

Louisiana Coordinated System of Care (CSoC)

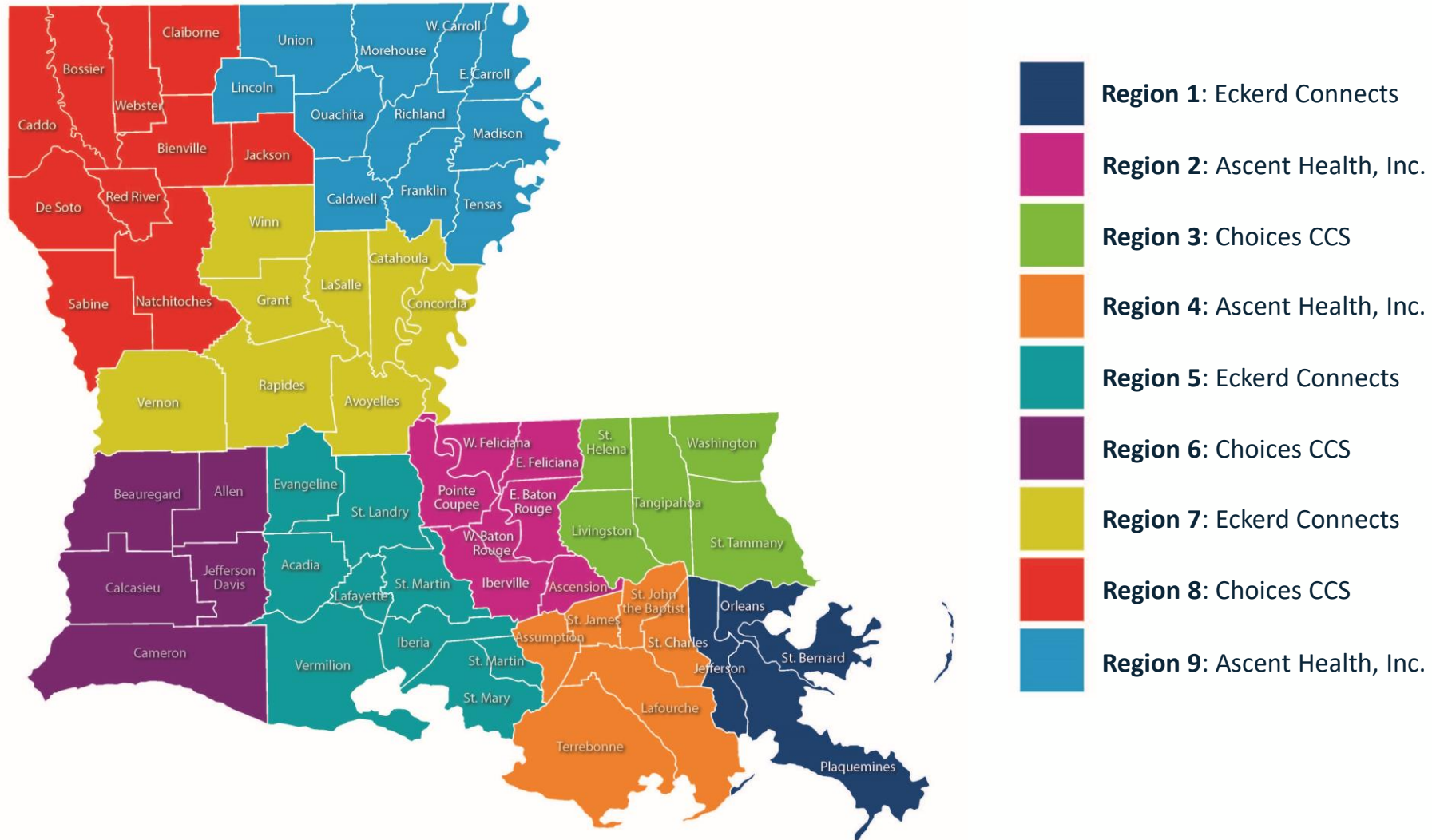
Director's Report to the Governance Board

12/3/2025

Highlights and News

- Magellan issued a Request for Applications (RFA) for Wraparound Agencies (WAAs) in all regions. All existing WAAs will shift from serving three regions to two, and two new agencies will be added as WAAs. The transition will occur during the first quarter of 2026.
- CSoC enrollment increased this quarter, to the highest point yet.
- The CSoC Director attended the Truancy Summit held in New Orleans on 9/29/25 by the Families in Need of Services (FINS) office, Louisiana Supreme Court, and juvenile judges. Eckerd was one of the community partners. The theme was strengthening public safety by strengthening school attendance.
- Coaching leadership summits were held in the northern and southern regions of the state.

Wraparound Agency Updates



CSoC Wraparound Agency Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3737
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	9/27/24	12/27/24	3/28/25	6/27/25	9/26/25
1 (Jefferson Parish/New Orleans area)	341	378	417	419	408
2 (Capital area)	310	315	332	333	345
3 (Covington area)	204	224	256	249	220
4 (Thibodaux area)	219	247	282	312	309
5 (Acadiana area)	323	308	311	329	354
6 (Lake Charles area)	136	139	145	155	157
7 (Alexandria area)	212	201	180	190	206
8 (Shreveport area)	137	160	176	194	193
9 (Monroe area)	474	512	527	501	508
TOTAL	2,356	2,484	2,626	2,682	2,700

