



Louisiana CSoC 2016 Fidelity Review

Magellan Health in Louisiana

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August 30, 2017



Agenda

1. Overview of Wraparound
2. Purpose of Fidelity Monitoring
3. Methodology
4. Response Rate
5. Total Fidelity
6. Outcomes
7. Next Steps

What is Wraparound?

- Wraparound is a family-driven, team-based process for planning and implementing services and supports to support children with serious behavioral health conditions who are at risk of out of home placement. ***Eric Bruns & Janet Walker, NWI 2010***
- Wraparound is short-term, non-clinical intervention; it is the meant to address "big behaviors" (i.e., behaviors that significantly increase likelihood of OOH placement), not ALL problem behaviors. ***Laura Burger Lucas, Ohaha Coaching, 2017***
- Based on the **wraparound values**, including:
 1. Family voice and choice
 2. Team based
 3. Natural supports
 4. Collaboration
 5. Community based
 6. Culturally competent
 7. Individualized
 8. Strengths based
 9. Unconditional (and/or persistent)
 10. Outcome-based

Purpose of Fidelity Monitoring

- Fidelity is a construct that defines implementation adherence to the defined Wraparound model as specified by the National Wraparound Initiative.
 - Measures practice in the field (e.g., what is actual happening) to ensure it aligns with the intended model
- As a fidelity measurement system, Wraparound Fidelity Assessment System (WFAS) instruments were designed to support program improvement and research.

Research shows programs that are implemented to high fidelity show high outcomes.

Connecting Values to Practice

Questions were designed to measure practical application of wraparound values:

Question	Value
My family and I had a major role in choosing the people on our wraparound team.	Family Voice and Choice
The wraparound plan included strategies that were linked to things the family likes to do.	Family Voice and Choice
At the beginning of the wraparound process, my family described our vision of a better future to our team.	Family Voice and Choice
The family gives feedback about how the wraparound process is working for them at each team meeting.	Family Voice and Choice and Effective Team Work

