

5/27/2026

Coordinated System of Care (CSoC) Director's Report to the Governance Board

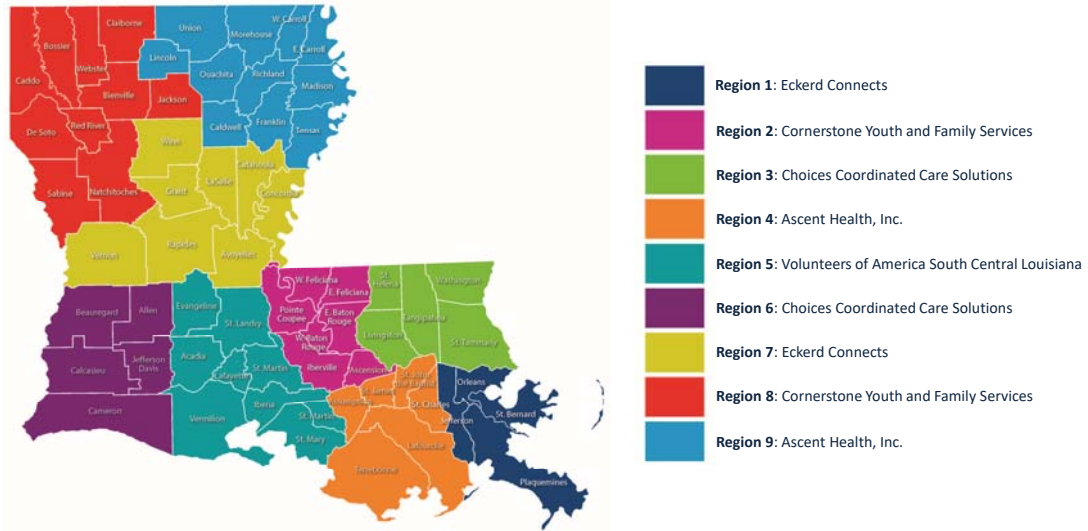
Dana Foster, Ph.D.



Highlights and News

- Magellan issued a Request for Applications (RFA) for Wraparound Agency (WAA) re-procurement for all CSoC regions.
- Magellan selected two new agencies and retained the three existing WAAs:
 - Existing WAAs went from serving three regions to two regions each.
 - Cornerstone Youth and Family Services was selected to serve Regions 2 (Baton Rouge area) and 8 (Shreveport area).
 - Volunteers of America South Central Louisiana was selected to serve Region 5 (Lafayette area).
- Changes in WAA assignments were effective on April 1, 2026.

Wraparound Agency Updates



Wraparound Agency Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Cornerstone Youth and Family Services	(225) 325-0859
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Volunteers of America South Central Louisiana	(337) 408-3691
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3737
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Cornerstone Youth and Family Services	(318) 408-9101
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

<https://ldh.la.gov/directory/category/280>

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	3/28/25	6/27/25	9/26/25	12/26/25	3/27/26
1 (Jefferson Parish/New Orleans area)	417	419	408	398	414
2 (Capital area)	332	333	345	347	296
3 (Covington area)	256	249	220	229	218
4 (Thibodaux area)	282	312	309	285	277
5 (Acadiana area)	311	329	354	335	283
6 (Lake Charles area)	145	155	157	149	150
7 (Alexandria area)	180	190	206	218	228
8 (Shreveport area)	176	194	193	163	119
9 (Monroe area)	527	501	508	521	517
TOTAL	2,626	2,682	2,700	2,645	2,502