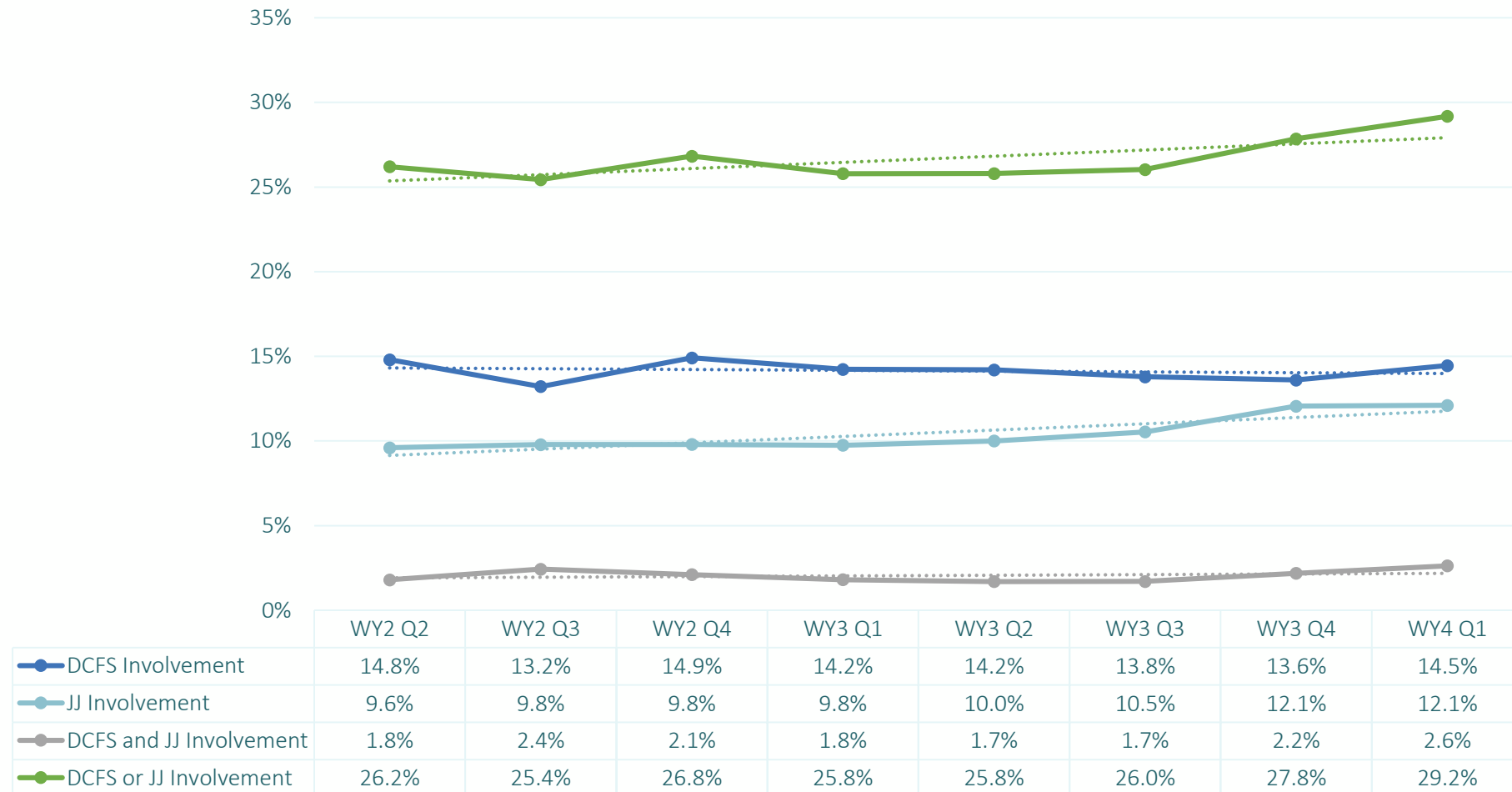
CSoC Referrals by Region

Act 1225 Region	9/27/24	12/27/24	3/28/25	6/27/25	9/26/25
1 (Jefferson Parish/New Orleans area)	147	125	157	80	110
2 (Capital area)	115	115	109	124	119
3 (Covington area)	105	105	109	88	78
4 (Thibodaux area)	55	112	104	115	85
5 (Acadiana area)	103	114	121	142	141
6 (Lake Charles area)	39	32	48	62	49
7 (Alexandria area)	66	72	68	81	103
8 (Shreveport area)	47	65	89	93	78
9 (Monroe area)	108	150	143	112	130
TOTAL	785	890	948	897	893

CSoC Referrals by Agency/Entity

Referring Source	6/27/25	9/26/25	Change
Caregiver	10,132	10,480	348
Licensed Mental Health Professional	5,178	5,252	74
Other	5,532	5,633	101
DCFS	3,551	3,668	117
LDOE/School	3,272	3,320	48
OJJ	2,390	2,451	61
Other Juvenile Entities	1,051	1,059	8
Hospitals	2,944	3,070	126
Self or Legal Guardian	1,169	1,169	0
Primary Care Physician (PCP)	487	497	10
OBH	245	245	0
Total	35,951	36,844	893

Involvement with Child Serving Agencies



Youth with OCDD Waiver

OCDD Waiver	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	2,308	94.2%
Youth with OCDD Waiver	141	5.8%
TOTAL	2,449	100.0%

