



Louisiana Coordinated System of Care (CSoC)

**CSoC Director's Report to the Governance Board
Prepared for the December 16, 2020 Meeting**

Highlights and News

- ▶ On March 11, 2020, the World Health Organization declared Covid-19 a global pandemic.
- ▶ The Louisiana Department of Health (LDH) engaged in several priority public health actions, including efforts to decrease community transmission of Covid-19.
- ▶ The Department requested a Centers for Medicare & Medicaid Services (CMS) waiver to allow CSoC services to be delivered through telephonic or videoconferencing means.

Highlights and News (Continued)

- ▶ Effective March 18, 2020, the Department advised Magellan that the following CSoC services should be delivered telephonically or through videoconferencing in adherence with established guidelines:
 - Wraparound Facilitation,
 - Parent Support and Training and Youth Support and Training, and
 - Independent Living and Skills Building.
- ▶ Short Term Respite could only be delivered face-to-face in accordance with CDC guidelines.
- ▶ Medically necessary specialized behavioral health services could be delivered face-to-face if the family and provider agreed and all CDC guidelines were followed.

Highlights and News (Continued)

- ▶ The Families First Coronavirus Response Act (FFCRA) was enacted on 3/18/2020 by the federal government to:
 - Protect citizens from being unduly discharged from CMS waiver programs and
 - Ensure accessibility of services during the national emergency.

Highlights and News (Continued)

- ▶ The FFCRA states that a child/youth can only be disenrolled from CSoC when:
 - The primary caregiver has requested the child's/youth's voluntary discharge from the program and has signed the voluntary discharge form;
 - The child/youth has permanently moved out of state; or
 - The child/youth has died.

Highlights and News (Continued)

- ▶ During the period when FFCRA is active, a child/youth cannot be discharged from CSoC when the:
 - Child/youth does not meet clinical criteria/level of care;
 - Child/youth and/or primary caregiver disengaged from services;
 - Child/youth is incarcerated for 30 or more days;
 - Child/youth resides in a non-home and community-based setting for 90 or more days; or
 - Child/youth or family cannot be reached.

CSoC Enrollment (Enrolled + Presumptive) July - September 2020

Act 1225 Region	9/30/19	12/31/19	3/27/20	6/26/20	10/02/20
1 (Jefferson Parish/ Greater New Orleans area)	332	327	326	340	348
2 (Capital area)	240	239	249	252	269
3 (Covington area)	303	294	306	297	274
4 (Thibodaux area)	275	266	271	261	259
5 (Acadiana area)	199	214	208	220	220
6 (Lake Charles area)	178	170	179	187	181
7 (Alexandria area)	189	191	198	189	190
8 (Shreveport area)	196	202	196	197	199
9 (Monroe area)	400	400	383	398	388
TOTAL	2,312	2,303	2,316	2,341	2,328

Member Referrals

Act 1225 Region	12/31/19	3/31/20	6/26/20	10/02/20
1 (Jefferson Parish/Greater New Orleans area)	81	57	31	36
2 (Capital area)	85	99	50	64
3 (Covington area)	114	110	60	56
4 (Thibodaux area)	75	114	17	41
5 (Acadiana area)	111	81	55	62
6 (Lake Charles area)	60	83	21	22
7 (Alexandria area)	77	70	39	49
8 (Shreveport area)	90	64	27	41
9 (Monroe area)	105	88	46	64
TOTAL	798	766	346	435

Referrals by Agency/Entity

Referring Source	06/26/20	10/02/20	Change
Caregiver	4,968	5,107	139
Licensed Mental Health Professional	3,899	3,972	73
Other	3,160	3,268	108
DCFS	1,963	2,006	43
DOE/School	2,079	2,088	9
OJJ	1,652	1,676	24
Other Juvenile Entities	969	970	1
Hospitals	1,631	1,651	20
Self or Legal Guardian	1,143	1,143	0
Primary Care Physician (PCP)	179	188	9
OBH	180	189	9
Total	21,823	22,258	435

