

2/25/2026

Coordinated System of Care (CSoC)

Director's Report to the Governance Board

Dana Foster, PhD



Highlights and News

- Magellan issued a Request for Applications (RFA) for Wraparound Agencies (WAAs) in all regions.
 - All existing WAAs will shift from serving three regions to two, and two new agencies will be added.
 - The CSoC team attends weekly calls hosted by Magellan with the legacy and new Wraparound Agencies.
 - The transition will be effective April 1, 2026.

Wraparound Agency Updates



- Region 1:** Eckerd Connects
- Region 2:** Ascent Health, Inc.
- Region 3:** Choices CCS
- Region 4:** Ascent Health, Inc.
- Region 5:** Eckerd Connects
- Region 6:** Choices CCS
- Region 7:** Eckerd Connects
- Region 8:** Choices CCS
- Region 9:** Ascent Health, Inc.

Wraparound Agency Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3737
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	12/27/24	3/28/25	6/27/25	9/26/25	12/26/25
1 (Jefferson Parish/New Orleans area)	378	417	419	408	398
2 (Capital area)	315	332	333	345	347
3 (Covington area)	224	256	249	220	229
4 (Thibodaux area)	247	282	312	309	285
5 (Acadiana area)	308	311	329	354	335
6 (Lake Charles area)	139	145	155	157	149
7 (Alexandria area)	201	180	190	206	218
8 (Shreveport area)	160	176	194	193	163
9 (Monroe area)	512	527	501	508	521
TOTAL	2,484	2,626	2,682	2,700	2,645

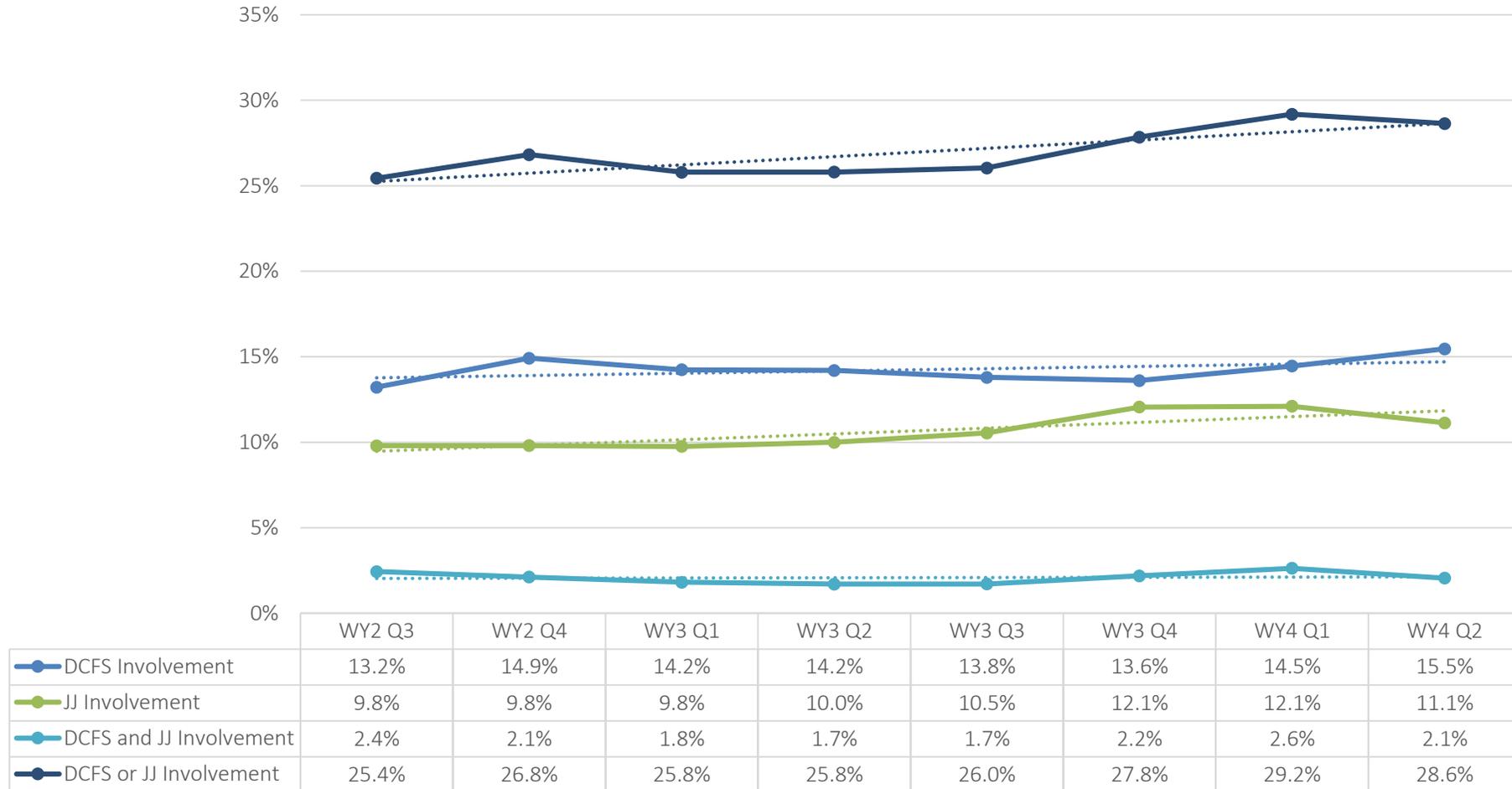
CSoC Referrals by Region

Act 1225 Region	12/27/24	3/28/25	6/27/25	9/26/25	12/26/25
1 (Jefferson Parish/New Orleans area)	125	157	80	110	125
2 (Capital area)	115	109	124	119	151
3 (Covington area)	105	109	88	78	99
4 (Thibodaux area)	112	104	115	85	91
5 (Acadiana area)	114	121	142	141	111
6 (Lake Charles area)	32	48	62	49	41
7 (Alexandria area)	72	68	81	103	82
8 (Shreveport area)	65	89	93	78	57
9 (Monroe area)	150	143	112	130	126
TOTAL	890	948	897	893	883

