

Louisiana Coordinated System of Care (CSoC)

Director's Report to the Governance Board

2/26/2025

Highlights and News

- CSoC referrals and enrollment were up this quarter.
- The Louisiana Model for Coaching and Training workgroup continued to meet weekly during the quarter. The wraparound agencies are currently piloting the new training materials. Full implementation will begin on April 1, 2025.
 - Previously, the state has operated under two separate training and coaching models. All wraparound agencies will operate under the new model going forward.
 - This was a collaborative effort that included representatives from each wraparound agency, Magellan, and the OBH CSoC team.
 - OBH would like to thank the wraparound agencies and Magellan for the hard work they put into developing and refining training materials for the new model.

Wraparound Agency Updates



CSoC Wraparound Agency Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3737
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	12/29/23	03/29/24	6/28/24	9/27/24	12/27/24
1 (Jefferson Parish/New Orleans area)	240	271	291	341	378
2 (Capital area)	242	272	314	310	315
3 (Covington area)	214	205	183	204	224
4 (Thibodaux area)	262	266	271	219	247
5 (Acadiana area)	320	339	320	323	308
6 (Lake Charles area)	143	136	131	136	139
7 (Alexandria area)	174	188	203	212	201
8 (Shreveport area)	164	150	140	137	160
9 (Monroe area)	466	460	477	474	512
TOTAL	2,225	2,287	2,330	2,356	2,484

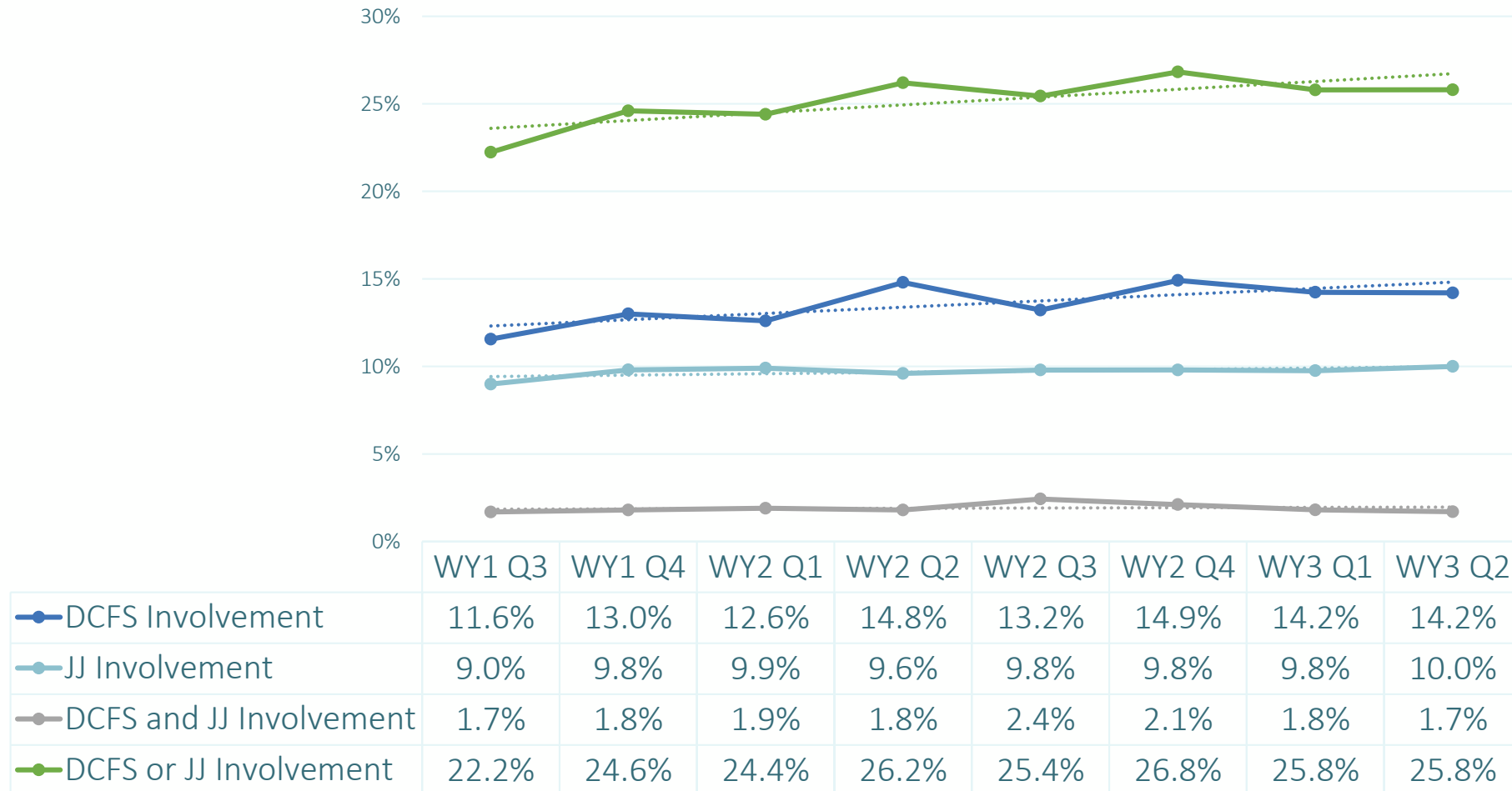
Member Referrals

Act 1225 Region	03/29/24	6/28/24	9/27/24	12/27/24
1 (Jefferson Parish/New Orleans area)	151	124	147	125
2 (Capital area)	140	143	115	115
3 (Covington area)	89	80	105	105
4 (Thibodaux area)	88	92	55	112
5 (Acadiana area)	140	134	103	114
6 (Lake Charles area)	43	42	39	32
7 (Alexandria area)	96	100	66	72
8 (Shreveport area)	68	47	47	65
9 (Monroe area)	109	146	108	150
TOTAL	924	908	785	890

