20 days	11/14/11	12/09/11	0%			
578	Draft credentialing approved but no contract &/or no LA specialty letters to applicable providers	7 days	11/14/11	11/22/11	0%		Initially, we will be completing credentialing regardless of a contract- as the contract documents are still being created	Nadine Coy, Sean Sperkowski
579	Approve letters	7 days	12/01/11	12/09/11	0%			Gerise Scheer
580	Send approved letters to LA Medicaid SMO for review	7 days	12/01/11	12/09/11	0%			Carrie Becker
581	Load to correspondence	2 days	12/01/11	12/02/11	0%			Erica Shipp
582	Test Correspondence	2 days	12/01/11	12/02/11	0%			Erica Shipp
583	Define process to send applicable letter	2 days	12/01/11	12/02/11	0%			Sean Sperkowski, Nadine Coy
584	Train staff	5 days	12/01/11	12/07/11	0%			Nadine Coy, Sean Sperkowski
585	Operations Reporting	117 days	10/03/11	03/15/12	0%			
586	Dashboard	117 days	10/03/11	03/15/12	0%			
587	Identify what will be presented on customer dashboard	117 days	10/03/11	03/15/12	0%			Brian Smock/Angie Adams
588	Determine distribution list and frequency for supplying data for dashboard	117 days	10/03/11	03/15/12	0%			Angie Adams
589	Define requirements for dashboard reports	117 days	10/03/11	03/15/12	0%			Angie Adams

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
590	Approve requirements	117 days	10/03/11	03/15/12	0%			Angie Adams
591	Test reporting and validate numbers / methodology	117 days	10/03/11	03/15/12	0%			Net Ops/ASD
592	Move to production	4 days	02/23/12	02/28/12	0%			Net Ops/ASD
593	Client Required Reporting	102 days	10/10/11	03/01/12	0%			
594	Review contract to determine reporting needs	94 days	10/10/11	02/20/12	0%			Jon Brown/Carrie Becker
595	Submit required SPRs	94 days	10/10/11	02/20/12	0%			Jon Brown
596	Submit SPR	94 days	10/10/11	02/20/12	0%			Jon Brown
597	Develop requirements	94 days	10/10/11	02/20/12	0%			Network implementations
598	Test enhancements	94 days	10/10/11	02/20/12	0%			Network Systems
599	Obtain sign-off	94 days	10/10/11	02/20/12	0%			Network Systems
600	Move to production	25 days	01/27/12	03/01/12	0%			Network Systems
601	Encounter Reporting	106 days	10/17/11	03/14/12	0%			
602	Determine what type of reporting LA Medicaid SMO requires	13 days	11/21/11	12/07/11	0%			Jon Brown/Angie Adams
603	Define requirements for dashboard reports	106 days	10/17/11	03/14/12	0%			Angie Adams
604	Approve requirements	106 days	10/17/11	03/14/12	0%			Angie Adams
605	Test reporting and validate numbers / methodology	106 days	10/17/11	03/14/12	0%			Net Ops/ASD
606	Move to production	6 days	02/23/12	03/01/12	0%			Net Ops/ASD
607	Provider Search Configuration	43 days	10/31/11	12/30/11	0%			
608	Define provider search configuration requirements (complete PS grid)	5 days	10/31/11	11/04/11	0%			A Adams/ C Becker
609	Submit SPR	1 day	11/07/11	11/07/11	0%			A Adams/ C Becker
610	Configure Search	12 days	11/03/11	11/18/11	0%			A Adams

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
611	QA	6 days	11/18/11	11/25/11	0%			A Adams
612	UAT	6 days	11/25/11	12/02/11	0%			A Adams
613	Move to production	4 days	12/02/11	12/07/11	0%			A Adams
614	Post production user testing	20 days	12/01/11	12/30/11	0%			A Adams
615	Authorization Support	30 days	11/14/11	12/27/11	0%			
616	Non-Par Provider Information (if applicable)	10 days	11/14/11	11/25/11	0%			J Brown/ H Stroop
617	Load identified high volume non-par providers based on claims data	20 days	11/28/11	12/27/11	0%	616		H Stroop
618	Ad Hocs / Single Case Agreements	94 days	10/19/11	02/29/12	0%			
619	Determine ad hoc rules	60 days	11/01/11	01/25/12	0%			C Laughlin
620	Update ad hoc process	61 days	10/19/11	01/13/12	0%			C Laughlin
621	Update / configure ACES as required	7 days	01/12/12	01/20/12	0%			C Laughlin
622	Determine if any training needs to occur for ad hoc staff	1 day	01/20/12	01/20/12	0%			C Laughlin
623	Develop any training materials for ad hoc staff	6 days	01/20/12	01/27/12	0%			C Laughlin
624	Conduct Training	26 days	01/25/12	02/29/12	0%			C Laughlin
625	Access & Density	142 days	09/01/11	03/20/12	0%			
626	Confirm access standards	49 days	09/01/11	11/08/11	0%			Account Mgmt
627	Obtain membership file	49 days	09/01/11	11/08/11	0%			Account Mgmt
628	Determine required access standards for membership	49 days	09/01/11	11/08/11	0%			B Smock
629	Identify requirements for geo and map submission to account	49 days	09/01/11	11/08/11	0%		State may have alternative access measurement other than standard Geo- TBD	B Smock
630	Submit request for Geo Access Report	1 day	11/14/11	11/14/11	0%			C Becker
631	Run geo-access analysis to access network adequacy	6 days	10/31/11	11/07/11	0%			J Lucas/ T Sherwood
632	Provide geo/map and recruitment plan to management	3 days	11/04/11	11/08/11	0%			C Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
633	Re-run geo-access analysis on a scheduled basis until go-live to identify gap areas	94 days	11/08/11	03/20/12	0%			J Lucas/ T Sherwood
634	Develop plan to address any network gaps	94 days	11/08/11	03/20/12	0%			B Smock/ C Becker
635	Provide account with geo and map as scheduled	94 days	11/08/11	03/20/12	0%			Account Mgmt
636	Provider Handbook Supplement	111 days	09/15/11	02/20/12	0%			
637	Identify Specifications for Provider Directory if applicable	34 days	11/14/11	01/02/12	0%			
638	Submit Request for Provider List and Review	55 days	09/15/11	11/30/11	0%			
639	Identify Provider Manual workgroup participants	8 days	11/14/11	11/23/11	0%			B Smock/ C Becker/G Scheer
640	Items to include in provider manual	35 days	11/21/11	01/10/12	0%			B Smock/ C Becker/ T Alfaro
641	Obtain State required documents and sample handbooks and begin crafting Provider Manual	63 days	10/03/11	12/30/11	0%			B Smock/ C Becker/ T Alfaro
642	Finalize Manual organization, table of contents and material	17 days	12/19/11	01/12/12	0%			B Smock/ C Becker/ T Alfaro
643	Submit Provider Manual to provider communications for review and approval	12 days	01/09/12	01/24/12	0%			B Smock/ C Becker
644	Submit Provider Manual to Legal for review and approval	8 days	01/23/12	02/01/12	0%			Editor
645	Send Provider Manual to Customer for review	9 days	02/01/12	02/13/12	0%			Account Mgmt
646	Identify providers for mailing (if required)	3 days	02/13/12	02/15/12	0%			C Becker
647	Mail Provider Manual or postcard to providers as required	4 days	02/15/12	02/20/12	0%			R DuBois/ C Becker
648	Ensure Provider Manual is posted on Website	6 days	02/10/12	02/17/12	0%			T Alfaro/ C Becker
649	Communication	148 days	11/01/11	05/28/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
650	Establish Provider line and points of contact for provider questions	43 days	11/14/11	01/13/12	0%		Email set up	B Smock
651	Establish Provider website	41 days	11/14/11	01/11/12	0%			IT
652	Post Provider Specific Bulletins on website	148 days	11/01/11	05/28/12	0%			B Smock/ C Becker/ T Alfaro
653	Post Training Notices on Website	148 days	11/01/11	05/28/12	0%			B Smock/ C Becker/ T Alfaro
654	Post Forum Notices on Website	148 days	11/01/11	05/28/12	0%			B Smock/ C Becker/ T Alfaro
655	Post Provider Documents on Website	148 days	11/01/11	05/28/12	0%			B Smock/ C Becker/ T Alfaro
656	Post Provider Manuals	148 days	11/01/11	05/28/12	0%			B Smock/ C Becker/ T Alfaro
657	Post Final Versions of Webinars/Training Documents	148 days	11/01/11	05/28/12	0%			B Smock/ C Becker/ T Alfaro
658	Provider Forums and Trainings	145 days	11/21/11	06/12/12	0%			
659	Initial Provider Orientation	44 days	11/21/11	01/23/12	0%			
660	Determine locations for initial provider orientation	5 days	11/21/11	11/25/11	0%			Tracey Alfaro/ Carrie Becker
661	Schedule initial provider orientation	27 days	11/21/11	12/29/11	0%			Tracey Alfaro/ Carrie Becker
662	Contact Accreditation Organizations to participate (CARF, COA, JCAHO)	27 days	11/21/11	12/29/11	0%			Tracey Alfaro/ Carrie Becker
663	Prepare draft provider orientation invitation	23 days	11/28/11	12/30/11	0%			Brian Smock/ Carrie Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
664	Submit Provider Orientation packet for Approval	22 days	11/29/11	12/30/11	0%			Editor
665	Prepare Mailing List for Orientation	2 days	12/29/11	12/30/11	0%			Carrie Becker
666	Mail Orientation Invitation to Providers	3 days	12/29/11	01/02/12	0%			Robert DuBois/ Carrie Becker
667	Identify needed training materials	30 days	11/21/11	01/03/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
668	Develop training materials	30 days	11/21/11	01/03/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
669	Submit to provider communications for approval	7 days	12/19/11	12/29/11	0%			Editor
670	Review and obtain legal approval for training materials	7 days	12/20/11	12/30/11	0%			Carolyn Becker
671	Host Orientation Sessions	6 days	01/16/12	01/23/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
672	Provider Technical Training	63 days	11/21/11	02/17/12	0%			
673	Determine locations for Provider Technical Training	5 days	11/21/11	11/25/11	0%			Tracey Alfaro/ Carrie Becker
674	Schedule Provider Technical Training	6 days	11/21/11	11/28/11	0%			Tracey Alfaro/ Carrie Becker
675	Contact Accreditation Organizations to participate (CARF, COA, JCAHO)	6 days	11/21/11	11/28/11	0%			Tracey Alfaro/ Carrie Becker
676	Prepare draft Training invitation	4 days	11/28/11	12/01/11	0%			Brian Smock/ Carrie Becker
677	Submit Training Invitation for Approval	3 days	11/29/11	12/01/11	0%			Editor

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
678	Prepare Mailing List for Provider Technical Training	3 days	12/29/11	01/02/12	0%			Carrie Becker
679	Mail Training Invitation to Providers	1 day	12/29/11	12/29/11	0%			Robert DuBois/ Carrie Becker
680	Identify needed training materials	51 days	11/21/11	02/01/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
681	Develop training materials	11 days	11/21/11	12/05/11	0%		Will need to pull in resources from each Overall area (Clinical, Claims, IT, etc)	Brian Smock/ Carrie Becker/ Tracey Alfaro
682	Submit to provider communications for approval	5 days	12/19/11	12/27/11	0%			Editor
683	Review and obtain legal approval for training materials	7 days	12/20/11	12/30/11	0%			Carolyn Becker
684	Host Technical Training Sessions	25 days	01/16/12	02/17/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
685	Follow-Up Technical Training	95 days	02/01/12	06/12/12	0%			
686	Determine locations for Follow-Up Technical Training	5 days	02/01/12	02/07/12	0%		Will we include webinars as alternative/supplement to live trainings?	Tracey Alfaro/ Carrie Becker
687	Schedule Provider Technical Training	6 days	02/06/12	02/13/12	0%		Need to determine if follow-ups will be specialized to each Overall area (Clinical, Claims, etc) or if they will all be portions of one training	Tracey Alfaro/ Carrie Becker
688	Prepare draft Training invitation	4 days	02/13/12	02/16/12	0%			Brian Smock/ Carrie Becker