CSoC Referrals by Agency/Entity

Referring Source	9/26/25	12/26/25	Change
Caregiver	10,480	10,755	275
Licensed Mental Health Professional (LMHP)	5,252	5,303	51
Other	5,633	5,757	124
Department of Children & Family Services (DCFS)	3,668	3,785	117
Louisiana Department of Education (LDOE)/School	3,320	3,434	114
Office of Juvenile Justice (OJJ)	2,451	2,509	58
Other Juvenile Entities	1,059	1,065	6
Hospitals	3,070	3,187	117
Self or Legal Guardian	1,169	1,171	2
Primary Care Physician (PCP)	497	515	18
Office of Behavioral Health (OBH)	245	246	1
Total	36,844	37,727	883

Youth with Child Serving Agency Involvement



Youth with OCDD Waiver

Office for Citizens with Developmental Disabilities (OCDD) Waiver	Number of Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	2,314	94.5%
Youth with OCDD Waiver	135	5.5%
TOTAL	2,449	100.0%

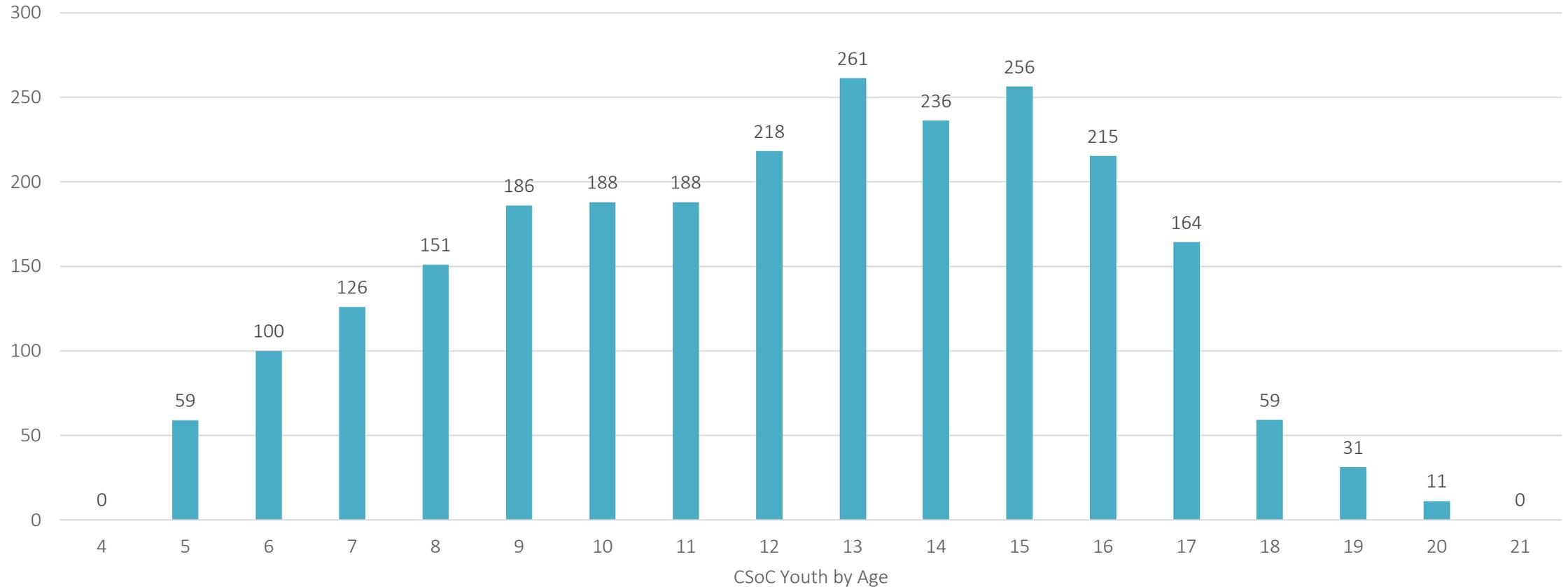
Youth Demographics: Gender

Gender	Number of Youth Enrolled in CSoC on the Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	1,092	44.6%
Male	1,357	55.4%
Unspecified	0	0.0%
TOTAL	2,449	100.0%

Youth Demographics: Race

Race	Number of Youth Enrolled in CSoC on the Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,350	55.1%
White	881	36.0%
American Indian/Alaskan Native	23	0.9%
Other	0	0.0%
Asian	6	0.2%
Native Hawaiian/Other Pacific Islander	1	<0.1%
Unspecified	188	7.7%
Total	2,449	100.0%