Referrals by Agency/Entity

Referring Source	9/27/24	12/27/24	Change
Caregiver	9,080	9,448	368
Licensed Mental Health Professional	4,968	5,036	68
Other	5,203	5,301	98
DCFS	3,218	3,319	101
LDOE/School	3,013	3,100	87
OJJ	2,236	2,284	48
Other Juvenile Entities	1,038	1,038	0
Hospitals	2,612	2,715	103
Self or Legal Guardian	1,167	1,168	1
Primary Care Physician (PCP)	436	451	15
OBH	245	245	0
Total	33,216	34,106	890

Involvement with Child Serving Agencies



Youth with OCDD Waiver

OCDD Waiver	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	2,055	91.8%
Youth with OCDD Waiver	184	8.2%
TOTAL	2,239	100.0%

*Corrected slide 5/15/25

Gender

Gender	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	979	43.7%
Male	1,260	56.3%
Unspecified	0	0.0%
TOTAL	2,239	100.0%

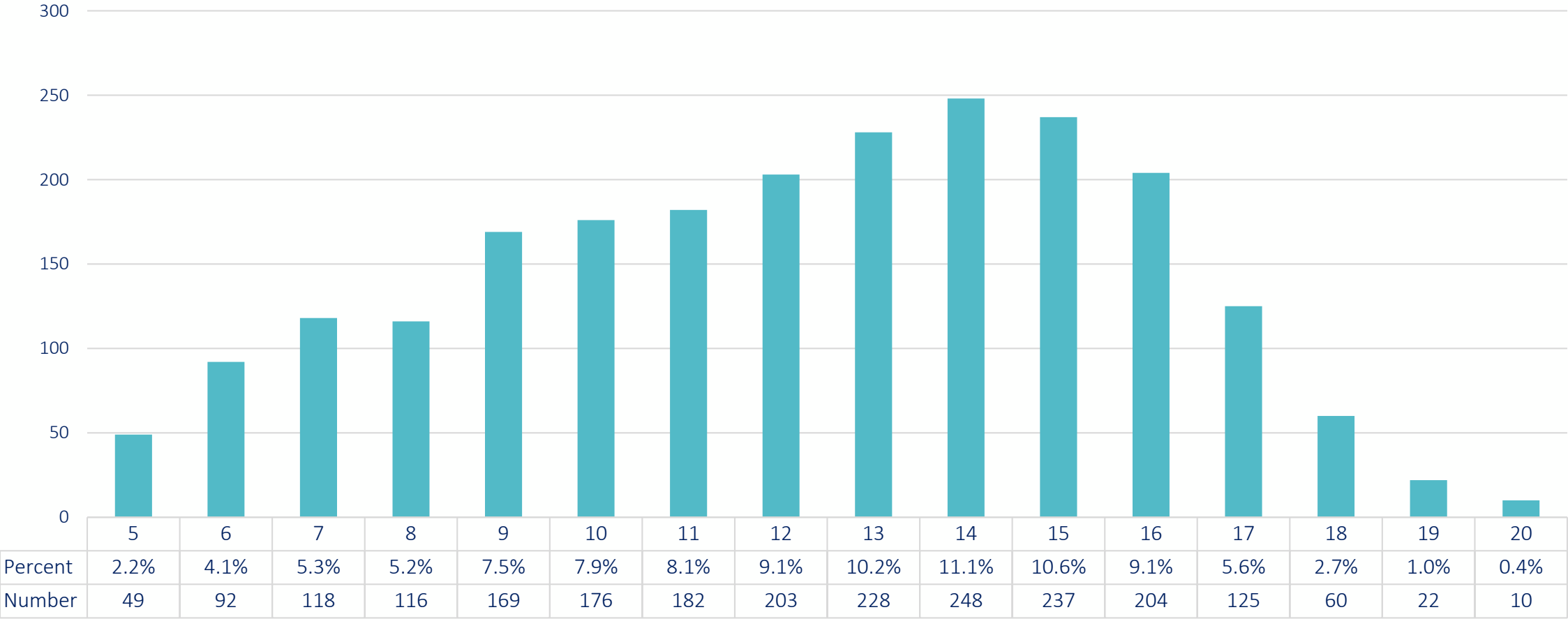
Race

Race	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,224	54.7%
White	864	38.6%
American Indian/Alaskan Native	27	1.2%
Other/Single Race	7	0.3%
Asian	2	0.1%
Native Hawaiian/Other Pacific Islander	2	0.1%
Unknown	113	5.0%
Total	2,239	100.0%

Ethnicity

Ethnicity	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	2,123	94.8%
Hispanic/Latino	4	0.2%
Unspecified	112	5.0%
Total	2,239	100.0%

