

**Coordinated System of Care
Statewide Governance Board Meeting
March 26, 2014
(Rescheduled from January 30, 2014 due to weather)
Iberville Building, Room 1-125 & 1-127, 627 N. fourth St., Baton Rouge, LA 70802
Minutes**

The meeting was called to order by Suzy Sonnier.

Board members present:	Board members absent:
Shari Rich	Kathy Edmonston
Suzy Sonnier	Mary Livers
Mark Thomas	Courtney Phillips
Stephen Osborn	
Frank Opelka	

Approval of Minutes

Approval of the minutes from the previous meeting was deferred as a quorum was not present.

Director's Report

Connie Goodson, presented the CSoC Director's Report containing information from the third quarter (9/13-12/13). Highlights of the report are summarized below. The full report can be found <http://www.csoc.la.gov/assets/csoc/Documents/GovernanceBoard/2014March/DirectorsReportMarch2014Draft.pdf>

- Enrollment in CSoC continues to increase, with re-allocation of 10 slots to Region 1 as they reach 240.
- A cadre of wraparound coaches are moving into role of trainer for new wraparound staff, building sustainability of work force development.
- The State and Magellan CSoC teams continue to do extensive outreach and education to a variety of stakeholders and are building relationships within the non-implemented regions.
- The State and Magellan CSoC teams created and distributed the CSoC Community Team Self-Assessment survey to all non-implementing regions, and created the WAA Selection Process Guidance which was distributed to the non-implementing regions on March 5, 2014.
- Outcomes data continue to show positive trends for CSoC youth.
- There continues to be an increase in utilization of Home and Community Based Services for CSoC youth.
- A multi-agency Barriers/Unmet Needs group was created to begin to collect, categorize and address barriers and unmet needs throughout the system.

Suzy Sonnier, Chair requested to have the vote to accept the Director's report deferred until a quorum was present.

Committee Reports

Finance and Audit Committee: Connie Goodson presented the Finance and Audit report on behalf of Undersecretary Jerry Philips and Interim Undersecretary Jeff Reynolds. The Finance & Audit committee met on December 12, 2013. The committee updated and approved the draft FY 14 LBHP/CSoC MOU. A draft of this document has been provided to the Board. Connie Goodson will advance the document to the state agency heads for their approval and signature. The committee met again on March 21, 2014

with Interim Undersecretary Jeff Reynolds. During this committee meeting, OBH staff presented to the committee information from a reporting package on LBHP/CSoC expenditures during the initial two years of the contract.

Quality Assurance Committee (QAC): Michael Comeaux, QAC Chair presented the report. The QA Committee met on January 21, 2014 with Magellan representatives to review the third quarter's seventeen Quality Measures data reports. However, several committee members were unable to attend so the committee agreed to meet again on January 24, 2014 and January 29, 2014. These meetings were cancelled due to weather. The committee met on February 18, 2014 and again on March 20, 2014. Michael Comeaux reported that the committee has agreed to meet monthly in order to adequately address their assigned responsibilities.

The committee has some concerns regarding school-related data. Michael Comeaux reported that a workgroup has been created with representatives from DOE, Magellan and the QAC committee to address this issue. The committee has also begun to receive and review the fourth quarter reports. The committee is scheduled to meet again on April 9, 2014 to review their purpose as defined in the CSOC Governance Board Bylaws.

Suzy Sonnier requested to have the vote to accept the Finance and Audit and Quality Assurance Committees' reports deferred until a quorum was present.

New Business

Family Support Organization Workgroup

Sheila Jordan, CSOC Family Lead, presented the report. During the October CSOC Governance Board meeting, a time-limited workgroup was formed to assist with a plan to ensure the sustainability of Parent Support and Training and Youth Support and Training services and present findings and recommendations at the next Governance Board meeting. The group was facilitated by CSOC Family Lead, Sheila Jordan and included Ekhyaya Staff, former FSO leaders, Governance Board and State Coordinating Council members, providers, Magellan, and OBH. Fourteen of the 21 workgroup participants were family members. The group met 5 times since November 2013. With fiscal viability as an underpinning, four challenge areas were identified: addressing and avoiding a "waitlist" (current and future), staffing with geographic dispersion, matching services with needs (adequacy), and diversity and training of staff.