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
689	Submit Training Invitation for Approval	3 days	02/16/12	02/20/12	0%			Editor
690	Prepare Mailing List for Provider Technical Training	3 days	02/17/12	02/21/12	0%			Carrie Becker
691	Mail Training Invitation to Providers	1 day	02/21/12	02/21/12	0%			Robert DuBois/ Carrie Becker
692	Identify needed training materials	1 day	02/01/12	02/01/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
693	Develop training materials	11 days	02/01/12	02/15/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
694	Submit to provider communications for approval	5 days	02/15/12	02/21/12	0%			Editor
695	Review and obtain legal approval for training materials	7 days	02/21/12	02/29/12	0%			Carolyn Becker
696	Host Follow-Up Technical Training Sessions	74 days	03/01/12	06/12/12	0%			Brian Smock/ Carrie Becker/ Tracey Alfaro
697	Post Go-Live Support	74 days	01/19/12	05/01/12	0%			
698	Define process for tracking provider related issues	74 days	01/19/12	05/01/12	0%			T Alfaro/ C Becker
699	Identify resources to evaluate provider related issues to determine root cause and resolve	74 days	01/19/12	05/01/12	0%			T Alfaro/ C Becker
700	Publish identified contact information on Magic	11 days	02/17/12	03/02/12	0%			T Alfaro/ C Becker
701	Interest Free Loan System	172 days	09/01/11	05/01/12	0%			
702	Develop criteria for providers to apply for loans	65 days	09/01/11	11/30/11	0%		More to follow as this new process is "fleshed out"	B Smock
703	Draft process of approval for provider loans	65 days	09/01/11	11/30/11	0%			B Smock

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
704	Submit criteria & process for approval by SBU	14 days	11/29/11	12/16/11	0%			B Smock
705	Connect non-accredited providers with CARF/COA/JCAHO	110 days	11/28/11	05/01/12	0%			B Smock
706	Identify lead for input from finance	1 day	11/29/11	11/29/11	0%			B Smock
707	Identify lead for input from Legal	1 day	11/29/11	11/29/11	0%			B Smock
708	Care Management/Utilization Management	161 days	09/15/11	04/30/12	0%			R Kamins
709	Clinical Systems	161 days	09/15/11	04/30/12	0%			
710	Clinical Policies and Procedures Customized as needed	66 days	10/17/11	01/18/12	0%			
711	Finalize Transition-of-Care Plan	88 days	09/15/11	01/18/12	0%			
712	Obtain List of Recipients Currently in Treatment	42 days	01/02/12	02/28/12	0%			
713	Obtain Release of Information in Collaboration with Providers and ITP's	42 days	01/02/12	02/28/12	0%			
714	Review and Authorize List of ITP's for Recipients in Treatment at time of Transition	54 days	02/15/12	04/30/12	0%			
715	Finalize Protocols for Coordination of Care	42 days	01/02/12	02/28/12	0%			
716	Finalize Protocol for Providing Adult Members Written Information on Advance Directives	77 days	10/17/11	02/02/12	0%			
717	Submit CPGs to State for approval	0 days	12/01/11	12/01/11	0%			
718	Protocol for CM to Determine:	141 days	10/03/11	04/18/12	0%			
719	Document Individual's PCP in the Care Mgmt Rec, or if none, Follow-up on the PCP Referral as part of the Ongoing Care Management Process	77 days	10/17/11	02/02/12	0%			
720	Document the Date of Annual Well Care Visits and Track to Assure Primary Care Visits are Scheduled and Kept	77 days	10/17/11	02/02/12	0%			
721	Obtain Signature for Release of Info from Member or Family/Caregiver for Children, to Coordinate Care with the PCP and other Health Care Provs	77 days	10/17/11	02/02/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
722	If medications are prescribed by the contractor providers, obtain a list of medications prescribed by PCP and other specialists for a complete and reconciled medication list that is updated every 90 days.	77 days	10/17/11	02/02/12	0%			
723	Coordinate Care with PCP to Promote Overall Health & Wellness	77 days	10/17/11	02/02/12	0%			
724	Share Results of Identification & Assessment of Enrollee with Special Health Care Needs	77 days	10/17/11	02/02/12	0%			
725	Develop Protocol to Identify People with High Needs	77 days	10/17/11	02/02/12	0%			
726	Develop Protocol to Screen Members to Identify Special Needs Enrollees with Various Criteria	77 days	10/17/11	02/02/12	0%			
727	Individual with IV Drug Use, Pregnant Substance Abuse Users, Substance Using Women with Dependent Children or Co-Occurring Disorders	77 days	10/17/11	02/02/12	0%			
728	Children with BH Needs in Contact with Other Child Serving Systems not Eligible for CSoC	77 days	10/17/11	02/02/12	0%			
729	Children Eligible for CSoC	77 days	10/17/11	02/02/12	0%			
730	Adults Eligible for the 1915(i) HCBS Services.	77 days	10/17/11	02/02/12	0%			
731	Persons with Acute Stabilization Needs	77 days	10/17/11	02/02/12	0%			
732	Develop Protocol to Produce Treatment Plan for Enrollees Determined to Need a Course of Treatment or Regular Care Monitoring	77 days	10/17/11	02/02/12	0%			
733	Develop Protocol to Provide Independent Evaluation Consistent with the ASAM-PPC for Addiction	77 days	10/17/11	02/02/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
734	Develop Protocol when Adult is Substance Abuser not Meeting Treatment Planning Reqmts, not Eligible for 1915(i), or is a DHH-OBH non-Medicaid Eligible Adult not meeting 115(i) Criteria	77 days	10/17/11	02/02/12	0%			
735	Develop Protocol when Adult is Eligible for the 1915(i) Criteria	77 days	10/17/11	02/02/12	0%			
736	Refer Member to a LMHP for an Independent Evaluation	77 days	10/17/11	02/02/12	0%			
737	Refer all Treatment Plans and Rehabilitation Service Plans	77 days	10/17/11	02/02/12	0%			
738	Refer Member to Appropriate Provider Offering Clinically Appropriate & Med Necessary Services	77 days	10/17/11	02/02/12	0%			
739	Provide Outreach to Members that do not follow through with Recommended Services	77 days	10/17/11	02/02/12	0%			
740	Coordinate Care with Medical Providers to ensure Appropriateness, Quality and Level of Care, Discharge, and Transition Planning	77 days	10/17/11	02/02/12	0%			
741	Collaborate Protocol with Jails and Prisons	77 days	10/17/11	02/02/12	0%			
742	Collaborate Protocol to Provide Administrative Services to Qualified and Enrolled Non-Medicaid Eligible Members	77 days	10/17/11	02/02/12	0%			
743	Determine LOC for CaseLogix	45 days	10/17/11	12/16/11	0%			
744	Utilization Management Process Flows Customized	141 days	10/03/11	04/18/12	0%			
745	Standard UM Situations (prior auth, continued stay, denial, etc)	98 days	10/03/11	02/17/12	0%			
746	Concurrent Review Process for General Hospital Admissions	98 days	10/03/11	02/17/12	0%			
747	Provision of Emergency and Urgent Inpatient Hospital Screen	98 days	10/03/11	02/17/12	0%			
748	Certification and Re-Certification of Need	98 days	10/03/11	02/17/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
749	PRTF Emergency Exception Screening Procedure	98 days	10/03/11	02/17/12	0%			
750	Prepare Contract-Specific UM Work plan	98 days	10/03/11	02/17/12	0%			
751	Finalize UM Program Documents	1 day	02/20/12	02/20/12	0%	750		
752	Implement UM Program	45 days	02/16/12	04/18/12	0%			
753	Develop Medical Necessity Criteria	77 days	10/17/11	02/02/12	0%			
754	Quality Management	281 days	10/03/11	10/31/12	0%			S Winderbaum
755	QI Training	84 days	11/01/11	02/28/12	0%			
756	Develop QI Specific Training Curriculum and Materials for Quality Staff	44 days	11/01/11	01/03/12	0%			S Winderbaum
757	Develop Schedule for QI Staff Training	2 days	01/31/12	02/01/12	0%			S Winderbaum
758	Review Content for Quality Training	11 days	02/01/12	02/15/12	0%			J Albright
759	Conduct New Employee Training for Quality Staff	9 days	02/16/12	02/28/12	0%	758		
760	QI Program	107 days	10/03/11	03/01/12	0%			
761	Plan/Develop Quality Assurance/Performance Improvement (QA/PI) Program Document (QI/PD). Include Goals and Objectives.	45 days	12/01/11	02/03/12	0%			S Winderbaum
762	Provide QI PD to DHH CMS QIS for Approval	0 days	02/03/12	02/03/12	0%	761		S Winderbaum
763	Implement Quality Assurance/Performance Improvement QA/PI) Program	1 day	03/01/12	03/01/12	0%			S Winderbaum
764	Develop QI/UM Work plan (QI-UM WP) of Performance Indicators and Outcome Measures. Include Goals, Objectives, and Measures.	45 days	12/01/11	02/03/12	0%			S Winderbaum
765	Provide QI-UM WP to DHH CMS QIS	1 day	02/06/12	02/06/12	0%	764		S Winderbaum
766	Develop Data Collection/Trending Process and Report Templates	56 days	12/01/11	02/20/12	0%			S Winderbaum, M Bernstein, L Van Hine

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
767	Incidents, Accidents, Deaths	55 days	12/01/11	02/17/12	0%			S Winderbaum,M Bernstein,L Van Hine
768	Quality of Care	55 days	12/01/11	02/17/12	0%			S Winderbaum,M Bernstein,L Van Hine
769	TRR's	55 days	12/01/11	02/17/12	0%			S Winderbaum,M Bernstein,L Van Hine
770	Performance Indicators and Outcome Measures	55 days	12/01/11	02/17/12	0%			S Winderbaum,M Bernstein,L Van Hine
771	Monitoring Over/Under Utilization of Services	1 day	02/20/12	02/20/12	0%			S Winderbaum,M Bernstein,L Van Hine
772	Develop DHH-OBH, BHSF, OJJ, OCDD, and DOE Report Formats	88 days	10/03/11	02/03/12	0%			S Winderbaum,M Bernstein,L Van Hine
773	Submit DHH-OBH, BHSF, OJJ, OCDD, and DOE Report Formats to DHH-OBH for Approval	23 days	01/16/12	02/15/12	0%			S Winderbaum
774	Submit Annual Member Satisfaction Survey to DHH-H for Approval	13 days	01/16/12	02/01/12	0%			S Lumpkin
775	Schedule Call with DHH CMS, Other Stakeholders to Discuss Recommended/Required PMs and Topics for PIPs (2)	13 days	01/16/12	02/01/12	0%			S Winderbaum

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
776	Schedule Call with SCoC Governance, DHH-OBH, Members/Family, Other Stakeholders to Develop and Implement Outcome Measures	13 days	01/16/12	02/01/12	0%			S Winderbaum
777	Customize QI Policies, Procedures, Processes to Conform with Contract Requirements	23 days	01/16/12	02/15/12	0%			P Pearce,S Winderbaum
778	Customize QI Correspondence and Forms to Conform with Contract Requirements	57 days	11/15/11	02/03/12	0%			S Winderbaum,C Porterfield
779	Submit QI Policies to DHH-OBH	1 day	02/01/12	02/01/12	0%			S Winderbaum
780	Develop/Implement QI Committee Structure	53 days	12/01/11	02/15/12	0%			S Winderbaum
781	Develop/Implement Strategy for Inclusion of Stakeholders in QI Activities	55 days	12/01/11	02/17/12	0%			S Winderbaum,P Hunt,T Lane
782	Implement Quality Program	1 day	03/01/12	03/01/12	0%			S Winderbaum
783	Monitoring Tool Specific to the WAA	5 days	12/12/11	12/16/11	0%			S Winderbaum
784	QIP Development and Committee Recruitment	10 days	12/12/11	12/27/11	0%			S Winderbaum
785	Outcomes Program	261 days	10/31/11	10/31/12	0%			B Dunn,S Winderbaum
786	Schedule Coordination Meeting with Network and IT Teams	5 days	11/14/11	11/18/11	0%			B Dunn,S Winderbaum
787	Identify Sources of all Internal and External Outcomes Data (outcomes tools, data set sources including HEDIS, NOMS, TEDS, SOMMS if applies, and Fidelity tools)	22 days	10/31/11	11/29/11	0%			B Dunn
788	Develop data collection method for outcomes tools as needed (i.e. CANS Comprehensive LA version, LOCUS)	54 days	10/31/11	01/16/12	0%			B Dunn

