



Louisiana CSoC 2016 Fidelity Review

Magellan Health in Louisiana

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Agenda

1. Purpose of Fidelity Monitoring
2. Methodology
3. Response Rate
4. Total Fidelity
5. Outcomes
6. Next Steps

Purpose of Fidelity Monitoring

- Fidelity is a construct that defines implementation adherence to the defined Wraparound model as specified by the National Wraparound Initiative.
- As a fidelity measurement system, Wraparound Fidelity Assessment System (WFAS) instruments were designed to support program improvement and research.

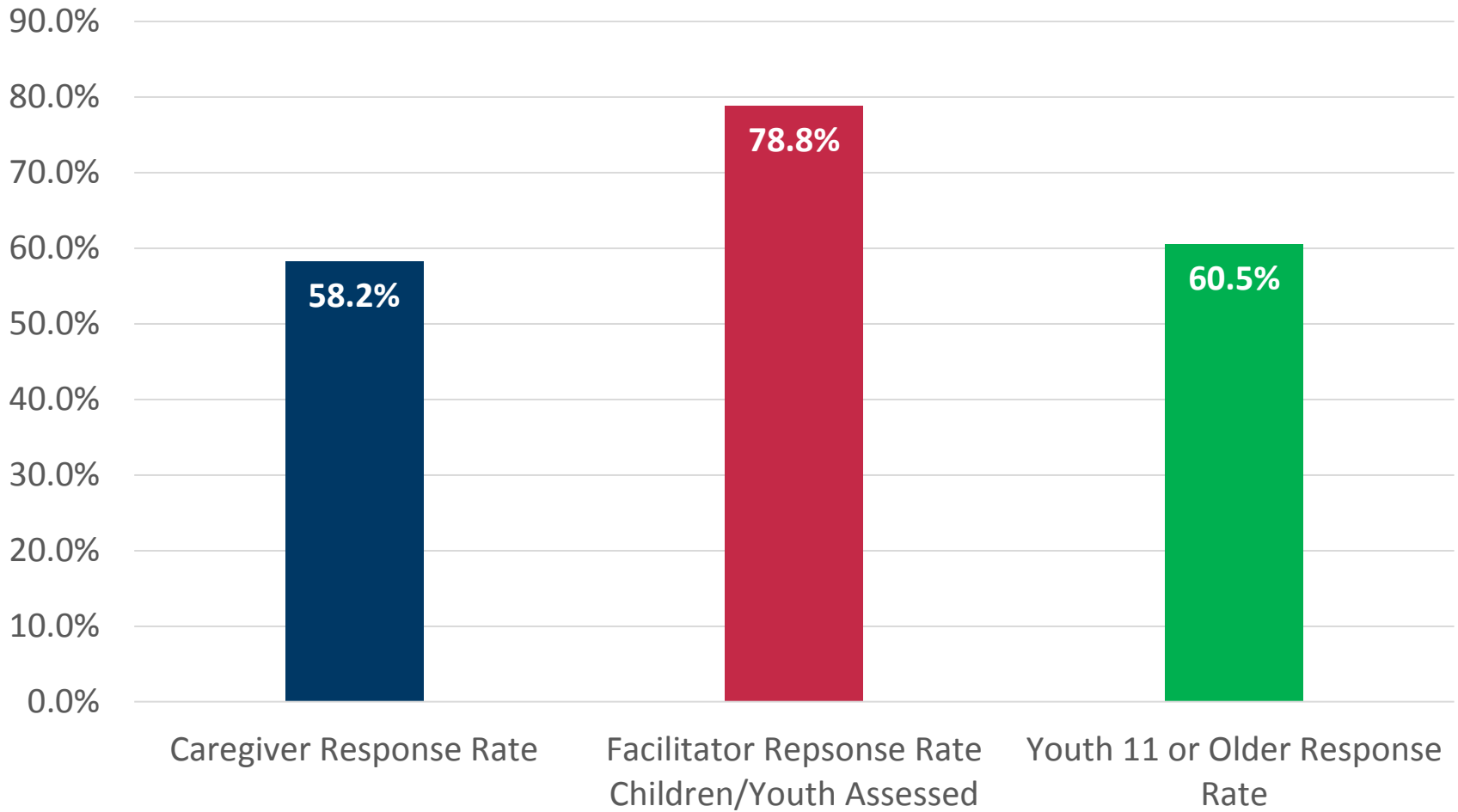
Research shows programs that are implemented to high fidelity show high outcomes.

