



**CSOC Director’s Report to the Governance Board
Prepared for the May 29, 2019 Meeting**

Highlights and News

- Total CSoC enrollment is 2,384 (2,214 enrolled and 170 presumptive).
- Magellan is preparing to administer the annual Wraparound Fidelity Index (WFI) to CSoC youth and families over the summer. We will share the results of this evaluation as they become available.
- CSoC outcomes continue to trend positively for CSoC children, youth and their families.

CSOC Enrollment (Enrolled + Presumptive):

Act 1225 Region	3/31/2018	6/30/2018	9/30/2018	12/31/2018	3/31/2019
1 (Jefferson Parish/Greater New Orleans area)	368	354	359	353	345
2 (Capital area)	226	230	238	223	230
3 (Covington area)	330	330	327	340	345
4 (Thibodaux area)	299	300	290	290	290
5 (Acadiana area)	160	168	167	170	168
6 (Lake Charles area)	190	190	190	187	186
7 (Alexandria area)	172	175	190	190	190
8 (Shreveport area)	230	213	231	230	230
9 (Monroe area)	410	405	399	400	400
TOTAL	2,385	2,365	2,391	2,383	2,384

During the reporting period (1/1/2019 – 3/31/2019), there was a total of 739 referrals. The range of referrals by region was 45 to 118. Referrals to CSoC come from a variety of sources. The number of referrals from state agencies since implementation of CSoC continues to rise (DCFS – 1,634, OJJ – 1,438, and schools – 1,840). However, the majority of referrals have come from other sources, including caregivers, Licensed Mental Health Professionals, hospitals, self or legal guardians, and other juvenile entities.

Referrals by Agency/Entity



Referring Source	12/28/2018	03/28/2019	Change
Caregiver	3,798	3,991	193
Licensed Mental Health Professional	3,086	3,233	147
Other	2,345	2,462	117
DOE/School	1,756	1,840	84
Hospitals	1,493	1,512	19
DCFS	1,566	1,634	68
OJJ	1,381	1,438	57
Self or Legal Guardian	1,092	1,107	15
Other Juvenile Entities	883	906	23
OBH	142	150	8
Primary Care Physician (PCP)	121	129	8
Total	17,663	18,402	739

Per request from Board members, the table below reflects referrals by region over the last four quarters. This table will continue to be included in the CSoC Director’s Report.

CSoC Referrals by Quarter

Act 1225 Region	6/30/2018	9/30/2018	12/31/2018	3/31/2019
1 (Jefferson Parish/Greater New Orleans area)	73	79	80	85
2 (Capital area)	94	107	73	98
3 (Covington area)	127	100	102	118
4 (Thibodaux area)	75	71	64	45
5 (Acadiana area)	81	61	71	89
6 (Lake Charles area)	61	58	54	55
7 (Alexandria area)	55	66	72	69
8 (Shreveport area)	96	100	59	82
9 (Monroe area)	91	89	85	98
TOTAL	753	731	660	739

The majority of children/youth enrolled in CSoC are male (1,263 or 60%). African-American is the predominant race of these young people, representing 1,229 (58%). The age groups with the highest enrollment are 10-16 years old (1,394 or 66%).

Wraparound Agency (WAA) Community Outreach and Coordination of Service Providers:

In this past quarter, the following Wraparound Agencies have participated in several community and resource events in order to build partnerships with the local and regional community agencies and stakeholders. These efforts serve to expand the understanding of system of care values, promote stronger working relationships and explore additional resources and supports for CSoc youth and families. Below are some examples of the functions that they have attended.

