



**CSOC Director's Report to the Governance Board
Prepared for the May 30, 2018 Meeting**

Highlights for period (January 2018 – March 2018)

- Total CSOC enrollment is 2224.
- The 2017 Wraparound Fidelity Evaluation has been completed. The results are positive with Louisiana scoring higher than the national means on the total fidelity score from both caregivers and youth.
- As a follow up to previous trainings, the CSOC Team has established Louisiana Learning Collaborative calls with the coaches in all nine regions to continue to support the development of coaching skills and expertise.
- CSOC outcomes continue to trend positively for CSOC children, youth and their families.

CSOC Enrollment:

Act 1225 Region	3/31/2017	6/30/2017	9/30/2017	12/29/2017	3/31/2018
1 (Jefferson Parish/Greater New Orleans area)	392	389	376	355	353
2 (Capital area)	238	220	191	221	212
3 (Covington area)	272	245	246	300	299
4 (Thibodaux area)	286	277	269	302	287
5 (Acadiana area)	113	126	122	120	139
6 (Lake Charles area)	159	177	174	174	169
7 (Alexandria area)	157	162	153	170	155
8 (Shreveport area)	217	191	193	196	212
9 (Monroe area)	371	387	371	393	398
TOTAL	2205	2174	2095	2231	2224

During the reporting period (01/01/18 – 03/31/18), there was a total of 742 referrals. The range of referrals by region was 69 to 113. Referrals to CSOC come from a variety of sources. The number of referrals from state agencies since implementation of CSOC continues to rise (DCFS – 1358, OJJ – 1221, and schools – 1534). However, the majority of referrals have come from other sources, including caregivers, Licensed Mental Health Professionals, hospitals, self or legal guardians, and other juvenile entities.

Referrals by Agency/Entity



REFERRING SOURCE	12/29/2017	03/30/2018	CHANGE
Caregiver	3163	3331	168
Licensed Mental Health Professional	2558	2681	123
Other	1844	1967	123
DOE/School	1426	1534	108
Hospitals	1372	1392	20
DCFS	1308	1358	50
OJJ	1165	1221	56
Self or Legal Guardian	1019	1039	20
Other Juvenile Entities	709	770	61
OBH	129	133	4
Primary Care Physician (PCP)	84	93	9
Total	14,777	15,519	742

Per request from Board members, the table below reflects referrals by region over the last four quarters. This table will continue to be included in the CSoC Director's Report.

CSoC Referrals by Quarter

Act 1225 Region	6/30/2017	9/30/2017	12/29/2017	3/31/2018
1 (Jefferson Parish/Greater New Orleans area)	86	65	53	75
2 (Capital area)	84	63	96	83
3 (Covington area)	90	107	115	113
4 (Thibodaux area)	56	36	82	71
5 (Acadiana area)	42	53	58	69
6 (Lake Charles area)	56	50	53	71
7 (Alexandria area)	44	51	50	74
8 (Shreveport area)	85	88	94	99
9 (Monroe area)	98	108	91	87
TOTAL	641	624	692	742

The majority of children/youth enrolled in CSoC are male (1,304 or 63%). African-American is the predominant race of these young people, representing 1,155 (56%). The age group with the highest enrollment is 12-16 years old (955 or 45%).

Wraparound Agency (WAA) update:

The WAAs continue to work in their communities, engaging partners and other stakeholders to support the adoption of system of care values, as well as to increase awareness of and access to the CSoC program.

Many of the WAAs have developed relationships and collaborations with local system partners. I have requested that the WAAs send me examples of some of this work that they are engaged in to report to the Board. Following are some examples that I received from the Choices Organization, which runs three of the regional WAAs.

Choices Region 6

Choices partners with the (Calcasieu) juvenile prosecutor, juvenile public defender and both parish and state probation to pre-screen youth for potential referral to CSoC. These system partners work closely together and have often attended child and family team meetings. This collaboration frequently leads to agreement between the juvenile prosecutor and juvenile public defender to advocate that youth are released from detention or probation early as a result of positive trends in youth outcomes and support.

Choices has been given the use of office space in the courthouse certain days of the week to speak to families about their interest in learning about wraparound and their potential referral to CSoC.

Choices Region 8

In this region, Choices works closely with the Caddo Parish juvenile services and juvenile and family court. Working closely with parish probation, youth are frequently referred to and enrolled in wraparound for additional support. Both the child welfare court and mental health court work closely to ensure that families who may need the added assistance of wraparound are connected to Choices for referral and enrollment.