Youth Demographics: Age

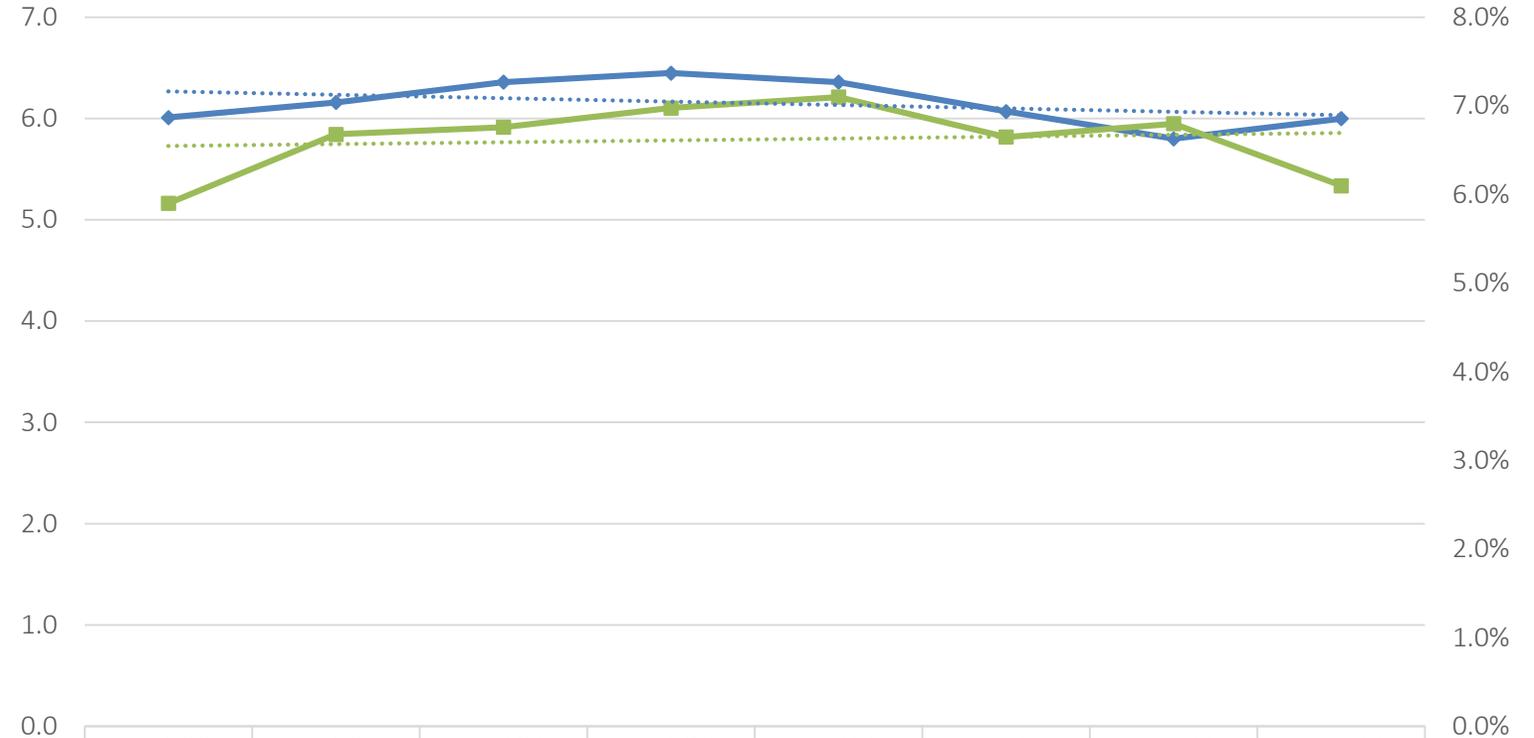


Contracted Providers – CSoC Specialized Services

CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	21	1	3	1	26
Region 2	15	1	5	1	22
Region 3	9	1	3	1	14
Region 4	7	1	2	1	11
Region 5	5	1	2	1	9
Region 6	4	1	2	1	8
Region 7	6	1	1	1	9
Region 8	15	1	3	1	20
Region 9	24	1	7	1	33
TOTAL	106	9	28	9	152

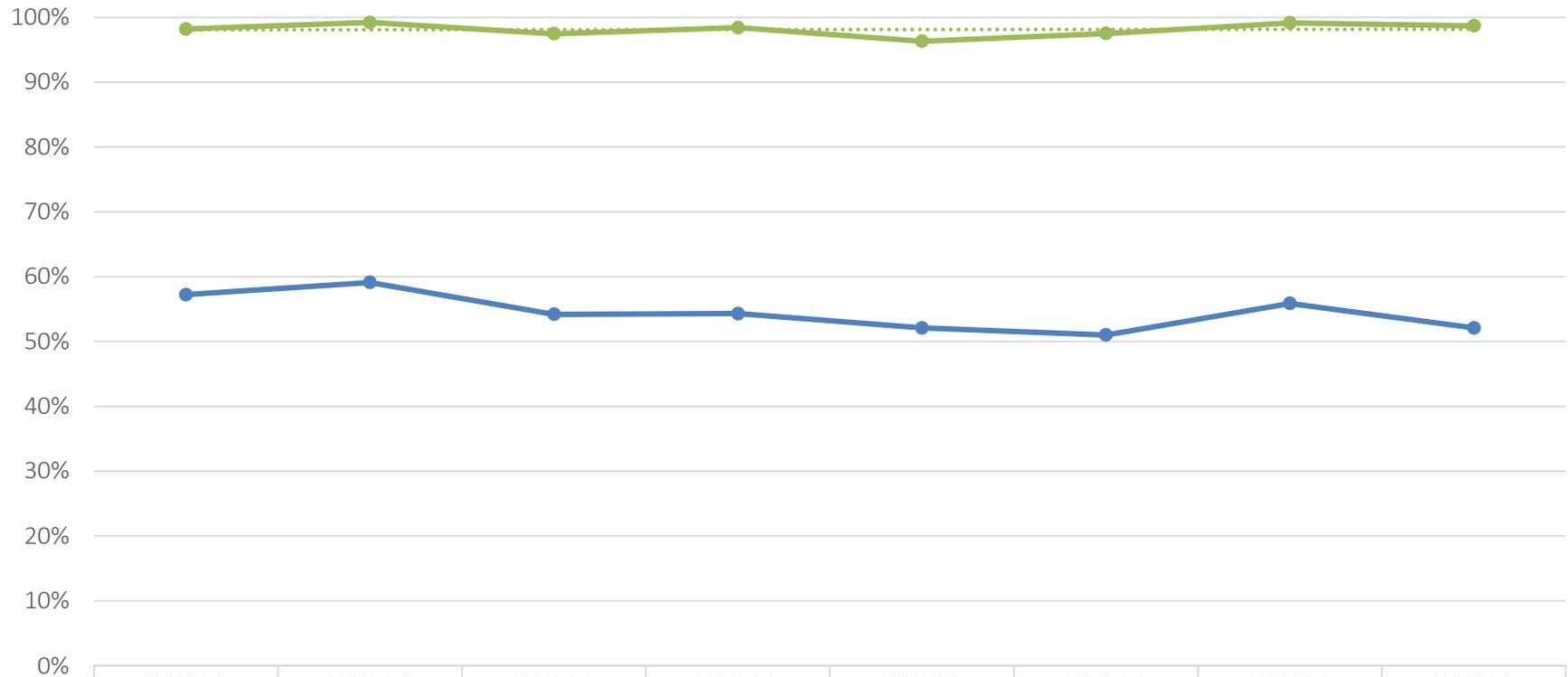
CSoC Youth Inpatient Psychiatric Utilization