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
789	Contact Sources of External Data to Establish Data Transfer (content, protocols, testing)	23 days	11/01/11	12/01/11	0%			B Dunn
790	Contract as needed with Sources of External Data	45 days	12/01/11	02/03/12	0%			B Dunn
791	Draft Format of Provider Profile	22 days	02/01/12	03/01/12	0%			B Dunn
792	Establish Provider Profile Delivery Method	22 days	02/01/12	03/01/12	0%			B Dunn
793	Meet with Providers for Technical Assistance and Feedback	23 days	01/16/12	02/15/12	0%			B Dunn
794	Establish Quarterly Collaborative Meetings with Providers for Ongoing Technical Assistance on profiles and Outcomes Driven Care	11 days	02/01/12	02/15/12	0%			B Dunn
795	Establish Provider/Stakeholder Balanced Scorecard Dashboard Advisory Board	23 days	10/01/12	10/31/12	0%			B Dunn
796	Develop Wrap-Around Fidelity Tools (i.e. WFAS/WFI, Louisiana version of SOCPR)	77 days	11/01/11	02/17/12	0%			B Dunn,R Procopio
797	Implement Outcomes Program	1 day	03/01/12	03/01/12	0%			B Dunn,S Winderbaum
798	Pharmacy Data Mining	1 day	03/01/12	03/01/12	0%			J LeGrand
799	Provider Profile Published (non-claims based measures)	1 day	07/03/12	07/03/12	0%			B Dunn
800	Provider Profile Published (claims based measures)	1 day	10/01/12	10/01/12	0%			B Dunn
801	Complaints, Grievances, and Appeals Program	132 days	10/17/11	04/19/12	0%			
802	Customize Complaint Policies, Procedures, Processes to Conform with Contract Requirements	23 days	01/16/12	02/15/12	0%			S Pearce,S Winderbaum
803	Customize G & A Policies, Policies, processes to conform with Contract Requirements	23 days	01/16/12	02/15/12	0%			S Pearce,S Winderbaum
804	Submit G & A Policies to DHH-OBH	1 day	02/01/12	02/01/12	0%			S Winderbaum
805	Develop Data Collection/Trending Process and Report Templates for Complaints	55 days	12/01/11	02/17/12	0%			S Winderbaum,M Bernstein,L Van Hine

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
806	Develop Data Collection/Trending Process and Report Templates for Grievance & Appeals	55 days	12/01/11	02/17/12	0%			S Winderbaum,M Bernstein,L Van Hine
807	Customize G & A Correspondence package to Meet Policy Requirements	132 days	10/17/11	04/19/12	0%			C Porterfield
808	Secure Communications Review, including Legal Approval, for Correspondence Package	23 days	12/15/11	01/18/12	0%			S Winderbaum
809	Submit G & A Correspondence Package to DHH-OBH	1 day	02/01/12	02/01/12	0%			S Winderbaum
810	Implement Complaint, Grievance, and Appeals Resolution Program	1 day	03/01/12	03/01/12	0%			S Winderbaum
811	Contract Compliance/Fraud & Abuse	15 days	11/14/11	12/02/11	0%			J DiBernardi
812	Verify Fraud and Abuse Policies Consistent with Signed Contract	15 days	11/14/11	12/02/11	0%			
813	Claims Operations	86 days	11/01/11	03/01/12	0%			S Ledesma
814	Claims	37 days	11/01/11	12/21/11	0%			
815	Receive copy of contract/RFP/CMF/SPD	7 days	11/01/11	11/09/11	0%			
816	Conduct Initial Information Gathering-Analysis	15 days	11/10/11	11/30/11	0%	815		
817	Gather information for Implementation Grid	15 days	12/01/11	12/21/11	0%	816		
818	Review State Regulations	1 day	11/10/11	11/10/11	0%	815		
819	Operations	44 days	11/03/11	01/05/12	0%			
820	Staffing	44 days	11/03/11	01/05/12	0%			
821	Submit job requisitions	3 days	11/03/11	11/07/11	0%			
822	Conduct interviews	15 days	12/12/11	01/03/12	0%	821		
823	Extend employment offers	2 days	01/04/12	01/05/12	0%	822		
824	Conduct Business Requirement (Workshop) Sessions	60 days	11/10/11	02/03/12	0%	815		
825	Claims Processing	60 days	11/10/11	02/03/12	0%			
826	Claims Customer Service	60 days	11/10/11	02/03/12	0%			
827	Account Set-Up	1 day	02/06/12	02/06/12	0%			
828	Define Claims Processing Guidelines	1 day	02/06/12	02/06/12	0%	824		

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
829	Coordination of information gathered by Client Integration, Benefits, and Provider Network	1 day	02/06/12	02/06/12	0%	824		
830	Benefit Configuration	61 days	11/10/11	02/06/12	0%			
831	Obtain Benefits-Define Administrating Processing Guidelines	20 days	11/10/11	12/07/11	0%			
832	Define CAPS Group, Plans and Divisions (GPD)	3 days	11/10/11	11/14/11	0%			
833	Design Benefit Configuration and Reporting Requirements	3 days	11/10/11	11/14/11	0%			
834	CAPS: Load GPD's and Test	34 days	11/15/11	01/03/12	0%	833		
835	Load GPD's into Development	1 day	01/04/12	01/04/12	0%	834		
836	User Acceptance Testing	20 days	01/05/12	02/01/12	0%	835		
837	Move GPD to Production	3 days	02/02/12	02/06/12	0%	836		
838	Manual Account Configuration in Production (if necessary)	5 days	11/15/11	11/21/11	0%	833		
839	Benefit Load and Testing Complete	1 day	11/15/11	11/15/11	0%			
840	Claims Call Center	25 days	01/09/12	02/10/12	0%			
841	Identify Claims Call Center Requirements	5 days	01/09/12	01/13/12	0%			
842	Establish Operational Processes	10 days	01/16/12	01/27/12	0%			
843	Conduct Staff Training	10 days	01/30/12	02/10/12	0%	842		
844	Claims System (CAPS)	15 days	02/03/12	02/23/12	0%			
845	Review OCE, NCCI, and Proprietary edits (potential coordination with Clinical (Cost of Care))	5 days	02/03/12	02/09/12	0%			
846	Analysis	5 days	02/10/12	02/16/12	0%	845		
847	Configuration	5 days	02/17/12	02/23/12	0%	846		
848	Claims Testing	5 days	02/02/12	02/08/12	0%			
849	Test pend process	5 days	02/02/12	02/08/12	0%			
850	Test extract process	5 days	02/02/12	02/08/12	0%			
851	Test inbound repricing process	5 days	02/02/12	02/08/12	0%			
852	Test claim adjudication job	5 days	02/02/12	02/08/12	0%			
853	Test payment and denial process	5 days	02/02/12	02/08/12	0%			
854	Review of State Regulations	46 days	11/10/11	01/16/12	0%	815		

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
855	Request the Compliance Dept review State regulations for claims, correspondence and recovery.	5 days	11/10/11	11/16/11	0%			Compliance
856	Check State requirements and incorporate state specifics into EOB/EOP/delay letters etc	30 days	11/10/11	12/21/11	0%			Compliance
857	Obtain sample Check/EOB/EOP to send to client	1 day	11/10/11	11/10/11	0%			
858	Obtain client approval for check/EOB/EOP.	15 days	11/11/11	12/01/11	0%	857		
859	Coordinate implementation of check and EOB enhancements with IT.	30 days	12/02/11	01/16/12	0%	858		
860	Eligibility	35 days	12/01/11	01/20/12	0%	816		
861	Identify eligibility feed vs. manual	5 days	12/01/11	12/07/11	0%			
862	Identify use of SSN or unique IDs	5 days	12/01/11	12/07/11	0%			
863	Request access to systems for eligibility verification	30 days	12/01/11	01/13/12	0%			
864	Identify training needs for Eligibility team.	5 days	01/16/12	01/20/12	0%	863		
865	Claims Reporting	30 days	12/01/11	01/13/12	0%	816		
866	Identify any nonstandard claims reports	30 days	12/01/11	01/13/12	0%			
867	Identify the frequency that the reports need to be provided to Account management	10 days	12/01/11	12/14/11	0%			
868	Claims Training	49 days	12/22/11	03/01/12	0%	817		
869	Evaluate training needs for claims	1 day	12/22/11	12/22/11	0%			Training Dept.
870	Review account specific training documentation with trainer	1 day	12/22/11	12/22/11	0%			
871	Conduct Claims Training	31 days	01/19/12	03/01/12	0%			
872	Auditing	30 days	11/10/11	12/21/11	0%	815		
873	Review contract to determine any special auditing requirements	30 days	11/10/11	12/21/11	0%			
874	Documentation	30 days	12/01/11	01/13/12	0%	816		
875	Develop specific training documentation needed for account	30 days	12/01/11	01/13/12	0%			Documentation Team
876	Information Systems	215.08 days	09/05/11	07/04/12	1%			B Potts,M Hall

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
877	IT Ops	90 days	09/28/11	02/02/12	2%			
878	Project Administration	78 days	10/03/11	01/20/12	5%			
879	Project Management	45 days	10/03/11	12/02/11	62%			
880	Determine IT Ops Go-Live Date	1 day	10/03/11	10/03/11	100%			Marc Grossman
881	Create / Identify Project SPR	1 day	10/03/11	10/03/11	100%			Diana Sullivan
882	IT Ops Kick-Off Meeting	1 day	10/03/11	10/03/11	100%			Diana Sullivan
883	IT Operations Contact List	15 days	11/14/11	12/02/11	17%			Diana Sullivan
884	Schedule Weekly Status Update Meeting	5 days	10/03/11	10/07/11	100%			Diana Sullivan
885	Create Project Folder	1 day	10/03/11	10/03/11	100%			Diana Sullivan
886	Add Project To Collaboration Site List	1 day	10/03/11	10/03/11	100%			Diana Sullivan
887	Complete Impact Assessment Form	1 day	11/14/11	11/14/11	0%			Diana Sullivan
888	Create Project Plan	10 days	10/03/11	10/14/11	100%			Diana Sullivan
889	Obtain Cost Center and Activity Code	1 day	11/21/11	11/21/11	50%	891		Diana Sullivan
890	Finance	10 days	11/07/11	11/18/11	50%			
891	Create Cost Center & Activity Code(s)	10 days	11/07/11	11/18/11	50%			Finance
892	Travel	15 days	01/02/12	01/20/12	0%			
893	Identify Travel Requirements	10 days	01/02/12	01/13/12	0%			IT Operations
894	Schedule Travel	5 days	01/16/12	01/20/12	0%	893		IT Operations
895	Purchasing	55 days	11/01/11	01/18/12	0%			
896	IT Engineering	55 days	11/01/11	01/18/12	0%			
897	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Ray Seals
898	Obtain Approval	15 days	11/22/11	12/12/11	0%	897		Ray Seals
899	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	898		Ray Seals
900	PO(s) Issued	20 days	12/20/11	01/18/12	0%	899		Ray Seals
901	Data Center	55 days	11/01/11	01/18/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
902	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Jim Werner
903	Obtain Approval	15 days	11/22/11	12/12/11	0%	902		Jim Werner
904	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	903		Jim Werner
905	PO(s) Issued	20 days	12/20/11	01/18/12	0%	904		Jim Werner
906	ESAG	55 days	11/01/11	01/18/12	0%			
907	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Tim McClain
908	Obtain Approval	15 days	11/22/11	12/12/11	0%	907		Tim McClain
909	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	908		Tim McClain
910	PO(s) Issued	20 days	12/20/11	01/18/12	0%	909		Tim McClain
911	Messaging/Email	55 days	11/01/11	01/18/12	0%			
912	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Brian Magee
913	Obtain Approval	15 days	11/22/11	12/12/11	0%	912		Brian Magee
914	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	913		Brian Magee
915	PO(s) Issued	20 days	12/20/11	01/18/12	0%	914		
916	Mid-Range Server Admin	55 days	11/01/11	01/18/12	0%			
917	Obtain Quotes	15 days	11/01/11	11/21/11	0%			John Bright
918	Obtain Approval	15 days	11/22/11	12/12/11	0%	917		John Bright
919	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	918		John Bright
920	PO(s) Issued	20 days	12/20/11	01/18/12	0%	919		John Bright
921	Regional Operations	55 days	11/01/11	01/18/12	0%			
922	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Mike Carlock
923	Obtain Approval	15 days	11/22/11	12/12/11	0%	922		Mike Carlock
924	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	923		Mike Carlock
925	PO(s) Issued	20 days	12/20/11	01/18/12	0%	924		Mike Carlock
926	Telecom	55 days	11/01/11	01/18/12	0%			
927	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Jerry Syberg
928	Obtain Approval	15 days	11/22/11	12/12/11	0%	927		Jerry Syberg
929	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	928		Jerry Syberg
930	PO(s) Issued	20 days	12/20/11	01/18/12	0%	929		Jerry Syberg
931	Software	55 days	11/01/11	01/18/12	0%			
932	Obtain Quotes	15 days	11/01/11	11/21/11	0%			Tim McClain
933	Obtain Approval	15 days	11/22/11	12/12/11	0%	932		Tim McClain
934	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	933		Tim McClain
935	PO(s) Issued	20 days	12/20/11	01/18/12	0%	934		Tim McClain
936	Other	55 days	11/01/11	01/18/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
937	Obtain Quotes	15 days	11/01/11	11/21/11	0%			IT Operations
938	Obtain Approval	15 days	11/22/11	12/12/11	0%	937		IT Operations
939	PO(s) Requisition Entered	5 days	12/13/11	12/19/11	0%	938		IT Operations
940	PO(s) Issued	20 days	12/20/11	01/18/12	0%	939		IT Operations
941	Requirements	15 days	11/01/11	11/21/11	2%			
942	General	5 days	11/01/11	11/07/11	17%			
943	Identify Training Start Date	5 days	11/01/11	11/07/11	0%			Diana Sullivan
944	Number of Lives Covered	5 days	11/01/11	11/07/11	0%			Diana Sullivan
945	Number of Claims	5 days	11/01/11	11/07/11	0%			Diana Sullivan
946	Number of New Users	5 days	11/01/11	11/07/11	0%			Diana Sullivan
947	Number of WFH Users	5 days	11/01/11	11/07/11	0%			Diana Sullivan
948	New Office Build Out or Expansion?	5 days	11/01/11	11/07/11	100%			Diana Sullivan
949	IT Engineering	8 days	11/01/11	11/10/11	0%			
950	Data Communications	6 days	11/01/11	11/08/11	0%			
951	Hardware	6 days	11/01/11	11/08/11	0%			
952	Routers	5 days	11/02/11	11/08/11	0%			Ray Seals
953	Switches	5 days	11/01/11	11/07/11	0%			Ray Seals
954	Video Conferencing	5 days	11/01/11	11/07/11	0%			Ray Seals
955	Desktop Engineering	8 days	11/01/11	11/10/11	0%			
956	Non-Standard Software	8 days	11/01/11	11/10/11	0%			Ray Seals
957	Telecom Engineering	5 days	11/01/11	11/07/11	0%			Ray Seals
958	Data Center	7 days	11/01/11	11/09/11	0%			
959	Hardware	7 days	11/01/11	11/09/11	0%			
960	Generator	7 days	11/01/11	11/09/11	0%			Jim Werner
961	UPS	7 days	11/01/11	11/09/11	0%			Jim Werner
962	Heating & Cooling	7 days	11/01/11	11/09/11	0%			Jim Werner
963	Server Racks	7 days	11/01/11	11/09/11	0%			Jim Werner
964	ESAG	15 days	11/01/11	11/21/11	0%			
965	Windows Server Admin	15 days	11/01/11	11/21/11	0%			Tim McClain