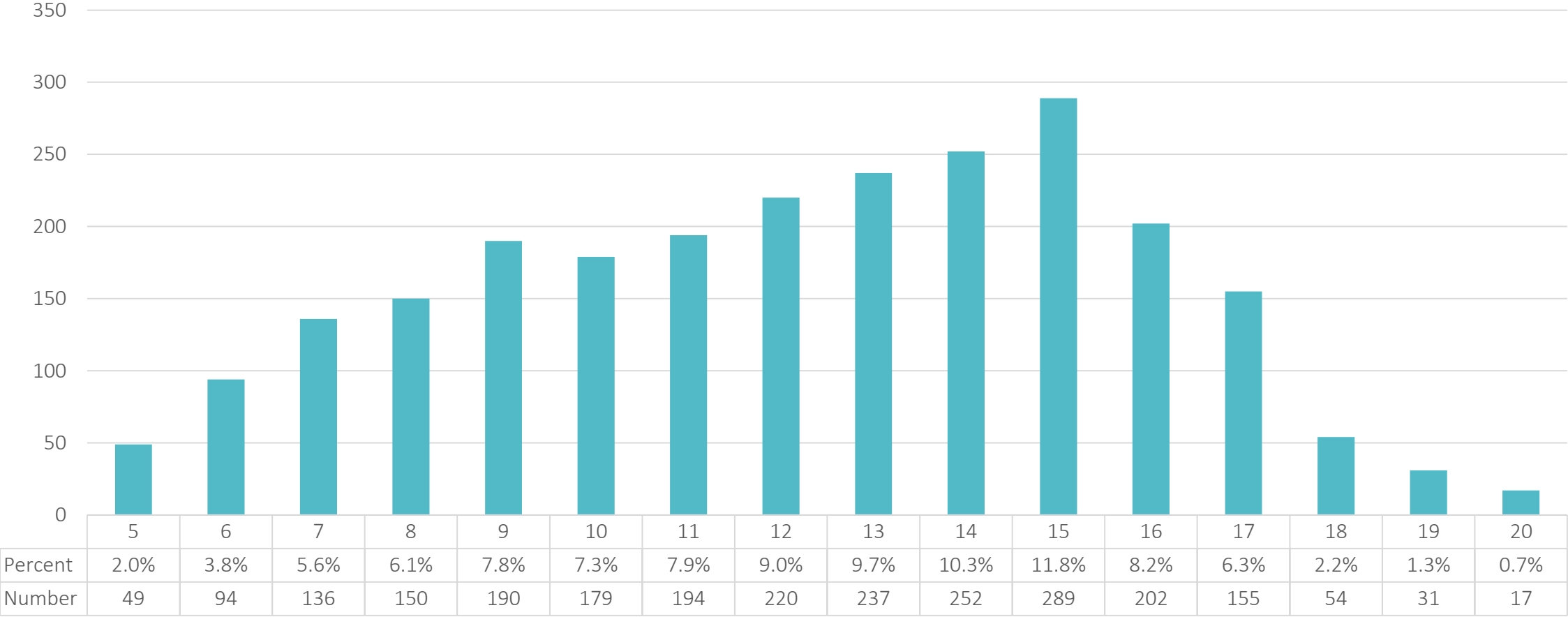
Gender

Gender	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	1,101	45.0%
Male	1,348	55.0%
Unspecified	0	0.0%
TOTAL	2,449	100.0%

Race

Race	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,375	56.1%
White	871	35.6%
American Indian/Alaskan Native	24	1.0%
Other	0	0.0%
Asian	4	0.2%
Native Hawaiian/Other Pacific Islander	0	0.0%
Unspecified	175	7.1%
Total	2,449	100.0%