Indicator	Number
Number of Members with Any Inpatient Days	188
Number of Youth Enrolled during Reporting Period	3,066
Percent	6.1%
Number of Members Discharged from an Inpatient setting	292
Total Number of Days Discharging Members Stayed in Inpatient setting	1,749
ALOS	6.0



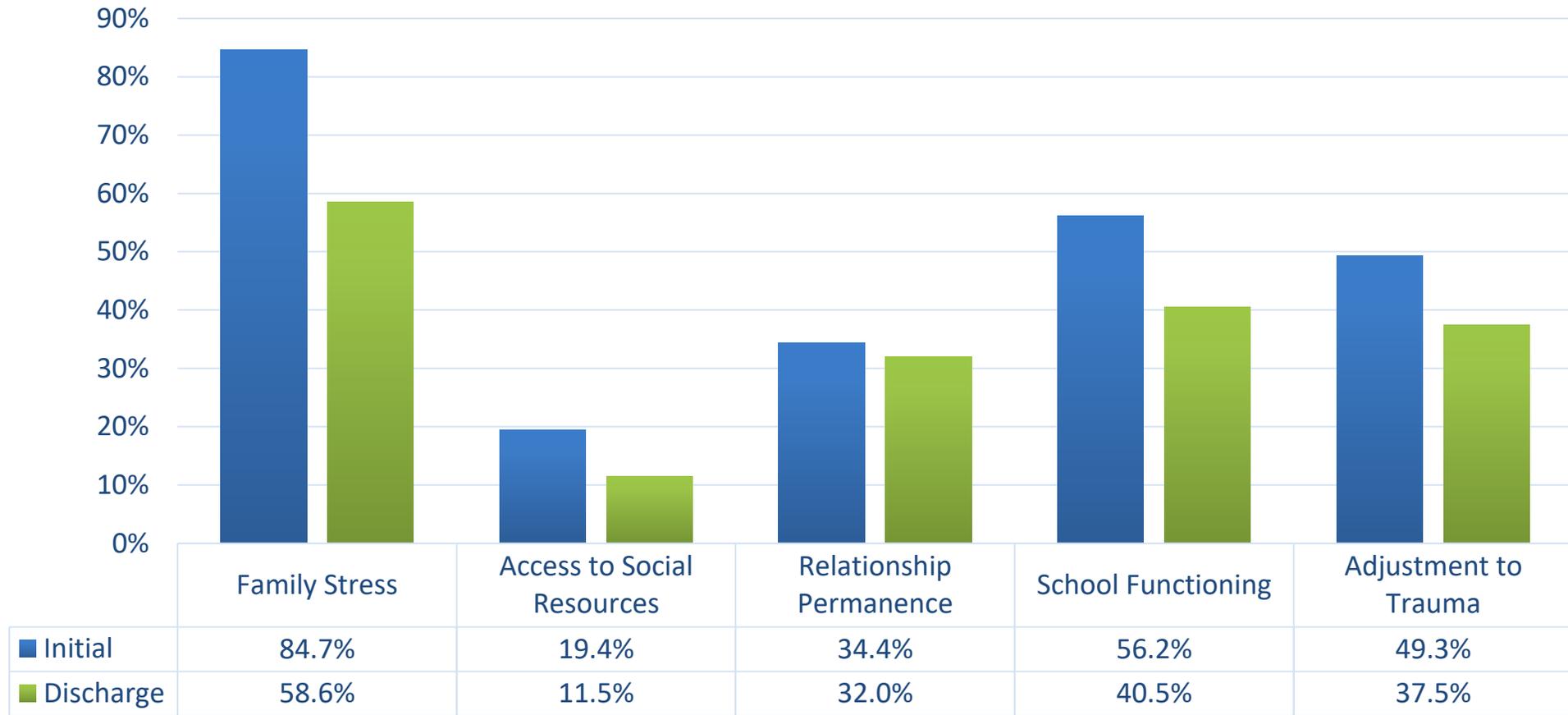
	WY2Q3	WY2Q4	WY3Q1	WY3Q2	WY3Q3	WY3Q4	WY4Q1	WY4Q2
IP ALOS	6.0	6.2	6.4	6.5	6.4	6.1	5.8	6.0
Percent with IP	5.9%	6.7%	6.8%	7.0%	7.1%	6.7%	6.8%	6.1%

Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

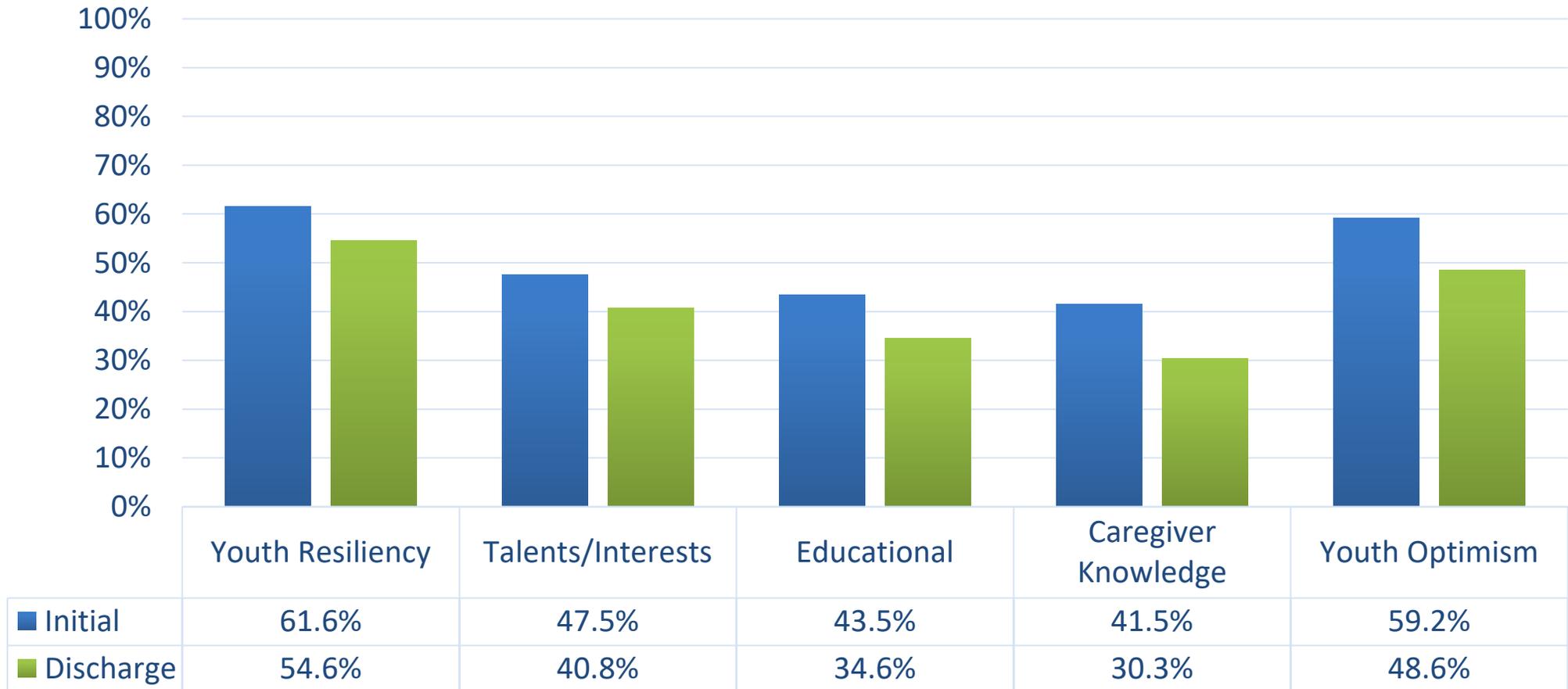


	WY2Q3	WY2Q4	WY3Q1	WY3Q2	WY3Q3	WY3Q4	WY4Q1	WY4Q2
Compliance	98.2%	99.2%	97.4%	98.4%	96.3%	97.5%	99.1%	98.7%
Improved Clinical Functioning	57.2%	59.1%	54.2%	54.3%	52.1%	51.0%	55.9%	52.1%

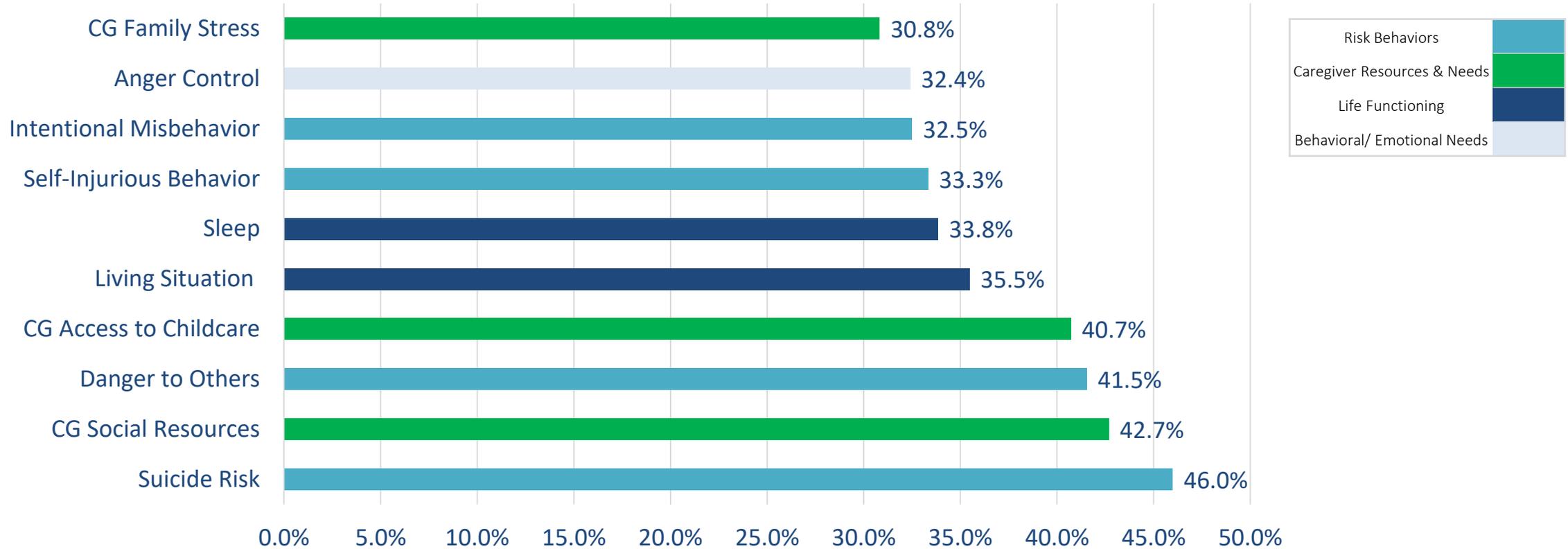
CANS Outcomes: Reduction in Prevalence of Actionable Needs (2024)