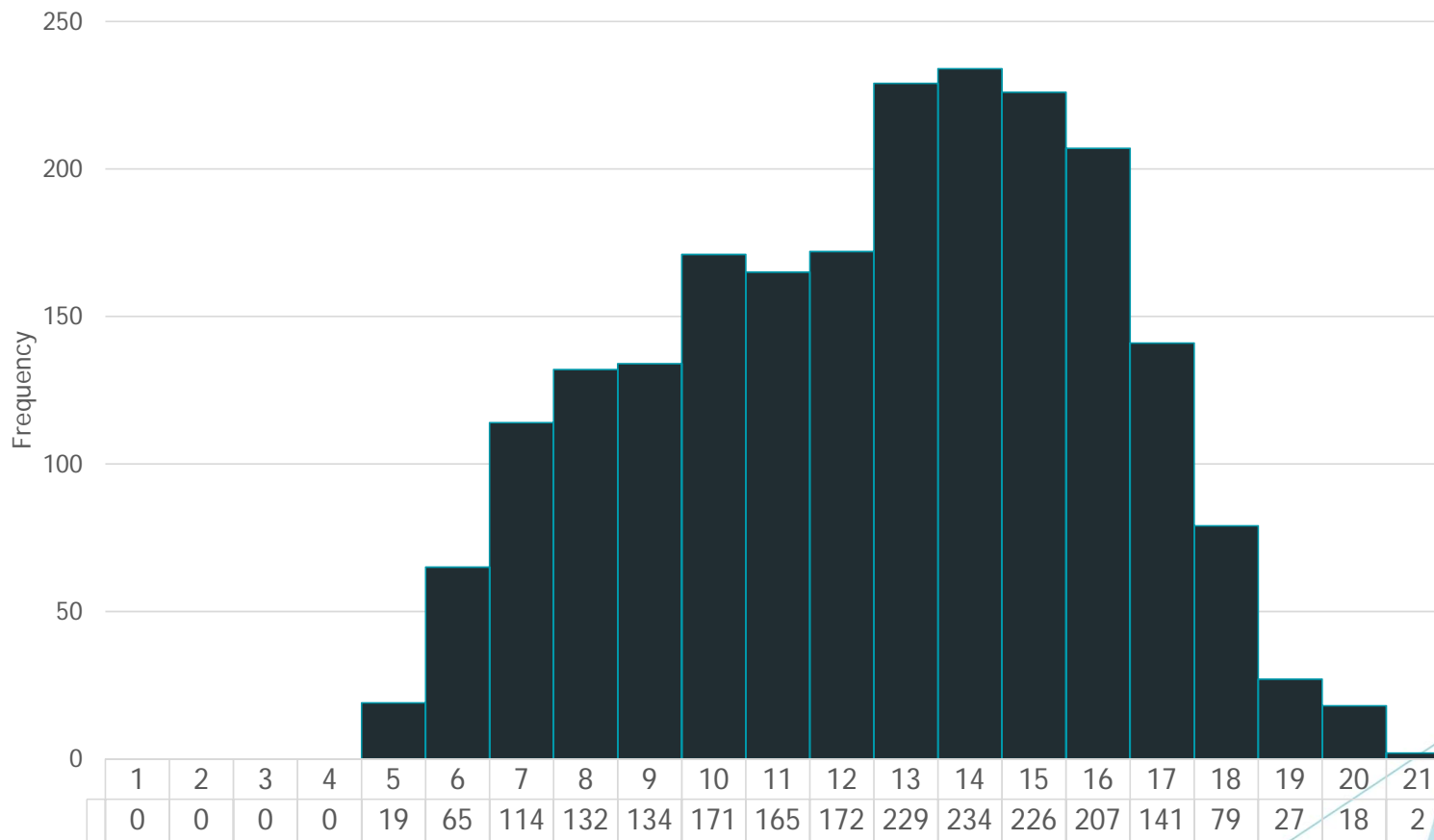
Gender

Gender	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	863	40
Male	1,272	60
Unspecified	0	0
TOTAL	2,135	100

Race

Race	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,252	59%
White	776	36%
American Indian/Alaskan Native	13	1%
Multi-Racial	31	1%
Other/Single Race	32	1%
Asian	4	0%
Native Hawaiian/Other Pacific Islander	4	0%
Unknown	23	1%
Total	2,135	100