Age Groups

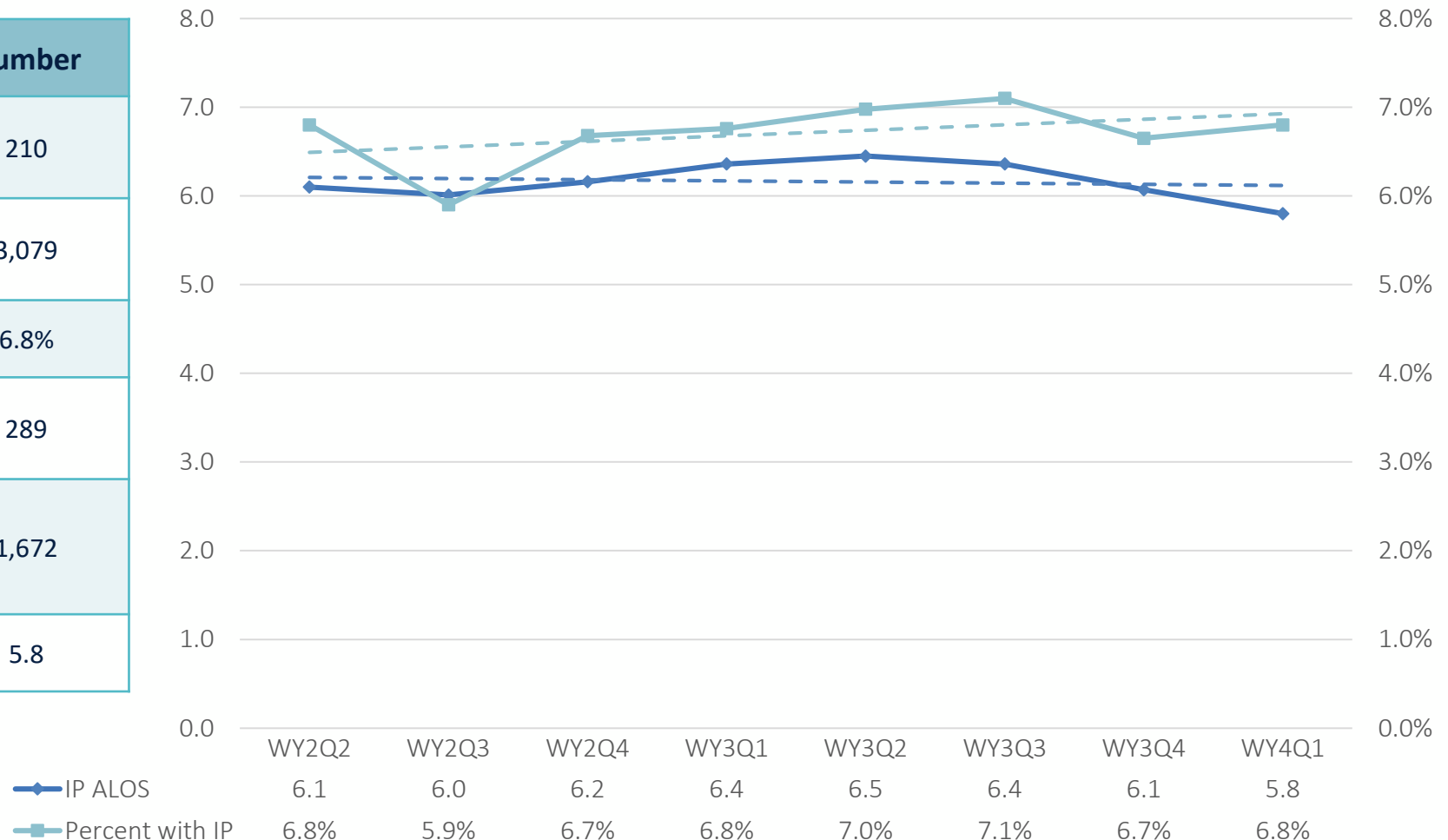


Contracted Providers — CSoC Specialized Services

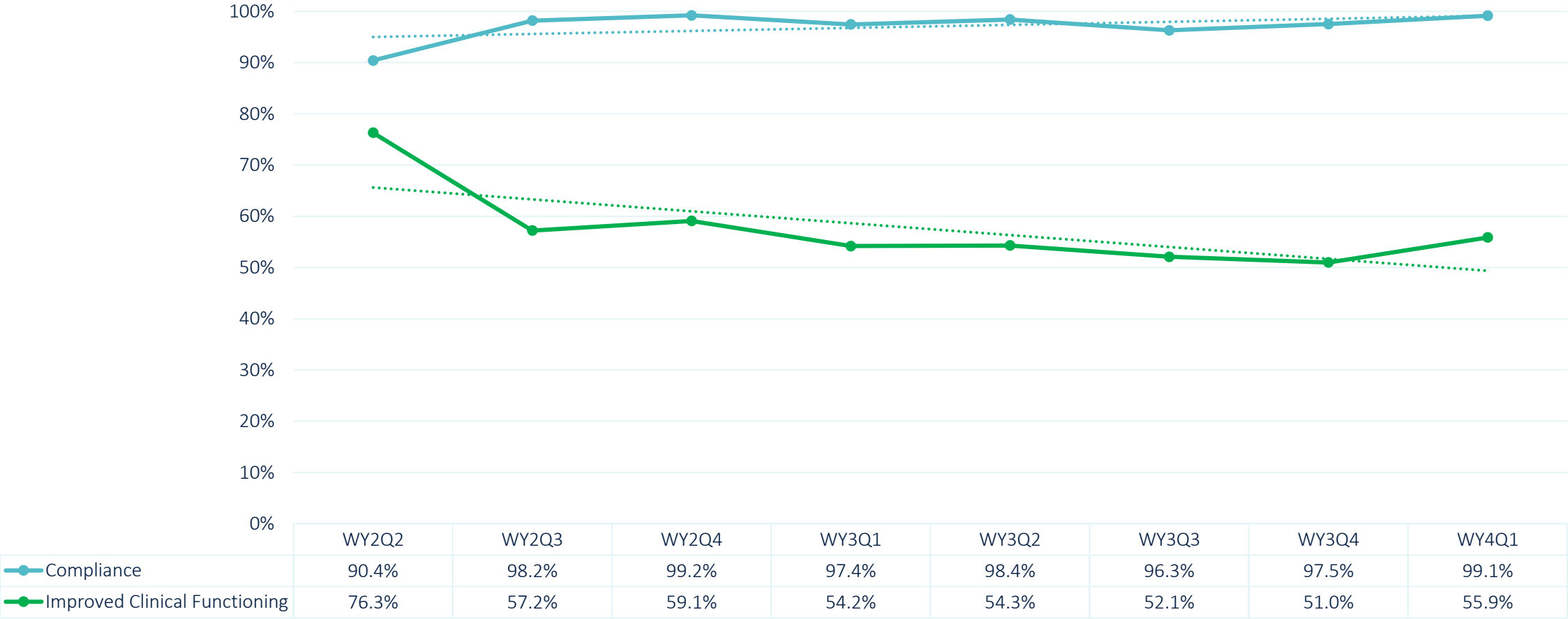
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	22	1	4	1	28
Region 2	15	1	5	1	22
Region 3	9	1	4	1	15
Region 4	7	1	2	1	11
Region 5	5	1	2	1	9
Region 6	4	1	2	1	8
Region 7	6	1	1	1	9
Region 8	15	1	3	1	20
Region 9	24	1	7	1	33
TOTAL	107	9	30	9	155

CSoC Children Inpatient Psychiatric Utilization

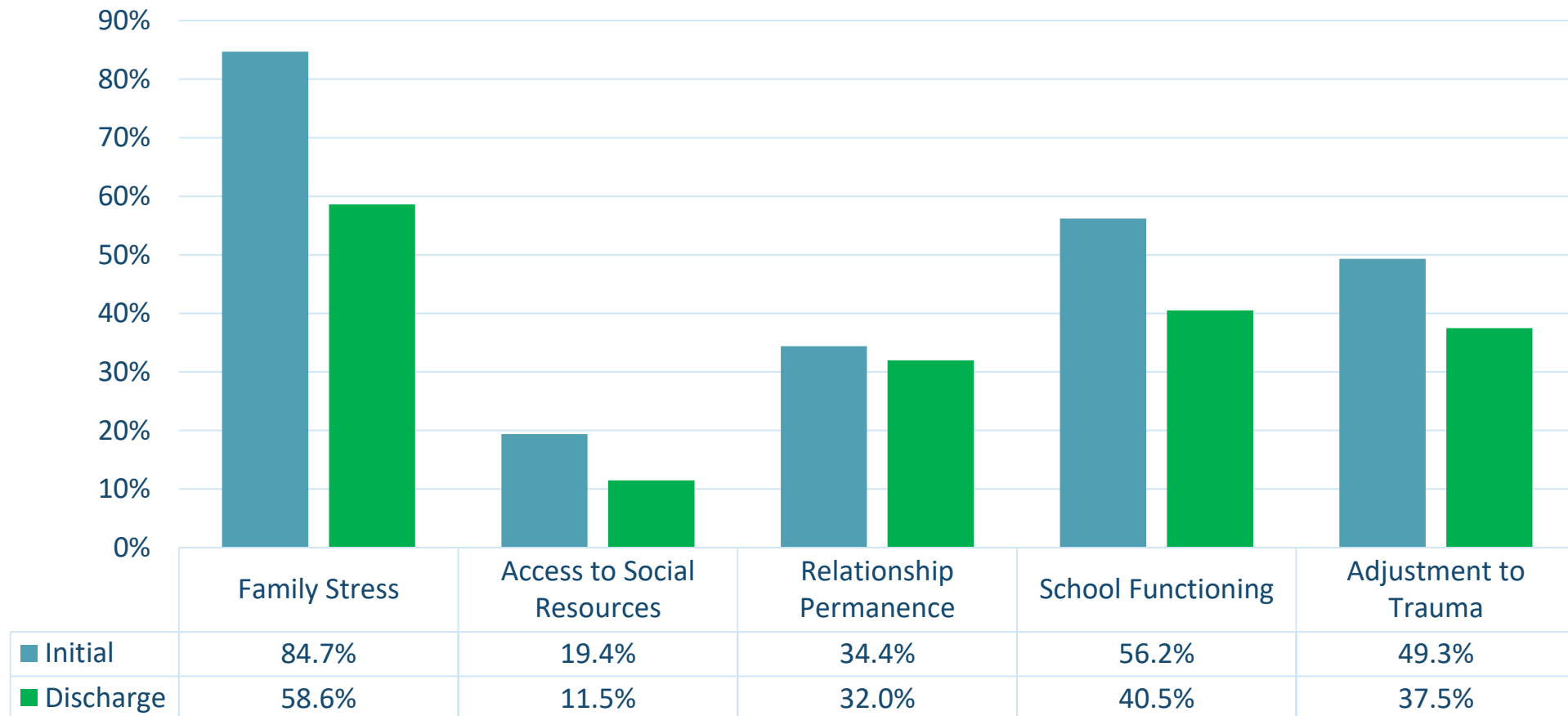
Indicator	Number
Number of Members with Any Inpatient Days	210
Number of Children Enrolled during Reporting Period	3,079
Percent	6.8%
Number of Members Discharged from an Inpatient setting	289
Total Number of Days Discharging Members Stayed in Inpatient setting	1,672
ALOS	5.8