Connecting Values to Practice



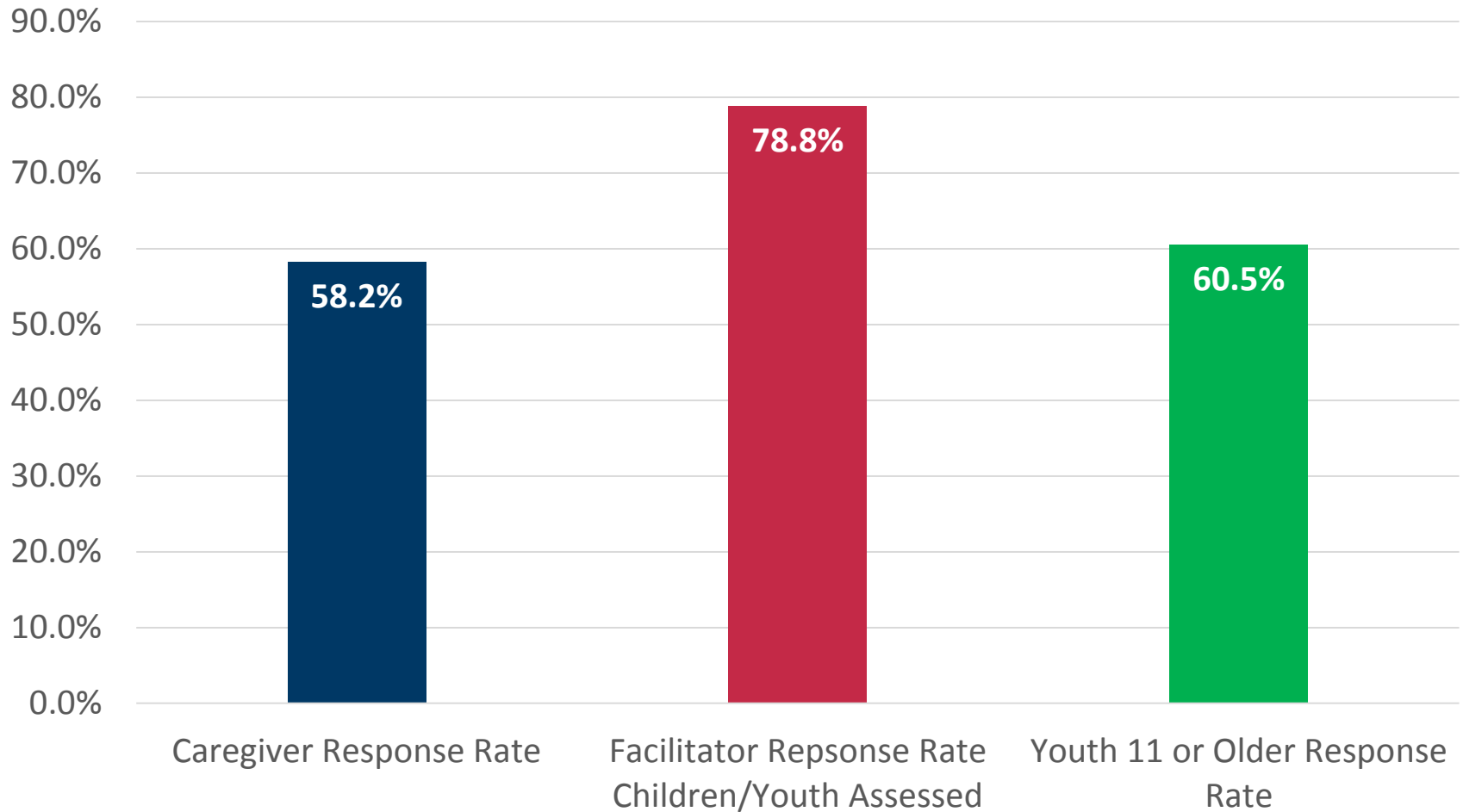
Question	Value
My wraparound team came up with creative ideas for our plan that were different from anything that had been tried before.	Effective Team Work and Individualized
Through wraparound, the family has built strong relationships with people they can count on.	Natural/Community Supports
Our wraparound plan includes strategies that do not involve professional services (things our family can do ourselves or with help from friends, family, and community).	Natural/Community Supports
I am confident that our wraparound team can find services or strategies to keep my child in the community over the long term.	Outcomes Based
Participating in wraparound has given me confidence that I can manage future problems.	Outcomes Based

