



Louisiana CSoC Fidelity Survey Results: 2017 Administration

Louisiana CSoC Governance Board
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Objectives



Evaluate

the purpose and goals of fidelity monitoring.



Discuss

the survey methodology and results of the 2017 survey administration.



Identify

strengths and opportunities for improvement to inform training and coaching initiatives.



Strategize

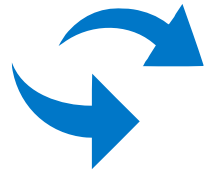
training and coaching needs to foster process improvement initiatives.

What is Fidelity Monitoring?



Purpose and Goal

- ✓ Fidelity means the extent to which a program adheres to the evidence based practice model.
- ✓ Assesses whether the basic activities of facilitating a wraparound process are occurring
- ✓ Assesses adherence to the principles of wraparound.
- ✓ Provides supports at the organizational and system level.



Methodology:

Wraparound Fidelity Index, Short Version (WFI-EZ)



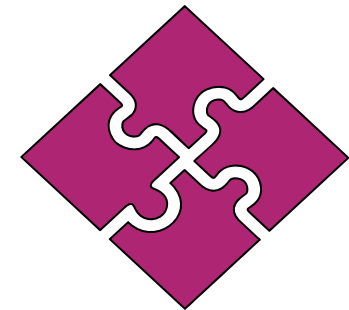
Brief

- Self-administered by WAAs and Magellan
- Approximately 15 minutes to complete



Respondent Types

- Caregivers,
- Youth (11 years or older)
- Facilitators



Four Categories

- Basic Information
- Experiences in Wraparound
- Satisfaction
- Outcomes

Total Fidelity Score

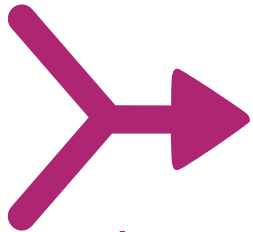


✓ Provides an overall impression of the state's practice.

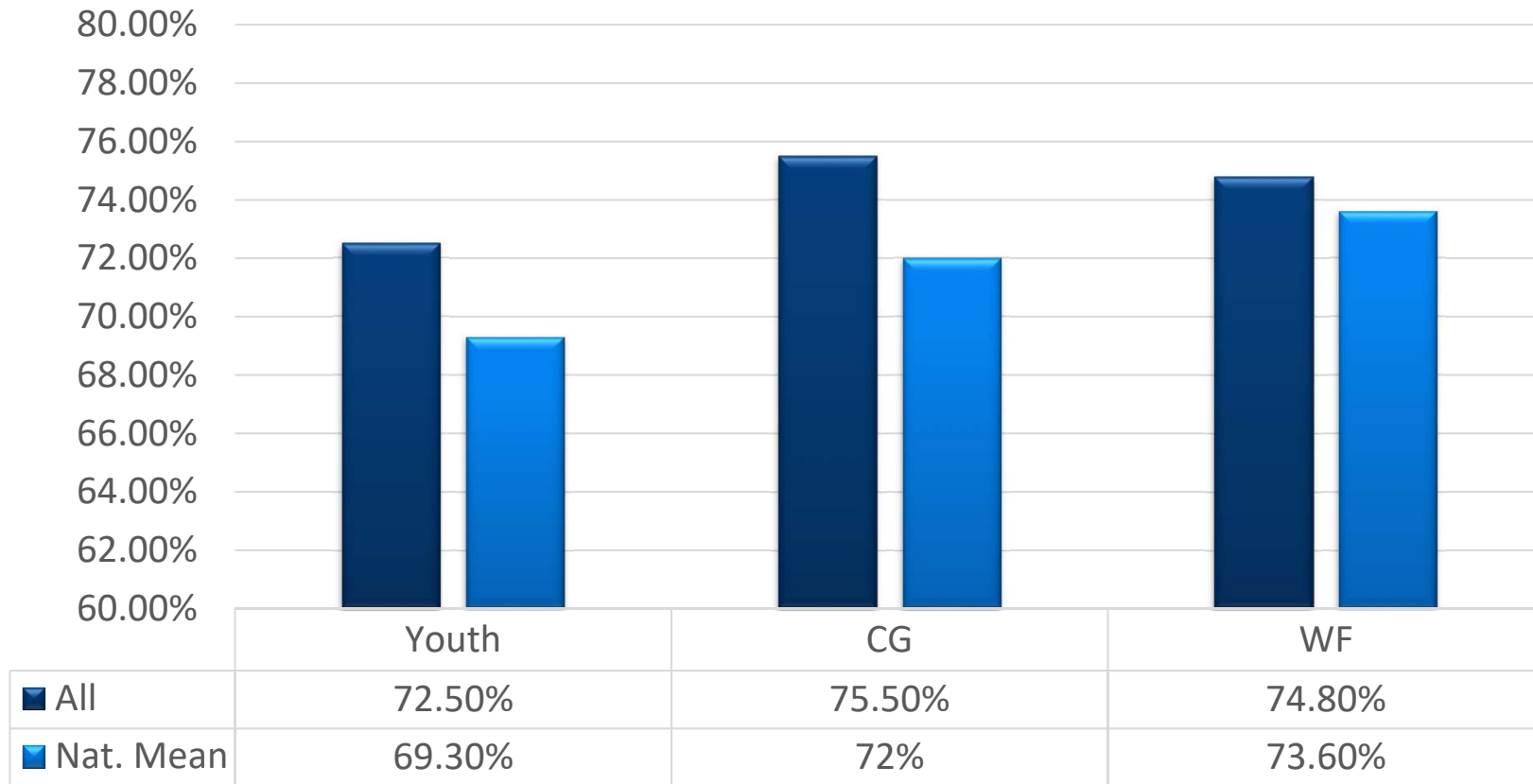
✓ The average item level score of the Experience in Wraparound section as percent of the total possible score.