Age Groups

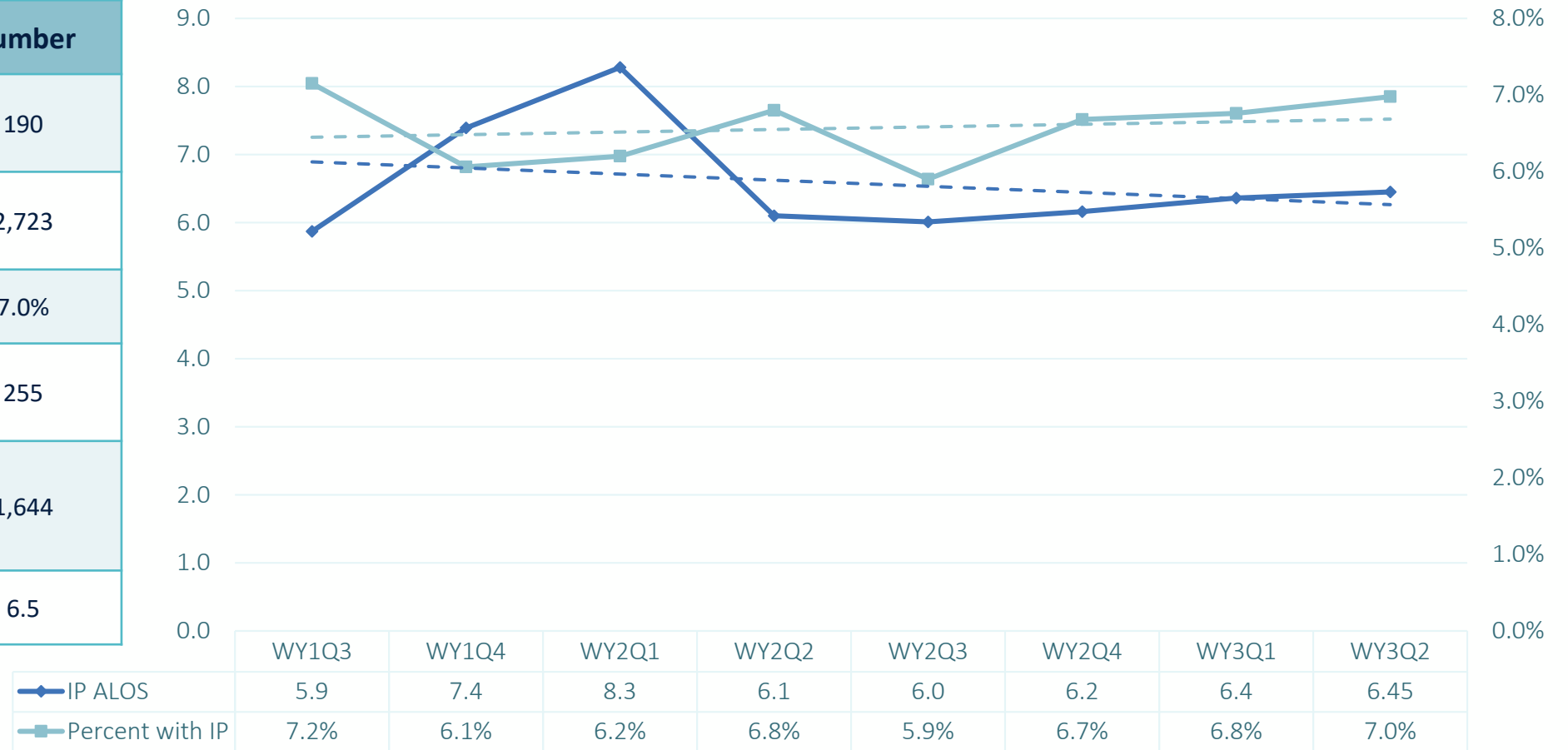


Contracted Providers — CSoC Specialized Services

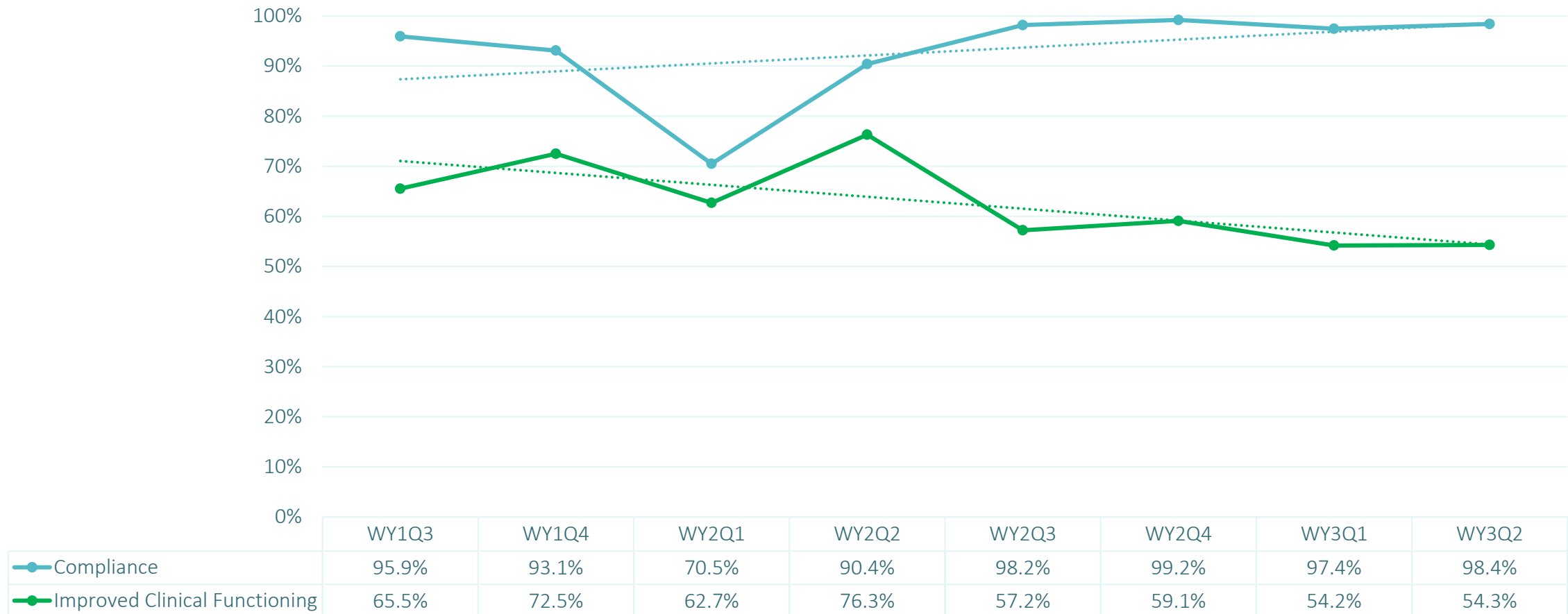
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	23	1	3	1	28
Region 2	18	1	4	1	24
Region 3	9	1	3	1	14
Region 4	8	1	2	1	12
Region 5	7	1	2	1	11
Region 6	4	1	2	1	8
Region 7	6	1	1	1	9
Region 8	15	1	3	1	19
Region 9	24	1	6	1	32
TOTAL	113	9	26	9	157

