



**CSOC Director's Report to the Governance Board
Prepared for the February 28, 2018 Meeting**

Highlights for period (October 2017 - December 2017)

- Total CSoc enrollment is 2231.
- OBH contracted National Trainers have completed trainings to support skill development of wraparound coaches and facilitators. The trainer conducted training of trainers for facilitation and coaching in December 2017.
- As a follow up to training, we have established the Louisiana Learning Collaborative calls with the coaches in all nine regions to continue to support the development of coaching skills and expertise.
- CSoc outcomes continue to trend positively for CSoc children, youth and their families.

CSoc Enrollment:

Act 1225 Region	12/30/2016	3/31/2017	6/30/2017	9/30/2017	12/29/2017
1 (Jefferson Parish/Greater New Orleans area)	396	392	389	376	355
2 (Capital area)	240	238	220	191	221
3 (Covington area)	274	272	245	246	300
4 (Thibodaux area)	279	286	277	269	302
5 (Acadiana area)	119	113	126	122	120
6 (Lake Charles area)	147	159	177	174	174
7 (Alexandria area)	168	157	162	153	170
8 (Shreveport area)	213	217	191	193	196
9 (Monroe area)	384	371	387	371	393
TOTAL	2220	2205	2174	2095	2231

During the reporting period (10/1/17 – 12/29/17), there were a total of 692 referrals. The range of referrals by region was 50 to 115. Referrals to CSoc come from a variety of sources. The number of referrals from state agencies since implementation of CSoc continues to rise (DCFS – 1308, OJJ – 1165, and schools – 1426). However, the majority of referrals have come from other sources, including caregivers, Licensed Mental Health Professionals, hospitals, self or legal guardians, and other juvenile entities.

Referrals by Agency/Entity



REFERRING SOURCE	9/30/2017	12/29/2017	CHANGE
Caregiver	3021	3163	142
Licensed Mental Health Professional	2412	2558	146
Other	1775	1844	69
DOE/School	1306	1426	120
Hospitals	1347	1372	25
DCFS	1239	1308	69
OJJ	1107	1165	58
Self or Legal Guardian	995	1019	24
Other Juvenile Entities	687	709	22
OBH	125	129	4
Primary Care Physician (PCP)	71	84	13
Total	14,085	14,777	692

Per request from Board members, the table below reflects referrals by region over the last four quarters. This table will continue to be included in the CSOC Director's Report.

CSoC Referrals by Quarter

Act 1225 Region	3/31/2017	6/30/2017	9/30/2017	12/29/2017
1 (Jefferson Parish/Greater New Orleans area)	124	86	65	53
2 (Capital area)	109	84	63	96
3 (Covington area)	136	90	107	115
4 (Thibodaux area)	72	56	36	82
5 (Acadiana area)	79	42	53	58
6 (Lake Charles area)	92	56	50	53
7 (Alexandria area)	96	44	51	50
8 (Shreveport area)	125	85	88	94
9 (Monroe area)	120	98	108	91
TOTAL	953	641	624	692

The majority of children/youth enrolled in CSOC are male (1,357 or 62%). African-American is the predominant race of these young people, representing 1,209 (55%). The age group with the highest enrollment is 12-16 years old (992 or 45%).

Wraparound Agency (WAA) update:

Sheila Jordan, CSOC State Team Family Lead, has worked with the national trainer over the past year, developing content expertise, in order to provide technical assistance, as well as monitoring for best practice of the WAAs going forward. Sheila will be hosting the Louisiana Coaches Learning Community conference calls with the WAA coaches. These calls will give the coaches time to share their experiences, discuss how to best support their facilitators, and collaborate on addressing barriers the facilitators are encountering.

The State CSOC team is working with the Magellan CSOC team and the WAAs to review the current quality data reports to better understand regional areas of strengths and needs from a practice perspective. Magellan completed the annual 2017 Wraparound Fidelity. The results may be available to share at our next meeting.

The WAAs continue to work in their communities engaging partners and other stakeholders, to support the adoption of system of care values, as well as to increase awareness of and access to the CSOC program.

Family Support Organization (FSO) update:

Selected in November 2017 to serve as the FSO, Behavioral Services of Louisiana was able to hire trainers and some staff from the previous FSO. This hiring of previously trained staff prepared the organization to begin providing services in January 2018. Currently, 59 staff members are providing services to youth in all regions. Currently, 234 CSOC participants are receiving services, with 77% receiving parent support and 35% receiving youth support. All regions have staff capacity to provide service to new referrals, the rates of which are expected to increase in upcoming months.