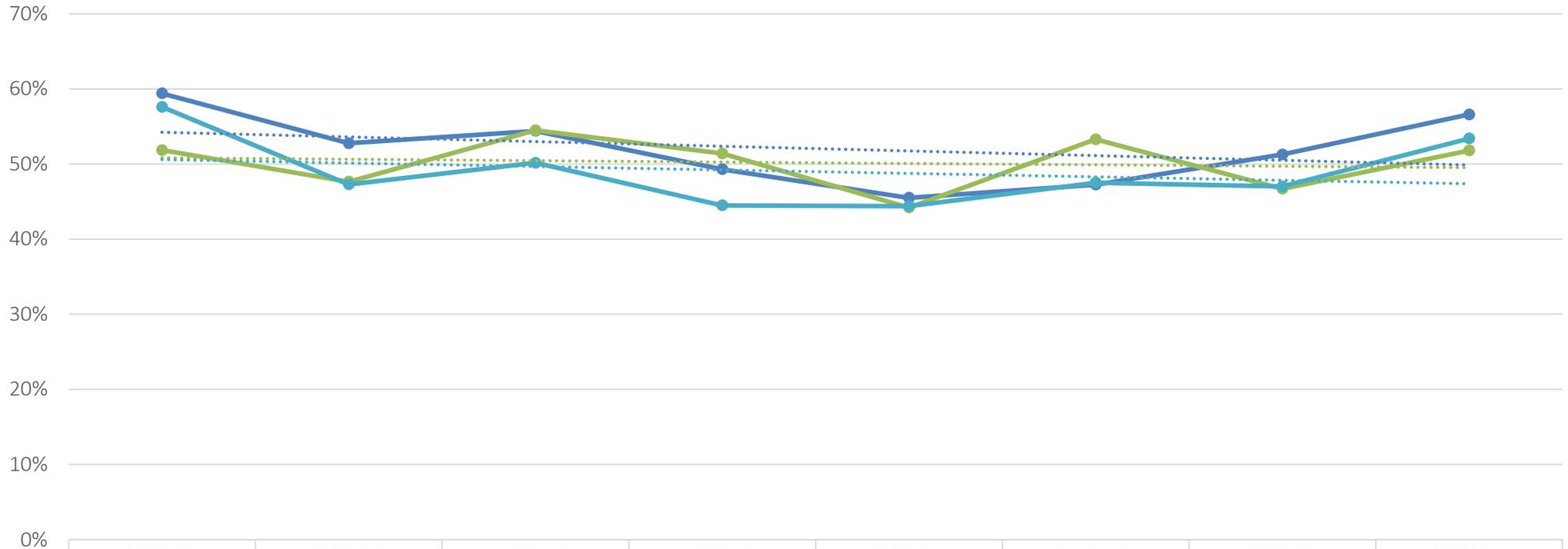
CANS Outcomes: Improvements in Strength Items (2024)



CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2024)



CANS: School Functioning

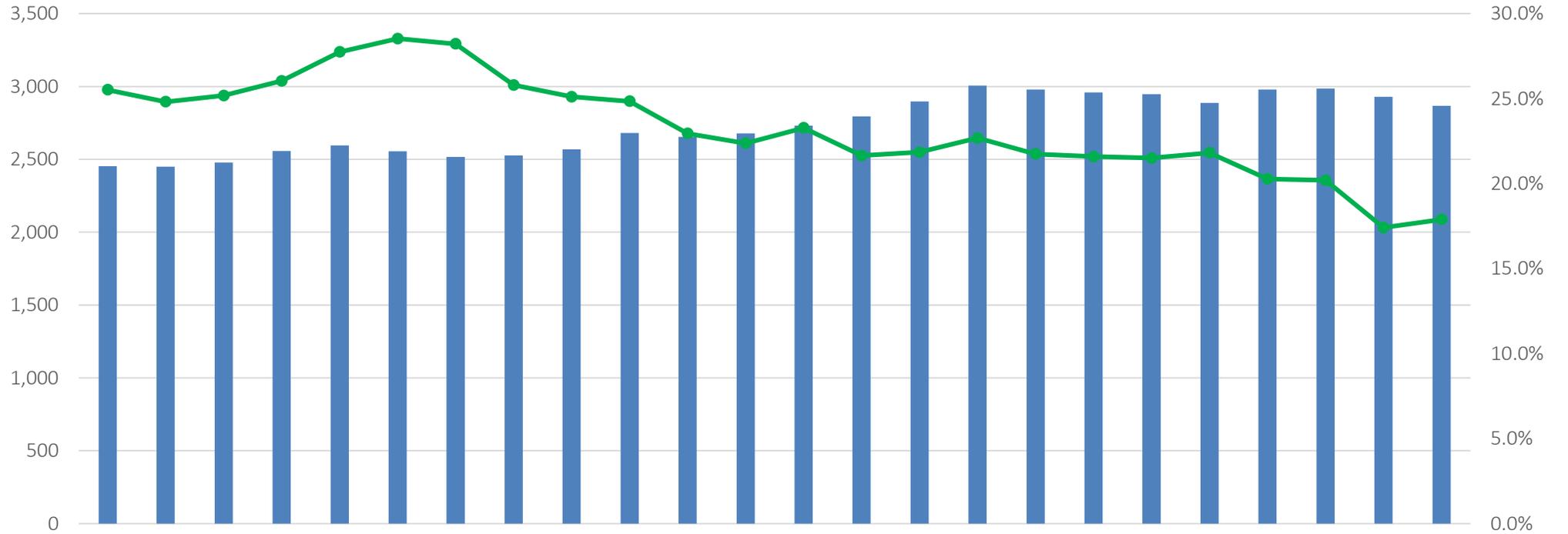


	WY2Q3	WY2Q4	WY3Q1	WY3Q2	WY3Q3	WY3Q4	WY4Q1	WY4Q2
School Functioning	59.4%	52.8%	54.4%	49.3%	45.5%	47.3%	51.3%	56.6%
School Attendance	51.9%	47.7%	54.5%	51.4%	44.2%	53.3%	46.7%	51.8%
School Behavior	57.6%	47.3%	50.2%	44.5%	44.4%	47.5%	47.0%	53.4%