Age Groups

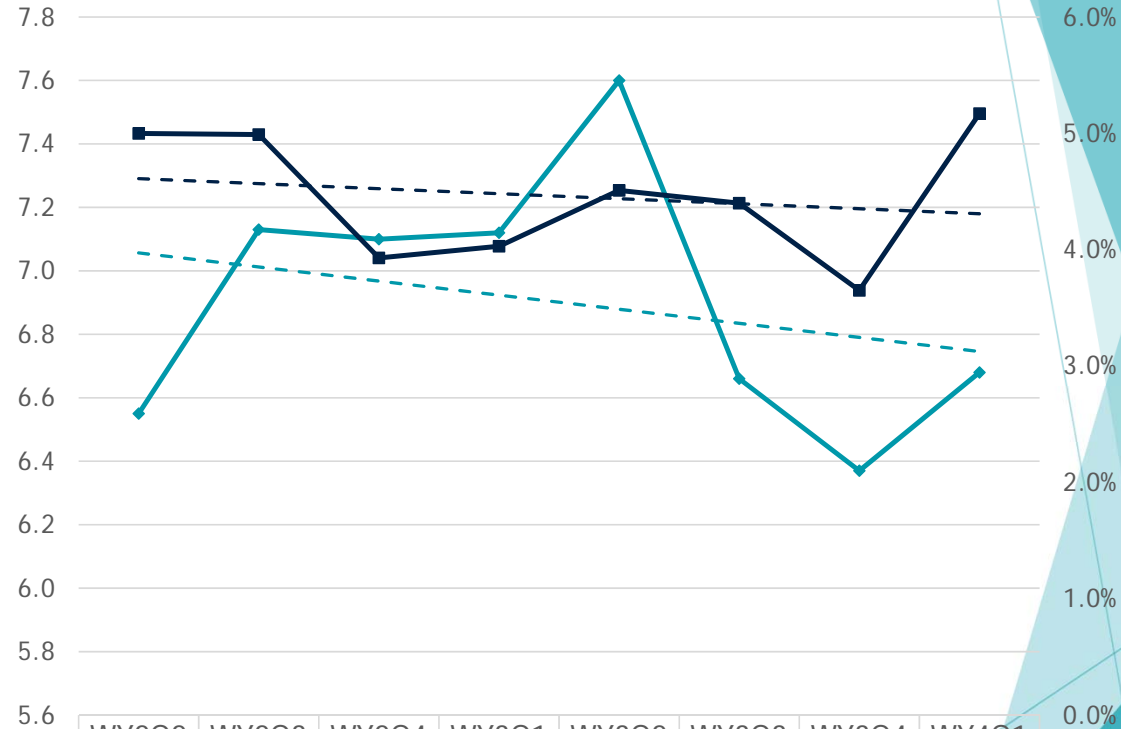


Contracted Providers – CSoC Specialized Services

Region	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	31	1	2	1	35
Region 2	18	1	5	1	25
Region 3	9	1	3	1	14
Region 4	9	1	2	1	13
Region 5	7	1	2	1	11
Region 6	6	1	2	1	10
Region 7	12	1	2	1	16
Region 8	27	1	2	1	31
Region 9	27	1	4	1	33
TOTAL	146	9	24	9	188

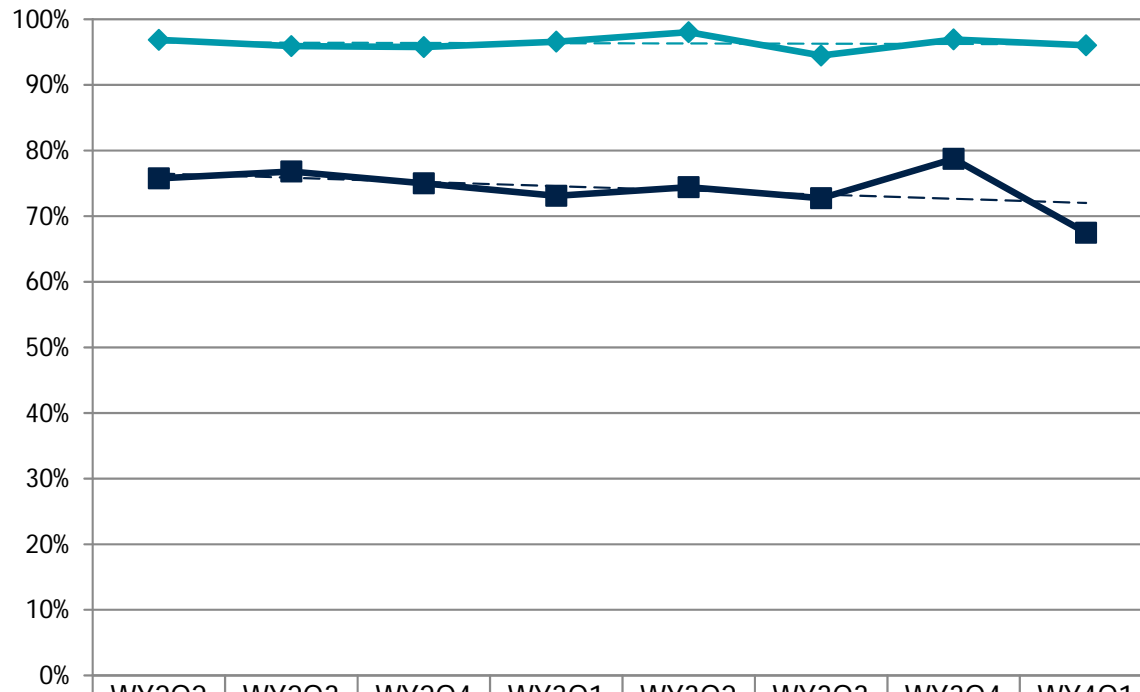
CSoC Children Inpatient Psychiatric Utilization