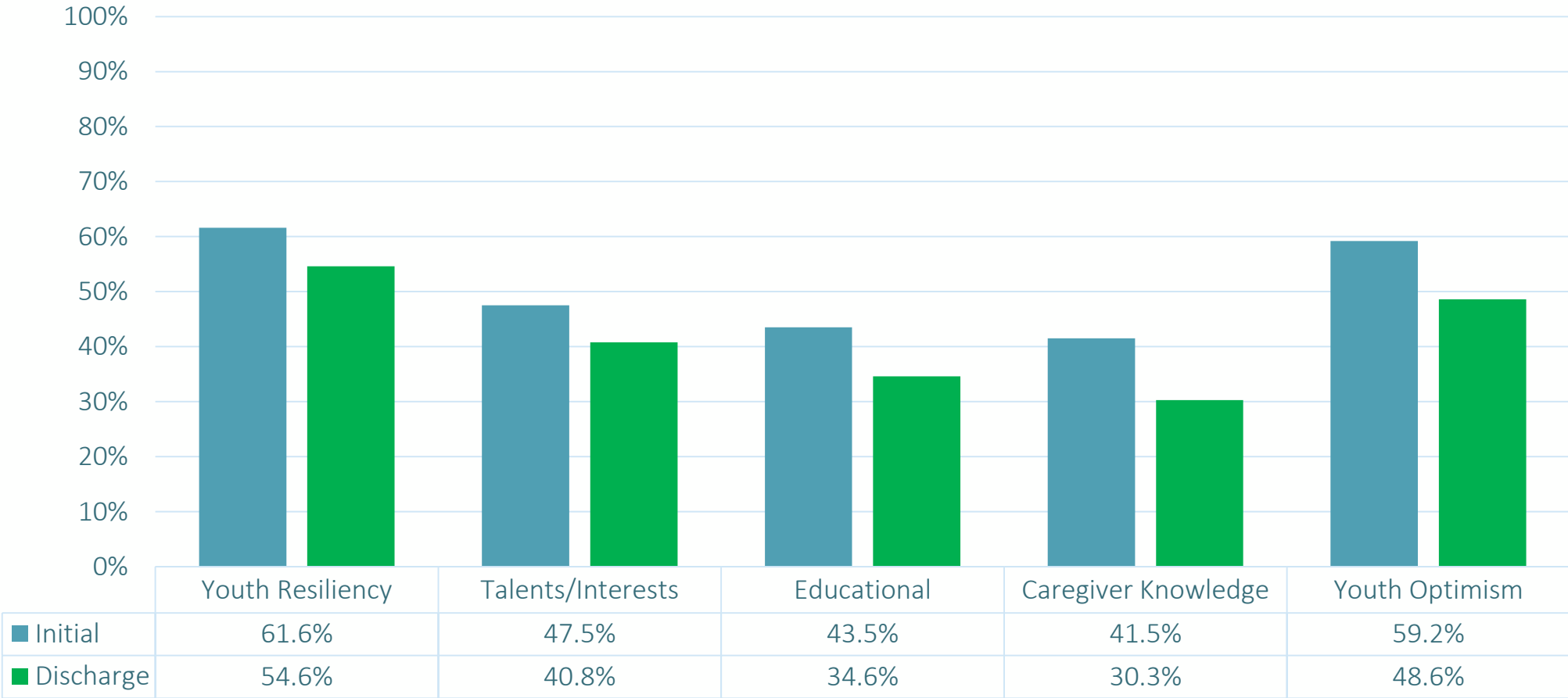
Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



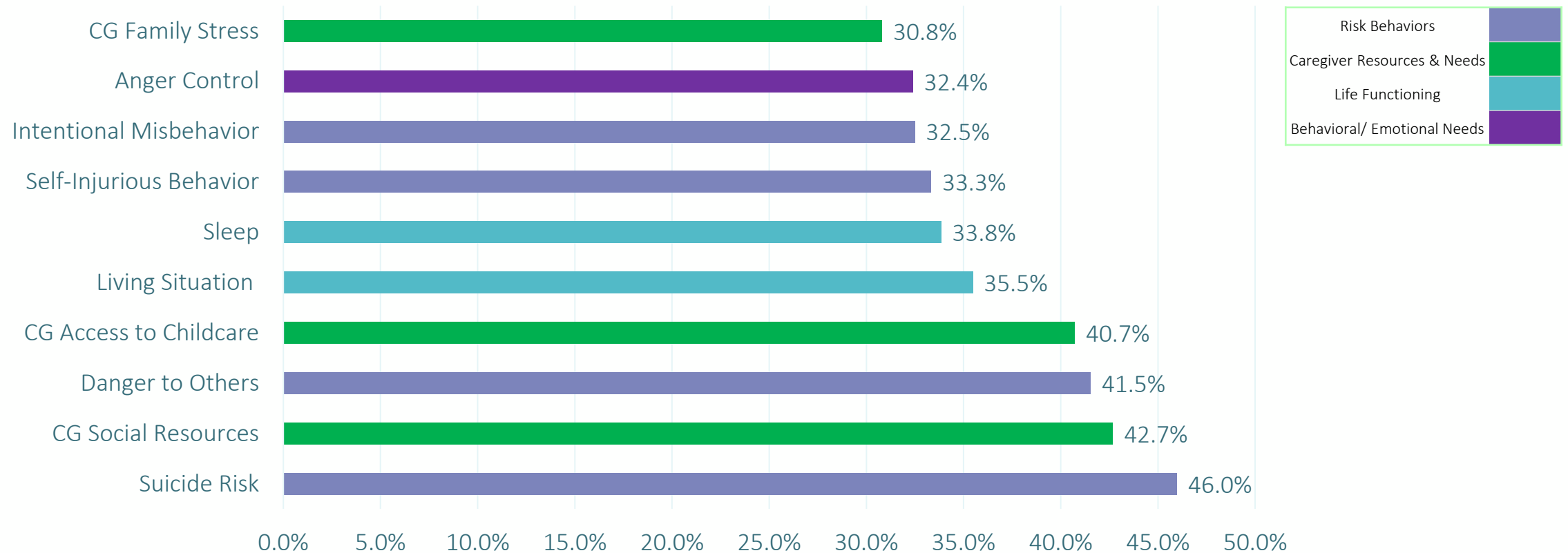
CANS Outcomes: Reduction in Prevalence of Actionable Needs (2024)



