

**Coordinated System of Care
Statewide Governance Board Meeting
April 25, 2013
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70802
Minutes**

The meeting was called to order by Dr. Mary Livers.

Board members present:

Sherri Houin
Mary Livers
Stephen Osborn
Courtney Phillips
Shari Rich
Suzy Sonnier
Mark Thomas

Board members absent:

Anne Cassity

Jody requested that the agenda be amended to allow for election of the Youth Representative and introduction of the Youth Apprentice as the first item. Suzy Sonnier moved to amend the agenda and Shari Rich seconded. A vote was taken with Sherri Houin, Mary Livers, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Action Item: Youth Representative/Apprentice

Connie Goodson introduced the proposed Youth Representative, Ms. Krystal Schexnayder. Ms. Schexnayder shared her reasons for interest in serving on the Governance Board. Suzy Sonnier moved that Ms. Schexnayder be elected as the Youth Representative to the CSoc Governance Board. Mark Thomas seconded. A vote was taken with Sherri Houin, Mary Livers, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Connie Goodson introduced the youth apprentice member, Ms. Allegra DuPree. Ms. DuPree shared why she was interested in serving as the Youth Apprentice to the Board. No vote was taken as the role of Apprentice is not an elected position on the Board.

Approval of Minutes

The Board reviewed the minutes from the prior meeting. Shari Rich moved to approve the minutes from the previous meeting. Sherri Houin seconded. A vote was taken with Sherri Houin, Mary Livers, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Committee Reports

Finance and Audit Committee: Jody Levison-Johnson reported on behalf of DHH Undersecretary Jerry Phillips. The Finance and Audit Committee met in March. The committee finalized the language in the MOU. The only outstanding item is the final dollar amounts, which must be determined at the Secretary level. The MOU was distributed to committee members and the Secretaries on April 8, 2013 for finalization.

Quality Assurance Committee (QAC): Report was given by Jody Levison-Johnson on behalf of the committee. The QAC is working to secure a new chairperson as Karen Stubbs has left the Office of Juvenile Justice. OBH and the Committee thank Karen for her hard work launching this committee.

The QAC met in January. During this meeting Dr. Eric Bruns (University of Washington Wraparound Evaluation and Research Team or WERT) presented on the proposed approach for evaluating the CSoC efforts in Louisiana. In addition, several calls have been held between the CSoC State Team, Magellan and WERT representatives to clarify data requirements and availability for the evaluation activities.

The committee has not met since January as data reports from Magellan were not available for review. Reports were due to OBH on April 15, 2013. Jody reported that reports had been received earlier this week. As soon as this information is reviewed and a new Committee Chair is elected, a committee meeting will be scheduled. Future meetings will be scheduled in advance of the Governance Board meetings to allow the QAC to review Magellan data reports prior to each meeting and share information of interest.

Public Comment:

None

Suzy Sonnier moved to accept the committee reports. Shari Rich seconded. A vote was taken with Sherri Houin, Mary Livers, Courtney Phillips, Shari Rich, Suzy Sonnier, and Mark Thomas voting “yes.” There were no votes in opposition and the motion passed unanimously.

New Business

Magellan Presentation: Magellan staff Donna Herren (Director of CSoC) and Shannon Ost (Network Administrator) presented. Demographic information on referrals and enrollments was provided including race, gender, age, referral source, and clinical presentation/diagnosis. The top three services authorized for CSoC members are: Parent Support and Training, Youth Support and Training, and Home and Community Based services. (Note information presented by Magellan contains only Jefferson Parish and not the additional three parishes in Region 1 due to pending status of the amendment to include these parishes).