Indicator	Number
Number of Members with Any Inpatient Days	126
Number of Children Enrolled during Reporting Period	2,435
Percent	5.17%
ALOS	6.68



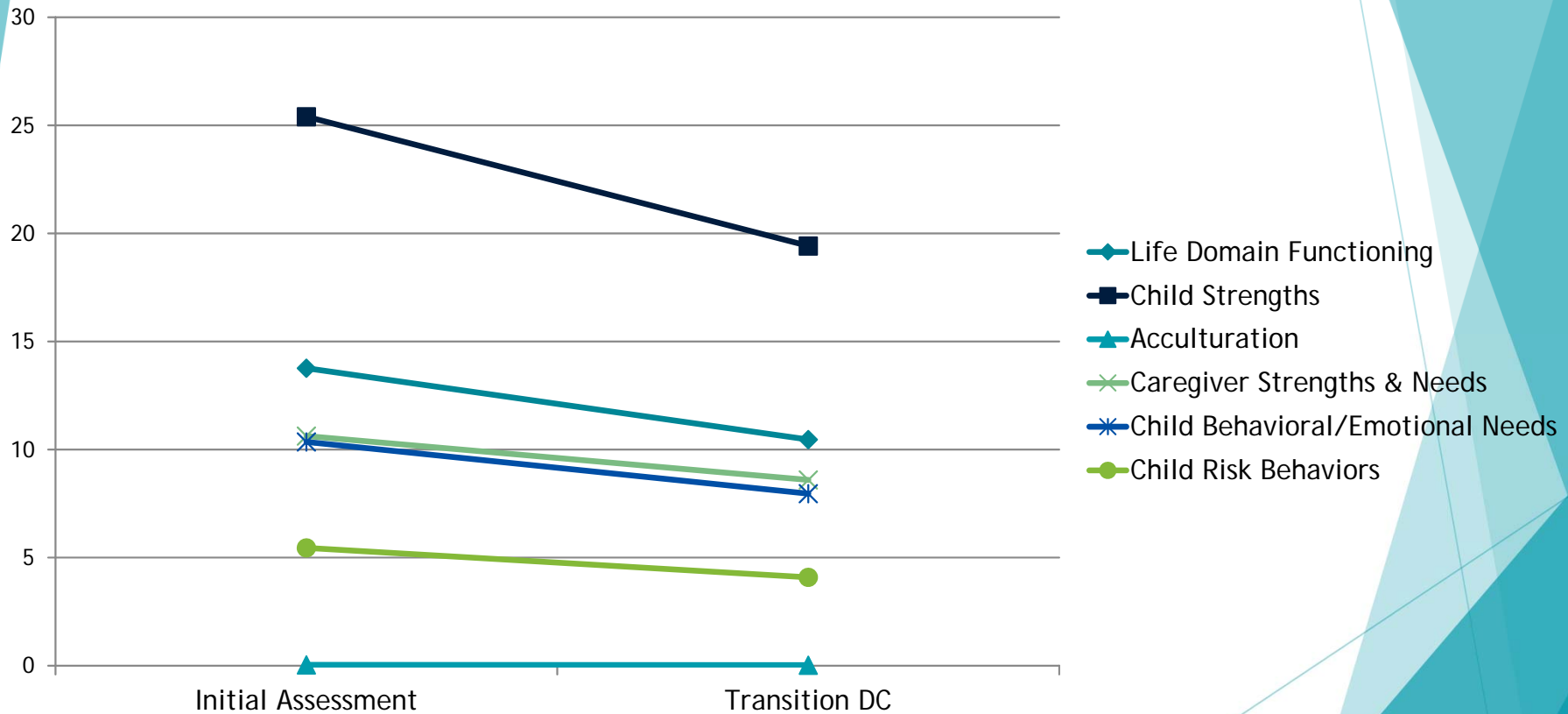
	WY2Q2	WY2Q3	WY2Q4	WY3Q1	WY3Q2	WY3Q3	WY3Q4	WY4Q1
Inpatient Psychiatric Hospital ALOS	6.6	7.1	7.1	7.1	7.6	6.7	6.4	6.7
Inpatient Psychiatric Hospitalization Percent	5.0%	5.0%	3.9%	4.0%	4.5%	4.4%	3.7%	5.2%

Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

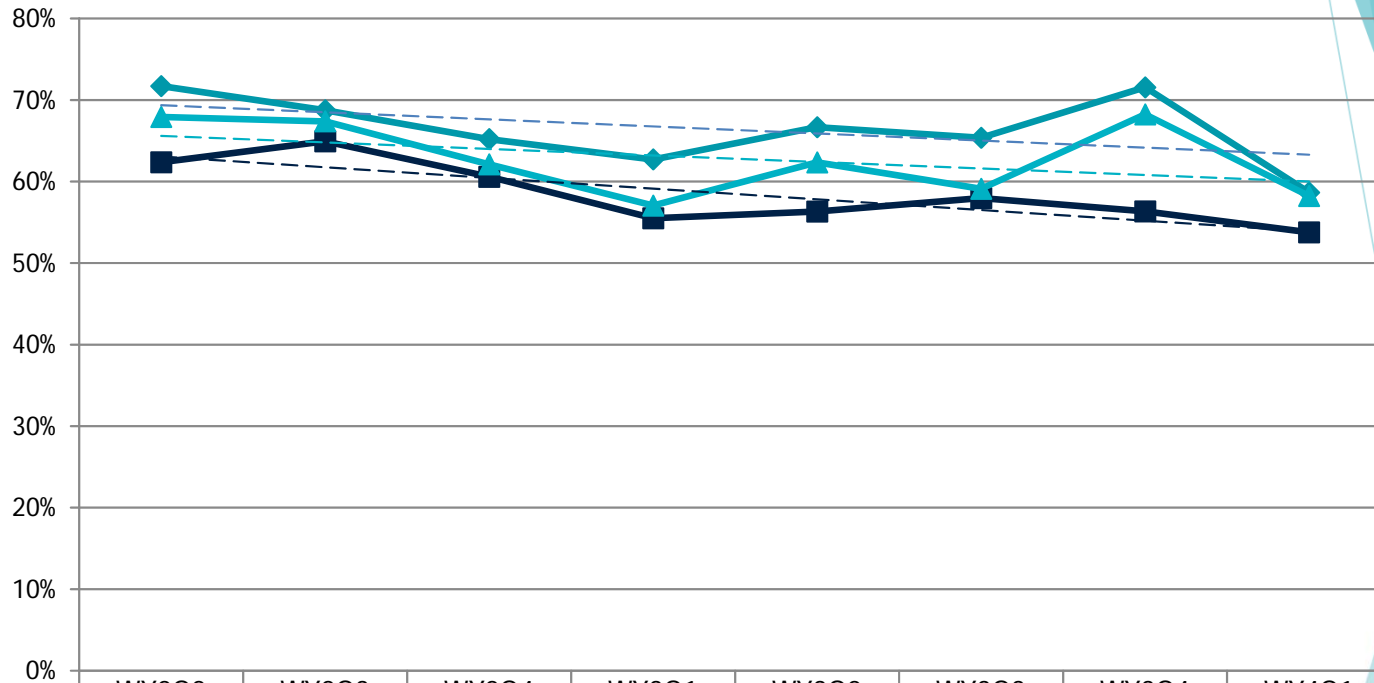


	WY2Q2	WY2Q3	WY2Q4	WY3Q1	WY3Q2	WY3Q3	WY3Q4	WY4Q1
◆ Compliance	96.9%	95.9%	95.8%	96.6%	98.0%	94.5%	96.9%	96.1%
■ Improved Clinical Functioning	75.8%	76.8%	75.0%	73.1%	74.4%	72.7%	78.7%	67.5%