Methodology

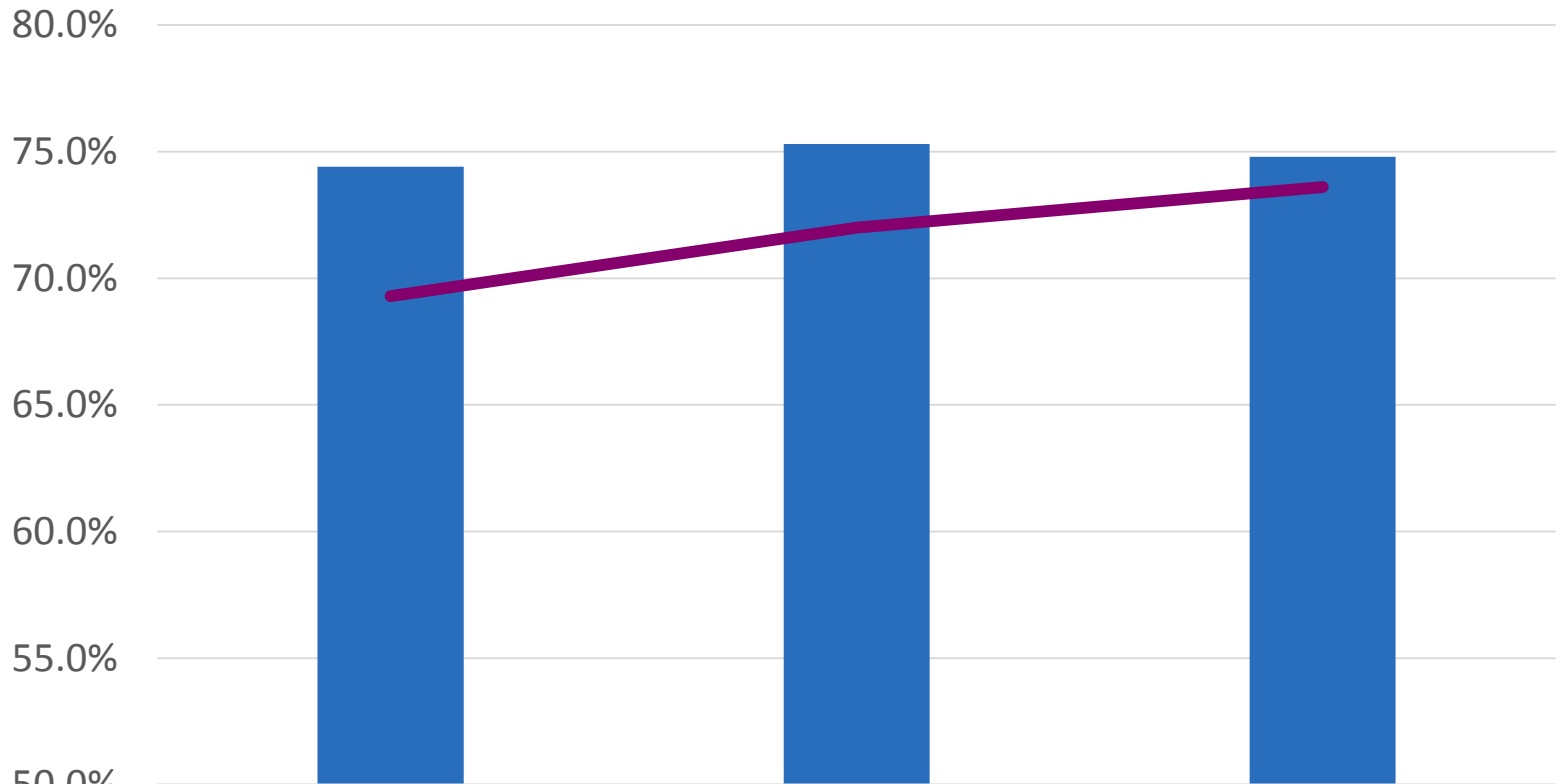
Magellan utilizes the **Wraparound Fidelity Index, Short Version (WFI-EZ)** from University of Washington's Wraparound Evaluation & Research Team.

- A **brief, self-administered survey** that measures adherence to the Wraparound principles.
- Three Respondents Types:
 - *Caregivers,*
 - *Youth (11 years or older), and*
 - *Facilitators*
- Includes questions in three categories: Experiences in Wraparound (25 items), Satisfaction (4 items), and Outcomes (9 items).
- Ekhaya, the Family Support Organization, assisted in the administration of the youth and caregiver surveys
- Takes approximately 10 minutes to complete.