Individualized Education Plan (IEP)

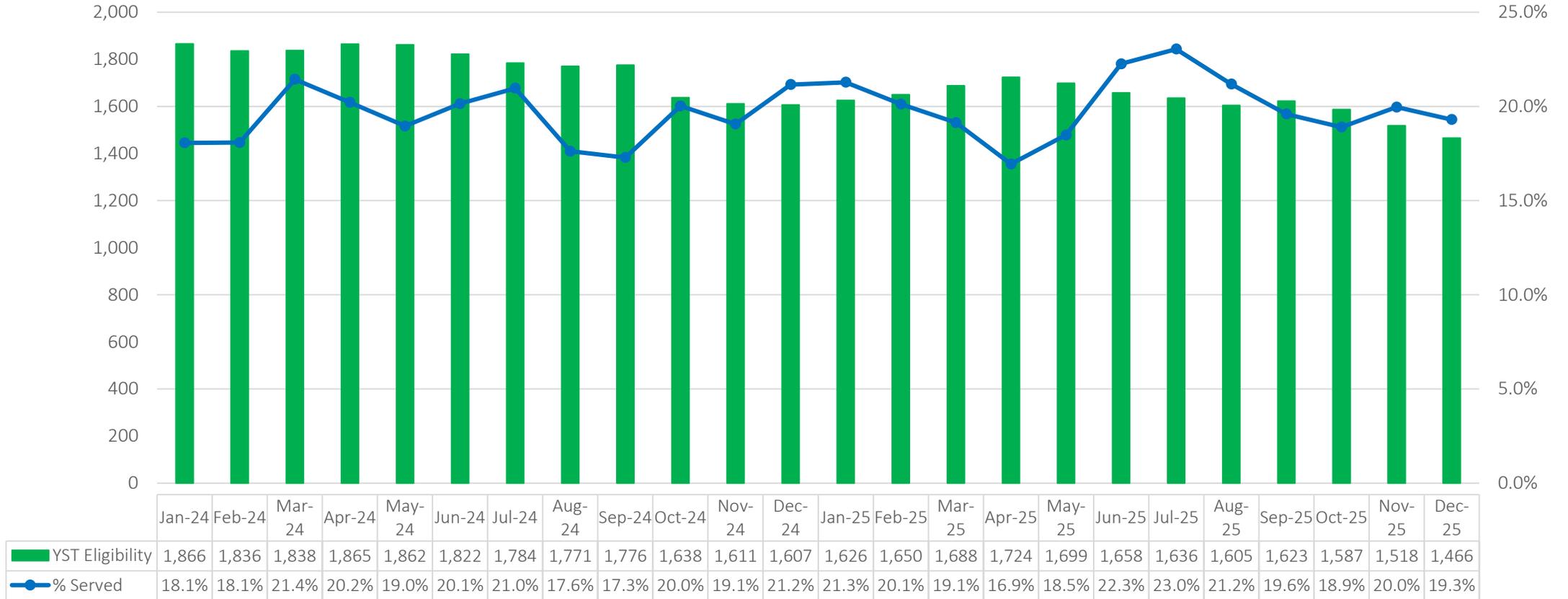
Reporting Periods	WY2 Q3 (01/24–03/24)	WY2 Q4 (04/24–06/24)	WY3 Q1 (07/24–09/24)	WY3 Q2 (10/24–12/24)	WY3 Q3 (01/25–03/25)	WY3 Q4 (04/25–06/25)	WY4 Q1 (07/25–09/25)	WY4 Q2 (10/25–12/25)
Reported Count	2,454	2,585	2,587	2,700	2,816	2,949	2,957	2,968
# of members enrolled in IEP	1,142	1,144	1,122	1,152	1,182	1,203	1,259	1,293
% of IEPs (Count of IEP enrollment / Reported Count)	46.5%	44.3%	43.6%	42.7%	42.0%	40.8%	42.6%	43.6%
% of IEPs (Count of IEP enrollment / Total Members)	42.3%	40.2%	41.3%	39.7%	39.1%	38.2%	40.1%	40.2%