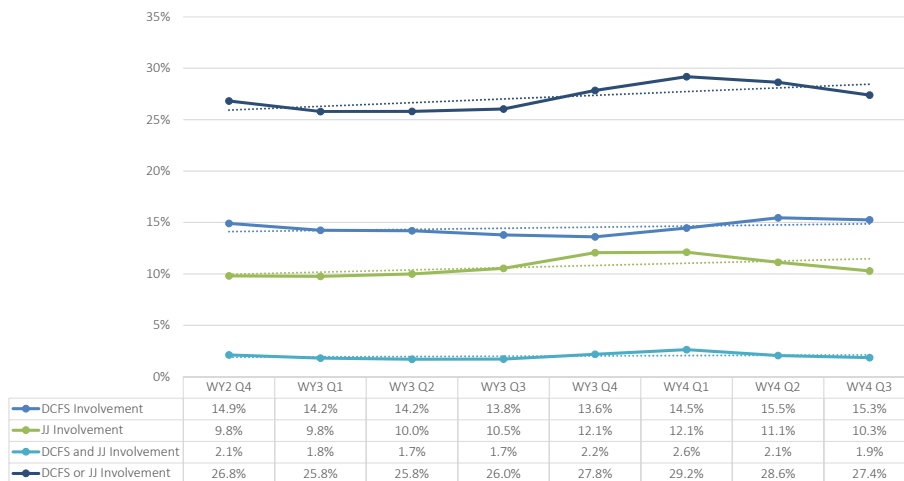
CSoC Referrals by Region

Act 1225 Region	3/28/25	6/27/25	9/26/25	12/26/25	3/27/26
1 (Jefferson Parish/New Orleans area)	157	80	110	125	121
2 (Capital area)	109	124	119	151	102
3 (Covington area)	109	88	78	99	98
4 (Thibodaux area)	104	115	85	91	107
5 (Acadiana area)	121	142	141	111	86
6 (Lake Charles area)	48	62	49	41	50
7 (Alexandria area)	68	81	103	82	94
8 (Shreveport area)	89	93	78	57	34
9 (Monroe area)	143	112	130	126	147
TOTAL	948	897	893	883	839

CSoC Referrals by Agency/Entity

Referring Source	12/26/25	03/27/2026	Change
Caregiver	10,755	11,031	276
Licensed Mental Health Professional (LMHP)	5,303	5,378	75
Other	5,757	5,846	89
Department of Children & Family Services (DCFS)	3,785	3,926	141
Louisiana Department of Education (LDOE)/School	3,434	3,517	83
Office of Juvenile Justice (OJJ)	2,509	2,557	48
Other Juvenile Entities	1,065	1,072	7
Hospitals	3,187	3,282	95
Self or Legal Guardian	1,171	1,172	1
Primary Care Physician (PCP)	515	539	24
Office of Behavioral Health (OBH)	246	246	0
Total	37,727	38,566	839

Youth with Child Serving Agency Involvement



Youth with OCDD Waiver

Office for Citizens with Developmental Disabilities (OCDD) Waiver	Number of Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	2,124	93.7%
Youth with OCDD Waiver	142	6.3%
TOTAL	2,266	100.0%