Methodology

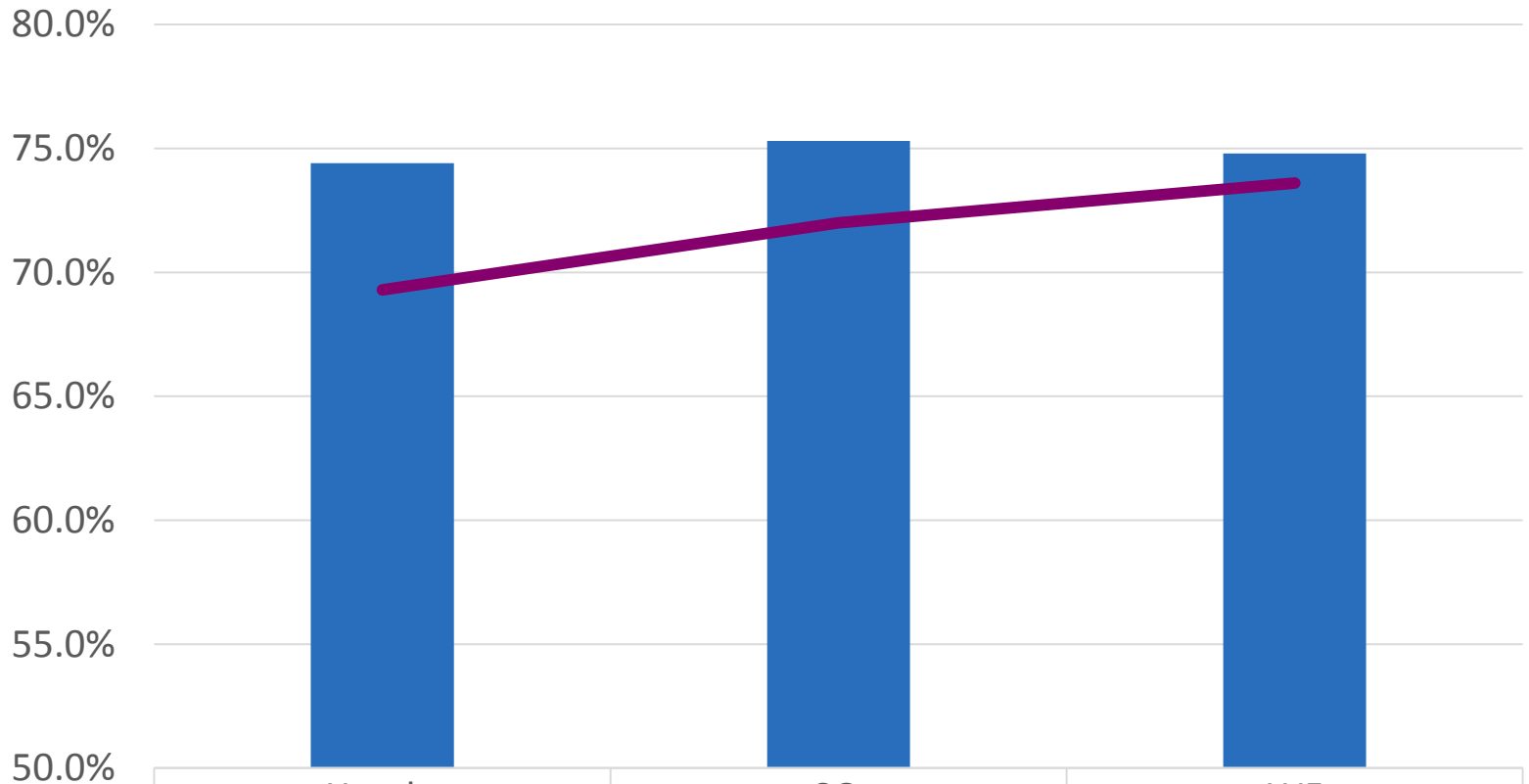
Magellan utilizes the **Wraparound Fidelity Index, Short Version (WFI-EZ)** from University of Washington's Wraparound Evaluation & Research Team.