Statewide Coordinating Council:

In the coming quarter, Sheila Jordan will work closely with the FSO to build regional and statewide Family and Youth Advisory Boards. With direct relationships to CSOC youth and families, and being in the communities, the FSO will be able to build relationships, recruit diverse stakeholder groups, and maintain engagement with advisory board members. Sheila will support these efforts, attending meetings, offering training, and supporting regional participation growth.

CSOC Finance and Audit Committee:

This committee meets on an 'as needed' basis and has not met during this quarter. However, we are finalizing the CSOC MOU, which will be sent to the agency Secretaries for review and signature as soon as possible.

CSOC Quality Assurance (QA) Committee:

Committee Chair, Cindy Guitrau, will report to the Board during today's meeting.

Provider Network:**Short-term Respite**

- There are 21 STR providers this quarter.

Independent Living Skills Building

- There are 143 ILSB providers throughout the regions.

Trends in Children/Youth Outcomes Data:

Inpatient Psychiatric and Emergency Room Utilization

Source: Medicaid Claims: Calendar Year 2017, Quarter 4

Utilization of inpatient psychiatric hospitalization for CSoC youth who were enrolled in CSoC for more than 90 days. Review includes use of inpatient psychiatric hospitalization 90 days **before enrollment** in CSoC and 90 days **post-discharge** from CSoC.

- Data reveals an **85.7% decrease** in the **use of inpatient psychiatric hospitalization in the 90 days post-discharge from CSoC.**
- Data also reveals an **80.9% decrease** in the **use of the emergency room for behavioral health diagnosis for the same population.**

CSoC Children Inpatient Psychiatric Utilization

Source: Magellan

- Percent of CSoC members (under 22) who were served in a psychiatric hospital during the quarter: 114 or 4.30%
- Average length of stay for CSoC members (under 22) in psychiatric hospitalization: 5.99 days

CSoC Children Inpatient Psychiatric Utilization

TYPE OF SETTING	Members who spent any days in restrictive settings (levels shown below)	Number of Children/Youth Enrolled during Reporting Period	Percent	ALOS
Inpatient Psychiatric Hospital	114	2,654	4.30%	5.99

CANS Outcomes Data

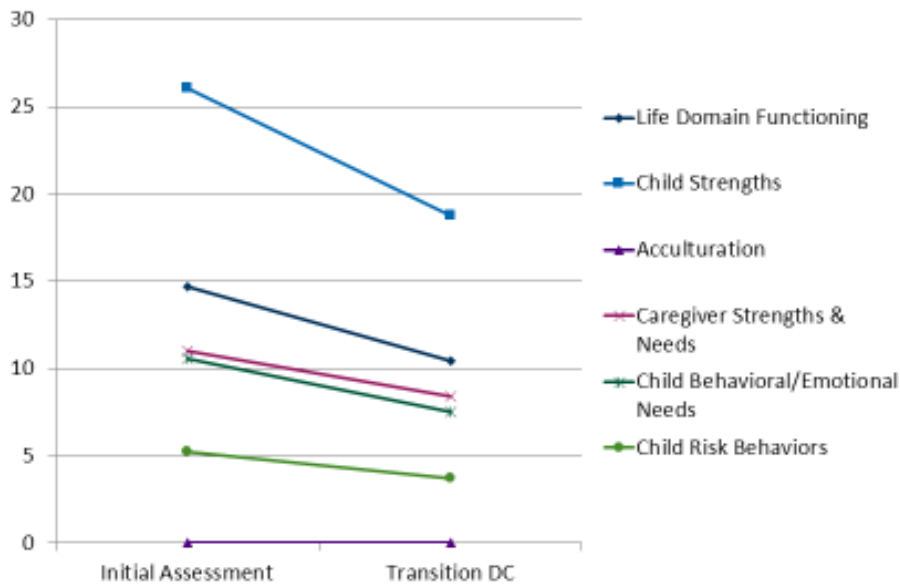
Source: Magellan

Outcomes Findings: An analysis of the global CANS scores beginning at initial intake and then at discharge for 434 youth with valid data of the 446 youth discharged during the quarter showed:

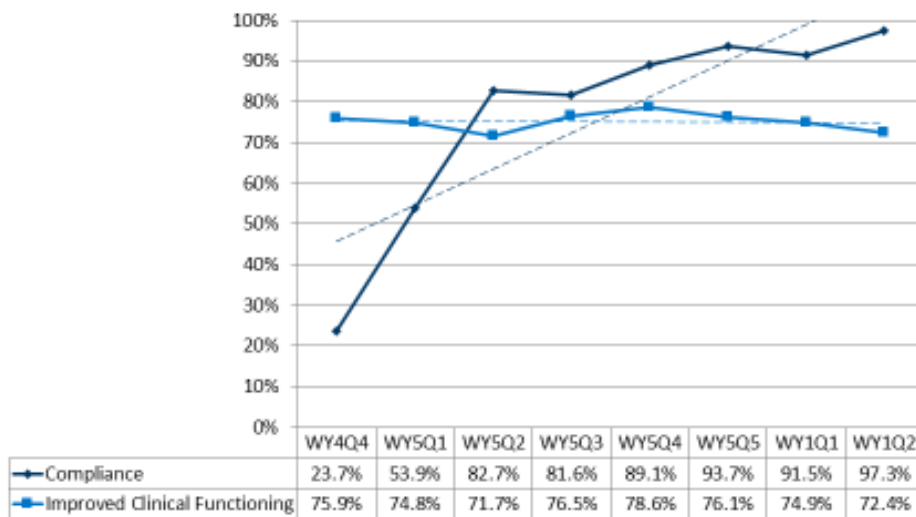
- A mean score decrease of 18.58 points

- 72.35% of youth showed improved clinical functioning

CANS Outcomes: Domain Scores



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



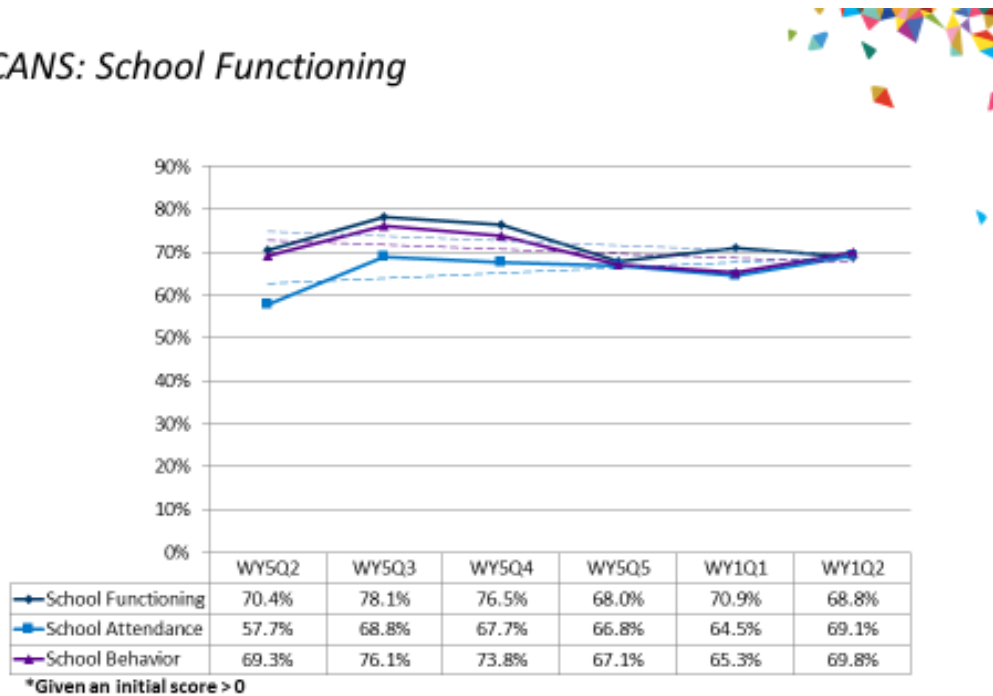
School Outcomes

Source: Magellan

The CANS school module, which evaluates school functioning, is regularly applied when children and youth initially enroll in CSoC, then every 180 days after enrollment and at discharge. This offers a more consistent and objective picture of a youth’s school functioning over time. The following results were documented:

- 68.80% showed improved school functioning
- 69.82% showed improved school behavior

