



CSoC Fidelity to Practice Report

Magellan of Louisiana

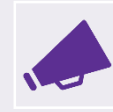
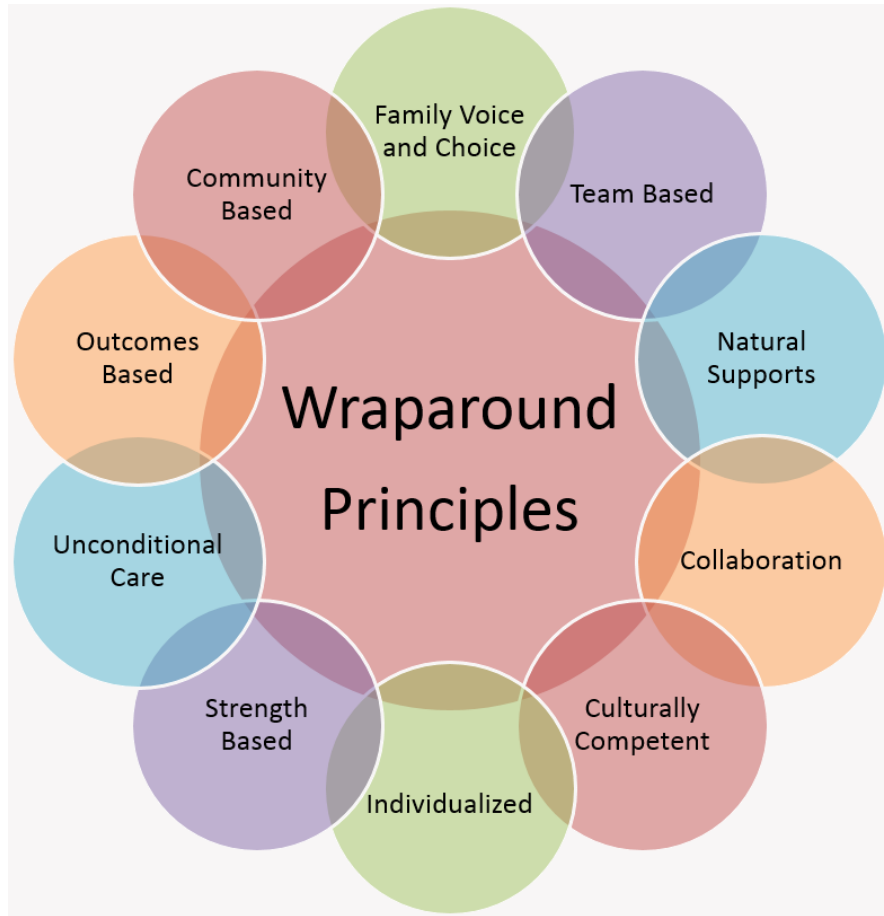
CSoC State Governance Board Meeting

May 25, 2022

Several colorful triangles of various sizes and colors (purple, teal, pink, yellow, orange, light blue) are scattered across the bottom right area of the slide.

Magellan
HEALTHCARE®

What is Fidelity?



Phase 1: Engagement



Phase 2: Plan Development

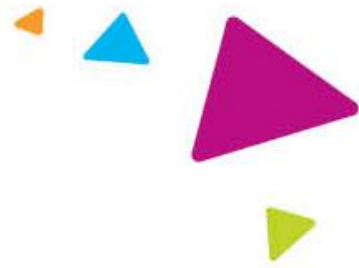


Phase 3: Plan Implementation



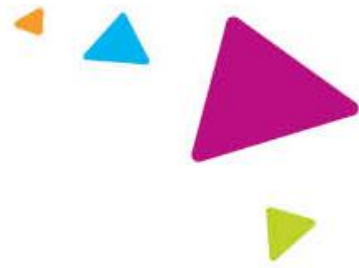
Phase 4: Transition

Plan of Care Review Tool



- Developed by Magellan in collaboration with LDH & WAAs
- Purpose to monitor fidelity to the Wraparound model and compliance with waiver requirements.
- Designed with clear criteria for consistent, transparent review process
- Includes both dichotomous (Yes / No) and Likert scale (1, 2, 3, 4, 5) questions
- Provides timely, specific feedback that supports coaching and ongoing collaboration

