



COORDINATED  
SYSTEM OF CARE

**Project Status Report for July 25, 2013 Governance Board Meeting**  
Prepared July 19, 2013

**CSoC Enrollment**

<b>Act 1225 Region</b>	<b>7/13/12</b>	<b>10/11/12</b>	<b>1/17/13</b>	<b>4/12/13</b>	<b>7/12/13</b>
2 (Capital area)	96	122	136	154	171
1 (Jefferson Parish/Greater New Orleans area)*	26	61	122	181	204
7 (Alexandria area)	59	74	96	112	109
8 (Shreveport area)	147	156	159	184	218
9 (Monroe area)	99	162	190	200	239
<b>TOTAL</b>	<b>427</b>	<b>575</b>	<b>703</b>	<b>831</b>	<b>941</b>

\* Expansion to include Orleans, Plaquemines and St. Bernard parishes began on 10/22/12

**Outreach**

Magellan Health Services is partnering with DCFS program and field staff to offer statewide education to Child Welfare staff on LBHP processes, tools and system access.

The Office of Juvenile Justice (OJJ) continues to provide guidance in helping regional managers and probation officers learn how to properly identify CSoC eligible youth. OJJ and Magellan Health Services have begun visits to the regional offices to assess current processes and to support additional understanding about CSoC and the LBHP. In conjunction with the latter, Magellan Health Services and OJJ will partner to provide further training to the regional offices in areas of need.

To support enrollment and statewide implementation from OBH clinics during the past quarter the CSoC Director and Family Lead participated in a teleconference with the administration from the regions/LGEs.

Representatives from the State agencies and Magellan have developed a customized training approach for the Juvenile Judges related to CSoC and LBHP and will begin presenting to courts in the month of August.

**Wraparound Agency (WAA) update**

The Wraparound Agencies are continuing to support the implementation of CSoC in their respective regions through a variety of strategies such as meetings with providers, schools, and agencies to identify children/youth that may be eligible for CSoC and participating in required OBH-sponsored trainings by the University of Maryland to support skill development and fidelity.

Magellan has continued to work with the WAAs to ensure all documentation is submitted within the required timelines to support the eligibility of each child/youth enrolled in CSoC.

### **Family Support Organization update**

The OBH and Magellan transition team continues to meet with Ekhaya leadership on a weekly basis, for proactive planning and to work through challenges. Based on its first quarter of operations as the Statewide FSO, Ekhaya is now focused on three important priorities: staff training and retention, maximizing service delivery, and fiscal sustainability. Ekhaya is engaging leaders at Magellan and OBH, as well as SCC members, to create and implement strategies for ensuring that every CSoC youth and family is offered FSO services, and that staff are in place and prepared to deliver appropriate quality and levels of service.

### **Technical Assistance and Training**

The OBH State CSoC team continues to work with the University of Maryland Institute for Innovation and Implementation to ensure that staff in the Wraparound Agencies and the Statewide Family Support Organization receives the necessary training and support to effectively implement wraparound. All five of the Wraparound Agencies have completed the intensive Intermediate training. This two day training is based on identifying and addressing the specific needs identified by the WAA staff in their respective regions. The Parent Support & Training Specialists and Youth Support & Training Specialists from the Statewide Family Support Organization also participated in two three-day training sessions provided by the University of Maryland in support of their roles as peer supports to enrolled youth and families. Additional trainings for the FSO and Wraparound Agencies are scheduled through December 2013.

The State and Magellan CSoC Teams continue to host Technical Assistance calls for all initial regions. CSoC staff continues to make frequent visits to each region to provide support, training, technical assistance and conduct onsite reviews.

### **CSoC Finance and Audit Committee**

The Finance and Audit has not met since the last Governance Board meeting.

### **CSoC Quality Assurance (QA) Committee**

The QA Committee met on July 8<sup>th</sup> and introduced the new Committee chairperson, Michael Comeaux. The Committee reviewed the Quality Measures data reports as part of Waiver compliance. A follow up meeting has been scheduled to review the remaining reports. During the July meeting the Committee also reviewed the first set of data reports submitted to OBH by Magellan in response to the four priority areas identified by the QA Committee.

At the July 8<sup>th</sup> QA Committee meeting Donna Nola-Ganey (Magellan's DOE Liaison) presented an update on school-related data collection efforts including planned data collection processes. Work continues with the University of Washington Wraparound Evaluation and Research Team (WERT). The WERT is now developing their Institutional Review Board proposal which will help inform timelines for the study. The QA Committee is working on developing a list of contacts

from each agency that will be identified to work with the WERT on sharing agency level administrative data. The WERT team will soon be contacting these people for one-on-one conversations about the next steps for sharing data.

### **Statewide Coordinating Council**

The Statewide Coordinating Council continues to meet approximately every 6 weeks to stay connected to the work of the Statewide FSO, and to more closely support overall CSoC efforts. Meetings held in May and June focused on getting a thorough understanding of barriers faced by the Statewide FSO in its efforts to engage as many youth and families enrolled in CSoC as possible. Additionally, the SCC plans to begin working with the Statewide FSO and CSoC staff to prepare to engage and serve youth and families who are involved with OCDD. The SCC has been engaged in the CSoC statewide implementation efforts, including SCC members from non-implementing regions attending the informational forums hosted in each of their regions. It continues to be an SCC priority to formalize its own structure with bylaws and to fill vacant or “inactive” positions. As the SCC supports the ongoing efforts for statewide implementation, attention will also be given to re-launching or re-energizing the Community Teams in the current implementing regions.

### **CSoC Statewide Implementation**

To introduce CSoC statewide implementation to the 4 non-implementing regions (Covington, Thibodaux, Lafayette and Lake Charles), OBH and Magellan staff conducted a conference call and two forums in each region. The goal of the forums was to re-engage community members who were a part of the original community teams in those regions and to outreach to new community members. Regions were encouraged to convene or reconvene their community teams, and to begin preparation for implementation. OBH and Magellan will conduct readiness reviews in each region and provide individualized training and technical assistance to support each region. The CSoC team now maintains an email database for each region, and, in July, will begin periodically sending links to a CSoC Statewide Implementation web portal that includes sample documents and resources that might be helpful to regions preparing for implementation.