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
966	FTP	15 days	11/01/11	11/21/11	0%			Tim McClain
967	Storage	15 days	11/01/11	11/21/11	0%			Tim McClain
968	Messaging/Email	5 days	11/01/11	11/07/11	0%			Brian Magee
969	Mid-Range Server Admin	8 days	11/01/11	11/10/11	0%			
970	Hardware	8 days	11/01/11	11/10/11	0%			John Bright
971	Software	8 days	11/01/11	11/10/11	0%			John Bright
972	Storage	8 days	11/01/11	11/10/11	0%			John Bright
973	iSeries	5 days	11/01/11	11/07/11	0%			
974	NDM	5 days	11/01/11	11/07/11	0%			John Bright
975	AIX	5 days	11/01/11	11/07/11	0%			John Bright
976	UNIX	5 days	11/01/11	11/07/11	0%			John Bright
977	Linux	5 days	11/01/11	11/07/11	0%			John Bright
978	Regional Operations	15 days	11/01/11	11/21/11	0%			
979	Desktop Support	15 days	11/01/11	11/21/11	0%			
980	Hardware	5 days	11/01/11	11/07/11	0%			
981	Surge Protectors	5 days	11/01/11	11/07/11	0%			Mike Carlock
982	UPS	5 days	11/01/11	11/07/11	0%			Mike Carlock
983	Desktops	5 days	11/01/11	11/07/11	0%			Mike Carlock
984	Laptops	5 days	11/01/11	11/07/11	0%			Mike Carlock
985	Office in a Box	5 days	11/01/11	11/07/11	0%			Mike Carlock
986	Software	15 days	11/01/11	11/21/11	0%			
987	Base Image	5 days	11/01/11	11/07/11	0%			Mike Carlock
988	Identify Additional Software	15 days	11/01/11	11/21/11	0%			Mike Carlock
989	Help Desk	5 days	11/01/11	11/07/11	0%			Mike Carlock
990	Telecom	15 days	11/01/11	11/21/11	0%			
991	Call Center	15 days	11/01/11	11/21/11	0%			Cheryl Giacobbe
992	Implementation Tasks	30 days	12/01/11	01/13/12	0%			
993	IT Engineering	30 days	12/01/11	01/13/12	0%			
994	Data Communications	30 days	12/01/11	01/13/12	0%			Grey Hammond
995	Desktop Engineering	5 days	12/01/11	12/07/11	0%			Mike Carlock
996	Telecom Engineering	5 days	12/01/11	12/07/11	0%			Jerry Syberg
997	Data Center	5 days	12/01/11	12/07/11	0%			Jim Werner
998	ESAG	30 days	12/01/11	01/13/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
999	Windows Server Admin	30 days	12/01/11	01/13/12	0%			Tim McClain
1000	FTP	5 days	12/01/11	12/07/11	0%			Tim McClain
1001	Storage	5 days	12/01/11	12/07/11	0%			Tim McClain
1002	Messaging/Email	5 days	12/01/11	12/07/11	0%			Brian Magee
1003	Mid-Range Server Admin	5 days	12/01/11	12/07/11	0%			
1004	iSeries	5 days	12/01/11	12/07/11	0%			
1005	NDM	5 days	12/01/11	12/07/11	0%			
1006	List of Users	5 days	12/01/11	12/07/11	0%			John Bright
1007	Soft Menu	5 days	12/01/11	12/07/11	0%			John Bright
1008	List of Users Access Options	5 days	12/01/11	12/07/11	0%			John Bright
1009	Prod/Training Access Created	5 days	12/01/11	12/07/11	0%			John Bright
1010	NDM	5 days	12/01/11	12/07/11	0%			John Bright
1011	AIX/Unix/Linux	5 days	12/01/11	12/07/11	0%			
1012	User Profiles	5 days	12/01/11	12/07/11	0%			John Bright
1013	Prod/Training Access Created	5 days	12/01/11	12/07/11	0%			John Bright
1014	Regional Operations	5 days	12/01/11	12/07/11	0%			
1015	Desktop Support	5 days	12/01/11	12/07/11	0%			
1016	Stage Hardware	5 days	12/01/11	12/07/11	0%			Mike Carlock
1017	Load Software	5 days	12/01/11	12/07/11	0%			Mike Carlock
1018	Test and Verify Setup	5 days	12/01/11	12/07/11	0%			Mike Carlock
1019	Leave User IT Support Documentation	5 days	12/01/11	12/07/11	0%			Mike Carlock
1020	Help Desk	5 days	12/01/11	12/07/11	0%			Mike Carlock
1021	Telecom	5 days	12/01/11	12/07/11	0%			
1022	Call center	5 days	12/01/11	12/07/11	0%			Cheryl Giacobbe
1023	Call Routing	5 days	12/01/11	12/07/11	0%			James Peters
1024	Call Recording	5 days	12/01/11	12/07/11	0%			Cheryl Giacobbe
1025	IVR	5 days	12/01/11	12/07/11	0%			Cheryl Giacobbe
1026	CMS	5 days	12/01/11	12/07/11	0%			Cheryl Giacobbe
1027	Toll Free Numbers	5 days	12/01/11	12/07/11	0%			Cheryl Giacobbe
1028	Office Build Out / Expansion	90 days	09/28/11	02/02/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1029	Requirements / Planning / Design	2 days	11/14/11	11/15/11	0%			
1030	General	1 day	11/14/11	11/14/11	0%			
1031	Review Logistic Information for Shipping location	1 day	11/14/11	11/14/11	0%			Jerry Syberg
1032	Identify Project Resources	1 day	11/14/11	11/14/11	0%			Diana Sullivan
1033	Identify Vendor Resources	1 day	11/14/11	11/14/11	0%			Diana Sullivan
1034	Identify Site Contacts	1 day	11/14/11	11/14/11	0%			Diana Sullivan
1035	Hardware and Software Requirements	2 days	11/14/11	11/15/11	0%			
1036	Obtain Number of Users	1 day	11/14/11	11/14/11	0%			Diana Sullivan
1037	Obtain Floor Plan	1 day	11/14/11	11/14/11	0%			Diana Sullivan
1038	Obtain Logistic Information	1 day	11/14/11	11/14/11	0%			Diana Sullivan
1039	Telecommunication	1 day	11/15/11	11/15/11	0%			
1040	Collect current PBX Info	1 day	11/15/11	11/15/11	0%			Jerry Syberg
1041	Determine voicemail solution	1 day	11/15/11	11/15/11	0%			Jerry Syberg
1042	Phone Hardware / Software Requirements Determined	1 day	11/15/11	11/15/11	0%			
1043	Number and type of users (digital and analog)	1 day	11/15/11	11/15/11	0%	1036		Jerry Syberg
1044	Number of T-1 circuits	1 day	11/15/11	11/15/11	0%	1037		Jerry Syberg
1045	DID numbers	1 day	11/15/11	11/15/11	0%	1037		Jerry Syberg
1046	Verify/Validate Cabling is = Cat 5E	1 day	11/15/11	11/15/11	0%	1037		Jerry Syberg
1047	Announcements	1 day	11/15/11	11/15/11	0%	1037		Jerry Syberg
1048	Desktop	1 day	11/15/11	11/15/11	0%			
1049	PC Hardware/Software Requirements Determined	1 day	11/15/11	11/15/11	0%			
1050	Obtain number of PC and Laptop users	1 day	11/15/11	11/15/11	0%			Mike Carlock
1051	Obtain list of desktop applications	1 day	11/15/11	11/15/11	0%			Mike Carlock
1052	Work at Home users defined	1 day	11/15/11	11/15/11	0%			Mike Carlock
1053	Data Comm	1 day	11/15/11	11/15/11	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1054	Identify client systems MHS will access	1 day	11/15/11	11/15/11	0%			Ray Seals
1055	Identify MHS systems client will access	1 day	11/15/11	11/15/11	0%			Ray Seals
1056	Confirm data communication approach between MHS and Client	1 day	11/15/11	11/15/11	0%			Ray Seals
1057	WAN Network Requirement Determined	1 day	11/15/11	11/15/11	0%			
1058	Number of network closets	1 day	11/15/11	11/15/11	0%			Ray Seals
1059	Number of ports needed per closet	1 day	11/15/11	11/15/11	0%			Ray Seals
1060	Number of circuits required	1 day	11/15/11	11/15/11	0%			Ray Seals
1061	Receptacles for server power mapped out	1 day	11/15/11	11/15/11	0%			Ray Seals
1062	Determine rack location/spacing for equipment	1 day	11/15/11	11/15/11	0%			Ray Seals
1063	ESAG	1 day	11/15/11	11/15/11	0%			
1064	Identify client systems MHS will access	1 day	11/15/11	11/15/11	0%			Tim McClain
1065	Identify MHS systems client will access	1 day	11/15/11	11/15/11	0%			Tim McClain
1066	Determine server requirements to support access	1 day	11/15/11	11/15/11	0%			Tim McClain
1067	File Transfer Protocol	1 day	11/15/11	11/15/11	0%			
1068	Identify protocol access point	1 day	11/15/11	11/15/11	0%			Tim McClain
1069	Identify encryption type	1 day	11/15/11	11/15/11	0%			Tim McClain
1070	Implementation Activities	90 days	09/28/11	02/02/12	0%			
1071	Site Preparation	1 day	01/02/12	01/02/12	0%			
1072	Equipment (hardware and software) on site	1 day	01/02/12	01/02/12	0%			IT Engineering
1073	Equipment Room Ready	60 days	11/01/11	01/25/12	0%			
1074	HVAC installed and operational	15 days	11/01/11	11/21/11	0%			IT Engineering
1075	All necessary gateway and module firmware updated	15 days	11/01/11	11/21/11	0%			IT Engineering
1076	All IP Info Gathered and Communicated to Vendor	20 days	11/01/11	11/28/11	0%			IT Engineering
1077	IP addressing scheme complete	25 days	11/01/11	12/05/11	0%			IT Engineering
1078	Ethernet switch ports configured	7 days	11/01/11	11/09/11	0%			IT Engineering