- A **brief, self-administered survey** that measures adherence to the Wraparound principles.
- Three Respondents Types:
 - *Caregivers,*
 - *Youth (11 years or older), and*
 - *Facilitators*
- Includes questions in three categories: Experiences in Wraparound (25 items), Satisfaction (4 items), and Outcomes (9 items).
- Ekhaya, the Family Support Organization, assisted in the administration of the youth and caregiver surveys
- Takes approximately 10 minutes to complete.

Statewide Response Rates

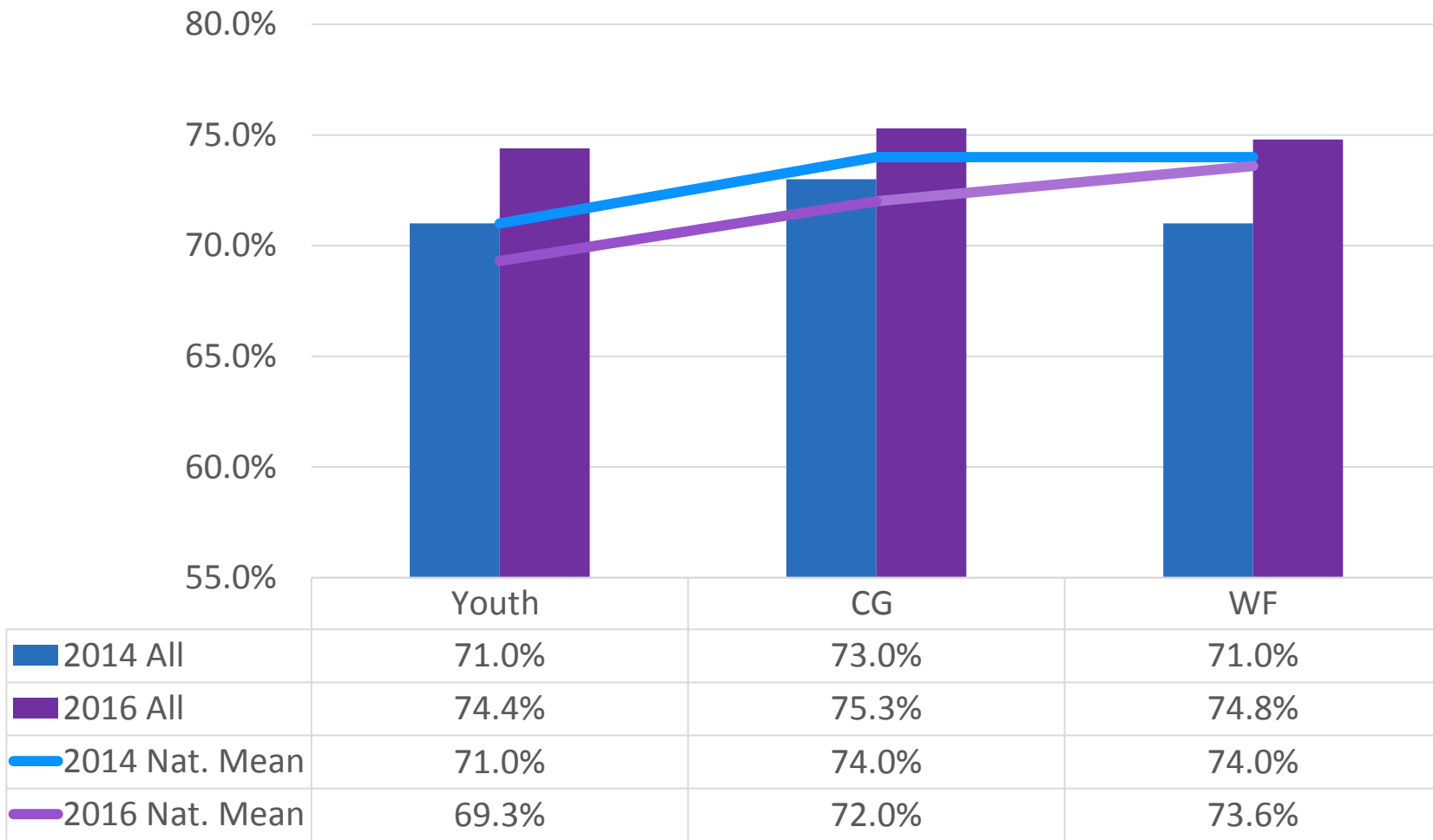


Total Fidelity Scores

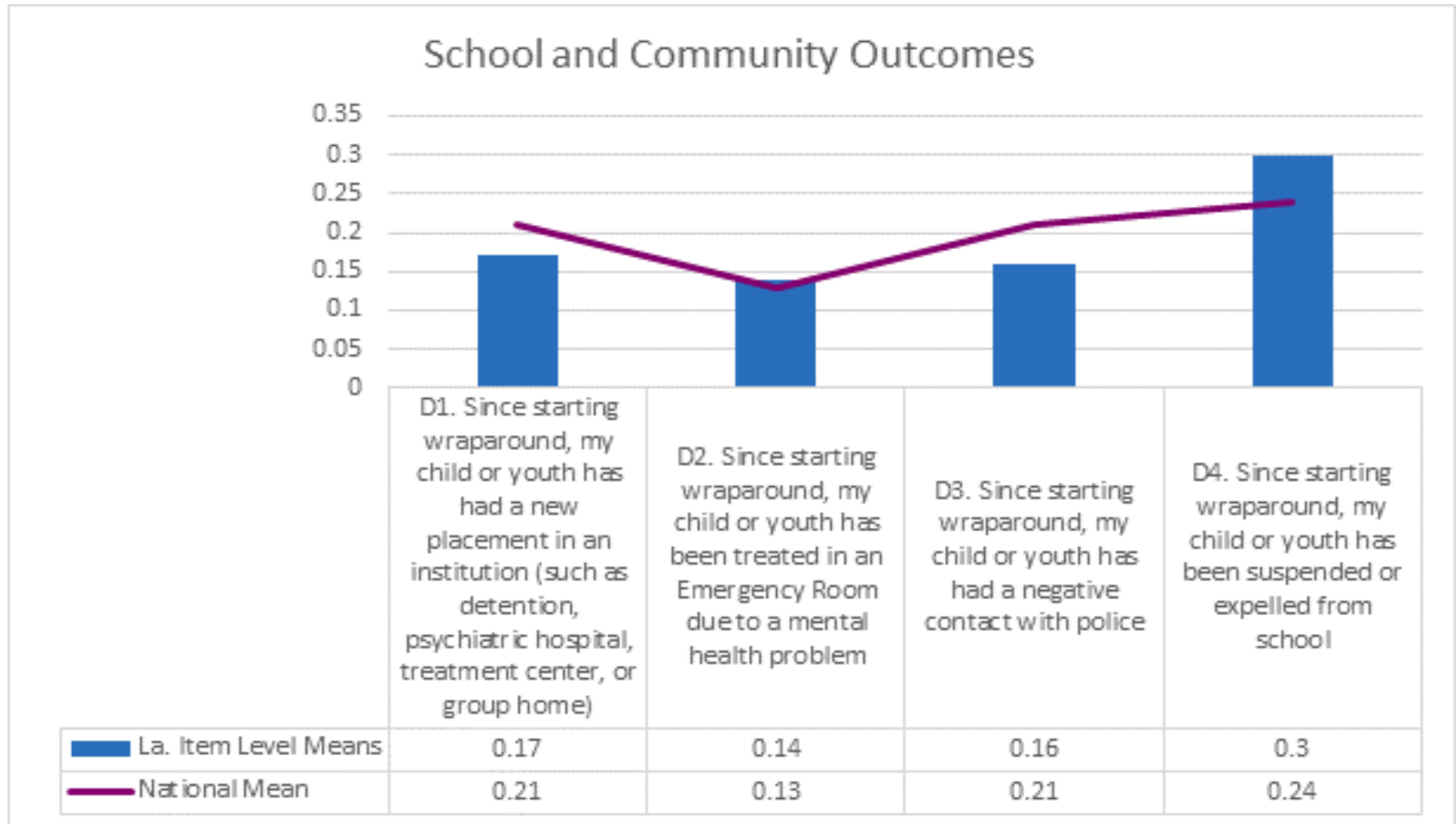


 All	Youth	CG	WF
	74.4%	75.3%	74.8%
 Nat. Mean	69.3%	72.0%	73.6%

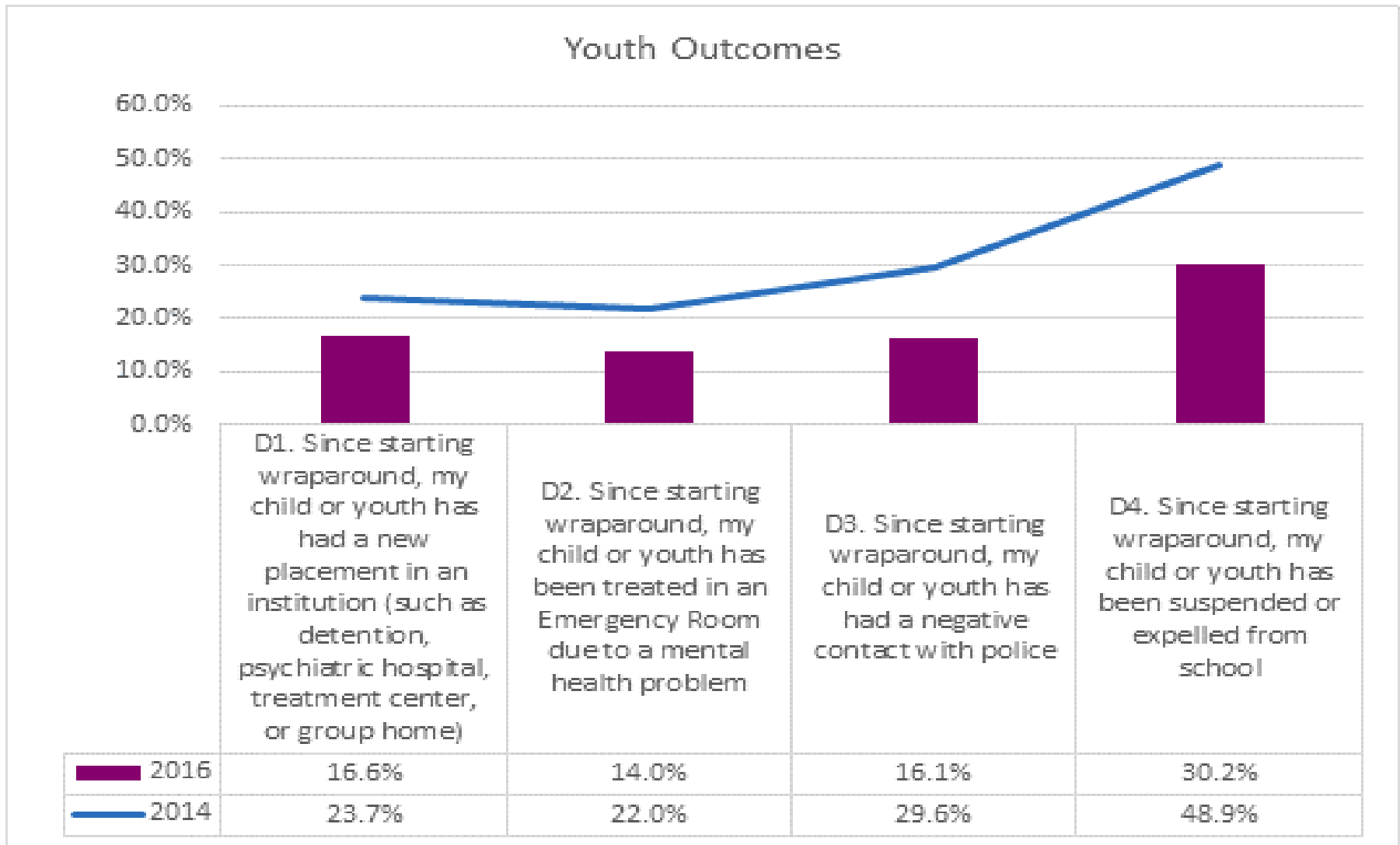
Total Fidelity Scores: 2014 and 2016 Comparison