- *If every respondent responded "Neutral" to every question, your total score would be 50%.*

✓ Measures detailed activities of the wraparound process, the make-up of the wraparound team, and the strategies of the wraparound plan.



Total Fidelity Score

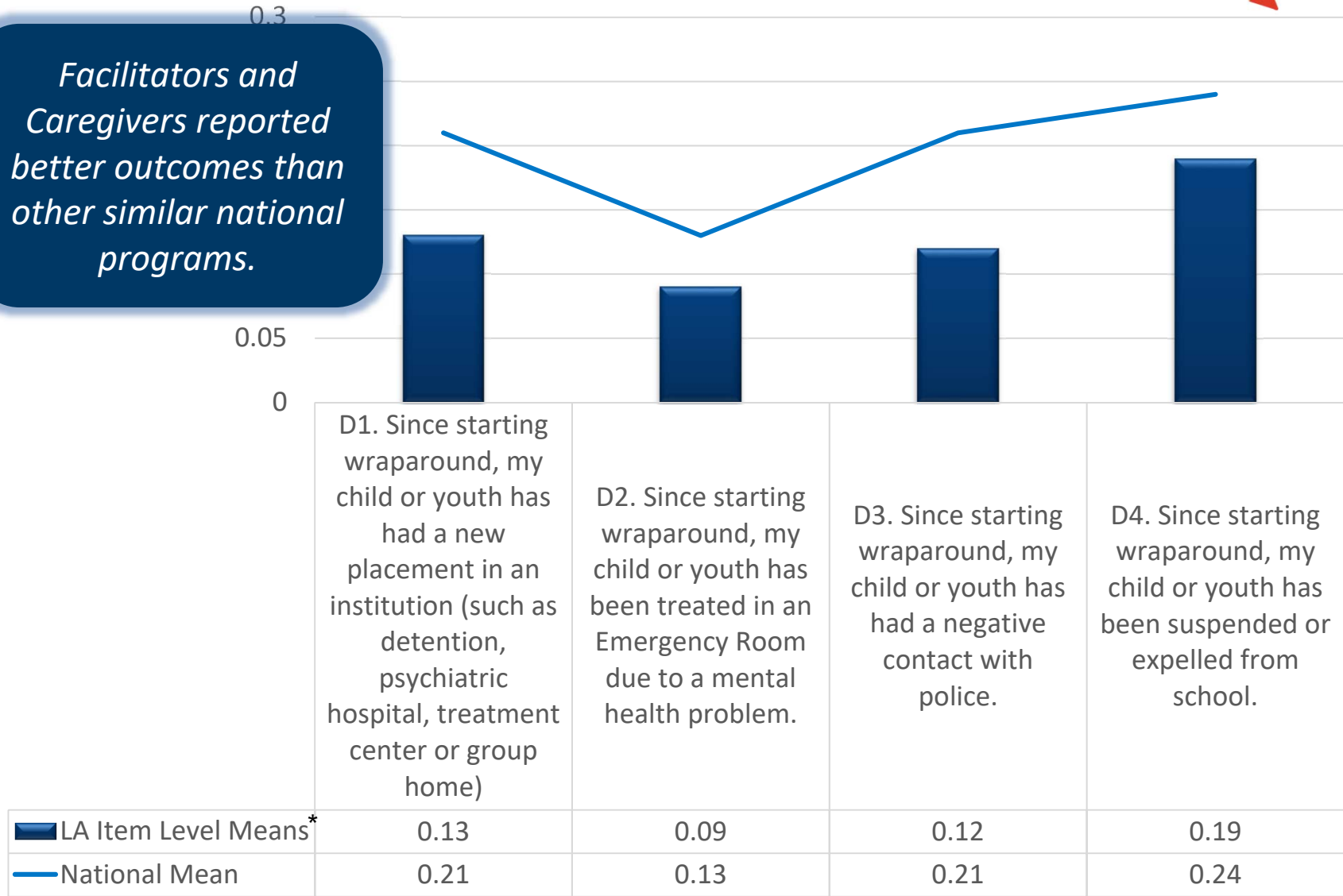