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1079	Ethernet cables installed and labeled	30 days	11/01/11	12/12/11	0%			IT Engineering
1080	Circuits Installed	30 days	11/01/11	12/12/11	0%			
1081	UPS installed and operational	60 days	11/01/11	01/25/12	0%			IT Engineering
1082	Electrical Complete	90 days	09/28/11	02/02/12	0%			
1083	Dedicated circuits on UPS	90 days	09/28/11	02/02/12	0%			IT Engineering
1084	Ground bars in place and racks grounded	60 days	09/28/11	12/20/11	0%			IT Engineering
1085	LAN drops complete	60 days	09/28/11	12/20/11	0%			IT Engineering
1086	SmartJack Installed	60 days	09/28/11	12/20/11	0%			IT Engineering
1087	Voice/Data Circuits Installed and Tested	60 days	09/28/11	12/20/11	0%			IT Engineering
1088	Racks installed	15 days	11/28/11	12/16/11	0%			IT Engineering
1089	Equipment and Software Installation	40 days	12/01/11	01/27/12	0%			
1090	Desk Top	5 days	01/02/12	01/06/12	0%			
1091	Laptops and Desktops installed	5 days	01/02/12	01/06/12	0%			Mike Carlock
1092	Software pushed via SCCM	5 days	01/02/12	01/06/12	0%			Mike Carlock
1093	Non-Standard Software Installed	5 days	01/02/12	01/06/12	0%			Mike Carlock
1094	Telecommunications Software Configurations	40 days	12/01/11	01/27/12	0%			
1095	Agent IDs built	5 days	01/02/12	01/06/12	0%			Telecom
1096	PBX	5 days	01/02/12	01/06/12	0%			Telecom
1097	CMS	5 days	01/02/12	01/06/12	0%			
1098	Agents configured in STL CMS	5 days	01/02/12	01/06/12	0%			Telecom
1099	Modifications made to allow proper access to supervisors	5 days	01/02/12	01/06/12	0%			Telecom
1100	Stations built	5 days	01/02/12	01/06/12	0%			Telecom
1101	Dial plan modifications	5 days	01/02/12	01/06/12	0%			Telecom
1102	VDNs & Vectors	5 days	01/02/12	01/06/12	0%			Telecom
1103	Announcements	5 days	01/02/12	01/06/12	0%			Telecom

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1104	Modify TRNT tables	5 days	01/02/12	01/06/12	0%			Telecom
1105	T-1s migrated and Trunk Groups built	20 days	01/02/12	01/27/12	0%			Telecom
1106	Gateway number	5 days	01/02/12	01/06/12	0%			IT Engineering
1107	Network Region	5 days	01/02/12	01/06/12	0%			IT Engineering
1108	ARS	5 days	01/02/12	01/06/12	0%			Telecom
1109	Tenant Partition	5 days	01/02/12	01/06/12	0%			IT Engineering
1110	Location	5 days	01/02/12	01/06/12	0%			IT Engineering
1111	Location Routing Table	5 days	01/02/12	01/06/12	0%			Cheryl Giacobbe
1112	IP Network Map	5 days	01/02/12	01/06/12	0%			Telecom
1113	Auto Attendants	5 days	01/02/12	01/06/12	0%			Telecom
1114	DHCP scope built	5 days	01/02/12	01/06/12	0%			IT Engineering
1115	CLANs that phones will register to are defined	5 days	01/02/12	01/06/12	0%			IT Engineering
1116	Community VM Boxes for Customers to leave messages	5 days	01/02/12	01/06/12	0%			Telecom
1117	TTY Machine configured/changed	5 days	01/02/12	01/06/12	0%			IT Engineering
1118	Move contracts requiring VP to STL PBX	5 days	01/02/12	01/06/12	0%			Cheryl Giacobbe
1119	E-Talk	30 days	12/01/11	01/13/12	0%			
1120	Update Desktop Qfiniti Load to point to STL Server	30 days	12/01/11	01/13/12	0%			Mike Carlock
1121	Configured in STL E-Talk (build station ranges)	5 days	01/02/12	01/06/12	0%			Mike Carlock
1122	Voice Mail	5 days	01/02/12	01/06/12	0%			
1123	Users VM boxes configured	5 days	01/02/12	01/06/12	0%			Cheryl Giacobbe
1124	Trunk group/Integration of Audix configured	5 days	01/02/12	01/06/12	0%			Cheryl Giacobbe

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1125	Phone Installation	10 days	01/02/12	01/13/12	0%			
1126	Place IP Phones	10 days	01/02/12	01/13/12	0%			Jerry Syberg
1127	Business Continuity	43 days	11/01/11	01/02/12	0%			
1128	Disaster Recovery	43 days	11/01/11	01/02/12	0%			N LoPresti
1129	Determine Routing Needs	43 days	11/01/11	01/02/12	0%			
1130	Review and Plan Telecom needs	43 days	11/01/11	01/02/12	0%			
1131	Business Continuity/Disaster Recovery Plan	30 days	11/01/11	12/12/11	0%			N LoPresti
1132	Review and Modify Current Business Continuity/Disaster Recovery Plan as needed	30 days	11/01/11	12/12/11	0%			
1133	Claims Interfaces	83 days	11/07/11	03/02/12	0%			C Hobbs,R Pigg
1134	Analysis	25 days	11/07/11	12/09/11	0%			C Hobbs,R Pigg
1135	Development	10 days	12/12/11	12/27/11	0%	1134		
1136	Development Testing	10 days	12/28/11	01/10/12	0%	1135		
1137	Quality Assurance Testing	10 days	01/11/12	01/24/12	0%	1136		
1138	User Acceptance Testing	20 days	01/25/12	02/21/12	0%	1137		
1139	Production Approvals	5 days	02/22/12	02/28/12	0%	1138		
1140	Implementation	3 days	02/29/12	03/02/12	0%	1139		
1141	IP Clinical	88 days	10/13/11	02/15/12	0%			
1142	Project Start-Up Tasks	23 days	10/13/11	11/14/11	50%			
1143	Draft & Submit SPR for IP Clinical	1 day	11/14/11	11/14/11	0%			
1144	Project Plan	23 days	10/13/11	11/14/11	67%			H Karns
1145	Develop Draft Plan	2 days	10/13/11	10/14/11	100%			
1146	Approve Plan	1 day	11/14/11	11/14/11	0%	1145		
1147	Account Set Up	15 days	11/21/11	12/09/11	0%			
1148	Account Information Summary (AIS)	15 days	11/21/11	12/09/11	0%			
1149	Ensure AIS Form is Completed and sent to Account Configuration Team	9 days	11/21/11	12/01/11	0%			
1150	Enter AIS Information into CBOR	1 day	12/02/11	12/02/11	0%	1149		Account Configuration Team

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1151	Enter AIS Information into IP	1 day	12/05/11	12/05/11	0%	1150		Account Configuration Team
1152	Set-up web-site in the system	1 day	12/06/11	12/06/11	0%	1151		Account Configuration Team
1153	Test System	1 day	12/07/11	12/07/11	0%	1152		Account Configuration Team
1154	Obtain sign off on configuration	1 day	12/08/11	12/08/11	0%	1153		Account Configuration Team
1155	Verify set up of CCP/OBBID Numbers	1 day	12/09/11	12/09/11	0%	1154		
1156	IP Table Set Up	44 days	11/01/11	01/03/12	0%			
1157	Determine if Public Sector or Health Plan IP Screens will be used	1 day	11/14/11	11/14/11	0%			
1158	Opening & Closing Nuances	3 days	11/28/11	11/30/11	0%			
1159	Review Reporting Requirements to Determine Opening and Closing Nuances	1 day	11/28/11	11/28/11	0%			
1160	Document Data Elements/ Values Required	1 day	11/29/11	11/29/11	0%	1159		
1161	Finalize Data Fields/Obtain Sign Off	1 day	11/30/11	11/30/11	0%	1160		
1162	Diagnosis Codes	1 day	11/28/11	11/28/11	0%			
1163	Review Standard Diagnosis Codes to Determine Needs	1 day	11/28/11	11/28/11	0%			
1164	Levels of Care and Procedure Codes	3 days	11/28/11	11/30/11	0%			
1165	Review Standard Levels of Care and Procedure Codes to Determine Needs	1 day	11/28/11	11/28/11	0%			
1166	Obtain Sign-off on Codes	1 day	11/29/11	11/29/11	0%	1165		
1167	Add Codes to AS400	1 day	11/30/11	11/30/11	0%	1166		
1168	Case Logix	44 days	11/01/11	01/03/12	0%			
1169	New Algorithms (if Needed)	44 days	11/01/11	01/03/12	0%			
1170	Configuration	6 days	12/12/11	12/19/11	0%			
1171	Maintenance	6 days	12/20/11	12/29/11	0%	1170		
1172	Promotion into IP	1 day	12/30/11	12/30/11	0%	1171		

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1173	IP General	66 days	11/14/11	02/15/12	0%			
1174	Business Requirements Review - Target Dates Sent to PM	23 days	11/14/11	12/14/11	0%			
1175	Clinical Requirements	23 days	11/14/11	12/14/11	0%			
1176	Eligibility Requirements	23 days	11/14/11	12/14/11	0%			
1177	Reporting Requirements	23 days	11/14/11	12/14/11	0%			
1178	Analysis of Business Requirements & Feedback Provided	10 days	12/15/11	12/30/11	0%	1174		
1179	Clinical	10 days	12/15/11	12/30/11	0%			
1180	Eligibility	10 days	12/15/11	12/30/11	0%			
1181	Reporting	10 days	12/15/11	12/30/11	0%			
1182	Others	10 days	12/15/11	12/30/11	0%			
1183	Clarify, Finalize User Requirements	10 days	12/15/11	12/30/11	0%			
1184	Technical Specifications-Analyze Requirements, Design Technical Approach	10 days	01/02/12	01/13/12	0%	1178		
1185	Clinical	10 days	01/02/12	01/13/12	0%			
1186	Eligibility	10 days	01/02/12	01/13/12	0%			
1187	Reporting	10 days	01/02/12	01/13/12	0%			
1188	Others	10 days	01/02/12	01/13/12	0%			
1189	Prepare User Specs, Obtain Sign Off	3 days	01/02/12	01/04/12	0%			
1190	Prepare Technical Specs, Obtain Sign Off	3 days	01/02/12	01/04/12	0%			
1191	Development	27 days	01/05/12	02/10/12	0%			
1192	Environment Creation on Dev	1 day	01/05/12	01/05/12	0%	1189		
1193	Source Checkout	3 days	01/05/12	01/09/12	0%	1189		
1194	Programming	27 days	01/05/12	02/10/12	0%	1189		
1195	Testing Set Up	24 days	12/27/11	01/27/12	0%			
1196	Internal Test Plan Developed	12 days	12/27/11	01/11/12	0%			
1197	Internal Test Cases Executed	12 days	01/12/12	01/27/12	0%	1196		
1198	Q/A	22 days	01/12/12	02/10/12	0%			
1199	Q/A Review	17 days	01/12/12	02/03/12	0%			
1200	Q/A Rework	4 days	02/06/12	02/09/12	0%	1199		
1201	Q/A Signoff	1 day	02/10/12	02/10/12	0%	1200		
1202	IP Correspondence	50 days	11/21/11	01/31/12	0%			
1203	Client Participation	1 day	11/21/11	11/21/11	0%			
1204	Date Needed to have Letter from Client	1 day	11/21/11	11/21/11	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1205	Review of Letters	10 days	11/22/11	12/05/11	0%	1204		
1206	Level(s) of Care	10 days	11/22/11	12/05/11	0%			
1207	Copy Type	10 days	11/22/11	12/05/11	0%			
1208	Headers/Logos	10 days	11/22/11	12/05/11	0%			
1209	Return Address	10 days	11/22/11	12/05/11	0%			
1210	Footers	10 days	11/22/11	12/05/11	0%			
1211	Where to Print	10 days	11/22/11	12/05/11	0%			
1212	Special Inserts	10 days	11/22/11	12/05/11	0%			
1213	Program Letters	19 days	12/06/11	01/03/12	0%	1205		
1214	Special Account Names	19 days	12/06/11	01/03/12	0%			
1215	Plans/Divisions	19 days	12/06/11	01/03/12	0%			
1216	Language?	19 days	12/06/11	01/03/12	0%			
1217	Telephone Numbers	19 days	12/06/11	01/03/12	0%			
1218	Claims Address Information	19 days	12/06/11	01/03/12	0%			
1219	QA Letters	20 days	01/04/12	01/31/12	0%			
1220	Q/A Review	15 days	01/04/12	01/24/12	0%	1213		
1221	Q/A Rework	4 days	01/25/12	01/30/12	0%	1220		
1222	Q/A Signoff	1 day	01/31/12	01/31/12	0%	1221		
1223	Implementation	3 days	02/13/12	02/15/12	0%			
1224	Create Move Requests	1 day	02/13/12	02/13/12	0%	222,1201		
1225	Enter Change Management Request	1 day	02/14/12	02/14/12	0%	1224		
1226	Move to Production	1 day	02/15/12	02/15/12	0%	224,1225		
1227	Eligibility	73 days	11/07/11	02/17/12	0%			T Seago
1228	Business Requirements Gathering	18 days	11/07/11	11/30/11	0%			
1229	Confirm Number of files is 4	1 day	11/09/11	11/09/11	0%			
1230	Forward Magellan's Standard Layout to Client	1 day	11/09/11	11/09/11	0%			
1231	Determine which layouts will be used (Magellan's or clients)	3 days	11/09/11	11/11/11	0%			
1232	Review Client Checklist (for all feeds)	5 days	11/07/11	11/11/11	0%			
1233	Determine if COB (Coordination of Benefits) Information is Provided on File	5 days	11/14/11	11/18/11	0%	1232		
1234	Determine how to tie ID's from different feeds together (what rules apply to coverage)	5 days	11/14/11	11/18/11	0%	1233SS		

