

**Coordinated System of Care
Statewide Governance Board Meeting
August 28, 2019
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821
Meeting Minutes**

The meeting was called to order by Chair Beth Touchet-Morgan at 1:04 pm.

Roll Call

Board members present:

Beth Touchet-Morgan
Jamie Tindle
Kathy Edmonston
Michael Comeaux
Michelle Faust

Board members absent:

Mark Thomas
Nick Albares

Approval of Minutes

Members were presented with the May 2019 meeting minutes. Jamie moved and Michael seconded a motion to approve the meeting minutes as written.

Elections

Connie shared that this is the FY 2020 annual meeting, but that elections are not required to be held due to members serving two year terms. Elections will be held during the August 2020 meeting. Connie reported that Michelle Faust is now serving on the board as the DCFS designee and is a voting member.

Director's Report

Members received copies of the Director's Report. Connie Goodson, CSoc Director, discussed highlights of the report and invited questions from board members. The full report may be viewed at www.csoc.la.gov.

During the discussion, Connie shared that she presented information about CSoc to the Health and Welfare subcommittee of the Louisiana Council on the Success of Black Men and Boys. Attendees were very interested in the CSoc program and its outcomes. Connie also met with Dr. Earl Nupsius Benjamin, Deputy Director of Community Partnership with LDH, to discuss CSoc and LDH's health equity work, and hopes that he will be able to speak to the board at the next meeting.

During the Director's Report presentation, Joel Boultinghouse, Executive Director of Behavioral Services of Louisiana, provided an update on the Family Support Organization (FSO). The information provided is

included in the Director's Report. In addition to information in the report, Joel also shared that they have added a second supervisor position in some regions, with a goal of ultimately having two in each region. The FSO has also added a second statewide director for the southern region (Regions 1 – 5) and a statewide operations director to increase supervision and service quality. The FSO has worked with Choices to address declining referrals in some rural areas. BSLA is participating in weekly calls with Magellan. They are also having internal calls every other week with supervisors to review data and share success stories. Connie asked if the FSO might know of families who would be willing to attend a board meeting and share their experiences with CSoC. She explained that the grandmother who participated in wraparound and wanted to share her experiences with the board has since moved to Texas, and is thus unable to attend the meeting. Beth asked if FSO staff ever attend court with families. Joel explained that support specialists typically do not attend court, but will meet with the family prior to and after court as needed. Beth asked if there are legal resources they can offer to families, and Janice explained that they refer families to legal aid resources. Connie added that this is something the Child and Family Team (CFT) should be addressing as a team through the family's plan of care.

Connie shared that regional advisory council meetings have been conducted in several regions in order to gather together people from Magellan, the wraparound agencies, community supports, the FSO, LDH, and other stakeholders. The hope is to build off of these councils in order to regenerate the Statewide Coordinating Council. Jamie asked if youth advisory boards have started. Joel shared that they are hoping there will be a Magellan Youth Leaders Inspiring Future Empowerment (MYLIFE) group started in Region 8 and that the youth advisory board can develop from that. Jamie offered to notify Joel when she and her staff encounter youth across the state who may be interested in participating.

Committee Reports

Finance and Audit Committee

The Finance and Audit Committee only meets on an 'as needed basis' and did not meet this quarter.

Quality Assurance Committee Report

Connie noted that Cindy Guitrau was unable to attend the governance board meeting. Connie reported that the Quality Assurance Committee (QAC) met on August 19, 2019 and reviewed the CSoC Data Dashboard. This dashboard includes outcomes data that Connie shared in the Director's Report. She shared that the outcomes data have remained positive and that the QAC continues to be pleased with CSoC outcomes. Michael asked if Magellan would be discussing the Wraparound Fidelity Index (WFI) data during the meeting. Connie shared that Magellan is finishing up the administration of the WFI, and that she will ask Wendy to present the data to the board once it is available.

Connie explained that Magellan and LDH are reviewing data elements that Magellan regularly collects from the WAAs through the WAA data spreadsheet to identify any that are collected elsewhere or not actionable information. Magellan and LDH would like to discontinue collecting the IEP data which is self-reported by families each month and is included in the director's report each quarter. Members will consider this further and make a decision at a later date.

Michael moved and Kathy seconded a motion to approve the Director’s Report.

New Business

Wendy Bowlin, Director of Quality and Outcomes with Magellan, and Syralja Griffin, Clinical Director with Magellan, shared a presentation entitled “Louisiana Coordinated System of Care: CANS Outcomes Report.” The full presentation is available at www.csoc.la.gov.

Unfinished Business

None

Public Comment

Kathy Coenson, Director/General Manager of the CSoC Program with Magellan, mentioned that even though “caregiver” is the highest reported referral source type, a large percentage of those children are involved with other state agencies. There is often someone, such as a probation officer, sitting with the family during the referral process. Kathy noted that children and youth in CSoC with multiple state agency involvement are making progress in CSoC, as shown in the CANS outcomes presentation. Beth shared that the state agencies have seen breakthroughs in recent years in the number of kids in community settings. She shared that in the last two years, OJJ has had for the first time ever more children in non-secure custody than in secure custody, which she noted is related to systems working together.

Action items

Statewide Governance Board meetings will be held in Room 173 of the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

December 4, 2019 1:00 - 3:00 pm

February 26, 2020 1:00 - 3:00 pm

May 27, 2020 1:00 – 3:00 pm

Adjournment

Michael moved and Jamie seconded a motion to adjourn. The meeting was adjourned at 2:39 p.m.