Region 2 Baton Rouge Area: National Child and Family Services:**January 2019**

- Gonzales Mental Health
- Rise and Shine
- AMI Kids
- Shoulders of Strength
- RKM
- Enhance Health Center
- Capital Area Recovery
- Youth Empowerment Solutions
- Pediatric Development & Therapy
- Department of Juvenile Services
- Family Solutions
- Lighthouse Community Care
- Southeast Community Health
- Village Life Center
- Precision Caregivers
- Impact Group
- Helping Hands
- Families Helping Families
- Horizon Counseling Center
- Post Trauma Institute
- Hand When Needed
- Iberville Parish Mental Health Center
- Peak/Care One
- Our Lady of the Lake Tau Center
- Family Services
- Journey Through Life
- Volunteers of America Greater Baton Rouge
- Care South
- Glasgow Middle School

February 2019

- Stanley Mong, Capital Area
- Pinnacle Community Care
- Pointe Coupee's Transition Fair
- East Baton Rouge Alternative Schools
- Interagency Service Collaboration (ISC) Core Meetings
- Collegiate Baton Rouge

March 2019

- Behavioral Services
- Brentwood Hospital
- DCFS
- East Baton Rouge DA's Office
- East Baton Rouge School System
- Infinity Healthcare
- Heart 2 Heart
- OJJ
- Pinnacle Community Care
- The Bridge Agency
- West Baton Rouge School District

Region 4 Thibodaux Area: Ascent:

- Friendship Club at Norco Elementary
- Gardening Club with St. Charles Parish Youth
- Game Day in collaboration with St. Charles Parish Sheriffs Office
- Anti-Bully march in St. Charles Parish
- Read Across America-Dr. Seuss Week with Terrebonne Parish Students
- Autism Acceptance Event with Easterseals (Chackbay, LA)

- Crime Victims Ceremony, Terrebonne Parish (With DA's Office)
- Tie One Event- Prevent Child Abuse (With Mama Bear Effect)
- Easter Event at St. Charles Parish Juvenile Center
- Easter Event at St. Lucy's Child Development Center
- NSU Health and Wellness Fair
- FINS Pre-Conference
- Attended Bridging Futures Meeting in St. Charles Parish
- Children's Mental Health Awareness Event (SCLHSA)
- Career Day at Legion Park Elementary (Terrebonne, LA)

Region 5 Lafayette Area: Eckerd Connects:

- Partnered with Lafayette Police Department and Covenant United Methodist Church to make Comfort Kits to give to kids when police report to the home, accidents, etc.
- April 24-26 - Governor's Conference for Juvenile Justice
- Community Advisory and Action Team meetings for St Landry and Vermilion Parish
- Resource fair in Vermilion parish
- Participant in the monthly Resource Meeting in Vermilion Parish
- Healthy St Landry Coalition.
- Evangeline Parish Coalition
- Community baby shower put on by the Family Tree
- Vendor at the Iberia in the Know resource fair

Region 7 Alexandria Area: Eckerd Connects:

- All 8 Parish Healthy Initiative Coalition meetings
- New Horizons Baptist Church
- Westside Library Health Fair
- Vernon Parish Transitional Fair
- Relatives as Parents meeting to share CSoC
- Regional Legislative Preview
- Rapides Parish Transition Fair
- Winn Parish DARE Fair

Region 9 Monroe Area: Ascent:

- PBIS team member for Cypress Point Elementary, Neville High School, Ruston Jr. High, Lenwil Elementary School, Wossman High School, and Rayville Elementary School
- Sponsored multiple good behavior parties for Wossman High School, Neville High School, Cypress Point Elementary, and Rayville Elementary
- Volunteered over 100 hours of community service at the Northeast Louisiana Food Bank
- Members of the Monroe Rotary Club
- Presenters at the North Louisiana Counselor Education Spring Conference

- Adopt-A-School sponsors for Ruston Jr. High and Lenwil Elementary School
- Participants at the Downtown River Market Community Day
- St. Francis Medical Center Pediatric Symposium
- Ruston Jr. High Career Fair
- Community Health and Wellness Expo
- Cypress Point Elementary Family Health and Fitness Night
- DCFS Foster Parent Appreciation Event
- DCFS Adoption Day Celebration
- Central Elementary No Bullying Campaign
- NAMI Conference (National Alliance on Mental Illness)
- Region 8 Community Advisor and Action Team Member
- Lincoln Parish MDRT Team Member (multi-disciplinary response team for child sexual exploitation)
- Convoy of Hope Event

Family Support Organization Update:

Behavioral Services of Louisiana (BSLA) continues to grow its staff in order to serve the full complement of CSOC youth and parents requesting parent and youth support services. Currently, the organization has 195 staff in these roles (up from 167 last quarter), located across the state. As of March 2019, 1,549 CSOC participants are receiving services. Of those participants receiving services, 72% receive parent support and 46% receive youth support.