CANS Outcomes: Improvements in Strength Items (2024)



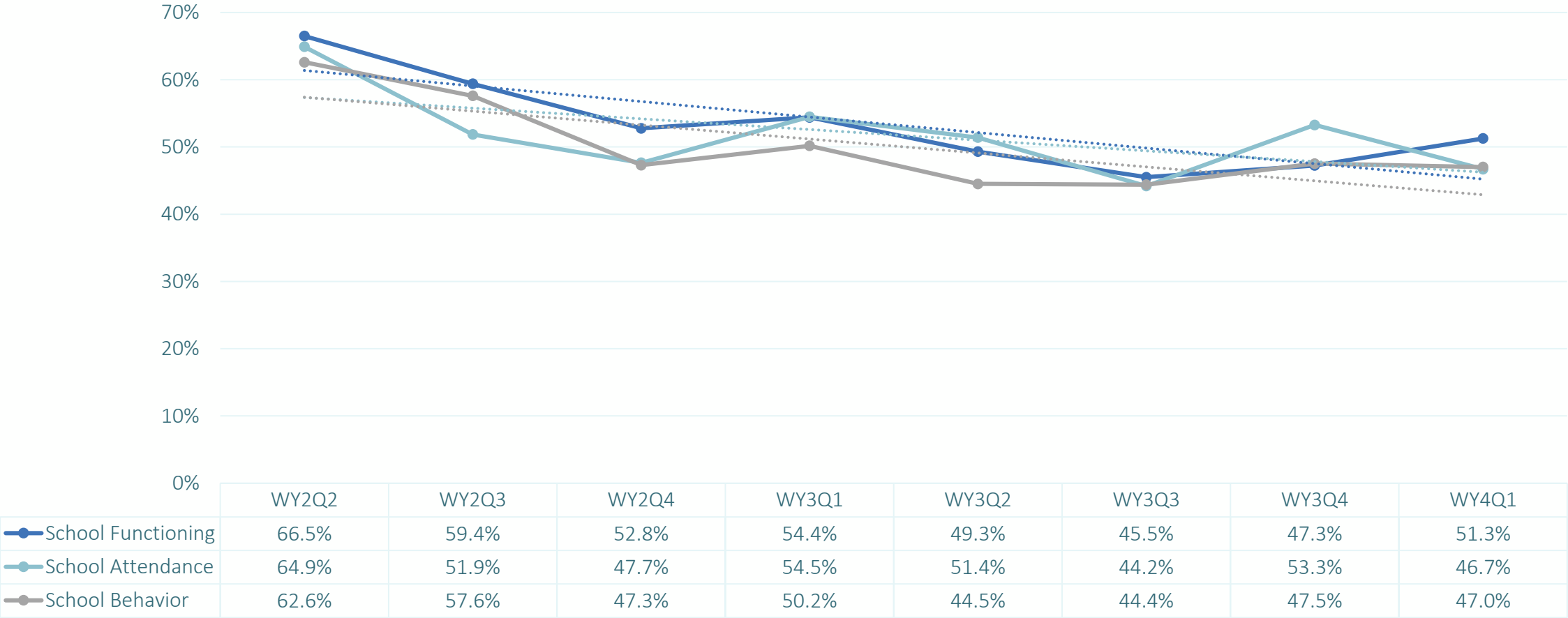
CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2024)



* Percent change in youth rated 2 or 3 (actionable need) from initial to discharge CANS assessments in 2024.

* Includes items with ≥5% prevalence at enrollment among CSoC participants.