Statewide Response Rates

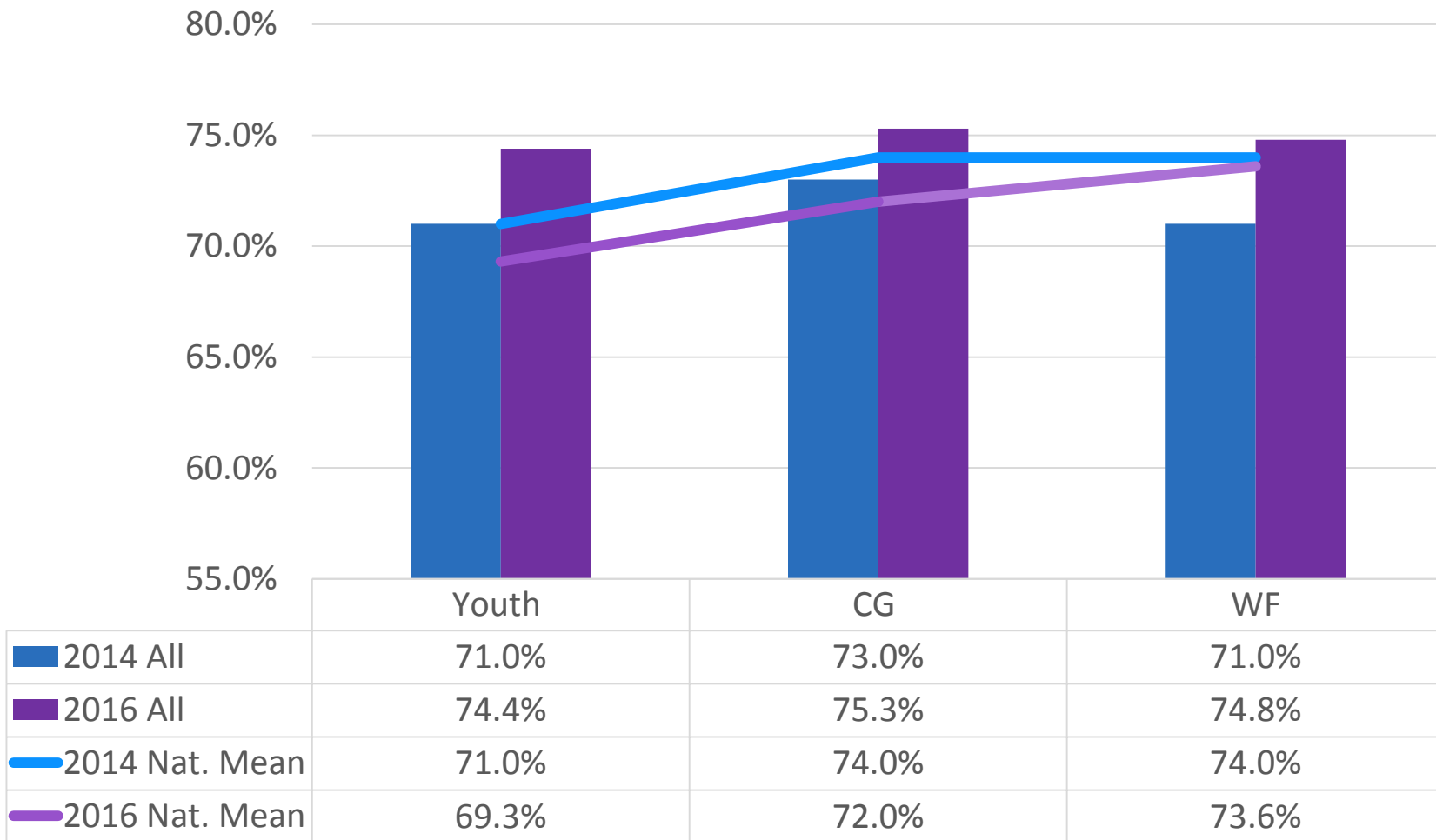


Total Fidelity Scores