Shannon Ost shared information about the specialized CSoC services of the Provider Network by region. For additional information, please see Magellan PowerPoint presentation posted at: http://www.csoc.la.gov/assets/csoc/Documents/GovernanceBoard/April2013/CSoC_Magellan_PPT_042513.pdf

Members of the Board requested that Magellan’s future presentations: provide trended information from prior presentations, include the number of children/youth referred to CSoC and the number enrolled, offer explanation for the gaps between these numbers including reasons children/youth did not enroll, present strategies and recommendations to increase the number of enrollments, provide information on all youth discharged from CSoC including outcome data (improved functioning, placement at time of discharge, etc.) and that all information be broken down by region. Donna reported that Magellan has been outreaching to schools, parishes, and Principals to educate them about how to access services and resources.

Family Support Organization (FSO) Update and Presentation:

Darrin Harris, Executive Director of Ekhaya Youth Project, Inc., presented on progress to date. Since the last Governance Board meeting, Ekhaya has assumed the role of the statewide Family Support Organization. A transition team, led by Sheila Jordan from the State CSoC Team and comprised of team

members from both the state and Magellan and Ekhaya staff, has been meeting up to two times weekly to support these efforts. Sheila has done a fantastic job of managing this effort with support from many team members. Ekhaya was able to retain 30 of previous FSO staff, is continuing to develop relationships with WAA directors, is working on their website, and is engaging and serving 559 youth.

Public Comment:

Curtis Eberts (Wraparound Services of Northeast Louisiana), Jodie Roberts (Eckerd CenLa Wraparound Agency), and Karen Davis (NHS) shared that they have concerns related to the eligibility of children and youth as determined by the CANS and expressed pleasure at working with Ekhaya as the new FSO.

Stephanie Patrick (Advocacy Center) requested that Magellan look into the gaps in the # of enrolled CSoC youth and the # using FSO services and additional information on peer support services.

Kathy Edmonston, Governance Board Parent Apprentice and State Coordinating Council member expressed concern and inquired about the potential for the Centers for Medicare and Medicaid Services (CMS) to decline the request for expansion into the three additional parishes in Region 1.

Unfinished Business

As a follow-up to the last Governance Board Meeting, efforts have been made to better understand enrollment of young children and children with developmental disabilities and referrals from schools.

Referrals from schools: Update provided by Jody Levison-Johnson. As was reported at the previous Governance Board meeting, referrals from schools are under-represented in Magellan's data as in many cases, parents or others are encouraged by school staff to contact Magellan for CSoC screening. Magellan is exploring possible options for better capturing this information in the future. Documents to support school staff with the identifying children/youth that may be appropriate for CSoC and making referrals have been developed by the joint CSoC (State/Magellan) team.

Young Children: Update provided by Jody Levison-Johnson. CSoC allows for enrollment of children birth through age 21. With the reduction to the Early Childhood Supports and Services program, it is assumed that there will be an increase in referrals for the younger population who require the intensity of CSoC. In addition, there has been collaboration between the Office of Behavioral Health (OBH), Department of Children & Family Services (DCFS), Magellan, Tulane and LSU to ensure appropriate workforce development of Louisiana Behavioral Health Partnership (LBHP) providers to more effectively serve this population. Dr. Dick Dalton, Magellan Chief Medical Officer, has taken a leadership role with these activities.

Children with Developmental Disabilities: Update provided by Jody Levison-Johnson. Staff from Magellan and OBH have partnered with clinical leadership from the Office for Citizens with Developmental Disabilities (OCDD) to plan an outreach strategy to Pinecrest, the Local Governmental Entities (LGEs) and regions to provide education on CSoC and coordination of services between OBH and OCDD waivers.

Public Comment:

None

Action Items

Bylaws Revision: Jody Levison-Johnson re-introduced the proposed change which had been introduced at the January meeting. The proposed revision amends page 4 number 1 under Article V Meetings to reflect the minimum meetings to be held from six to four times annually.

Mark Thomas moved to approve the revision to the Bylaws. Suzy Sonnier seconded. A vote was taken with Sherri Houin, Mary Livers, Stephen Osborn, Courtney Phillips, Shari Rich, Suzy Sonnier, and Mark Thomas voting “yes.” There were no votes in opposition and the motion passed unanimously.

