

**Coordinated System of Care
Statewide Governance Board Meeting
May 30, 2018
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821
Meeting Minutes**

The meeting was called to order by Chairwoman Beth Touchet-Morgan at 1:07 pm.

Roll Call

Board members present:

Elizabeth (Beth) Touchet-Morgan
Jamie Tindle
Michael Comeaux
Nick Albares

Yvonne Domingue represented DCFS.

Approval of Minutes

Members were presented with the February meeting minutes and the Director's Report, which had not been approved during the February meeting due to lack of a quorum after two board members had to leave the meeting prior to the end of the review. Michael moved and Jamie seconded a motion to approve the Director's Report. Jamie moved and Michael seconded a motion to approve the meeting minutes.

Director's Report

Members received copies of the Director's Report. Connie Goodson, CSoc Director, discussed highlights of the report and invited questions from board members. The full report may be viewed at www.csoc.la.gov. Connie noted that referrals to CSoc have increased when compared to previous reporting periods. Michael asked what led to the increase. Connie discussed potential drivers, including seasonal factors, and increased demand for CSoc services following the dissemination of information about the program and re-education efforts. Connie explained that regional information submitted by the wraparound agencies serving Regions 3, 5, 6, 7 and 8 about their local collaborations and other efforts related to CSoc was added to this report, and will continue to be included going forward. Beth noted the importance of highlighting regional information. Connie reviewed the names of the wraparound agencies and their assigned regional service areas. Combined, these agencies provide coverage for the entire state.

During the Director's Report presentation, Connie asked Sheila Jordan to provide an update on the Family Support Organization (FSO). Sheila reported that the FSO, Behavioral Services of Louisiana, has continued to increase staffing levels and the number of CSoc participants receiving services. She added that all regions have the capacity to accept new referrals.

Sheila also provided an update on the Statewide Coordinating Council (SCC). She reported that the work to build the Family and Youth Advisory Boards has not begun due to the new FSO focusing on staff recruitment, training, and deployment to serve youth and their families. Sheila will work with FSO leadership to develop a timeline for development of the boards. Beth noted the need to ensure that the boards are accessible to youth and families. Connie reported that the CSoC team spoke with the FSO about challenges that may limit families' ability to participate, and discussed some potential solutions, including establishing regional boards that are tailored to the region and having several boards within a region. Sheila discussed some approaches that were taken previously and helped increase parent attendance, including offering the option to call into meetings, reimbursement for mileage expenses, and evening meeting times. Jamie and Beth offered to have their respective agencies help with recruitment efforts. Beth noted that juvenile justice regional offices have videoconference capabilities, and also mentioned the importance of going to where parents are located and providing alternate meeting or communication methods.

Committee Reports

Finance and Audit Committee

Connie reported that the draft SFY 2018 CSoC MOU was signed by agency secretaries at the Office of Juvenile Justice (OJJ), the Louisiana Department of Education (LDOE), the Louisiana Department of Health (LDH), and the Department of Children and Family Services (DCFS). She mentioned that the MOU will be updated and then disseminated for review. The Finance and Audit Committee only meets on an 'as needed basis' and did not meet this quarter.

Quality Assurance Committee Report

Sheila Jordan reported that the Quality Assurance Committee (QAC) met on May 21, 2018 and reviewed the CSoC Data Dashboard. This dashboard includes: data on the reduction of out of home placements, improved outcomes, increased utilization of home and community based services, etc. Connie shared these outcomes in the Director's report. The wraparound fidelity study results were also discussed during the QAC meeting. Beth noted the importance of continuing to review the same types of information, but also adding new components as well.

Following the review of the report, Beth reminded everyone that the report would be posted online after it is approved. Michael moved to accept the Director's Report and Jamie seconded. The motion was approved.

New Business

Wendy Bowlin, Quality and Outcomes Director for Magellan Health, presented a report on the 2017 Wraparound Fidelity Evaluation Results. The data indicate that fidelity scores in Louisiana are higher than what is seen in the national comparison sample. In addition, results are improved from prior administrations of the Fidelity Evaluation study. The full presentation is available at www.csoc.la.gov.

During the presentation, Beth asked about children and youth who discharge prior to 90 days of CSoC enrollment or those who are never enrolled in CSoC, and what we might be missing about their experiences or needs. Connie and Wendy reported that this is a metric that is reviewed and that the number of youth discharging less than 30 to 90 days of CSoC enrollment is very small, but agreed that it would be useful to review the reasons for early discharge.

The board discussed that a limiting factor to more youth who could potentially benefit from CSoC being enrolled is a lack of resources/enrollment slots, although there was also recognition that currently the state has no plan to expand CSoC. Connie discussed the fact that CSoC is not a clinical service, but an organized planning process guided by System of Care (SOC) values and principles. These values and principles can be applied by all youth serving entities. The Board noted resource limitations that complicate such efforts.

Unfinished Business

None

Public Comment

Kathy Coenson with Magellan Health noted the importance of Board members more widely sharing data about the CSoC program's positive outcomes.

Action items

Statewide Governance Board meetings will be held in Room 173 of the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

August 29, 2018 1:00 - 3:00 pm (annual meeting)

November 28, 2018 1:00 - 3:00 pm

February 27, 2019 1:00 - 3:00 pm

Adjournment

Michael moved and Jamie seconded a motion to adjourn. The meeting was adjourned at 2:12 p.m.