CSoC Children Inpatient Psychiatric Utilization

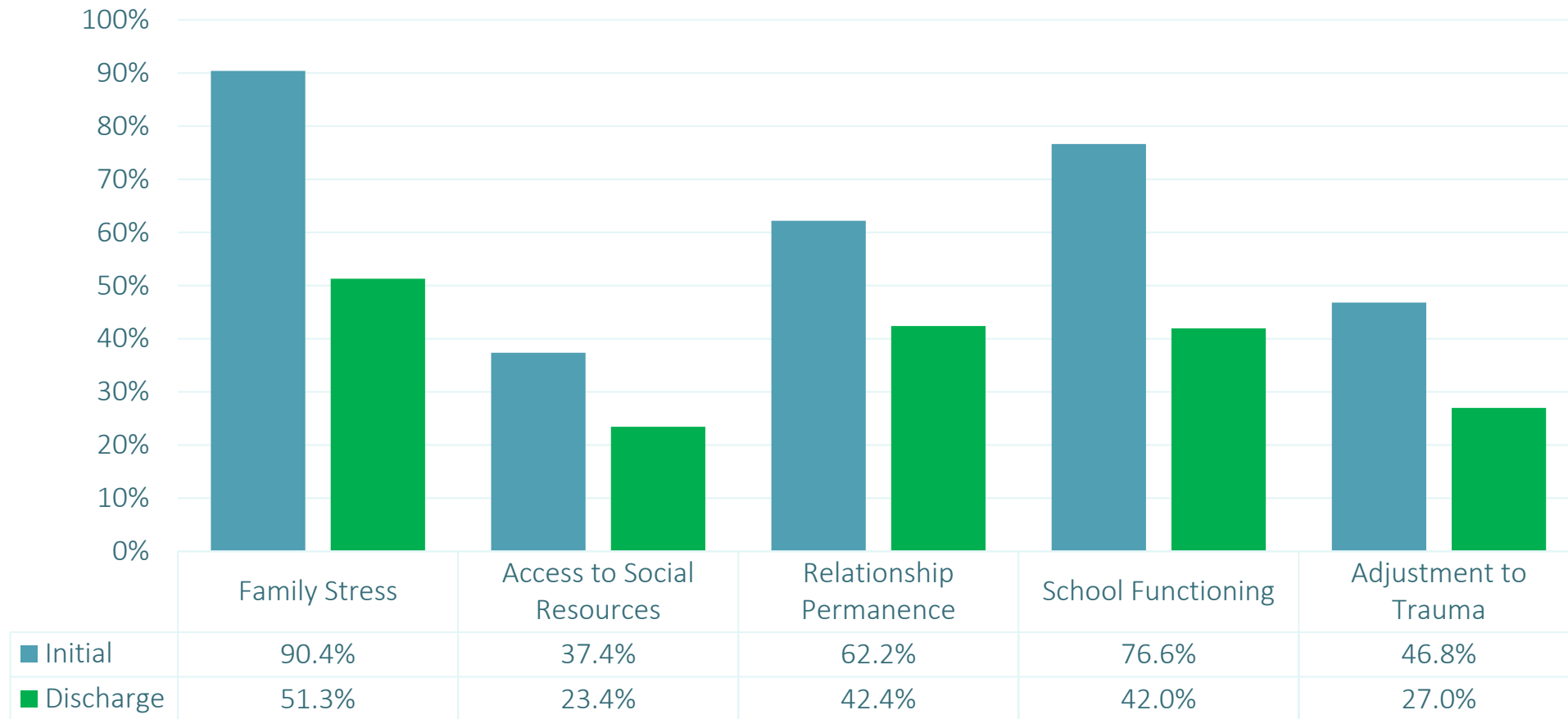
Indicator	Number
Number of Members with Any Inpatient Days	190
Number of Children Enrolled during Reporting Period	2,723
Percent	7.0%
Number of Members Discharged from an Inpatient setting	255
Total Number of Days Discharging Members Stayed in Inpatient setting	1,644
ALOS	6.5