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1235	Develop Business Requirements	8 days	11/21/11	11/30/11	0%	1234		
1236	File Set Up	7 days	11/14/11	11/22/11	0%			
1237	Review Secure FTP Process	2 days	11/14/11	11/15/11	0%			
1238	Test Secure FTP	4 days	11/16/11	11/21/11	0%	1237		
1239	Test File Received with Mocked Data	1 day	11/22/11	11/22/11	0%	1238		
1240	Analysis	7 days	12/01/11	12/09/11	0%			
1241	Test file sent to Magellan	5 days	12/01/11	12/07/11	0%			
1242	Analysis of business specifications	7 days	12/01/11	12/09/11	0%			
1243	Specifications	9 days	12/12/11	12/22/11	0%			
1244	Prepare User Specs, Obtain Sign Off	5 days	12/12/11	12/16/11	0%			
1245	Prepare Technical Specs, Obtain Sign Off	4 days	12/19/11	12/22/11	0%	1244		
1246	Development/Unit Testing	24 days	12/27/11	01/27/12	0%			
1247	Request Benefits Team to Move G/P/D's to Dev.	1 day	12/27/11	12/27/11	0%	1245		
1248	Development of processes to Load Eligibility	11 days	12/27/11	01/10/12	0%			
1249	Unit Testing of eligibility processes	7 days	01/11/12	01/19/12	0%	1248		
1250	Internal QA	5 days	01/20/12	01/26/12	0%	1249		
1251	Load eligibility for auth/claim testing development	1 day	01/27/12	01/27/12	0%	1250		
1252	Integrated Testing	11 days	01/30/12	02/13/12	0%			
1253	Claims/Auth/Eligibility Testing	11 days	01/30/12	02/13/12	0%	1251		
1254	Implementation	4 days	02/14/12	02/17/12	0%			
1255	Request Benefits Team to Move G/P/D's to Prod	1 day	02/14/12	02/14/12	0%	1253		
1256	Receive production file from LA	1 day	02/15/12	02/15/12	0%	1255		
1257	Load to Prod, Eligibility Production Files	1 day	02/16/12	02/16/12	0%	1256		
1258	Verification of eligibility	1 day	02/17/12	02/17/12	0%	1257		
1259	Web	121 days	09/05/11	02/22/12	0%			
1260	Internet - Provider Site	121 days	09/05/11	02/22/12	0%			
1261	Modification of LabCorp feed	121 days	09/05/11	02/22/12	0%			
1262	CAPS - Dev Test Data (member data)	58 days	10/12/11	01/03/12	0%			CAPS
1263	Download test data from CAPS	3 days	01/02/12	01/04/12	0%			Carla Johnson

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1264	Modify web service (if needed)	8 days	01/02/12	01/11/12	0%			Carla Johnson
1265	Test Dev data/web service	3 days	01/11/12	01/13/12	0%			Carla Johnson
1266	CAPS - QA Test Data (member data)	58 days	10/12/11	01/03/12	0%			CAPS
1267	Download test data from CAPS	3 days	01/16/12	01/18/12	0%			Carla Johnson
1268	Apply modifications to web service	4 days	01/18/12	01/23/12	0%			Carla Johnson
1269	Test QA Data through web service	3 days	01/23/12	01/25/12	0%			Carla Johnson
1270	LabCorp/Clinical Advisor setup – Provider offices	30 days	01/12/12	02/22/12	0%	1526		ASD
1271	CAPS - PROD Data (member data)	50 days	09/05/11	11/11/11	0%			CAPS
1272	Joint PROD testing (Wed)	8 days	02/01/12	02/10/12	0%			ASD,CAPS,eSol n
1273	Web Provider Case Logix	71 days	11/02/11	02/10/12	0%			
1274	Monitor implementation requirements (no new development needs identified)	16 days	11/14/11	12/05/11	0%			Katie Richardson,Carla Johnson
1275	IP – Create New Algorithms	44 days	11/02/11	01/04/12	0%			Martey Longmire
1276	Configure LA Account(s) in IPPCLGPD	6 days	12/12/11	12/19/11	0%			Alan Walther
1277	Propagate any new or changed Algorithms to TRN and PROD	2 days	12/12/11	12/13/11	0%			Alan Walther
1278	Activation of Web Provider Case Logix/Req HLOC	30 days	01/02/12	02/10/12	0%			
1279	Create Dev Test Data (members/Providers)	5 days	01/02/12	01/06/12	0%			Katie Richardson
1280	Joint Dev Testing with IP	8 days	01/04/12	01/13/12	0%			Katie Richardson,IP Resource TBD

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1281	Create QA Test Data(members/Providers)	5 days	01/16/12	01/20/12	0%			Katie Richardson
1282	Joint QA Testing with IP	8 days	01/18/12	01/27/12	0%			Katie Richardson,IP Resource TBD
1283	Create logins for Prod (Kasey)	8 days	01/23/12	02/01/12	0%			Network
1284	Joint PROD testing (Wed)	8 days	02/01/12	02/10/12	0%			Katie Richardson,IP Resource TBD
1285	Internet - Member Site	42 days	10/31/11	12/29/11	0%			
1286	State of Louisiana Member Website	42 days	10/31/11	12/29/11	0%			
1287	Website kickoff meeting (review requirements)	4 days	11/28/11	12/01/11	0%			Sara Hicks
1288	Determine URL	5 days	11/14/11	11/18/11	0%			Sara Hicks
1289	Determine how long it will take to make Section 508	5 days	11/14/11	11/18/11	0%			Brenton Mumford
1290	Upgrade copper to Umbraco 4.7	5 days	11/14/11	11/18/11	0%			Brenton Mumford
1291	Finalize design templates	8 days	11/14/11	11/23/11	0%			Coleen Sallot,Michelle Lawson
1292	Create LA site content based on RFP requirements	13 days	11/14/11	11/30/11	0%			CMC
1293	Finalize stories, images for home pages	15 days	11/14/11	12/02/11	0%			Coleen Sallot,Michelle Lawson
1294	Provider search (complete and approved and in site)	16 days	11/14/11	12/05/11	0%			John Zeman,Randy Bell
1295	LA site content approved	20 days	11/14/11	12/09/11	0%			Communications,CMC
1296	Review image changer JQuery so it is mobile compatible (no images in HTML)	20 days	11/14/11	12/09/11	0%			Mark Thomas,Brenton Mumford

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1297	Rewrite Umbraco documents, types, templates and XSLT	22 days	11/28/11	12/29/11	0%			Jeremy DePew,Brenton Mumford
1298	Install 51degrees.mobi	5 days	11/14/11	11/18/11	0%			Jeremy DePew
1299	Finalize style sheets	5 days	11/14/11	11/18/11	0%			Coleen Sallot
1300	Translate LA site content to Spanish & Vietnamese	8 days	11/21/11	11/30/11	0%			Communications
1301	Content uploaded to umbraco	13 days	11/21/11	12/07/11	0%			Sara Hicks,Content Editors
1302	Umbraco training for editors	1 day	11/30/11	11/30/11	0%			Sara Hicks
1303	Approval of masthead designs	6 days	11/30/11	12/07/11	0%			CMC
1304	Approval of animations on masthead	5 days	10/31/11	11/04/11	0%			CMC
1305	Insert animations to mastheads	5 days	11/07/11	11/11/11	0%			Mark Thomas
1306	Testing	13 days	11/14/11	11/30/11	0%			Member Website Team
1307	Finalize rollout plan	6 days	11/16/11	11/23/11	0%			Sara Hicks
1308	Propagate the URL	1 day	11/17/11	11/17/11	0%			Sara Hicks
1309	Promotions/WIRS	3 days	11/28/11	11/30/11	0%			Jeremy DePew,Brenton Mumford
1310	Official rollout	1 day	12/01/11	12/01/11	0%			Member Website Team
1311	Intranet Applications	82 days	10/27/11	02/21/12	0%			
1312	SRA (Service Request Application)	80 days	10/27/11	02/17/12	0%			
1313	Determine if SRA will be used for Medicaid business (it currently is not)	14 days	10/27/11	11/15/11	0%			D Taszarek
1314	If SRA will be used, support Claims with setup	67 days	11/15/11	02/17/12	0%			D Taszarek
1315	Time Tracking	69 days	10/27/11	02/02/12	0%			
1316	Determine if new groups or tasks are needed for LA	14 days	10/27/11	11/15/11	0%			D Taszarek

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1317	Add new groups or tasks for LA	12 days	11/15/11	11/30/11	0%			D Taszarek
1318	Support Claims with task setup	44 days	12/01/11	02/02/12	0%			D Taszarek
1319	Time Reporting	32 days	10/27/11	12/09/11	0%			
1320	Determine & document if changes are needed to accommodate LA	10 days	10/27/11	11/09/11	0%			D Taszarek
1321	Receive sign-off on changes	3 days	11/10/11	11/14/11	0%			D Taszarek
1322	Program changes in QA	6 days	11/14/11	11/21/11	0%			D Taszarek
1323	IT QA testing	6 days	11/21/11	11/28/11	0%			D Taszarek
1324	UAT QA testing	5 days	11/28/11	12/02/11	0%			D Taszarek
1325	Receive sign-off on testing	4 days	12/05/11	12/08/11	0%			D Taszarek
1326	Promote to production	1 day	12/09/11	12/09/11	0%	1325		D Taszarek
1327	CART	32 days	10/27/11	12/09/11	0%			
1328	Determine if CART will be used for LA	10 days	10/27/11	11/09/11	0%			D Taszarek
1329	Document any needed changes	3 days	11/10/11	11/14/11	0%			D Taszarek
1330	Program changes in QA	6 days	11/14/11	11/21/11	0%			D Taszarek
1331	IT QA testing	6 days	11/21/11	11/28/11	0%			D Taszarek
1332	UAT QA testing	5 days	11/28/11	12/02/11	0%			D Taszarek
1333	Receive sign-off on testing	4 days	12/05/11	12/08/11	0%			D Taszarek
1334	Promote to production	1 day	12/09/11	12/09/11	0%			D Taszarek
1335	Clinical Appeals	82 days	10/27/11	02/21/12	0%			
1336	Determine if the existing third-party Maricopa app is being used for LA	12 days	10/27/11	11/11/11	0%			D Taszarek
1337	Support Team with getting it set up for LA	70 days	11/14/11	02/21/12	0%			D Taszarek
1338	Encounter Error processing	27 days	10/27/11	12/02/11	0%			
1339	Determine what process will be used for encounter errors	12 days	10/27/11	11/11/11	0%			D Taszarek
1340	Determine if eSolutions will have a role in getting a process initiated	15 days	11/14/11	12/02/11	0%			D Taszarek
1341	Historical Data Browser	78 days	10/27/11	02/15/12	0%			
1342	Determine if Historical Browser is needed	7 days	10/27/11	11/04/11	0%			D Taszarek
1343	Get sample data dump from State	1 day	11/07/11	11/07/11	0%			D Taszarek
1344	Load & Analyze sample data	4 days	11/08/11	11/11/11	0%			D Taszarek
1345	Document front-end requirements and get sign-off	6 days	11/14/11	11/21/11	0%			D Taszarek
1346	Program changes in QA	21 days	11/21/11	12/19/11	0%			D Taszarek

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1347	IT QA testing	8 days	01/20/12	01/31/12	0%	1346		D Taszarek
1348	UAT QA testing	7 days	02/01/12	02/09/12	0%	1347		D Taszarek
1349	Receive sign-off on testing	1 day	02/10/12	02/10/12	0%	1348		D Taszarek
1350	Promote to production	1 day	02/15/12	02/15/12	0%			D Taszarek
1351	Provider Imaging	48 days	12/12/11	02/17/12	0%			
1352	Determine if document imaging will be done onsite in LA	7 days	12/12/11	12/20/11	0%	454		Network
1353	If scanning in LA, purchase scanning equipment	1 day	12/12/11	12/12/11	0%	454		Network
1354	Determine if Kofax requires modifications for LA documents	4 days	12/12/11	12/15/11	0%	454		Network
1355	Document LA modifications and get sign-off	6 days	12/16/11	12/27/11	0%	1354		D Taszarek
1356	Program changes in QA	21 days	12/28/11	01/25/12	0%	1355		D Taszarek
1357	IT QA testing	8 days	01/26/12	02/06/12	0%	1356		D Taszarek
1358	UAT QA testing	7 days	02/07/12	02/15/12	0%	1357		D Taszarek
1359	Receive sign-off on testing	1 day	02/16/12	02/16/12	0%	1358		D Taszarek
1360	Promote to production	1 day	02/17/12	02/17/12	0%	1359		D Taszarek
1361	Reporting	155.08 days	11/28/11	07/04/12	0%			A Livingston,P Mayer
1362	Cognos Reporting	61 days	11/28/11	02/22/12	0%			A Livingston
1363	Confirm Reports in Scope	1 day	11/28/11	11/28/11	0%			
1364	Claim Audit	1 day	11/28/11	11/28/11	0%			A Livingston[50%],Account Executive[50%]
1365	Tracking Revenues and Expenditures by Funding Source	1 day	11/28/11	11/28/11	0%			A Livingston[50%],Account Executive[50%]