Outcomes: LA vs. National Means



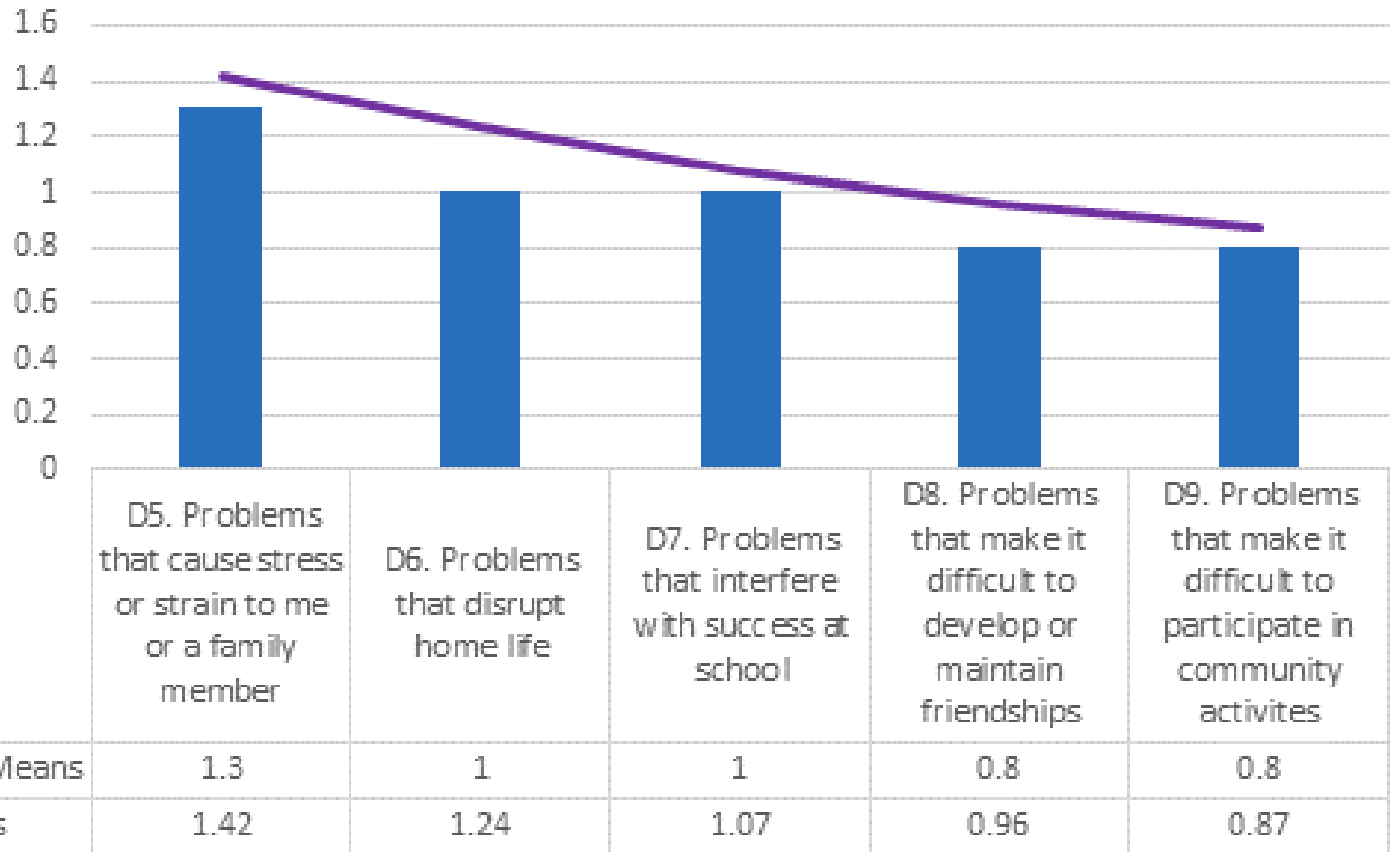
Outcomes Across Administrations



Problem Experience Outcomes



Problem Experience Outcomes



Summary and Next Steps

- Louisiana CSoC showed overall high fidelity scores, high satisfaction and positive outcomes.
 - Opportunity for Improvement include Natural and Community Support Key Element
- All Regions received reports with their regional data to inform process improvements.
- National Coaches received statewide and regional reports to inform upcoming Coaching and Training activities.
- 2017 Fidelity Review will be administered following training activities.

Thanks