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

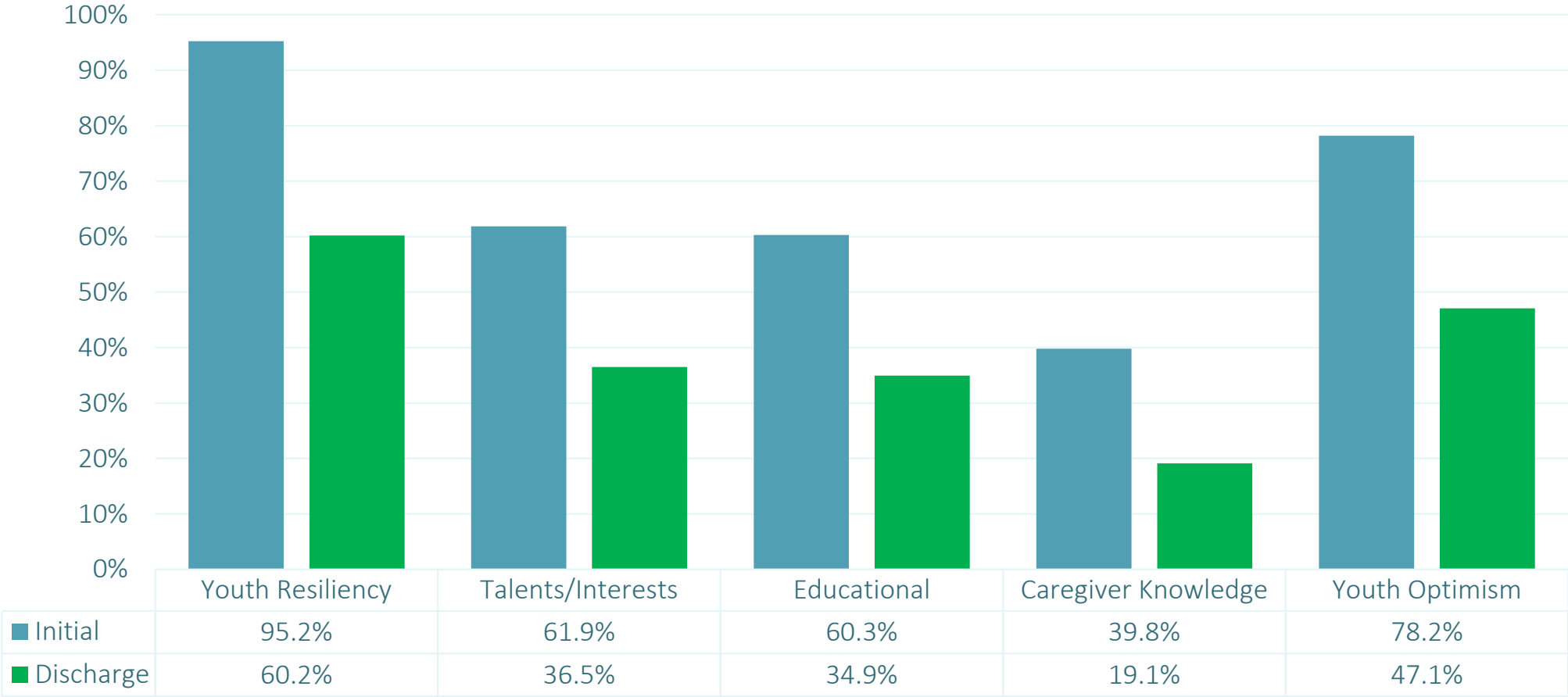


CANS Outcomes: Reduction in Prevalence of Actionable Needs (2023)



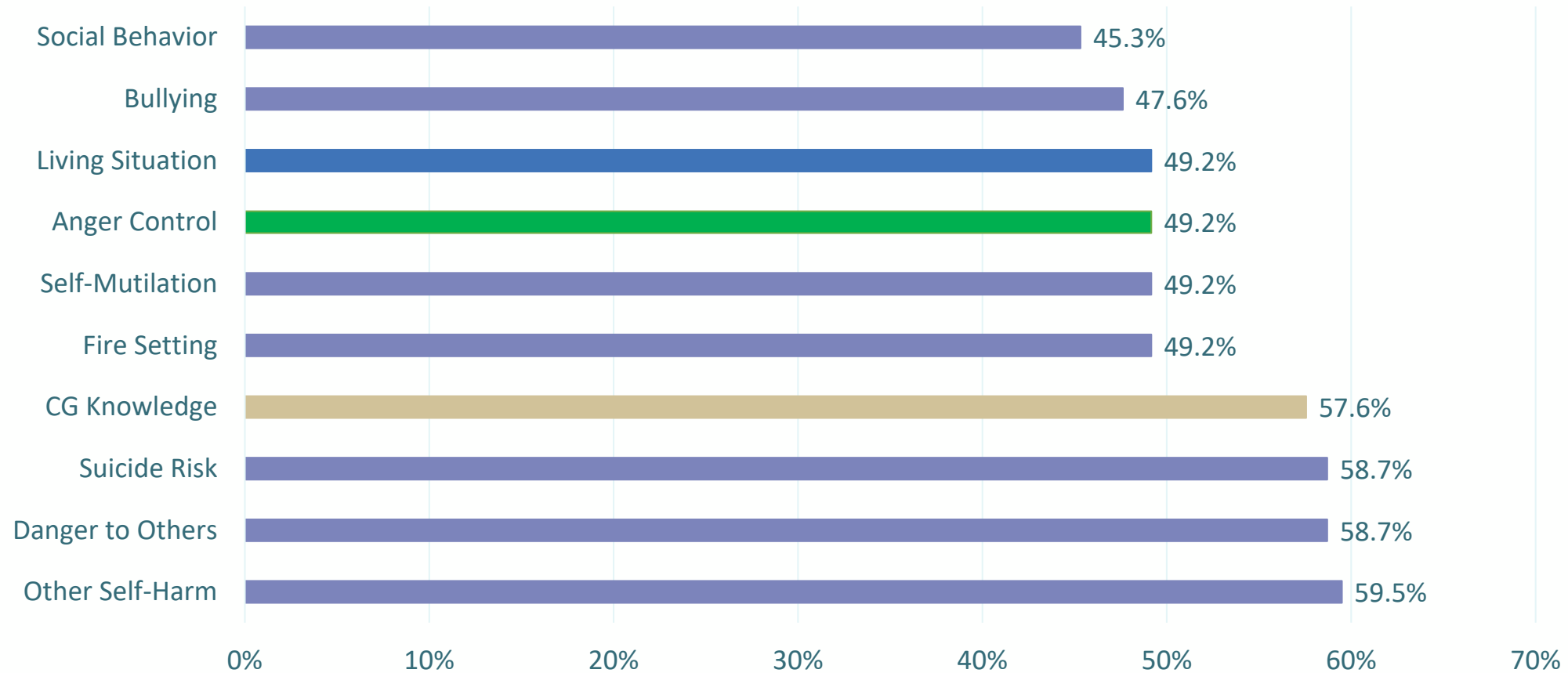
Source: Magellan, February 2024

CANS Outcomes: Improvements in Strength Items (2023)



