

**Coordinated System of Care
Statewide Governance Board Meeting
February 24, 2021
Virtual Meeting via Zoom
Meeting Minutes**

The meeting was called to order by Chair Michelle Faust at 1:03 pm.

Roll Call

Board members present:

Beth Touchet-Morgan
Deatra Peoples
Jamie Tindle
Mark Thomas
Michael Comeaux
Michelle Faust

Board members absent:

None

Approval of Minutes

Members were presented with the December 2020 meeting minutes. Michael moved and Beth seconded a motion to approve the meeting minutes as written.

Director's Report

Data for reporting period October 1, 2020 through December 30, 2020 were presented via PowerPoint, which was also emailed to members. Connie Goodson, CSoc Director, discussed highlights of the report and invited questions from board members. The full reports may be viewed at www.csoc.la.gov.

During the Director's Report presentation, Joel Boultinghouse, Executive Director of Behavioral Services of Louisiana, shared a success story about a family they began working with shortly before the pandemic started. The team helped connect the family to a new school and behavioral health services. The family is doing well and has shared that they feel good and supported. Connie will ask the wraparound agencies to share success stories during future meetings.

Michael moved and Jamie seconded a motion to approve the Director's Reports.

Committee Reports

Quality Assurance Committee Report

Connie reported that the Quality Assurance Committee (QAC) was not able to meet on February 15, 2021 due to office closures resulting from the winter storm. The information shared with the committee is the same information that is shared during the Governance Board meetings.

New Business

Wendy Bowlin, Director of Quality and Outcomes with Magellan of Louisiana, shared a presentation about member experience of care survey results.

Unfinished Business

None

Action items

Statewide Governance Board meetings will be held on the following dates at 1:00 pm:

Wednesday May 26, 2021

Wednesday, August 25, 2021

Public Comment

None

Adjournment

Michael moved and Beth seconded a motion to adjourn. The meeting was adjourned at 1:57 p.m.