BSLA is also onboarding a second supervisor in regions 1-5. BSLA has implemented a new administrative position to assist with the growing needs of the organization. Details will be presented during next quarter by a BSLA representative. Additionally, BSLA is working to have more routine team building activities internally as well as with the Wraparound Agencies. There have been several successes thus far where recognition has been given to teams that exemplify true Wraparound essence. BSLA has continued to increase focus with Support Specialists on building rapport, communication, and team collaboration. BSLA has also taken the initiative to train employees on Fraud, Waste, and Abuse courtesy training facilitation of the Attorney General's Office.

Statewide Coordinating Council

The State CSOC team has continued to work with FSO Leadership to discuss design and implementation of the Family and Youth Advisory Boards. The FSO is beginning the process with some assessment and exploration of potential structure and content that will make the experience meaningful for families and youth across the regions. Follow-up discussions are being planned in order to solidify a timeline and plan for beginning to build these important groups across the State.

CSOC Finance and Audit Committee:

This committee meets on an 'as needed' basis and did not meet during this quarter.

CSOC Quality Assurance (QA) Committee:

Committee Chair, Cindy Guitrau, will report to the Board during today's meeting.

Provider Network:

Short-term Respite

- There are 14 STR providers this quarter.

Independent Living Skills Building

- There are 181 ILSB providers throughout the regions.

Trends in Children/Youth Outcomes Data:

CSoC Children Inpatient Psychiatric Utilization

Source: Magellan

- Percent of CSOC members (under 22) who were served in a psychiatric hospital during the quarter: 134 or 4.99%
- Average length of stay for CSOC members (under 22) in psychiatric hospitalization: 7.13 days



CSoC Children Inpatient Psychiatric Utilization

TYPE OF SETTING	MEMBER COUNT: all members who spent any days in restrictive settings (levels shown below)	NUMBER OF CHILDREN UNDER AGE 22 ENROLLED WITH MCO DURING REPORTING PERIOD	PERCENT	ALOS
Inpatient Psychiatric Hospital	134	2,686	4.99%	7.13