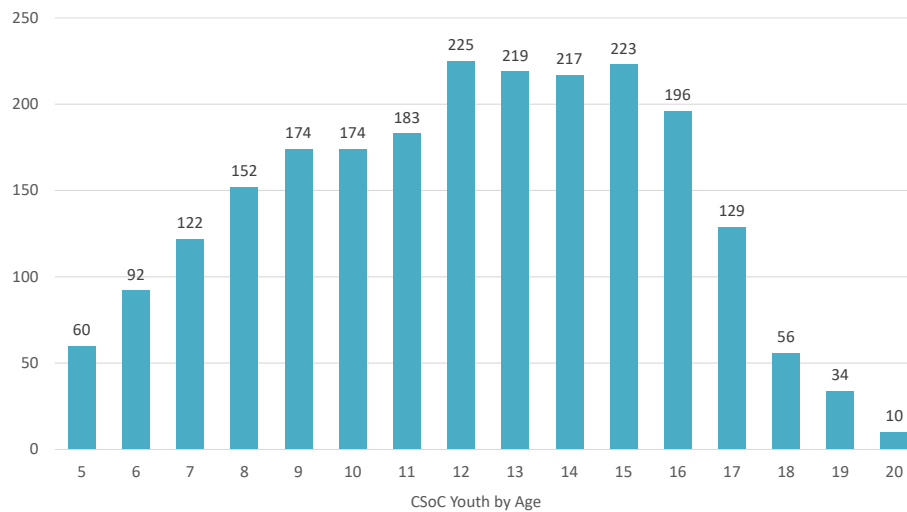
Youth Demographics: Gender

Gender	Number of Youth Enrolled in CSoC on the Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	999	44.1%
Male	1,267	55.9%
Unspecified	0	0.0%
TOTAL	2,266	100.0%

Youth Demographics: Race

Race	Number of Youth Enrolled in CSoc on the Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,196	52.8%
White	856	37.8%
American Indian/Alaskan Native	26	1.1%
Other	0	0.0%
Asian	8	0.4%
Native Hawaiian/Other Pacific Islander	0	0.0%
Unspecified	180	7.9%
Total	2,266	100.0%

Youth Demographics: Age

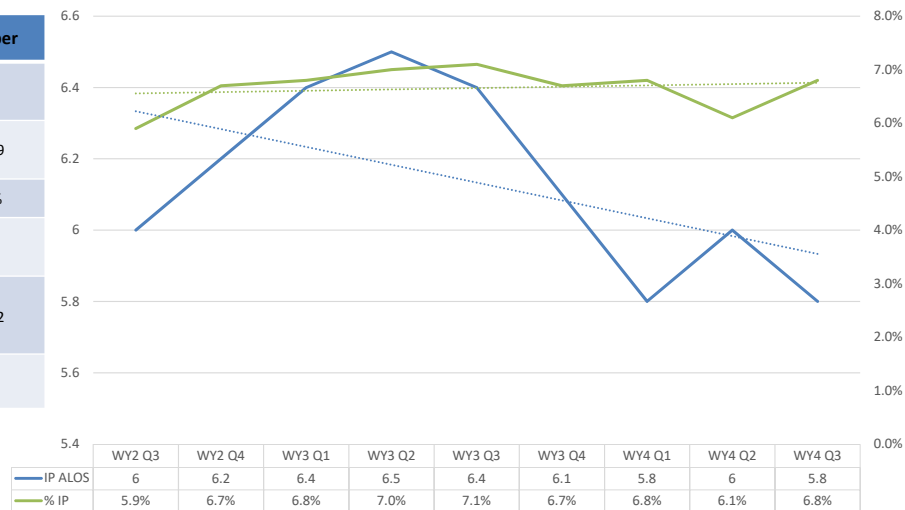


Contracted Providers – CSoC Specialized Services

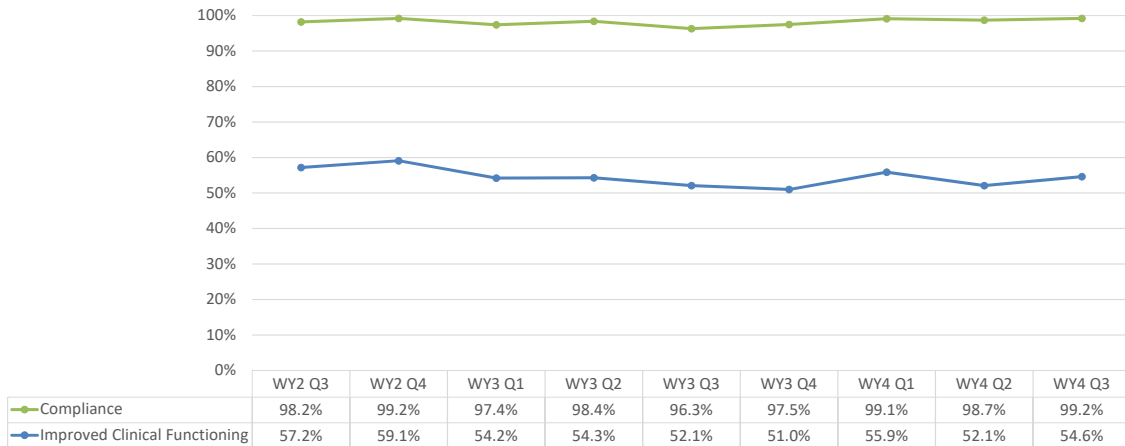
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	21	1	4	1	27
Region 2	15	1	5	1	22
Region 3	9	1	5	1	16
Region 4	7	1	2	1	11
Region 5	5	1	4	1	11
Region 6	4	1	3	1	9
Region 7	6	1	1	1	9
Region 8	15	1	3	1	20
Region 9	24	1	9	1	35
TOTAL	106	9	36	9	160