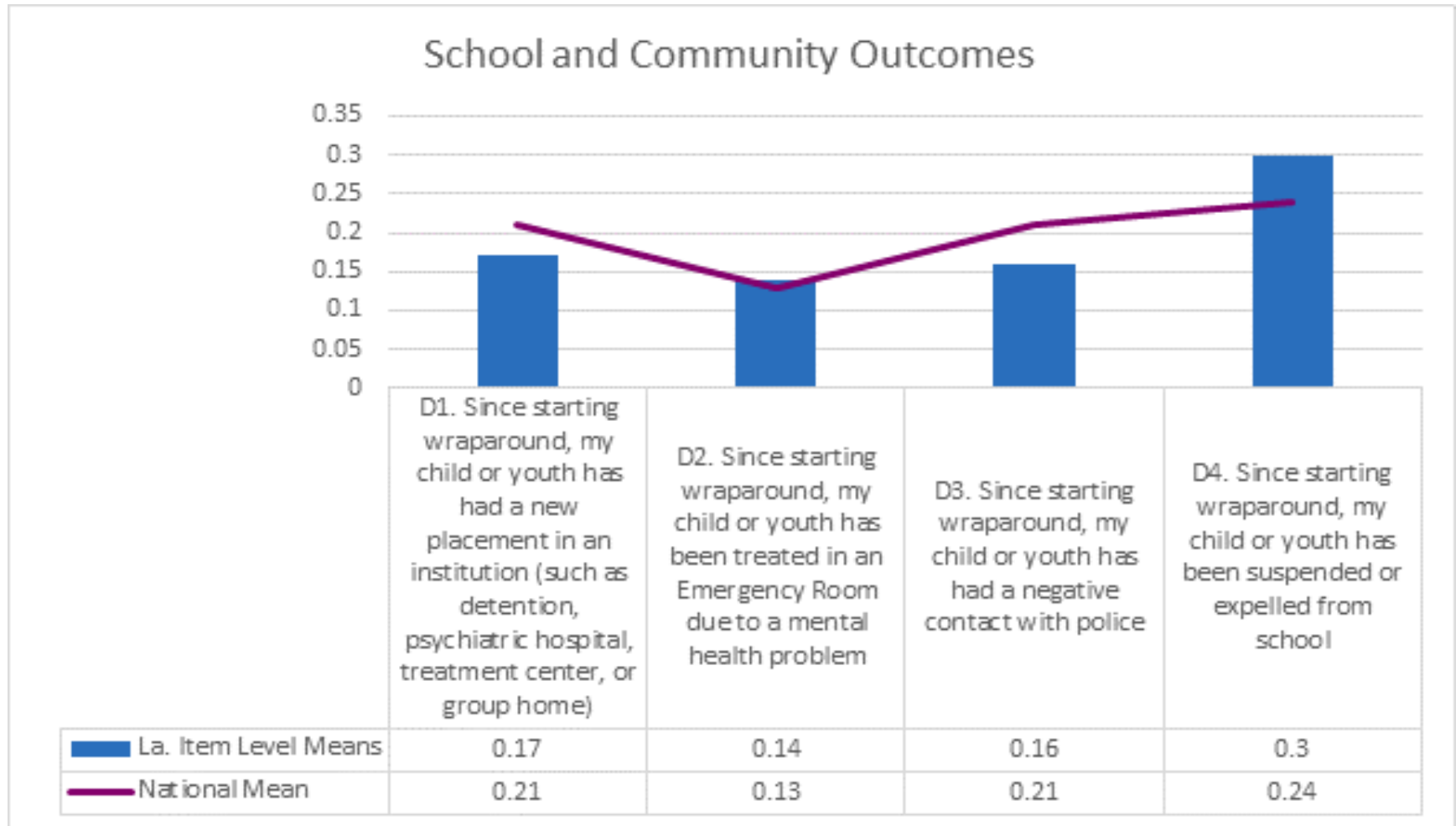


	Youth	CG	WF
All	74.4%	75.3%	74.8%
Nat. Mean	69.3%	72.0%	73.6%