Choices has a close working relationship to the Natchitoches Parish drug court. As a result of this partnership, two facilitators attend the 2018 Drug Court Conference with the members of the Drug Court Team.

Choices Region 3

This region provides a facilitator to work as a liaison to the Hammond City Court (Judge Gassaway) and the 21st Judicial Court (Judge Edwards). He assists the Courts with identifying youth that would benefit from CSoC services and then helps families through the referral process.

The State CSoC team is working with the Magellan CSoC team and the WAAs to review the current quality data reports to better understand regional areas of strengths and needs from a practice perspective. Magellan completed the annual 2017 Wraparound Fidelity study. The results will be shared during the new business section of this meeting.

Family Support Organization

Behavioral Services of Louisiana continues to grow its staff in order to serve the full complement of CSoC youth and parents requiring parent and youth support services. Currently, the organization

has 75 staff in these roles (up from 59 last quarter), located across the state. Currently, 555 CSoc participants are receiving services (up from 234 last quarter). Of those participants receiving services, 74% receive parent support and 35% receive youth support. All regions have staff capacity to provide service to new referrals, the rates of which are expected to continue increasing in upcoming months.

Statewide Coordinating Council

As the FSO has been focused on staff recruitment, training, and deployment to serve youth and families, the work building the Family and Youth Advisory Boards has yet to begin. However, Sheila will work with the leaders of the FSO to set a timeline for development of the Boards.

CSoc Finance and Audit Committee:

This committee meets on an 'as needed' basis and did not meet during this quarter. The CSoc MOU has been signed by all agency Secretaries.

CSoc Quality Assurance (QA) Committee:

Committee Chair, Cindy Guitrau, will report to the Board during today's meeting.

Provider Network:

Short-term Respite

- There are 21 STR providers this quarter.

Independent Living Skills Building

- There are 133 ILSB providers throughout the regions.

Trends in Children/Youth Outcomes Data:

Inpatient Psychiatric and Emergency Room Utilization

Source: Medicaid Claims: Calendar Year 2018, Quarter 1

Utilization of inpatient psychiatric hospitalization for CSoc youth who were enrolled in CSoc for more than 90 days. Review includes use of inpatient psychiatric hospitalization 90 days **before enrollment** in CSoc and 90 days **post-discharge** from CSoc.

- Data reveals an **86.15% decrease** in the **use of inpatient psychiatric hospitalization in the 90 days post-discharge from CSoc.**
- Data also reveals an **80.85% decrease in the use of the emergency room for behavioral health diagnosis for the same population.**

CSoc Children Inpatient Psychiatric Utilization

Source: Magellan

- Percent of CSoc members (under 22) who were served in a psychiatric hospital during the quarter: 123 or 4.67%
- Average length of stay for CSoc members (under 22) in psychiatric hospitalization: 6.82 days



CSoC Children Inpatient Psychiatric Utilization

TYPE OF SETTING	MEMBER COUNT: all members who spent any days in restrictive settings (levels shown below)	NUMBER OF CHILDREN UNDER AGE 22 ENROLLED WITH MCO DURING REPORTING PERIOD	PERCENT	ALOS
Inpatient Psychiatric Hospital	123	2,633	4.67%	6.82

