

**Coordinated System of Care  
Statewide Governance Board Meeting  
February 27, 2019  
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821  
Meeting Minutes**

The meeting was called to order by Chair Beth Touchet-Morgan at 1:05 pm.

**Roll Call**

Board members present:

Beth Touchet-Morgan

Jamie Tindle

Kathy Edmonston

Michael Comeaux

**Approval of Minutes**

Members were presented with the August 2018 and November 2018 meeting minutes. Kathy moved and Michael seconded a motion to approve both meeting minutes as written. Members were also presented with the November 2018 Director's Report, which was not approved during the November meeting due to lack of a quorum. Michael moved and Jamie seconded a motion to approve the report as written.

**Director's Report**

Members received copies of the Director's Report. Connie Goodson, CSoc Director, discussed highlights of the report and invited questions from board members. The full report may be viewed at [www.csoc.la.gov](http://www.csoc.la.gov). Connie shared that Sareda McPhee has taken on the role of Family Lead for CSoc after Sheila Jordan moved on to be the Executive Director of an alternative school for girls in Florida.

During the Director's Report presentation, Sareda provided an update on the Family Support Organization (FSO). The information provided is included in the Director's Report. Beth discussed the importance of the WAA and FSO organizations getting their names out online via social media in order to help communities feel more open and accepting to their presence, which is beneficial for the whole program. Kathy shared that she really likes the addition of the FSO Liaison position for families who are new to CSoc. Connie shared that the liaisons are able to offer support by helping the family address any immediate needs and informing them about FSO services and wraparound, which is important for engagement and letting them know that they have a voice. Connie provided an update on the Statewide Coordinating Council (SCC). She reported that members of the CSoc team will continue to work with FSO leadership to support the design and implementation of the Parent and Youth Advisory Boards. The FSO will develop a draft plan to pilot this project in one region and then eventually expand to other regions. Kathy mentioned how hard Sheila worked and the many barriers there can be when trying to get parents and youth to attend meetings and give input. Connie shared that Magellan will be doing focus groups and outreach to families in the new contract. She explained that she has asked Sareda to identify

a CSOC family who is willing to attend a future Governance Board meeting and discuss their experience in wraparound. Kathy shared that the Board would be very pleased to hear about families' experiences.

During the review of Wraparound Agency (WAA) updates, Connie shared that Choices in Region 8 continues to be a part of the leadership team guiding a community Strategic Planning Group focused on increasing the community's capacity to be more trauma responsive. Jamie shared that Arc of Louisiana (<https://www.thearc.org/>) is offering training across the state on autism and related disorders to law enforcement and other first responders. Jamie offered to send information about the trainings to Connie so that she can share it with the WAAs. Beth suggested that they share opportunities with the Louisiana Commission on Law Enforcement (LCLE) (<http://www.lcle.state.la.us/>).

Connie shared that there is a lot of evidence nationally that children in wraparound stay in school; have less involvement with the justice system; and have reduced use of inpatient psychiatric hospitals, emergency rooms, and residential care. Connie shared we have seen some of these same positive outcomes in our own program. Connie expressed interest in thinking about a project to estimate cost savings from the CSOC program, looking at factors such as decreased use of inpatient and residential levels of care, detention, and involvement with child welfare, and from youth attending school. Connie mentioned that data sharing is a potential barrier. Beth shared that Washington state has done a lot of analysis of juvenile justice/future costs. She mentioned that there is also a causality issue, as there are many factors at play in families' lives. Beth explained that the LSU School of Social Work completed an analysis and estimated the amount of savings from avoiding state agency involvement in youth's lives. Jamie mentioned potential impacts on employment. Connie reported that she would reach out to the LSU School of Social Work for information.

## **Committee Reports**

### **Finance and Audit Committee**

The Finance and Audit Committee only meets on an 'as needed basis' and did not meet this quarter.

### **Quality Assurance Committee Report**

Connie shared that Cindy Guitrau was unable to attend the Governance Board meeting. Connie reported that the Quality Assurance Committee (QAC) met on February 18, 2019 and reviewed the CSOC Data Dashboard. This dashboard includes outcomes data that Connie shared in the Director's report. She reported that the QAC continues to be pleased with CSOC outcomes.

Michael moved and Jamie seconded a motion to approve the Director's Report.

### **New Business**

None

### **Unfinished Business**

None

**Public Comment**

Jodie Roberts with Eckerd Connects Wraparound Agency shared that their agency had a Council on Accreditation exit meeting that day. Part of the process involved identifying families who were willing to be available for interviews. He suggested that one of those families might be willing to speak at a future Governance Board meeting.

**Action items**

Statewide Governance Board meetings will be held in Room 173 of the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

May 29, 2019 1:00 - 3:00 pm

August 28, 2019 1:00 - 3:00 pm

December 4, 2019 1:00 - 3:00 pm

**Adjournment**

Kathy moved and Michael seconded a motion to adjourn. The meeting was adjourned at 1:43 p.m.