

**Coordinated System of Care
Statewide Governance Board Meeting
May 29, 2019
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821
Meeting Minutes**

The meeting was called to order by Chair Beth Touchet-Morgan at 1:05 pm.

Roll Call

Board members present:

Beth Touchet-Morgan
Jamie Tindle
Mark Thomas
Michael Comeaux

Board members absent:

Kathy Edmonston
Nick Albares
Rhenda Hodnett

Approval of Minutes

Members were presented with the February 2019 meeting minutes. Michael moved and Jamie seconded a motion to approve the meeting minutes as written.

Director's Report

Members received copies of the Director's Report. Connie Goodson, CSoc Director, discussed highlights of the report and invited questions from board members. The full report may be viewed at www.csoc.la.gov.

During the discussion, Mark shared information about the Louisiana Council on the Success of Black Men and Boys. The council is using a ten-pronged approach to address challenges that these individuals face. Mark was appointed to the council's Health and Welfare Committee. One area being discussed by the committee is behavioral health supports. Mark suggested they work in an advisory fashion to give feedback about ideas and suggestions that come out of the committee. He proposed that the governance board make a formal collaboration between the board and committee, and start with a presentation by Connie to the council about CSoc, and then a presentation by the council to the governance board. Connie agreed to reach out to Dr. Chaunda Mitchell with the Governor's Office to make arrangements. Mark also shared that the Department of Health has started a new health equity initiative (point person is Dr. Earl Benjamin). There is recognition of a need for outreach in all communities. Some populations have lower access to, or are not adequately accessing, department services. The department wants to embed health equity in all of its programs to help inform how policies for programs, services and outreach are developed, and to ensure collaboration and appropriate

representation in all work. Mark would like to invite Dr. Benjamin to the next governance board meeting to discuss health equity work being done and for the board to consider ways to partner with him to help with the department's overall goal and to enhance CSoC work. Connie will invite him to the August meeting.

Connie shared that deeper analyses of the data will be done as part of Magellan's new contract, including investigating how factors such as level and type of needs based on the CANs, diagnosis, and services received during participation in CSoC impact a child's outcomes. Beth noted that school attendance is not improving as much as other outcomes, and suggested investigating further. Connie shared that this data only includes children who had attendance issues at the time of CSoC enrollment, so it includes a smaller population than all 517 children who discharged during the quarter. Jamie suggested that level of parental engagement could be an important factor to investigate, and Connie shared that utilization of Family Support Organization (FSO) services is a factor that will be included in Magellan's analyses. Connie will ask Wendy Bowlin with Magellan to discuss their data analysis plans during the next governance board meeting.

Mark asked about variation between some outlier regions for living situation at discharge data. Connie shared that the data varies each quarter, and that the particular region that was a low outlier is not consistently an outlier. She added that when OBH and Magellan identify a region with consistent outlier data, they conduct targeted interventions with the region.

During the Director's Report presentation, Connie provided an update on the Family Support Organization (FSO). The information provided is included in the Director's Report. Connie asked if the board would like to have a representative from the FSO begin to report their own quarterly data to the board. The board agreed to add the FSO to the agenda. Beth requested that the FSO discuss any turnover/staffing issues when they present during the next meeting. Connie provided an update on the Statewide Coordinating Council (SCC). She reported that members of the CSoC team will continue to work with FSO leadership to discuss design and implementation of the family and youth advisory boards. Connie shared that Magellan will be doing outreach to families in the new contract, including through focus groups.

Committee Reports

Finance and Audit Committee

The Finance and Audit Committee only meets on an 'as needed basis' and did not meet this quarter.

Quality Assurance Committee Report

Connie shared that Cindy Guitrau was unable to attend the governance board meeting. Connie reported that the Quality Assurance Committee (QAC) met on May 20, 2019 and reviewed the CSoC Data Dashboard. This dashboard includes outcomes data that Connie shared in the Director's report. She reported that the outcomes data have remained positive and that the QAC continues to be pleased with CSoC outcomes. Connie shared that Magellan will be starting the Wraparound fidelity evaluation of the

WAAs this summer (July through September). The results of this annual evaluation will be shared with the board once they are received.

Mark moved and Michael seconded a motion to approve the Director's Report.

New Business

Connie reported that she and Sareda McPhee, CSOC Youth and Family Liaison, met with a CSOC family member who wants to attend the August governance board meeting with her team and discuss her experiences in wraparound. She is a grandmother who has custody of four of her grandchildren, and participated in CSOC for two years. The Board members shared that they are looking forward to hearing about the family's experiences. Beth requested that this be put at the beginning of the agenda for the August meeting.

Unfinished Business

None

Public Comment

Kathy Coenson with Magellan reported that Magellan will increase all of their Licensed Mental Health Professional (LMHP) rates by 25% across the board. They are increasing Short Term Respite (STR) rates by 40%. Magellan is targeting July 1st for the effective date. They are currently sending out contract revisions to providers. Kathy asked that everyone spread the word about the increases, as they are hoping that it will help with access and availability. Beth shared that OJJ struggles to hire staff, especially clinical staff. Karen asked if Magellan will advertise to licensing boards, and Kathy confirmed that they plan to do this as part of their advertising campaign.

Action items

Statewide Governance Board meetings will be held in Room 173 of the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

- August 28, 2019 1:00 - 3:00 pm
- December 4, 2019 1:00 - 3:00 pm
- February 26, 2020 1:00 - 3:00 pm

Adjournment

Michael moved and Mark seconded a motion to adjourn. The meeting was adjourned at 1:38 p.m.