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1366	Monitoring Contractual Performance and Operations	1 day	11/28/11	11/28/11	0%			A Livingston[50%] ,Account Executive[50%]
1367	Early Warning System	1 day	11/28/11	11/28/11	0%			A Livingston[50%] ,Account Executive[50%]
1368	Provider Profile Dashboard	1 day	11/28/11	11/28/11	0%			Account Executive[50%] ,A Livingston[50%]
1369	Inpatient Scorecard	1 day	11/28/11	11/28/11	0%			Account Executive[50%] ,A Livingston[50%]
1370	Analysis & Requirements	33 days	11/28/11	01/13/12	0%			
1371	Business Requirements Documents	33 days	11/28/11	01/13/12	0%			
1372	Identify End user Security Requirements	1 day	11/28/11	11/28/11	0%			BI Architect,Business Analyst,Cognos Admin,Business Owner,Data Modeler

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1373	Identify Presentation (Portal) requirements	1 day	11/29/11	11/29/11	0%	1372		BI Architect, Business Analyst, Cognos Admin, Business Owner, Data Modeler
1374	Identify Report Delivery Requirements	1 day	11/30/11	11/30/11	0%	1373		BI Architect, Business Analyst, Cognos Admin, Business Owner, Data Modeler
1375	Create Business Requirements Documentation	30 days	12/01/11	01/13/12	0%	1374		Business Analyst
1376	Business Intelligence Architecture	15 days	01/16/12	02/03/12	0%			
1377	Design and Develop Business Intelligence Architecture	15 days	01/16/12	02/03/12	0%	1375		BI Architect
1378	Physical Modeling	13 days	02/06/12	02/22/12	0%			
1379	Create Data Flow and/or Data Model	5 days	02/06/12	02/10/12	0%	1377		Data Modeler
1380	Execute DDL in DEV	1 day	02/13/12	02/13/12	0%	1379		Data Modeler
1381	Create Mapping Specifications	7 days	02/14/12	02/22/12	0%	1380		Business Analyst
1382	Cognos Framework	59.08 days	02/23/12	05/16/12	0%			
1383	Create ETL	42 days	02/23/12	04/20/12	0%			
1384	Perform programming	5 days	02/23/12	02/29/12	0%	1381		Programmer
1385	Unit Test	3 days	03/01/12	03/05/12	0%	1384		Programmer
1386	Cognos Folder and Security setup	1 day	03/06/12	03/06/12	0%	1385		Programmer, Cognos Admin

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1387	Create Metadata in Framework Manager	16 days	03/07/12	03/28/12	0%	1386		
1388	Create Framework Manager Model	5 days	03/29/12	04/04/12	0%	1387		Data Modeler
1389	Test Metadata	3 days	04/05/12	04/09/12	0%	1388		Data Modeler
1390	Create Framework Manager package/s	5 days	04/10/12	04/16/12	0%	1389		Data Modeler
1391	Unit Test Framework Manager package/s	2 days	04/17/12	04/18/12	0%	1390		Data Modeler
1392	Move Package to QA	1 day	04/19/12	04/19/12	0%	1391		Cognos Admin
1393	Performance Tuning of Metadata package	1 day	04/20/12	04/20/12	0%	1392		BI Architect,Data Modeler,Programmer,Database Administrator,Cognos Admin
1394	Quality Assurance/Testing	8.58 days	04/23/12	05/03/12	0%			
1395	Create Test Scenarios	2 days	04/23/12	04/24/12	0%	1393		Business Analyst
1396	Implement in QA Environment	0.08 days	04/25/12	04/25/12	0%	1395		Business Analyst,BI Architect,Cognos Admin,Data Modeler,Database Administrator,Programmer
1397	Perform Test	5 days	04/25/12	05/02/12	0%	1396		Business Analyst
1398	Review Test Results with Developer	0.5 days	05/02/12	05/02/12	0%	1397		Business Analyst,Programmer

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1399	Complete Test documentation	1 day	05/02/12	05/03/12	0%	1398		Business Analyst
1400	User Acceptance Test	6.5 days	05/03/12	05/14/12	0%			
1401	Implement in Stress environment	1 day	05/03/12	05/04/12	0%	1399		Business Analyst,BI Architect,Cognos Admin,Data Modeler,Database Administrator,Programmer
1402	Identify business users and criteria	2 days	05/04/12	05/08/12	0%	1401		Business Analyst,Business Owner
1403	Document test scenarios	0.5 days	05/08/12	05/09/12	0%	1402		Business Analyst,Business Owner
1404	ETL testing	3 days	05/09/12	05/14/12	0%			
1405	Perform test	3 days	05/09/12	05/14/12	0%	1403		Business Analyst,Business Owner
1406	Package testing	2 days	05/14/12	05/16/12	0%			
1407	Move Packages to QA	1 day	05/14/12	05/15/12	0%	1405		Cognos Admin,Data Modeler
1408	Perform test	1 day	05/15/12	05/16/12	0%	1407		
1409	Cognos Reports	35 days	05/16/12	07/04/12	0%			
1410	Development	20 days	05/16/12	06/13/12	0%			
1411	Coding	10 days	05/16/12	05/30/12	0%	1408		Programmer
1412	Creation of technical requirements	5 days	05/30/12	06/06/12	0%	1411		Programmer
1413	Unit Testing	5 days	06/06/12	06/13/12	0%	1412		Programmer
1414	Validation	14 days	06/13/12	07/03/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1415	Creating Test Plan/Scripts	3 days	06/13/12	06/18/12	0%	1413		Business Analyst
1416	QA Testing	5 days	06/18/12	06/25/12	0%	1415		Business Analyst
1417	UAT Testing	5 days	06/25/12	07/02/12	0%	1416		Business Owner
1418	UAT Approval	1 day	07/02/12	07/03/12	0%	1417		Business Owner
1419	Implementation	1 day	07/03/12	07/04/12	0%			
1420	Schedule Reports for Internal & External Users	1 day	07/03/12	07/04/12	0%	1418		Business Analyst
1421	Document test scenarios	40 days	11/28/11	01/24/12	0%			P Mayer
1422	ETL testing	40 days	11/28/11	01/24/12	0%			
1423	Perform test	40 days	11/28/11	01/24/12	0%			
1424	QM Reviews	40 days	11/28/11	01/24/12	0%			
1425	SAMHSA Core Reviews (SAPT & CMHS Block Grants)	40 days	11/28/11	01/24/12	0%			
1426	G&A	40 days	11/28/11	01/24/12	0%			
1427	Network Reporting	40 days	11/28/11	01/24/12	0%			P Mayer
1428	Quarterly System of Care	40 days	11/28/11	01/24/12	0%			
1429	Quarterly Network Status Reports	40 days	11/28/11	01/24/12	0%			
1430	Annual Network Inventory	40 days	11/28/11	01/24/12	0%			
1431	Annual Provider Sufficiency Assessment	40 days	11/28/11	01/24/12	0%			
1432	Financial Reporting	40 days	11/28/11	01/24/12	0%			P Mayer
1433	Managed Care Days and Payments	40 days	11/28/11	01/24/12	0%			
1434	Early Warning System Report	40 days	11/28/11	01/24/12	0%			
1435	Schedule Reports for Internal & External Users	10 days	11/28/11	12/09/11	0%			
1436	Clinical Advisor	106 days	10/10/11	03/07/12	0%			M Hall, M Cheek
1437	Framework/Security	47 days	11/14/11	01/19/12	0%			
1438	Business Requirements	10 days	11/14/11	11/25/11	0%			Business Analyst
1439	Detailed Design	5 days	11/28/11	12/02/11	0%	1438		Programmer Analyst 1

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1440	Development/Programming	5 days	11/28/11	12/02/11	0%	1438		Programmer Analyst 1
1441	QA/UAT	2 days	12/05/11	12/06/11	0%	1440		Quality Assurance
1442	Implementation	30 days	12/07/11	01/19/12	0%	1441		M Cheek
1443	Facilities	18 days	11/14/11	12/07/11	0%			
1444	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1445	Detailed Design	5 days	11/21/11	11/25/11	0%	1444		Programmer Analyst 1
1446	Development/Programming	5 days	11/21/11	11/25/11	0%	1444		Programmer Analyst 1
1447	QA/UAT	3 days	11/28/11	11/30/11	0%	1446		Quality Assurance
1448	Implementation	5 days	12/01/11	12/07/11	0%	1447		M Cheek
1449	Providers	50 days	11/14/11	01/24/12	0%			
1450	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1451	Detailed Design	5 days	11/21/11	11/25/11	0%	1450		Programmer Analyst 1
1452	Development/Programming	10 days	11/21/11	12/02/11	0%	1450		Programmer Analyst 1
1453	QA/UAT	5 days	12/05/11	12/09/11	0%	1452		Quality Assurance
1454	Develop Training Module Materials	3 days	01/05/12	01/09/12	0%			Training
1455	Implementation	30 days	12/12/11	01/24/12	0%	1453		M Cheek
1456	Staffing	39 days	11/14/11	01/09/12	0%			
1457	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1458	Detailed Design	2 days	11/21/11	11/22/11	0%	1457		Programmer Analyst 1
1459	Development/Programming	2 days	11/21/11	11/22/11	0%	1457		Programmer Analyst 1
1460	QA/UAT	2 days	11/23/11	11/24/11	0%	1459		Quality Assurance

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1461	Develop Training Module Materials	3 days	01/05/12	01/09/12	0%			Training
1462	Implementation	5 days	11/25/11	12/01/11	0%	1460		M Cheek
1463	Recipients/COB data	41 days	11/14/11	01/11/12	0%			
1464	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1465	Detailed Design	4 days	11/21/11	11/24/11	0%	1464		Programmer Analyst 2
1466	Development/Programming	5 days	11/21/11	11/25/11	0%	1464		Programmer Analyst 2
1467	QA/UAT	5 days	11/28/11	12/02/11	0%	1466		Quality Assurance
1468	Develop Training Module Materials	5 days	01/05/12	01/11/12	0%			Training
1469	Implementation	20 days	12/05/11	01/03/12	0%	1467		M Cheek
1470	Referrals	39 days	11/14/11	01/09/12	0%			
1471	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1472	Detailed Design	5 days	11/21/11	11/25/11	0%	1471		Programmer Analyst 2
1473	Development/Programming	5 days	11/21/11	11/25/11	0%	1471		Programmer Analyst 2
1474	QA/UAT	5 days	01/02/12	01/06/12	0%	1473		Quality Assurance
1475	Develop Training Module Materials	2 days	01/05/12	01/06/12	0%			Training
1476	Implementation	1 day	01/09/12	01/09/12	0%	1474		M Cheek
1477	Intakes/Enrollments/Closures	51 days	11/14/11	01/25/12	0%			
1478	Business Requirements	20 days	11/14/11	12/09/11	0%			Business Analyst
1479	Detailed Design	10 days	12/12/11	12/27/11	0%	1478		Programmer Analyst 2
1480	Development/Programming	20 days	12/12/11	01/10/12	0%	1478		Programmer Analyst 2
1481	QA/UAT	10 days	01/11/12	01/24/12	0%	1480		Quality Assurance
1482	Develop Training Module Materials	5 days	01/05/12	01/11/12	0%			Training
1483	Implementation	1 day	01/25/12	01/25/12	0%	1481		M Cheek