- The Workgroup discussed the strengths and needs in the current provision of PST and YST and agreed that reviewing the model was an important part of any workgroup recommendation, with a focus on financial implications.
- The workgroup clarified its shared vision for PST and YST services, assembled and provided documentation for a fiscal model review. A presentation by the Family Support Organization was given to the group to ensure the "on the ground" perspective was understood.
- The review of the current fiscal model reflects continued challenges to sustainability. A team at OBH has begun to review models across the country to identify potential alternative approaches.
- The workgroup worked with the statewide Family Support Organization to create a list of strategies to address the other challenge areas, in the short term:

- Training: OBH/Magellan Family Team will begin providing Functional Behavioral Approach Training to all new FSO staff; OBH/Magellan will partner on a 3-hour monthly training for regional FSO staff.
- Waitlist: Ekhaya has established a new role of Parent Trainer to address the concerns about the waitlist. The role of the Parent Trainer is to meet with new CSoC families and offer support and education, if an assigned Family Support person is not immediately available. Ekhaya is also actively recruiting for potential staff in partnership with other local entities.
- Fiscal: It was suggested that the Board of Directors of the Statewide FSO work on a strategy to create fundraising opportunities and other mechanisms to diversity funding.
- The Workgroup reported that further research needs to be completed before it is equipped to make recommendations to the Governance Board and requested that the group continue to complete this work.

CSoC Statewide Coordinating Council

The report was presented by CSoC Family Lead, Sheila Jordan. The State Coordinating Council (SCC) was designed to give families and young people an opportunity to be meaningfully involved in Louisiana's CSoC by ensuring their capacity to actively engage on the Governance Board and various quality monitoring committees, provide technical assistance and support to regions and act as a liaison between two original design components: the local FSO/ Local Coordinating Councils (LCC) and the Governance Board.

In the 18 months since the SCC began meeting, member recruitment, engagement and retention has been a challenge. The Community Teams (which now serve the purpose of the LCCs from the original design), are the ideal group from which to recruit SCC members. The Community Teams are continuing with their development and SCC members are engaged. The SCC meeting time has been moved to the evening to make it more convenient for family participation. Three new members have been identified and will begin involvement in April.

The SCC members will focus attention on actively engaging in their regions in order to:

- increase membership and preparation to serve
- focus energy on activities that will provide information that will be helpful to the CSoC Governance Board (service gap identification, other regional challenges and needs, gathering broad-based input to inform not just CSoC but LBHP)
- support the provision of parent and youth support and training service

Sheila Jordan requested that members of the Board consider family members and youth who may have been served by their agencies, who might be candidates for membership.

University of Washington Presentation

The CSoC Governance Board and the CSoC Quality Assurance Committee previously agreed to work with the University of Washington Wraparound Evaluation and Research Team (WERT) to conduct a study on CSoC outcomes in two broad domains: impact on individual (youth and family) outcomes and impact on the system (e.g., residential and cost) outcomes. These outcomes are directly related to the primary

goals articulated when CSoc was established by Executive Order: improving overall outcomes of children and their families/caregivers; reduction of state's cost in providing services by leveraging Medicaid and other funding sources; and reduction of out-of-home placements for youth with significant behavioral health challenges or co-occurring disorders. The WERT research study will enable the Board to verify if CSoc is meeting the identified goals and if not, offer opportunities for continuous quality improvement.

As we have moved closer to operationalizing this study, there are decisions that need to be considered. During the CSoc Governance Board meeting, Dr. Eric Bruns, from the UW WERT presented an overview of this research project, including methodology, objectives and next steps. Dr. Brun's presentation 'Evaluating Youth and System Outcomes in the Louisiana Coordinated System of Care' and 'Data Sharing Options' will be posted on the CSoc website at <http://www.csoc.la.gov/assets/csoc/Documents/GovernanceBoard/2014March/EvaluatingYouthAndSystemOutcomesinLACSoC.pdf> The presentation provided an overview of the research study and decisions for consideration, in order to allow the Board to have an opportunity to ask questions and support the next steps of this research study, as the ability to advance this effort rests with the involved state agencies.

At the conclusion of the presentation, the Board asked several questions regarding the potential data sharing options and requested that they have an opportunity to review these with their respective agencies. CSoc Director, Connie Goodson will follow up with the agency leaders.

Unfinished Business

None Scheduled

Public Comment:

None

Action Items

None Scheduled

Adjournment

Suzanne Sonnier adjourned the meeting as no quorum was present to vote.