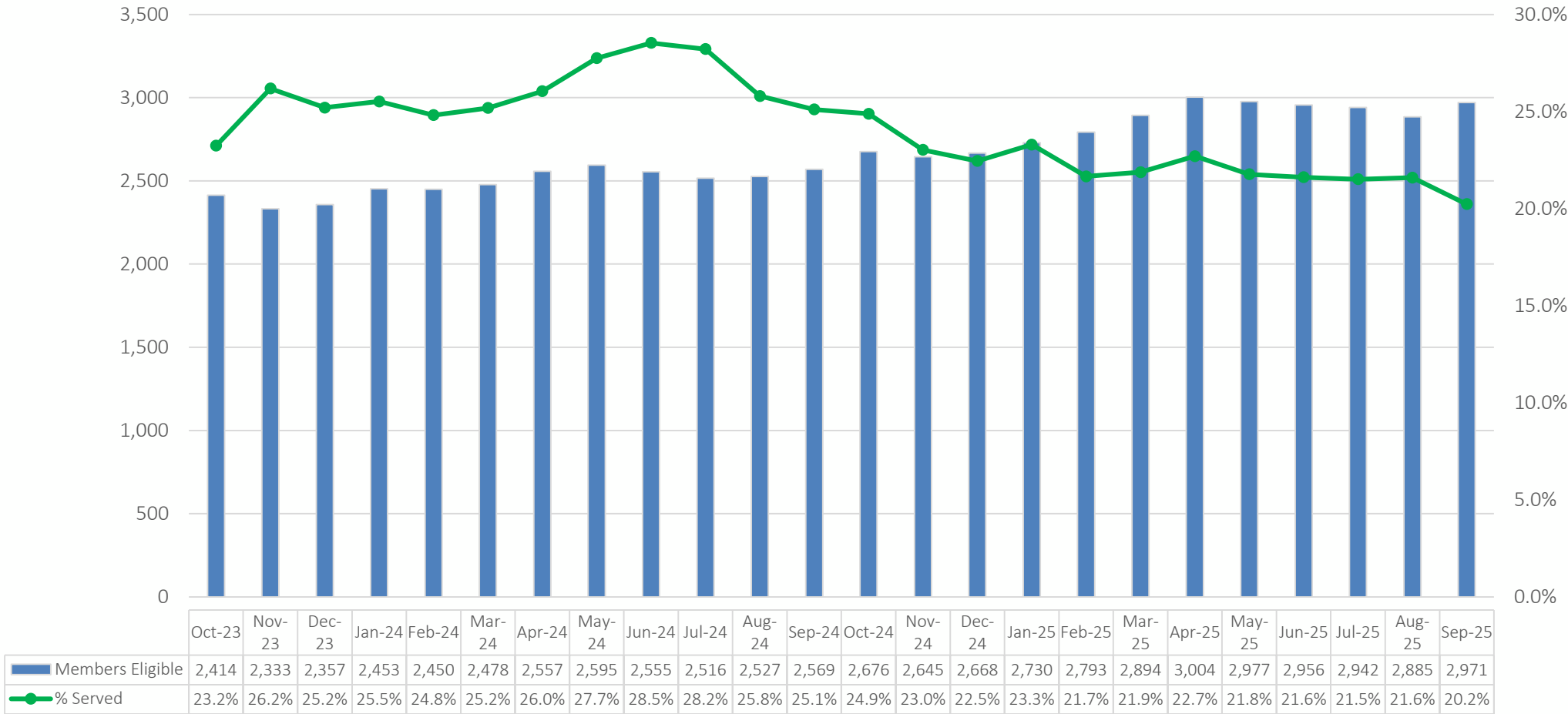
CANS: School Functioning



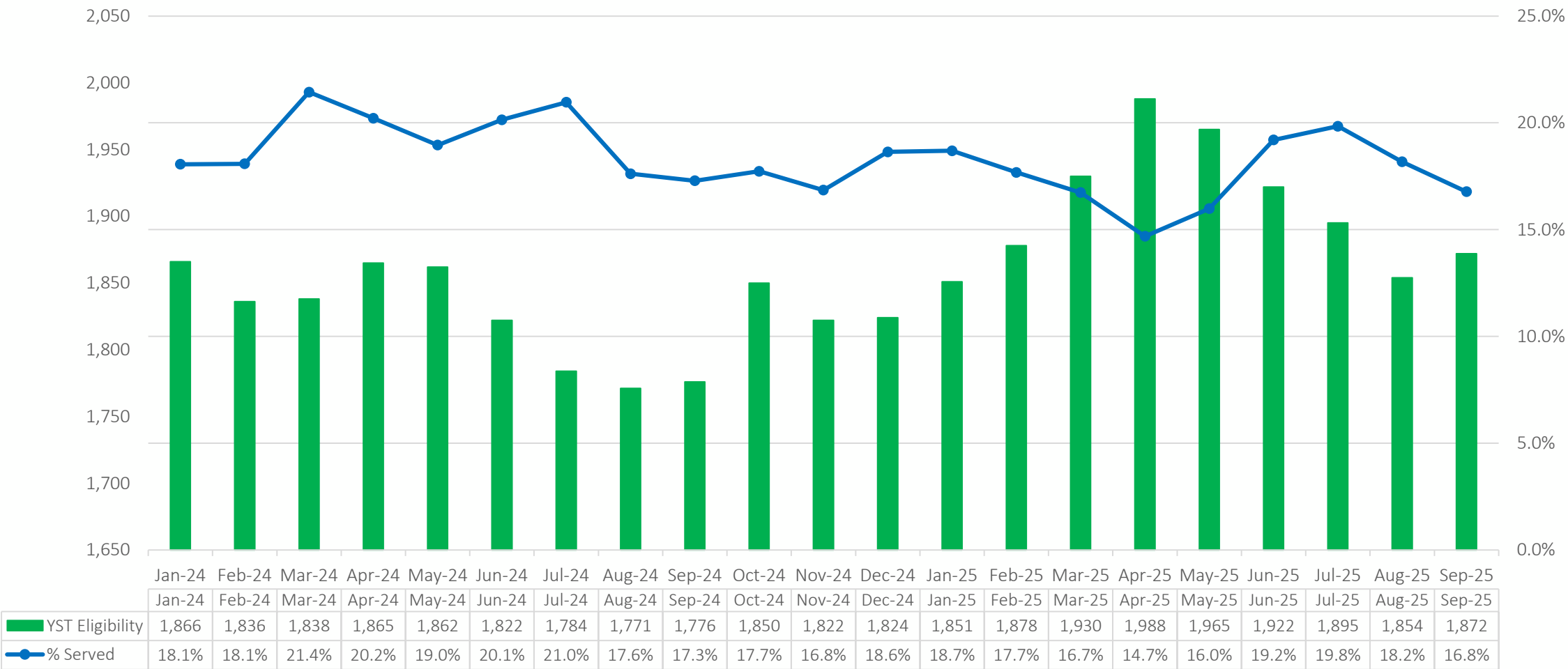
Individualized Education Plan (IEP)

Reporting Periods	WY2 Q2 (10/23–12/23)	WY2 Q3 (01/24–03/24)	WY2 Q4 (04/24–06/24)	WY3 Q1 (07/24–09/24)	WY3 Q2 (10/24–12/24)	WY3 Q3 (01/25–03/25)	WY3 Q4 (04/25–06/25)	WY4 Q1 (07/25–09/25)
Reported Count	2,437	2,454	2,585	2,587	2,700	2,816	2,949	2,957
# of members enrolled in IEP	1,043	1,142	1,144	1,122	1,152	1,182	1,203	1,259
% of IEPs (Count of IEP enrollment / Reported Count)	42.8%	46.5%	44.3%	43.6%	42.7%	42.0%	40.8%	42.6%
% of IEPs (Count of IEP enrollment / Total Members)	39.8%	42.3%	40.2%	41.3%	39.7%	39.1%	38.2%	40.1%