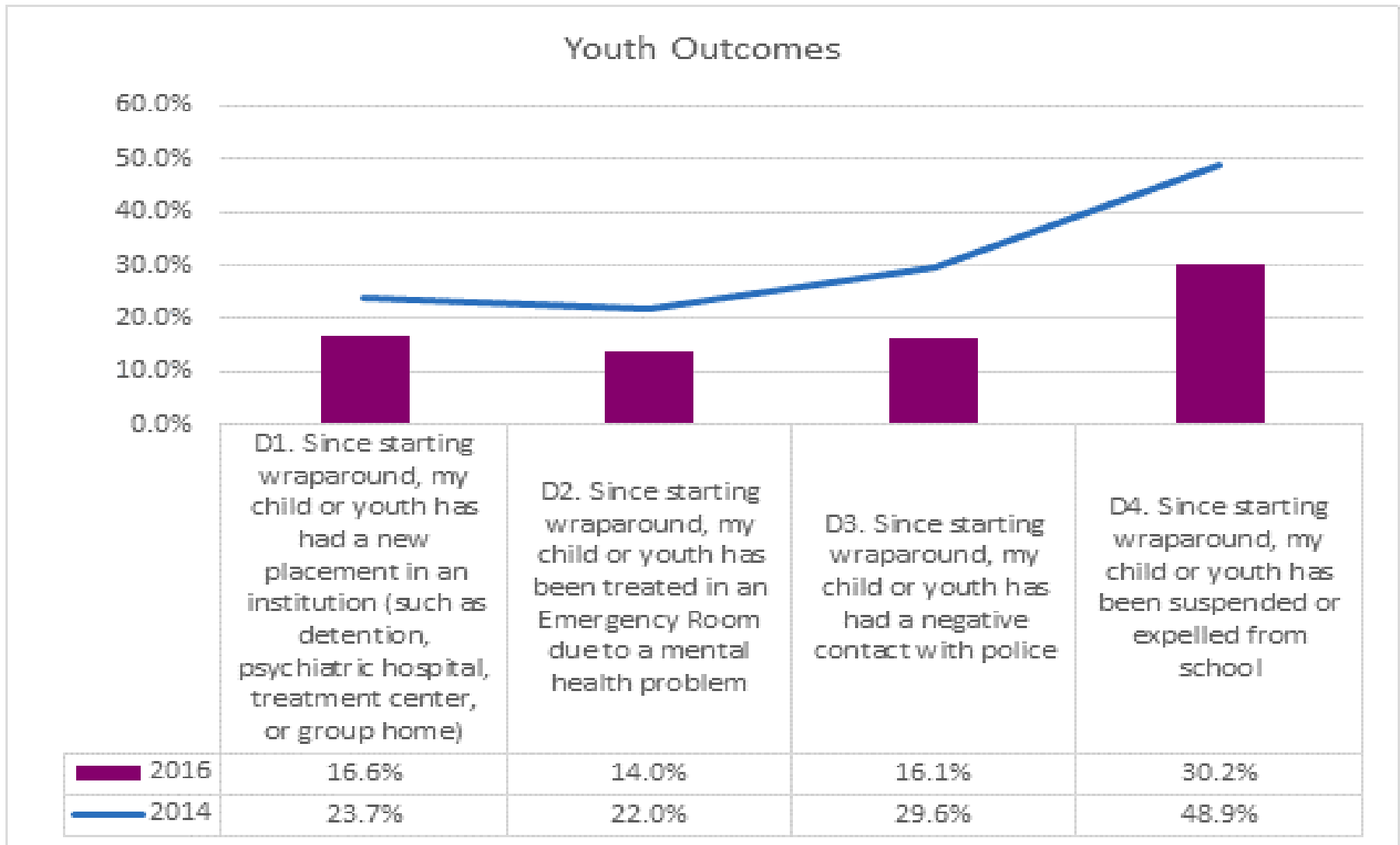
Total Fidelity Scores: 2014 and 2016 Comparison