Parent Support and Training (PST) Utilization

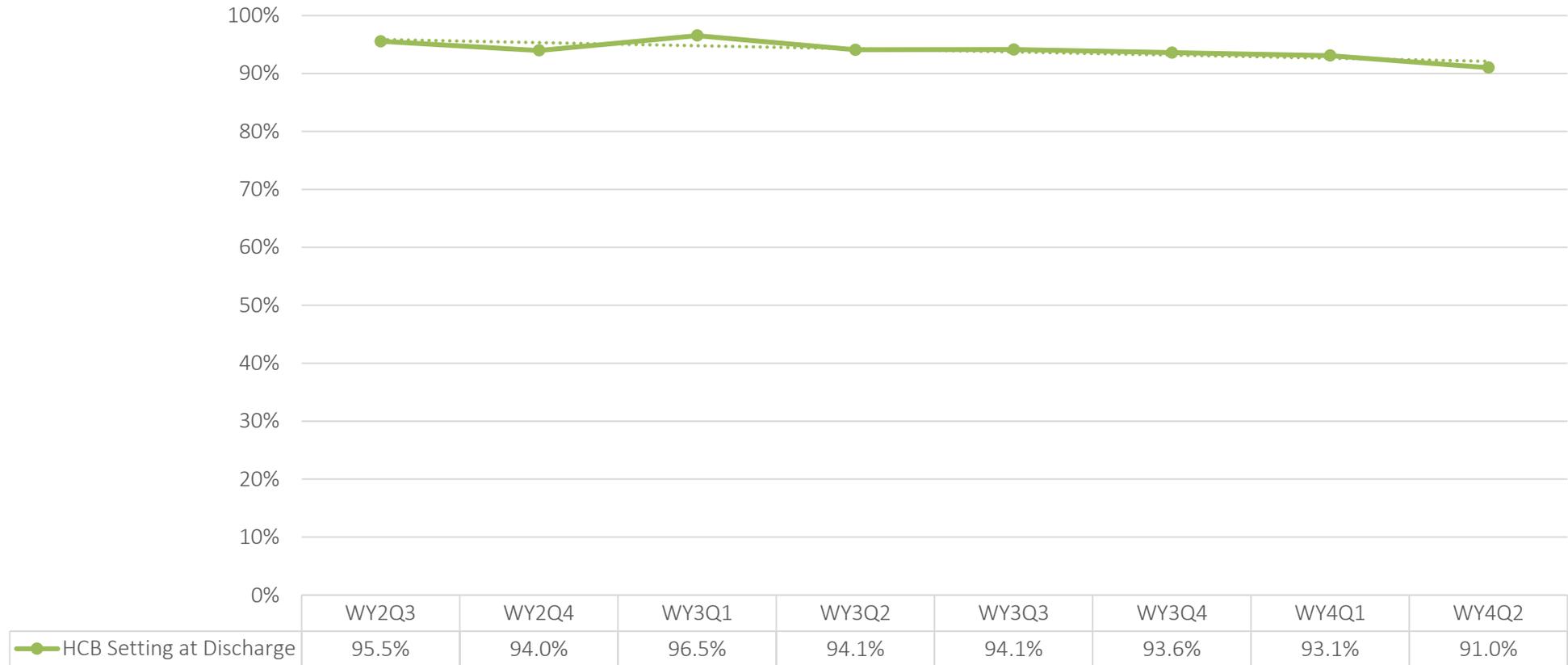


	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
Members Eligible	2,453	2,450	2,478	2,557	2,595	2,555	2,516	2,527	2,569	2,681	2,654	2,677	2,732	2,795	2,897	3,007	2,980	2,960	2,948	2,888	2,979	2,986	2,929	2,867
% Served	25.5%	24.8%	25.2%	26.0%	27.7%	28.5%	28.2%	25.8%	25.1%	24.8%	22.9%	22.4%	23.3%	21.6%	21.9%	22.7%	21.7%	21.6%	21.5%	21.8%	20.3%	20.2%	17.4%	17.9%

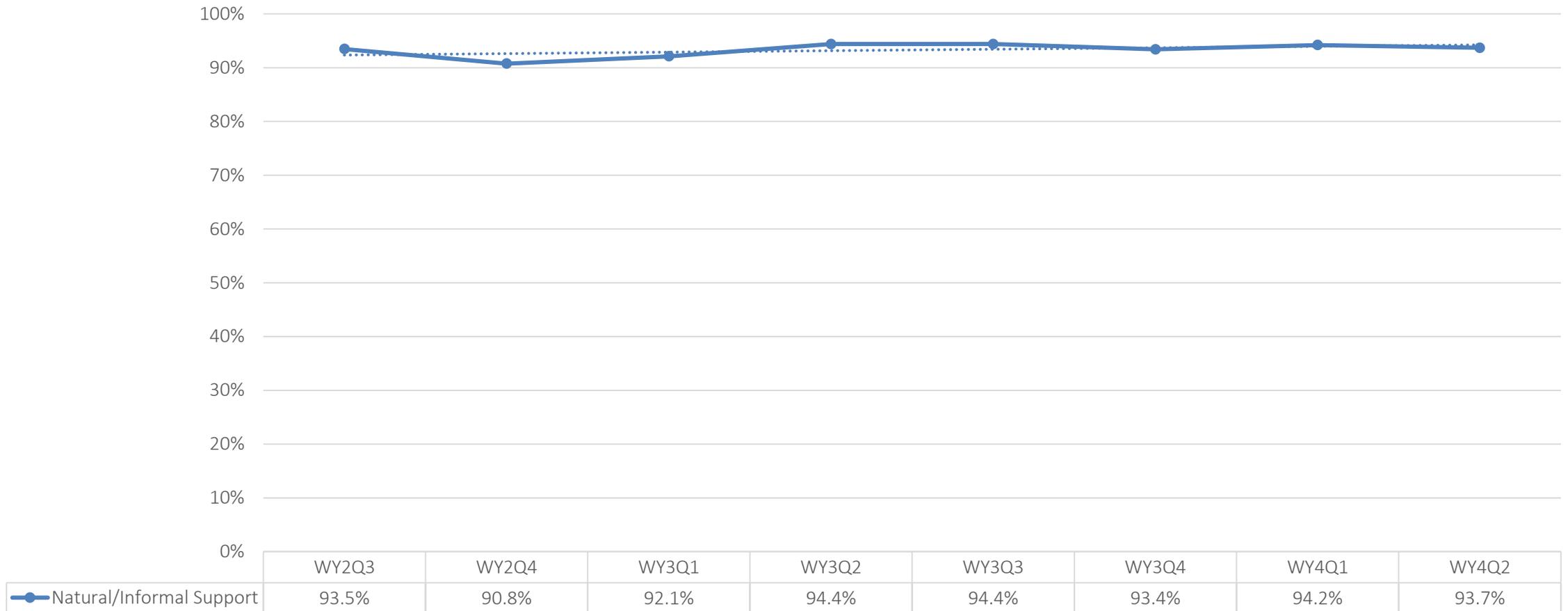
Youth Support and Training (YST) Utilization



Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

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