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1484	Scheduling	41 days	11/14/11	01/11/12	0%			
1485	Business Requirements	10 days	11/14/11	11/25/11	0%			Business Analyst
1486	Detailed Design	5 days	11/28/11	12/02/11	0%	1485		Programmer Analyst 2
1487	Development/Programming	20 days	11/28/11	12/27/11	0%	1485		Programmer Analyst 2
1488	QA/UAT	10 days	12/28/11	01/10/12	0%	1487		Quality Assurance
1489	Develop Training Module Materials	5 days	01/05/12	01/11/12	0%			Training
1490	Implementation	1 day	01/11/12	01/11/12	0%	1488		M Cheek
1491	Progress Notes Incl. CM/BHMP/RN	46 days	11/14/11	01/18/12	0%			
1492	Business Requirements	20 days	11/14/11	12/09/11	0%			Business Analyst
1493	Detailed Design	10 days	12/12/11	12/27/11	0%	1492		Programmer Analyst 1
1494	Development/Programming	10 days	12/12/11	12/27/11	0%	1492		Programmer Analyst 1
1495	QA/UAT	10 days	12/28/11	01/10/12	0%	1494		Quality Assurance
1496	Develop Training Module Materials	10 days	01/05/12	01/18/12	0%			Training
1497	Implementation	2 days	01/11/12	01/12/12	0%	1495		M Cheek
1498	Clinical Documentation Incl. Auths/Crisis/Hospital	38 days	11/14/11	01/06/12	0%			
1499	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1500	Detailed Design	3 days	11/21/11	11/23/11	0%	1499		Programmer Analyst 1
1501	Development/Programming	5 days	11/21/11	11/25/11	0%	1499		Programmer Analyst 1
1502	QA/UAT	2 days	11/28/11	11/29/11	0%	1501		Quality Assurance
1503	Develop Training Module Materials	2 days	01/05/12	01/06/12	0%			Training
1504	Implementation	1 day	11/30/11	11/30/11	0%	1502		M Cheek
1505	Medicaid Billing	81 days	11/14/11	03/07/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1506	Business Requirements	40 days	11/14/11	01/10/12	0%			Business Analyst
1507	Detailed Design	10 days	01/11/12	01/24/12	0%	1506		Programmer Analyst 2
1508	Development/Programming	20 days	01/11/12	02/07/12	0%	1506		Programmer Analyst 2
1509	QA/UAT	20 days	02/08/12	03/06/12	0%	1508		Quality Assurance
1510	Develop Training Module Materials	5 days	01/05/12	01/11/12	0%			Training
1511	Implementation	1 day	03/07/12	03/07/12	0%	1509		M Cheek
1512	Clinical Advisor Reporting	41 days	11/14/11	01/11/12	0%			
1513	Business Requirements	10 days	11/14/11	11/25/11	0%			Business Analyst
1514	Detailed Design	10 days	11/28/11	12/09/11	0%	1513		Programmer Analyst 2
1515	Development/Programming	20 days	11/28/11	12/27/11	0%	1513		Programmer Analyst 2
1516	QA/UAT	10 days	12/28/11	01/10/12	0%	1515		Quality Assurance
1517	Develop Training Module Materials	2 days	01/05/12	01/06/12	0%			Training
1518	Implementation	1 day	01/11/12	01/11/12	0%	1516		M Cheek
1519	Medications/Allergies/Prescriptions	38 days	11/14/11	01/06/12	0%			
1520	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1521	Detailed Design	2 days	11/21/11	11/22/11	0%	1520		Programmer Analyst 1
1522	Development/Programming	3 days	11/21/11	11/23/11	0%	1520		Programmer Analyst 1
1523	QA/UAT	2 days	11/24/11	11/25/11	0%	1522		Quality Assurance
1524	Develop Training Module Materials	1 day	01/05/12	01/05/12	0%			Training
1525	Implementation	1 day	01/06/12	01/06/12	0%			M Cheek
1526	Lab Orders	41 days	11/14/11	01/11/12	0%			
1527	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1528	Detailed Design	3 days	11/21/11	11/23/11	0%	1527		Programmer Analyst 1
1529	Development/Programming	3 days	11/21/11	11/23/11	0%	1527		Programmer Analyst 1
1530	QA/UAT	5 days	11/24/11	11/30/11	0%	1529		Quality Assurance
1531	Develop Training Module Materials	5 days	01/05/12	01/11/12	0%			Training
1532	Implementation	1 day	12/01/11	12/01/11	0%	1530		M Cheek
1533	TPL Billing	61 days	11/14/11	02/08/12	0%			
1534	Business Requirements	30 days	11/14/11	12/27/11	0%			Business Analyst
1535	Detailed Design	20 days	12/28/11	01/24/12	0%	1534		Programmer Analyst 2
1536	Development/Programming	20 days	12/28/11	01/24/12	0%	1534		Programmer Analyst 2
1537	QA/UAT	10 days	01/25/12	02/07/12	0%	1536		Quality Assurance
1538	Develop Training Module Materials	1 day	01/05/12	01/05/12	0%			Training
1539	Implementation	1 day	02/08/12	02/08/12	0%	1537		M Cheek
1540	Document Scanning	37 days	11/14/11	01/05/12	0%			
1541	Business Requirements	5 days	11/14/11	11/18/11	0%			Business Analyst
1542	Detailed Design	5 days	11/21/11	11/25/11	0%	1541		Programmer Analyst 1
1543	Development/Programming	5 days	11/21/11	11/25/11	0%	1541		Programmer Analyst 1
1544	QA/UAT	2 days	11/28/11	11/29/11	0%	1543		Quality Assurance
1545	Develop Training Module Materials	1 day	01/05/12	01/05/12	0%			Training
1546	Implementation	1 day	11/30/11	11/30/11	0%	1544		M Cheek
1547	Database Services	75 days	10/10/11	01/24/12	0%			
1548	Clinical Advisor Database Environment	68 days	10/10/11	01/13/12	0%			
1549	Development Environment	40 days	10/10/11	12/02/11	0%			
1550	Obtain primary SQL server	25 days	10/10/11	11/11/11	0%			IT OPS
1551	Setup primary SQL server	5 days	11/14/11	11/18/11	0%	1550		IT OPS

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1552	Test primary SQL server setup	3 days	11/21/11	11/23/11	0%	1551		Data Base Services
1553	Load data to primary SQL server	3 days	11/21/11	11/23/11	0%			Data Base Services
1554	Test primary SQL server data load	10 days	11/21/11	12/02/11	0%			Data Base Services
1555	QA Environment	45 days	10/10/11	12/09/11	0%			
1556	Obtain primary SQL server	25 days	10/10/11	11/11/11	0%			IT OPS
1557	Setup primary SQL server	8 days	11/21/11	11/30/11	0%			IT OPS
1558	Test primary SQL server setup	2 days	12/01/11	12/02/11	0%	1557		Data Base Services
1559	Load data to primary SQL server	5 days	12/05/11	12/09/11	0%			Data Base Services
1560	Test primary SQL server data load	5 days	12/05/11	12/09/11	0%			Data Base Services
1561	Production Environment	68 days	10/10/11	01/13/12	0%			
1562	Obtain primary SQL server	25 days	10/10/11	11/11/11	0%			IT OPS
1563	Setup primary SQL server	8 days	11/21/11	11/30/11	0%			IT OPS
1564	Test primary SQL server setup	5 days	12/01/11	12/07/11	0%	1563		Data Base Services
1565	Load data to primary SQL server	9 days	01/03/12	01/13/12	0%			Data Base Services
1566	Test primary SQL server data load	5 days	01/09/12	01/13/12	0%			Data Base Services
1567	LA Data Mart Services	40 days	11/28/11	01/24/12	0%			
1568	Dev environment: Obtain primary SQL server	40 days	11/28/11	01/24/12	0%			Data Base Services
1569	Dev environment: Setup primary SQL server	40 days	11/28/11	01/24/12	0%			Data Base Services
1570	Dev environment: Test primary SQL server setup	40 days	11/28/11	01/24/12	0%			Data Base Services
1571	Determine which data are needed from what sources	40 days	11/28/11	01/24/12	0%			P Mayer
1572	Design extract scripts	40 days	11/28/11	01/24/12	0%			P Mayer

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1573	Set up jobs for extracts	40 days	11/28/11	01/24/12	0%			Data Base Services
1574	Dev environment: Load data to primary SQL server	40 days	11/28/11	01/24/12	0%			Data Base Services
1575	Dev environment: Test primary SQL server data load	40 days	11/28/11	01/24/12	0%			Data Base Services
1576	Determine ETL needs	40 days	11/28/11	01/24/12	0%			
1577	Design ETL scripts	40 days	11/28/11	01/24/12	0%			
1578	Set up jobs for ETL scripts, execute	40 days	11/28/11	01/24/12	0%			Data Base Services
1579	QA environment: Obtain primary SQL server	40 days	11/28/11	01/24/12	0%			
1580	QA environment: Setup primary SQL server	40 days	11/28/11	01/24/12	0%			
1581	QA environment: Test primary SQL server setup	40 days	11/28/11	01/24/12	0%			
1582	Copy DEV extract jobs to QA	40 days	11/28/11	01/24/12	0%			Data Base Services
1583	QA environment: Load data to primary SQL server	40 days	11/28/11	01/24/12	0%			
1584	QA environment: Test primary SQL server data load	40 days	11/28/11	01/24/12	0%			
1585	Copy ETL jobs to QA from DEV, execute	40 days	11/28/11	01/24/12	0%			Data Base Services
1586	Prod environment: Obtain primary SQL server	40 days	11/28/11	01/24/12	0%			
1587	Prod environment: Setup primary SQL server	40 days	11/28/11	01/24/12	0%			
1588	Prod environment: Test primary SQL server setup	40 days	11/28/11	01/24/12	0%			
1589	Copy QA extract jobs to Prod	40 days	11/28/11	01/24/12	0%			Data Base Services
1590	Prod environment: Load data to primary SQL server	40 days	11/28/11	01/24/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1591	Prod environment: Test primary SQL server data load	40 days	11/28/11	01/24/12	0%			
1592	Copy ETL jobs to Prod from QA, execute	40 days	11/28/11	01/24/12	0%			
1593	External Interfaces (including Children's Medicaid, Children's State Funded, JJ, DOE, Adult Medicaid, Prism)	37 days	11/14/11	01/05/12	0%			
1594	Business Requirements	10 days	11/14/11	11/25/11	0%			Business Analyst
1595	Detailed Design	5 days	11/28/11	12/02/11	0%	1594		Programmer Analyst 2
1596	Development/Programming	10 days	11/28/11	12/09/11	0%	1594		Programmer Analyst 2
1597	QA/UAT	5 days	12/12/11	12/16/11	0%	1596		Quality Assurance
1598	Develop Training Module Materials	1 day	01/05/12	01/05/12	0%			Training
1599	Implementation	1 day	12/19/11	12/19/11	0%	1597		M Cheek
1600	CSI Licensing	1 day	12/01/11	12/01/11	0%			
1601	Install license on Louisiana Prod Servers	1 day	12/01/11	12/01/11	0%			M Cheek
1602	Develop CANS, LOCUS, ASAM Interface	53 days	11/01/11	01/16/12	0%			
1603	Determine location of CANS, LOCUS, ASAM data input / storage (IP or CA)	53 days	11/01/11	01/16/12	0%			Quality Improvement
1604	Business Requirements	15 days	11/14/11	12/02/11	0%			Business Analyst
1605	Detailed Design	10 days	12/05/11	12/16/11	0%	1604		Programmer Analyst 2
1606	Development/Programming	10 days	12/05/11	12/16/11	0%	1604		Programmer Analyst 2
1607	QA/UAT	5 days	12/19/11	12/27/11	0%	1606		Quality Assurance
1608	Develop Training Module Materials	5 days	01/05/12	01/11/12	0%			Training
1609	Implementation	1 day	12/28/11	12/28/11	0%	1607		M Cheek
1610	Readiness Review	10 days	02/15/12	02/28/12	0%			Implementation Team
1611	Update Readiness Checklist to Support LA Implementation	10 days	02/15/12	02/28/12	0%			

Task #	Task Description	Duration	Start Date	Finish Date	% Complete	Pred	Notes	Resource Name
1612	Meet with all Project Teams to Verify Readiness	10 days	02/15/12	02/28/12	0%			
1613	Obtain Appropriate Sign-off of Readiness from Management	10 days	02/15/12	02/28/12	0%			
1614	Go-Live Support	20 days	01/18/12	02/14/12	0%			Implementation Team
1615	Determine Pre Go-Live Support Needs	10 days	01/18/12	01/31/12	0%			
1616	Identify Individuals Providing Go-Live Support	5 days	02/01/12	02/07/12	0%	1615		
1617	Verify Appropriate Communication has been Provided for all Supporting Individuals & Teams	5 days	02/08/12	02/14/12	0%	1616		
1618	Post Go-Live Support	30 days	03/05/12	04/13/12	0%			Implementation Team
1619	Follow-up on Outstanding Items from Go-Live	30 days	03/05/12	04/13/12	0%			
1620	Project Closing Activities	6 days	04/02/12	04/09/12	0%			Implementation Team
1621	Conduct Lessons Learned Meeting	1 day	04/02/12	04/02/12	0%			
1622	Store all Project Material in Designated Folder	5 days	04/03/12	04/09/12	0%	1621		