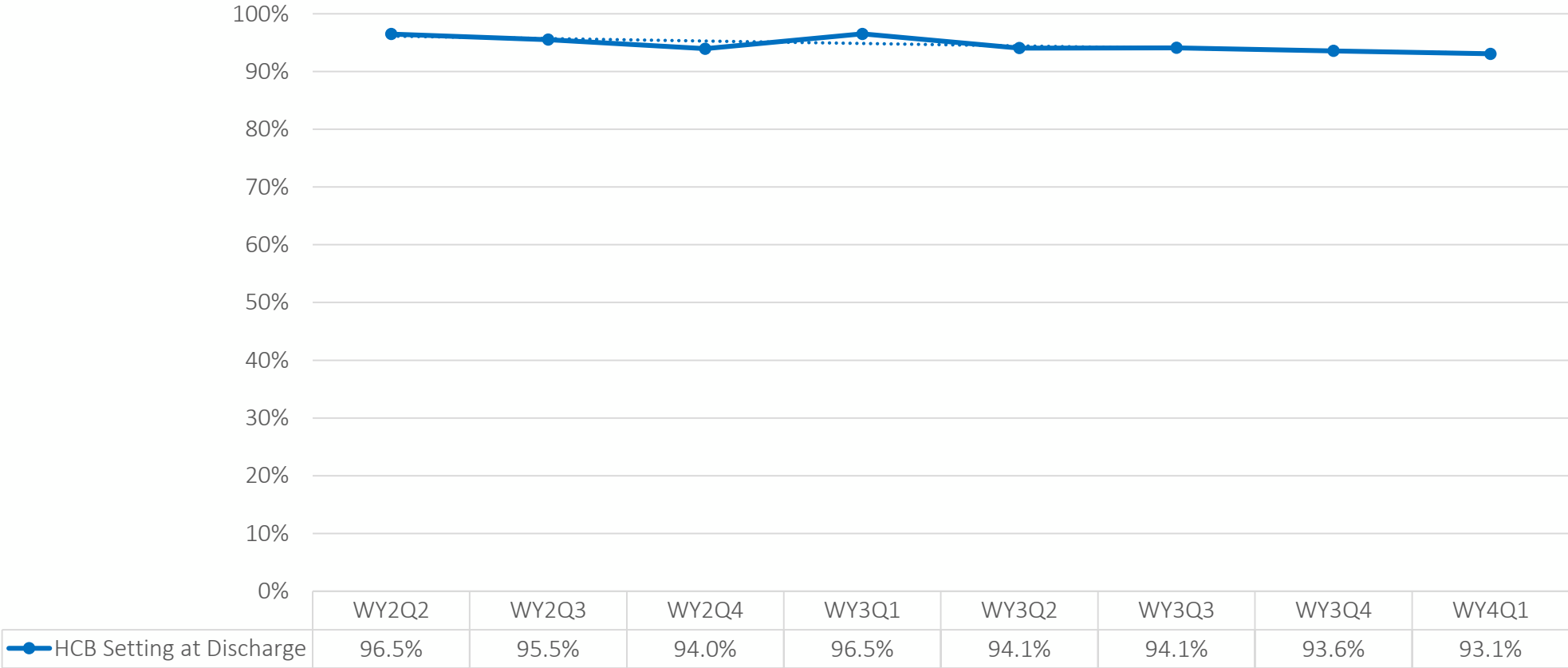
Parent Support and Training (PST) Utilization



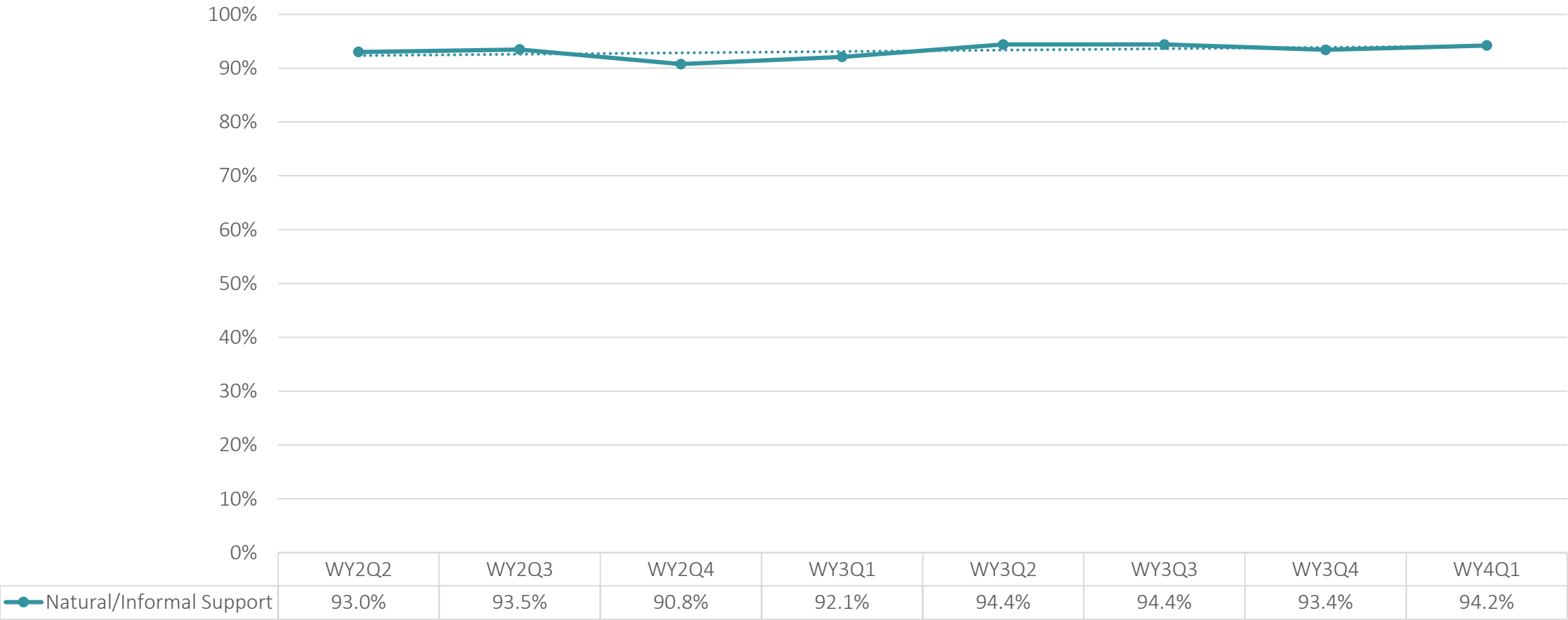
Youth Support and Training (YST) Utilization



Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

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