CSoC Youth Inpatient Psychiatric Utilization

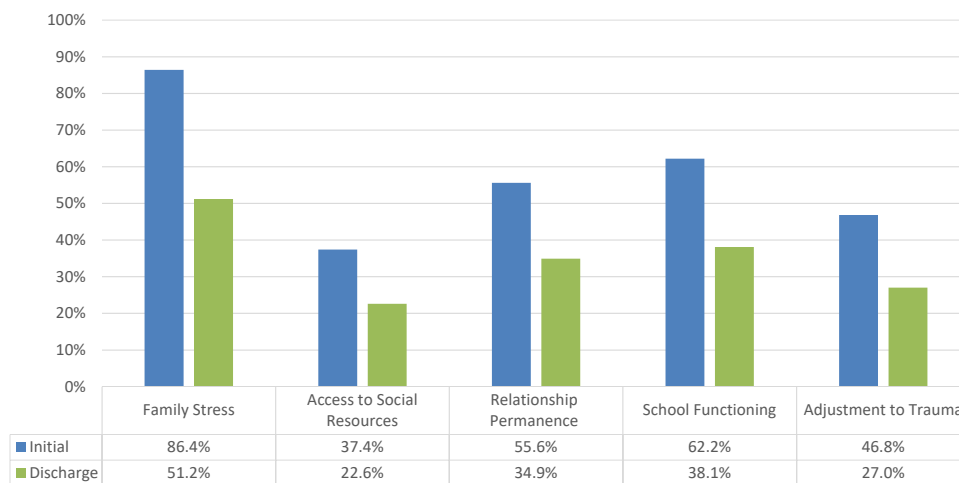
Indicator	Number
Number of Members with Any Inpatient Days	210
Number of Youth Enrolled during Reporting Period	3,079
Percent	6.8%
Number of Members Discharged from an Inpatient setting	289
Total Number of Days Discharging Members Stayed in Inpatient setting	1,672
ALOS	5.8



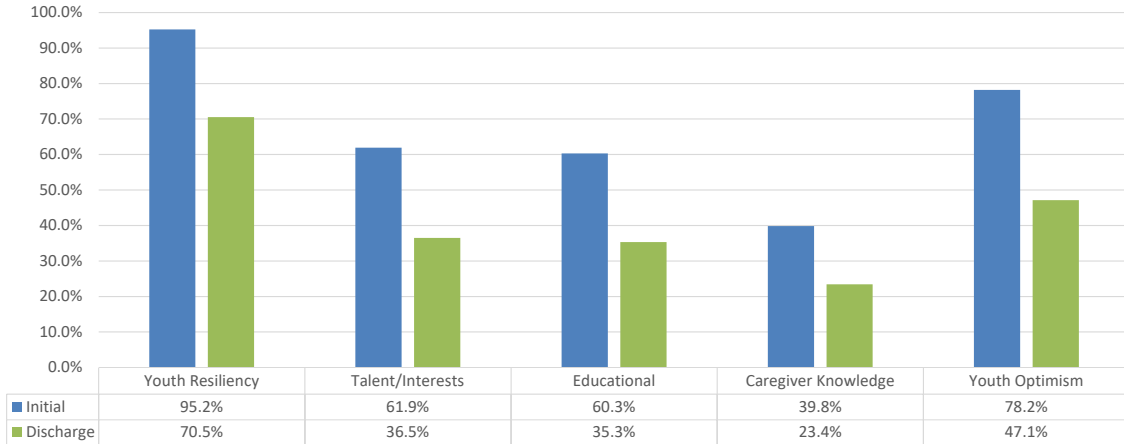
Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