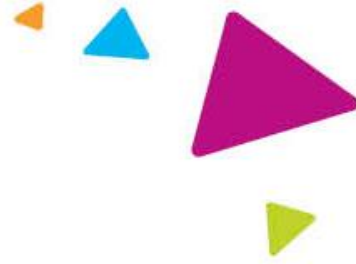
Monitoring Fidelity





Analysis & Results

Methodology



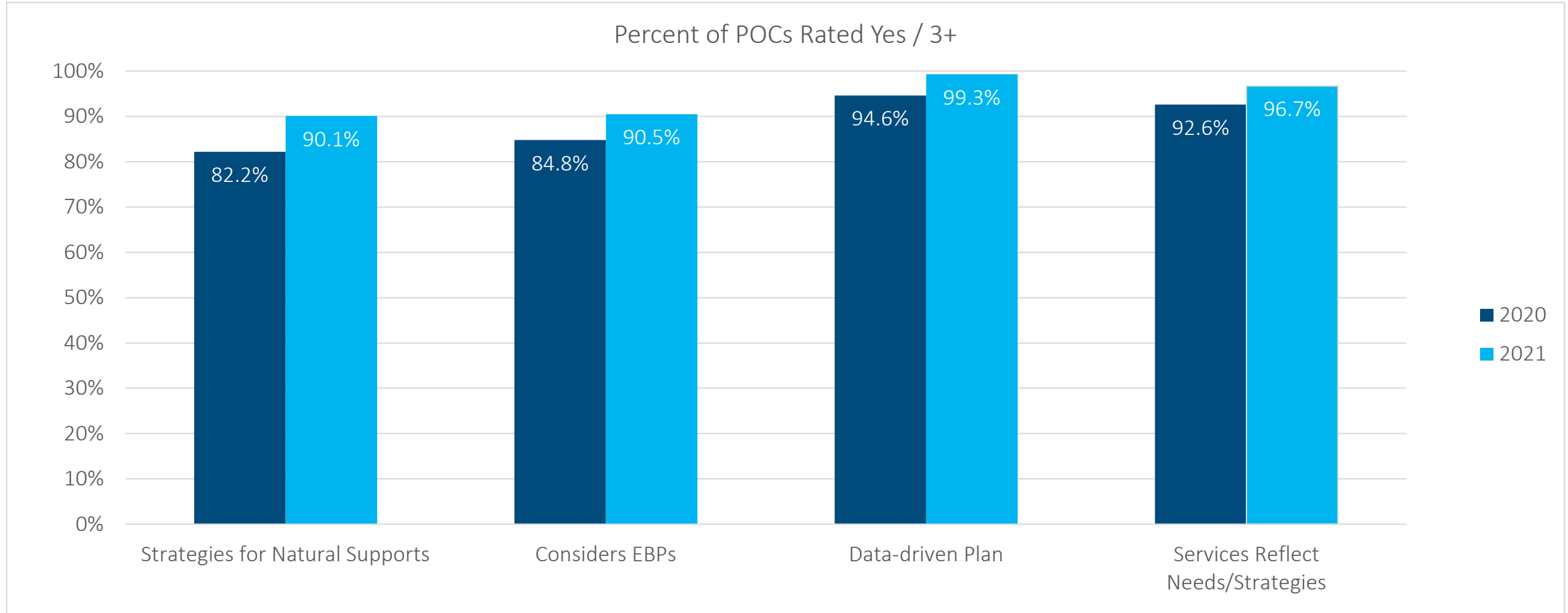
- Reviews completed from 01/01/2020 to 12/31/2021
- Compares performance in 2020 (n = 3810) to 2021 (n = 3920)
- Includes 24 questions: 15 Likert Scale (1 – 5) & 9 Dichotomous Scale (Y / N)
- Minimum Performance Threshold → Yes + Ratings of 3 & 5
- Best Practice → Rating of 5

Key Findings

- 90% of POCs met fidelity standards in 23 of 24 areas.
- 18 areas showed a rate of 97% or greater.
- 6 areas insignificant decline (less than 1 % pt.)
- 6 with strong statistically significant improvement ($p < .0001$)