Take Away: Louisiana CSoC showed higher fidelity scores when compared to other similar programs in the nation.

Outcomes: LA vs. National Means

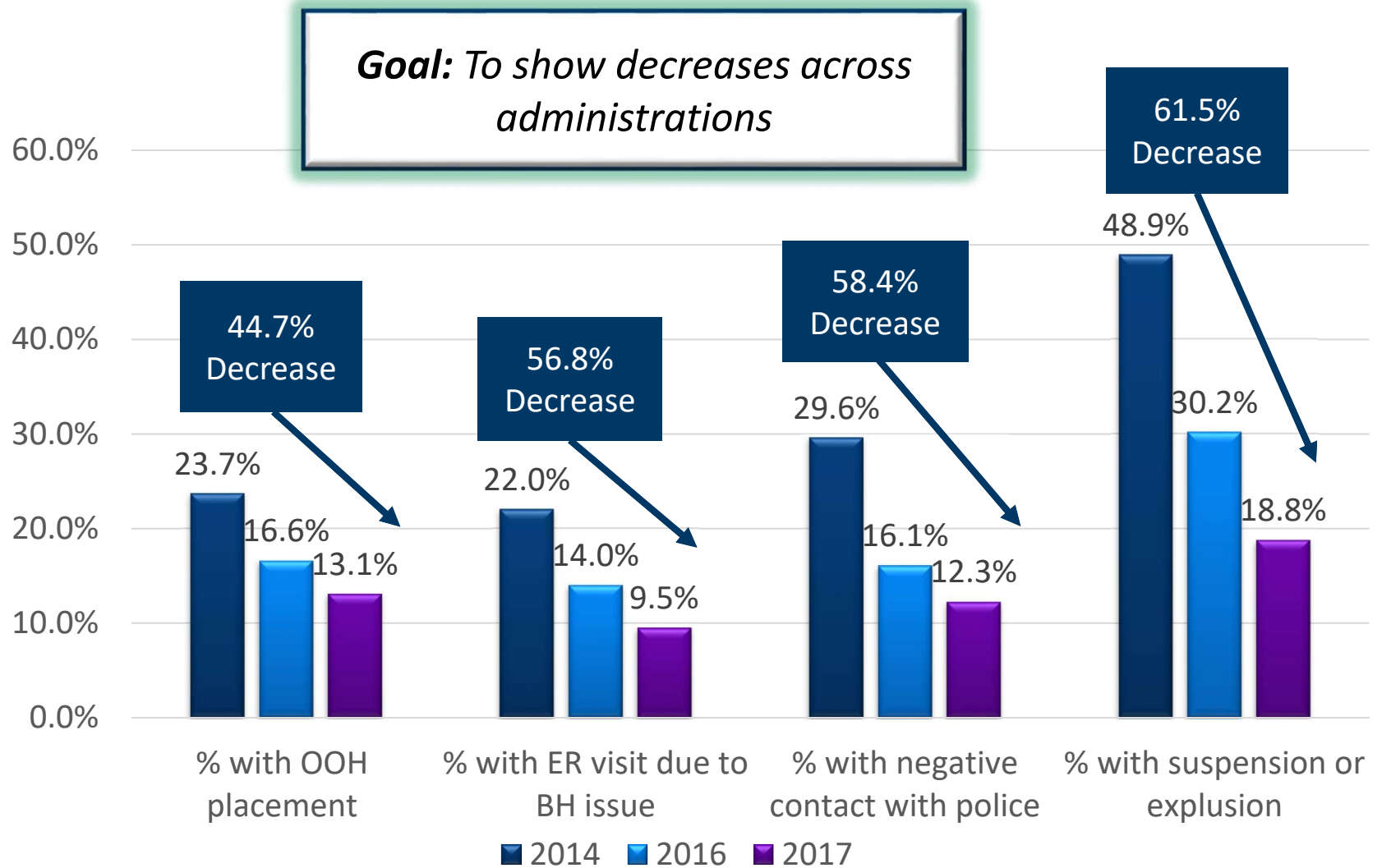


Facilitators and Caregivers reported better outcomes than other similar national programs.