Outcomes: LA vs. National Means



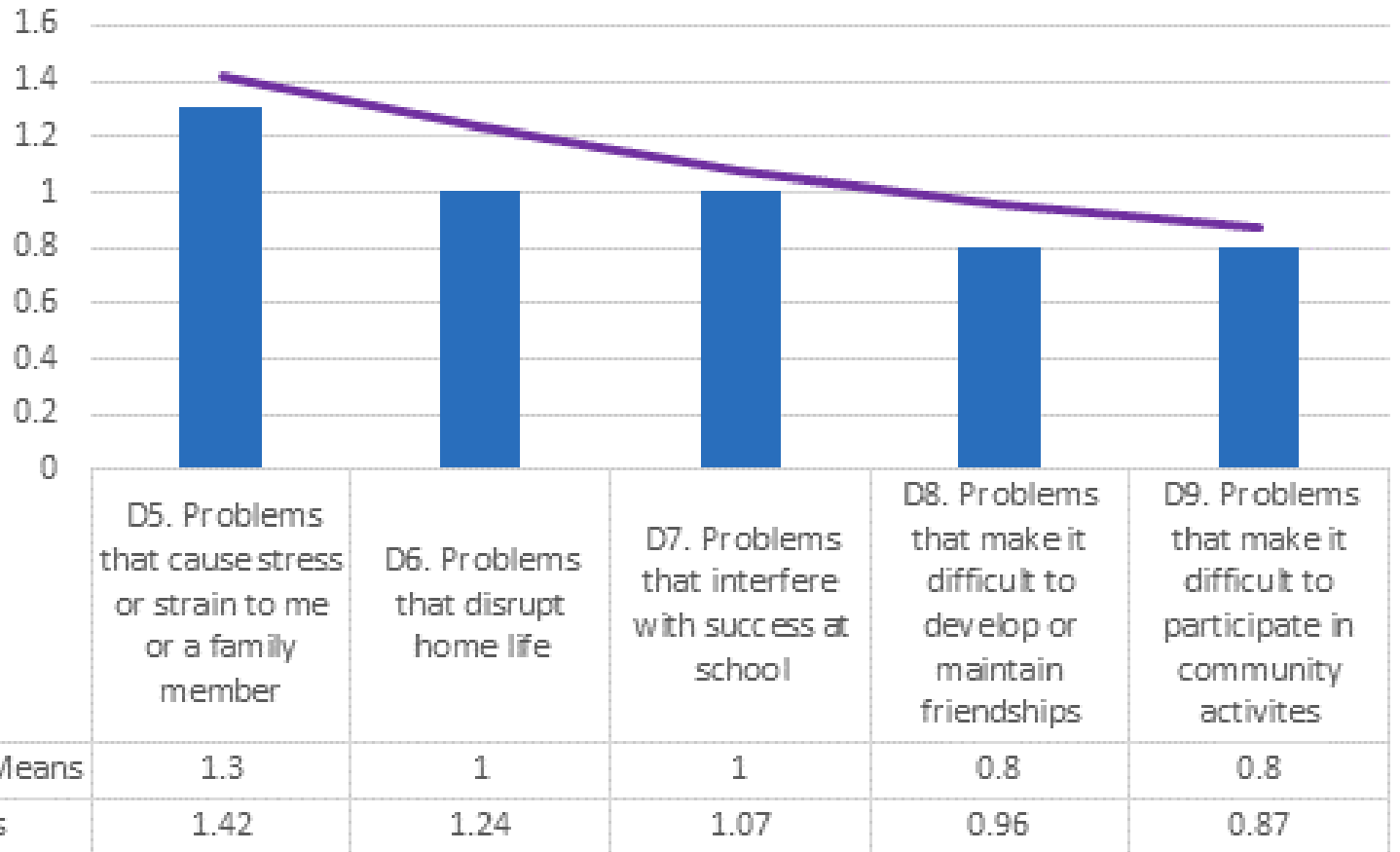
Outcomes Across Administrations



Problem Experience Outcomes



Problem Experience Outcomes



Summary and Next Steps

- Louisiana CSoC showed overall high fidelity scores, high satisfaction and positive outcomes.
 - Opportunity for Improvement include Natural and Community Support Key Element
- All Regions received reports with their regional data to inform process improvements.
- National Coaches received statewide and regional reports to inform upcoming Coaching and Training activities.
- 2017 Fidelity Review will be administered following training activities.

Thanks