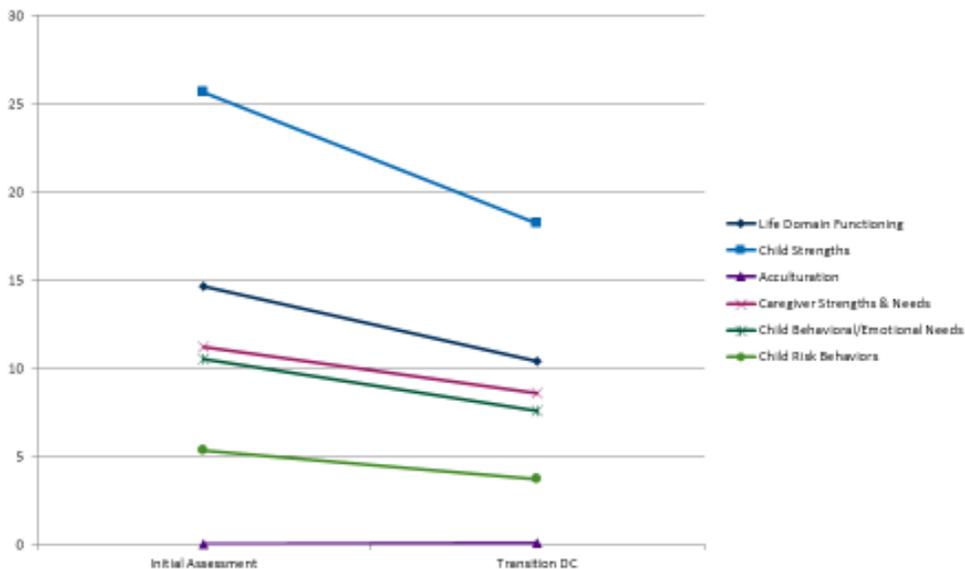
CANS Outcomes Data

Source: Magellan

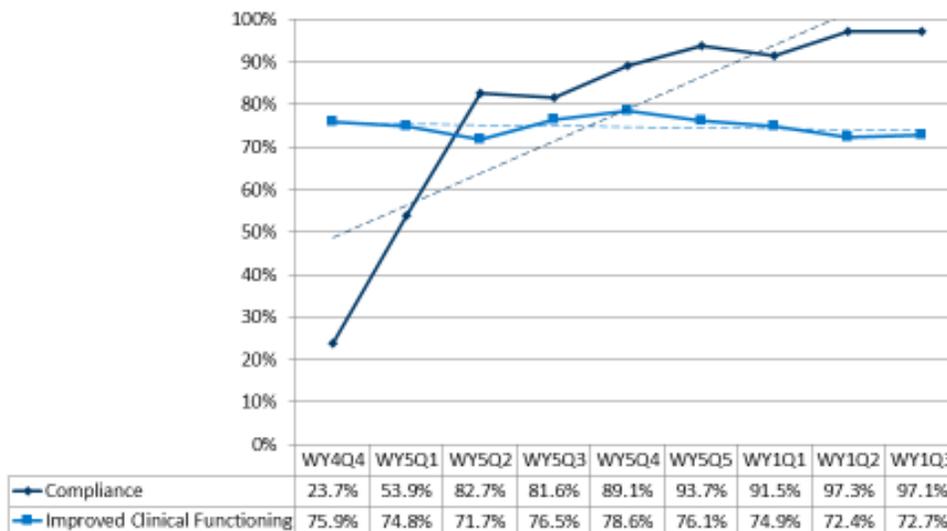
Outcomes Findings: An analysis of the global CANS scores beginning at initial intake and then at discharge for 465 youth with valid data of the 479 youth discharged during the quarter showed:

- A mean score decrease of 18.76 points
- 72.69% of youth showed improved clinical functioning

CANS Outcomes: Domain Scores



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



School Outcomes

Source: Magellan

The CANS school module, which evaluates school functioning, is regularly applied when children and youth initially enroll in CSoC, then every 180 days after enrollment and at discharge. This offers a more consistent and objective picture of a youth’s school functioning over time. The following results were documented:

- 71.33% showed improved school functioning
- 67.59% showed improved school behavior