CANS: School Functioning



Youth with an IEP

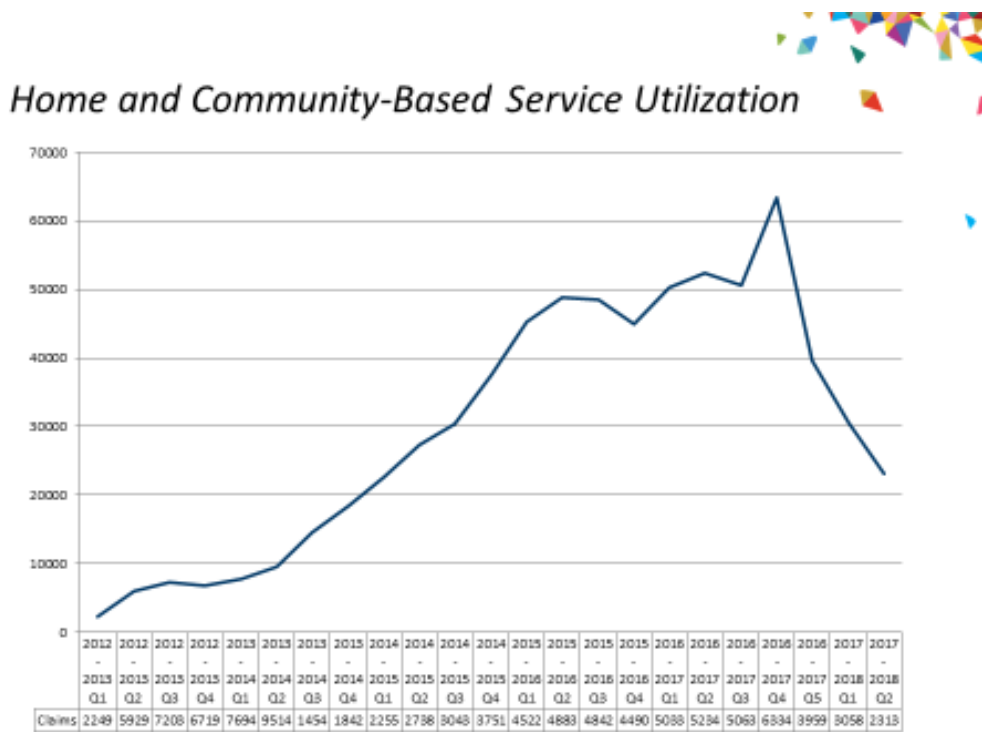
Source: Magellan

- A review of the enrollment for this time period indicates that approximately 35.83% of the children/youth enrolled in CSoC had a current IEP meaning that they are receiving special education services in the school system.

Home and Community Based Services

Source: Magellan

- The use of Home and Community-Based Services decreased during the reporting period due to termination of the Family Support Organization (FSO) from the Magellan provider network. The new FSO began providing services during January 2018, so the utilization of services is expected to trend upward going forward.



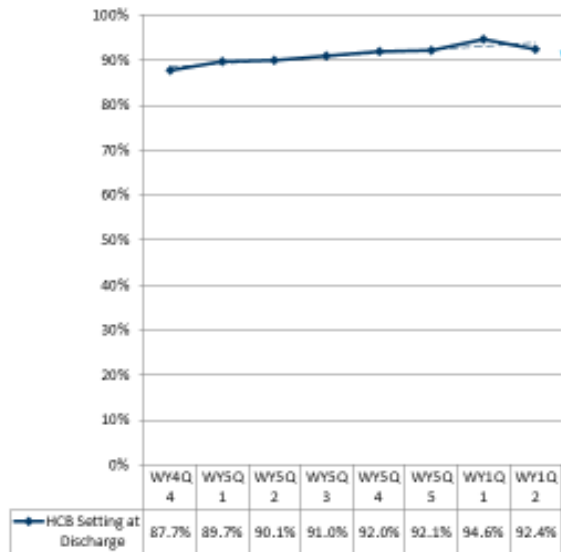
Living Situation at Discharge from CSoC

Source: Magellan

- Percent of youth whose living situation at discharge from CSoC is a home and community based setting: 92.38%

Living Situation at Discharge

REGION	Percent of children whose living situation at discharge is a HCB setting
1	95.16%
2	95.24%
3	91.30%
4	90.24%
5	96.97%
6	88.00%
7	91.43%
8	94.74%
9	89.47%
Statewide Total	92.38%



Utilization of Natural/Informal Supports

Source: Magellan

- Percent of CSOC members who have at least one natural/informal support on their child and family team: 87.4%

Natural and Informal Support Utilization

REGION	NUMBER OF PARTICIPANTS WITH AT LEAST ONE NATURAL/INFORMAL SUPPORT ON CFT	PERFORMANCE RATE
1	277	87.9%
2	130	86.7%
3	186	80.5%
4	194	79.5%
5	87	86.1%
6	136	91.3%
7	136	97.8%
8	159	94.1%
9	299	88.7%
TOTAL	1,604	87.4%