High-Fidelity Wraparound

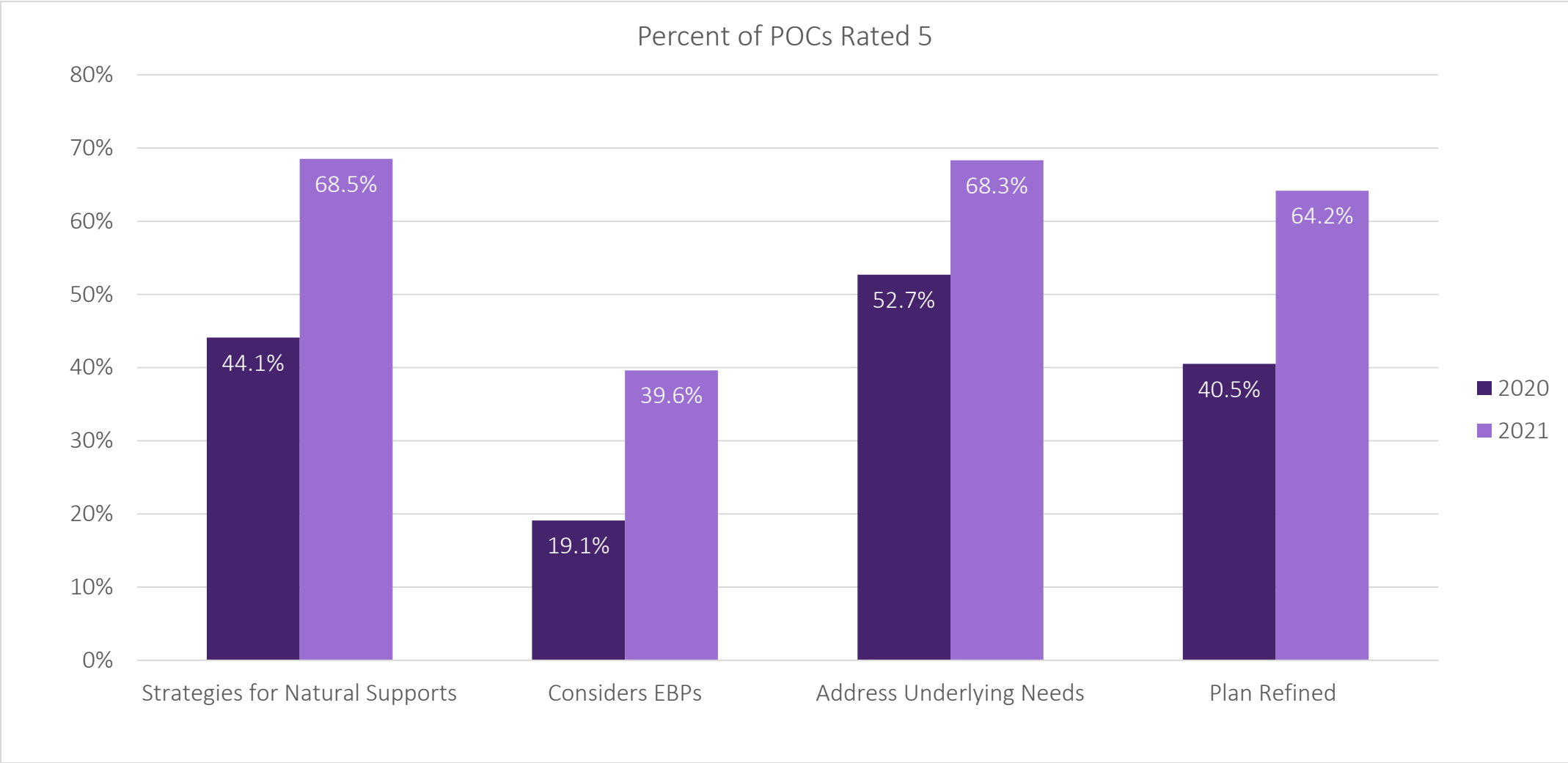


High-Fidelity Wraparound



Question	2020	2021	Change in % Pts
Strategies for Informal / Natural Supports	82.2%	90.1%	+7.94
Considers EBPs	84.8%	90.5%	+5.65
Data-driven Plan	94.6%	99.3%	+4.75
Services Reflect Needs & Strategies	92.6%	96.7%	+4.02

Shaping Best Practices

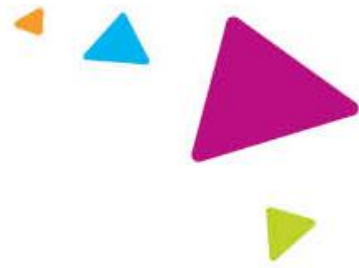


Shaping Best Practices



Question	2020	2021	Change in % Pts
Strategies for Informal / Natural Supports	44.10%	68.53%	24.43%
Considers EBPs	19.10%	39.61%	20.51%
Addresses Underlying Needs	52.70%	68.32%	15.62%
Plan Refined / Changed	40.50%	64.16%	23.66%

Take Aways



Fidelity to Wraparound

- 90% of POCs met fidelity standards in 23 of 24 areas.
- 6 with strong statistically significant improvement ($p < .0001$)

Best Practices

- Achieved strong statistically significant
- improvements ($p < .0001$) in all areas examined.

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