Youth with an IEP

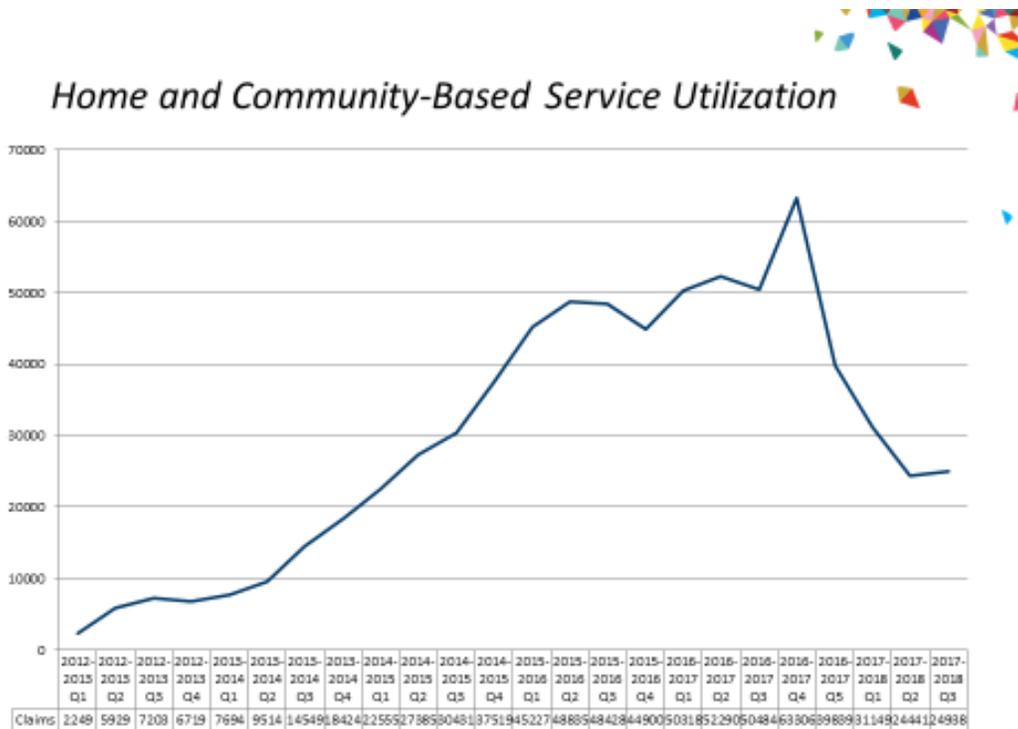
Source: Magellan

- A review of the enrollment for this time period indicates that approximately 34.14% of the children/youth enrolled in CSoC had a current IEP meaning that they are receiving special education services in the school system.

Home and Community Based Services

Source: Magellan

- The use of Home and Community-Based Services remained lower than past reporting periods due to termination of the previous Family Support Organization (FSO) from the Magellan provider network. Service utilization was slightly higher than during the last reporting period as the new FSO began providing services during January 2018 and is now serving CSoC members statewide. The utilization of services is expected to continue to trend upward going forward.

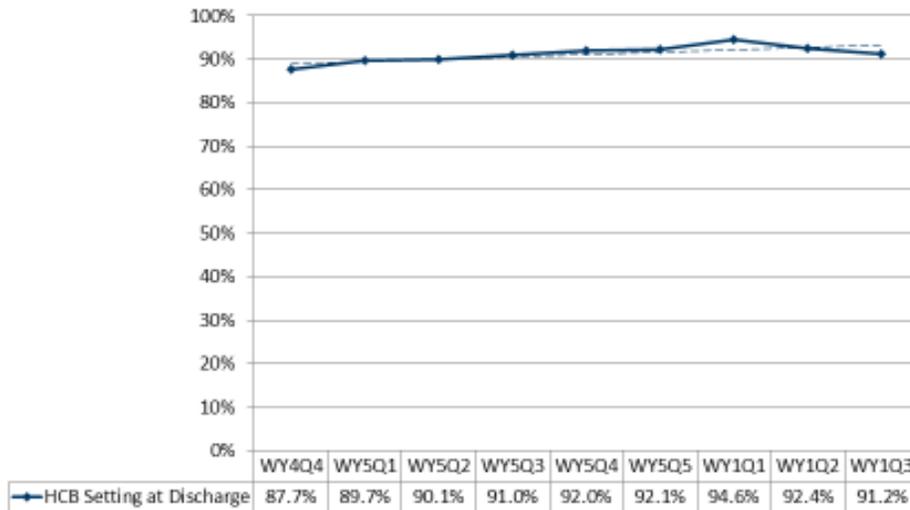


Living Situation at Discharge from CSoC

Source: Magellan

- Percent of youth whose living situation at discharge from CSoC is a home and community based setting: 91.2%

Living Situation at Discharge



Central Goal of CSoC is to ensure high risk children remain in the Home and Community:
This quarter 91.2% of children were discharged into a HCBS.

Utilization of Natural/Informal Supports

Source: Magellan

- Percent of CSoC members who have at least one natural/informal support on their child and family team: 89.8%



Natural and Informal Support Utilization

REGION	NUMBER OF PARTICIPANTS WITH AT LEAST ONE NATURAL/INFORMAL SUPPORT ON CFT	PERFORMANCE RATE
1	335	88.4%
2	205	91.1%
3	288	87.3%
4	245	81.4%
5	144	86.7%
6	172	92.5%
7	189	99.0%
8	231	99.1%
9	373	88.8%
TOTAL	2182	89.8%