CSoc Quality Assurance Committee (QAC) Chair: Jody Levison-Johnson stated that DOE had been approached for a new Chair for the QAC. Stephen Osborn presented that DOE has identified Mike Comeaux to serve as Chair for the CSoc QAC pending Board approval.

A motion was made by Suzy Sonnier that Mike Comeaux serve as Chair for CSoc Quality Assurance Committee. Courtney Phillips seconded. A vote was taken with Sherri Houin, Mary Livers, Stephen Osborn, Courtney Phillips, Shari Rich, Suzy Sonnier, and Mark Thomas voting “yes.” There were no votes in opposition and the motion was approved unanimously.

Phase 2 Plan: Jody Levison-Johnson presented the following key factors that are guiding the proposed approach for statewide CSoc expansion:

1. Assurance of community investment and buy-in to the CSoc approach and intent; and
2. Development of an adequate provider network that includes an effective Wraparound Agency, and an array of services including availability of the five specialized CSoc services (Parent Support and Training, Youth Support and Training, Independent Living/Skill Building, Crisis Stabilization, and Short-term Respite).

A timetable of activities was outlined for the statewide expansion to ensure future regions build upon lessons that have been learned. Some of these activities include: collecting data from state agencies and Magellan including numbers of youth with known need in non-implementing regions, conducting recurring regional conference calls for ongoing information sharing and community engagement, completing individualized assessment of community readiness, engaging current WAAs as peer mentors and supports for new regions, etc. The plan proposes to expand to two new regions in October 2013 and in the final two regions by January 2014. This plan is dependent upon approval from CMS.

A motion was made by Sherri Houin to approve the Phase 2 plan. Mark Thomas seconded. A vote was taken with Sherri Houin, Mary Livers, Stephen Osborn, Courtney Phillips, Shari Rich, Suzy Sonnier, and Mark Thomas voting “yes.” There were no votes in opposition and the motion was approved unanimously.

Director’s Report

Jody Levison-Johnson introduced Connie Goodson who has joined the Office of Behavioral Health as the new CSoc Director. Connie relocated from Rochester, NY where she led a public-private Wraparound initiative for the child welfare, juvenile justice and mental health systems. She has extensive experience as a Wraparound supervisor and coach as well as with system of care development and implementation. Connie will provide the Director’s report at the next meeting. Courtney Phillips was also introduced as

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the Interim Deputy Secretary of DHH who has replaced Kathy Kliebert, who has assumed the role of Interim Secretary of DHH.

Jody reported updated CSoc enrollment as of April 12, 2013 with a total number of 831 youth enrolled. Both State and Magellan staff have been conducting outreach to continue increase in enrollments.

Act 1225 Region	7/13/12	10/11/12	1/17/13	4/12/13
2 (Capital area)	96	122	136	154
1 (Jefferson Parish/Greater New Orleans area)*	26	61	122	181
7 (Alexandria area)	59	74	96	112
8 (Shreveport area)	147	156	159	184
9 (Monroe area)	99	162	190	200
TOTAL	427	575	703	831

* Expansion to include Orleans, Plaquemines and St. Bernard parishes began on 10/22/12 and is included in these numbers

Jody also reported that the next Governance Board meeting will be the Annual Meeting where a new Chair and Vice Chair will be elected.

A motion was made to accept the Director's report by Shari Rich. Courtney Phillips seconded. A vote was taken with Sherri Houin, Mary Livers, Stephen Osborn, Courtney Phillips, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion was approved unanimously.

Public Comment:

None

Adjournment

A motion was made to adjourn the meeting by Suzy Sonnier. Courtney Phillips seconded. A vote was taken with Sherri Houin, Mary Livers, Stephen Osborn, Courtney Phillips, Shari Rich, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion was approved unanimously.