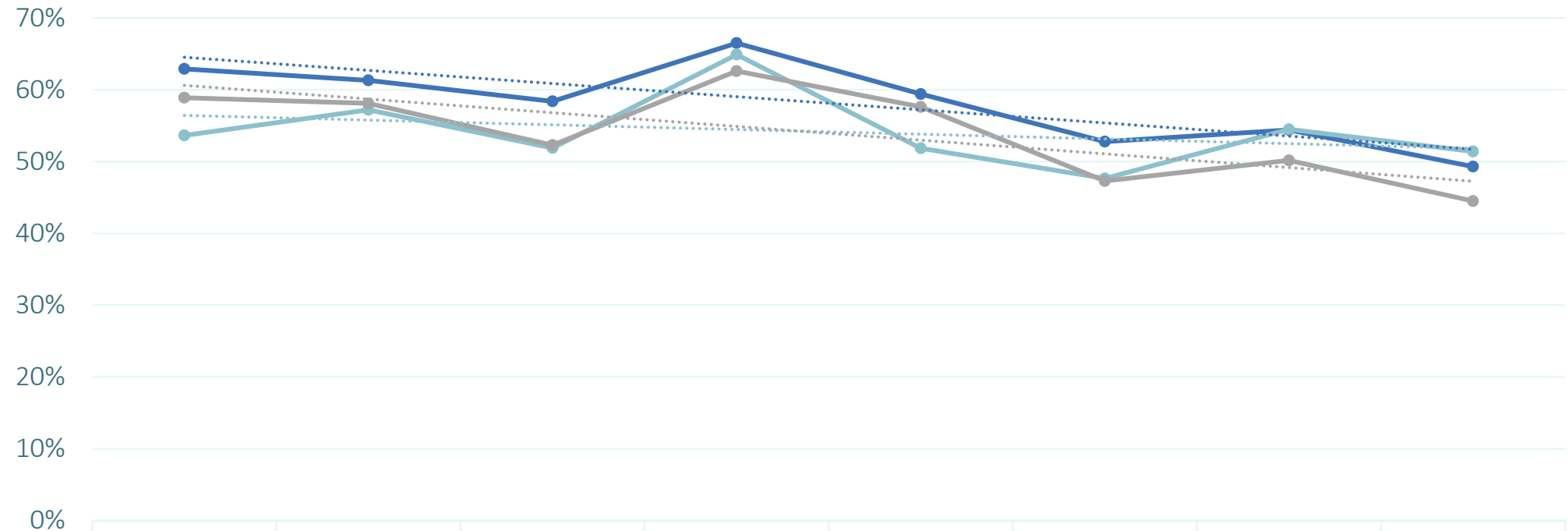
Source: Magellan, February 2024

CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2023)



Source: Magellan, February 2024

CANS: School Functioning

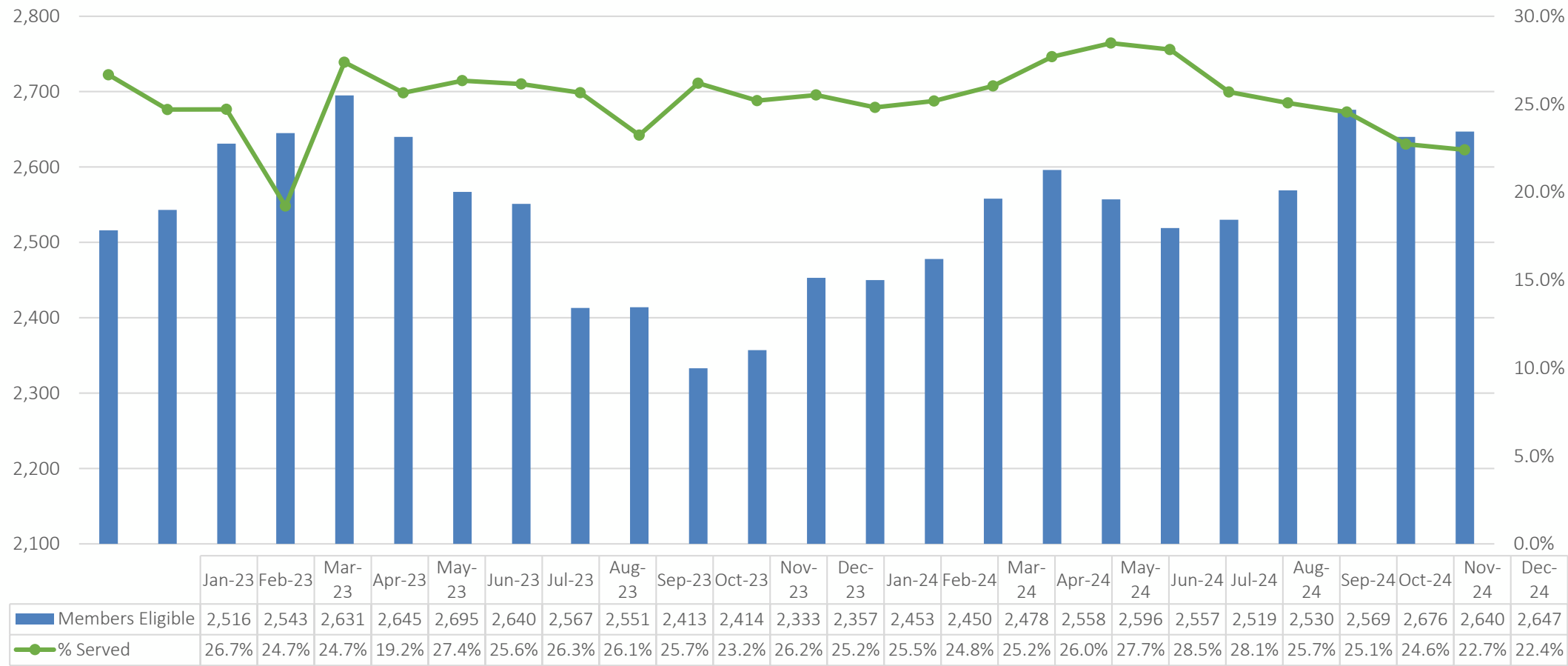


	WY1Q3	WY1Q4	WY2Q1	WY2Q2	WY2Q3	WY2Q4	WY3Q1	WY3Q2
School Functioning	62.9%	61.3%	58.4%	66.5%	59.4%	52.8%	54.4%	49.3%
School Attendance	53.6%	57.2%	51.9%	64.9%	51.9%	47.7%	54.5%	51.4%
School Behavior	58.9%	58.1%	52.3%	62.6%	57.6%	47.3%	50.2%	44.5%