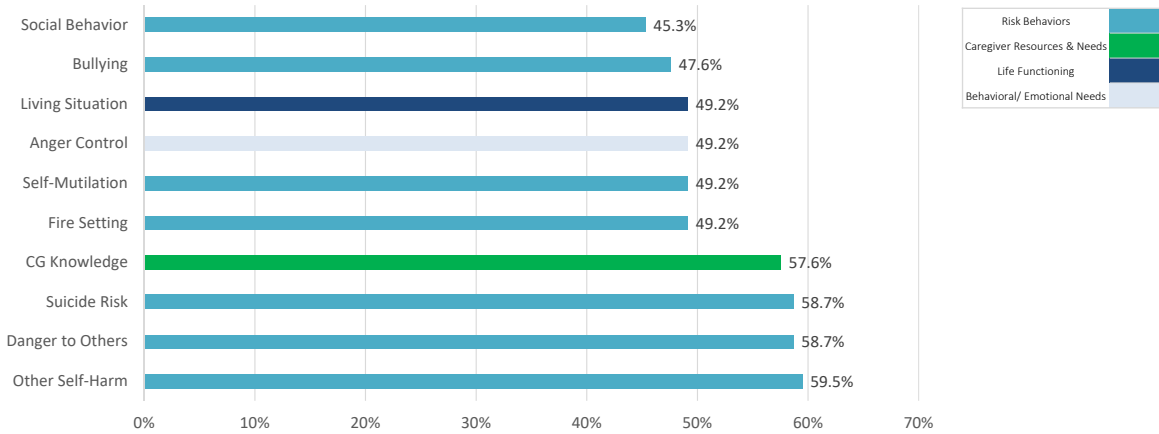
CANS Outcomes: Reduction in Prevalence of Actionable Needs (2025)



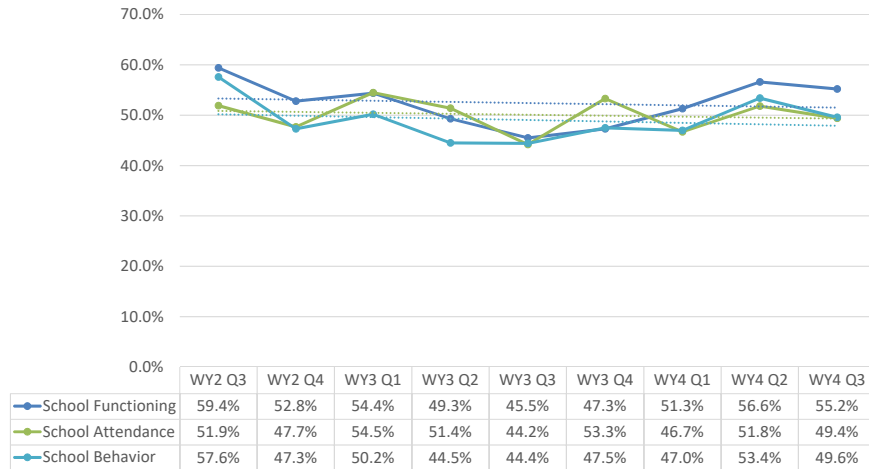
CANS Outcomes: Improvements in Strength Items (2025)



CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2025)