Child and Adolescent Needs and Strengths (CANS) Outcomes: Domain Scores



CANS: School Functioning



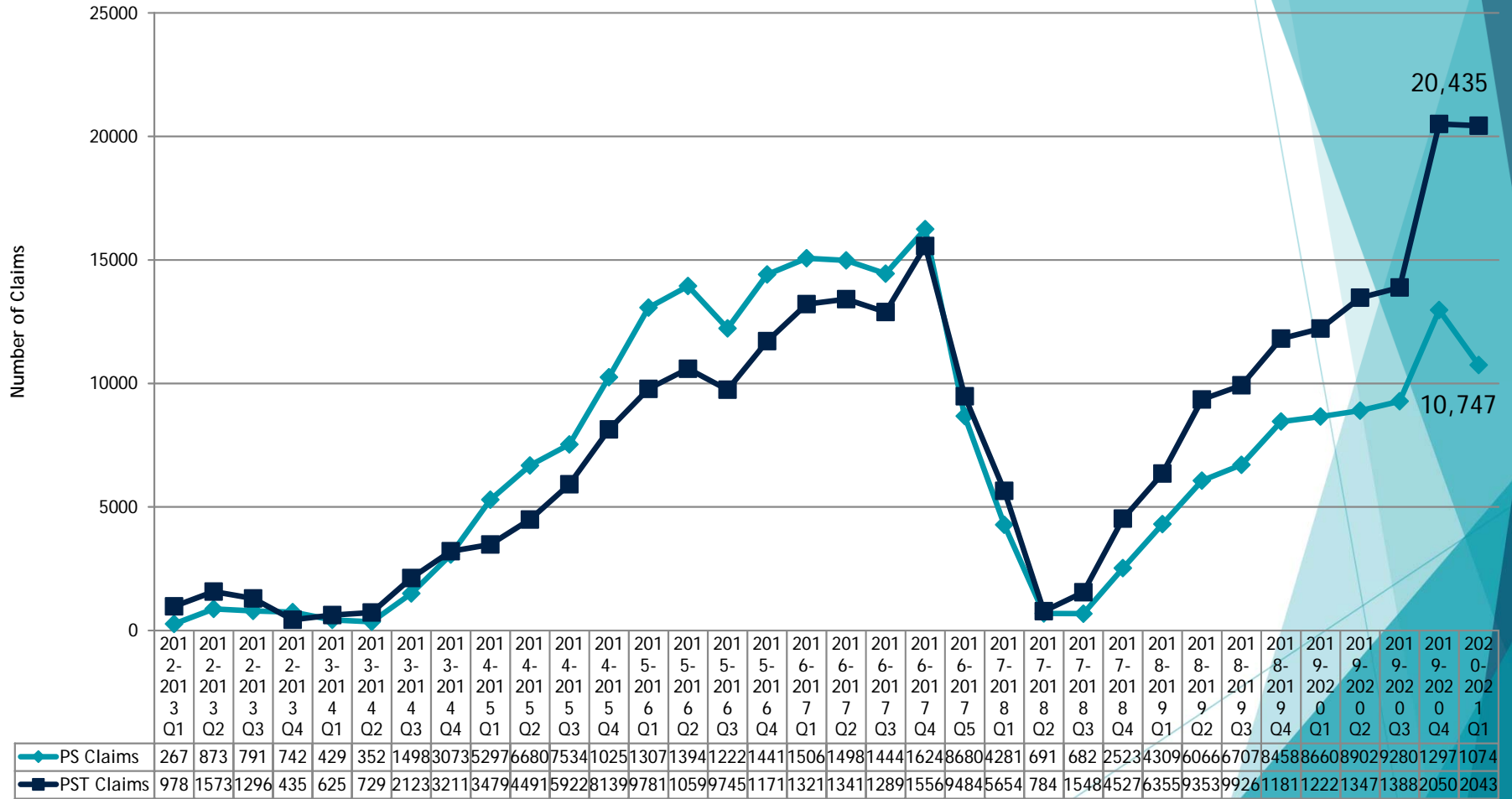
	WY2Q2	WY2Q3	WY2Q4	WY3Q1	WY3Q2	WY3Q3	WY3Q4	WY4Q1
School Functioning	71.7%	68.8%	65.2%	62.7%	66.7%	65.4%	71.6%	58.7%
School Attendance	62.4%	64.9%	60.6%	55.5%	56.3%	58.0%	56.3%	53.8%
School Behavior	67.9%	67.4%	62.1%	57.1%	62.4%	59.1%	68.3%	58.2%