Individualized Education Plan (IEP)

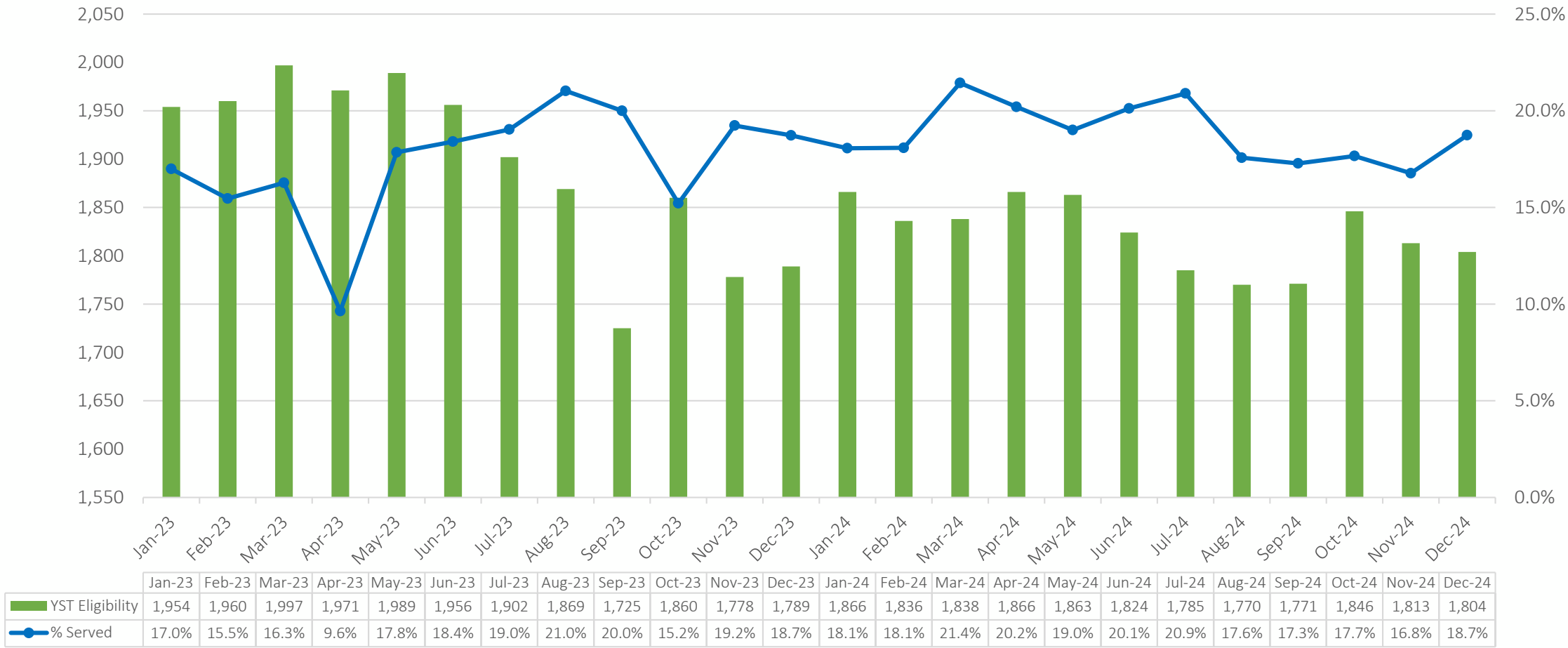
Reporting Periods	WY1 Q3 (01/23 – 03/23)	WY1 Q4 (04/23 – 06/23)	WY2 Q1 (07/23 – 09/23)	WY2 Q2 (10/23– 12/23)	WY2 Q3 (01/24– 03/24)	WY2 Q4 (04/24– 06/24)	WY3 Q1 (07/24– 09/24)	WY3 Q2 (10/24– 12/24)
Reported Count	2,604	2,725	2,623	2,437	2,454	2,585	2,587	2,700
# of members enrolled in IEP	1,105	1,148	1,095	1,043	1,142	1,144	1,122	1,152
% of IEPs (Count of IEP enrollment / Reported Count)	42.44%	42.13%	41.75%	42.80%	46.54%	44.25%	43.56%	42.67%
% of IEPs (Count of IEP enrollment / Total Members)	40.39%	39.37%	39.70%	39.84%	42.30%	40.15%	41.31%	39.74%