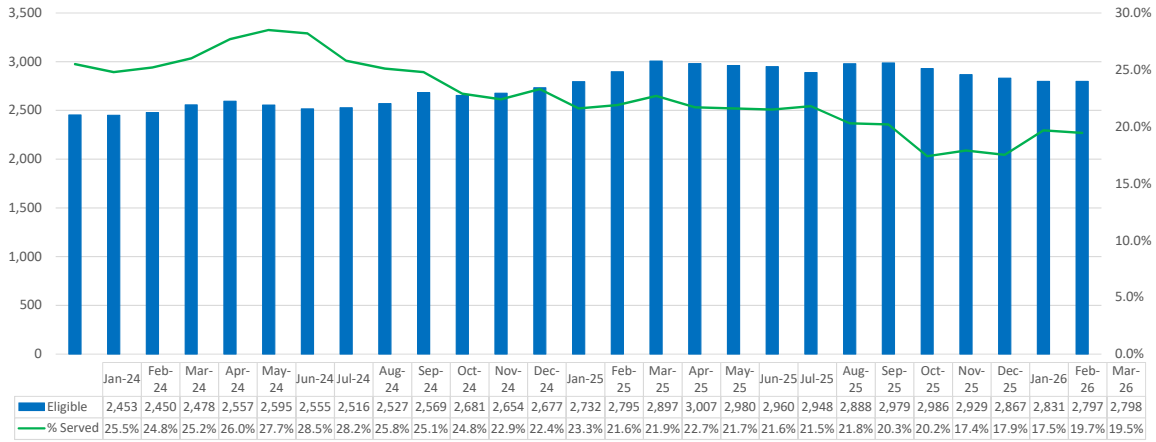
CANS: School Functioning



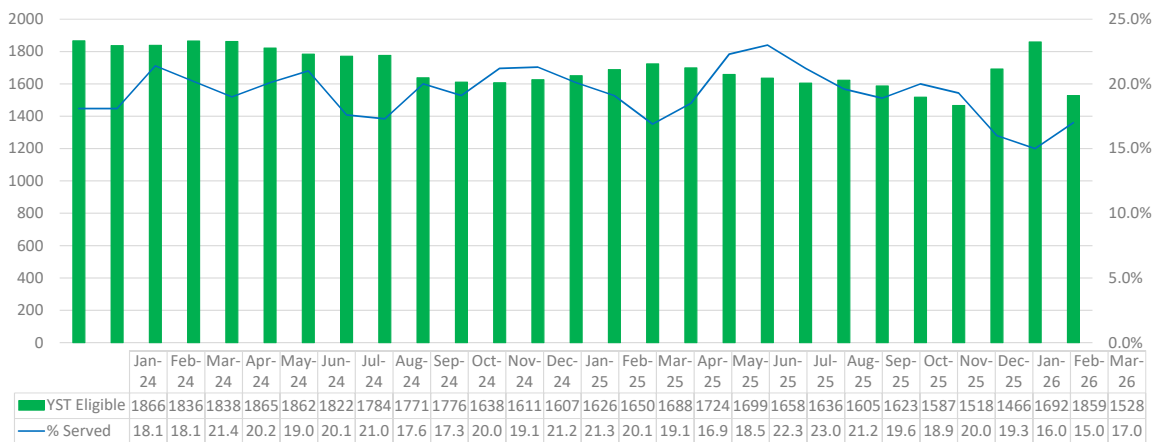
Individualized Education Plan (IEP)

Reporting Periods	WY2 Q4 (04/24–06/24)	WY3 Q1 (07/24–09/24)	WY3 Q2 (10/24–12/24)	WY3 Q3 (01/25–03/25)	WY3 Q4 (04/25–06/25)	WY4 Q1 (07/25–09/25)	WY4 Q2 (10/25–12/25)	WY4 Q3 (01/26–03/26)
Reported Count	2,585	2,587	2,700	2,816	2,949	2,957	2,968	2,819
# of members enrolled in IEP	1,144	1,122	1,152	1,182	1,203	1,259	1,293	1,222
% of IEPs (Count of IEP enrollment / Reported Count)	44.3%	43.6%	42.7%	42.0%	40.8%	42.6%	43.6%	43.35%
% of IEPs (Count of IEP enrollment / Total Members)	40.2%	41.3%	39.7%	39.1%	38.2%	40.1%	40.2%	39.92%