*Given an initial score > 0

Individualized Education Plan (IEP)

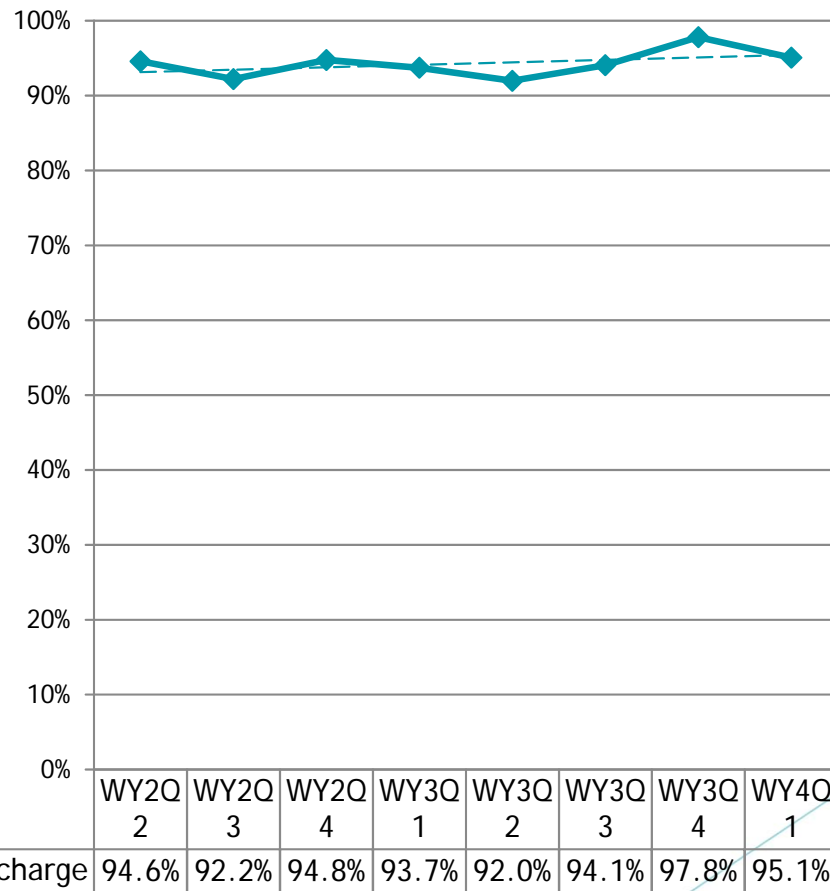
Reporting Periods	WY2 Q3 (01/19 - 03/19)	WY2 Q4 (04/19 - 06/19)	WY3 Q1 (07/19 - 09/19)	WY3 Q2 (10/19 - 12/19)	WY3 Q3 (01/20 - 03/20)	WY3 Q4 (04/20 - 06/20)	WY4 Q1 (07/20 - 09/20)
Reported Count	2885	2872	2796	2817	2601	2471	2490
# of members enrolled in IEP	1028	1074	1159	1178	1095	1025	1106
% of IEPs (Count of IEP enrollment / Reported Count)	35.63%	37.40%	41.45%	41.82%	42.10%	41.48%	44.42%
% of IEPs (Count of IEP enrollment / Total Members)	35.24%	36.64%	39.02%	39.12%	39.75%	40.55%	43.65%

Parent/Youth Support and Training Utilization



Living Situation at Discharge

Region	Percent of children whose living situation at discharge is a HCB setting
1	94.74%
2	92.59%
3	91.23%
4	94.87%
5	97.62%
6	92.86%
7	96.43%
8	100.00%
9	96.30%
Statewide Total	95.07%



Natural and Informal Support Utilization

Region	Number of Participants with a Natural and/or Informal Support Utilization on the POC	Percent of Members with a Natural and/or Informal Support Utilization on the POC
1	334	94.9%
2	237	85.9%
3	268	88.4%
4	223	79.6%
5	214	91.1%
6	166	94.9%
7	191	96.5%
8	181	91.9%
9	356	85.4%
Total	2170	89.2%



◆ Natural/Informal Support 91.5% 89.5% 86.6% 80.2% 85.3% 87.7% 88.4% 89.2%

*Methodology Change with WY3Q2