Parent Support and Training (PST) Utilization



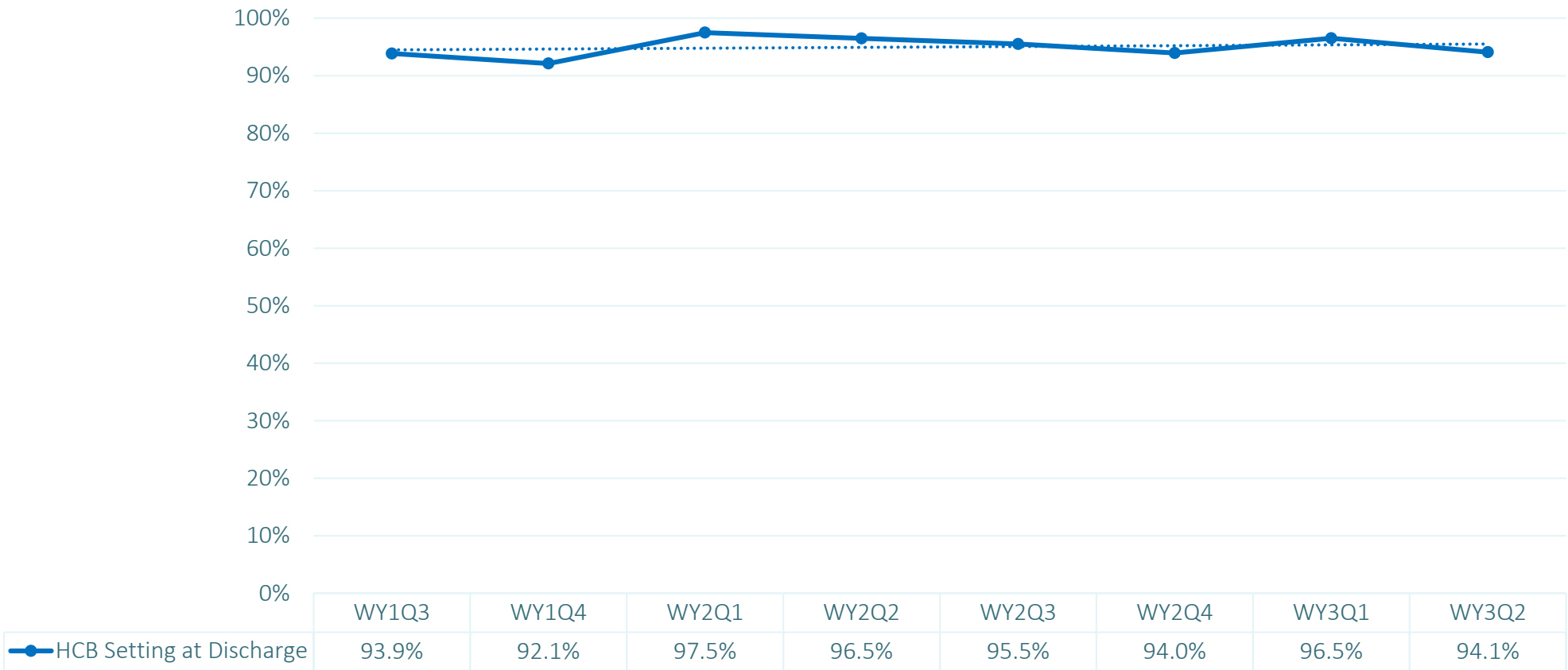
**Members Served from 11/2023 forward is calculated using PST F2F Claims.*

Youth Support and Training (YST) Utilization

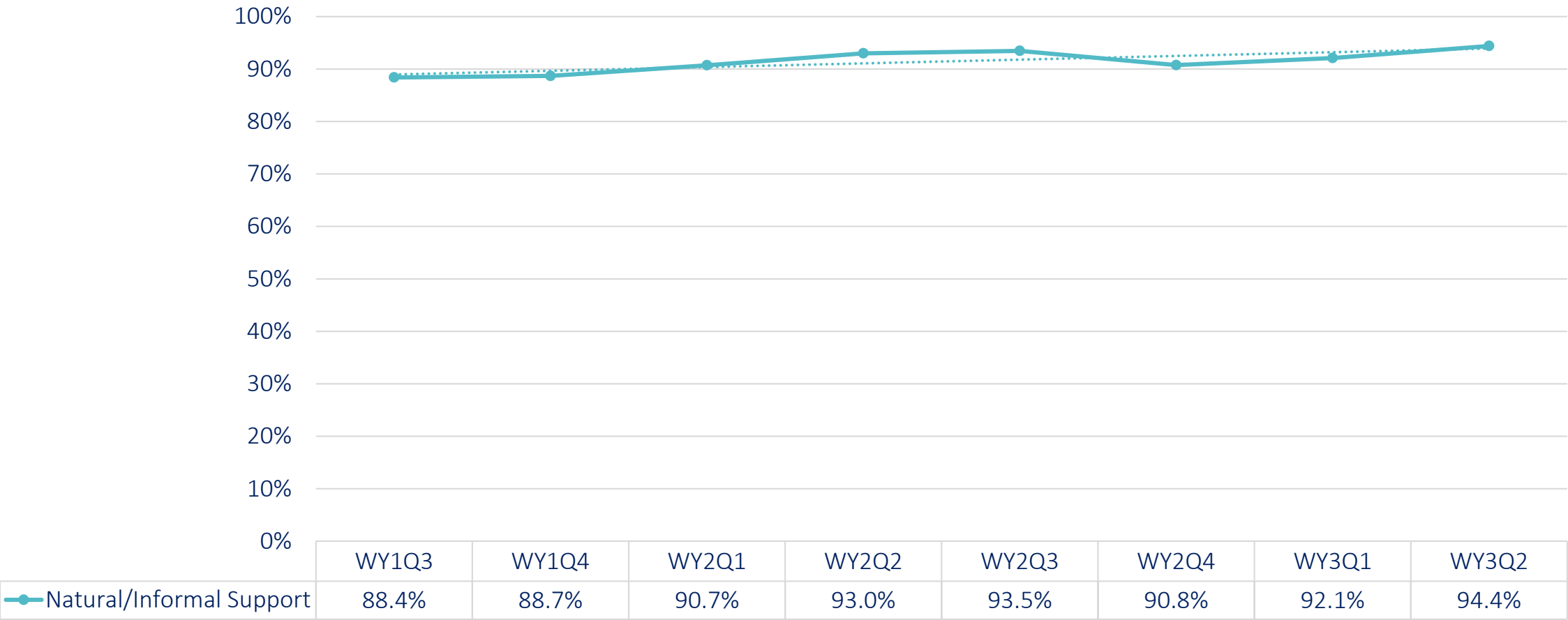


**Members Served from 11/2023 forward is calculated using YST F2F Claims.*

Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

Dana Foster

Coordinated System of Care (CSoC) Director

Dana.Foster@la.gov | (225) 342-8134