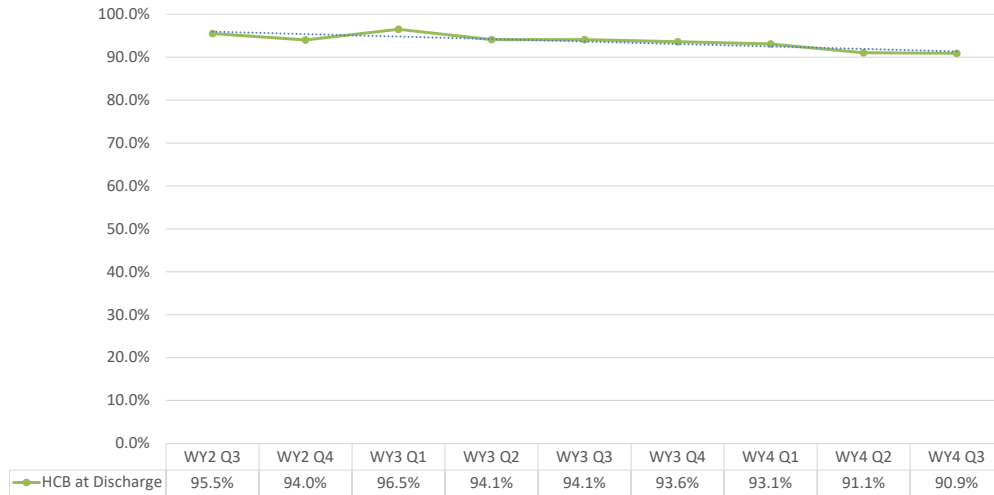
Parent Support and Training (PST) Utilization



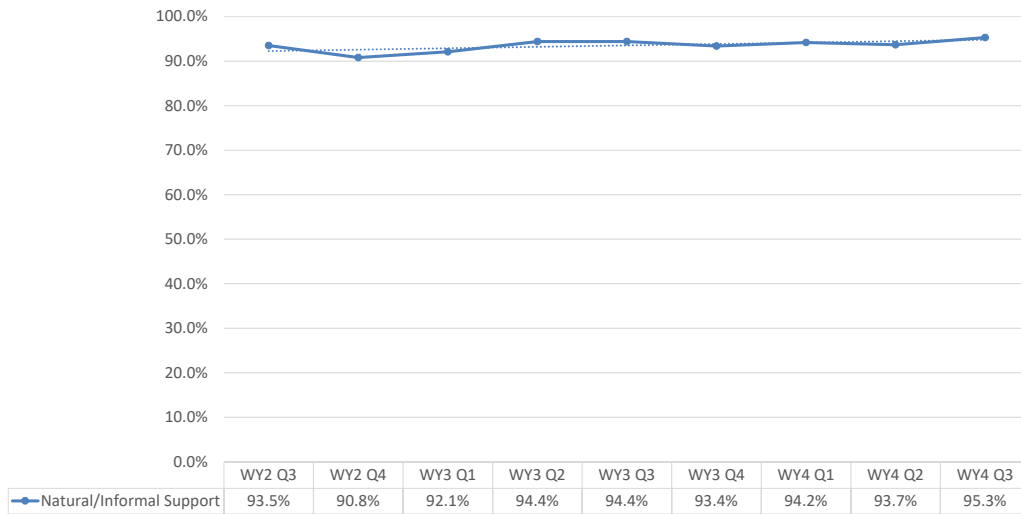
Youth Support and Training (YST) Utilization



Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

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