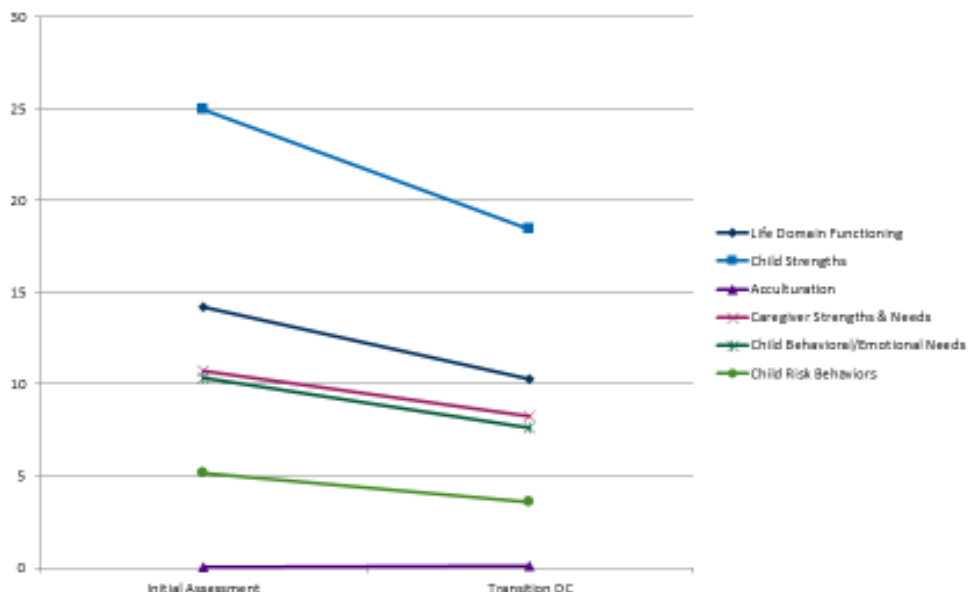
CANS Outcomes Data

Source: Magellan

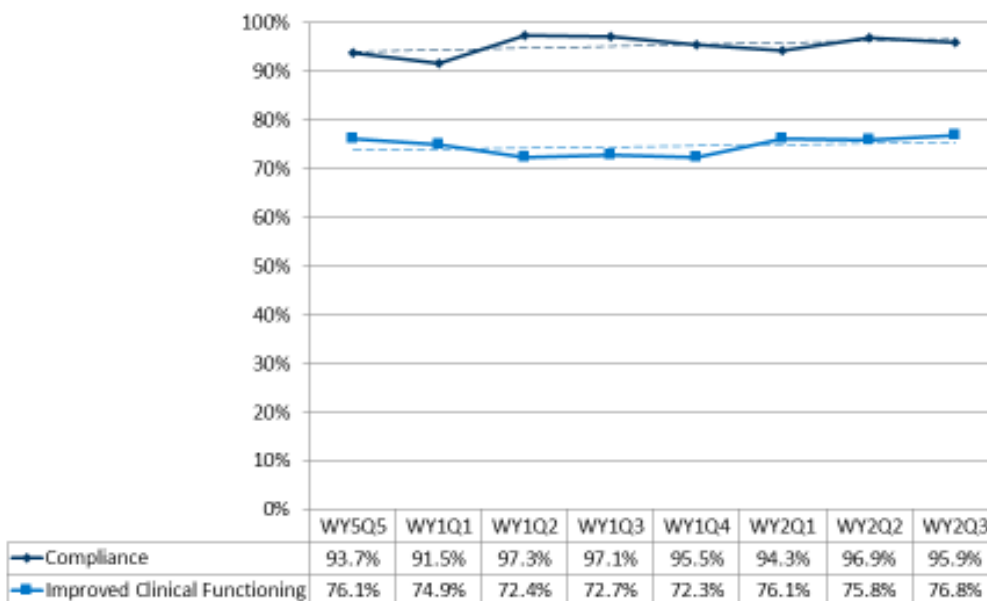
Outcomes Findings: An analysis of the global CANS scores beginning at initial intake and then at discharge for 517 youth with valid data of the 539 youth discharged during the quarter showed:

- A mean score decrease of 17.16 points
- 76.79% of youth showed improved clinical functioning

CANS Outcomes: Domain Scores



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



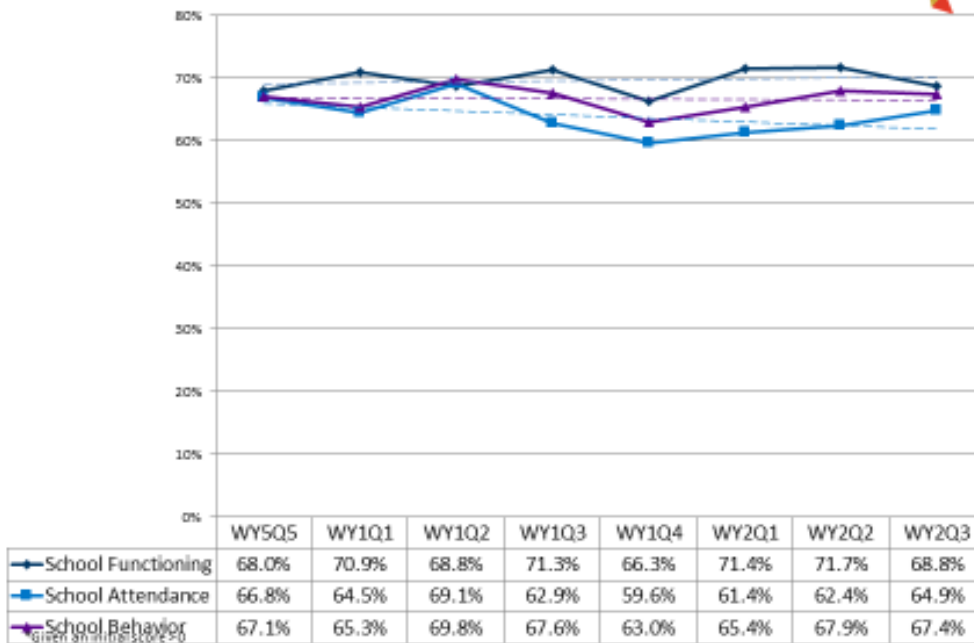
School Outcomes

Source: Magellan

The CANS school module, which evaluates school functioning, is regularly applied when children and youth initially enroll in CSoC, then every 180 days after enrollment and at discharge. This offers a more consistent and objective picture of a youth’s school functioning over time. The following results were documented:

- 68.8% showed improved school functioning
- 67.4% showed improved school behavior

*CANS: School Functioning**



Youth with an IEP

Source: Magellan

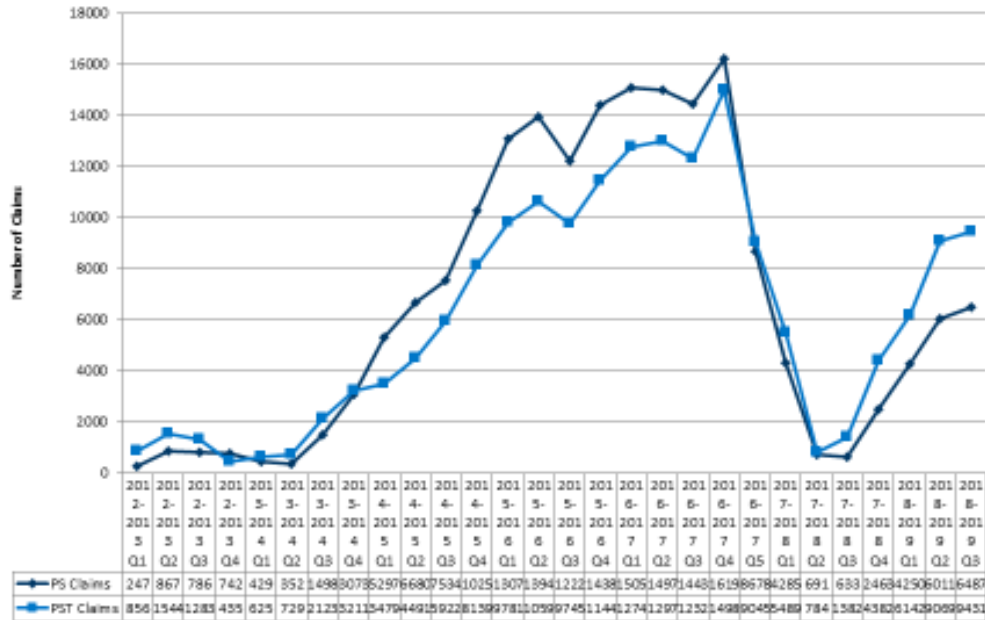
- A review of the enrollment for this time period indicates that approximately 35.24% of the children/youth enrolled in CSoC had a current IEP meaning that they are receiving special education services in the school system.

Parent/Youth Support and Training Utilization

Source: Magellan

- There is a positive trend noted in the utilization of parent and youth support and training during the quarter.

Parent /Youth Support and Training Utilization



Living Situation at Discharge from CSoC

Source: Magellan

- Percent of youth whose living situation at discharge from CSoC is a home and community based setting: 92.2%

Living Situation at Discharge

REGION	Percent of children whose living situation at discharge is a HCB setting
1	93.59%
2	89.58%
3	92.59%
4	78.95%
5	89.83%
6	86.36%
7	100.00%
8	93.75%
9	97.65%
Statewide Total	92.21%

Utilization of Natural/Informal Supports

Source: Magellan

- Percent of CSOC members who have at least one natural/informal support on their child and family team: 89.5%



Natural and Informal Support Utilization

REGION	NUMBER OF PARTICIPANTS WITH AT LEAST ONE NATURAL/INFORMAL SUPPORT ON CFT	PERFORMANCE RATE
1	331	88.5%
2	192	80.0%
3	285	80.7%
4	269	88.8%
5	175	88.8%
6	178	92.7%
7	197	98.5%
8	244	98.0%
9	381	93.4%
TOTAL	2252	89.5%

Natural/Informal Support