**Facilitator and caregiver respondent data*

Outcomes Across Administrations

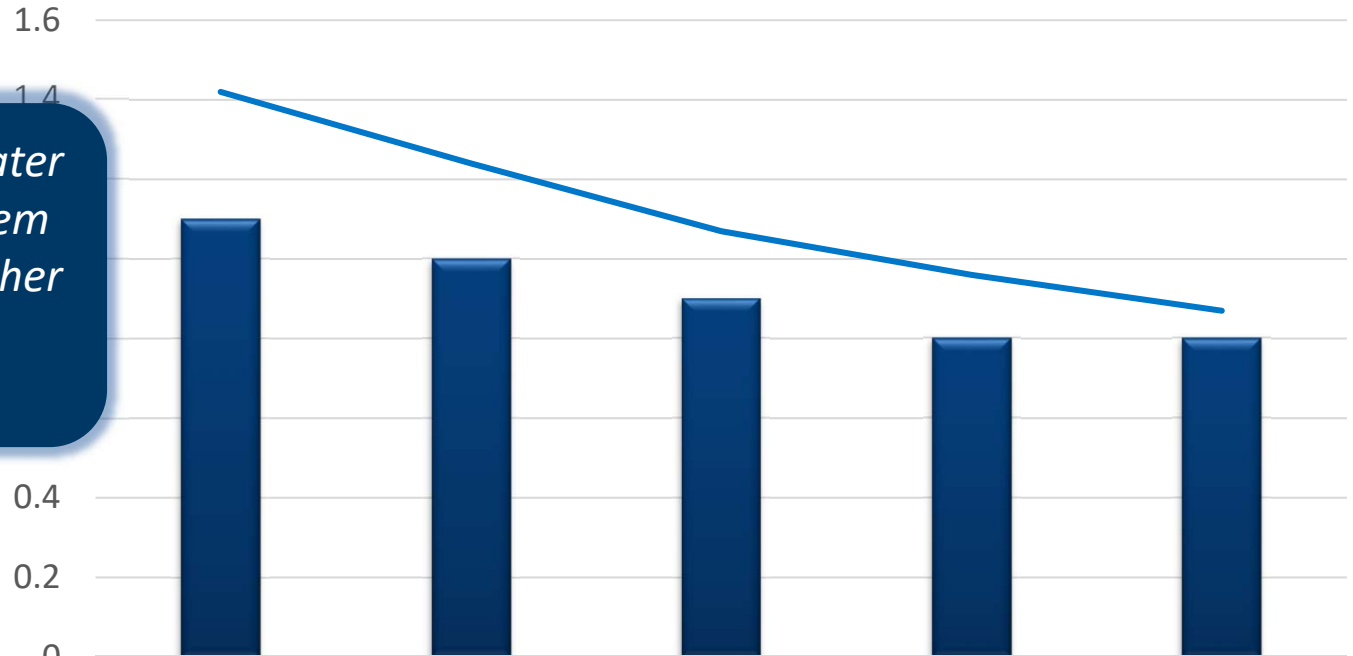


Outcomes reported from facilitator and caregiver surveys.

Problem Experience Outcomes



Demonstrating greater resolution of problem experiences than other similar national programs



	D5. Problems that cause stress or strain to me or a family member	D6. Problems that disrupt home life	D7. Problems that interfere with success at school	D8. Problems that make it difficult to develop or maintain friendships	D9. Problems that make it difficult to participate in community activities
LA Item Level Means*	1.1	1	0.9	0.8	0.8
National Mean	1.42	1.24	1.07	0.96	0.87

**Facilitator and caregiver respondent data*

Next Steps



Process Improvement Initiatives



- ✓ Coaching is considered one of the most effective interventions to improve and sustain fidelity to the Wraparound model. The annual report and regional reports were shared with local teams for the identification of item level needs and strengths related to training and coaching plans.
- ✓ Each WAA will be required to select at least one item to focus a formal process improvement project with a goal of promoting and facilitating increased fidelity to the model.
- ✓ Magellan will monitor projects on a quarterly basis.

Thanks



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